Arya Panicker

Salesforce Developer
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Summary

An **experienced Salesforce Developer** with 2 years of expertise in designing, developing, and maintaining **scalable** and **performant solutions**. Proficient in both **front-end** and **back-end Salesforce development**, including Apex Triggers, Lightning Components, REST APIs, and Service Cloud functionality. A **passionate team member** with strong **problem-solving skills** and the ability to collaborate **closely with cross-functional teams** to deliver seamless, **customer-focused** solutions. Skilled at writing technical documents, training team members, and working with **stakeholders** to achieve business goals and ensure ongoing platform maintenance.

Technical Skills

Technology Expertise

- **Languages**: Apex, Java, JavaScript
- **Tools**: Apex Data Loader, Postman, Zapier
- **Domain Expertise**: Public Sector, Retail, Sales, **E-commerce**

Salesforce Expertise

- **Cloud Expertise**: Sales Cloud, Service Cloud, **Commerce Cloud (SFCC)**
- **Hands-On Skills**: Apex Triggers, Flows, REST APIs, Asynchronous Apex, Visualforce, Aura Components, LWC

Professional Experience

Salesforce Developer

Auxspire Technologies | January 2023 – Present

- **Developing and maintaining scalable Salesforce solutions**, ensuring seamless integration and ongoing platform maintenance.

- **Collaborating closely** with project managers, developers, and cross-functional teams to meet client and business requirements.
- Designing and writing technical documents to support **ongoing development**, ensuring clarity for team members and stakeholders.
- **Building strong relationships** with stakeholders to align business needs with technical functionality.
- Contributing to the design and testing of new platform features to ensure optimal performance and **seamless functionality**.
- Working as a **member of cross-functional teams**, including **engineers** and designers, to deliver excellent results for e-commerce and public sector projects.

Salesforce Developer

Educational Institution, UK
 Project: Secure API Integration for Cross-Organization Data Creation

- Developed and implemented secure RESTful APIs to ensure **seamless integration** and **platform stability**.
- Collaborated with project **teams** and stakeholders to meet business objectives efficiently.
- Designed scalable solutions while maintaining **excellent functionality** and system integrity.

Salesforce Developer

Postal Service Provider, US
 Project: Optimizing Business Processes through Automation

- Enhanced automation by designing **customized functionality** such as click-to-dial features and dynamic user interfaces.
- Worked closely with project managers and **cross-functional teams** to meet deadlines and deliver **performant solutions**.
- Developed Batch Apex jobs and other tools to improve system scalability and maintainability.

Salesforce Support Specialist

Specialist Engineering & Contracting Company, Riyadh
 Project: Community and Data Management Solutions

- Designed and developed community portals to provide **seamless experiences** for users and ensure data security.
- Collaborated with **stakeholders** and team members to improve case management and Omni-Channel routing.
- Wrote and maintained technical documentation to support **ongoing maintenance** and system updates.

Education

Bachelor of Commerce (B.Com)
Savitribai Phule Pune University | 2020 – 2023

Certifications

- Salesforce Certified AI Specialist

Declaration

I hereby declare that the information provided is true to the best of my knowledge and belief.