

Abraham Jerry Kakooza

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SKILLS

Technical: RHEL, Ansible, Git, IaC, DevOps, Asana, VMWare, NLP, APIs, AWS, Azure, PostgreSQL, JavaScript, Python, AD

EDUCATION

Grand Canyon University, Arizona

MSc Cybersecurity Engineering

June 2024 - Present

Makerere University

BSc Telecommunications Engineering

September 2016 - December 2020

PROFESSIONAL EXPERIENCE

Spokane Tribe of Indians (500+ employees)

Washington, USA - Hybrid

Hybrid Cloud Systems Administrator

April 2024 - Present

Spokane Tribe of Indians is a federally recognized tribe in Washington state.

- Managed and secured Azure cloud infrastructure, migrating critical applications. Achieved 100% uptime and 40% cost reduction through automated server management.
- Created Azure policies, integrated Darktrace IDS/IPS to monitor all network traffic across various virtual probes, Next Generation Firewalls, and L3 Switches plus configured it to learn the traffic and take action on threats Autonomously.
- Successfully implemented and maintained security controls like Network Security Groups (NSGs), vMX Azure and Azure Key Vault.
- Designed and built an API integrated into the Spokane tribal website for users to get CDC results of submitted samples during hunting season.
- Solved technical problems and communicated effectively while collaborating with cross-functional teams to deliver successful organizational projects.

Stanbic Bank (5k + employees)

Remote

Infrastructure, Software Engineer (RHEL, VMware, Windows Server, Ansible, DevOps, NetBackup) Jan 2021 - Jan 2024

- Improved Server provisioning and handover time from 2 days to 5 minutes using IaC tools such as Terraform and Ansible with all hardening requirements.
- Reduced Disaster test simulation times from a day to 15 minutes by performing infrastructural upgrades and identifying faulty components in real time using monitoring alerts.
- Improved the rate of successful daily backups from 50% to more than 98% as per departmental SLA by identifying and remediating faults.
- Identified repetitive administrative tasks such as server patching and built operational runbooks that improved the monthly security patching compliance report from 20% to more than 95%
- Delivered solutions to both the **cloud(AWS and Azure)** and on-premises in test and production environments within stipulated project time frames.
- Implemented monitoring agents and set up real-time recommendation alerts from tools such as App Dynamics, Azure Arc, and Redhat Insights to remediate server security vulnerabilities, SRE best practices

Open Source Community Africa - oscakampala.org

Hybrid

Community Lead (Kampala Chapter)

March 2021 - Dec 2023

- Organized and held the first and biggest Open Source Summit in the region, attracting over 200 IT professionals from various backgrounds and 5 major sponsors.
- Grew a community of open-source enthusiasts to more than 600 active members.
- Professionally collaborated with the community, over 30 community managers, and 6 tech leads to deliver more than 5 community meetups annually.
- Identified and spearheaded relevant community partnerships with 5 major regional tech communities with shared visions.

Sector Software (10+ employees)

NewYork, USA -Remote

Software Engineer (Ruby, PostgreSQL, Javascript)

June 2021 –January 2023

- Designed the Data UX with the product team for a platform identifying more than 100 entry-level software jobs daily.
- Identified performance issues and optimized software which grew the userbase by 50% in less than a year.
- Initiated, developed, tested, and deployed more than 5 core application features.
- Securely integrated more than 3 APIs into the platform bringing real-time data whose value was enhanced using guardrails tools I developed contributing to the CI/CD pipelines of the codebase.

Makerere AI Lab (50+ employees)**Remote***ML Engineer* (Python, ReactJS, APIs, MySQL)

June 2021 –June 2022

- Provided 5 teams with technical inputs for the design, building, training, and implementation of speech recognition models
- Built, trained, and refined speech and non-speech recognition models such as deep speech, keyword spotting, and performance transfer learning models.
- Constantly learned and implemented new methods and tools that improved the speed and accuracy of the machine learning models, reducing inference times by 80%.
- Reported project progress to stakeholders, set deliverables, and considered velocity metrics to determine project timelines.
- Deployed the tested machine language models to 3 real-world production applications and use cases

CERTIFICATIONS

[AWS Certified Cloud Practitioner](#)

Microsoft Azure Fundamentals AZ-900