

# KOMAL GUPTA

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**SUMMARY** — Salesforce Developer with 3 years of experience integrating Salesforce and MuleSoft to deliver seamless, scalable solutions. Proficient in Apex, Lightning Components, and API-led connectivity using MuleSoft Anypoint Platform. Adaptive to optimizing workflows, system integrations, and improving CRM functionality to effectively meet business goals.

## SKILLS

**Salesforce :** Apex, Lightning Web Components (LWC), Visualforce, Salesforce Flows, Process Builder

**Databases:** SQL Server, SOSL, SOQL  
**Development Tools:** VS Code, Salesforce Developer Console, Anypoint Studio, Postman

**Integration:** API Manager, Anypoint Platform, REST and SOAP API Development, Salesforce Platform Events

**Version Control:** Git, Bitbucket

**Soft Skills:** Strong Client Engagement, Team Leadership, and Mentoring Skills

## EXPERIENCE

**Metacube soft. limited**

*Software Developer*

**Jaipur**

*Aug 2022 – Present*

### Assurant APAC(AIZ)

- **Salesforce Public Portal Development:** Designed and implemented a user-friendly portal using Salesforce Service Cloud and Lightning Web Components (LWC). Enabled customers to seamlessly access claim services and policy information while ensuring secure authentication via Signature and OAuth 2.0. Optimized backend logic with Apex and utilized the Salesforce Object Data Model for efficient data management.
- **Integration with MuleSoft:** Developed a bportal for clients by integrating Salesforce with MuleSoft Anypoint Platform, leveraging API Manager, Mule Runtime, and DataWeave for seamless data flow and API-driven connectivity between systems. Ensured real-time synchronization and enhanced performance through a robust integration architecture.
- **Claim Journey Process:** Designed and implemented process using Salesforce Flows, Process Builder, and Apex Triggers, ensuring automated claim status updates and sub-status tracking.
- **Tech Stack:** Apex, Javascript, Lightning Web Components, Mulesoft Anypoint Platform, Salesforce Platform Events, REST/SOAP APIs, Salesforce Object Model, MuleSoft ETL Tools, SOQL, SOSL, Flows

*Trainee Software developer*

*Feb 2022 - July 2022*

### Assurant APAC

- Migration from Mule 3 applications to Mule 4, leveraging enhanced error handling, data transformation capabilities, and streamlined application architecture. Ensured seamless integration by optimizing API workflows.
- Enhanced security and authentication during the migration by implementing OpenID Connect with Okta.

## CERTIFICATE

**Trailhead Profile:** kgisgupta1312

**Salesforce Certified MuleSoft Developer 1**

**Salesforce Certified AI Associate**

## EDUCATION

**Govt. Engineering College Ajmer**

*Bachelor of Technology in Computer Science*

*CGPA - 8.6*