



# **ORIENTATION**

GAME ON!

Participant Guide
The Partner

**Welcome to UMT,** a university that is all about transforming innovative ideas into tangible solutions under the mentorship of some of the finest faculty in the region. UMT is here to help you to become great, truly exceptional. Faculty act first as learners and then let the participants turn into leaders.

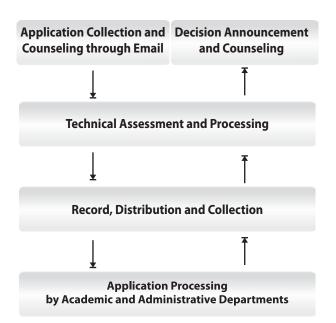
Transition to a new environment can produce significant stress for the incoming participants. They find themselves in the predicament of not being able to contact relevant officials for the academic as well as administrative issues. As per the research statistics, almost half participant's attrition takes place during the first year because participants get dropped out from the institute without giving themselves an adequate chance to adjust. Therefore, *Participant Guide* is designed to help them make a successful transition to the institutional environment to gear the process of higher learning and to integrate them into the campus culture.

Therefore, **Participant Relations Section (PRS)** at UMT make every effort to provide details in this **Participant Guide** that educates, enlightens and guides participants about the UMT culture, values, policies & procedures, rules & regulations and deadlines beforehand.

PRS-ORG look forward to partnering with you!

Participants Relations Manager prm@umt.edu.pk

# The figure below depicts execution of application at PRS Helpdesk

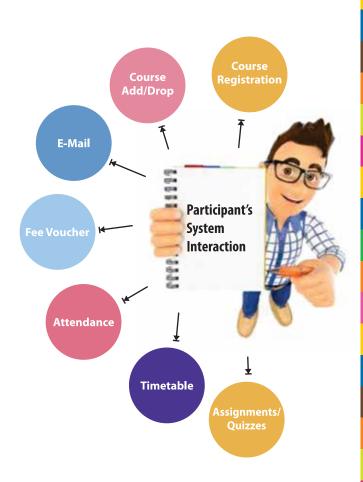


**Contact Details:** 

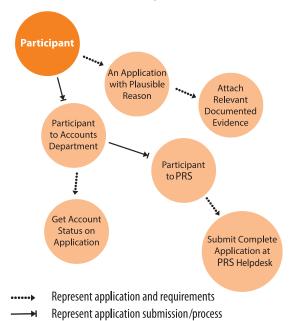
Email: prshelpdesk@umt.edu.pk UAN: 042-111 300 200 Help Desk (Ext.) 3749 3713

# Semester Spring 2021

Orientation and Registration of New Entrants	March 1, 2021
Commencement of Classes	March 1, 2021
Mid-Term Examination	April 26-30, 2021
Eid Holidays	May 10 – 15, 2021
Last Date of Withdrawal	June 18, 2021
Registration for Next Semester and Student Feedback	June 14, 2021 – July 30, 2021
Deadline to Declare Results and Sessional Evaluation	June 21, 2021
Semester End	June 26, 2021
Final Examination	June 28, 2021 - July 10, 2021
Submission of Results to OCE	July 16, 2021
Declaration of Results by OCE	July 26, 2021
Semester Break	July 12, 2021 – July 24, 2021



#### Fee Installment/Extension



#### **QUARTERLY INSTALLMENT**

#### **Important Dates:**

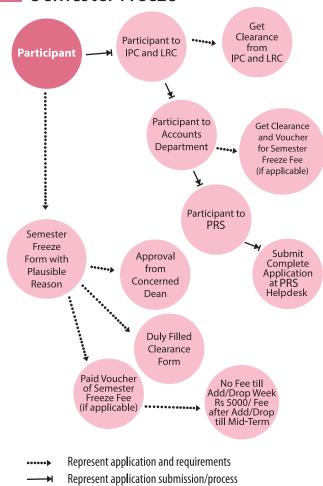
Due Date of Quarterly Installments

1	June 10
2	September 10
3	December 10
4	March 10

#### Note:

- Rs. 3000 + Rs. 100 will be charged per day as a late fee fine after the due date
- Participants paying fee in any HBL Branch apart from HBL UMT are advised to send scanned copy of paid voucher at payments@umt.edu.pk
- There are 16 quarters during 4 years degree program
- There are 8 quarters during 2 years degree program

