DHEERENDRA SINGH

SALESFORCE ADMIN/DEVELOPER

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PROFESSIONAL SUMMARY

Technical professional with 4+ years of experience in Salesforce administration and development. Seeking opportunity to apply Salesforce skills and drive innovation in a forward-thinking organization. Proficient in technical documentation, supporting developers, and conducting application testing. Creative team player with strong technical and time management abilities.

SKILLS

Sales cloud	User & Role Management
Data Management	Automation (Flows, Approval Processes, Validation Rules, Workflow Rules)
Reports & Dashboards	Troubleshooting
Sandbox & Release Management	SOQL / SOSL
Apex (Batch, Queueable and Future Methods)	Triggers
Debug Logs	Custom (Apps, Objects, Fields)
Reports and Dashboards	Object-oriented programming
Apex development	Salesforce administration
Data migration	Salesforce integration
Salesforce component development	Problem-solving

WORK HISTORY

Salesforce Developer

Birlasoft Pvt Ltd - Noida, India   12/2020 - Current

- Managed user profiles, roles, permissions, and data security in Salesforce, ensuring robust data protection and access control.
- Migrated, cleansed, and maintained data using Import Wizard and Data Loader, enhancing data

integrity and accuracy.
- Customized Salesforce Apps, objects, and fields to meet specific business needs and optimize user experience.
- Identified and resolved bugs before product deployment, saving time and resources.
- Improved software efficiency by troubleshooting and fixing coding issues promptly.
- Developed customized reports and dashboards for various departments, enabling better data-driven decision-making.
- Automated processes using Apex triggers and classes, significantly reducing manual data entry for the sales team.
- Implemented validation rules and customized page layouts in Salesforce, leading to improved data quality and user satisfaction.

Oracle JDE Developer

Birlasoft Pvt Ltd. - Noida, India   07/2021 - 10/2021
- Retrofitting of Data to new JDE environment.
- Developed forms, reports, and migrated legacy data into JDE system.
- Updated old code bases to modern development standards, improving functionality.
- Worked closely with clients to gather requirements and translate them into technical specifications for implementation.

EDUCATION

B.Tech: Computer Science

D.I.T University - Dehradun   01/2016 - 01/2020

CERTIFICATIONS

Certified Salesforce AI associate (Salesforce)

Oracle JD Edwards (ERP) Enterprise One Training (Birlasoft)

Salesforce Admin & Developer Training (Intelogik's Solutions)

ACCOMPLISHMENTS

- Earned 39 Salesforce Trailhead Badges (24,025 Points)
- Recognized with 'Voice of Customer' badge from PWC Lennar Client.

PERSONAL DETAILS

Date of Birth: 01/05/1999   **Nationality:** India

Gender: Male