



Kalaipriya Kannan

Business Lead - L&D Data and Reporting | Scrum Master



+91- 9840511730



kalaipriya.kannan@gmail.com

Certified Scrum Master and experienced results-driven Project lead with a proven track record in Learning and Development initiatives. Skilled in Project planning, execution, and stakeholder management within fast paced environments. Adept at leveraging instructional design methodologies to deliver impactful training programs. Strong communicator with a passion for driving organizational growth through effective learning strategies.



Skills

- Decision Making and Strategic Planning
- Leadership & Team Management
- Stakeholder Engagement
- Time Management
- Adaptability and Flexibility
- Conflict Resolution
- Continuous Improvement



Work History

2021 - Current



Carelon Global Solutions, Bangalore

- Acting as lead, point of contact for L&D Data and Reporting
- Working in parallel projects (L&D - active and Blockchain frameworks - shadowing) assisting the leadership in decision making for application deployments
- Leading end-to-end project management of learning initiatives, overseeing curriculum/specialization design, development, and implementation
- Managed multiple concurrent projects, consistently meeting deadlines and budgeting constraints
- Conducted needs assessment and gap analyses to identify learning objectives and performance improvement opportunities
- Fostering stakeholder relationships to gather feedback to ensure project success
- Monitoring and reporting project progress, adjusting strategies as needed to optimize outcomes

2017 - 2021

- Implemented evaluation mechanism to measure training effectiveness and identify areas of continuous improvement
- Supported change management efforts by facilitating learning interventions that drove adoption of new processes and functionalities

● **Deloitte USI, Hyderabad**

- With strong experience in areas of stakeholder and release management, defect analysis, system configuration, stakeholder communication and providing training related to new learning solutions
- Managed team of 6 and acted as escalation point of contact for various learning leads across EMEA and APAC region, directly interact with vendor for any change requests or enhancement requests basis the need
- Collaborated with Project Owners, Project Managers to provide functional release per sprint cycle
- Assisted management with backlog refinement sessions
- Identified and implemented operational improvements, enhancements, customizations and rolling out learning solutions that arise from the need analysis, communications & project management
- Facilitated various user groups meeting with learning leaders across member firms in different geographical regions for best practices and gaining consensus visioning to business growth
- Evaluated staff performance and provide coaching to address inefficiencies. Evaluated customer needs and feedback to drive product and service improvements.
- Created and managed project plans, timelines, and budgets.

2014 - 2017

● **Cognizant Technology Solutions, Chennai**

- Worked on L&D requirements and delivered to meet client needs for functionality and organization development.
- Performed regression and system-level testing to verify software quality prior to release.
- Developed need based training modules for developing multi skilled work force and mentored new team members to come up learning curve
- Managed the team of 12 for a large pharmaceutical client in the UK with focus on excelling business targets & service delivery metrics
- Monitored and evaluated metrics, prepared reports on standards & performance target
- Ensured quality services are provided and document functionalities are maintained

2010 - 2014



Education

● B.Tech: Information Technology

Vel Tech Institutions - Chennai



Certifications

● [Professional Scrum Master \(PSM1\)](#)

● [Certified Blockchain Expert \(CBE\)](#)

● [Certified Blockchain Developer \(CBD\)](#)

● [IBM Blockchain Essentials](#)

● [IBM Certified Big Data](#) and [Data Science Foundations](#)

● [Scrum Concepts & Product Owner](#)

● [Agile Principles & Methodologies](#)



Tools Worked

● JIRA

Asana

ServiceNow

Salesforce

Remedy

MS SQL Server

Oracle DB



LMS Worked

● SuccessFactors

Saba Cloud

Workday

Corner Stone on Demand (CSOD)

Oracle LMS

Plateau