#### Semester Freeze



As registration must be done in advance for 2<sup>nd</sup> semester onwards, the time period for changing, (add or drop) a course is one week; beginning from the commencement of the semester ( $\mathbf{1}^{\mathrm{st}}$  day of classes).

Open browser and enter link http://online.umt.edu.pk Select Student Portal Enter User ID and password

# Online

# Add / Drop Courses

Click on Add Course button

# **Drop Courses**

- ✓ Click on Request tab and select Drop
- Select course to drop from already selected courses list

Select courses from offered courses list Select section from list against selected

Click on Request tab and select Add

Add Courses

Request status of course is in progress The requested course of participant is

Click on Drop Course button
 Requested course of participant is dropped

Note: In case you face any problem, while add/drop of courses, contact the concerned officials as mentioned below:

- If you could not login to your online portal, write an email to ois.support@umt.edu.pk
  - If a course or section in which you want to register is not visible, contact
- your Program/Department Coordinator, as they are authorized to enable courses into your online registration portal.
- If your course registration request is showing as In-Progress, contact your Advisor immediately to approve your course registration.

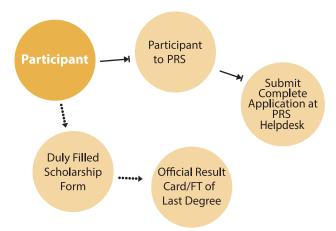
### **Course Evaluation**

The final grade in each course is assessed through the mid-term examinations, sessional work (presentations, assignments, quizzes, class attendance, participation, practical) and final examinations at the end of each semester. Each course will be evaluated on the weightage as under:

Sr. #	Category	For Theoretical Subjects (%)	For Practical Subjects
1	Class Participation Assignments/Projects	20-35%	40%
2	Quizzes	15%	
3	Mid-term Examination	25-30%	
4 Final Examination		40-50%	60%
Total		100%	100%



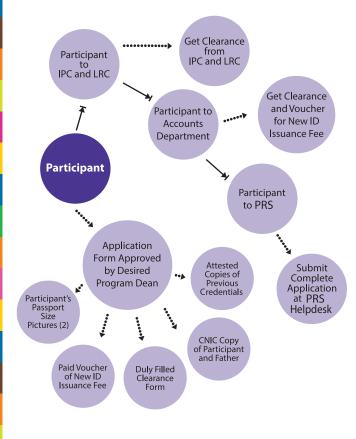
# Merit Scholarship





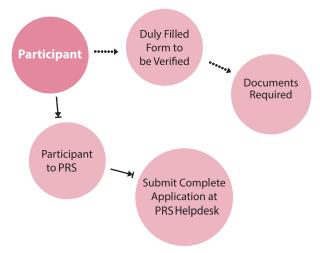
- If you can not login to your online portal, write an email to ois.support@umt.edu.pk
- If the required course or section is not listed or visible while registration, please contact your Advisor, Department Coordinator, or Chairperson

