



## Contact

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## Education

**Bachelors in Technology**  
Swami Keshwanand Institute of Technology

08/2018 - 07/2022

## Skills

- Apex
- JavaScript
- Salesforce.com Administration
- Salesforce.com Development
- LWC & Aura
- HTML5 & CSS3
- Bootstrap4
- Java
- Integration
- MySQL & SOQL
- React JS - Mobile development
- Automation - Web & API
- Sales Cloud / Service Cloud
- Experience / Community Cloud
- Devops
- Scrum/Kanban Agile methodology

## Tools

- Github / Gitlab
- CircleCI
- JIRA
- Workbench
- Dataloader
- Postman
- Import Wizard
- Visual Studio Code

# Ritika Jalewa

## Salesforce Developer

Experienced Salesforce Developer skilled in design, development, and implementation of scalable solutions using Apex, LWC and Aura. Proficient in managing end-to-end project lifecycles, integrating and automating processes to enhance efficiency. Dedicated to delivering client-focused, high-performance solutions that align with business objectives.

## Experience

### January 2024-Present

Sitracker

#### Software Engineer I

- Developed a comprehensive **finance module** for Development and Construction, including **Budgeting**, **Job Finance**, **Project Finance**, and **Financial Journal Entries**, ensuring robust and clean code implementation.
- Implemented **automation** testing for all developments using **Playwright** for end-to-end testing and **Jest** for unit testing, ensuring high code coverage and maintainability of LWC components.
- Developed robust **Apex classes**, **triggers**, and **batch processes** for complex business logic and automation.
- Designed and implemented **managed packages** for scalable and customizable Salesforce solutions.
- Worked with **External Objects** to seamlessly integrate and access data from external systems.
- Integrated Salesforce with external systems using **REST APIs** for secure and efficient data exchange.
- Built reusable **Lightning Web Components (LWC)** and **Aura Components** to improve UI/UX and reduce development time.
- Handled **DevOps**-related tasks using **GitHub**, implemented **BDD** and **TDD** methodologies, and performed thorough **code reviews** for team members to ensure a complete end-to-end development process.

### January 2022–October 2023

MTX Group Inc.

#### Salesforce Consultant - Developer

- Developed custom solutions using **Aura**, **LWC**, and **Salesforce Experience Cloud** ensuring optimized performance and user experience.
- Created a **batch** process to generate test case results, optimizing storage space usage.
- Developed **scheduled batch** classes for recurring tasks, such as last date automation and leave balance notifications.
- Worked on **Managed Services** to deliver efficient case solutions within optimal time frames.
- Contributed to processes like **Employee Certification**, **Job Applications**, **Asset Versioning and Sharing Ledger**
- Developed a **Google Apps Script** to export stories from Releases, Sprints, and Epics without third-party tools.
- Executed a Proof of Concept (PoC) for **Salesforce DevOps Center**, streamlining development, deployment, and team efficiency.

## Certificates

<b>Salesforce Certified Administrator</b>	2022
<b>Salesforce Certified Associate</b>	2023
<b>Salesforce Certified OmniStudio Developer</b>	2023
<b>Salesforce Certified Platform Developer I</b>	2023
<b>Salesforce Certified Platform App Builder</b>	2023