

Previously worked as Consultant in Genpact India Pvt Ltd and having 2 years of experience in Salesforce. I have worked with Viatris, Wescos Anixter project Implementation team.

## EXPERIENCE

### Genpact India Pvt. Ltd. [Jan'22 - Feb'24]

#### Consultant

**Viatriis** – Did testing for PO and Non PO invoices based on client requirement from Viatriis business. Understood the flow of invoices like how Invoice moves and the challenges like Exception handling, Price Mismatch, UOM Mismatch, Validations etc. that we face and resolve from Invoice creation to its Paid state.

**WESCO Anixter** – Worked on Data exchange mechanism between Cora AP Flow and WESCO Anixter ERP systems.

- Interaction between : WESNET / SXE, GBS AP Flow, UBS AP Flow, Invoice Posting (PO) API and Invoice Posting, Invoice Status, Payment Details and also worked upon Salesforce Admin part (Validation rules, Matching rules, Duplicates rules, Process builders (Flow builder), Triggers, Managing Users profile and access, Email templates and Sharing Settings and rules) and wrote test classes and Batch Classes.
- I was involved in managing client tickets bugs, defects and enhancement in CORA AP platform major activities including support to the ongoing business module, developing new features and enhancement as per client requirement. On the technical point of view, I have expertise in Salesforce CRM architecture and Salesforce in-house products like Genpact CORA AP/PLM. I have experience in Salesforce configuration and development, Apex programming, documentation and deployment activities.

### Internship [Genpact India Pvt. Ltd. - (Jan'22 - July'22)]

- Created/Modified test classes, Custom Email templates, Managed Validation and duplicate rules, Created Triggers and Flow/Process builders. Worked on Security settings and Profiles. Managed Users and Created role Hierarchy.
- Managed time efficiently in order to complete all tasks within deadlines
- Demonstrated respect, friendliness and willingness to help wherever needed.
- Learned and adapted quickly to new technology and software applications.
- Self-motivated with strong sense of personal responsibility.

## Publication

**Review Paper:** Review Of Machine Learning Techniques For Subjective Answers Evaluation With Ontology : Published by IJRDI (International Journal of Research and Development)

**Link:** [https://eprajournals.com/jpanel/upload/914pm\\_35.EPRA%20JOURNALS-6481.pdf](https://eprajournals.com/jpanel/upload/914pm_35.EPRA%20JOURNALS-6481.pdf)

## EDUCATION

### National Institute of Technology, Kurukshetra - Kurukshetra

Master of Computer Applications :  
2019-08 - 2022-06

### University of Allahabad - Allahabad

Bachelor of Computer Applications:  
2016-07 - 2019-06

## SKILLS / CERTIFICATIONS

- **Salesforce Admin /Developer**
- **Salesforce Certified AI Specialist**
- **Salesforce Certified AI Associate**
- **Apex**
- **LWC**
- **Visualforce**
- **SOQL/SOQL**
- **Javascript**
- **HTML**
- **CSS**
- **Java Core**
- **OOPs Programming**
- **Android Development :**  
Android Development course at Coding Blocks (Java, Kotlin)
- **Data Structures and algorithms :**  
Introduction to Data structures and algorithms workshop from Coding Blocks
- **SQL**
- **REST**
- **Linux**
- **VS Code**
- **GitHub**
- **PL/SQL**
- **Intersystems cache**