## New ID Issuance Same Program

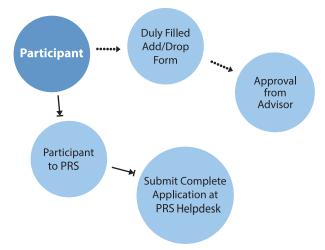




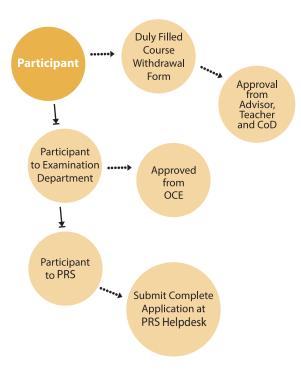
#### **Student Verification Form**



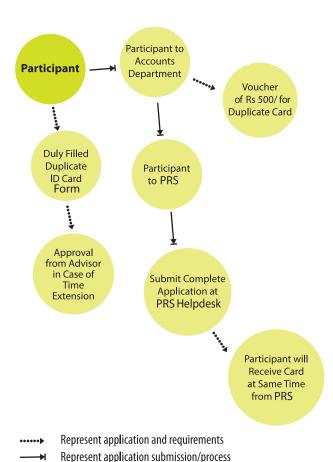
# Section Change/Clash



#### **Course Withdrawal**



## **Duplicate SID Card**



#### RULES GOVERNING SCHOLARSHIPS AND FINANCIAL AID

All kinds of discounts, waivers, scholarships and financial aids (FA) are applicable to tuition fee only and subject to maintain the minimum CGPA criteria. However, continuation of outstanding Sportsmen and Extracurricular Scholarships in subsequent semesters is subject to maintenance of minimum graduating CGPA requirement in respective degree program.

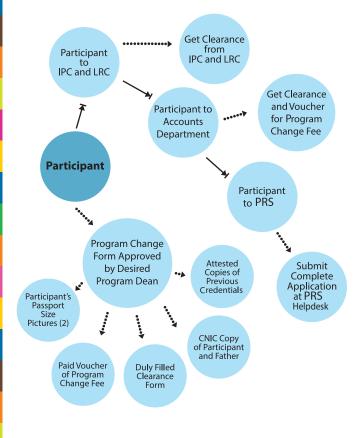
Programs	Criteria for Merit Scholarship	Criteria for Non-Merit Scholarship and FA
Bachelors (2 years or 4 years)	Minimum 3.00 CGPA	Minimum 2.50 CGPA
Masters (16 years)	Minimum 3.00 CGPA	Minimum 2.50 CGPA
Master/MS/MPhil (18 years)	Minimum 3.25 CGPA	Minimum 3.00 CGPA
PhD	Minimum 3.50 CGPA	Minimum 3.25 CGPA

For rules governing scholarships and financial aid details, please visit the following link: https://www.umt.edu.pk/org/Scholarship-Financial-Assistance/Rules-Governing-Financial-Aid-Scholarships-applicable-for-Spring-2020-intake-and-onwards.aspx

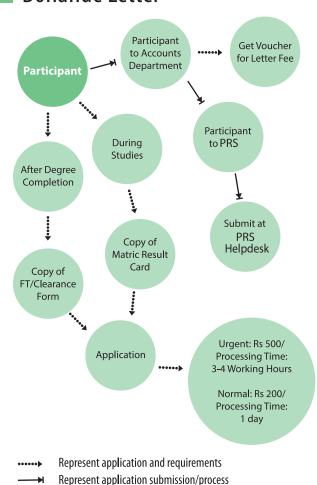
Sr#	Awards	Criteria	Reward
1	Rector's Merit Award Bachelors and Masters Programs only (16 years of education)	4.00/4.00	Tuition fee discount     of six credit hours     Certificate will     be granted
2	Dean's Merit Award Bachelors and Masters Programs only (16 years of education)	Top 10% students of the batch with minimum 3.70/4.00 GPA	Tuition fee discount     of three credit hours     Certificate will     be granted
3	Rector's Merit Award (MS/MPhil Programs)	4.00/4.00	Certificate will be granted
4	Dean's Merit Award (MS/MPhil Programs)	Top 10% students of the batch with minimum 3.80/4.00 GPA	Certificate will be granted

For details, please visit the following link: https://www.umt.edu.pk/org/Academics-and-Academic-Affairs/Participant-Handbook.aspx (Participant Handbook- Honors & Awards-page#28-30)

