



Lokesh Byalla

Salesforce Developer
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Professional Summary

A Certified Salesforce Developer with 2x certifications and 1.3 years of experience specializing in Salesforce customization including Lightning Web Components (LWC) and Basic third-party integrations. Proficient in optimizing business processes and enhancing user experiences to support data-driven decisions. Strong collaborator with a proven ability to deliver solutions that align with business objectives. Eager to contribute technical skills and certifications to a dynamic development team. Hands-on experience in data modelling, generating reports, creating dashboards, and conducting sandbox activities. Experienced in deploying changes using change sets and Workbench. Effective in collaborating with end users and cross functional teams. Committed to self-learning and continuous professional development.

Professional Experience

Lexicon InfoTech Limited
Salesforce Developer

September 2023 - Present

Roles and Responsibilities:

- ❖ Work with cross-functional teams to create and implement innovative technology features.
- ❖ Collaborate with stakeholders, business analysts, and architects to translate business requirements into effective technical solutions.
- ❖ Support the implementation of Sales Cloud to enhance business operations.
- ❖ Develop and customize Salesforce applications using Apex, Lightning Web Components, and Salesforce APIs.
- ❖ Configure Flows to streamline and automate business processes, improving operational efficiency.
- ❖ Manage data import and export while ensuring data integrity during migration processes.
- ❖ Conduct debugging and troubleshooting of issues in development, testing, and production environments. • Communicate effectively with end users through email and verbal interactions to address issues and concerns.
- ❖ Build and customize reports using Salesforce reporting tools, creating actionable insights aligned with business needs.

PROJECT 1.

Project Name: Bright Bridge

- a. Technology: Salesforce Flows, Validations, Experience, Relationships, Filters, Email Template,
- b. Duration: - 2023 September to 2023 December.

c. My role/ Contribution:

- ❖ Being a Salesforce junior developer, Involved in all configuration changes, Customizations, Data management's activities.
- ❖ Designed and implemented custom objects, fields, validation rules, and workflows to meet project needs.
- ❖ Created custom page layouts and record visibility rules for improved user experience.
- ❖ Supported data migration activities using tools like Data Loader, salesforce inspector, and Import Wizard.
- ❖ Built complex automation using Record-Triggered Flows, and Screen Flows to replace manual processes.
- ❖ Configured Record Types to tailor user interfaces for different business processes.
- ❖ Designed and developed custom reports and dashboards to provide actionable insights for stakeholders.
- ❖ Managed and deployed configuration changes and customizations using Change Sets.
- ❖ Worked closely with team members to understand challenges and deliver solutions promptly.

PROJECT 2.

Project Name: Caspian Debt

- a. Technology: Salesforce Triggers, Asynchronous, Validations, Relationships, Flows, LWC, Chat bot
- b. Duration: - 2023 December to Present.

c. My role/ Contribution:

- ❖ Being a Salesforce junior developer, Involved in all configuration changes, Customizations, Data management's activities
- ❖ Involved in Apex coding including triggers and classes.
- ❖ Worked in web technologies such as HTML, CSS, and JavaScript to support application development.
- ❖ Conducted unit testing for customizations and developments to ensure quality and functionality.
- ❖ Developed flows and approval processes to define tasks, trigger email alerts, and implement business logic through field updates.
- ❖ Managed user creation, roles, public groups, and implemented role hierarchies, sharing rules, and record-level permissions to regulate access among users.
- ❖ Used Data Loader for bulk import and export of data from Salesforce objects.
- ❖ Created reports and dashboards according to customer requirements for data analysis and insights.
- ❖ Worked in sandbox and production environments, resolving production issues within set timelines, ensuring thorough unit testing.
- ❖ Participated in production deployments and release engineering activities to facilitate smooth transitions.

Skills

- ❖ Advance Salesforce Development: Apex (Triggers and Batch Apex)
- ❖ Web Technologies and Framework: Lightning Web Components(LWC) - (JavaScript, HTML, CSS)
- ❖ Cloud Expertise: Service Cloud, Sales Cloud, Experience Cloud
- ❖ Automation and Customization: Flows, Custom Metadata Types, Custom Settings, Workflow
- Version Control and Tools: Git, GitHub, Salesforce CLI, VS Code Integration Platforms: Data Loader, Postman, Workbench Data Migration and Management: Extensive experience in Salesforce data migration and data Salesforce Administration and Configuration: Proficiency in administration and configuration tasks Methodology: Agile/Scrum.

Salesforce Certifications:

- ❖ Salesforce Certified Associate.
- ❖ Salesforce Certified Platform Developer.

Education:

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| ❖ BSC Degree in Food Technology – SSBN Degree(Autonomous) College: | 2019 – 2022 |
| ❖ INTER in BIPC - NARAYANA Junior College Anantapur | 2017 – 2019 |
| ❖ 10 th ZPHS School B. Krishnapuram | 2016 – 2017 |