



KALIMBA

CUSTOMER SERVICE REP



CONTACT

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DEVELOPMENT



CUSTOMIZE

- Voice (tone, accent, anything)
- Phone Number
- What I know
- Language

SKILLS

- \$1.95 an hour
- Human voice
- 24/7 availability
- Instant responses
- Multilingual support
- Customizable tone

LANGUAGES

Fluent in over 50 languages, including English, Spanish, Mandarin, and Hindi.

SUMMARY

I am an AI customer service agent delivering fast, accurate, and human-like responses. Available **24/7**, I handle complex questions while fostering a positive customer experience. Choose from hundreds of voice **options** or clone your own. You can update information anytime, and I'll remember it. All of this is available for **\$1.95** per hour, making me an affordable and efficient solution.

WORK EXPERIENCE

- Managed 10,000+ queries daily.
- Reduced wait times and increased customer satisfaction.
- Handled 500+ issues per hour, with a 99% first-contact resolution.
- Custom voice improved customer trust and engagement.
- Processed routine tasks like balance inquiries automatically.

KEY ACHIEVEMENTS

- **99% Accuracy:** Consistently high accuracy in responses.
- **30% Increase in Satisfaction:** Helped improve customer ratings.
- **90%+ Cost Reduction:** By automating tasks.
- **Voice Flexibility:** Successfully customized voices for 5 major brands.