## **Program Change Process**



#### **Bonafide Letter**



# Participant Letters

Letter Type		Enlighten	Submission
	Condition	Degree should be completed / currently registered in particular semester	
Bonafide Letter	Requirements	Bonafide letter request form along with a copy of Matric result / FT Rs 200/ charges for normal processing (1 working day) Rs 500/ charges for urgent processing (3-4 working hours)	
	Condition	Degree should be completed	
Character Certificate	Requirements	Request form and copy of final certificate / clearance form Rs 100/ charges for normal processing (1 working day) Rs 500/ charges for urgent processing (3-4 working hours)	Submit
	Condition	May be applied at any time during the degree	Request
English Proficiency Letter	Requirements	Request form along with a copy of Matric result / FT Rs 200/ charges for normal processing (1 working day) Rs 500/ charges for urgent processing (3-4 working hours)	Letter with all Requirements
	Condition	May applied only in last semester	Front Dock
Hope Certificate	Requirements	Request form and approval of advisor (clearly mention completed and registered Credit Hours) Rs 100/ charges for normal processing (1 working day) Rs 500/ charges for urgent processing (3-4 working hours)	
	Conditions	Degree should be completed or Admission / Degree Cancellation	
No Objection Certificate (NOC)	Requirements	Request form and copy of final Transcript / Clearance Form Rs. 1000/ charges for normal processing (1 working day) Rs. 1500/ charges for urgent processing (3-4working hours)	
	Conditions	Currently registered in Particular semester	
Project Letter	Requirements	Request form and approval of advisor / concern teacher; no processing fee; $\bf 1$ working day for processing	

#### Do's

- Check UMT email regularly
- Wear UMT student card within UMT premises
- 80% attendance is compulsory to appear in final exam
- Make sure to pay your quarterly fee in time to avoid fine
- Maintain your CGPA as per UMT policy to retain your scholarship
- Keep this booklet with you for guidance
- Visit OPRM help desk for any query
- Minimum 1.75 CGPA or above is required for promotion to next semester
- Application for fee installment/extension must be submitted at OPRM helpdesk at least 5 days before official due date of quarter

#### Dont's

- Do not ignore any UMT email
- Rs. 2000/- disciplinary fine may be applicable at entrance in campus without student card
- Failure to make any payment on or before the due date results in a late fee of PKR 3000 plus PKR 100 per day after due date
- Do not miss classes
- Do not delay your tuition payments
- Do not ignore the CGPA policy
- Do not misplace this booklet
- Do not assume any policy by yourself
- Admission may be dismissible at and below 1.75 CGPA in two consecutive semesters

