

KALEY FRY

Charlotte, NC
704-641-9664
kaleyfry@gmail.com
<http://linkedin.com/in/kaleyfry>
<https://github.com/Kaleyfry>

I am a passionate leader who has devoted my life to building community connections and supporting others through innovation. In my work experience I have taken on many different roles to expand my leadership skills and passion for helping others. From working in a call center to help food stamp recipients in crisis to directing a national nonprofit to positively impact a community of over 6 million youth in LGBTQ+ families, my skills and passions grew exponentially and I have had to learn how to become a jack-of-all-trades. Above all else, a few of my skills have been sought after and utilized: my drive for innovation, my innate skill for relationship building, my creative problem-solving skills, my passion for working with others, and my vision for building efficient and effective systems with a focus on the user experience. From my experiences and passions, I have launched myself into the tech industry and am eager to find my place within it. As a passionate learner with a history of rising to any occasion, I know the tech industry will be a great fit for me to continue to grow and develop my skills to make an impact and help others.

EXPERIENCE

FULL STACK WEB DEVELOPMENT BOOTCAMP (JAVA) - TECH TALENT SOUTH - CHARLOTTE, NC

January 2020 to Present

- An 8-week immersive full stack program rooted in Java.
- Programs and concepts covered: HTML, CSS, Bootstrap, JavaScript, Git, GitHub, OOP, Java, Springboot, Rails, Heroku, Ruby Gems, jQuery, APIs, Domain modeling, and model associations.
- Taught a Kids Code two-hour workshop for youth ages 8-12 at the University City Regional Branch of the Library focusing on HTML and CSS on behalf of Tech Talent South.

DIRECTOR OF COLAGE PROGRAMMING

COLAGE, Virtual, National | January 2019 to Present

- Excelled at managing change and adapting within the company to provide superior products for our consumers.
- Developed department objectives, work schedules, budgets, and policies.
- Conducted yearly program evaluations analyzing organizational quality indicators for alignment with the company's 5-year plan and customer requests.
- Chaired weekly meetings with executive leadership to identify opportunities for improvement, establish milestones, and tailor services to best support our target audience.

PROFESSIONAL SKILLS

Web Development

HTML, CSS, Bootstrap, JavaScript, Git, Github, Java, Lombok, SQL, Spring, Spring Boot, REST API

Technologies

Wordpress, Salesforce, Github, Spring Tool Suite, VS code, Sublime, Postman, My SQL Workbench, Eclipse, Adobe Photoshop.

EDUCATION

Duke University

Durham, NC
September 2014
The Duke Certificate in Nonprofit Management

University of North

Carolina Asheville, NC
January 2011-May 2013
Bachelor of Arts: Women, Gender, And Sexuality Studies (3.93 GPA)

Maryland Institute

College of Art
Baltimore, MD
August 2009 - December 2010
Visual Arts: Photography

- Implemented customer-centered innovative strategies to support our target audience by offering unique and tailored services and events.

Technology

- Website maintenance utilizing WordPress, HTML, and CSS.

NATIONAL PROGRAM DIRECTOR

COLAGE, Virtual, National | January 2017 - January 2019

- Cultivated and strengthened lasting community relationships and national partnerships.
- Updated and compiled reports from the company's customer relationship management database.
- Managed staff assignments and monitored activity to ensure efficient communication and completion of tasks.

Technology

- Website maintenance utilizing WordPress, HTML, and CSS

INTERIM NATIONAL PROGRAM DIRECTOR

COLAGE, Virtual, National | October 2016 - January 2017

- Recruited, hired, and trained up to 10 contract staff and 50+ volunteers yearly.

Technology

- Website maintenance utilizing WordPress, HTML, and CSS.

ASSOCIATE DIRECTOR OF YOUTH AND FAMILY PROGRAMS

COLAGE, Virtual, National | February 2016 - October 2016

- Responded to customer requests, offering excellent support and tailored recommendations for services.

Technology

- Website maintenance utilizing WordPress, HTML, and CSS.

PUBLIC INFORMATION ASSISTANT V - CALL CENTER

Buncombe County Health and Human Services, Asheville, NC
April 2015 - February 2016

- Supported customers navigating the Food and Nutrition Services and Medicaid systems of Buncombe County.

ASSISTANT PET STORE MANAGER

Pet Supermarket, Asheville, NC
August 2013 - February 2015

- Supervise 12 employees, manage shifts, and run the store while the store manager is away
- Provided exceptional customer service, answer phones, and organize store events.

SALES ASSOCIATE

Pet Supermarket, Asheville, NC
January 2011 - August 2013

- Greeted customers, answered phones, practiced service recovery, escalated customer questions, and served customers.