

Shubi Khalid

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OBJECTIVE

To obtain a creative and challenging position in an organization that gives me an opportunity for self – improvement and leadership, while contributing to the symbolic growth of the organization with my Technical, Innovative & Logic skills.

EXPERIENCE

I have 2.6 years of experience in the Salesforce Ecosystem [including 6 months of internship].

- Expertise in Sales, Service clouds in the salesforce domain.
- Experience in Administration, Configuration of Salesforce CRM applications.
- Experience in Administration, Configuration, Support of Salesforce sales.
- Queue, group, sharing rule, user setting, lead, opportunity, account contact management, campaign creation q3uote.
- Expertise in Lightning Flows.
- Communication with Stakeholders and coordinating tasks within Project Level.
- Ability to learn and adapt to new technologies quickly.
- Working experience in rotational shifts 24/7 Production Support.
- Experienced in Creating and Maintaining Technical Design and high-level design Documents.

TECHNICAL SKILLS

Force.com Technology: ADMIN

- Salesforce Database
- Relationships
- Security (OWD Queues Public Groups)
- Validation Rules
- Using Logics in Formula Fields
- Process Builder
- Workflows (Time Trigger action)
- Lightning Flows
 - Auto launched
 - Screen Flows
 - Record Triggered Flows

Force.com Technology: DEV

- Collections
- Apex Class
- Test Classes for the Apex and Flows
- Record Triggered Flows
- SOQL and SOSL
- VF pages
- Lightning Web Components

Programming Languages

Python, SQL, NoSQL, C, Java, HTML

Databases

MySQL, MongoDB, PostgreSQL

Cloud Deployment and Production Tools

AWS Elastic Beanstalks, Azure, Google Cloud Platform, Git, Docker

INDUSTRY EXPERIENCE:

1. Employer: NoSyntax Solutions

Duration: June 2022 to Present

Role: Salesforce Developer

Project:1

Delasmartservices, Lanco Project:

Role: Administrator.

i. Quotation Management for their MI-Jack Model.

ii. This is an implementation of solutioned and designed with end-to-end estimates.

Roles and Responsibility:

- User management: Create, manage, and deactivate users, and manage roles, profiles, permissions, and public groups.
- Data management: Import and export data, maintain data integrity, and eliminate duplicates.
- Customize the platform with custom fields, page layouts, reports, dashboards, and workflows.
- Maintain security standards, and configure sharing rules and organization-wide defaults.
- Design processes to reduce manual tasks using tools like process builder and flow automation.
- Train new users and grow the Salesforce skill set across the organization.
- Stay updated on Salesforce updates, new features, and app integrations.

Project:2

Pfizer:

Salesforce Lightning Web Component (LWC) Developer

Developed and implemented a Salesforce Lightning Web Component solution for a healthcare organization, leveraging Salesforce Health Cloud to streamline patient data management and improve healthcare service delivery.

Responsibilities:

- Designed and implemented Lightning Web Components (LWC) to enhance the user interface and experience for healthcare professionals accessing patient data.
- Developed custom LWC components to support real-time data updates, interactive dashboards, and automated workflows to improve team collaboration and patient care.
- Ensured data security and privacy compliance by working within the healthcare industry's regulations and Salesforce's security model.
- Collaborated with cross-functional teams (including Business Analysts and Administrators) to gather requirements and translate them into technical solutions.
- Utilized Apex to handle backend logic, perform complex data processing, and integrate with external systems to enrich patient records and clinical workflows.
- Conducted unit testing and regression testing to ensure high-quality, bug-free deliverables.
- Deployed solutions using Salesforce DevOps practices and tools such as Salesforce CLI and Git for version control and also Azure DevOps tool.

Technical Skills:

Salesforce Technologies: LWC, Apex, Visualforce, Salesforce Health Cloud

Web Technologies: HTML, CSS, JavaScript (ES6+), Salesforce Lightning Design System (SLDS)

Tools: Salesforce CLI, Git, Visual Studio Code

SCHOLASTICS

- Post Graduation (M.Sc) : Lalit Narayan Mithila University, Darbhanga.(2017-2021)
- Graduation (B.Sc) : Millat College, Darbhanga.(2014-2017)
- Intermediate : C. M Science College, Darbhanga. (2012-2014)
- Matriculation : Woodbine modern School, Darbhanga. (2012)

PERSONAL DETAILS:

Name : Shubi Khalid
Date of Birth : 26-09-1997
Gender : Female
Languages Known : Hindi, English, Urdu and Telugu.
Present Address : Hyderabad
Nationality : Indian.

I do hereby confirm that the information given above is true to the best of my knowledge and belief.

Date: December-2024
Place: Hyderabad

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