

POOJA N

Salesforce Developer – 1.10 YoE | +91 9952893834 | poojanishanthn@gmail.com

TECHNICAL SKILLS

Salesforce Administration: User management, profiles, roles, permission sets.

Custom Objects & Fields: Creating/maintaining objects, fields, and relationships.

Automation: Flows, process builder, workflows, validation rules.

Data Management: Data Loader, data import/export, deduplication.

UI Configuration: Page layouts, record types, business processes.

Deployment: Change sets for deployment across environments.

Apex Development: Apex triggers, asynchronous Apex (future methods, batch Apex, queueable and schedule apex).

Lightning Web Components (LWC): Building and customizing UI components.

CPQ : Basics of CPQ

UI Development : Html, Css, JavaScript

WORK EXPERIENCE

Associate Consultant II, Mastek Limited

Sep 2023 – Present

Project Name: Sky Touch Technology

- Built and optimized Salesforce flows to automate business processes.
- Managed change set deployments across Salesforce environments.
- Worked extensively with Salesforce CPQ (Configure, Price, Quote) for pricing and product configuration solutions.
- Leveraged strong Salesforce Administration skills for managing users, profiles, and permissions.
- Developed and maintained batch classes for asynchronous processing tasks.

Jun 2022 – Aug 2022

Project – University Student Enrollment System

- Designed and implemented a Salesforce solution enabling students to inquire about courses and register online.
- Set up web-to-lead forms and custom objects to capture and manage student inquiries and registrations.
- Developed an integrated Community Portal for students to track their application status, upload required documents, and engage with the university.
- Configured approval processes and flows to automate application reviews and notifications.
- Enabled document management via Salesforce Files for streamlined student documentation submission.

EDUCATION

Bachelor of Engineering

Vellalar College of Engineering and Technology, Erode

Aug 2018 – May 2022

CERTIFICATION

- Completed certification on **Platform App Builder**
- Completed certification on **Platform Developer I**