# **Akshay Dubey**

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# Salesforce Developer

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### **PROFILE**

Software engineering professional having 3.5 years' experience in IT industries having extensive experience working as a Salesforce Developer.

# **TECHNICAL SKILLS**

- Experties in Administration, Configuration, Implementation with Salesforce platform.
- · Hands on Experience in Salesforce Customization, Security Access, Workflows, Approval Process as per the business
- requirements. Experience in Custom Objects, Reports, and Dashboards, profiles, Creating Roles, Page Layouts, OWD, Sharing rules and flows as per the business requirements.
- Experience in SFDC Development using Lightning, Apex Language, Visual Force Pages, Classes, Controller, Triggers and Test Classes.
- Experience in REST API and SOAP API.
- \* Experience in Lightning Web Components.
- Experience in Collections List, Set, Map. SOQL / SOSL Queries, DML operations.
- Experience in Data Migration using Data Loader and import Wizard.
- Having very good technical problem-solving skills.
- Prepare documentation on modules/enhancements developed.
- Ensure on time delivery of the tasks assigned with the high quality and standard.

## **PROFESSIONAL EXPERIENCE**

Associate Software Engineer (JR. Salesforce Developer)
Inadev india private Limited

Associate Software Engineer

**Magucliste Services** 

**Salesforce Intern** 

Nubes Elite Technologies Pvt. ltd.

07/2021 – 11/2022 Mumbai, India

08/2020 - 05/2021

Noida, India

06/2019 – 06/2020

Bangalore, India

## PROJECTS

#### 1. NEP Enterprise

Sales and Service Cloud Application

North America Enterprise is a web based application built on salesforce platform. This application acts like a customer service representative which will create and place orders, also provide product maintenance services to customers.

#### Role and Responsibility

- Gathering information from client. Involved in configuration in project.
- Developed and implement Salesforce data architecture, including custom objects, field, page layout and validation rule.
- Developed and implement flows and triggers.
- Developed Salesforce to Salesforce Connection.
- Managing code coverage for test classes.
- Attending scrum call.

#### 2. ServiceMax

ServiceMax is a leading Field Service Management Software. Which is built on Salesforce Force.com Platform. It provides cloud based field service management solutions for technicians, managers executives and provides services to Customer (Account) like Product Maintenance, Warranty terms, Service Plans & Contracts.

### **Role and Responsibility**

- Gathering information from Reporting Manager. Involved in configuration and developing in project.
- Developed and implement Salesforce data architecture, including custom objects, field, and page layout and validation rule workflows.
- Developed and implement Visual force Page and controller.
- Create Report and Dashboard.
- Attending status call.

#### 3. Education CRM

Web based Application

This is a web based application using which colleges can maintain the Student's academics, Course and lecture schedule, attendance information and Fees related information. This project has multiple modules and interfaces for Students, Faculties, Administration, and other higher authorities.

### **Role and Responsibility**

- Developed and implement Salesforce data architecture, including custom objects, field, page layout and validation rule workflows.
- Create Report and Dashboard.
- Managing documentation of business process.



Bachelor of Engineering, Bhopal, India Rajiv Gandhi Proudyogiki Vishwavidyalaya,

07/2013 – 06/2017 Bhopal, India