# Suraj Kumar Mishra

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## **Professional Summary**

 Driven Salesforce Developer with over 2 years at Deloitte USI, specializing in Salesforce CRM and Force.com platform enhancements using LWC and Apex. Recognized for analytical thinking and effective communication. Expertise in integrations and Health Cloud configurations, demonstrating a profound impact on project outcomes.

#### **Skills**

- Lightning Web Components, Triggers, APEX
- Salesforce Flows
- Salesforce App Builder, Salesforce Administration
- HTML, CSS, Javascript
- Debugging, Communication Skills, Problem Solving
- Environment and Tools: Visual studio Code Bitbucket, JIRA, Github desktop, Salesforce CLI
- Integrations

## **Experience**

#### Prudent Globaltech Solutions Pvt ltd

Nov,2024 - Present

Salesforce Developer

- Implemented Salesforce automation using standard Salesforce flow and custom Triggers which saved the end user time by 15%.
- Build Salesforce CI CD pipeline for automation of code review and deployment which resulted in saving 80% effort and time.

• Deloitte USI Jul,2022 - Nov,2024

Salesforce Developer

- o 2+ years of overall experience as Salesforce Admin and Developer.
- Implemented Health Cloud out of the box configuration to build low code features and configurable thus saving time by 50%.
- Implemented Sharing settings to ensure security of client's data as per their specific needs.
- Expertise in development of Managed Package that supports Integrations, Person Account, Dynamic SOQL/SOSL, Encryption Policies, Data Validation etc.
- Developed custom applications on the Salesforce platform, leveraging Apex and Visualforce for client-specific needs which enables users to automate the patient and hospital management thus saving 40% effort and cost by 50%.
- Built existing user search framework using Lightning web component, Apex which saves agents time by 30%.

#### **Projects**

## Leading HealthCare Client Project

- o Working as Salesforce LWC developer in life, Science and health care industry.
- Developed highly configurable and reusable LWC components.
- Implemented health cloud and patient connect framework.
- o Implemented standard and custom business solutions using Flows, Triggers, Apex.
- Setup the Experience cloud to build Salesforce communities for patient and healthcare professionals.
- Built Patient and Caregiver enrollment wizards using flows and LWC components for easier patient on-boarding.

### **Education**

<ul> <li>NIT Agartala         Bachelor of Technology         9.33/10     </li> </ul>	May, 2022
• Jawahar Navodaya Vidyalaya SSC / 12th 92.2 %	2017
• Jawahar Navodaya Vidyalaya HSC / 10th 9.8/10	2015

## Certifications

- Saleforce Certified Platform Developer 1(PD-1)
- Salesforce certified Platform App Builder(DEV402)
- Salesforce certified Administrator(ADM201)
- Salesforce certified Sharing and visibility architect
- Salesforce certified AI Associate
- Health Cloud Accredited Profesional