

C MUNIJYOSHNA

+91 7997413611 | [jyoshnac99@gmail.com](mailto: jyoshnac99@gmail.com) | Chittoor, India |

www.linkedin.com/in/munijyoshna-c

PROFESSIONAL SUMMARY

Solution-oriented and problem solver with 3 plus years of experience in building and maintaining software and software architecture. Highly skilled in communication, collaboration, and technical documentation.

KEY COMPETENCIES

- Salesforce administration, Data security
 - Reports and Dashboards
 - Apex, SOQL, SOSL, DML, Apex Triggers,
 - Asynchronous Apex, Apex Integration using REST
 - LWC and Aura Components
 - Service cloud
 - Version Control: Git, gitbash, Github
 - Bitbucket Tools: MS Visual studio Code, JIRA, force.com, lightning app builder, Postman, Data Loader.
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PROFESSIONAL EXPERIENCE

Cognizant Technology Solutions

JAN 2022 - MAY 2024

ASSOCIATE

- Participating in requirements grooming sessions with business users, and developers and also responsible for the administration and ongoing support of the application in cooperation with the business and areas of IT. Working in Agile-scrum delivery framework, participating in daily Stand-ups/ Scrums. Developing Apex Triggers, and Apex Classes for implementing customizations requested by business users across various Salesforce objects.
- Designing and developing high-level customized Visualforce pages using controller extensions, custom controllers, and standard controllers. Developing batch classes and scheduling them to run at specific times as per business requirements. Using Eclipse IDE with Force.com plugin for developing Apex programming and customizing meta-data components.
- Performing out-of-the-box configurations, and customizations including Page/Search/Compact Layouts, Record Types, Dependent Picklists, Formula, Roll-up summary fields, Validation rules, Workflows and Approval process.
- Involved in working with Own Back Up tool to seed the data from higher environment and lower.
- Working also as administrator for Creating Users, Profiles, setting up organization role hierarchy and public groups. Written apex REST web service classes for inbound calls to salesforce and other consumers using to consume Salesforce data. Creating and defining lookup and master-detail relationships on the objects and also creating junction objects to establish many-to-many relationships among objects.
- Developing various Custom Reports, Report Types, and Dashboards for a different line of business on Standard and Custom objects.
- Gaining experience and knowledge in creating new LWC, Lightning Aura Components using Lightning Design System. Building package.xml and deploying components to sandbox and production instances using Force.com ant migration tool, Workbench, and Change Sets.

PROGRAMMER ANALYST

- Responsible for the set-up, configuration, development and maintenance of the Service Excellence Salesforce Application. Responsible for improvement implementation of application.
 - Designed and implemented custom business solutions that are based on cloud-based business applications, specifically on the salesforce platform.
 - Experience with salesforce implementation using Apex and LWC. Use of data loader for all data adding, updating, deleting and exporting data. Hands-on development in Case, Account, Contact Objects.
 - Configured page layouts, workflows, document templates, record types & data-fields
 - implemented Salesforce standard features like workflow, validation rules, process builder and Lightning Flow as per business requirements. Developed custom solutions by utilizing apex classes & apex triggers
 - Maintained and configured flow of security-related access such as OWD, FLS, Users, Roles, Profiles and Permission sets. Performed Troubleshooting in user issues and managed issues related to record accessibility.
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EDUCATION & CERTIFICATIONS**Salesforce Platform Developer I****2016 - 2020 | Sri Venkateswara Engineering College For Women**

Bachelor of Engineering - Computer Science Engineering | 7.2 CGPA