Prachi Bansal

Trailblazer / LinkedIn

Email: prachiBansal1200@gmail.com
Mobile: +917248636559

EXPERIENCE SUMMARY

- Experienced Salesforce Administrator with **2 years and 1 month** in software development, specializing in Salesforce.com CRM and Force.com platform. Skilled in requirement analysis, system design, development, testing, deployment, and maintenance. Salesforce certifications demonstrate proficiency in Salesforce technologies. Committed to delivering high-quality solutions and contributing effectively to project success.
- Sound experience in developing through all phases of the **development lifecycle**, including **Agile methodology** and Scrum Methodology of software engineering processes. Proficient in leveraging these methodologies to ensure efficient and effective project delivery.
- Experience in moving code from lower sandboxes to production environments and addressing issues related to functionality, integration, and deployment.
- Experience in configuring and customizing the Salesforce Application.
- Customized **Page layouts** for Standard/Custom objects and assigned Record Types.
- Created Data **Validation rules** and Formulas as per business requirement.
- OWD, Roles and hierarchy, FLS, Profile and permission sets.
- Designed and developed Validation rules, and Customization's.
- Creation of Record Types and Page layouts for custom objects as well as standard objects for respective profiles.
- Documented code and technical solutions for easy maintenance and future development.

TECHNICAL SKILLS

Force.com	:	**Apex, Apex Triggers , SOQL**
Administration	:	**Profiles**, **Permission Sets**, **Roles**, **Flow**, **Process Builder**, **Reports** and **Dashboards**.
Salesforce Clouds	:	**Service Cloud, Community Cloud, Sales Cloud, Finance Cloud**
Tools	:	**GitHub**, **JIRA**.

WORK EXPERIENCE

Advanced App Engineering Analyst   1 Decemeber 2022– Current
Accenture   *Noida*
Role: Salesforce Developer
Business Description: Emirates NBD Group serves its customers (individuals, businesses, governments and institutions) and helps them realize their financial objectives through a range of banking products and services including retail banking, corporate and institutional banking, Islamic banking, investment banking, private banking, asset management, global markets and treasury, and brokerage operations.

- Worked on Ncino managed Package.
- Created Objects, Fields, Formula Fields, Validation Rules, Flow, Lightning Pages, Approval Process, Profile, Permission Set etc. Worked on creating routes, sub-routes, Screen section, Screen configuration to enhance the user experience. Worked on creation of custom settings and custom metadata. Analyzing and reviewing functional requirements and specifications, raised and cleared doubts in early stages.
- Creating and maintaining technical design documents for all development activities performed related to the functioning of the APIs in CIBC application. Providing demos on technical design documents of each API developed by the team to onshore management. Hands on experience in flows.
- Documented the functionality or the step-by-step procedure that happens in each flow of each API. Mastered in creating flow diagrams for better understanding of any given concept.
- Set permissions for users using Object-Level and Field-Level security best practices. Created and maintained user profiles, access related tasks, roles. Handling all the defects from higher orgs.
- Data export/Import, Translation Work Bench. Using Query editor. I have created sharing rules and implemented sharing setting along with public groups
- Developed Customized UI for various UI needs in the application.
- Added new functionality to existing and custom Reports and Dashboard.
- Worked on Data migration activities using the Data Loader.
- Navigation and use of Salesforce Lightning Experience
- Understanding and implementing custom objects and applications.

CERTIFICATIONS

- Salesforce Certified Administrator
- Ncino 101 Certified

EDUCATION

GLA University   Mathura
Bachelor of Technology *in Computer Science 80%*   *2018 – 2022*

ACHIEVEMENTS AND AWARDS

- **Recognized** for outstanding dedication and hard work in leading and managing the User Acceptance Testing **(UAT)**
  phase, ensuring successful completion and readiness for **Go Live**.
- **Recognized** for unwavering commitment and dedication in driving the successful completion of System Integration Testing **(SIT)** goals.
- Worked as a Salesforce Administrator (Proficiency Level: P2 Expert)
- Acknowledged by Clients for exceptional work and support.