

MANUS

Salesforce Developer

Experience : 2.4 Years

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EXPERIENCE

Nivasoft Pvt Ltd, Bangalore, KA

June 2024 – December 2024

Client : Real Estate - Salesforce Developer

- Developed and Customized Salesforce CRM to streamline real estate processes, including property booking, sales agreement, payment tracking.
- Responsible for customizing roles, profiles, relationships, sharing rules, custom fields, formula fields, page layout, record types, validation rules, flows and report types.
- Created sales agreement documents, payment receipts, allotment letter, demand letter in PDF format using visualforce page, ensuring accurate and automated document generation.
- Designed and implemented **record-triggered flows** for automating processes such as booking cancellation, lead duplicate checks, lead round-robin assignments, and created **screen flows** for tasks like sending cost sheets, allotment letter, demand letter, payment receipts to the customer's and design customer site booking form using LWC and responsible for loading data into Salesforce.com using apex data loader.
- Created approval process to facilitate smooth workflows for booking approvals and cancellation requests from sales head and sales director.
- Worked on deployment tools like change sets and work bench.
- Worked with clients to understand and solve their issues with Salesforce.
- User training to help them use the system effectively and meet their business needs.

Cloud Odyssey, WTC, Bangalore

October 2023 – May 2024

Client : Education Institute - Salesforce Admin&Developer

- Designed and implemented a student registration portal for BITS Law school, BITS Law school is a part of BITS Pilani community and provides Law education to students.
- Created web-to-lead form: developed and implemented a web-to-lead form to capture student inquiries and applications directly from the website, automating lead creation and ensuring timely follow-up.
- Developed a custom student registration Form using visualforce and integrated it into the portal through **experience builder**, enhancing the user experience for applicants.
- Generated reports and dashboards: designed and created comprehensive reports and dashboards to provide insights into the admissions pipeline and process efficiency, supporting data-driven decision making and improving overall system performance.
- Developed and executed robust Apex test classes to ensure high code coverage, reliability, and adherence to Salesforce best practices.

Client : Advertise and Technology - Mulesoft Developer

August 2022 – September 2023

- Media Monks is a digital-first marketing, advertising, and technology services company. Integration project deals with implementation of new APIs and migration of existing middleware solution to MuleSoft.
- Design, build and develop the applications to meet business process and application requirements.
- To be part of design discussions with functional team to understand the requirement and proceed with spec driven development.
- Developed Applications using API led connectivity.
- Integrated APIs with Slack alerts to users in case of any error, which can be used to capture and reprocess the message manually if required.
- Involved in managing and deployment of the applications in the CloudHub servers.
- Provided solutions to Production side issues Dealing with real-time data,
- Used DataWeave functions and expressions for transformations, was responsible for Deploying the APIs to DEV, QA, Preprod and Prod environments.

EDUCATION

Master of Computer Applications (MCA)

September 2018 - October 2021

National Institute of Engineering (NIE), Mysore

Bachelor of Computer Applications (BCA)

August 2015 - May 2018

JSS Collage, University of Mysore, Mysore

SKILLS

Salesforce Platforms : Salesforce CRM, Sales Cloud, Experience Cloud, Apex, Visualforce, Lightning web Component

Database : SOQL, SOSL

Mulesoft : Mulesoft Anypoint Platform, Anypoint Studio, RAML, Cloudhub, Dataweave

Miscellaneous : Salesforce Data Loader, Workbench, REST API, Data Migration, Deployment tools, Java

CERTIFICATIONS

1. Mulesoft MCD Level 1
2. Mulesoft Hyperautomation Specialist (RPA)
3. Salesforce Administrator - Simplilearn