



# HARIKRISHNAN R

## SYSTEM ENGINEER

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## CAREER OBJECTIVE

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I am seeking SERVER ADMINISTRATION role. I have results-oriented SYSTEM ENGINEER with 2 + years of experience providing quality and professional installation, configuration and support of desktop and laptop computers, personal and network printer's and applications. Strong knowledge of TCP and IP and well-versed in Windows 10 Pro Active Directory.

## TECHNICAL PROFILE

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- Domain joining
- Data Backups
- Printer Installation
- OS installation and Software Installation
- Network Printer installation
- Hardware support in Laptop's and Desktop and Troubleshooting
- CCNA, MCSE
- ADDS Installation
- Active Directory
- DHCP, DNS, DFS, WDS, ISCSI, Group Policy

## COMPETENCIES

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- Windows Operating System
- Technical Issue Analysis
- Desktop Support
- Application Installations
- Laptop Servicing and Troubleshooting
- Data Recovery
- Soldering

## WORK HISTORY

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**JUNE 2023**

**CURRENT –SYSTEM ENGINEER**

Netaccess India Private Limited,  
CHENNAI, TAMILNADU

System engineer in Administartive level. Here mainly doing Desktop's and Laptop's Installation and Configuration

Domain Joinining

Hardware support in laptop's and Desktop's Technical Issue Analysis

Data Backups

Printer Installation

Network Printer Installation, Handling ticketing tool, User management.

Monitored systems in operation and quickly troubleshoot errors

Maintained inventory of installed desktop hardware and software components to keep

Analyzed issues to identify troubleshooting methods needed for quick remediation

**NOV 2021**

**PREVIOUS- DESTOP SUPPORT ENGINNEER**

**Petra Infoserv Pvt Ltd, Kadavanthra  
ERNAKULAM, KERALA**

**Desktop Support in Administartive level. Here maintly doing Desktop's and Laptop's  
Installation and Configuration in banking and financial companies**

**Domain Joinining**

**Hardware support in laptop's and Desktop's Technical Issue Analysis**

**Data Backups**

**Printer Installation**

**Network Printer Installation**

**Collaborated with vendors to locate replacement components and resolve advanced problems**

**Monitored systems in operation and quickly troubleshoot errors**

**Maintained inventory of installed desktop hardware and software components to keep records  
accurate and updated**

**Analyzed issues to identify troubleshooting methods needed for quick remediation**

## **EDUCATIONAL QUALIFICATIONS**

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- **2016 SSLC – C B M Higher Secondary School, Nooranad**
- **2018 HSC PLUS TWO – V V Higher Secondary School, Thamarakulam**
- **2021 DIPLOMA IN COMPUTER ENINNERING – M V G M Govt. Polytechnic College, Vennikulam**
- **2021 INTERNSHIP IN NETWORK ENINNERING – Synnefo Solutions, Ernakulam**

## **STRENGTH**

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- **Sincerity and sense of Responsibility**
- **Dedication, Motivation, Punctuality.**
- **Determination to work under stressful situation.**
- **Good listener.**
- **Inquisitor of Newer Technology and to gather information about it.**

## **LANGUAGES**

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- **English**
- **Malayalam**