

## Prem Kumar Alkunte

**Mail id:** premkumaralkunte009@gmail.com

**Mobile:** 84319 09261



### Professional Summary:

- Having 4+ Years of experience in Salesforce CRM Developer that includes Configuration, Customization and Support Activities.
- Hands-on experience on Force.com – Visualforce Pages, Apex classes, API Integration, Apex Triggers, Batch Apex and Scheduling Apex etc.
- Hands –on experience in creating Work-flow Rules, Process Builder.
- Extensive Experience in writing SOQL and SOSL queries.
- Customizing Sales force Security Model like Profiles, Roles, Permission Sets and Organization-Wide Default, Sharing Rules, Manual Sharing.
- Hands on experience in Admin features like Users, Object Relations, Page Layouts, Record Types, Validation Rules, Formula Fields and Rollup Summary Fields.
- Working experience on Custom settings, Custom Labels.
- Configured the Assignment Rules, Auto-Response Rules and Escalation Rule etc.
- Configured the Web-to- Lead functionalities.
- Data Migration in Salesforce using Apex Data Loader and Import Wizards.
- Good experience on Deployment– Change sets, Force.com IDE.
- Good knowledge on Salesforce Governor Limits.
- Having Good knowledge on Salesforce Integration using REST API.
- Created some Lightning Web Components, added CSS and Design Parameters from LDS (Lightning Design System).

### Educational Qualification:

- BE from KLE's Dr M S Sheshagiri College of Engineering & Technology, 2020

### Professional Experience:

- Worked in Global software limited from Jul 2020 to Oct 2022.
- Worked in Desk Nine Private Limited from Nov 2022 to Jul 2023.
- Working in Capgemini from Aug 2023 to till now.

### Technical Skills:

Salesforce Technologies	Salesforce CRM, LWC, Aura, Salesforce, Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, API Integration Visualforce, Workflow, Approvals, Reports & Dashboards
Salesforce Tools	Eclipse, Force.com Eclipse IDE Plug-in, Force.com Data Loader, Force.com
Languages/Technologies	APEX, HTML, JavaScript, CSS
Operating Systems	Windows

### Project #3

**Role:** Salesforce Developer

**Environment:** Salesforce.com

**Description:**

Whiz leads - Integration Facebook, Twitter Post Data comes in Salesforce and Calculate Analytics through Text Razor REST API.

IBM Watson API is used to calculate Mood, Personalities on real time data.

**Responsibilities:**

- Integrating Rest API with other applications via real-time, batch, sync/async.
- Worked on some App upgradation from Salesforce Classic to Lightning.
- Creating Objects, Triggers, Apex Classes, Standard Controllers, Custom Controllers and Controller Extensions.
- Designing lightning UI, VF pages & VF Components, coding business logic using Apex.
- Developed different Validation Rules.
- Created and used email templates in HTML and visual force.
- Import & Export of data using Data loader.
- Created and maintained the documentation for application Design, data mapping document for Migration and integration technical design document.
- Designed and implemented archiving of data using Batch Apex and Scheduling.

### Project #2

**Role:** Salesforce Developer

**Environment:** Salesforce.com

**Description:**

End-to-end Survey application, developed ready to create, send, and capture customer feedback natively in salesforce.com.

Application developed to create survey templates instantly without any kind of coding. Surveytemplate is a set of email template to send survey and webform to submit survey including questions. This application can able to send surveys instantly to selected contacts based on contacts/accounts linked to any standard/custom Object.

**Responsibilities:**

- Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
- Worked with Custom Controllers, Extension Controllers, Apex Classes and Apex Triggers.
- Developed various Custom Objects, Tabs, validation rules and Visual Force Pages.
- Created Page Layouts, Search Layouts to organize Fields, Custom links, related lists and other components on record detail pages and edit pages.
- Using CSS implementing the pages as Clint requirement. Developed pages with attracting outlook.
- Created workflow rules and defined related Tasks, Time Triggered Tasks, Email Alerts, Field Updates to implement business logic.
- Created Batch Classes and schedulable Classes for various functional needs in the application.
- Created Email templates, Approval processes, and Approval page layouts and defined Approval Actions on them to automate the processes.

- Used SOQL with in Governor Limits for data manipulation needs of the application using Force.com Explorer.
- Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- Created profiles and implemented Objects and field level security to hide critical information on the profile users.
- Developed some of Lightning web components (LWC) regarding service case console page and added CSS.

### **Project #1**

**Role:** Junior Developer

**Environment:** Salesforce.com

#### **Description:**

An American multinational insurance corporation who uses their website for user registration of insurance policy which thereby process that registration form by verification and immediately give the temporary policy holder ID to the user. Then the admin sends the permanent policy holder ID and password to the customer and send status information to the corresponding policy holder.

#### **Responsibilities:**

- Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
- Worked with Visual Force Pages, Custom Controllers, Extension Controllers, Apex Coding, Apex Classes, Apex Triggers.
- Worked with various salesforce.com objects like Accounts, Contacts, Leads, Campaigns, Reports and Opportunities.
- Developed various Custom Objects, Tabs, validation rules and Visual force Pages.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.
- Created Email templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.
- Used SOQL with in Governor Limits for data manipulation needs of the application using Force.com Explorer.
- Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.
- Security Controls like Profiles, Permission Sets, Roles etc.