

# Jonny Gomes

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## Experience

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**Salesforce Developer**, Dano Cloud Technology – Bhagalpur, Bihar Dec 2022 – Oct 2023

- Contributed to the design and customization of **Salesforce** applications, primarily focusing on **Sales Cloud**.
- Led development of **Lightning Web Components** and **Apex-based integrations**, ensuring high performance and seamless user experience.

**Freelance Salesforce Developer**, Remote Oct 2023 – Present

- Built 15+ **Lightning Web Components (LWC)** and **Visualforce** pages, reduced load time by 30%.
- Designed **REST API** integrations with 5 systems, managing 100K+ daily transactions at 99.9% uptime.
- Created 20+ **Apex Triggers**, **Batch Apex** classes with **Flow** automation, reducing effort by 60%.
- Implemented 30+ **custom objects**, **page layouts**, and managed **profiles** and **permission sets**
- Configured **OWD**, **Sharing Rules**, and developed 25+ **Salesforce Reports & Dashboards**
- Optimized processes using **Process Builder** and **workflow automation**, achieving 45% faster completion

## Education

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**Indira Gandhi National Open University**, Bachelor's of Computer Application July 2021 – July 2024

- GPA: 7.1/10.0
- **Coursework**: DBMS, System Analysis and Design, Web & Network Programming, Java, C++ , OOPs, Algorithms

## Projects

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### Property Management Project

- Tools Used: **Apex**, **LWC**, **Salesforce Flows**, **Batch** and **Queueable Apex**, **Metadata Types**, **External Integrations (Restful API)**
- Developed complex **Apex** solutions including **Batch** and **Queueable Apex** classes to process 50K+ records.
- Architected **REST API** integrations using **Metadata Types** for external data synchronization with 99.9% reliability.
- Implemented 15+ **Salesforce Flows** for automated property listing and client management workflows.
- Created 20+ **Custom Objects**, **Validation Rules**, and **Page Layouts** for optimized data management.
- Reduced manual data entry by 60% through automated **Process Builder** workflows and **Custom Actions**

### Opportunity Forecasting

- Tools Used: **Apex**, **LWC**, **Salesforce Role Hierarchies**, **Record Sharing**, **Flows**
- Engineered responsive **Lightning Web Component** datatable supporting multiple data types with real-time calculations.
- Developed **Apex** controllers for optimized data retrieval, reducing load time by 40%.
- Implemented **Role Hierarchy** - based access controls and **Record Sharing** for 300+ users.
- Created dynamic field configuration system supporting **text**, **numeric**, and **Boolean** data types.
- Built integration with **Salesforce Flows** enabling automated data processing.
- Configured **Permission Sets** and **Role Assignments** for secure, role-based data access.

## Technologies

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**Languages**: C++ , C, Java, SOQL, SQL, JavaScript, Apex, HTML

**Technologies**: Lightning Web Components (LWC), Aura, Triggers Approval Processes, Flows, RESTful APIs, Batch Apex, Salesforce Communities, Git, GitHub.