



PROFESSIONAL SUMMARY

Certified Salesforce Developer and Administrator with 2+ years of experience. Skilled in developing custom Salesforce solutions, automating processes, and enhancing user interfaces. Eager to contribute to impactful projects and advance in **Salesforce Developer** roles.

CONTACT

PHONE:
7067774047

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CERTIFICATIONS

Salesforce Certified Platform Developer I.
Salesforce Certified Administrator.
Salesforce Training by Saasguru.

MUSKAN JAIN

Programmer Analyst

EDUCATION

B. Tech in Electronics and Communication

Gyan Ganga Institute of Technology and Sciences, Jabalpur
CGPA: 8.99

WORK EXPERIENCE

Cognizant Technology Solutions

Programmer Analyst

June 2022 – August 2024

- Implemented custom objects, profiles, page layouts, and permission sets to meet specific business needs.
- Familiar with SOQL/SOSL queries, LWC, and Apex coding to deliver efficient, scalable, and maintainable solutions.
- Automated key business processes using Flow, Process Builder, and Workflow.
- Strong knowledge of Salesforce security including roles, profiles, permission sets, and user management.
- Conducted smoke tests, tracked defects, and created Jira tickets to ensure smooth project execution.

Internship

Cognizant Technology Solutions

January 2022 - May 2024

SKILLS

- Apex Programming
- Custom Objects and Fields
- Process Automation (Workflow Rules, Process Builder, Flows)
- Reports and Dashboards Development
- Visualforce Pages & Triggers.
- SOQL/SOSL Queries
- Salesforce Lightning Design System (SLDS).