

SHRUTI KALE

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Salesforce Developer with 2 years of experience in designing, developing, and deploying custom Salesforce solutions. Proficient in Apex, Aura Components, and Lightning Web Components (LWC), with strong Salesforce Administration skills. Adept at implementing Sales and Service Cloud features, developing scalable customizations, and ensuring seamless integration with third-party systems.

EXPERIENCE

FEBRUARY 2022 – DECEMBER 2023

ASSOCIATE TECHNICAL SERVICE ENGINEER, FUJITSU

- Designed and developed custom **Lightning Web Components (LWC)** to enhance user experience and performance for Sales and Service Cloud features.
- Wrote efficient **Apex triggers** and classes to implement complex business logic and ensured 90%+ code coverage through comprehensive test classes.
- Assisted in developing **Apex classes and triggers** for custom business processes.
- Collaborated with cross-functional teams to integrate Salesforce with third-party systems via **REST/SOAP APIs**.
- Conducted data migrations and ensured data accuracy using **Data Loader and Workbench**.
- Collaborated with cross-functional teams to gather and analyze requirements.
- Managed roles, profiles, sharing rules, and field-level security to meet organization **security requirements**.
- Contributed to the design and implementation of Salesforce security features, including **Role hierarchies, profiles, and Permission sets**.
- Designed and deployed custom reports and dashboards to support strategic decision-making.
- Utilized **SOQL and SOSL** for data retrieval and manipulation and ensured data integrity through comprehensive **validation rules and workflow**.

EDUCATION

MAY 2021

BACHELOR OF ENGINEERING, SAVITRIBAI PHULE PUNE UNIVERSITY

INFORMATION TECHNOLOGY |2018-2021

Jayawantrao sawant college of engineering

CGPA – 7.50

SKILLS

- **Salesforce Development:** Apex, LWC, Aura, Visualforce, SOQL, SOSL
- **Salesforce Administration:** Profiles, Roles, Sharing Rules, Workflows, Validation Rules, Process Builder
- **Integration:** REST/SOAP APIs
- **Frontend Development:** HTML, CSS, JavaScript
- **Tools & Platforms:** Data Loader, Workbench, Agile Methodologies

CERTIFICATIONS

- Salesforce Certified Associate