

Neetan Kumari Chaudhary

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Salesforce professional with 2 years of experience in customization and configuration with Salesforce Associate and PD1 certifications. Specialized in delivering high-quality solutions while effectively managing project timelines and ensuring client satisfaction. My expertise spans salesforce administration, development, deployment, LWC and API Integration. Achieved Ranger status on Salesforce Trailhead with over 110 badges and 8 superbages, demonstrating a deep commitment to continuous learning and proficiency in Salesforce solutions.

SKILLS

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|-----------------------------|---------------------------|---------------------------|----------------------|
| • Salesforce Administration | • Case Assignment Rule | • Triggers | • REST API. |
| • User Management | • Flows | • SOQL | • Change Set |
| • Data Security and Access | • Reports and dashboards. | • SOSL | • ANT MIGRATION TOOL |
| • Validation Rules | • Salesforce Development | • Batch jobs | • Sales Cloud |
| • Email-To-case | • Apex | • Lightning Web Component | • Service Cloud |

WORK EXPERIENCE

Capgemini • Noida,UP • 09/2022 - Present

Salesforce Developer

- Collaborated with cross-functional teams to define and redefine project specifications, ensuring alignment with the business goal.
- Experience in the salesforce.com both as Administrator and Developer in SFDC customization, Security Access, Apex classes and Triggers, Data Validation, Sales, Customer Service and Support.
- Created and maintained reports and dashboards to provide fast access to key business metrics.
- Worked on Service cloud, Sales Cloud, supported cases, developed workflows and triggers for automated case resolutions,Implemented Web to Case, Email to Case functionalities to provide a better customer support to the customers.
- Key responsibilities include developing Apex triggers for automation, building dynamic LWC components for enhanced user interfaces, and implementing Email-to-Case to manage customer inquiries effectively.
- Optimized existing processes by leveraging platform capabilities such as workflows, process builder, or flow designer.
- Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects and different related object.
- Experience in deploying salesforce components across various sandbox and production instances using various migration methods/tools such as Change sets and ANT.
- Integrated salesforce data with external systems by writing salesforce REST Web Services for Inbound Classes and used Http Request methods to call external applications REST API endpoint and Apex Callouts and call in services.

EDUCATION

Bachelor of Technology

Government Engineering College • Ajmer • GPA: 88

CERTIFICATIONS

Salesforce Certified Associate, Salesforce, 2024

Platform Developer 1, Salesforce, 2023