



# Gurucharan Singh

## Salesforce Developer

I am working as a system engineer in Salesforce Domain for Lafarge holcim.



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## SKILLS

Salesforce Sales and Service cloud

Apex Classes and Triggers with Security and OOPS

Declarative Automation like Flows, Process Builder, WorkFlows and Approval Process

Lightning Web Components

Integration Basics

SOQL, SOSL and DML Statements

VSCode

DataLoader

WorkBench

Postman

## WORK EXPERIENCE

### System Engineer - Salesforce

#### Tata Consultancy Services

12/2021 - Present

Lucknow, India

Working as a contract worker for Lafarge holcim in salesforce domain

#### Performance Highlights

- **Salesforce Sales and Service Cloud** : Expertise in Sales and Service Cloud, including implementation and enhancement.
- **Apex Classes and Triggers with Security and OOPS** : Developed robust business logic through efficient Apex code and security models.
- **Declarative Automation** : Proficient in using Flows, Process Builder, Workflows, and Approval Processes for automating tasks.
- **Lightning Web Components (LWC)** : Created dynamic user interfaces and worked on multiple LWC components to enhance user experience.
- **Integration Basics** : Familiar with Salesforce integration concepts such as REST and SOAP API.
- **SOQL, SOSL, and DML Statements** : Strong skills in Salesforce Object Query Language and performing database operations using DML.
- **VSCode & DataLoader** : Experience in using Visual Studio Code for development and DataLoader for bulk data operations.
- **WorkBench** : Efficient in debugging and querying Salesforce using WorkBench.
- **Postman** : Used Postman for testing API integrations.

## CERTIFICATES

Platform developer 1 certification(Salesforce) (12/2024 - 12/2025)

Credential ID: 5417634

Salesforce AI Associate(Salesforce) (12/2024 - 12/2025)

Credential ID: 5450575

Mastering Salesforce Integration: Novice to Professional by Amit Singh(Udemy)

The complete salesforce development course by Manish Choudhari (Udemy)

Zero to Hero in Lightning Web Components by Salesforce troop(Udemy)

## PERSONAL PROJECTS

### Recruitment App

- **Cloud-Based App** : Built a cloud application that optimized the recruitment process on Salesforce.
- **Automation Focus** : Implemented automation to handle applicant tracking and communication, reducing manual intervention.
- **Process Efficiency** : Enhanced the workflow for recruiters with custom objects and automation flows.
- **Scalable Design** : Designed the app to accommodate growth and varying recruitment needs across multiple departments.

## EDUCATION

### BTech Chemical Engineering

VIT Vellore

07/2017 - 06/2021