Monthly Support Summary (Last 30 Days)

Total requests: 368

Channel distribution:

- website: 125

- telegram: 123

- email: 120

Most frequent topics:

- support: 71

- bug: 70

- payment: 65

- delivery: 63

- question: 52

- return: 47

These insights provide valuable signals for prioritizing technical fixes, improving payment workflows, and enhancing FAQ or self-service resources.

Top Support Topics (Last 30 Days)