

KALAM SAI LAKSHMI VARA PRASAD

Phone no: 6281551389 **Email id:** kalamsai04@gmail.com

Career Objective:

To work in an environment which encourages me to succeed and grow where I can utilize my skills and knowledge appropriately.

Working Experience:

Company : Conneqt Business Solutions

Role : Customer Care Executive

I have worked as a customer care executive in seven months.

- Helping customers choose the right product for their requirements and budgets.
- Handling customer concerns and complaints in a timely manner.
- Informing customers of upcoming promotions or deals.
- Establishing a positive rapport with all clients and customers in person via phone.

Academic Background:

Qualification	Passing Year	Institution	Marks In %
MCA	2020-2022	ADITYA ENGINEERING COLLEGE	72
B.Sc(MPCs)	2017-2020	ADITYA DEGREE COLLEGE	62
INTERMEDIATE	2015 - 2017	SRI CHAITANYA COLLEGE	84
S.S.C.	2014 - 2015	SRI LAXMI VIDHYA NIKHETHAN SCHOOL	71

Skills:

- MS Office
- MySQL
- JAVA
- Communication Skills
- Speed Typing

Hobbies:

- Playing Cricket.
- Listening music in free time
- Browsing Internet

Personal Profile:

Languages Known : English, Telugu

Date of Birth :26/05/2000

Nationality : Indian

Marital Status : Single

Address : 20F-1-14, Adivarpeta Street,
Eluru, Eluru district, 534002