Utkarsh Rastogi

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Technical Skills

Languages: Apex, Java, JS, HTML and CSS
Technologies: ServiceMax, SFDX, LWC, Core JAVA, Basic Data Structures, OOP Concepts
Tools: Jira, Workbench

Experience | 2+ YR.

Salesforce Associate Consultant
Jul'22 – Present
Capgemini   *Gurugram*

- Utilized various areas of **Salesforce**, including Admin, App Builder, Platform Developer, AURA, LWC, and ServiceMax, along with its functionalities.
- Maintained and implemented **Lightning Web Components** for functional aspects, utilizing different properties, decorator methods, and employing **Apex** with wire and imperative calls.
- Enhanced code performance and optimization by **30%** through reducing loops, eliminating unnecessary fields, and enhancing method reusability in accordance with **Salesforce best practices**. Deployed **Apex triggers** and **object mapping** that automatically creates or updates Salesforce/ServiceMax records, reducing manual data entry time to **60%**.
- Demonstrated expertise in working with the distinctive features and functionalities of **ServiceMax**, developing and maintaining different **SFM transactions** and **wizards**, along with implementing **data validation rules**, **object mapping**, and **layout editor**.
- Proficiently configured the **dispatch console**, enabling technicians to efficiently handle work orders based on their expertise, time zone, and availability. Also implemented **download criteria** to improve the app's performance by **80%**.
- Worked with various tools of **ServiceMax** such as **ServiceMax Go app**, **Service Board app**, and **data migration**, acquiring knowledge in **Zinc** and **Asset 360**.

Senior Analyst Intern
Feb'22 – Apr'22
Capgemini   *Gurugram*

- Created and maintained users, profiles, and permission sets as per business requirements and security purposes and worked with automated tools like approval process, workflow and flows with limited functionality.
- Demonstrated proficiency in **Apex**, **triggers**, **Lightning App Builder**, and **App Manager**, facilitating streamlined processes and reducing development time by **20%**. Additionally, adept at **record types**, **field dependency**, **SOQL**, and **SOSL**, and good understanding in basic integration of Salesforce with external applications using **REST API**.
- Designed various components including **custom objects**, **custom fields**, **role-based page layouts**, **custom tabs**, and **App Manager**, and implemented **OWD security model** to ensure data integrity and security compliance.
- Actively participated in training programs and assessments to enhance understanding of Salesforce and its different modules, achieving a **90%** completion rate and consistently receiving positive feedback from trainers.

Projects

Property Booking App | *AURA*

- Developed a comprehensive Property Booking App enabling online property purchases and negotiations, with role-specific permissions for Builders, Contractors, and Customers.
- Implemented user role management, data security, approval process, and other features using Salesforce Apex, and AURA with ensuring data integrity and designed intuitive user interfaces.

Movie Search App | *LWC*

- Developed a Movie Search Application with Lightning Web Components (LWC) to query an API and present categorized details (name, rating, genre) of movies in a dedicated component.
- Leveraged LWC features including component communication (both related and unrelated), decorators, custom events, external CSS styling, and fundamental integration techniques.

Expense Tracker App | *LWC*

- Developed an intuitive expense tracking tool enabling users to record, categorize, and manage expenses efficiently. Implemented search functionality by category and amount, with error handling for empty records. Incorporated email alerts to notify users for exceeding expense limit.
- Integrated features for viewing, deleting, and generating PDF reports for comprehensive financial analysis.

EDUCATION

Bachelor of Technology   Aug'18 - Jul'22
Inderprastha Engineering College, Ghaziabad, UP.   *CGPA: 8.73*

CERTIFICATIONS

- Salesforce - Platform Developer II
- Salesforce - AI Associate
- Salesforce - Platform Developer I
- NPTEL - Programming in JAVA
- Coursera - Python Programming