WellnexAI

How to Install the WellnexAI Chatbot on Your Website

Once you've customized your chatbot, installing it on your site is simple. Follow the instructions below based on the platform you're using.

🔧 **Step 1: Copy Your Unique Embed Code**

You'll receive a code like this:

html

CopyEdit

<script src="https://embed.wellnexai.com/chatbot.js?biz=[YourID]"></script>

Copy the entire line.

🌐 **Platform-Specific Instructions**

◆ **Squarespace**

1. Go to your **Squarespace dashboard**.

2. Click on **Settings > Advanced > Code Injection**.

3. Scroll to the **Footer** section.

4. Paste your embed code here.

5. Click **Save**.
   ✔ Your chatbot will now appear on every page.

◆ **WordPress**

Option A – Using Elementor:

1. Open the page in Elementor where you want to place the chatbot.

2. Drag the **HTML widget** to the bottom of the page.

3. Paste the code into the widget.

4. Click **Update**.

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Option B – Manual Theme Install:

1. Go to your **WordPress Dashboard**.

2. Navigate to **Appearance > Theme File Editor**.

3. Select the **footer.php** file.

4. Paste the embed code **just before the closing </body> tag**.

5. Click **Update File**.

◆ **Wix**

1. Go to your **Wix site dashboard**.

2. Click **Settings > Custom Code**.

3. Click **+ Add Custom Code**.

4. Paste the embed code.

5. Under **Add Code to Pages**, select "All Pages."

6. Choose **Place Code in: Body - end**.

7. Save and publish.

◆ **Shopify**

1. From your admin panel, go to **Online Store > Themes**.

2. Click **Actions > Edit Code**.

3. Open the theme.liquid file.

4. Scroll to the bottom and paste the code just **before the </body> tag**.

5. Click **Save**.
   ✔ The chatbot will now show on all pages.

◆ **Webflow**

1. Open your Webflow **project dashboard**.

2. Click **Pages**, then the gear icon next to your desired page.

3. Scroll to the **Before </body> tag** field.

4. Paste the code.

5. Click **Save**, then **Publish** your changes.

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◆ **Weebly**

1. Go to your **Site Editor > Settings > SEO**.

2. Scroll to the **Footer Code** section.

3. Paste the embed code.

4. Save and **Publish** your site.

◆ **GoDaddy Website Builder**

1. In your dashboard, click **Edit Site**.

2. Navigate to **Settings > Site-wide Code**.

3. Choose **Body - end**.

4. Paste the chatbot embed code.

5. Click **Publish**.

◆ **Duda**

1. Open your site editor and click **Settings > Head HTML**.

2. Switch to the **Body End** tab.

3. Paste your embed code.

4. Click **Save** and **Publish**.

◆ **ClickFunnels**

1. Open the desired **funnel page**.

2. Click **Settings > Tracking Code**.

3. Scroll to **Footer**.

4. Paste your embed code.

5. Save the page.

◆ **Kajabi**

1. Go to **Settings > Site Details > Page Scripts**.

2. Paste the embed code in the **Footer section**.

3. Click **Save**.
   - ✔ Your chatbot is now installed on all pages.

◆ **Bubble.io**

Option A – Site-wide Installation:

1. Open your **Bubble app**.

2. Go to **Settings > SEO / Metatags**.

3. Scroll to **Script in the body (before </body>)**.

4. Paste your embed code there.

5. Click **Save**.

6. **Deploy** or **Preview** to check chatbot visibility.

Option B – Specific Page Installation:

1. Open your desired page.

2. Drag the **HTML element** onto the canvas.

3. Paste the embed code inside the HTML element.

4. Place it near the bottom of the page.

5. Click **Preview** or **Deploy**.

◆ **Framer**

1. Open your Framer project.

2. Go to **Settings > Custom Code**.

3. Paste the embed code in the **Body - end** section.

4. Click **Publish**.

◆ **Carrd**

1. In the editor, click **+ Add Element > Embed**.

2. Select **Code** and paste the embed code.

3. Place the element at the bottom of your page.

4. Click **Publish**.

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◆ **Tilda**

1. Go to **Site Settings > More > Custom Code**.

2. Scroll to **Before </body>**.

3. Paste your embed code.

4. Click **Save & Publish**.

◆ **Webnode**

1. Open your website dashboard.

2. Navigate to **Settings > Website Settings > HTML Footer**.

3. Paste the chatbot embed code.

4. Click **Save and Publish**.

❓ **Need Help?**

If your website platform isn't listed or you'd like assistance, feel free to reach out to us anytime at **support@wellnexai.com**. We're here to make setup simple so you can start converting visitors into clients right away.

💬 **My chatbot isn't showing up on my website. What should I do?**

There are a few common reasons why your WellnexAI chatbot may not appear after installation:

✅ **1. Check that the embed code is placed correctly**

- Make sure the code was pasted **just before the closing </body> tag** of your website's HTML.

- If you're using a site builder (like Wix, Shopify, Webflow, etc.), double-check that you followed the correct steps for your platform.

- On WordPress, if you're using a theme editor, ensure you saved changes in footer.php.

🔄 **2. Clear your cache and refresh**

- Sometimes, browser or site caching can delay updates.

- Try clearing your browser cache or open your site in an incognito/private window.

- If you're using a site builder with a "Publish" button, make sure you've clicked it after adding the code.

🆔 **3. Verify your chatbot ID**

- Ensure that your embed code contains your **unique business ID** (e.g., biz=yourcompany123). If the ID is missing or incorrect, the chatbot won't load.

🔐 4. Check if the chatbot is restricted by your site's privacy settings

- Some platforms (like Shopify or Webflow) may have custom script settings, cookie consent banners, or security rules that block scripts.

- Make sure third-party scripts are allowed, or whitelist the WellnexAI script in any firewall or cookie consent manager.

🔴 Still not working?

If you've double-checked all the above and your chatbot is still not showing, please contact us:

📩 **Email:** support@wellnexai.com
Include:

- Your website URL

- A screenshot of where the code is placed

- The platform you're using (e.g., Squarespace, Shopify, etc.)

We're here to help and usually respond within 24 hours.