RISHABH SAHU

SALESFORCE DEVELOPER

+91-8800630731 · rishsahu2711@gmail.com ·
linkedin.com/in/rishabh2711/

Certified Salesforce Developer with around 2.5 years of experience in designing and implementing custom Salesforce solutions, ensuring application stability, troubleshooting and resolving issues, optimizing functionality, and managing smooth deployments to deliver high-quality results.

PROFESSIONAL SUMMARY

- Experience in Sales and Service Cloud.
- Well versed in developing Apex Classes, Apex Triggers, Test classes to automate various functional needs in the application and querying Salesforce.com database with efficient SOQL.
- Efficient in using Asynchronous Apex – Future Method, Batch Apex, Queueable Apex, Schedulable Apex.
- Hands on experience designing and developing LWCs with HTML and Java Script to establish custom UI.
- Well versed in SFDC Admin/Configuration – Security Settings, Approval Process, setting profiles and permission sets and analyzing business requirement and converting it to Salesforce custom objects, lookup relationship, junction objects, master - detail relationship.
- Efficient in using Salesforce flows – Auto launched Flows, Record Triggered Flows, and Scheduled Triggered Flows, Screen Flows.
- Well-versed in troubleshooting and debugging complex Salesforce apex classes and applications.
- Having an experience with Salesforce Deployments.
- Experience working in Agile scrum environment and experience in using project management tools like JIRA.

KEY COMPETENCIES

Salesforce CRM	JIRA	Apex
Sales Cloud & Service Cloud	Apex Triggers	Integration & API
Lightning Web components (LWC)	Lightning Flows	Salesforce Administration
Deployments	SOQL & SOSL	JavaScript, HTML & CSS
Visual Force Pages	Testing & Debugging	GitHub
		Visual Studio Code

WORK EXPERIENCE

Warp Drive Tech Works, Bangalore   Feb 2024 - Present
Technical Specialist

Project : Partner Certification and Competency Management   Sept 2024 - Present

- Collaborating closely with clients to ensure solutions meet business requirements and interact seamlessly with stakeholders.
- Enhance existing features in project flow, adding new methods or logic in Apex classes (synchronous and asynchronous both), triggers, Visualforce pages and Lightning Web Components (LWC) to meet evolving business requirements.
- Debug and troubleshoot errors in this existing 20-year-old Salesforce project.
- Make modifications to existing Salesforce Flows and create new as per new business requirements.
- Manage updates in Custom Settings, Custom Metadata, and Custom Labels; create new configurations to align with specific requirements.
- Work diligently to incorporate new features while maintaining and improving the stability of the legacy system.

Project : Salesforce Appliance Service Solutions   **Feb 2024 - Aug 2024**

- Implemented Salesforce Service Cloud solutions for a major appliance company, focusing on customer service and support for AC, refrigerator, water cooler and other appliances.
- Designed and developed the project from scratch, establishing the foundation for a robust Salesforce-based appliance service solution.
- Managed and developed solutions with the help of Lightning Web Components, Apex Classes, Apex Triggers, Code Bulkification, Dynamic SOQL Queries, Salesforce Flows.
- Worked in an Agile environment, participating in daily stand ups and sprint planning sessions to meet project milestones.
- Designed Salesforce schema and relationships.
- Configured the application schema, security settings, and user permissions using Profiles, Permission Sets, Roles, OWD, Validation Rules, Formula Fields, Page Layouts, and Lightning Record Pages.
- Worked with Custom Metadata, Custom Settings and Custom Labels.
- Implemented API integration and efficient data handling for seamless user experiences.

Xebia, Jaipur   Nov 2022 - Jan 2024
Associate Software Engineer

Project : Salesforce Real Estate CRM Solution   **Nov 2022 - Jan 2024**

- Build a user-friendly real estate CRM solution on Salesforce, making it easy for people to find and buy homes.
- Accumulated hands-on experience with Salesforce CRM, demonstrating proficiency in its various functionalities and modules.
- Designed schema using object relationships (Master-Detail and Lookup), Formula Fields, Validation Rules, and Junction Objects to optimize data structure and functionality.
- Designed and automate business processes with Apex, Triggers and Salesforce Flows.
- Implemented security and sharing rules at the object, field, and record levels for users at various organizational levels, using OWD, Permission Sets, Profiles, Roles, Sharing Rules, Apex Sharing, and Record types.
- Developed Lightning Web Components for improved user interface.
- Handled Salesforce Governor Limits and optimized code for better performance and efficiency in the project.
- Demonstrated proficiency in developing and optimizing Asynchronous Apex code for efficient execution and enhanced performance.

CERTIFICATES

- Salesforce Certified AI Specialist   Dec 2024

- Salesforce Certified AI Associate   Dec 2024

- Salesforce Certified Platform Developer - I   Aug 2024

- Salesforce Certified Associate   Jun 2023

EDUCATION

ABES Engineering College, Ghaziabad
Bachelor of Technology   2015 - 2019