

Salesforce Developer

RUCHA SHIVANKAR

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PROFESSIONAL SUMMARY:

- Having over **6+ years** of total work experience in the IT space amongst which **2.8 years** are into **Salesforce Development**.
- Hands-on experience in SFDC development using **Lightning Web Components (LWC), Apex Classes/Programming, Apex Triggers, OmniStudio/Vlocity, SOQL, SOSL, Custom Controllers** and **Visualforce**.
- Experience with **Flows, Process Builder**.
- Good knowledge of **Synchronous Apex and Asynchronous Apex**.
- Proficient in **Data Modelling** and **Data Security**.
- Maintained and customized **Salesforce.com** declaratively scopes such as Users, Roles, Profiles, Groups, Queues, **Sharing rules, Permission sets, and Security**.
- Good experience designing Custom objects, Page layouts, Validation Rules, Approval Processes, and Reports.
- Experienced in automating business processes using Salesforce automation tools like Flow Builder, Formulas, Assignment Rules, Entitlements, CDC, and Email Alert.
- Basic Knowledge of **Integration**.
- Familiarity with Service Cloud Voice, Omni-Channel, and Digital Engagement.

TECHNICAL SKILLS:

- Apex Triggers, Synchronous/Asynchronous Apex
- Lightning Web Component (LWC) framework
- Vlocity (OmniScripts, DataRaptors, Flexcards, Integration Procedure)
- Test Classes, Test Cases
- Permissions and Sharing Settings
- Languages: Java, Apex
- Database: DML, SOQL, SOSL
- Tools: Apex Data loader, Visual Studio Code, Jira, GitHub, Eclipse Ide, Postman, Workbench
- Web-Technologies: JavaScript, HTML, CSS, XML
- Integration: REST APIs

CERTIFICATION:

- **Salesforce Certified Platform Developer 1**
- **Salesforce Certified Associate**

EDUCATIONAL QUALIFICATION:

Bachelor of Engineering (Information Technology) from KITS Ramtek, Nagpur University, **2017**
CGPA: 7.0

WORK HISTORY:

- Working as a Salesforce Developer at **Filix Ecom Solutions** from **16/5/2022 to Present**
- Worked as a Digital Marketing Executive at **Deven Infotech Pvt Ltd, Pune** from **03/08/2020 To 06/05/2022**
- Worked as an AWS Engineer at **Textcode Technologies** from **02/07/2018 to 28/07/2020**

PROFESSIONAL EXPERIENCE:

- **Project:** Tech MRPM
- **Role:** Salesforce Developer
- **Tools used:** Force.com, OmniStudio, Apex, Data Loader, ANT, JIRA, Visual Studio Code
- **Description:** An application based on Sales Cloud, Community Cloud that helped POS (Point of Salesperson) create customer loan applications.
- **Responsibilities:**
 - Built complex and Reusable components in Vlocity.
 - Optimized and improved the overall runtime of Omniscrypts, DataRaptors, and Vlocity Integration Procedures using best practices.
 - Created different Apex classes for triggers, controllers, and batch classes.
 - Developed different Lightning Web Components as per the given screens.
 - Created app builder pages.
 - Worked on custom metadata types and custom labels.
 - Created relationship fields with lookup, and master datatypes.
 - Created validation rules, formulas, and rollup summary fields.
 - Defined Lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
 - Implemented Process builders, Custom object creation, and different datatype field creation Implemented community pages.
 - Worked on asynchronous apex classes like Batch apex.
 - Working in Agile process with scrum teams and Jira tool.
 - Developed Apex classes and Triggers to support the custom functionality.

DECLARATION:

I hereby declare that the above information is true to my knowledge and belief.

Date:

Place:

(Rucha Shivankar)