

# KRUTIKA LATWE

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## SUMMARY

- Having **3 years** of experience in the IT industry with Salesforce and Customer Relationship Management.
- Excellent work experience in designing of App builder, Custom objects, custom fields, validation rules, Page layouts, Data Migration tools, Apex, Triggers, Lightning flows and LWC component as per the client and application requirement.
- Excellent in Administration task like creating Profiles, Roles, User, Permission Sets and setup Sharing and Security model.

## EXPERIENCE

**Software Developer- Salesforce** 03/2022 - 11/2023  
**Eduvanz** - Pune, India

- Customize and personalize Salesforce.com based on requirements. Creating objects and **validation rules** inside Salesforce.com and mapping them to the existing functionalities and objects.
- Worked on various Salesforce standard objects like **Accounts, Contacts, and Opportunities**. Maintain and develop the **custom objects, custom fields, custom tabs, and validation rules**.
- Customized different page layouts and assigned them for different **profile users**.
- Excellent exposure in **bug tracking, UI testing, and manual testing**.
- Worked on workflows for field updates based on time-dependent workflow. Involved in creating **Batch Apex and Scheduling Apex classes** based on the client requirements.
- Involved in **field and record-level security**. Experience in development, administration, configuration, implementation, and support of Salesforce CRM based on Admin and Force.com Platform.
- Experience in using **Data Loader for insert, update, and bulk import or export of data** from Salesforce Objects.
- Creating **Workflow Rules, Process Builder, Record Types, Email Alerts**, and Components to meet the needs of the application.
- Working knowledge with **Apex classes, Trigger, Visualforce, Lightning Aura Component, Lightning Web Component (LWC) & Rest API**.
- Working knowledge in creating **Data Flow, Reports/Dashboard** creation customization.

**Software Developer** 01/2021 - 02/2022  
**C infotech** - Remote

- Developed various Custom Objects, **LWC components** as per the client requirements.
- Designing and development strategies like test cases, test scenarios and test management. Collaborated actively with development team and business analyst for **debugging, reducing bug errors**.
- Experience in creating various **Reports (Summary Reports, Matrix Reports, pie charts, Dashboards and Graphics)** and Report Folders.

## SKILLS

- **Software and Tools:** Data Loader, Workbench, Postman, Change set, GIT, Force.com Platform (Sandbox and Production), Salesforce Inspector
- **SFDC Technologies:** Standard Objects, Workflows & Approval Process, Apex Classes /Controllers, Apex, Triggers, LWC, Reports & Dashboards, Record Types and Permission sets.
- **Databases:** SOQL & SOSL, SQL
- **Agile Tools:** JIRA platform
- **Web Technologies:** JavaScript, HTML & CSS
- **Salesforce Domain:** Sales /Marketing/Service
- **Object-Oriented Programming**
- **Technical Support**
- **Code Review**
- **Cloud Computing**

## EDUCATION

**Master of Technology**, 06/2021  
**Ramdeobaba College of Engineering and Management**

**Bachelor of Engineering**, 06/2019  
**Priyadarshini College of Engineering**

## CERTIFICATIONS

- Salesforce Platform Developer 1
- Salesforce Administrator