

VISHAL CHOUDHARY

CLOUD ENGINEER

CONTACT



Hyderabad, Telangana



vishal03211@gmail.com



+91-7004207137



[Linkedin](#)

EDUCATION

B.Tech

Dumka Engineering College
2017 – 2021

Skills

- PAAS, IAAS
- Azure Cosmos DB API's
- Microsoft Dynamics CRM
- Office 365
- Azure Function App,
- Network setting in Azure services,
- Azure Data Factory
- Azure Virtual Machine
- Azure Active Directory
- Azure Support Centre (ASC)
- Azure Synapse Analytics
- Azure Insight
- Azure Databricks
- Azure SQL Database
- Azure Lake Storage
- AWS fundamental
- Docker

CERTIFICATIONS

- Microsoft Certified Azure Fundamentals (AZ-900)
- Cloud Academy :-Azure Cosmos DB Advanced
- Copilot for support (DFM/DfC)

Dedicated Microsoft Azure Technical Advisor with 2.9 years around of experience providing technical critical support and guidance to Azure Support Engineer. Specialized in troubleshooting complex Azure environment and delivering in-depth technical guidance to internal support team.

AWARDS & RECOGNITION

- **Trailblazer Squad (Client Impact) 2024(Microsoft)** – honored at the squad awards for demonstrating exceptional ownership dedication and trust resulting in significant client impact on a Microsoft project
- **Unit of the Year Award 2023** recognized as part of Microsoft's business unit of the year at the Summit Awards 2023 for exemplary contributions in achieving organizational success

EXPERIENCE

LTIMINDTREE LIMITED

Cloud Engineer

MAY 2022-PRESENT

- Providing advanced technical support to azure support engineers ensuring effective collaboration and timely resolution of customer incidents.
- Hands on experience in Microsoft Azure Cosmos DB, Azure Storage, Azure Virtual Machines, Azure Function Apps, Azure Data Factory, and Azure Monitor & RBAC (Role-Based Access Control), Azure Synapse Analytics.
- Designed and configured Azure Virtual Networks (VNETs), subnets, and Azure network settings through the Azure Portal and PowerShell Script.
- Experience in designing secure, scalable and cost-effective data solutions.
- Responsible for the creation of documentation, knowledge base articles, and troubleshooting guides.
- Developed and conducted training sessions for Azure support Engineers, focusing on advanced troubleshooting techniques for common and complex Azure issues.
- Mirroring Azure Cosmos DB data in Microsoft Fabric.
- Had experience in Backups and Restore activities..
- Exposed to working with various issues severities and in appropriately engaging specialized team without impacting the customer experience
- Managed escalated, technically complex, mission-critical, and high-priority customer issues, maintaining full ownership until complete resolution.
- Advance knowledge in Azure Support Center (ASC) and Kusto's to troubleshoot customers technical issues.
- Providing technical support via various channels including Azure Chat support to Azure customer all over the world.