

DHANALAKSHMI V
Salesforce Developer

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Professional Summary:

- Certified professional in **Salesforce Developer(PD1)** and **Admin (201)** having around **5** years of experience in **IT** and **4.5** years in **Salesforce.com** and Force.com platform as relevant as a Developer, including analysis, modeling, design, coding, testing and implementation on various business domains like Automotive and health.
- Experience in Salesforce.com CRM, developing and deploying custom solutions. Excellent skills in creating/troubleshooting/modifying Apex code and visual force pages.
- Experience in SFDC development using **Apex classes and Triggers, VisualForce, Test Classes, SOQL, SOSL.**
- Strong Knowledge in Salesforce **Administration and Customization**, Data Validation, Custom Formula Fields, Field Dependencies, Page layouts, and Custom Objects and their Relationships (**Master-Detail & Lookup**), **Profiles and Permission sets, Roles,Sharing Rules** and Data Loader.
- Worked on **Lightning Process builder, Workflows and** Approval Process
- Hands on experience in **Lightning App builder** and **Building Lightning components**, framework, responsive applications for devices
- Built Lightning components using Aura framework with backend Apex Logic and working with **Lightning Web Components(LWC)**
- Experience in developing client-specific solutions on force.com platform using Apex classes and Triggers, Visual Force, Force.com IDE, SOQL, SOSL.
- Having knowledge on Schedule Apex, and Batch Apex and Rest API.
- Experience working with **Sales cloud and Service cloud.**
- Experienced in web technologies like HTML, CSS, JavaScript.
- Excellent experience working with Salesforce.com **sandbox, production environments.**
- Experience working with **lightning design system**

- Experience working with **Workbench**, Data Loader and Salesforce.com Sandbox and Production environments.
- Experience in data migration from MS-Excel, Outlook and Legacy Systems using Data Loader, and Salesforce.com Import and Export Wizard.
- Used SOQL & SOSL with consideration to **Governor Limits** for data manipulation needs of the application using platform database objects.

Education Summary:

- **M.Tech (P.E) 2019** From **JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY , KAKINADA.**

Experience:

- Currently working as **Software Engineer** in **Gensol Infotech Pvt. Ltd. (Sep 2020 – Present)**

Technical Skills:

Salesforce Technologies	Salesforce CRM, Apex Triggers, Apex Controllers, Visual force Pages, Workflow , Custom Objects, custom settings, SOQL, SOSL, Lightning, Sales Cloud, Service Cloud.
Salesforce Tools	Force.com IDE, Sublime Text 3, Force.com API tools (Data Loader),workbench , Change Set Visual Studio, Notepad++.
Languages	Apex
Web Technologies	Html, CSS, JavaScript

Project Details:

Project #1 : TLC Relationship Management

Role : Salesforce developer.

TLC is an American multinational technology company focusing on artificial intelligence, online advertising, search engine technology, cloud computing, computer software, quantum computing, e- commerce, and consumer electronics.

Responsibilities:

- Designed and developed Apex classes, Controller classes, extensions and Apex Triggers for various functional needs of the application
- Responsible for customizing custom fields, Page Layouts, Record Types, Workflows and Approval Process, Validation Rules, Report Types
- Responsible for loading data into Salesforce.com using apex Data loader
- Responsible for migrating data from one Sandbox environment to another Sandbox environment Change Sets.
- Involved in writing SOQL, SOSL queries in Salesforce
- Worked on Apex Triggers and Apex Classes for custom logic
- Responsible for building UI by using Visual force pages
- Customization that includes setting up Roles, Profiles, Sharing Rules.

Project #2 : Centurylink

Role : SFDC Developer

Responsibilities:

- Customized standard objects and created custom objects and created relationships.
- Configure wizard template, develop lightning components as per client requirements including lightning web components.
- Worked on lightning events passing data between components.
- Worked on triggers and apex classes.
- I involved in preparing KT docs and data dictionaries for my modules.
- Worked on record types and page layouts according to the business requirements.
- Customized the existing apex classes and visual force pages according to the requirement.
- Involved in Rest Integration. Experience to write unit tests and providing code coverage to accurately test business logic and functionality.

Project #3 : Arrow SI

Role : Salesforce Developer

Responsibilities:

- Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com Objects. Used it to read, extract, and load data from comma separated values (CSV) files.
- Implemented Apex Classes & Triggers and linked them to manage the workflows Implemented in the system.
- Worked with various Salesforce.com objects like Accounts, Contacts, Leads, Opportunities, Reports, and created custom objects based on Business need.
- Hands on experience in developing workflows, generating emails.
- Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- Implemented Validation Rules, Assignment Rules, Sharing Rules, and Escalation Rules according to the application requirements.
- Created Object and Field level security to hide the critical information on the profile users.
- Configured and customized Salesforce.com using standard setup tasks as well as developed Apex coding which includes Triggers, classes, classes for custom controllers and controller extension.
- Experienced in schedulable apex classes, batch apex, Apex sharing rules, Email Services according to the functional needs of the application.
- Implemented Apex Classes & Triggers and linked them to manage the workflows Implemented in the system.
- Involved in Agile methodology, Scrum that dramatically improved productivity and reduced errors.