LOKESH KUMAR C

CLOUD ENGINEER

CONTACT

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📍 Bangalore, India

EDUCATION

S.V University

B.com Computer applications

Completed in 2013

SKILLS

- Microsoft Azure
- Azure Network (Vnet)
- Azure storage
- Azure VM's / AVD
- Migration/Backup
- Azure Functions
- Azure Devops
- Terraform
- Citrix Products

LANGUAGES

- English
- Telugu
- Tamil
- Kannada
- Hindi

PROFILE

Overall With a cumulative tenure of 9 years in the Information Technology sector. Dedicated and Experienced Cloud Engineer with [4.1 years] of experience in providing technical support for Azure cloud services. Proficient in diagnosing and troubleshooting complex issues across a variety of Azure platforms including Azure Virtual machines, Storage, Migration, Backup, Azure App Services, Azure Networking. Currently associated at "Logix health Solutions Pvt Ltd" as a "Cloud Engineer"

WORK EXPERIENCE

Logix health Solutions
Role: Cloud Engineer   09/2015 -10/2024

- Proficient In Azure cloud services Including Azure Virtual Machines, Azure App Services, Azure Storage, Azure Networking, Azure Monitor, Azure Migrate & Backup.
- Designed and implemented Azure Virtual Networks for Isolation, Segmentation and Creating Networking Components like VNET, Subnets and VPN Gateways
- Strong Understanding of Networking concepts Including VPN, Vnet Peering, Subnet, Express Route, Site-to-Site & Point-to-Site Connectivity, Load Balancer, and Firewall in Azure. Designed Network Security Group (NSG) to Control Inbound & Outbound access to Network Interfaces (NIC's), VM's and Subnets.
- Hands on Azure Storage services like Blob and File, Knowledge on Azure Queues & Tables.
- Creating Snapshots Images for OS and data disk and Creating Images for IaaS workloads for frequent deployments.
- Worked on Azure Advisors, Governance, Cost Optimization, Cost Analyisis, Cost Management and Azure Reservations
- Design and implement monitoring solutions for the Infrastructure like Log Analytics, Nagios, Insights etc...
- Setup monitoring alerts based on metrics, resource health and backup operations.
- Providing support for Azure-related issues, including connectivity, performance, & configuration problems.
- Design & Implement Migration Strategies for traditional system Azure (Lift & Shift), Azure Migrate, Site Recovery and other third party tools.
- Conduct regular backups, disaster recovery planning, and failover testing to ensure business continuity.
- Migrating Azure Resources within the Azure Environment like from/to Different Subscription Different Resource Group and Different Tenant.
- Experience In creating VDI (shared or dedicated) as per the user's requirement.
- Creating Golden Images for host pools and Proficient in deploying and maintaining host pools in AVD(Azure Virtual Desktop) to provide remote desktop and application access to End Users.
- Hands-on creation & design strategy to implement Availability Sets & Availability Zones for IAAS workloads
- Azure Active Directory Administration and Registering applications for Single Sign On (SSO) and Enabling Multi factor Authentication.

PERSONAL DETAILS

- Date of birth: 02-02-1990
- Farther name: Chenna
  Kesavalu Reddy
- Address: K.R. Puram,
  Bangalore

- RBAC Role assignments (Contributor & Owner access) and Managing Identity access management (IAM),Sign On (SSO), Azure AD Connect & Sync
- Created pipelines and release in Azure DevOps and configured Triggered and manual Web jobs through Azure DevOps. Set up the connectivity to the azure services from azure Devops.
- Knowledge on Automation Tools like Powershell, Bash and Terraform (Init,plan,apply) the code associated at market places.
- Knowledge on Containerization technologies such as Docker and Kubernetes in Azure Kubernetes Service (AKS).
- Knowledge on Security technologies such as Azure Security Center, Defender Sentinel, Key Vault, Bastion Etc.
- Having a good theoretical and practical knowledge on ITIL process incident.
- Managed on Incident Management, Change and Problem Management.
- Managed SLA adherence tickets/requests and Co-ordinating with Juniors on Escalated Issue's.

CITRIX ENGINEER

Support Engineer

- Experienced in Various Components like Xen-Desktop, XenApp, Storefront, Citrix Profile Management, and License Server
- Having sound knowledge of installation & configuration of Xen-app and Xen-desktop.
- Installing Citrix Receiver on Client Devices.
- Operating Systems– Installation, upgradation, configuring, and troubleshooting of Windows (2k12 /2k16/2k19) Professional Physical Servers, and Virtual Servers.
- Managing Machine Catalogs and Delivery Groups.
- Deployment and managing virtual machines (VMs).
- Configuration and management of virtual networks.
- Monitor Resources and Log Analytics.
- Configuring VM for optimum cost, performance, and security, backing up VMs, and potentially providing failover recovery.
- Systems monitoring, troubleshooting, and critical outage support.
- Installing business applications as per customer requirements.
- Change Management / Incident / Problem Management / Analysis of the environment and perform root cause analysis through ITIL Process
- Worked on MDM Platform for Configuring and Installations of Emails/Outlook on Mobile/Tablet Devices Participate in meetings, discussions for requirements/directions.
- Managing Application/Software's Installation & Troubleshooting
- Supported and resolved users related technical queries/Issue' via Skype & Lync
- Involving and Maintenance of Server Build Setup by Co-coordinating with Network Team.
- Solving user profile related issue in Citrix
- Managing/Supporting Laptops Desktop Related Issue's and co-ordinating with respective vendors for any hardware failures.
- Handling & Managing Web Conferences, Meetings in a timely manner.
- Providing support to Exco's & VP Users for any kind of technical Issue's
- Supporting & Managing System/Hardware Movements based on proper approvals.
- Supported & Worked on Remote calls for any kind of change requests/Incident Implementation.
- Managing as 24/7 Support to US/Paris Based Client users