

# Pritesh Jadiye

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## SUMMARY

Salesforce Developer with around 2 years of experience with Salesforce CRM platform, serving roles as both a Developer and Administrator. Seeking a dynamic career opportunity with a company that requires the highest level of my professional capabilities, including outstanding analytical, organizational, and communication skills, while also providing opportunities for the further development and expansion of my existing skills and knowledge.

## SKILL & EXPERTISE

- Salesforce Administrator
- Salesforce Lightning
- Validation Rules, Sharing & Security
- Reports & Dashboards
- Apex Triggers
- SOQL/SOSL & DML
- Asynchronous Apex
- LWC & REST API

## SALESFORCE TOOLS

- Data Loader, Import Wizard, Workbench
- Postman
- SOQL Explorer
- VS Code, Workbench

## EDUCATION

- Completed Bachelor of Technology from **Dr. Babasaheb Ambedkar Technological University** in the **First Division** with **distinction**.

## TECHNICAL SKILLS

**Salesforce Developer** with approximately **2 years** of experience in both **development and administration on the Salesforce** platform.

- **Salesforce Configuration and Design:** Expertise in configuring and designing solutions, with extensive experience in Salesforce data modeling, including customizing objects, fields, formula fields, page layouts, record types, and relationships.
- **Security and Access Management:** Strong understanding of organizational hierarchy, **profiles, permission** sets, and user management. Proficient in implementing security and sharing settings.
- Experience of creating Custom Setting, Custom Metadata and Reports & Dashboards as per business requirement
- **Apex Development:** Hands-on experience in writing **Apex classes and test classes**, with a focus on code coverage and deployment. Proficient in **SOQL/SOSL queries, DML** operations, and Apex sharing.
- **Asynchronous Apex:** Adept at utilizing asynchronous Apex features, including **Batch Apex, and Scheduled Apex**.
- **Lightning Components and Integration:** Developed Lightning Components using Lightning Web Components (**LWC**) and integrated Salesforce with external systems via **REST API**.
- **Salesforce Tools and Methodologies:** Familiar with Salesforce tools and Jira effective project management.

## ORGANIZATIONAL EXPERIENCE

Working as a **Salesforce Developer** for **Wipro**, Pune from **Dec 2021** to **May 2024**.

## PROJECT EXPERIENCE

### Telefonica O2 Business customer Portal Enhancement

**Role :-** Salesforce Developer

- Delivered a range of functionalities customized to meet client requirements.
- Led the transformation of the O2 Business customer portal, driving functional improvements and operational efficiency. Collaborated extensively with business stakeholders to identify pain points and implemented tailored Salesforce solutions to address critical issues
- Applied an array of collaboration technologies, including Apex, Visualforce, and Lightning Components, to enhance the portal's functionality and user experience
- Integrated Salesforce with external systems AI using RESTful APIs, ensuring real-time data synchronization and e-commerce fostering improved communication across O2 Business platforms sales.
- Discovered root causes of problems and identified appropriate solutions.

## CERTIFICATIONS

Salesforce Associate  
Salesforce Administration  
Salesforce Certified Platform Developer I  
B2B Commerce for Administrators  
Accredited Professional

## RESPONSIBILITIES

- Configured and customized Salesforce components, ensuring on-time **development, deployment**, and adherence to regulatory standards for optimal organizational performance.
- Created and configured standard and custom objects, including Account, Contact, and Opportunity, to capture and manage essential business data.
- Managed administrative tasks within Salesforce, including user access, system settings, and overall environment maintenance.
- Developed and managed **profiles, permission sets, role hierarchies**, and sharing settings to control user access and ensure appropriate data visibility.
- Implemented business logic using **Apex classes and asynchronous Apex (batch processing, scheduled Apex)**, and developed test classes to maintain high code quality.
- Performed data manipulation with **SOQL, SOSL**, and **DML** operations, adhering to governor limits for efficient data handling.
- Developed Lightning Web Components (**LWC**) and **integrated** Salesforce with external systems via REST API to meet business needs.
- Created Lightning components and executed Apex callouts through **REST API** for seamless external service integration.
- Defined and managed lookup and master-detail relationships to ensure accurate data modeling and relationship management.
- Provided ongoing support for Salesforce operations, ensuring smooth functionality and high user satisfaction.

## DECLARATION

I here by declare that the above written particulars are true to the best of my knowledge and belief.