Pavan Kumar Gundala

Salesforce Developer

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SUMMARY

Passionate **Salesforce Developer** with **2.7** years of experience customizing **Salesforce CRM** ,**Apex** , **LWC**, **Salesforce DevOps**. Proficient in tools such as **Azure DevOps**, **ANT Migration, Copado**, **Salesforce DX** and Salesforce CLI**.** Completed **4 certifications** and **3 projects** on Salesforce Development and Salesforce **CI/CD** DevOps.

SKILLS

Technical Skills | Admin | Salesforce DevOps | LWC | Git

Programming Language | Apex | JavaScript

Database | SOQL

Tools | ANT Migration Tool | GitHub | Copado | Flosum | Azure DevOps

Soft Skills | Communication Skills | Problem Solving | Verbal and Written Communication | Collaboration Skills

WORK EXPERIENCE

Salesforce Developer   Feb 2022 - Sep 2024

Persistent Systems , Banglore

- Optimized **DevOps** processes using **Salesforce DX, Git, Jenkins,** and **CI/CD pipelines**, resulting in a **30% improvement** in integration and **delivery speeds**.
- Directed release management, successfully **planning** and **executing** over **25 Salesforce deployments** across multiple environments, achieving a **99% success rate** and **reducing deployment time** by **30%.**
- Streamlined **version control** by leveraging Git for advanced **branching**, merging, and **conflict resolution**, reducing release cycle errors by **20%**.
- Automated deployment workflows with **Salesforce CLI,** Ant Migration Tool, and Copado, achieving a **40% reduction** in **deployment times** and **increasing reliability**.
- Developed **50+ Apex classes, triggers**, and **batch processes**, enhancing workflow automation and **supporting business logic.**
- **Enhanced UI functionality** with custom **Lightning Web Components** (LWCs), boosting user **engagement** and satisfaction by **25%**.
- Contributed to **Agile sprints**, actively participating in planning and reviews, which **improved team efficiency** and **accelerated** feature **delivery**.
- Advanced professional knowledge by earning multiple **Salesforce certification**s, contributing to a **10% faster project delivery rate** due to enhanced skills.

PROJECTS

Client - Kotak811   Nov 2022 - Apr 2024

- Delivered a **Salesforce development** and **deployment** project over **18 months**, achieving a **30% increase** in **workflow efficiency** through optimized processes.
- **Deployed** over **100 Salesforce components** using the Ant Migration Tool, achieving a **99% success rate** and reducing **deployment time** by **25%.**
- **Developed** and managed **Azure DevOps pipelines**, automating workflows and **reducing manual deployment** efforts by **40%.**
- Collaborated with **cross-functional teams** to analyze requirements, design solutions, and implement over **20 custom functionalities,** enhancing platform capabilities and aligning with business needs.
- Improved system functionality through the **resolution of 50+ bug**s and performance optimizations, **reducing load times** by **20%** and enhancing user experience.

Pet Adoption Management System

- Developed a **Pet Adoption Management System** on Salesforce, automating adoption tracking and request management with custom objects and **Apex Triggers**, **reducing manual effort** by **30%.**
- **Optimized** adoption request processing using **Asynchronous Apex**, handling **500+ requests per batch** and i**mproving processing** speed by **95%.**
- **Achieved 100% test coverage** and created custom **reports and dashboards**, enhancing reporting efficiency by **40%.**

TaskManager LWC

- **Developed** a Task Management app with LWC, streamlining task organization and **reducing manual management** time by **30%** through **drag-and-drop functionality**.
- **Implemented** task validation to prevent duplicates, ensuring **100% data integrity** and **reducing** user **errors** by **20%.**
- **Leveraged SLDS** for a responsive, user-friendly interface, boosting **user engagemen**t and satisfaction by **25%.**

CERTIFICATIONS

Salesforce Administrator   Jan 2024 - Present

- Configured and customized Salesforce features, ensuring efficient data management, security settings, and user setup for optimized system functionality.

Salesforce Platform Developer I   Feb 2023 - Present

- Built custom declarative and programmatic solutions on Salesforce, including developing Apex classes, triggers, and custom UI components for business processes.

Salesforce AI Associate   Jul 2024 - Present

- Demonstrated understanding of AI concepts within the Salesforce ecosystem, including responsible AI, ethical considerations, and practical applications of AI tools in CRM.

EDUCATION

B.Tech: SIETK	86%	Aug 2018 - May 2022
ECE		
Intermediate: Chaitanya Junior College	95%	Jun 2016 - Apr 2018
MPC		

OTHER ACCOMPLISHMENTS

- **Certified Radio Jockey:** Successfully completed certification as a Radio Jockey, gaining skills in vocal delivery, audience engagement, and broadcast techniques.
- **Volunteer Experience:** Actively participated in cultural events as a volunteer, supporting event coordination and enhancing audience interaction skills