

About the Report

Our Integrated Approach

The Report provides a concise account of our performance from a broad perspective, and our value creation process in the short, medium and long term. It demonstrates how we create and retain stakeholder value through the intervention of various capitals that we deploy. We leverage our capitals to formulate and execute strategies for sustained value creation. We measure the outcome of our business strategies by measuring the stakeholder impact. The Report takes a forward-looking approach and also elaborates on the opportunities and challenges faced by us.



The cover design of Tata Communications' Integrated Report symbolises its metamorphic quality. The front cover's white particles on an orange background represent imagination fragments. As you progress, these particles form a circle on a yellow background, depicting ideas taking shape. Finally, a perfect circle on a violet background signifies the successful realisation and positioning of these ideas.

Our reporting framework

Our Integrated Annual Report is based on the framework and guiding principles established by the International Integrated Reporting Council ('IIRC'). It reflects how we integrate sustainability into the management of our business, creating value for our customers and other stakeholders.

The reported disclosures are also mapped with reference to Global Reporting Initiative (GRI) wherever applicable for FY2023-24. The same has been notified to GRI.

The GRI content index is available on the website under Sustainability Disclosures.

In addition, the financial and statutory sections comply with the requirements of:

- The Companies Act, 2013
- Indian Accounting Standards
- The Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.
- Secretarial Standards

Forward looking statement

Certain statements in this Report regarding our business operations may constitute forward-looking statements. These include all statements other than statements of historical facts, including those regarding the financial position, business strategy, management plans and objectives for future operations. Forward-looking statements can be identified by words such as 'believes', 'estimates', 'anticipates', 'expects', 'intends', 'may', 'will', 'plans', 'outlook' and other words of similar meaning in connection with a discussion of future operating or financial performance. Forward-looking statements are necessarily dependent on assumptions, data or methods that may be incorrect or imprecise and that may be incapable of being realised and as such, are not intended to be a guarantee of future results, but constitute our current expectations based on reasonable assumptions. Actual results could differ materially from those projected in any forward-looking statements due to various events, risks, uncertainties and other factors. We neither assume any obligation nor intend to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.



Our approach

The Integrated Report follows an integrated thinking approach, aligning our strategies to our overarching vision, linking material information and providing an outlook on the future. The Report focuses on priority topics for telling the story of our transformation and presenting the objectives we have pursued over the last few years and our key achievements.

Reporting period

This Report contains a full year's data from April 1, 2023 to March 31, 2024. However, some sections represent facts and figures from previous years to provide a comprehensive view to the readers and especially any stakeholder who is impacted by Tata Communications' operations, such as our customers, employees, investors and other stakeholders.

Reporting scope and boundary

The information given in this Integrated Annual Report covers Tata Communications' global operations. Information on our subsidiaries and associates has been disclosed wherever relevant. This holistic report showcases Tata Communications' shared value-creation journey through the reporting year. Any applicable exclusions are provided in respective sections.

Assurance

The facts and figures mentioned in the have been reviewed by the Board of Directors and the Management. BSI Group India

Private Limited has conducted a limited assurance on the sustainability information in the Integrated Report and the Assurance certificate can be accessed at [here](#). Further, the statutory auditors, S. R. Batliboi & Associates LLP have assured the financial statements. The Independent Auditor's Report has been duly incorporated as a part of this Report.

Feedback

We encourage our stakeholders to communicate their feedback or concerns to our Corporate Secretarial team at

investor.relations@tatacommunications.com.

Queries related to ESG and Sustainability may be sent to EOHS@tatacommunications.com.


Our stakeholders

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Customers | 
Investors and Shareholders |
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Employees | 
Communities and NGOs |
| 
Regulatory and Industry Bodies | 
Suppliers and Partners |
| 
Media and Analysts | |

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Our Six Capitals


The Report identifies six capitals essential for long-term value beyond just financial resources. Icons throughout the report indicate these elements within our business model as per the integrated reporting framework.

 **Financial Capital**
Funds available to Tata Communications which are deployed to create stakeholder value

 **Manufactured and Intellectual Capital**
Our digital infrastructure assets, systems and processes-our digital fabric of solutions

 **Natural Capital**
Earth's resources

 **Human Capital**
Our talent pool

 **Social and Relationship Capital**
Our partnerships, networks and communities that we serve