



Kalaipriya Kannan

Project Management | Professional Scrum Master (PSM1)



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Summary

Certified Scrum Master and Google Project Management professional with comprehensive skills in agile methodologies, project planning and cross functional team leadership. Proven ability to drive project from inception to completion, optimizing process and ensuring timely delivery within scope and budget. Adept at stakeholder management, risk mitigation, and utilizing data driven decision making to achieve project goals. Skilled in SQL, Tableau and advanced Excel for generating insightful reports and optimizing training effectiveness. Eager to leverage my expertise in project management to contribute to high impact initiatives and foster continuous improvements in dynamic environments.



Skills

- Project Management & Co-ordination
- Data Analysis & Reporting
- Stakeholder Management
- Agile Methodologies
- Leadership & Team Management
- Strategic Planning & Implementation
- Business Need & Requirement Analysis



Work History

● Lead L&D

Carelon Global Solutions (Affiliates of Elevance Health)

- Developed comprehensive project plans, defining project scope, milestones and deliverables.
- Managed end to end lifecycle of multiple strategic programs, from scoping requirements, to resource allocation to execution and evaluation, ensuring alignment with organizational goals and successful delivery on time and within budget.
- Led a visualization project that reduced reporting time by 40%, improving data driven decision making across business functions.



2021-04 - Current

2017-05 - 2021-03

- Co-ordinated cross functional teams and stakeholders to develop and deliver content across multiple platforms, leveraging strong communication and collaboration to meet project deadlines and quality standards.
- Directed the system deployment, overseeing project scheduling, resource management, and vendor relations to ensure seamless integration and successful implementation.
- Leveraged Blockchain Technology to maintain user completions and automate learning recommendations using smart contracts.

Sr. Business Analyst

Deloitte USI

- Managed team of 16 and acted as escalation point of contact for various learning leads across different geographical region, directly interacted with vendor for any change requests or enhancement requests.
- Collaborated with Project Owners, Project Managers to assist with backlog refinement
- Partnered with business stakeholders to gather and interpret client business needs and practices. Tracked and reporting on project milestones, managing project scope by ensuring any changes to scope are documented and approved.
- Identified and implemented operational improvements, enhancements, customizations and new learning solutions through need analysis, effective communications & project management
- Facilitated various user groups meeting with organizational leaders across geographical regions to share best practices and align on a unified vision for business growth.
- Administered learning management systems, trained, coached and supported associates on the effective use of the system.

2014-07 - 2017-04

Programmer Analyst

Cognizant Technology Solutions, Chennai

- Delivered L&D requirements to meet client needs for functionality and organization development, enhancing user experience and training effectiveness.
- Performed regression and system-level testing to verify software quality prior to release, reducing defect rates and improving user satisfaction.
- Developed training modules to create a multi skilled work force and mentored new team members accelerating their learning curve and performance.
- Managed the team of 12 for a large pharmaceutical client in the UK, focusing on achieving business targets & service delivery metrics.
- Monitored and evaluated metrics, prepared reports on standards & performance target to ensure continuous improvement.

2010-08 - 2014-04



Education



B.Tech: Information Technology

Vel Tech Institutions - Chennai



Certifications



Professional Scrum Master (PSM1)



Google Project Management Professional



IBM Certified Big Data and Data Science Foundations



Scrum Concepts & Product Owner



Agile Principles & Methodologies



Technical Skills



Blockchain | SQL | Tableau | Advanced Excel



PM Tools Worked



JIRA | Asana | Trello



LMS Worked



SuccessFactors | Saba | Plateau | Corner Stone On Demand (CSOD)
Moodle | Oracle | Workday