# Glossary Academic Departments of UMT

ii. Department of Banking and fin.coo Finance	ean@umt.edu.pk
Finance iii. Department of Information ins.coo	od@umt.edu.pk
iii. Department of Information ins.coo	d@umt.edu.pk
6	
Departments of SBE System	d@umt.edu.pk
	od@umt.edu.pk
	od@umt.edu.pk
	d@umt.edu.pk
Supply Chain	
2 SAP School of Architecture and Planning sap.de	ean@umt.edu.pk
	od@umt.edu.pk
	od@umt.edu.pk
Planning	ou@uniceuu.pk
	ean@umt.edu.pk
	od@umt.edu.pk
	cod@umt.edu.pk
iii. Department of Mathematics mth.co	od@umt.edu.pk
iv Donartment of Life Sciences	@umt.edu.pk
	· ·
	an@umt.edu.pk
Departments of SST Science	u@umt.euu.pk
Departments of 551	od@umt.edu.pk
Systems	
	d@umt.edu.pk
Engineering	
	ean@umt.edu.pk
	@umt.edu.pk
	od@umt.edu.pk
Departments of Services	od@umt.edu.pk
	od@umt.edu.pk
	a@umt.edu.pk
iv. Department of Civil Engineering  6 SPA School of Professional Advancement dir.spa	
6 SPA School of Professional Advancement dir.spa	a@umt.edu.pk
6 SPA School of Professional Advancement dir.spa 7 SCA School of Commerce and Accountancy dir.scc	a@umt.edu.pk an@umt.edu.pk
6         SPA         School of Professional Advancement         dir.spx           7         SCA         School of Commerce and Accountancy         dir.scx           8         STD         School of Textile and Design         std.de	
6         SPA         School of Professional Advancement         dir.spx           7         SCA         School of Commerce and Accountancy         dir.scx           8         STD         School of Textile and Design         std.de	an@umt.edu.pk
6         SPA         School of Professional Advancement         dir.psg           7         SCA         School of Commerce and Accountancy         dir.ssc           8         STD         School of Textile and Design         std.de           9         SSH         School of Social Sciences and Humanities         ssh.de           i.         Department of Islamic Thought         itc.coc	an@umt.edu.pk
6 SPA School of Professional Advancement dir.spi 7 SCA School of Commerce and Accountancy dir.spi 8 STD School of Textile and Design std.de 9 SSH School of Social Sciences and Humanities i. Department of Islamic Thought & Civilization	an@umt.edu.pk ean@umt.edu.pk d@umt.edu.pk
6 SPA School of Professional Advancement dirage 7 SCA School of Commerce and Accountancy dir.sc: 8 STD School of Textile and Design std.de 9 SSH School of Social Sciences and Humanities i. Department of Islamic Thought & C.Wilization Departments of SSH ii. Department of Special Needs ssh.de	ean@umt.edu.pk ean@umt.edu.pk
6 SPA School of Professional Advancement dir.sps 7 SCA School of Commerce and Accountancy dir.sps 8 STD School of Textile and Design std.de 9 SSH School of Social Sciences and Humanities i. Department of Islamic Thought & Civilization ii. Department of Special Needs Education  Departments of SSH Education  Education	an@umt.edu.pk ean@umt.edu.pk d@umt.edu.pk
6 SPA School of Professional Advancement dirage 7 SCA School of Commerce and Accountancy dir. sci. 8 STD School of Textile and Design std.de 9 SSH School of Social Sciences and Humanities i. Department of Islamic Thought & Civilization Departments of SSH ii. Department of Special Needs Education iii. Department of Education Education	an@umt.edu.pk ean@umt.edu.pk d@umt.edu.pk ean@umt.edu.pk
6 SPA School of Professional Advancement dirage 7 SCA School of Commerce and Accountancy dir.sc. 8 STD School of Textile and Design std.de 9 SSH School of Social Sciences and Humanities i. Department of Islamic Thought & Civilization ii. Department of Special Needs Education iii. Department of Education iii. Department of Education iii. Department of Political	an@umt.edu.pk ean@umt.edu.pk d@umt.edu.pk ean@umt.edu.pk
SPA   School of Professional Advancement   dir.sps	an@umt.edu.pk ean@umt.edu.pk  d@umt.edu.pk  ean@umt.edu.pk  od@umt.edu.pk
6 SPA School of Professional Advancement dirage 7 SCA School of Commerce and Accountancy dir.sci 8 STD School of Textile and Design std.de 9 SSH School of Social Sciences and Humanities i. Department of Islamic Thought & C.Wilczation iii. Department of Special Needs Education iii. Department of Education iii. Department of Education iv. Department of Political Science and International Relations	an@umt.edu.pk  an@umt.edu.pk  d@umt.edu.pk  san@umt.edu.pk  od@umt.edu.pk  od@umt.edu.pk
SPA   School of Professional Advancement   dir.spa.   7   SCA   School of Commerce and Accountancy   dir.sc.     8   STD   School of Textile and Design   std.de     9   SSH   School of Social Sciences and   Humanities     i. Department of Islamic Thought & Crivilization     ii. Department of Special Needs   Education     iii. Department of Education     iii. Department of Political     Science and International     Relations   PSC.CC.	an@umt.edu.pk ean@umt.edu.pk  d@umt.edu.pk  ean@umt.edu.pk  od@umt.edu.pk
6 SPA School of Professional Advancement dirage 7 SCA School of Commerce and Accountancy dir.sc. 8 STD School of Textile and Design std.de 9 SSH School of Social Sciences and Humanities i. Department of Islamic Thought & C.Wilczation iii. Department of Special Needs Education iii. Department of Education iii. Department of Political Science and International Relations v. Department of Sociology Soc.cc.	an@umt.edu.pk  an@umt.edu.pk  d@umt.edu.pk  an@umt.edu.pk  od@umt.edu.pk  od@umt.edu.pk
SPA   School of Professional Advancement   dir.sps	an@umt.edu.pk an@umt.edu.pk d@umt.edu.pk an@umt.edu.pk od@umt.edu.pk od@umt.edu.pk od@umt.edu.pk od@umt.edu.pk
SPA   School of Professional Advancement   dir.spa.	an@umt.edu.pk  d@umt.edu.pk  d@umt.edu.pk  ean@umt.edu.pk  od@umt.edu.pk  od@umt.edu.pk  od@umt.edu.pk  od@umt.edu.pk

