

User Stories & Acceptance Criteria

As a **customer** I can create my own account so that I can see the status of my deliveries – Priority 60

- There is an option to register and login
- The website shows the status of each delivery

As a **customer** I can track the status of my deliveries so that I know when to expect my package – Priority 40

- The website shows the status of each delivery
- There is an estimated delivery date displayed

As an **office employee** I can register deliveries so that they exist in the database – Priority 90

- There is a database to store all the information
- There is an option to store information about deliveries

As an **office employee** I can access the information about deliveries so that I can let customers know when their packages are going to be delivered – Priority 70

- Every delivery's information is displayed to staff but not to customers

As an **administrator** I can register deliveries so that they exist in the database – Priority 90

- There is a database to store all the information
- There is an option to store information about deliveries

As an **administrator** I can access all information in the database including deliveries and customer information so that I can make sure there are no errors – Priority 80

- The front-end allows the manager to get all sorts of information about customers and deliveries

As an **administrator** I can register new employees so that they have their own account and respective access – Priority 85

- There is an option to create 'Employee accounts' and grant them the respective access