

Catalog Form		Note: This is a new catalog item as there were too many changes to safely modify the existing catalog item.				
Catalog Item/Name	ERP Development and Operations					
Catalog Item Type	Item					
CTM (Capability and Technology Management) Category Tier 1	Productivity					
CTM Category Tier 2						
Category (CSH, DH, CHI)	CSH					
Will someone outside of IT need to request this item?	Yes - Customer Catalog					
Short Description	Use this catalog item to request development efforts for ERP Applications					
Description of catalog item	Intake form for request ERP application/product changes and updates. This is not for data updates to ERP applications or products.					
Reason for change	The original version was difficult for end users to navigate and use. In addition, it was creating duplicate request submissions.					
Owner (Name)	Kelby Shelton					
Owner (Support Group)	ERP Apps-Technologies					
Keywords	Lawson, Infor, Kronos, ImageNow, Enterprise Resource Planning, ERP					

Order	Question	Variable Type	Mandatory?	Values/Options for fields	Default value	Help Text	Dependency	Notes to Developer
1a	Are you using this request to ask for access?	Yes / No	Yes		None			
1b	For all access requests, please use ACS, TAGS, or ADH. You will not be allowed to submit via this catalog item.	Label	No				EU1a = Yes	Hard Stop
2	Are you the primary contact for this effort?	Yes / No	Yes		None		EU1a = No	
3	Primary Contact for effort :	Reference	Yes	[sys_user]			EU1a = No AND EU2 = No	
1	Business Area:	Select Box	Yes	AP FIN HR PR SSRM	None		EU1a = No	
4	Business Area contact information:	Single Line Text	Yes				EU1a = No AND EU2 = No	
5	Desired Implementation Date:	Date	Yes				EU1a = No	
6	Business area tracking number (optional)	Single Line Text	No				EU1a = No	
7	Select Product:	Select Box	Yes	APIA ImageNow - DH ImageNow - CHI Infor CloudSuite Kronos Lawson S3 - CHI Lawson S3 - DH MHC TEAM Other	None		EU1a = No	
8	Choose effort needed:	Select Box	Yes	Configuration Console - New Configuration Console - Modify Data Refresh Infor Innovation Interface / integration - New Interface / integration - Modify Interface / integration - Disable Job / process - New Job / process - Modify Job / process - Disable Research Tidal Job Schedule - Modify Other	None		EU1a = No AND EU7 = (Any)	
9	Interface / Integration requirements:	Multi Line Text	Yes		None		EU1a = No AND EU7 = (Any) AND EU8 = Interface / integration - New (EU1a = No AND EU7 = (Any) AND EU8 = (Interface / integration - Modify OR Interface / integration - Disable)	
10	Name of interface / integration:	Single Line Text	Yes		None		(EU1a = No AND EU7 = (Any) AND EU8 = (Interface / integration - Disable OR Job / process - Disable)	
11	Disable Date:	Date	Yes		None		EU1a = No AND EU7 = (Any) AND EU8 = (Job / process - New OR Configuration Console - New)	
12	Provide new job / process needs:	Multi Line Text	Yes		None		EU1a = No AND EU7 = (Any) AND EU8 = (Job / process - Modify OR Tidal Job Schedule - Modify OR Configuration Console - Modify)	
13	Name of job / process	Single Line Text	Yes		None		EU1a = No AND EU7 = (Any) AND EU8 = (Job / process - Modify OR Tidal Job Schedule - Modify OR Configuration Console - Modify)	
14	Effective date of change:	Date	Yes		None		EU1a = No AND EU7 = (Any) AND EU8 = Data Refresh	
16	Data Refresh Source:	Single Line Text	Yes		None		EU1a = No AND EU7 = (Any) AND EU8 = Data Refresh	
17	Data Refresh Destination:	Single Line Text	Yes		None		EU1a = No AND EU7 = (Any) AND EU8 = Data Refresh	
18	Data Refresh Sources As of Date:	Date	Yes		None		EU1a = No AND EU7 = (Any) AND EU8 = Data Refresh	
19	Describe / provide details and requirements for the changes or additions:	Multi Line Text	Yes		None		EU1a = No AND EU7 = (Any) AND EU8 = (Interface / integration - Modify OR Job / process - Modify OR Configuration Console - Modify OR Research OR Infor Innovation OR Other)	
20	Please provide any additional information here:	Multi Line Text	No		None		EU1a = No	
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Task #	Type	Short Description	Description	SM Assignment Group name	Dependency	Task Variable	Notes to developers
1	Standard	ERP Development and Operations Request	ERP Development and Operations Request	ERP Apps-Technologies	EU1a = No AND EU7 != MHC AND EU8 = Other	No	
2	Standard	ERP Product - HR	ERP Product - HR	ERP Product Management HR	EU1a = No AND EU1=HR AND EU7 != MHC AND EU8 != (Data Refresh OR Infor Innovation OR Interface/Integration Disable OR Other OR Tidal Job Schedule - Modify)	No	
3	Standard	ERP Product - PR	ERP Product - PR	ERP Product Management PR	EU1a = No AND EU1=PR AND EU7 != MHC AND EU8 != (Data Refresh OR Infor Innovation OR Interface/Integration Disable OR Other OR Tidal Job Schedule - Modify)	No	
4	Standard	ERP Product - FN SSRM	ERP Product - FN AP SSRM	ERP Product Management Fin, AP, SSRM, Process Automation	EU1a = No AND EU1 = (AP OR FIN OR SSRM) AND EU7 != MHC AND EU8 != (Data Refresh OR Infor Innovation OR Interface/Integration Disable OR Other OR Tidal Job Schedule - Modify)	No	
5	Standard	ERP Dev Efforts	ERP Dev Team	ERP Apps-Development	EU1a = No AND EU7 != MHC AND EU8 = (Data Refresh OR Infor Innovation OR Interface/Integration Disable OR Tidal Job Schedule - Modify)	No	
6	Standard	ERP Admin Efforts	ERP Admin team	ERP Apps-SysAdmin	EU1a = No AND EU7 = MHC	No	
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## Document History

