

## PROFESSIONAL STATEMENT

As an intern developer with a solid foundation in system analysis, I bring a combination of precision, efficiency and a practical approach to problem-solving. My enthusiasm for object and data modelling is matched by my focus on contributing to meaningful technology solutions and my commitment to teamwork. With a clear vision and steadfast ambition, I am actively developing the skills and knowledge necessary to become a tech leader in the IT industry.

## TECHNICAL SKILLS

- OOP, EER, UML
- Java, C++, C#, .NET core
- JavaScript, React, Node.js, Tailwind
- MySQL, SQLServer
- Google test, Git CI/CD
- Docker, Azure, AWS Cloud
- Python, HiveSQL

## WORK/PROJECT EXPERIENCE (Australia)

### Web Development Intern (11.2023-present )



Soniq Digital Media Pty Ltd. Part-time

Partnered with a seasoned team to create and launch a revitalized website, showcasing the company's reorganized product line and establishing a refreshed brand image. [soniqcast.com.au/web/](https://soniqcast.com.au/web/)

### .NET Full-stack Development Intern (8.2023-10.2023 )



eSMART 21 Pty Ltd. Part-time

- Worked individually on building the web API services for eSmart21 from scratch, including developing a Subscription Management platform for administrators and provided interactive API documentation for clients; customized API endpoints tailored to client subscriptions, ensuring diverse customization options.
- Optimized API performance, streamlining database structures and image transfers. Conducted rigorous service tests in Sandbox environments, perfecting the services.
- Mastered tools and platforms like SQLServer, MVC, Swagger, ORM, DTO, .NET Identity, SeriLog, Chunked HTTP/HTTPS, SFTP and Cloud services.

### Web Developer (7.2023-present)



IlikeTech Pty Ltd. Self-employed project

- Designed and developed a Personal Training Management System, where personal trainers efficiently manage training courses and members attendance, gym owner manages trainers, contributing to attracting the investors of the gym 'ArrowFit'. [Arrowfit-2f55fec5fe98.herokuapp.com](https://arrowfit-2f55fec5fe98.herokuapp.com)
- Orchestrated DevOps strategies, collaborating with skilled university friends to improve system security and reliability.

### Junior System Analyst (8.2022-7.2023)



Flinders University Part-time

- Efficiently resolved ServiceNow tickets daily for AEM, Microsoft Dynamics 365, Raiser's Edge, and Jotform by conducting analysis, troubleshooting, and configuration to ensure seamless business operations.
- Supported regular data migration and testing.
- Authored comprehensive documentation for system processes.
- Engaged with Agile teams, gaining significant insights and experience on Scrum.

## Web Developer (6.2023)

Boogie Roos South West Casual



- Investigated the existing site developed by an external IT consultancy.
- Led the site's update initiative, identifying improvement areas and executing enhancements that aligned with the latest organizational developments, resulting in the owner's commendation. [www.boogieroos.com.au](http://www.boogieroos.com.au)

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## EDUCATION (Australia)

**Master of Computing and Innovation** (02.2022-12.2023)

University of Adelaide



- Achieved a high distinction with a GPA of 6.6 out of 7; engaged in advanced computer science studies and projects.
- Participated in the Women in STEM program to identify and develop my strengths.
- Engaged in the Global IQ Connect Program, enhancing my Cultural Intelligence for effective learning and collaboration in a multicultural environment.
- Actively taking part in the Talking with Aussies program through UofA.
- Awarded the Global Citizens Scholarship.

**Better React** (06.2022-07.2022)

Online bootcamp

Learn front-end developing skills with React through imitate 10 projects.

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## WORK/PROJECT EXPERIENCE (China)

**Product Manager (8.2021-2.2022)** Full-time

Golden Days International Medical Technology Co., Ltd.



- Was responsible for the requirement management to solve conflicts, product roadmap, guiding agile delivery, defining MVP, and designing core logic and user flows for a multi-tiered e-commerce platform serving the direct sales industry, accommodating diverse user roles and hierarchies.
- Led 10 agile releases resulting in a major release in just three months - a milestone unachieved by three previous product managers over the 18 months. This accomplishment showcased my proficiency in agile delivery and stakeholder management, setting a new benchmark for efficiency in the company's product management.

