

Jami Prasanna Kumar

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Salesforce Developer

Skilled Salesforce Developer with 2.6 years of hands-on experience in designing, developing, and implementing Salesforce solutions. Expertise includes integration, Lightning Web Components (LWC), Apex, and trigger-based scenarios. Proficient in building RESTful APIs and working with external systems. Adept at data replication from Salesforce to Google Sheets, with strong problem-solving abilities and a keen eye for detail. Experience collaborating with cross-functional teams to deliver high-quality, scalable solutions.

PROFESSIONAL EXPERIENCE

Recent Company -- 11/2023 – 05/2024

Cloud Crunch | Hyderabad - Remote

Designation: Salesforce Developer

- Developed and maintained custom Salesforce applications using Apex, Lightning Web Components (LWC), and Visualforce. Bullet point highlighting a particular skill or project.
- Designed and implemented Salesforce RESTful API integrations, enabling seamless communication between Salesforce and external systems.
- Led the successful replication of Salesforce data to Google Sheets using Apex and integration tools, optimizing real-time data visibility for business users.
- Developed and optimized trigger-based scenarios to automate key business processes, ensuring efficient workflows and data accuracy.
- Collaborated closely with cross-functional teams to understand business requirements, translating them into scalable technical solutions.

Key Achievements:

- Reduced data syncing time between Salesforce and Google Sheets by 40% through optimization of integration scripts.
- Delivered custom LWC components that improved user experience and increased platform adoption across the organization.

Previous Company -- 6/2021 – 11/2023

Patra India | Visakhapatnam

Designation: Salesforce Developer

- Developed and customized Salesforce applications using Apex, Visualforce, and aura to meet business requirements. Bullet point highlighting a particular skill or project.

- Designed and implemented custom objects, workflows, validation rules, and reports to optimize business processes.
- Worked extensively with Salesforce APIs for data integration, connecting Salesforce with external systems for seamless data flow.
- Created and managed Salesforce triggers, batch processes, and schedulers for automating complex business logic.
- Participated in end-to-end development, including requirements gathering, solution design, and deployment.

Key Achievements:

- Contributed to the successful migration of 100,000+ records during a Salesforce upgrade project.
- Successfully implemented Salesforce integrations that improved data synchronization by 25%.

EDUCATION

Shanthineketan Vidhyalayam School -- 04/2013

General SSC

State Board of Andhra Pradesh, Visakhapatnam - 530027

MRAGR government polytechnic college -- 04/2016

Diploma, Mechanical Engineering

State Board of Technical and Training(SBTET)

Visakhapatnam - 530027

Raghu Engineering College -- 04/2019

BTech, Mechanical Engineering

Jawaharlal Nehru Technology University of Kakinada

Visakhapatnam - 530027

SKILLS

Technical Skills:

Salesforce Development: Apex, Visualforce, Lightning Web Components (LWC), SOQL, SOSL.

Salesforce Automation: Triggers, Workflows, Process Builder, Validation Rules, Flows.

Integrations: REST APIs, Salesforce Connect, External Services, Web Services (SOAP).

Data Management: Data Loader, SOQL, Reports, Dashboards, Data Import/Export, Salesforce to Google Sheets.

Version Control & CI/CD: Git, GitHub, Bitbucket, Jenkins, Salesforce DX.

Soft Skills: Communication, Teamwork, Problem-Solving, Adaptability, Time Management.

Other Tools: VS Code, Salesforce CLI, Postman, Workbench.

Programming Languages: JavaScript, HTML, CSS, SQL.

Cloud Technologies: Salesforce Sales Cloud, Service Cloud

Languages: Telugu (Native), English (Fluent), Hindi (Intermediate).

CERTIFICATIONS (optional)

- C Programming Certification – [IGIAT Institute of training and technology] – [09, 2022].
- C++ Programming Certification – [IGIAT Institute of training and technology] – [09, 2022].

Hobbies

- Riding
- Playing Snookers
- Gym athlete