



About Me

Dedicated and highly skilled Salesforce Developer with 3years of experience in designing, developing, and implementing custom Salesforce solutions. Holding relevant certifications such as Salesforce Certified Platform Developer I, Salesforce Administrator, Salesforce Associate. Proficient in Apex, Visualforce, Lightning Web Components, and Triggers, I am committed to leveraging my technical expertise to drive innovation and streamline processes for businesses.

Experience

SALESFORCE DEVELOPER • SEP – 2021 (PRESENT)

Dazeworks Technologies Pvt Ltd.

1. Salesforce Developer with 3 years of experience designing, developing and implementing custom Salesforce solutions for an organisation.
 2. Proficient in Apex, Triggers, Flows and Lightning Web Components (LWC) to create scalable and well-performance applications tailored to meet business needs
 3. Experience in Salesforce configuration using Process Builder, Workflow Rules, Validation Rules, and Formula Fields to automate business processes and enhance user productivity.
 4. Skilled in data management and migration using Data Loader and other ETL tools to maintain data integrity and accuracy during system upgrades and data transfers.
 5. Strong expertise in Salesforce security models, including roles, profiles, and permission sets, ensuring data security and access control across the organization.
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PROJECT DETAILS

Project:- Case Management System

COMPANY: Dazeworks Technologies Pvt Ltd.

In this project, I worked as a developer. Business wants to implement case management system for their product support.

Below are the task, I performed:-

1. Creating flow for automation on case creation.
2. created assignment rule to assign case based on given criteria.
criteria is - if profile contains sales in profile name it will assign to sales operation profile otherwise admin.
3. created email alerts to send email to support team.
4. created validation on cases to prevent users from updating case other than admin.

PROJECT: ADULT EDUCATION (Educational Community Site Creation)

COMPANY: Dazeworks Technologies Pvt Ltd.

Package Used: PMM Model (NPSP Cloud)

Successfully installed and configured a specialised Salesforce package tailored for Adult Education, enhancing the platform's functionality to meet project requirements.

WORKED ON:

1. User Registration and Profile Management:

implemented a user-friendly registration process for adult learners, capturing relevant information such as personal details, academic history, and preferences.

2. Salesforce Profile and Permission Set Management:

Figured out a good plan to decide who gets to see what in Salesforce, considering different needs for portal users and our team.

Community Access: Set up special rules for people using our portal, so they can do their jobs smoothly and only see the info that matters to them.

3. Application Functionality (LWC):

a) Student Login Portal and Application Process:

Developed a login portal for students Implemented Single Sign-On functionality. Created custom LWC component functionality for students to complete application forms, collecting necessary details for course enrollment. Provided a feature for students to upload necessary documents during the application process.

b) Application Status Updates Apex Trigger:

Implemented triggers to send automatic email notifications to students upon application status changes based on application stage completion.

c) Student Appointment Scheduling (LWC):

Implemented calendar event features in Salesforce to manage and display available appointment slots for students.

4. Appointment Scheduled Email:

Developed a trigger to automatically send confirmation emails to students upon scheduling an appointment. Utilized email templates, including appointment details and relevant instructions.

Education

DIPLOMA - Mechanical engineering-(2015)

Government Polytechnic, Yavatmal

BE - Mechanical engineering-(2019)

keystone school of Engineering,Pune

Post Graduate Diploma

-In Advanced computing-(2021)

SunBeam Institute of Information Technology

KEY Skill

1. Salesforce Developer

Apex, Triggers, LWC

2. Experience Cloud:

Experience cloud knowledge and experience, Salesforce Service cloud, Salesforce Sales Cloud and Salesforce CPQ.

3. Data Management:

Data Loader, Data Import Wizard

4. Lightning Experience:

Salesforce lightning/LWC, Apex, Salesforce Customization and Configuration,

5.Salesforce Security:

Roles, Profiles, Permission Sets, Sharing Rules

6.Automation:

Process Automation, Apex Triggers, Lightning Flows.

7.Version Control:

Git, GitHub

CERTIFICATION

1.Salesforce Administrator

2.Salesforce PD – I

WEB LINKS

LinkedIn - [linkedin.com/in/suraj-misal-847841210](https://www.linkedin.com/in/suraj-misal-847841210)

TrailheadId - <https://www.salesforce.com/trailblazer/smisal4>

Language

English

Hindi