

# SANTHOSHI BODHASU

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## PROFESSIONAL SUMMARY

- A professional with around 3+ years of IT experience in Azure SRE and .NET Developer with diversified exposure in the analysis, design, development, and implementation of web-based applications.
- Good communication, interpersonal skills, and a good team player.
- Self-motivated individual with strong analytical and problem-solving abilities. Proactive, dedicated, enjoys learning new technologies and willing to take on extra responsibilities to get work done.
- Basic understanding of Linux Terminal.
- Good understanding of Azure Cloud concepts.
- Technical experience in Azure Application Insights.
- Strong knowledge in Object Oriented Programming.
- Hands-on experience in debugging applications using Microsoft Visual Studio and SQL Server tools
- Excellent problem-solving and troubleshooting skills, with an ability to use various data collection tools and methodologies to analyze problems, determine root causes, and develop solutions.
- I have worked extensively on Microsoft technologies such as C#, ASP.NET, Web API, SQL Server, and Oracle SQL Developer.
- I have experience in .Net core MVC.

## EMPLOYMENT HISTORY

### Project Engineer, Wipro, Hyderabad

Oct, 2021

#### PROJECT DETAILS :

Project name : Observability SRE

Client Name : Microsoft

I am part of the SRE (Site Reliability Engineer) team for various Azure observability services like Application Insights, Azure Log Analytics, and Azure Alerting services. Azure Monitor services are application performance monitoring services that maximize the availability and performance of applications by delivering a comprehensive solution for collecting, analyzing, and acting on telemetry from your cloud and on-premises.

- **Tools & Technologies:** Microsoft Azure, Kusto scripts, and Power BI, Visual Studio (2019, 2022), Powershell, vs code, Git Desktop, Azure Devops, SQL Server Management Studio (SSMS), xUnit, Postman.
- **Role Played:** Site Reliability Engineer (SRE)
- **Technologies:** ASP.NET Core MVC, HTML, CSS, JavaScript, Microsoft SQL Server, jQuery

#### Responsibilities / Contribution:

- I developed a dedicated page named LSI (Live Site Issue) utilizing .NET MVC, Entity Framework, and JavaScript. The primary purpose of the LSI page is to facilitate seamless communication of email notifications to internal Microsoft customers regarding ongoing live site issues.
- Within the LSI page, we have options to select the start time and end time of the issue, the service facing the issue, and options to provide the RCA and mitigation steps based on the status of the issue.
- I added additional functionality for auto-selecting some of the services based on other service name selection in the dropdown list using jQuery.
- Developed a .NET console application to automate the process of requesting increased Azure quota limits using Azure REST APIs. This solution was deployed as an Azure WebJob. Additionally, created a .Net Mvc application that allows to view and submit new quota requests
- Proactively monitor and review application performance.
- Handle on-call and emergency support.

- Ensure software has good logging and diagnostics.
- Handle Directly Responsible Individual (DRI) activities like triaging live site and CSS escalated support tickets and take necessary actions such as assessing customer impact, aiding in mitigation, communications, and postmortems.
- Work on feature requests, defects, and other development tasks contributing to the overall product roadmap.

## EDUCATION

### Bachelor of Engineering in Computer Science, Rajiv Gandhi University of Knowledge and Technologies (IIIT Basar), Basar

May, 2015 - Aug, 2021

GPA: 9.0

## SKILLS

C#

ADO.NET

Data Structures

.NET Core MVC

SQL

Azure SRE

CSS

Java

React

Entity Framework

JavaScript

Visual Studio 2022

Web API

LINQ

HTML

Xunit

c

## LANGUAGES

English

Telugu

## CERTIFICATIONS

Microsoft Azure Fundamentals (Az-900)