PERSONAL INFORMATION

✉ **Email**
yashyadav.connect@gmail.com

📞 **Mobile**
(+91) 8435591712

💼 **Total work experience**
3 Years

KEY SKILLS

Apex

Bitbucket

Sourcetree

Agile

Lightning Web Components

Visualforce

Copado

Jira

Shortcut

Scrum Methodologies

Github

Opsera

Javascript

Lightning

Html

Soql

Integration

Data Loader

Salesforce Administration

Yash Yadav
Salesforce Developer

PROFILE SUMMARY

Salesforce Developer | 3 Years' Experience | 2.6 Years in Salesforce Ecosystem.

Results-driven Salesforce Developer with **3 years of total experience,** including **2.6 years in the Salesforce ecosystem.** Specializing in designing, developing, and implementing customized Salesforce solutions, with expertise in **Apex, LWC, Visualforce, Vlocity and Salesforce Integrations** to enhance business processes and customer experiences. Adept at troubleshooting, optimizing workflows, and ensuring seamless CRM functionality. Passionate about delivering scalable solutions that improve efficiency and user satisfaction.

✓ Expertise in **Apex, LWC, OmniStudio, FlexCard, DataRaptor, Aura, Visualforce, SOQL and REST/SOAP APIs**

✓ Experience in **Salesforce Customization, Configuration and Automation**

✓ Strong knowledge of **Salesforce Admin and Development, Flows, and Triggers**

✓ Hands-on experience with **Agile, Waterfall, Scrum methodologies** and version control tools like **Git, Copado and ChainSet**

✓ Skilled in **Salesforce Security, Data Management, and Deployment Strategies**

EDUCATION

2025 — B.Tech/B.E
Sarvepalli Radhakrishnan University (SRK)

2021 — Diploma in Plastic Engineering
Central institute of Plastic Engineering and Technology (CIPET)

WORK EXPERIENCE

Jul 2022 - Dec 2024 — Salesforce Developer
Huemot Technology

- Developed scalable and efficient Salesforce solutions,

Resulting in a 20% improvement in system performance.

- Demonstrated proficiency in Apex, Visualforce, Lightning Components, and Salesforce APIs to deliver high-quality solutions.

- Applied Salesforce best practices to ensure efficient testing, debugging, and deployment processes.

- Collaborated effectively in a team environment to solve complex problems and deliver successful Salesforce solutions.

Oct 2020 - Mar 2021

Customer Service Associate

Amazon

- Managed customer inquiries through phone, email, and chat, ensuring timely and professional responses.
- Assisted customers with order-related concerns, refunds, replacements, and account issues.
- Provided precise and efficient resolutions to customer queries, upholding Amazon's high service standards.
- Identified and resolved technical and logistical issues, contributing to a seamless shopping experience.
- Collaborated with internal teams to escalate and resolve complex customer complaints, enhancing overall customer satisfaction.
- Maintained detailed records of customer interactions and initiated follow-ups as required.
- Ensured adherence to company policies and procedures while consistently delivering exceptional service.

INTERNSHIP

3 Months

Salesforce Developer Intern

Huemot Technology

Gained hands-on experience with Salesforce Sales Cloud, and Service Cloud, building solutions to enhance the customer and partner engagement.

Worked on integrations to streamline data flow between systems, ensuring seamless user experiences.

Developed scalable features using Apex and Lightning Web Components (LWCs) to meet complex business requirements.