

Uthej Rachamadugu

Associate at Cognizant

Salesforce Developer with 2.5 years of experience in creating Lightning components, optimizing processes, and enhancing user satisfaction using Apex, LWC, Aura and Integrations.



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EDUCATION

Bachelor of Technology in Electronics and Communication Engineering

Vellore Institute of Technology, Vellore

07/2018 - 08/2022

B-Tech-ECE

- 8.91/10

Vellore

WORK EXPERIENCE

Associate

Cognizant Technology Solutions

09/2022 - Present

Bengaluru

Achievements/Tasks

- Developed a Lightning component development and Salesforce Integration, enhancing UI experience and increasing client satisfaction by 15%.
- Examined and revised a logic, which resulted in a 70% - 80% decrease in the number of similar cases generated during customer service.
- Migrated legacy SOAP services to REST services and collaborated with a third party team to provide a smooth functioning of the integration process.
- Aided the development team in the rollout of new application features and enhancements resulted in increase in user engagement.
- Created a unique Lightning Component that eliminated the need for a manual procedure and cut down on processing time by 50% for consumers requesting record view access to another user.
- Analysed PEN testing issues and developed a Salesforce solution that reduces the vulnerability of the hosted sites. A detailed Salesforce documentation was created for these problems, which reduced the investigation time of related problems for the other portals.

Intern

Cognizant Technology Solutions

02/2022 - 09/2022

Bengaluru

Achievements/Tasks

- Took part in a training on technologies such as Java, Agile, JavaScript, HTML, CSS, and SQL.
- I have completed a Salesforce Configuration & Development training program including Process Builders, Flows, Synchronous and Asynchronous Apex Classes, Test Classes, Triggers, LWC, Aura, Experience Cloud, Integration, and more.
- I have collaborated on a project for a livestock insurance firm. That maintains the company's policies, customers, and policies bought by customers with all the reports & analysis.
- Built a website to get all information about the Policies, Claims, and Additional benefits provided by the company, This is customized for the best user experience. Implemented using Flows, LWC and Apex classes, Integration, and more.

SKILLS

Salesforce Lightning

SOQL

Apex Programming

SOSL

LWC

Lightning Aura

Experience Cloud

Salesforce Declarative Tools

HTML

Salesforce Integration

JavaScript

Java

C language

DBMS-SQL

CERTIFICATES

Salesforce Associate

Salesforce Administrator

Salesforce Advanced Administrator

Salesforce Platform Developer - I

Salesforce Platform Developer - II

Salesforce App Builder

ACHIEVEMENTS

Presented and implemented an idea at Blue Bolt, providing a demo to the Ideation Team in Cognizant.

LANGUAGES

English

Full Professional Proficiency

Telugu

Native or Bilingual Proficiency

Hindi

Professional Working Proficiency

INTERESTS

Listening to Music

Meditation

Running & Exercising

Exploring New Technologies