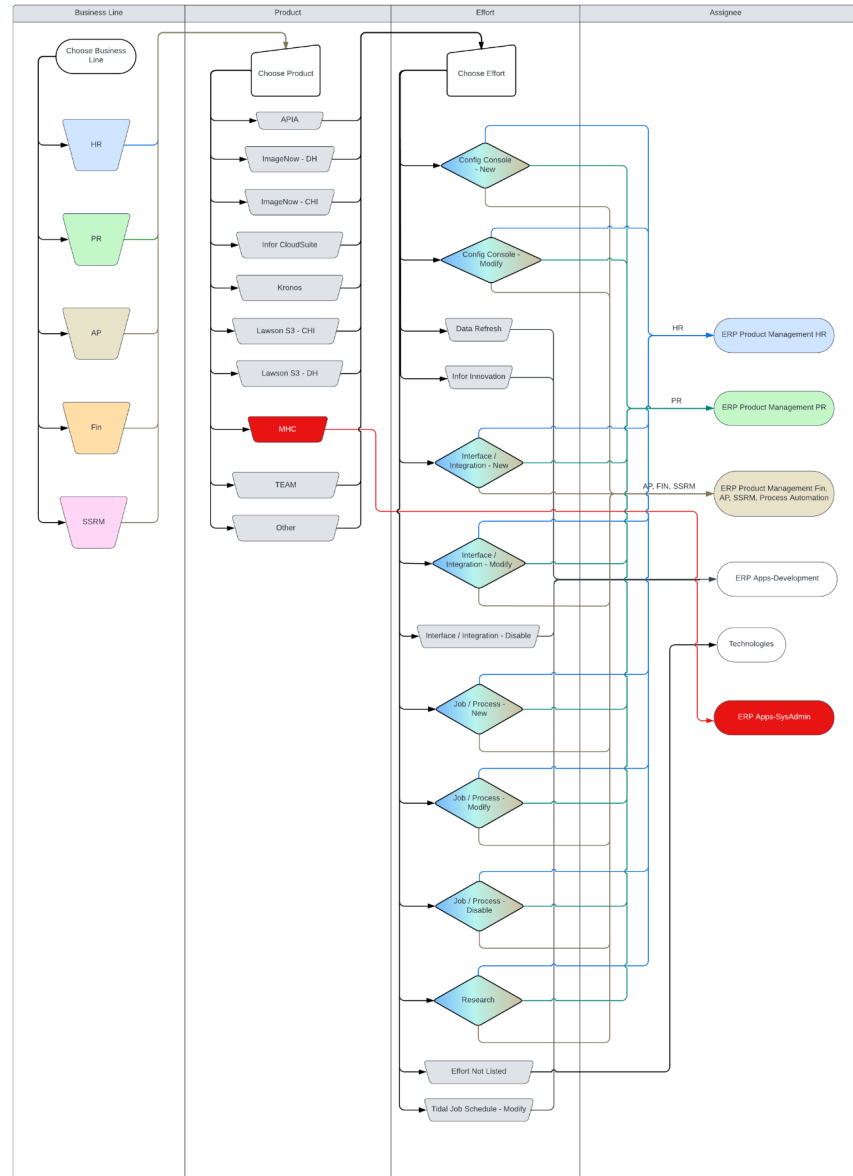
[illegible]

Dev and Ops Form Selection Flow

Kelby Shelton | September 28, 2023

Diagram Key

- HR
- PR
- AP, Fin, SSRM
- Other



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ERP Development and Operations

Use this catalog form to request development efforts for ERP Applications.

Include form for request ERP applications product changes and updates. This is not for data updates to ERP applications or products.

\* Evaluation required

\* Evaluation

Willy Shelton

Requested by

Andy Shelton

Primary Contact Number

8453-497-2085

Preferred Contact Date/Time

1/11/2016 12:00 PM

Preferred Contact Method

None

\* Location

Corporate Office - Phoenix 1

Project Related?

Project Related?

\* Are you using this request to ask for access?

None

Add attachments

Add to Cart

View as Draft

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Required information

See the catalog form request to

\* Evaluation required

\* Evaluation

Willy Shelton

Requested by

Andy Shelton

Primary Contact Number

8453-497-2085

Preferred Contact Date/Time

1/11/2016 12:00 PM

Preferred Contact Method

None

\* Location

Corporate Office - Phoenix 1

Project Related?

Project Related?

\* Are you using this request to ask for access?

None

\* Business Area

IS&M

\* Are you the primary contact for this effort?

Yes

\* Desired Implementation Date

2/28/16 00:00

Business area tracking number (optional)

\* Select Product

None

Please provide any additional information here.

Add attachments

Add to Cart

View as Draft

Order Now

Required information

See the catalog form request to

Primary Contact Number

8453-497-2085

Preferred Contact Date/Time

1/11/2016 12:00 PM

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None

\* Location

Corporate Office - Phoenix 1

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Project Related?

\* Are you using this request to ask for access?

None

\* Business Area

IS&M

\* Are you the primary contact for this effort?

Yes

\* Desired Implementation Date

2/28/16 00:00

Business area tracking number (optional)

\* Select Product

Lanyon 12 - CRM

\* Access effort needed

Interface - Integration - Weekly

\* Name of Interface Implementation

\* Describe / provide details and requirements for the changes or additions

Please provide any additional information here.

Add attachments

Add to Cart

View as Draft

Order Now

Required information

See the catalog form request to