

Kaloyan Kostov

Junior Frontend Developer

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Sofia, Bulgaria

PROJECTS

Personal Portfolio 06/2024 - 06/2024
Sofia, Bulgaria

A [portfolio](#) displaying my drive and achievements
• I managed to conclude all of my work and interests in this single page app




PlanPal - Event Calendar Web App 05/2024 - 06/2024
Sofia, Bulgaria

A [web app](#) for planning and organizing events
• Utilizing React, JavaScript, Tailwind + DaisyUI, API's and other libraries, a web-based solution was constructed to oversee a portfolio of 20+ events, optimizing organizational productivity.

ReactVenture - Forum 05/2024 - 05/2024
Sofia, Bulgaria

A [web forum](#) for travellers and travelling stories
• Leveraging JavaScript and React as the primary technologies, contributed to a collaborative effort in developing a comprehensive web forum dedicated to travel-related discussions over a span of two weeks.

TECH STACK

-  Languages
JavaScript(ES6) • HTML5 • CSS3
-  Libraries
ReactJS • Tailwind • ChakraUI • Bootstrap • Jest
-  Tools
Git • GitHub • Firebase • API's • GitHub Issues • Trello • VSCode • Postman • NodeJS

EDUCATION

Alpha JavaScript Track 01/2024 - 06/2024
[Telerik Academy](#) Sofia, Bulgaria

Educational IT Company
• Throughout a continuous six-month duration, a significant increase in overall productivity was maintained, by consistently implementing refined time management methodologies

University - Bachelor's degree 09/2019 - Discontinued
[Sofia University, Faculty of Mathematics and Informatics](#) Sofia, Bulgaria

Mathematics and Computer Science
• Dropped out due to an unexpected turn of events

High School Degree 09/2014 - 06/2019
[Profiled science and mathematics high school](#) Stara Zagora, Bulgaria

Mathematics with English and IT
• Proficiency in mathematics and information technology



EXPERIENCE


Cust. Relations Executive
Paysafe Bulgaria EOOD
04/2023 - 04/2024 Sofia, Bulgaria
Multinational online payments company


- Utilized Salesforce, SAP SuccessFactors, Confluence, JIRA etc
- Did constant usage of internal tools
- Gained additional experience in the Customer Service field that lead to perfected Empathy, Persuasive and Soft Skills


Cust. Support Representative
CONCENTRIX LTD
05/2021 - 02/2023 Sofia, Bulgaria
Global provider of CX solutions


- Adeptly handled 2nd and 1st level/tier tasks, demonstrating skill in the subject and identifying even the most challenging customer needs
- Leveraged expertise in Payment Tools and internal Customer Panel

SKILLS

 Adaptability
My adaptability and receptiveness to diverse perspectives make me a valuable asset in any collaborative environment.

 Attention to detail
Fundamental grasp of the issue, adeptly processing and thoroughly analyzing the details.

 Teamwork
Proficiency in effective communication, collaboration with diverse perspectives, and constructive contribution to collective objectives enabling successful team dynamics.

 Version Control
Experience with version control systems like Git for collaborative development and tracking changes to code repositories.

FOREIGN LANGUAGES

English Proficient ●●●●●