Kaloyan Lalov

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Summary

Dynamic and motivated undergraduate student, with a proven record of building relationships as a promoter for Coca Cola™ and other brands. Being a breakdancer has given me the confidence to face my challenges head-on and the persistence to constantly improve myself. Actively looking for opportunities to further develop my customer service skills.

Education

University of West London   London, England
BSc Computer Game Technology
2018 – 2021

- Computer Architecture and Programming
- Game Asset Development, Digital Identity
- Mathematics

Language school 'Simeon Radev'   Pernik, Bulgaria
Secondary education
2013 – 2018

- Language focused learning including Bulgarian, English and French
- Additional included subjects such as Mathematics, Chemistry, Biology, etc.
- Subjects taught in foreign languages – Geography, History, etc.

Experience

San Marco Restaurant - Waiter   Pernik, Bulgaria
04/2018 to 05/2018

- Provide quality customer experience to more than 300 customers during dinner service
- Greet visitors and cater to their requests
- Efficient team-work in a fast-paced environment
- Handle cash flow

Coca Cola™ - Promoter   Pernik, Bulgaria
06/2017 to 07/2017

- Represented the company at trade association meetings to promote products
- Managed to deliver a large amount of products in limited time
- Enhanced communication skills by interacting with different people on a daily basis

Procter and Gamble - Promoter   Pernik, Bulgaria
05/2017 to 06/2017

- Contact organizations to present services and facilities offered
- Conducted product demonstrations during the introduction of new products and services to field staff and customers

Certificates

- **Cambridge Advanced Certificate in English** – Grade C
- "**King of The West**" breakdancing competition – Top 8

Skills

- Adaptability
- Communication
- Time Management
- Teamwork
- Customer Service
- Ability to work under pressure

Hobbies

- Breakdancing
- Gaming
- Drama club