# Piyush Chaudhari

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### **Summary**

Accomplished Salesforce Developer with a proven track record at Tata Consultancy Services, enhancing data quality and automating sales processes to boost efficiency. Expert in Salesforce Admin, Apex and LWC Development, B2C commerce cloud and Agile Methodology, I excel in cross-functional collaboration and delivering scalable solutions. Demonstrated ability to reduce manual data entry significantly, ensuring high-quality, client-focused results.

#### **Skills**

Salesforce Administration, Apex Development, Lightning Components, Process Automation (Process Builder, Flow), B2C Commerce Cloud, Application Development, Agile Methodology, GitHub collaboration

#### Certificates

Salesforce Certified Platform Developer I, Salesforce Certified Administrator, Salesforce B2C Commerce Developer

### **Experience**

# Tata Consultancy Services (TCS) | Nagpur, Maharashtra Salesforce Developer | 07/2022 - 07/2024

- Delivered front-end and back-end architecture and functionality by translating development requirements.
- Designed and developed custom Salesforce solutions using Automation tools, Apex, and Lightning Components to meet business requirements.
- · Developed automation processes with Process Builder and Flow to streamline business operations
- Efficiently replicating data from the staging environment to the production environment
- Managing all customer issues, tickets and complaints within desired turnaround times Collaborate proactively with functional areas to continue a smooth functioning.
- Collaborated with cross-functional teams including business analysts, project managers, and QA testers to deliver successful Salesforce implementations.
- Worked 5 months from Client side (Titan Office, Bangalore) to better understand the Business requirement from client and provide solution.

## Cognizant | Pune, Maharashtra Salesforce Developer Intern | 01/2022 - 07/2022

- Assisted senior developers in designing and developing Salesforce solutions, including customization of standard Salesforce functionalities.
- Creating and managing user accounts. Setting up user profiles, roles, and permissions. Ensuring data security through proper user access controls.
- Customizing Salesforce objects, fields, and page layouts. Developing and managing workflows, validation rules, and process builder. Creating and managing custom reports and dashboards
- Participated in daily stand-ups, sprint planning, and retrospective meetings as part of Agile development methodology.

#### **Education**

Yeshwantrao Chavan College of Engineering | Nagpur, Maharashtra Electronics And Telecommunication Engineering | 07/2022