**Senior System Analyst (7.2018-9.2020)**

JD.COM, INC. Full-time



- Improved and enhanced the customer service system of one of China's leading e-commerce companies by: analyzing the root causes of system incidents reported by end-users and server staff; leveraging business big data analysis to identify areas where system enhancements could provide value; managing and translating the requirements of both summits and operational teams into practical configuration solutions and new design proposals; Ensuring smooth transitions through rigorous acceptance testing and comprehensive training.
- Initiated and supported several significant projects, including 'accelerating post-sale service duration', 'using big data regression to predict and avoid business complaints', 'enhancing the return process for commodities with gifts', and 'intelligent work platform for service staff'. These improvements led to substantial cost reductions in customer service operations and increased customer satisfaction, even as the business continued to scale. These transformative changes were instrumental in earning us the recognition as China's leading online customer service provider.

**Product Manager (8.2015- 7.2018)** Full-time  
E-agriculture Technology Co., Ltd.

- Played multiple roles as a Product Manager, System Analyst, and Project Manager within a start-up environment. Directed all stages of the system lifecycle, from requirements engineering to system design, implementation, and testing.
- Led the team building an agricultural product traceability information system and a high-quality agricultural product e-commerce system from scratch. Guided the product group in generating detailed technical documents and ensured uniform understanding across the development team using UML. Offered comprehensive system knowledge support to the operations team before and after the systems go alive.

**Custom Cabinet designer (5.2014-8.2015)** Full-time  
Guangzhou Shangpin Home Collection Co., Ltd. (Hometown Branch)



- Analyzed customers' home storage needs and living routines to create custom furniture sets that blend functionality with aesthetics as a free customization service. Then I sold these unique designs to customers. Once a design was purchased, I facilitate efficient and accurate production by providing factories with dimensional drawings and size diagrams using computer-aided software.
- I distinguished myself as the top designer for the brand across China, with a 100% success rate in selling my designs in a single month.

**Education administration assistant (4.2013- 4.2014)** Full-time  
RYB Education, Inc. (Hometown Branch)



- Managed client relationships through courses consultations and the maintainance of the organization's social media presence, posting activity logs and memorable moments, indicating digital literacy and communication skills.
- Applied strategic planning in course scheduling for each quarter, keep children's development and teachers' schedules in mind, demonstrating adaptability and problem-solving abilities.

**Junior System Anaylst (7.2012-11.2013)** Full-time  
E-Money Holding Co., Ltd.



- Provided optimization solutions for existing Securities investment analysis software, combining user requirements analyzed and business requirements. Conceived and designed new software prototypes according to the user stories.
- Engaged with the 'Product Committee', where all system solutions are reviewed. Applied feedback especially about 'root requirements analysis' and 'user-oriented system process design'.

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## EDUCATION (China)

### Project Management Professional (02.2017-05.2017)

#### Project Management Institute

- Gained a comprehensive understanding of project management principles, practices, and methodologies;
- Earned Project Management Professional (PMP) certification from PMI.



### Bachelor of Industrial Design (09.2008-06.2012)

#### China University of Mining and Technology

- Acquired knowledge about 'industrial technology' (including IT), 'user research', and 'designing skills' to effectively apply technology in optimizing life quality.
- Applied knowledge gained into real practices during study:



<b>System Designer</b> (Graduation project)	China University of Mining and Technology	04.2012- 06.2012
Designed a mobile application named "Medic-Helper" aimed at improving patient experiences including sickness self-check and hospital visiting. I created the user interface prototype and functional module structure, utilizing Unified Modeling Language (UML) for system design. This project got HD grade.		
<b>Business Analyst</b> (Part-time)	Shanghai Creating Software	03.2012- 05.2012
Participated in analyzing the client's requirements and objectives for the 'hospital management system', disassemble molecular scenarios, sub-tasks, and API, and output some detailed system solutions, including interface prototype, flow chart, and function description.		
<b>Business Analyst</b> (Intern)	Shanghai Tianxia Technology	12.2011- 02.2012
Refined online activity plans provided by the operations manager, specifying rules for user interactions such as page jumps and data modifications post-click. This documentation was then reviewed for specificity by my team leader.		
<b>UX Designer</b> (Casual)	Xuzhou China Youth Travel Service	05.2011- 07.2011
Casually worked in a project of building an e-commerce website that offered travel services. I was responsible for outputting the interface prototype and relationships of pages.		

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## SOFT SKILLS /PERSONALITY

- Problem solver/Structural thinker
- Focused and committed
- Time and energy manager
- Team player
- Quick learner
- Challenge seeker

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## REFEREES

### Penny Dodman

IDS Platforms Lead - CRM, Web & Marketing **Flinders University**

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More upon request.