





# Charan D K

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#### **Profile Summary:**

• Around 1 year of experience in Salesforce Administration and Development.

- Experienced in Activities related to Salesforce.com, Salesforce Lightning, Configuration, Customization, Administration, and Data Migration.
- Good hands-on experience on SFDC Administrative tasks like creating custom objects, custom tabs, custom fields, Record Types, and Page layouts, Pick lists, Roles, Approval processes as per the requirements.
- Having a good experience with automation tools like Workflows, Process builder, and Flows.
- Able to handle data management inclusive of data load, and data migration using Data Loader.
- Having Experience with Apex Triggers, Apex Classes, and Visual Force Pages.
- Experience in setup, configuration, Roles, profiles, Permission sets, Reports, and Dashboards.
- Extensive experience in concepts like Case management, Assignment rules, Auto response rules, Email to Case, Web to case.
- Ability to write SOQL and SOSL across multiple objects in SFDC.
- Developed reusable Salesforce aura lightning components & Lightning Web Components (LWC)
- Worked on Visual Studio code with salesforce CLI for development and deployment.
- Ability to learn and adapt quickly to emerging new technology.

#### **Education**

• B. Tech in Mechanical Engineering from Ramaiah University of applied science during 2019-23 with a 6.88 CGPA.

#### **Professional Training:**

- Salesforce Administrator and Developer Training and Internship Program at Saasguru, 2023.
- Completed a comprehensive training program covering both administrative and developmental aspects of Salesforce, focusing on real-world applications and best practices.

## **Experience:**

 Working as Junior Salesforce Developer at e-Cosmos Solutions, Chennai since May 2024 to Till date.

#### **Technical Summary:**

- **Development tools/IDE:**Force IDE, Force.com (Apex, Triggers, Batch Apex, Scheduler Apex, SOQL, SOSL, Aura Components, Lightning Flows, Visual Force pages, Dashboards, Report, Admin skills including Automation, Security, Object and App Management), Developer Console.
- CRM: Salesforce.
- **Cloud:** Sales cloud, service cloud.
- Programming Languages: Apex.

#### **Project Details:**

# **Dynamed Equipment**

## **Descriptions:**

Dynamed Equipments is a leading company in South India dealing with imported implants, instruments and capital equipments from various countries like Germany, Taiwan, UK, USA, Japan, mainly into Orthopedic and Neurosurgeries. The company got established on 9th June 2006 with its headquarters in Chennai, Tamil Nadu.

## **Roles & Responsibilities:**

- Sales cloud implementation.
- Understanding the Application's required specifications.
- Created custom objects, custom fields, validation rules, record types, Reports & Dashboards, field history tracking.
- Created Apex classes and triggers to fulfil the necessary business requirements.
- Significant experience creating Lightning Web Components and working with Sales Cloud to implement complicated business processes for the end user.
- Worked in visual force for preparing a pdf quotation.
- Email alerts to user whenever record is modified or created

### **Certifications:**

- Salesforce Administrator Certification.
- Salesforce Platform Developer I.