

# Daniel Moore

## Student



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### Professional Profile

Dedicated young professional currently studying towards GCSEs, with complimentary experience in customer services obtained from a busy retail environment. Predicted to receive excellent grades at GCSE level Maths, Sociology and Geography, with a recent Geography Award for academic achievement. Passionate about music with Grade 7 in Piano and Grade 5 in Flute. An active member of the school piano club and chess club, dedicated to both personal and professional development. A reliable team member with a personable nature and positive communication style, experienced in collaborating with team members to ensure the delivery of unrivalled customer support.

### Core Skills

- Customer services
- Piano/flute playing
- Retail operations
- Customer enquiries
- Microsoft Office
- Team collaboration
- Complaints resolution
- Effective communication

### Education

- **9 x GCSEs including English and Maths** | London Bridge Comprehensive School | Sep 2021 - May 2023 |

Subjects and Predicted Grades: English – 6, Maths – 7, Science – 6, Art – 6, Geography – 7, Sociology – 7, IT – 6, Design and Technology – 6, Spanish – 6

Extracurricular activities: Grade 7 Piano, Grade 5 Flute

Memberships: School Piano and Chess Clubs

Awards: London Bridge Comprehensive School Geography Award

### Career Summary

**Jan 2022 - Present**

**Primark, London**  
**Shop Assistant (Part Time)**

#### *Outline*

Working within Men's Wear and Home within a team of 8 staff members, as part of a wider team of circa 200 staff. Providing excellent customer service when responding to requests and reporting to the Team Manager.

#### *Key Responsibilities*

- Maintain an in-depth product knowledge across Men's Wear and Home to support customers to make well-informed selections of suitable products decisions on refunds and price matches