

EDUCATION

BACHELOR OF TECHNOLOGY

Galgotias University
2018-2022
CGPA: 7.53

SKILLS

SALESFORCE CRM

- APEX • Trigger Framework
- Lightning Web Components
- Configuration • SOQL/SOSL/SAQL
- Sharing and Visibility • Pricing Rule
- Lightning Data Service • Salesforce CPQ
- SOAP API • Product bundling
- REST API Integration • Data Structures
- Technical Design Patterns • Data Modeling
- Sales and Service Cloud
- Reports/Dashboards

PLATFORM/TOOLS

- Dataloader • VS Code
- Azure DevOps • Git
- Workbench • Postman
- JIRA • Figma • Quip
- WordPress

LANGUAGES

- HTML5 • CSS
- JavaScript • Java
- SQL/Relational Database

CERTIFICATIONS

- AI Associate • Platform Developer 1
- Administrator

RECOGNITION

- Received a Spot Award as an acknowledgement for timely and impactful deliverables towards the project.
- Received nomination for Trailblazer Quarterly Awards for work on Portal transformation using LWC and enhancing components performance.

PROFILE

Certified Salesforce Developer with over 3 years of experience in delivering requirements based on Salesforce platform using configuration with code based APEX and Web (LWC) Development in Agile Framework.

EXPERIENCE

COGNIZANT TECHNOLOGY SOLUTIONS

SALESFORCE DEVELOPER – PROGRAMMER ANALYST

October 2023 - Present

- Worked on Insurance based partner central transformation project to migrate existing partnersign-up/sign-in workflow as well as existing partner portal from Visualforce to modern LWC based framework through experience cloud enhancing user experience and site performance by 20%.
- Worked on designing HTML layouts as per page definitions in Figma and customizing standard LDS components, integrating AWSUI library components to match the theme and feel of Amazon UI through CSS.
- Built dynamic CPQ configurators to streamline selection processes for complex product offerings.
- Developed reusable JS code and CSS classes for generic functionalities to streamline the sign-up flow and enhance ease of development for a 11 member team.
- Worked on Apex Classes to handle back-end validation/cleanup of signup data, mapping to necessary object records using best security practices such as ESAPI encoding and integrate captcha verification.
- Automated the quote-to-cash process by integrating Salesforce CPQ with external systems using REST APIs.
- Worked on Salesforce CPQ to configure product bundles, pricing rules, and approval workflows, optimizing quote-to-cash processes for clients.
- Worked with layouts, screen flows and dynamic forms to meet salesforce internal users UX requirements as well as record triggered flows to meet business email requirements.

COGNIZANT TECHNOLOGY SOLUTIONS

SALESFORCE DEVELOPER – ANALYST TRAINEE

Feb 2022 - October 2023

- Worked on Sales and Service Cloud to deliver complex code solutions involving dynamic code,SOQL, batch classes etc. following best code practices from scratch and refactoring/optimizing existing code base.
- Created test classes while improving code coverage of classes beyond 95% as part of release management.
- Integrated Salesforce CPQ with Sales Cloud to enable seamless quoting and contract generation workflows.
- Customized CPQ process automation using Flows, Triggers, and Apex to address unique client needs.
- Worked on declarative development such as multiple record triggered and screen Flows, along with invocable methods to deliver UI requirements as well as data operations along with Lightning App Builder, managing sharing and visibility, CRTs, Approvals, user management, layout editor, translations etc.
- Worked on Azure DevOps for CI/CD through pipelines and managing pull requests, resolving conflicts and org deployments as well as ANT deployment for cross-org metadata deployment.
- Worked with Reports/Dashboards, Dataloader & Analytics Studio to modify dataflows/ dashboards, syncing data sources etc.