		Department of Physical Medicine and	
		Rehabilitation	pmr.cod@umt.edu.pk
		Department of Basic Medical Sciences	bms.cod@umt.edu.pk
13	SMCS	School of Media and Communication	smcs.dean@umt.edu.pk
		Studies	
14	SFAS	School of Food and Agricultural Sciences	dir.sfas@umt.edu.pk
15	IAS	Institute of Aviation Studies	ias.principal@umt.edu.pk
		School of Professional Psychology	spp.dean@umt.edu.pk
16	SPP	School of Froicssional Esychology	
		Department of Clinical Psychology	spp.dean@umt.edu.pk
		Department of Applied Psychology	spp.dean@umt.edu.pk
17	IIPG	Institute of Islamic Perspectives and	iipg.dir@umt.edu.pk
		Guidance	
18	ILA	Institute of Liberal Arts	ila.dean@umt.edu.pk
		<ol> <li>Department of English and</li> </ol>	ell.cod@umt.edu.pk
	Departments of ILA	Literary Studies	dels.cod@umt.edu.pk
		ii. Department of English	
		Language and Literature	
		iii. Department of History	waqas.sajjad@umt.edu.pk

#### **UMT Senior Administration**

Designation	E-Mail
President, ILM Trust and UMT	president@umt.edu.pk
Rector UMT	m.aslam@umt.edu.pk
Director General UMT	dg@umt.edu.pk
PS to Rector	ps.orc@umt.edu.pk
Rector Secretariat	rs@umt.edu.pk
Registrar UMT	registrar@umt.edu.pk
Treasurer UMT	treasurer@umt.edu.pk
Controller of Examinations	controller@umt.edu.pk
Office of Campus Management and Services	ocms.hd@umt.edu.pk
Head, Office of Safety Security & Vigilance	ossv.hd@umt.edu.pk
Director, Office of Corporate Linkages and Placements	dir.clp@umt.edu.pk
Chief Library Officer	clo@umt.edu.pk
Head, Office of Participant Affairs	opa.hd@umt.edu.pk
Head, Office of Technology Enablement	ote.hd@umt.edu.pk
Manager IPC	firdous@umt.edu.pk
Manager Student Success Initiatives	ssi@umt.edu.pk
Participant Relations Section (PRS)	prshelpdesk@umt.edu.pk

