SNEHA BHUSARI

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CAREER OBJECTIVE

As a Salesforce Developer, my objective is to develop configuration and customized solutions using my expertise in Lightning Web Component, Apex, Trigger and Flows. With a focus on scalability and maintainability, I aim to deliver high-quality and efficient solutions that meet business requirements. By staying up to date with the latest Salesforce developments and working collaboratively with cross-functional teams.

WORK EXPERIENCE

- **Trainee Engineer (Salesforce COE)**
  Worked in Wissen Infotech Pvt. Ltd Bangalore with **2.1 years of salesforce experience.**

ROLES AND RESPONSIBILITIES

- Understanding of Project lifecycle, Personas, and User Stories.
- Writing Apex Triggers by keeping in mind SFDC governor limits.
- Worked extensively on various Salesforce.com standard objects like Account, Contact, Opportunity, Cases, Leads, Report and Dashboard.
- Completed Hands-On-Project on LWC (Lightning Web Component).
- Implement business scenarios with the help of LWC.
- Completed some Hands-On-Tasks on Sales Cloud.
- Research, design, and implement new software applications to improve work efficiency.

PROJECT DETAILS

- **Project Title: Appointment Booking System**

  Environment: Configuration & Customization, Lightning Web Component.

  Role: Salesforce Developer & Administrator

  Description: Developed a public directory of doctors with search and appointment

booking features. Patients can search for doctors by specialization, location, and book appointments in 30-minute intervals during specified hours. Optimized the appointment booking process.

Responsibilities:

- ✓ Collaborated with stakeholders to gather and analyze requirements for the comprehensive doctor directory and appointment booking system.
- ✓ Implemented a feature to maintain doctor information, including specialization, experience, locality, and availability in the system database.
- ✓ Developed a robust search functionality, allowing patients to search for doctors based on name, specialty, and location, enhancing user accessibility.
- ✓ Designed and implemented the appointment booking system, allowing patients to select available slots in 30-minute intervals.
- ✓ Managed and optimized time slot availability, ensuring slots were available during specified hours (10 AM to 1 PM and 5 PM to 9 PM) and became unavailable once booked.
- ✓ Implemented an email notification system to send confirmation emails to patients after successful appointment bookings.
- ✓ Developed functionality for patients to reschedule or cancel appointments, allowing for flexibility and better patient-doctor coordination.

- **Project Title: Order Management System (OMS)**

  Environment: Configuration & Customization, Lightning Web Component & Digital Experience.

  Role: Salesforce Admin & Developer

  Description: I have been assigned to a project where the task is to develop a new digital experience for their customers. The result should be a digital experience built on top of the Salesforce Platform where users can perform the below Functionalities.

  Responsibilities:
  - ✓ User must be able to search the product by name and category.
  - ✓ The user must be able to add the product to the cart.
  - ✓ End-User must be able to place, return and cancel an order.
  - ✓ The user must be able to add/edit/delete the address book.
  - ✓ Use must be able to track the order status without log-in into the system.
  - ✓ User must be able to see FAQs without login.
  - ✓ Once the order is created, we need to send the order to an external system.
  - ✓ Internal User Must be able to see the Account Request record and approve/reject them.

SKILLS

- Salesforce Administration (Application, Automation Tools, Data Management, Sharing and Security)
- Salesforce Development
- Lightning Web Component
- Digital Experience
- Apex Trigger
- Lightning Aura Component (Bundles, Toast Component, Navigation)
- SOQL & SOSL
- Html & CSS

EDUCATION DETAILS

- **Bachelor of Engineering**

  K.D.K College of Engineering, Umred
  Electronics and Telecommunication EngineeringComplete in 2018

PERSONAL DETAILS

- Father's Name   : Narendra N. Bhusari
- Mother's Name   : Kalpana N. Bhusari
- Date of Birth   : 22nd October 1995
- Language   : Marathi, Hindi, English

DECLARATION

I solemnly declare that all the above information is correct to the best of my knowledge and belief.