

(317) 701-5702  
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# Kali Fenimore

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## SKILLS

Customer service, proficient with Microsoft Office and Google Suite, fast learning, and good with teamwork.

## EXPERIENCE

### **CNO Financial, Carmel** – *Annuity Call Center Representative*

October 19th 2019 – February 10th 2021

- Understanding of annuities/IRAs
- Able to explain annuities/IRAs in understandable way
- Highly proficient in Annuity tracking programs: LifePro, AWD, C.O.R.E, RPS.

### **Indiana Virtual School, Indianapolis** – *Student Service Representative*

September 18th 2017 – July 19th 2019

- Direct communication with students and families.
- Entry of student data.
- Highly proficient in school courseware: Plato, Edmentum, Buzz
- Sending and receiving student records.

### **Housekeeping Maid Easy, Indianapolis** – *Cleaner*

May 2016 – September 2017

- Time management.
- Direct contact with customers.
- On the fly problem solving.

### **McAllisters Deli, Fishers** – *Kitchen Staff*

March 2014– May 2016

- Kept kitchen stocked & organized.
- Made sure correct food went out in timely fashion.
- Helped keep kitchen clean.
- Closed and opened store.

## EDUCATION

### **Fishers High School, Fishers** – *Core 40 Diploma*

August 2006 – May 2010