

# NEHA SARAN

## Software Engineer

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## SUMMARY

Driven and detailed oriented Salesforce developer with 2+ year of experience in Salesforce and with a strong record of client satisfaction. Adept in delivering highly complex projects on schedule. Proven multitasker, independent worker, and team player.

## PROFESSIONAL EXPERIENCE

### Analyst, Software Developer

#### Capgemini

Sep 2023 – Ongoing

Noida

Capgemini Technology Services India Limited provides information technology services. The Company offers cloud, testing, and engineering services digitally to give a better experience to the customers/clients.

- Trained in **Salesforce Admin, App Builder, & Platform Developer**
- Experienced as a **Salesforce Developer** and Performed quality control work on software products before delivery to clients.

## PROJECTS

### Sanofi PTC Solution Implem

#### Capgemini

November 2023 - Present

- Contributed to develop a Salesforce Customer Support Platform, working on **Apex Classes, Triggers, and LWC** components.
- Used **Salesforce Inspector & Data Loader** for large data handling
- Worked on Email services and **Salesforce configuration**.
- Managed code migration across environments, deploying to production without conflicts using **Change Sets** and **Workbench**

### Lease Management System

#### Capgemini

August 2023 - October 2023

- Configured **Admin settings**, developed **Flows, Apex Classes**, and **LWC**, and managed objects and fields.
- Designed **Reports** and **Dashboards** for improved data insights.

### Student Higher Education Portal

#### Capgemini

May 2023 - July 2023

- Spearheaded **Salesforce** implementation, for **student** admissions.
- Created **student portal** with **automated reviews** and tracking.
- Engineered **record triggers, flows, and approvals** with **condition based criteria**, and used **LWC** to create custom **UI** elements.

## SKILLS

- Extensive experience in **Salesforce Design, Development, and Admin Configuration**.
- Proficient in creating and managing **Fields, Design, Relationships** and **Lightning Pages**
- Developed and configured **Apps, Quick Actions, Record Types, and Page Layouts**.
- Managed **Profiles, Sharing Rules, Public Groups, and Role Hierarchies**.
- Created **Validation Rules, Custom Labels, Custom Settings, and Metadata Types**.
- Experienced with **Workflows, Flows, and Process Builders**.
- Skilled in **Data Loader, Workbench, Reports, and Dashboards**.
- Developed **Apex Classes, Triggers, Batch Classes, and Test Classes**.
- Proficient in creating **Lightning Web Components** and managing **Change Sets**.
- Experience in **Jira** for Agile Management.
- Skilled in oral and written communication.

## CERTIFICATIONS

- Salesforce Certified Platform Developer I
- Salesforce Certified Platform Developer II
- Salesforce Associate Certified

## SKILLS

Salesforce Apex Lwc  
Python SOQL JavaScript  
HTML CSS Oops Django

## EDUCATION

### Bachelors in computer science

Govt. Women Engineering College Ajmer,  
Rajasthan, India

Sept 2018 – June 2022

## TRAILHEAD

Profile: <https://www.salesforce.com/trailblazer/nsaran13>

Badges: 171  
Super Badges: 5  
Points: 211,325