

# ASHWANI SAKLANI

Salesforce Developer

## CONTACT

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## PROFILE SUMMARY

Experienced Salesforce Developer specializing in delivering innovative CRM solutions. Skilled in collaborating with technical teams and client stakeholders across the product development lifecycle.

## EDUCATION

- 2021 - 2023  
GRAPHIC ERA UNIVERSITY
  - Master of Computer Application
- 2018 - 2021  
DEV BHOOMI UTTARAKHAND UNIVERSITY
  - Bachelor of Computer Application

## SKILLS

- Apex, Triggers
- Lightning Web Component
- Sales, Service and Experience Cloud
- Flow
- Git, GitHub
- Report and Dashboard
- Integration
- AI and Health Cloud basics.

## CERTIFICATIONS

- Javascript Developer 1 from Salesforce
- Associate from Salesforce
- Ai Associate from Salesforce Admin from Salesforce

## WORK EXPERIENCE

Cynoteck Technology Solutions 2023- PRESENT  
SALESFORCE DEVELOPER

- Collaborated with cross-functional teams to gather requirements and design solutions for Salesforce implementations
- Perform unit testing, code reviews, and deployment activities to ensure the quality and reliability of Salesforce solutions
- Develop custom Lightning Web Components (LWC), Apex classes, triggers, and other Salesforce solutions to enhance and optimize our Salesforce instance
- Updated on the latest Salesforce technologies and best practices, and proactively recommend innovative solutions to drive business growth and efficiency.

## PROJECTS

Accuris (Messaging for In-App and Web):

- Implemented omnichannel functionality in Salesforce Service Cloud.
- Developed and deployed chat functionality for Accuris Chat Agents, thus enhancing their customer service capabilities.
- Deployed the chat functionality to the Accuris website, facilitating seamless communication with customers.

Health Provider Experience Site (Lightning Bolt Solution):

- Reduced development time and costs by developing and implementing a Lightning Bolt solution for the AppExchange.
- Integrated Health Cloud features to make provider workflows more effective.
- Developed a comprehensive experience site for health providers on Salesforce, utilizing both Lightning Web Components (LWC) and Health Cloud-specific components.