# List of Commonly Used Abbreviations

Office of the Rector	ORC	South Asian Quality Assurance System	SAQS
Office of the Registrar	ORG	Student ID	SID
Office of the Controller of Examinations	OCE	Office of Alumni Relations	OAR
Office of the Treasurer	OTR	Office of Participant Affairs	OPA
Accreditations and Academic Ouality		Office of Planning and Development	OPD
Improvement Cell	AAQIC	Office of Technology Enablement	OTE
Rector Secretariat	RS	Office of Information and Admissions	OIA
Board of Advanced Studies and Research	BASAR		
Pharmacy Council of Pakistan	PCP	Office of Security, Surveillance and Vigilance	OSSV
Chairperson of the Department	COD	Office of Human Resources	OHR
Chief Library Officer	CLO	Office of Campus Management and Services	OCMS
Credit Hour	Cr. Hr.	Office of Corporate Linkages and Placements	OCLP
		Office of Communications and Media	OCM
Pakistan Engineering Council	PEC		
		Office of Research Innovation and	ORIC
Higher Education Commission	HEC	Commercialization	
Pakistan Bar Council	PBC		
Pakistan Council of Architects and Town	DCATD	Learning Resource Center	LRC
Planners	FCAIL	Participant Relations Section	PRS
Teaching Assistant	TA	Qarz-e-Hasna	НÒ
Cumulative Grade Point Average	CGPA	Student Disciplinary Committee	SDC
Semester Grade Point Average	SGPA	Final Transcript	FT
Grade Point Average	GPA	Financial Assistance Loan Committee	FALC

#### **List of Commonly Used Terms**

Sr#	Terms	Sr#	Terms
1	Academic Calendar	24	Scholarship Cancellation
2	Add/Drop Period	25	Fine
3	Batch Advisor	26	Grade Point Average
4	Class Attendance	27	Higher Education Commission
5	Course Load	28	I Grade
6	Course Load Management	29	Inter School Program Change
7	Course Registration	30	Late Payment
8	Course Withdrawal	31	Late Payment Fine Waiver
9	Credit Hour	32	Maximum Duration of Degree
10	Credit Transfer	33	Online Course Registration Information System
11	Cumulative Grade Point Average (CGPA)	34	Partcipant Handbook
12	Dean and Rector Merit Award	35	Payment Schedule
13	Degree	36	Penalty for Disciplinary Violation
14	Disciplinary System	37	Pre Registration
15	Dismissal on Academic Grounds	38	Qarz-e-Hasna
16	Fees/Payment Challan	39	Quarter
17	Final Transcript	40	Semester Freeze/Un Freeze
18	Financial Assistance Loan Committee	41	Semester Grade Point Average
19	Re-Admission	42	Short Attendance
20	Re-Instate Scholarship	43	Student Disciplinary Committee
21	Repeat Course	44	Student ID
22	Resource Person	43	University Leave
23	Scholarship	44	Semester

#### **Important Links**

Academic Calendar	https://www.umt.edu.pk/org/Academic -Calendar/Academic-Calendar-2020-2021.aspx
Participant Handbook	https://www.umt.edu.pk/org/Academics-and- Academic-Affairs/Participant-Handbook.aspx
Download Forms (ORG)	https://www.umt.edu.pk/org/Download-Forms.aspx
FAQs (ORG)	https://www.umt.edu.pk/org/Frequently- Asked-Questions.aspx
Scholarships	https://www.umt.edu.pk/org/Scholarship-Financial -Assistance/Scholarship-Policy-From-Spring -2021-Intake.aspx
Rules Governing Financial Aid Scholarship	https://www.umt.edu.pk/org/Scholarship-Financial-Assistance /Rules-Governing-Financial-Aid-Scholarships-applicable-for- Spring-2020-intake-and-onwards.aspx
Services	https://www.umt.edu.pk/oce/Services.aspx
Assessment and Evaluation	https://www.umt.edu.pk/oce/Assessment-and-Evaluation.aspx
HEC Guidelines	https://www.umt.edu.pk/oce/Assessment-and-Evaluation.aspx
Download Forms (OCE)	https://www.umt.edu.pk/oce/Download-Forms.aspx
CGPA Calculator	https://www.umt.edu.pk/oce/CGPA-Calculator.aspx
FAQs (OCE)	https://www.umt.edu.pk/oce/FAQs.aspx
Fee Structure	https://admissions.umt.edu.pk/Fee.aspx
Quarterly Installments	https://www.umt.edu.pk/treasurer/Participant-Fee-Affairs /Quarterly-Installment.aspx
Overseas Transfer	https://www.umt.edu.pk/treasurer/Participant-Fee- Affairs/Overseas-Transfer.aspx

