## Ankita Suryawanshi (Salesforce Developer)

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## **Professional Summary**

- Total 2.5 years of experience in Salesforce.com application development including functional gathering and application design.
- Excellent knowledge of Agile Methodology development process.
- Excellent knowledge on Salesforce CRM Customizations and Salesforce CRM security model ex: Roles, Profiles, Users, workflows, Object relations, Email templates, Page layouts, Record types, Validation rules, Formula fields, Rollup summary fields, Approval Process, Tabs, Reports, Dashboards, OWD Sharing and so on.
- Excellent logical skills on Salesforce coding with Lightning Component and Apex programming like –
   Lightning Component, Apex classes, Apex Triggers, Apex Collections, HTTP Callouts, Web services, Batch Apex, Scheduling Apex, Test Class Code Coverage.
- Experience on Deployment Methods Change sets and Workbench.
- Well knowledge of Salesforce Governing limits and Salesforce Best Practices.
- Effective Team player. Accustomed to working in a team environment with tight schedules and capable of working efficiently under pressure.
- Having experience in Lightning Flows, Process builder, Approvals, Validation Rules, Reports and Dashboards and workflows.
- Experience in Lightning Web Component.
- Experience in HTML, CSS and JavaScript.
- Hands on Experience in LWC and Lighting Components.
- Experience in Deployment with Ant Migration Tool.
- Experience in Sales Cloud and Service Cloud.

### **Technical Skills**

Salesforce Developer : Salesforce Standard CRM Functionality and all customizations

Salesforce Coding : Lightning Component, LWC, Apex, Web Services

Scripting : Java Script
Web Technologies : HTML, XML

Data Migration Tools : Apex Data Loader and Workbench.

Integration Knowledge : Rest API, HTTP Callouts.

## **Professional Experience**

Company Name: RIDL Soft Pvt. Ltd. (July 2022 to Present)

## Project Profile:

## Project #01:

Title : Education Provider

Client : Education Provider

Duration : Jan 2024 – present

Role : Development + Admin

Team Size : 07

<u>Description</u>: LMS is in the Education domain. They Provide different types of Courses. In this Project we managed all department data, Faculty data and student data. We provide automation. We are developed Sales & Service Cloud for their Service

## Responsibilities:

- User, Roles and Profile setup with respect to the Comcast profile Security model.
- Implementing Workflow rules, Validation rules, Auto Response rules, Assignment rules
- Setting up the security model for the application as demanded.
- Develop the Lightning Web Component, Apex Classes, Trigger and coding related stuff.
- Preparing the technical document to keep track of the daily implementation.
- Provide KT to the customer to use the application.
- Exception Handling and Issue Fixing.
- Report Building and Dashboards
- Code coverage and Deployment.
- Data Migration using Data Loaders.

#### Project #02:

Title : The Permitting and Licensing Process:

Duration : Mar 2023 – Dec 2024

Role : Salesforce Developer

Team Size : 07

<u>Description</u>: We created a generalized application for the permitting and licensing process which the end users can use to apply for a license to obtain permission for various construction requirements. It involved using Salesforce to create a data storage and retrieval system, giving options to the end user to choose from and a facility to show the live status of an application. Vital data was showcased using various objects, attributes, types, subtypes, lookups, etc.

# Responsibilities:

- Writing Apex Triggers and Controller classes by keeping in mind SFDC governor limits and best Practices.
- Implemented Apex classes with respect to controllers to meet client's business logic, Created custom

objects and custom fields and Email Templates.

- Worked on Lightning flows to automate the business process.
- Designed Lightning Web Components and Aura Enabled Apex classes in this project.
- Implemented Tab permissions, Record Type permissions, Field-Level, Organizational, Network-based and Session level security such as IP Ranges.
- Implemented Scheduled Batch Apex to handle large Amount of Data.
- Implemented Custom settings and Custom metadata types as per business requirement.
- Apart from some projects, worked on so many configurational and customization enhancements.

## Certifications

- Salesforce Platform Developer 1
- Salesforce AI Associate
- Salesforce AI Specialist

## **Educational Qualifications**

BCS - (Bachelor of Computer Science) - (2020)

MCS - (Master of Computer Science) - (2025)