

Sintu Singh

Salesforce Developer

Professional Summary

- Having 2.5 years of experience in Salesforce Administration & Platform Development.
- Experience in Salesforce.com CRM, Force.com platform using Lightning Component, Triggers, Asynchronous Apex, API Integration (REST API), Apex, SOQL, SOSL, LWC, Aura Components as Developer and Administrator.
- Experience in Application Development using Apex, LWC Lightning Component development, Salesforce Administration and API Integration (REST API).
- Experience in Customized standard objects, created custom objects, Relationship and created page layouts and search layouts to organize fields, related fields and other components on a record detail and home pages.
- Experience in configuring Users, Profiles, Roles and Permissions towards business requirements
- Experience in implementing security and sharing rules at Object, field and record level for different users at different level of Organization. Also created various profiles and configured the permissions.
- Developed SFDC customized reports and dashboards
- Experience in Service-now portal for acknowledging the tasks and incident and providing resolution based on issue.
- Experience in Enhancement
- Worked on Experience Cloud to deployed to changes.
- Experience in Deploy the changes to production through Change sets.
- Experience in creating apex class for Inbound and outbound Integration.

Address

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<https://www.linkedin.com/in/sintu-singh-3b222a1a4>

Trailhead Link:

<https://www.salesforce.com/trailblazer/sintusingh>

Skills

HTML & CSS
JavaScript
Lightning Web Components
Apex Programming (Classes & Triggers)
Triggers
Flows
Integration (Inbound and OutBound)
Deployment

Languages

Hindi
English

Professional Experience

System Engineer at Infosys Limited, Noida

July 2022 — Present

PROJECT 1: Automobiles Project (NMAC)

Duration: From Jan 2023 - June 2024

Description: Automobiles company which are sells its vehicles to the customer as retail and lease based. In this Project we are deal with customer through agents and manage their record on Salesforce and bug fixing on Website portal. Whenever customer face any issue related to account registration, data related issue, payment related issue. we are providing solution to them and managing records, fixing the bugs on website portal.

Role and Responsibilities:

- Providing production support, troubleshooted complex issues and implemented enhancements.
- Handle day to day administration tasks and Incidents such as User Management, security control and data management.
- Setting up and managing user profile, roles, permissions and sharing settings
- bug fixes and improved application performance
- Deployment through Change Set of Apex class and Aura Components
- Finding the fault by doing debugging, code reviewing, Code remediation, and Implemented enhancement solution to reduced

portal incidents according to Business Requirements and platform-specific using Agile methodology.

PROJECT 2: Automobiles POC Project

Duration: From July 2023 - Nov 2024

Description: Automobiles company which are sells its vehicles to the customer. In this Project we are creating dealer portal and Website Portal using LWC lightning component, apex class, rest API apex class, creating user and experience cloud.

Role and Responsibilities:

- Worked on creating rest Api class for integration.
- Worked on creating LWC component to display the vehicle details.
- Worked on creating Navigation LWC Lightning Component navigate from one page to another page.
- Worked on Experience cloud to deploy the change on portal page.
- Finding the fault by doing debugging, code reviewing, Code remediation, and designing a solution according to Business Requirements and platform-specific using Agile methodology
- Worked closely with teams to set up records and configuration-level permissions using OWD, Roles, Profiles, Sharing Rules, and Permission Sets, ensuring proper access controls and data visibility.

Education

ATKU, Greater Noida

- Bachelor of Engineering in Electronics and Communications
August 2021 — August 2022

Certifications

- Salesforce certified Administrator,
- Salesforce Certified Platform Developer I,
- Salesforce certified AI Associate

Achievement

- Certified of Appreciation Insta Award for development of Honda Dealer Portal POC