ABHILASHA PATHAK

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PROFESSIONAL SUMMARY

- Around 2.5 years of experience in IT Industry as a Salesforce Developer and consultant including developing Apex Classes with Test Classes in Salesforce.com CRM platform.

- Extensive experience with the Salesforce.com development life cycle, application design patterns and deployment planning.

- Experience in SFDC Development implementing the APEX Classes, APEX Triggers, Visual Force pages/lightning, LWC, VS Code.

- Created test scenarios on Sandb0X and production environment and migrated code to deployment upon successful testing.

- Review/Adjust/Write Apex and Visual Force page builds to ensure we keep code coverage at a high percentage as well as meet business needs.

- Expertise in customizing standard Objects like Accounts, Contacts, Opportunities, Products, Cases, Reports (Summary reports, tabular reports) and Dashboards and Report folders for different user profiles as per the requirements.

- Created lookup and master-detail relationships on the objects and created junction objects and various advanced fields like Pick-list, Field Dependencies, Custom Formula, and Approval Process.

- Excellent communication and inter- personal skills, accustomed to work in both large and small team environments. A team player with strong ethic, a positive attitude and ability to make the best use of individual resources.

- Worked on Salesforce.com based development enhancements and implemented lightning applications from the Scratch.

- Integrated Salesforce with external systems using Postman for API testing and validation.

- Capable of rapidly learning new technologies and processes, and successfully applying them to projects and operations.

EDUCATION

MASTERS | JUNE 2022 | NIT JAMSHEDPUR

· Major: Computer Science

· CGPA: 8.0

BACHELORS | MAY 2018 | MAHATMA GANDHI KASHI VIDYAPITH

· Major: Computer Science

· Percentage: 73

SENIOR SECONDARY | MAY 2014 | CENTRAL HINDU GIRLS SCHOOL

· Major: PCM

· Percentage: 77

SECONDARY | MAY 2012 | CENTRAL HINDU GIRLS SCHOOL

· Major: ALL

· CGPA: 9.6

SKILLS

- C++

- Java

- JavaScript

- Salesforce

- Salesforce Integration

- API Integration(Postman)

- Git

- Jitterbit

- Debugging & Troubleshooting

INTERNSHIP

Worked as Software Engineer Intern at GENPACT.

EXPERIENCE

- Salesforce Developer | Genpact | July 2022-Present
- Web Developer | Nit Jamshedpur | 04/2021-01/2022

PROJECTS

1. ### Project 1:

   ### Cardinal Health - Salesforce Developer -Service cloud- Mar 2022 - till date

   Description: Cardinal Health Project platform is a distributor of pharmaceuticals, a global manufacturer and distributor of medical and laboratory products, and a provider of performance and data solutions for healthcare facilities. It delivers end-to-end solutions and data-driving insights that advance healthcare and improve lives every day.

2. ### Project 2:

   ### Olympus Corporation - Salesforce Developer -Service cloud - Apr 2022 – Dec 2023

   Description: As a leading medical technology company, Olympus' Medical business uses innovative capabilities in medical technology and precision manufacturing to deliver advanced diagnostic, therapeutic, and minimally invasive procedures to healthcare professionals.

SALESFORCE LIGHTNING DEVELOPER:

ROLES & RESPONSIBILITIES:

- Performed the role of Salesforce Developer in the Organization.

- Expertise in APEX/Visual force/LWC development.

- Interacted with Various business user groups for gathering the requirements for Salesforce implementation and documented the Business and Software Requirements.

- Worked on Salesforce standard objects (accounts, contacts, leads, and opportunities).

- Created Custom objects, formula fields and design validation rules page layouts, workflow rules.

- Creating SFDC reports (functional and technical documents).

- Create profiles, roles and configure permissions according to organizational hierarchy requirement.

- Developed Apex classes and Triggers and linked them to manage the workflows.

- Used SOQL and SOSL for Data manipulation needs of the application using platform Database Objects.

- Involved in migrating data into Salesforce application using Apex Data Loader through CSV files.

- Create , develop , design ,debug and troubleshoot multiple Javascript codes.

- Deployed Change Sets from Sandbox to production.

- Responsible for writing SOQL and SOSL queries.

- Migrated data from Amazon S3 to Redshift using COPY command.

- Learned Jitterbit Studio.

- Used Sandbox for testing. Created, managed packages, and migrated them between Sandboxes and Production environments for final implementation.

ENVIRONMENT:

Salesforce.com IDE, SOQL, Visual force, APEX Classes, APEX Triggers, Workflows, flows, Process builder, Reports and Dashboards, CSS, HTML, Javascript, Data loader, data Import wizard, Windows 10, Validation Rules & Formulas, Sandbox, Production, Jitterbit Studio.