

Proveer Malviya

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Professional Experience

- Expertise in **Salesforce** development methodologies, best practices, and effective troubleshooting, ensuring the success of complex projects.
- **Salesforce Developer** with 3+ years of experience specializing in Salesforce, delivering tailored solutions for business needs, optimizing Salesforce capabilities
- Design, implement, and maintain **Salesforce** solutions to meet business requirements and improve operational efficiency.
- Development, customization, and maintenance of Salesforce applications, ensuring optimal functionality.

Experience (Infosys-2021-present)

2021/09 – 2022/05	CBHS <ul style="list-style-type: none">• Worked on features with other applications using App Exchange Which increased the traffic on our web app by 33%.• Worked on various flows and process builders clubbing two different salesforce applications together.
2022/06 – 2023/03	Cognex <ul style="list-style-type: none">• Optimized performance, resulting in a 20% reduction in load times and improved overall responsiveness.• Successfully expanded feature functionality, collaborating with cross-functional teams to incorporate new capabilities.
2024/01 – 2024/01	Addidas <ul style="list-style-type: none">• Achieved a 25% reduction in case resolution time through optimized workflows and integration with support systems.• Improved by automating key business processes, resulting in a 30% reduction in manual tasks.
2023/05 – present	Novartis <ul style="list-style-type: none">• Collaborate closely with clients to gather and translate business requirements into technical Salesforce solutions.• Developed a feature that allows users to compare their hospital's performance with other hospitals through detailed and interactive performance metrics.

SKILLS

Platform Development, Apex, Triggers, lightning, lwc-Proficient in Salesforce development (Apex, Triggers, Lightning, LWC) with 80% focus on coding and 20% on integration.

Administration: Expert in Salesforce administration, user management, security, workflow automation, data migration, reports, dashboards, and system configuration.

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Certificates

- Salesforce Administrator, Platform Developer 1, Salesforce Associate, AI Associate.