

Vivek Thombare

Salesforce Developer

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📍 Pune (Maharashtra)



👤 Career Objective

"I am an accomplished Salesforce Developer with over all **4.5** years of Working experience, including **2.5** years of expertise in **Salesforce.com** and **Force.com**. I have a strong track record of maintaining client satisfaction, working independently, multitasking effectively, and collaborating as a team player.

🧩 Profile Summary:

Over 2.5 years of experience in IT industry including Salesforce.Com CRMplatform.

- Strong exposure to **Lightning Web Components** (LWC) programming solutions and experienced in enhancing applications from the classic Salesforce platform to Lightning.
- Developed various Apex classes, Controller classes and Apex Triggers for various functional needs in the application of **LWC with best practices**.
- Implemented **Lightning Web Tabs** to improve user navigation and efficiency. Proficient in Salesforce Lightning UI, **Lightning Design System** (SLDS), and creating **Lightning Apps** using Lightning App Builder.
- Worked extensively on migrating **Visualforce pages** to **Lightning components** using both **Standard** and **Custom Controllers**.
- Optimized code to comply with Salesforce **Governor limits** ensuring efficient performance.
- Created **High-Level** and **Low-Level Design** (HLD/LLD) documents, detailing system architecture, data flow, and design specifications for clear stakeholder communication.
- Strong knowledge of SFDC standard data structures, with expertise in designing **Custom objects**, **Custom settings**, and **Custom Metadata types**, along with experience in understanding business requirements to create the necessary entities, **Relationships** and junction objects on the **Force.com** platform
- Knowledge of Asynchronous Apex such as **Batch Apex**, **Queueable Apex**, **Schedule Apex** and **Future method**.
- Experienced in using **Data Loader** and **Data Import wizard** for bulk data import/export and customizing **Reports** and **Dashboards** for real-time data analysis.
- Experience in using declarative features like **validation rules**, **workflows**, **approval process**, **dynamic approval process**, **sharing rules** automation for satisfying complex business process automations.
- Implemented **Security** and **Sharing rules** at the object, field, and record levels, and configured **Profiles** and **Permissions** based on organizational hierarchy.
- Expertise in **Experience Cloud** for customer engagement and deep understanding of **Service Cloud**, including Service Console, Case Management, Entitlement Management, Omni-Channel Routing, Live Agent, and Macros.
- Familiar with deployment tools like **Copado CI Jobs**, **Git**, and **GitHub**.

🧩 Technical Skills

- **Salesforce:** Apex Classes, Triggers, Test Classes, SOQL, SOSL, Visual Force, Custom Objects, Validation Rules, Work Flows, Dashboards, Reports, Asynchronous Apex, Lightning web Components, Sandbox development and Testing.
- **Cloud Computing:** Salesforce.com, Sales Cloud, Service Cloud.
- **Databases:** MS SQL Server, My SQL Workbench.
- **Tools:** Workbench, Data Loader, and Data Import Wizard.
- **Ticketing Tools:** Jira.
- **Deployment:** Experienced with Git & GitHub..

Professional Experience

BITHUB TECHNOLOGY, Pune

Salesforce Admin & Developer

[Aug 2022 – Present]

TRU FROM TECHNO PRODUCTS PVT LTD, Nagpur

Sales Executive

[April 2017 – March 2019]

Projects

Project 1 : Campaign Automation

Client : Confidential.

Period : (Oct 2024 to Present)

Team Size : 7

Role : Salesforce Administrator and Developer

Description : Developed one campaign for specific Customer on Specific products, Implementing by Salesforce provides benefits significantly from various aspects of their business, particularly in sales and customer relationship management & many more.

Roles and Responsibilities :

- Customized and personalized Salesforce.com based on requirement.
- Worked on various salesforce.com standard objects like Campaign, Account, Lead and Opportunity.
- Implement Salesforce automation tools like Workflow Rules, Process Builder, and **Apex triggers** to streamline business processes.
- Design and develop Lightning Web Components (**LWC**) for an enhanced user experience.
- Create and manage Salesforce **Reports** and **Dashboards** for data analysis and decision-making.
- Customized Page layouts and assigned them for different profile users.
- Perform **data migration** and management tasks, ensuring data integrity across Salesforce environments.
- Customize Salesforce **security settings**, including roles, profiles, and sharing rules.
- Assist in user acceptance **testing** and code reviews.
- Work with stakeholders to gather requirements and provide technical solutions, while ensuring comprehensive documentation and user training materials are up to date.

Project 2 : Smart Order Application

Client : Confidential

Period : (Aug to Dec 2023)

Team size : 7

Role : Salesforce Administrator and Developer

Description : Developed a comprehensive Order Application System on Salesforce, integrating product search, cart management, and order processing to enhance the customer experience and streamline internal operations. Implemented automation and external system integration for efficient order handling and real-time updates.

Roles and Responsibilities :

- **Order Management System:** Designed and implemented a Salesforce-based Order Application system with features like product search, cart Application, and order processing.
- **Custom Interfaces:** Developed LWCs for order details, delivery information, and order tracking actions.
- **Automation:** Automated notifications, order updates, and approvals using Salesforce tools.
- **Integration:** Integrated external systems via APIs and platform events for seamless data exchange.
- **Community Experience:** Built Salesforce Community components for order tracking and customer support.
- **Data Management:** Configured custom objects and generated reports for order insights.
- **Validation Rules:** Ensured data accuracy through validation rules.
- **Internal Support:** Enabled case management and order updates for internal users.
- **Testing:** Conducted unit testing, integration testing, and user acceptance testing (UAT) to validate system functionality and performance.
- **Training & Compliance:** Delivered user training and ensured adherence to Salesforce best practices.
- **Post-Deployment:** Managed system updates, enhancements, and maintenance to keep the Order flow System aligned with business needs

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Certificate

- Salesforce Certified Platform Developer I
- Salesforce Admin
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Education

Bachelor of Engineering (2016)

Gurunanak Institution of Technology, Nagpur.

Diploma in Mechanical Engineering (2011)

Government Polytechnic, Arvi.

SSC (2008)

Krishak English Vidyalaya, Arvi.

Personal Details

Name : Vivek Thombre

Father Name : Madanrao

Address : Pune (Pimpri)

Declaration

I hereby declare that information given above is true & best of my knowledge & belief.