**Tharun Kumar A**
E-mail ID: **tharunkumar.sf@gmail.com**
Mobile: +917092700092

## Professional Summary:

- Having 2 years of experience in IT was into SFDC Administration and Development.
- Good experience in Developing Business Logic Services using Custom Objects, Controllers, APEX Triggers and Visual force/APEX Classes, Lightning Web Components (LWC), Web Services Integration REST API and Aura Framework.
- Having good experience in SalesForce.com (SFDC) Sales, Service, Media Development works having good knowledge on Technical and Functional aspects of Salesforce.com.
- Hands on experience in querying salesforce.com database using SOQL queries using Force.com Explorer.
- Hands on experience on Custom Setting and Custom Metadata.
- Having good knowledge in Salesforce Administration, Configuration, Customization, Development and support on Salesforce.com applications like Sales and Service clouds.
- Working as a Salesforce Developer/Admin by providing day to day end user training and support for salesforce.com users.
- Extensive experience over creating Flows, Workflows, Process Builders Validation rules.
- Expertise in controlling the Data Access using Profiles, Permission Sets, Organization-wide Defaults, Role Hierarchy and Sharing Rules as per the Requirements.
- Hands-on experience in Batch Apex and Scheduled Apex required for large data processing.
- Having Experience in working with Apex data loader and Import Wizard.
- Good Understanding and Knowledge in designing Report, Dashboards.
- Having Experience in Migrating data from one sandbox to another sandbox by using Change Sets,
- Extensive experience in all phases of Software Development Life Cycle (SDLC) and Quality Management process.
- Experience with expertise in Design, Development, Code Merge, Deployment, and Testing.
- Excellent interpersonal and communication skills, technically competent and result-oriented with problem solving and fast learning skills.
- Involved in handling multiple projects to understand the business needs and objectives of the system and interacted with the end client/ users and stakeholders, and gathered requirements for the integrated system.

## Technical Skills

| Languages | Apex |
|---|---|
| **Web Technology** | HTML, CSS, JavaScript |
| **IDE** | Apex Data Loader |

| CRM/ ERP | Apex Trigger, LWC, Integration, Apex Scheduler, Apex Class ,Visual force Pages, Custom Components, Controllers, Workflow rules & Approval Process, Process Builder, Field updates, Reports, Custom Objects, Custom Settings, Custom metadata, Security Controls, Aura Framework. |
|---|---|
| **Operating Systems** | Windows Family |

## Professional Experience

- Brysa Ltd., Coimbatore as a Software Engineer from 25th January 2022 to till date.
- Implementation of Data Loader for loading the data provided the offshore team with necessary and assistance whenever required.

## Certifications

- Administrator
- Associate
- Platform Developer 1 (PD1)
- JavaScript Developer 1
- Data Cloud Consultant
- AI Associate

## Educational Qualification:
- BE (Bachelor of Mechanical Engineering) from SNS College of Technology.

## Project Summary

**Project #1** : Airline Booking Automation
**Client** : London City Airport, UK
**Role** : Salesforce Developer
**Environment** : Windows 7, Salesforce CRM.
**Technologies** : Salesforce CRM, Force.com, Apex Classes, Visual Force, Data Loader,SQL.

## Project Description:

For the London City Airport (LCY) project, we developed a customized automated advertising booking system. This solution was tailored to their needs using Salesforce components and integrated with a booking service provider. Additionally, we customized their auto-generation of booking forms and the automated ad display environment. This system streamlines the advertising booking process for LCY, making it more efficient and user-friendly

## Responsibilities:

1. Worked on Salesforce.com Standard Objects such as Accounts, Contacts, Opportunities, Campaigns, Cases, and Solutions.
2. Created Page Layouts to organize fields, custom links, related lists, and other components on record pages.
3. Implemented various advanced fields like Pick list Fields, Master-Detail Fields, Custom Formula Fields, and defined Field Dependencies for custom pick list fields.

4. Administered, configured, maintained Salesforce.com application user profiles, roles, assigning Permissions, validation Rule, upgrade installation.

