

Established in 2021, BigRig Group has a unique business portfolio that fulfills all trucking needs under one roof, making it one of its own kind in the industry. BigRig Group is an end-to-end transportation solution provider in Western Canada. We have designed distinctive business models to cater to every type of trucking requirement. Big Rig Group consists of three core businesses - Big Rig Trailers and leasing - a licensed distributor for trailers. BigRig Tires & Services is the fastest growing distributor of commercial, industrial, and agricultural tires. BigRig Partz is the OE & OEM aftermarket parts supplier for commercial vehicles. The comprehensive inventory covers all makes & models from 100+ brands to cater to every demand of commercial vehicle. To cater to all the trailers & truck financing needs, we have a marvelous team of professionals by our side to ensure a hassle-free process and we would like to have more people join our team.

We are looking to hire an experienced tire technician to join our team. As a tire technician, you will be required to inspect and assess tire tread levels, wear patterns, valve quality and overall health and recommending and applying appropriate repair treatment or replacement of tires.

To ensure success as a tire technician, you should have good communication skills, excellent customer service and be able to perform physically demanding tasks.

Tire Technician Responsibilities:

- Talking to the customer about any issues they are experiencing.
- Inspecting and assessing tire tread levels, wear patterns, valve quality, and overall health.
- Removing tires, installation and re installation, and repair services safely for all heavy duty vehicles. This includes removing wheel assemblies, dismounting tires, inflating, and installing repaired, or, replacement tires, and reinstalling wheel assemblies according to standard operating procedures.
- Conduct diagnostics, evaluate the reparability of damage, and choose and complete proper repair methods.
- You are willing and able to accept service calls at any time of the day or night based on the time demands of our customers.
- Provide exceptional customer service by interacting with customers in a friendly professional manner. Listen to their tire-related concerns, provide advice, and recommend appropriate options based on their vehicle type, usage, and budget.

- Communicate effectively to explain tire services performed and any additional recommendations for maintenance and repairs.
- Should be able to perform heavy lifting and moving constantly throughout your shift. You may be required to work in extreme weather conditions.

Job Requirements:

- Several years of driving experience and holding a clean driver's abstract.
- Mechanical aptitude and problem-solving attitude.
- Strong attention to detail and accuracy in performing tire services.
- Safety mindset and follow all safety procedures.
- Recommending appropriate repair treatment or replacement of tires.
- Conducting inventory and maintaining equipment.
- Must have a current driver's abstract.
- High school diploma or GED.
- Good communication skills.
- Attention to detail.
- Extensive knowledge of tire patterns and material composition.
- Ability to lift heavy objects.

Job Type: Full-time

Schedule:

- 8 hour shift + Overtime and On Call