

KOMAL BAWANKAR

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PROFESSIONAL SUMMARY

Experienced with all stages of the development cycle for dynamic web projects. Well-versed in numerous programming languages including Apex, HTML5, JavaScript, CSS. Strong background in project management and customer relations. 2 x certified Salesforce Administrator with 3 years' experience configuring Salesforce Sales and Service Cloud. Proven ability to analyze, design and optimize business processes with hands-on experience implementing change, increasing user adoption, and driving best practice.

CERTIFICATIONS

- Salesforce Platform Developer I (PD I)
- Salesforce Associate

SKILLS

- Salesforce Administration: Sales Cloud, Service Cloud.
- Business Analysis
- Project Management

EXPERIENCE

- 5.8 years of experience in the IT industry and relevant 3 years of Salesforce developments, specializing in custom solutions and configurations.
- Good understanding of Salesforce platform configuration, Automation tool, Apex coding, Visual force pages, and Lightning components.
- Able to translate complex business requirements into technical solutions and implement best practices for efficient workflow.
- Exhibits strong problem-solving skills with meticulous attention to detail, ensuring high-quality results in Salesforce implementations.
- Passionate about continuous learning and improvement within the Salesforce ecosystem, staying updated with the latest developments and best practices.

WORK EXPERIENCE

- Capax Technologies Pvt. Ltd. as a Software Engineer from Sep 2020 to Present.
 - Pragma Software Solution as a Web Developer from Sep 2017 to April 2018.
 - NME Web Services as a Web Developer from Nov 2016 to July 2017.
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TECHNICAL SKILLS

- **Salesforce Development:** Apex Class, Trigger, LWC, Flows, Visual force Page, Test Class.
 - **Data Management and Tools:** Apex Data Loader, Visual Studio, Lightning Studio.
 - **Web Development Technologies:** HTML, CSS, JavaScript.
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PROJECTS

1. Project Name: Renewal Credit Creation

Description: Renewal gets created depending on the credits purchased by the Customer.

Roles and responsibilities:

- Designed Triggers, Apex Classes, and custom buttons for various functional needs in the application.
- Created formula fields, workflow rules and process builder on Account and Opportunity to automate processes.
- Triggers are designed to auto populate fields when new plan is clicked on the opportunity related list and when a new deal sheet is clicked from the plan

2. Project Name: Sales and Service Cloud Implementation for Insurance Based Company

Description:

- Provided Development and Support for an insurance company specializing in offering a comprehensive range of insurance products, including auto, home, renters, and other coverage options tailored for individuals, families, and businesses.
- The application is designed to track various types of insurance policies, including facility details provided by the insurance company. It offers user creation and management functionalities. Additionally, it supports a specialized insurance policy that provides coverage for property owners or renters.
- The application allows efficient management and monitoring of insurance policies, ensuring seamless user experience and comprehensive coverage options.

Roles and responsibilities:

- Involved in the study and analysis of business functional specifications.
 - Engaged in development activities using Apex and JavaScript for Lightning Web Components (LWC).
 - Participated in deployment activities and managed Dead Letter Queue (DLQ) processes.
 - Played a crucial role in bug identification and resolution, including production defect troubleshooting.
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EDUCATION

- Bachelor of Engineering (IT) from RTMNU – 2015

PERSONAL DETAILS

- **Name:** Komal Akshay Bawankar
 - **D.O.B.:** 17/02/1994
 - **Marital Status:** Married
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DECLARATION

I hereby declare that the above information is true to my knowledge and belief.

Place:

Date:

Komal Bawankar