

# Anand Kumar Gupta

Salesforce Developer & Administrator

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Ghaziabad Uttar Pradesh

LinkedIn

## EDUCATION

### MCA | 2020-2022

Institute of Management  
Studies

CGPA: **8.24**

Ghaziabad, UP

### BCA | 2016-2019

Magadh

University

Percentage: 62%

Patna, Bihar

### 12th | 2016

Govt. Bihar Board

Percentage: 60%

Patna, Bihar

### 10th | 2014

Govt. Bihar Board

Percentage: 61%

Patna, Bihar

## CERTIFICATIONS

- Salesforce Certified Associate
- Salesforce AI Associate
- Salesforce AI Specialist

## AWARDS & RECOGNITIONS

- NCC C Certified
- Helping Hand Award
- Reliable Resource award
- Salesforce Run Award

## CAREER OBJECTIVE

Seeking a challenging Salesforce Developer role where I can leverage my 2 years 7 months of experience in SFDC, Lightning, and Apex to drive innovative solutions and enhance customer satisfaction. Passionate about utilizing my skills in Sales Cloud, Service Cloud, and Experience Cloud to contribute to impactful projects.

## EXPERIENCE

### Salesforce Developer & Administrator at Algocirrus Pvt. Ltd

Apr 2022 - PRESENT

- Experience in creating Lightning Apps combining Lightning Design System, Lightning App Builder
- Lightning Web Components (LWC)
- Proficient in designing of Custom objects, Custom fields, Page layouts, Custom Tabs, Custom Application.
- Good knowledge of security and sharing rules implementation at object, field, and record level.
- Good Knowledge of Salesforce.com setup, Configuration, Customization, Administration, Data Migration.
- Good Knowledge of Experience cloud (Login Page, Signup Page, public page, profile permissions, menu page creation, components etc).
- Designed Visual Force components and pages.
- Designed and developed Apex Classes, Controller Classes, Batch Apex, Apex Scheduler, and Apex Triggers for various functional needs in the application.
- Good knowledge of designing of Custom Objects, Custom Tabs, custom fields, role-based Page Layouts, Custom Reports, design of Visual Force Pages, Dashboards and various other components as per the client and application requirements.
- Created the Validation Rules, work Designed and developed Apex Triggers for various functional needs in the application.
- Have worked on Salesforce integration.
- Good knowledge of Service cloud (Email to case, web to case)
- Ensure code quality and reliability through rigorous Salesforce testing and techniques.
- Collaborated with project managers, business analyst, and testers to deliver timely projects.

## SKILLS

### TECHNICAL SKILLS:

- **Salesforce:** Apex, LWC, Aura, Integration, Visualforce, Sales Cloud, Service Cloud, Experience Cloud.
- **Deployment:** Git, Changeset
- **Programming:** Java, JavaScript, SQL, SOQL,
- **Tools & Technologies:** Git, VS Code

### SOFT SKILLS:

- Communication
- Problem Solving
- Leadership
- Time Management

## Hobbies

- Playing Chess
- Listening Music
- Internet surfing
- Singing

## PROJECTS

### Current Project – Office Management

**Description:** Experience in working and understanding the exciting long-running functionality. Worked in an old environment close to reaching most of the governor limits, like CPU time limits and SOQL query limits. As part of the project, I have optimized the query to make some space for new functionality.

**Technologies:** Sales Cloud, Apex Triggers, LWC, Validation Rules, Object Management, Public site, Test Classes, Flows, Approval Process, Batches, Integration.

#### **Responsibilities:**

- Implemented leave processes and leave approval management systems.
- Developed employee dashboard and other functionalities.
- In this project we use a community site as a survey form to store the user survey information.
- Utilized Apex and flow for custom development.
- Ensured data integrity and optimized database performance.

### Insurance – Policy(Sanlam)

**Description:** Developed a comprehensive project focused on policy claim processing, accident claim assessments, and coverage analysis. This initiative involved in-depth research and analysis of insurance policies in enhancing claim processing efficiency, minimizing errors, and optimizing coverage evaluation. In Addition, the reminder notification is also sent to the customer. Integrated with a third party and developed the lightning web component (LWC) to retrieve and display real-time disease-related data from external sources.

**Technologies:** Sales Cloud, Report Dashboard Apex Triggers, LWC, Validation Rules, Object Management, Test Classes, Flows, Approval Process, Batches.

#### **Responsibilities:**

- Integrated Salesforce with SAP through REST APIs, enabling real-time data exchange between systems. Developed functionalities for booking, attendance logging, and progress reporting.
- Utilized Salesforce Flow and Process Builder for automating critical business processes, such as order processing and shipment tracking.
- Configured and customized Salesforce CRM to meet the unique needs of The Claim.
- Project, we use the community site as a survey form to store the user survey information.
- Set up Standard survey form functionality to send user information.

### Vendor Management

**Description:** The Vendor Management System (VMS) built on Salesforce Experience Cloud enables vendors to securely log in via a dedicated portal, where they can provide essential information, such as contact details, address, bank information, and upload relevant documents in PDF or image format. Procurement and Finance users within the organization can then verify and approve the vendor submissions directly in Salesforce. This streamlined process ensures efficient data management, document tracking, and internal approvals. The system enhances collaboration between vendors and internal teams, improving transparency and compliance. Overall, it simplifies the vendor onboarding and management process while maintaining data integrity.

**Technologies:** Apex triggers, Batch classes, Scheduler classes, Test classes, Experience Cloud, Sales Cloud, LWC Components, Email Alert, Custom Metadata and Label.

**Responsibilities:**

- Managed Vendor Portal for onboarding.
- Verification of vendor documents.
- Email Reminder