Samara Williams

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Work Experience

Style Consultant

Target

August 2021 to Present

I currently work in specialty sales as a style consultant, I help customers create outfits, find clothing and with overall store experience

Recptionist

H & R Block

December 2020 to March 2021

I worked as a receptionist for the tax season at H and R Block, making appointments, updating information and welcoming customers

Breadhead

Wildflower Bakery

August 2020 to December 2020

I worked as a bread specialist with the duties of interacting with customers, cashiering, running the food to customers, and bussing

Cashier

Cactus Canyon Yards February 2020 to May 2020

I worked as a cashier at a baseball stadium, where I was able to have more of a personal connection with each customer I served.

Education

Bachelor of Science in Biology

University of North Carolina at Charlotte - Charlotte, NC August 2020 to Present

High school diploma

Queen Creek High School - Queen Creek, AZ July 2016 to May 2020

Skills

· Customer Service

- Sales
- Bussing
- · Organizational Skills
- Cashiering
- Microsoft Excel
- Restaurant Experience
- POS
- Typing

Assessments

Medical receptionist skills — Highly Proficient

December 2021

Managing physician schedules and maintaining accurate patient records

Full results: Highly Proficient

Call center customer service — Highly Proficient

December 2021

Demonstrating customer service skills in a call center setting

Full results: Highly Proficient

Customer focus & orientation — Expert

December 2021

Responding to customer situations with sensitivity

Full results: Expert

Office manager — Highly Proficient

January 2022

Scheduling and budgeting Full results: <u>Highly Proficient</u>

Advanced attention to detail — Highly Proficient

January 2022

Identifying differences in materials, following instructions, and detecting details among distracting

information

Full results: Highly Proficient

Customer focus & orientation — Expert

December 2021

Responding to customer situations with sensitivity

Full results: Expert

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.