

Sriram S

Salesforce Developer



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Bangalore

EDUCATION

B.Tech Computer Science Engineering

SASTRA University
(2018 - 2022)

CERTIFICATIONS

- Salesforce Certified Javascript Developer-1
- Salesforce Certified Platform Developer 1
- Salesforce Certified Platform App Builder
- Salesforce Certified Administrator
- Salesforce Certified AI Associate

NON-TECHNICAL SKILLS

- Experience in working on agile methodologies and changing requirements
- Strong organizational and time-management skills
- Exceptional communication and collaboration skills

LANGUAGE

- English
- Tamil

PROFILE

5X Certified Salesforce Developer with over 2.5 years of experience specializing in Service Cloud and Experience Cloud. Proficient in Triggers, Apex, Aura Components, Lightning Web Components (LWC), Visualforce pages, and Salesforce Flows. Adept at implementing various configuration changes within Salesforce orgs and worked on unlocked and unmanaged packages.

WORK EXPERIENCE

Application Developer - IBM

Salesforce Consultant

Aug 2022 - Present

- Developed and customized applications using Apex, Lightning Web Components (LWC), Aura Components, Flows, Process Builders, Triggers, and Visualforce pages to meet business requirements.
- Customized and configured Salesforce applications, including custom objects, fields, page layouts, workflows, validation rules, etc.
- Configured and managed various settings in Service Cloud and Experience Cloud in different packages (unmanaged and unlocked) and deployed via ci/cd pipeline.
- Work closely with stakeholders to translate business requirements into technical solutions, tailoring the platforms to align with client needs.
- Collaborated with cross-functional teams to gather requirements, Design solutions, and deliver projects on time and provide technical expertise and guidance to team members on Salesforce.
- Conducted thorough unit testing and defect debugging (if any) to maintain high standards of quality and performance.
- Best Client Focus Certificate of Appreciation from IBM.

Associate Intern - IBM

Feb 2022 - Jul 2022

Salesforce Developer

- Comprehensive training in Salesforce fundamentals, including the platform's architecture, customization, and development tools.
- Assisting in the design and implementation of automation processes and collaborating with cross-functional teams, including business analysts and testers
- Maintaining documentation, including user guides, process documentation, and system architecture