

# Utkarsh Rastogi

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## TECHNICAL SKILLS

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**Languages:** Apex, SOQL and SOSL, JS, Java, HTML, CSS

**Technologies:** SFDX, LWC, ServiceMax, Core JAVA, Basic Data Structures, OOP Concepts

**Tools:** Jira, Workbench

**IDE:** Visual Studio

## EXPERIENCE | 3 YR.

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### Salesforce Associate Consultant

Jul'22 – Present

Capgemini

Gurugram

- Utilized various areas of **Salesforce**, including Lightning, Apex technologies, Health Cloud, Sales Cloud, Service Cloud, Admin, App Builder, Platform Developer, AURA, LWC, and ServiceMax, along with its functionalities.
- Maintained and implemented **Lightning Web Components** for functional aspects, utilizing different properties, decorator methods, and employing **Apex** with wire and imperative calls.
- Extensive experience in **Salesforce customization and development** using Apex classes, **Triggers**, **Asynchronous** apex, Messaging Email Services, Dynamic apex, **Integration** and test classes with more than **90%** code coverage.
- Experienced in developing **Health Cloud** screens for organizations for different personas to provide 360-degree patient view including health conditions, medications, appointment history, and communication preferences and operational efficiency.
- Enhanced **code performance and optimization** by **30%** through reducing loops, eliminating unnecessary fields, and enhancing method reusability in accordance with **Salesforce best practices**. Deployed **Apex triggers** and **object mapping** that automatically creates or updates Salesforce/ServiceMax records, reducing manual data entry time to **30%**.
- Demonstrated expertise in **ServiceMax**, including SFM transactions, wizards, data validation rules, and object mapping. Configured the **dispatch console** for efficient work order management and executed **download criteria** to improve app performance by **40%**.
- Experienced with **ServiceMax Go** app, **Service Board** app, **Zinc**, and **Asset 360**.

### Senior Analyst Intern

Feb'22 – Apr'22

Capgemini

Gurugram

- Configured **security and sharing rules** at object, field, and record level for different users at different levels as per the business requirements and security purposes.
- Demonstrated proficiency in **Lightning App Builder**, and **App Manager**, facilitating streamlined processes and reducing development time by **20%**. Additionally, adept at **record types**, **field dependency**, **SOQL**, and **SOSL**, and good understanding in SFDC **Integration** with external applications using **REST API**.
- Proficient in Salesforce **Administrative tasks** like creating and managing Users, Roles, Profiles, Page Layouts, Email Services, Approvals, Workflows, and Validation rules.
- Designed various components including **custom objects**, **custom fields**, **custom tabs**, and **App Manager**, and enforced **OWD security model** to ensure data integrity and security compliance.
- Actively participated in training programs and assessments to enhance understanding of Salesforce and its different modules, achieving more than **90%** completion rate and consistently receiving positive feedback from trainers.

## PROJECTS

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### Property Booking App | AURA

- Designed a comprehensive Property Booking App enabling online property purchases and negotiations, with role-specific permissions for Builders, Contractors, and Customers.
- Implemented user role management, data security, approval process, and other features using Salesforce Apex, and AURA with ensuring data integrity and designed intuitive user interfaces.

### Movie Search App | LWC

- Developed a Movie Search Application with Lightning Web Components (LWC) to query an API and present categorized details (name, rating, genre) of movies in a dedicated component.

- Leveraged LWC features including component communication (both related and unrelated), decorators, custom events, external CSS styling, and fundamental integration techniques.

### **Expense Tracker App | LWC**

- Built an intuitive expense tracking tool enabling users to record, categorize, and manage expenses efficiently. Created search functionality by category and amount, with error handling for empty records. Incorporated email alerts to notify users for exceeding expense limit.
- Integrated features for viewing, deleting, and generating PDF reports for comprehensive financial analysis.

## EDUCATION

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### **Bachelor of Technology**

*Inderprastha Engineering College, Ghaziabad, UP.*

Aug'18 - Jul'22

*CGPA: 8.73*

## CERTIFICATIONS

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- Salesforce - Platform Developer II
- Salesforce - Platform Developer I
- Salesforce - AI Specialist
- Salesforce - AI Associate
- NPTEL - Programming in JAVA