

# MANISH

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## Professional Summary

A seasoned Cloud Infrastructure Service Analyst with extensive experience in supporting and optimizing complex environments for top-tier technology firms. Skilled in managing Flex-Pod and Hyper-Converged infrastructure, especially within Microsoft Azure ecosystems. Known for delivering outstanding service, ensuring reliability, and enhancing cloud infrastructure performance. Celebrated problem-solving abilities, teamwork, and successfully leading key projects.

## Certifications

- Microsoft Certified: Azure Fundamentals (AZ900)
- Microsoft Certified: Azure Administrator (AZ104) - Credential ID: 4655095F329C082

## Skills

- Microsoft azure: Virtual machines, Active directory, Azure monitor, Backups, Resource manager, Networking, Azure infrastructure, Azure keyvault, Recovery service vault, Azure Storage
- Scripting languages: Azure PowerShell, Bash, Python Programming
- Linux administration
- Windows server: Hyper-v virtualization, DNS management, failover clustering, File and storage services, Group policy management, WSUS patch management, Active directory
- Server administration: HPE Superdome flex servers, Cisco UCS, Dell Poweredge R640 & R660 Servers, Netapp FAS a800
- Incident management

## Work History

<b>Infra Managed Service Analyst</b>	11/2021 to Current
<b>Accenture Solution Pvt Ltd – Gurugram, India</b>	
<ul style="list-style-type: none"><li>• Cloud Administration: Promoted to Domain Admin and took on the management of Azure AD and access management</li><li>• Azure Infrastructure Build: Deployed Azure infrastructure for more than 20 DCs which includes Resource Groups, VNets, Subnets, Bastion, VMs, NICs, Expressroutes, and VNet Peering</li><li>• Server Management: Managed and maintained server infrastructures for multiple clients across HPE, Cisco, ATOS, and Dell platforms</li><li>• SLA Compliance: Ensured adherence to strict Service Level Agreements (SLAs)</li><li>• Customer Onboarding: Led the onboarding process for clients by setting up and configuring servers on Linux systems</li><li>• Networking and Storage: Worked closely with network engineers to configure switches, routers and managed NetApp storage solutions</li><li>• Scripting &amp; Automation: Leveraged PowerShell for automation tasks such as resource provisioning</li></ul>	

## Education

<b>Bachelor of Computer Applications</b>	06/2021
<b>Punjab University - Chandigarh</b>	
<ul style="list-style-type: none"><li>• Graduated with 75.06%</li></ul>	
<b>12th Grade</b>	03/2018
<b>Jawahar Navodaya Vidyalaya - Chandigarh</b>	
<ul style="list-style-type: none"><li>• Secured 83.2%</li></ul>	

## Languages

English	Hindi
Punjabi	

## Hobbies

Cricket | History Enthusiast | Listening Music