Netturu Navya

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Salesforce Developer

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PROFESSIONAL SUMMARY:

- Having 2 years 8 months of experience in IT Professional.
- Having 2 year 2 months of experience in Salesforce.com CRM platform.
- Experience in designing and developing Json, Apex Classes, Controller Classes, Apex Triggers and Visual Force Pages and Web Components for application.
- Experience in SFDC Configurations/Customizations - as Administrator and Developer.
- Experience in developing Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules.
- Experience of creating custom Objects and Tabs, designing Custom Fields, assigning Validation Rules and Field-Level Dependencies, Approval Processes.
- Experience in working on Sales Cloud
- Experience of creating Page Layouts to organize fields, custom links, related lists, and other components on record pages.
- Understanding of the SFDC data model, customizing schema using custom objects, fields, master - detail and lookup relationship.
- Experience of Salesforce.com Standard Objects such as Accounts, Contacts, Opportunities, Campaigns, Cases, and Solutions.
- Experience of advanced fields like Picklist Fields, Master-Detail Fields, Custom Formula Fields, and defined Field Dependencies for custom picklist fields.
- Expertise at administrative tasks such as User management, creating Profiles, Roles and Permission Sets, Workflow, Tasks and Events, Email notification and Templates, Reports and Dashboard.
- Good Work Experience with REST Integration
- Experience of Creating and maintaining the email templates to be used in the Workflows
- Used data migration tools such as Apex Data Loader, Salesforce Import and Export Wizard.
- Having Experience in Trigger, Test Methods, and writing SOQL queries.
- Experience on translating business process into Custom Objects and creating Look-up relationships and Master-detail relationships.
- Good Experience on working with scripting languages like HTML, JavaScript.
- Experience on Migration tools Force.com IDE, VS Code.
- Good Knowledge on Lightning Components.

EDUCATIONAL QUALIFICATION:

- B. TECH (ECE) From Jawaharlal Nehru Technology University, Anantapur in 2020.

TECHNICAL SKILLS:

SFDC Technology   **: Apex classes, Apex Triggers, Batch Apex, Schedule Apex, Visual Force Pages, Workflows and Approvals, SOQL**

SFDC Tools	**:**	**Apex Data Loader, Force.com IDE (VS Code).**
Certifications	**:**	**Salesforce Certified Administrator, Salesforce Certified Associate, Salesforce Certified Platform Developer I, Salesforce Certified Platform App Builder, Salesforce Certified Sales Cloud Consultant.**
Languages	**:**	**Apex, Visual Force, Lightning Web Components, Java.**
Web Technologies	**:**	**HTML, CSS, Java Script, XML.**
Operating System	**:**	**Windows 7,8,10.**

PROFESSIONAL EXPERIENCE:

- Working as a Salesforce Developer for **Gaman Software Solutions Pvt Ltd**, since August 2022.

PROJECT DETAILS:

Title	**:**	**Retail Banking**
Client	**:**	**Retail world, AU**
Role	**:**	**Salesforce Developer/Admin.**
Tools	**:**	Schedule Apex, Batch Apex, Data Loader, Custom Settings, REST, Triggers.

Description:

Retail banking application is developed and maintained on Sales force (Force.com) platform. This application is being used to handle all the customer relationship management activities for Retail credit cards of Retail World. This application handles all the CRM related activities from lead generation through Sales activities. This application also provides support for the existing users through raising the cases with the problems that the customers are facing.

Roles & Responsibilities:

- Provides the support for the application for the new business requirements.
- Involved into Data loading activities.
- As per the new business requirements, Involved into Apex classes, Triggers and Visual force enhancements.
- Involved into Case Management activities and performed unit tests on existing code and prepared the test cases.
- Developed Batch Apex, Scheduled Apex, Integrated API's.

DECLARATION

I hereby declare that all the above details are true to my knowledge.

Netturu Navya