How to Change Gmail	Change your password on Laptop or Computer
Password?	Open your Google Account. You might need to sign-in.
	<ol> <li>Under "Security" select Signing into Google.</li> </ol>
	III. Choose Password. You might need to sign-in again.  IV. Enter your new password, then select Change Password.
	Change your password on Android phone
	On your Android phone or tablet, open your device Settings app
	> Google Account Management.
	At the top, tap Security.     Under "Signing-in to Google" tap Password. You might need to
	sign-in.
	IV. Enter your new password, then tap Change Password.  Change your password on iPhone/iPad
	On your iPhone or iPad, open the Gmail App. Tap Menu >     Settings, your account > Manage your Google Account. If you     don't use Gmail, go to myaccount.google.com
	II. At the top, tap Personal Info
	III. Under "Profile" tap Password
	IV. Enter your new password, then select Change Password  If you are still facing an issue reach us at
	ipc.support@umt.edu.pk
How to Reset LMS	I. Visit Ims.umt.edu.pk
Password	<ol> <li>Press Forgotten your Username or Password? option or simply follow this link reset password</li> </ol>
	link https://lms.umt.edu.pk/moodle/login/forgot_password.php
	III. Enter either your UMT Student ID or UMT email address and press the Search button
	IV. Login in to your UMT official Gmail account
	(f2020xxxxx@umt.edu.pk), you will receive a reset email from
	the Moodle supervisor.  V. Click the reset link button.
	Click the reset link button.     On the next page enter your UMT Student Id and new password
	and confirm the new password.
	If you are still facing an issue reach us at
	lms.support@umt.edu.pk
How to login Zoom	<ol> <li>Visit zoom.us or install a Zoom app on your smartphone and open a Zoom app on your mobile. Click Sign-in.</li> </ol>
decount.	II. Enter your UMT official Email Address
	(f2020xxxxxx@umt.edu.pk) and password. Click Sign in.
	III. You will be redirected to a Zoom account.
	If you are still facing an issue reach us at ipc.support@umt.edu.pk
How to Activate the	(If you are logging into zoom for the first time using UMT Email
Zoom Account?	Address)
	I. Visit zoom.us or install a zoom app on your smartphone and
	open a zoom app on your mobile.
	<ol> <li>Enter your UMT official Gmail account (f2020xxxxxx@umt.edu.pk) and password.</li> </ol>
	III. Click Request an email option and email is being sent to your
	UMT email account from zoom.
	Login in to your UMT official Gmail account
	(f2020xxxxxx@umt.edu.pk), you will receive a reset email from Zoom. Click go to sign up page.
	V. In the next page enter a new password and confirm new
	password.  If you are still facing an issue reach us at
	ipc.support@umt.edu.pk
How to reset Online	<ol> <li>Visit <u>online.umt.edu.pk</u> &gt; Student Portal</li> </ol>
Student Portal?	Press Forgot Password? Button     In the pop enter UMT email address and press Send Email Link
	button.  IV. Login in to your UMT official Gmail account
	(f2020xxxxxx@umt.edu.pk), you will receive a reset email from OIS Support.
	V. Click the reset link button.
	VI. In the next page enter your UMT Student Id and new password
	and confirm the new password.  VII. Please follow the password guidelines for the password
	mentioned on the screen
	VIII. Password should must have Upper Case, Lower Case, Numbers
	and Special Characters like @,\$.  If you are still facing an issue reach us at
	ois.support@umt.edu.pk





#### **Contact Us**

Participants' Relations Section
UAN: 042-111 300 200 Ext: 3713 - 3749
Email: prshelpdesk@umt.edu.pk