5. Customized Salesforce.com User Profiles by setting Standard and Custom objects layouts, Custom App, Field-level Security, Permission Sets for client services and marketing.
6. Created Flows as part of the Requirements.
7. Developed Visual force custom pages as part of consignment records search functionality.
8. Generated the test scenarios and carried out Unit testing and Integration testing of various business scenarios.
9. Enhanced Apex Class and Visualforce Page to create a custom Related List, showing activities for selected contacts or clients.
10. Worked with Test classes for the code coverage.
11. Involved in Technical solution proposal and Technical document preparation.
12. Used Apex data loader to Inset, Update, and Import data from Microsoft Excel into Salesforce.com.
13. Worked with the Onsite Team to coordinate requirements.

**Project #2**      **:** US-Based Integrated Building Solutions Provider
**Client**          **:** Ageis
**Role**            **:** Salesforce Developer
**Environment**  **:** Windows 7, Salesforce CRM.
**Technologies** **:** Salesforce CRM, Force.com, Apex Classes, Visual Force, Data Loader.

**Project Description:**

Aegis Building Systems is a leading provider of integrated building packages tailored to the needs of the construction industry. Our primary customer base includes contractors and construction managers seeking metal building systems, structural steel packages, metal building components, and specialty accessories.

**Responsibilities:**

1. Worked on Salesforce.com customizations using Apex (Classes & Triggers) and Visual force that consists of several new data integrations and customizations.
2. Performed detailed analysis of business and technical requirements and developed the Apex classes using other Platform based technologies like Visual force
3. Used SOQL and SOSL statements within the custom controllers, extensions and triggers properly to avoid Governor Limits.
4. Worked on various Salesforce.com standard objects like Accounts, Contacts, Opportunities, Leads, Reports and Dashboards.
5. Performed customizations by creating the Custom profiles, Fields, Dependent pick-lists, Page Layouts, Record Types, Objects, Tabs, and Custom Apps.
6. Created Workflow Rules, Approval Process, Validation Rules, Tasks, Email Alerts, Field updates and Outbound messages to manage the Workflow and Approvals.
7. Implemented Profiles, Roles, Users, Page Layouts, Email Services, Reports, Dashboards, Tasks, Events and implemented Field Level Security for sensitive data holder fields

8. Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com. Used it to read, extract, and load data from comma separated values (CSV) files.

9. Configured and developed sales order and purchase order processes to meet specific project requirements.

| | |
|---|---|
| **Project #3** | **:** US-Based Company specializing in advanced wastewater treatment |
| **Client** | **:** The Probst Group |
| **Role** | : Salesforce Developer |
| **Environment** | **:** Windows 7, Salesforce CRM. |
| **Technologies** | **:** Salesforce CRM, Force.com, Apex Classes, Visual Force, SOQL. |

**Project Description:**

Quark offers commercial traveling service use of Salesforce, use of this application in Quark. Salesforce allows us to manage relationships with our customers and prospects and track data related to all of our interactions. It also helps us collaborate, both internally and externally, gather insights from social media, track important metrics, and communicate. Below are the points which we are using in Salesforce technologies. Receive sales Leads (Reservation Coordinators),Get sales Opportunities (Travel Advisor and Reservations Agents)Receive and respond to Cases (Customer Service Specialists) Access the Training Library.

**Responsibilities:**

1. Worked on Salesforce.com Standard Objects such as Accounts, Contacts, Opportunities, Lead, Activity, Lead Routing Config.
2. Created Page Layouts to organize fields and other components on record pages.
3. Implemented various advanced fields like Pick list Fields, Master-Detail Fields, Custom Formula Fields.
4. Customized Salesforce.com User Profiles by setting Standard and Custom objects layouts, Custom App, Field-level Security, Permission Sets for client services and marketing.
5. Created workflows and process builders as part of the Requirements.
6. Generated the test scenarios and carried out Unit testing and Integration testing of various business scenarios.
7. Involved in Technical solution proposal and Technical document preparation.

**Personal Information:**

| | | |
|---|---|---|
| **Marital Status** | : | Not Married |
| **Languages Known** | : | English and Tamil. |

**Declaration:**

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Date:                                                                                                    Yours,

Place: Coimbatore                                                                      Tharun Kumar