



Kalaipriya Kannan

Project Management | Professional Scrum Master (PSM1)



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Summary

Certified Scrum Master with a decade of expertise in Learning & Development (L&D) and data reporting. Currently serving as a Lead, demonstrating strong leadership in managing implementations, and data reporting projects. Skilled in SQL, Tableau and advanced Excel for generating insightful reports and optimizing training effectiveness. Adept at coordinating cross-functional teams, negotiating project scopes, and ensuring compliance with organizational standards. Seeking a Project Manager role across various domains to leverage my technical acumen, strategic planning capabilities and project management skills to drive successful outcomes.



Skills

- Project Management & Co-ordination
- Data Analysis & Reporting
- Stakeholder Management
- Agile Methodologies
- Leadership & Team Management
- Strategic Planning & Implementation
- Business Need & Requirement Analysis



Work History

● Lead L&D

Carelon Global Solutions (Subsidiary of Elevance Health)

- Developed comprehensive project plans, defining project scope, milestones and deliverables.
- Executed projects from initiation to closure ensuring they were completed on time, within scope and budget. Identified potential project risks and implemented mitigation strategies to minimize impact.
- Successfully led cross functional teams to deliver projects on time and within budget.
- Mentored and developed junior team members, fostering a collaborative and high-performance work environment.

2021-04 - Current

2017-05 - 2021-03

- Built and maintained strong relationships with clients and stakeholders, ensuring clear understanding of project goals, and their needs and expectations were met.
- Facilitated stakeholder engagement sessions to gather requirements and feedback, ensuring project alignment with business objectives.
- Utilized technical skills in SQL, Tableau and Advanced Excel to perform data analysis and reporting, providing actionable insights to stakeholders.
- Leveraged technical expertise to troubleshoot and resolve project related issues ensuring smooth project execution.

Sr. Business Analyst

Deloitte USI

- Managed team of 16 and acted as escalation point of contact for various learning leads across EMEA and APAC region, directly interacted with vendor for any change requests or enhancement requests.
- Collaborated with Project Owners, Project Managers to assist with backlog refinement
- Partnered with business stakeholders to gather and interpret client business needs and practices. Tracked and reporting on project milestones, managing project scope by ensuring any changes to scope are documented and approved.
- Identified and implemented operational improvements, enhancements, customizations and new learning solutions through need analysis, effective communications & project management
- Facilitated various user groups meeting with learning leaders across geographical regions to share best practices and align on a unified vision for business growth.
- Administered learning management systems, trained, coached and supported associates on the effective use of learning technologies.

2014-07 - 2017-04

Programmer Analyst

Cognizant Technology Solutions, Chennai

- Delivered L&D requirements to meet client needs for functionality and organization development, enhancing user experience and training effectiveness.
- Performed regression and system-level testing to verify software quality prior to release, reducing defect rates and improving user satisfaction.
- Developed training modules to create a multi skilled work force and mentored new team members accelerating their learning curve and performance.
- Managed the team of 12 for a large pharmaceutical client in the UK, focusing on achieving business targets & service delivery metrics.
- Monitored and evaluated metrics, prepared reports on standards & performance target to ensure continuous improvement.

2010-08 - 2014-04



Education



B.Tech: Information Technology

Vel Tech Institutions - Chennai



Certifications



Professional Scrum Master (PSM1)



Google Project Management Professional



IBM Certified Big Data and Data Science Foundations



Scrum Concepts & Product Owner



Agile Principles & Methodologies



Technical Skills



SQL

Tableau

Advanced Excel

HTML & Postman



Tools Worked



JIRA

ServiceNow

Salesforce

Remedy

MS SQL Server

Oracle DB



LMS Worked



SuccessFactors

Saba

Plateau

Corner Stone On Demand (CSOD)

Moodle

Oracle

Workday