

# Shreya Gangwar

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## SUMMARY:

Experienced Salesforce Developer with 2.5+ years of hands-on experience in Salesforce CRM implementation, configuration, and customization. Skilled in data modelling, cloud platform product development, and integrating Salesforce technologies including Apex, Triggers, Visualforce, and Flow Builder. Proficient in front-end web technologies such as HTML, JavaScript, and CSS. Strong background in designing robust solutions for streamlined business processes. Demonstrated ability to create user-friendly Lightning Web Components and optimize Salesforce workflows. Quick learner with a proactive approach to problem-solving and a strong commitment to delivering high-quality solutions aligned with business needs.

## TECHNICAL EXPERTISE:

Salesforce Technologies: Apex Development, Visualforce, Lightning Web Components, Automation

Web Technologies: HTML, CSS, JavaScript

Data Formats: XML, JSON

Tools: Force.com IDE, Data Loader

Database Query Languages: SOQL, SOSL

Operating Systems: Windows

## PROFESSIONAL EXPERIENCE:

Cloud Leaders – Bareilly, UP

JULY 2022 - Present

Salesforce Developer

Worked as a Salesforce Developer at Cloud Leaders for the below projects.

## PROJECT HIGHLIGHTS:

### Project 1 : 24hoursDeals.com

Role : Salesforce Developer

Description: 24hoursDeal.com is a company which deals with major E-commerce companies like Amazon, Flipkart etc. This company maintains the product of all major E-commerce company products according to Configurations, Quantity, Pricing.

Roles and Responsibilities:

- Developed triggers which will create/modify/delete various object records.
- Worked in Workflow rules, Dynamic SOQL query, Validation rules and Process Builders, Formula fields.
- Developed test methods for all the Apex Triggers & classes and maintained 90% coverage.

Environment: Visualforce, Apex Classes, Triggers, HTML, CSS, Apex Data Loader.

### Project 2 : CreateManualOrder (LWC)

Role : Salesforce Developer

Description: Developed a custom Lightning Web Component (LWC) named "createManualOrder" for a Salesforce application to streamline order creation processes.

Roles and Responsibilities:

- Requirement Analysis: Collaborated with stakeholders to gather and analyse requirements for the manual order creation feature.
- Component Design: Designed the LWC with a user-friendly interface ensuring seamless user experience and efficient workflow.
- Implementation: Coded the LWC using JavaScript, HTML, and CSS within the Salesforce platform.
- Integration: Integrated the component with Salesforce backend using Apex controllers to fetch and manipulate data.
- Testing: Conducted unit and integration testing to ensure the component functioned correctly and met business requirements.
- Documentation: Created detailed documentation for future maintenance and updates.

### Project 3 : Salesfroce Task Automation Project (Flow)

Role : Salesforce Developer

- Automated task creation and assignment for Leads and Opportunities, ensuring timely follow-ups.
- Implemented email notifications for task owners, boosting task completion rates.
- Streamlined Lead qualification processes through automated status updates.
- Collaborated with stakeholders to align flows with business needs, optimizing Salesforce utilization.

## EDUCATIONAL QUALIFICATIONS:

Master of Computer Applications (MCA)

Dr A. P. J. Abdul Kalam Technical University, Lucknow (2022 - 2024)

Bachelor of Computer Applications (BCA)

INVERTIS UNIVERSITY, Bareilly (2019 - 2022)

High School Diploma (XII)

KAMM Scholars School, Bisalpur (2018 - 2019)

## PERSONAL INFORMATION:

Date of Birth	:	10 Nov 2002
Gender	:	Female
Nationality	:	Indian
Languages Known	:	English and Hindi.