# SIDDHARTH GAUTAM

# APPLICATION DEVELOPMENT ANALYST(SALESFORCE)

#### CONTACT

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https://siddh2.github.io/portfolio/



in/thesiddharthgautam/



trailblazer.me/id/siddh2081



https://github.com/siddh2

### SKILLS

TECHNICAL SKILLS

Flow, Apex, SOQL, SOSL, LWC, Salesforce Lightning Platform, Data Management

#### HARD SKILLS

Web Development, UI/UX Designing, Programming, Debugging, Presentation.

## CERTIFICATES





JUN/2023







JUN/2022

NOV/2023



Ranger in Trailhead, 113 Badges, 87,375 Points.

## LANGUAGES

HINDI



BENGALI

**ENGLISH** 



# PROFESSIONAL SUMMARY

Committed Application Development Analyst with exceptional leadership and technical skills. Promotes best practices dynamically and flexibly. Strong customer-interfacing and client-handling abilities. Experienced 4x certified Salesforce Administrator with over 3 years of expertise in Salesforce Development and Administration. Skilled in configuring Salesforce Sales Cloud, Service Cloud, and Marketing Cloud. Specializes in managing updates for hotels, the oil industry, and HR solutions. Proficient in enhancing Salesforce platforms, UI/UX Design, Debugging, and using Lightning Web Components, Apex Data Loader, Validation Rules, and the Lightning Framework. Expert in SOQL, SOSL, and System Integration. Strong communicator and team player.

### WORK EXPERIENCE

#### Salesforce Developer

Aug 2021 - Current

Accenture Solutions Pvt. Ltd. - Kolkata, India

- Involved in requirement gathering, development, testing, and debugging.
- Integrate Salesforce and E-commerce solutions for client accounts valued at \$
  100K-\$250K, coordinate with senior developers to ensure alignment with
  business requirements, and identify opportunities to enhance the user interface
- Develop customized customer relationship management platforms

#### **PROJECTS**

Human Resources provider

NOV/2022

 Contributed to Adecco's Salesforce system by addressing Enhancement Requests through Apex, Flows, Validation Rules, Custom Components, and Lightning Web Components (LWC).

Facility management company

JUL/2021 - NOV/2022

- Implemented Lightning Web Components (LWC) to enhance the user interface and provide modern and responsive functionalities.
- Leveraged Apex DataLoader for efficient management and migration of historical territory data, ensuring seamless integration with the updated system.
- Collaborated in adapting and configuring various Salesforce components to align with Sodexo's requirements, emphasizing efficient data handling and improved workflow management within the facility management domain.

Oil industry company

DEC/2021 - MAY/2021

- Developed a web form within the Lightning Framework to capture details efficiently.
- Utilized Lightning record view and record edit forms to enhance user interface and experience.
- Contributed to the successful implementation of Salesforce solutions, emphasizing data integrity and user-friendly interfaces for Petroleum-related information management.

#### EDUCATION

• B Tech in IT - Techno International Newtown College - 2021 - 7.81 DGPA

## ACHIEVEMENTS

#### Smart India Hackathon

01/2020 and 02/2020

Presented identification of criminal using the walking pattern of the suspect using machine learning algorithms in Smart India Hackathon 2020.

#### **Google Kickstart**

08/2020

Recognized in Kick start 2020 round E.

# RECOGNIZATIONS RECEIVED

- Collaborating Effectively
- · Respect for the Individual