NARENDRA GORRELA

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Location: Hyderabad, Telangana

SALESFORCE DEVELOPER

Results-driven IT Professional with 3+ years of overall IT experience in Salesforce Designing, Development and customizing solutions as per the business requirements with good technical & domain knowledge equipped with innovative solution development skillsets. Proficient at collaborating with cross-functional teams and possessing strong problem-solving abilities. Seeking to apply my expertise in salesforce ecosystem to drive innovation and contribute to the success of a dynamic organization.

SKILLS

- **Salesforce Configuration & Customization:** Proficiency in configuring Salesforce.com objects, layouts, workflows, approval processes, Roles & profile management, Sharing rules and security controls.

- **Salesforce Lightning Platform:** Proficient in customizing, designing, and deploying Salesforce Lightning UI.

- **Declarative Automation Tools:** Proficient in declarative automation tools such as Workflow Rules, Process Builder, and Salesforce Flows, including building complex flows for enhanced automation.

- **Lightning Web Components (LWC):** Hands-on experience in developing, testing, and deploying reusable and efficient LWC.

- **Apex & Visualforce:** Strong understanding of Apex programming language and Visualforce pages to create custom functionality.

- **Asynchronous Apex:** Skilled in asynchronous Apex methods, including Batch Apex, Queueable Apex, Scheduled Apex, and Future methods, for handling large data volumes, complex processing, and improving performance in Salesforce's applications.

- **SOQL and SOSL:** Proficiency in Salesforce Object Query Language (SOQL) and Salesforce Object Search Language (SOSL) to search for specific information within Salesforce data.

- **Visualforce Pages:** Ability to create custom user interfaces with Visualforce, the framework that allows the building of dynamic, reusable interfaces.

- **Lightning App Builder:** Experienced in building and customizing pages with the Lightning App Builder, creating rich user experiences on Lightning Pages.

- **Salesforce API Integrations:** Familiarity with Salesforce's REST and SOAP APIs to integrate Salesforce with other applications.

- **Data Migration Tools:** Experience with Salesforce.com data migration tools, including Data Loader and Import Wizard, Work bench.

- **Testing:** Proficiency in writing unit tests and performing functional, integration, and regression tests.

- **Agile/Scrum Methodologies:** Familiarity with Agile/Scrum development methodologies.

- **Tools:** Proficient in project management and tracking with Jira, and experienced in using Visual Studio Code (VS Code) for Salesforce development.

- **Query and Database Skills**: Skilled in SQL, SOQL and SOSL query language.

- **Software Development Best Practices:** Familiarity with code reviews, troubleshooting, and debugging skills.

- **Front-End Technologies:** Knowledge of HTML, CSS, and JavaScript to aid in creating visually appealing and user-friendly interfaces.

- **Problem solving:** Strong problem-solving skills and the ability to think algorithmically.

- **Version Control Systems:** Familiarity with version control systems like Git.

PROFESSIONAL EXPERIENCE

Infosys Limited   **Dec 2021 - Nov 2022**
Salesforce Administrator/Developer
Project: **Customer Management** (Mar 2021 – Nov 2022)
Client: Telstra

Responsibilities:
- Worked on creating Custom objects, fields, relationships, Formula Fields, Rollup Summary fields and custom settings.
- Worked with different Salesforce.com objects like Accounts, Contacts, Opportunities, Cases, Leads and other custom objects.
- Modified record types and Customized different page layouts.
- Worked on creating permission sets and profiles, and assigning them to users.
- Worked Dynamic pages based on the requirements.
- Involved creating reports and dashboards.
- Worked on Apex Data Loader for doing various data migration activities.
- Experience in implementation of the design using Salesforce declarative development tools like Flows, Process Builder, Approval process, Duplicate Rules and Validation Rules for various business processes.
- Developed apex classes, triggers for the custom functionalities.
- Worked on test classes and code coverage.

Infosys Limited   **Dec 2022 - Present**
Salesforce Developer
Project: **Transport Management System** (Dec 2021 - Present)
Client: Hapag-Lloyd

Responsibilities:
- Actively involved in all phases of the Software Development Life Cycle (SDLC) including requirements gathering, analysis, design, reviews, testing, and deployment.
- Hands-on experience on Sales Cloud, Service Cloud.
- Experience in automating complex business processes using Salesforce declarative development tools like Flows and Validation Rules.
- Worked on creating Users, Roles, Profiles, Permission sets and Security Settings based on role hierarchy & OWD.
- Worked on email alerts for sending emails to a group of people when a record is created based on some conditions.
- Developed Apex Classes, Triggers, Batch Apex, Schedule Apex for the custom functionalities and good working experience with database using SOQL & SOSL queries.
- Developed Visualforce page to generate PDF invoices for billing on work orders.
- Good Knowledge in HTML, JavaScript, CSS and Worked on Lightning Web Components (LWC) for creating custom components for deployment on both Lightning pages and the Vendor Portal (community page in Community Cloud/Experience Cloud).

- Worked on conditional rendering, Events, Code Optimization with a smaller number of server calls, Parent child communication of components, reuse of components, imperative and wired methods and using LDS in components.
- Experience with REST Integration with SAP to create Work orders and updating Accounts in SFDC.
- Worked on writing Apex test classes and worked on existing test classes for the improvement of test coverage and also created test Data Factory classes.
- Worked on debugging system processes using debug logs in the system.
- Worked on Salesforce DX environment and deployed metadata using GitHub.
- Experience in the design phase for the client requirements and provided high-level solutions & experience in preparing design documents and help-related materials.
- Ability to work in a team as well as independently.

EDUCATION

PB Siddartha College of arts and sciences,
Bachelors in Computer Science and Mathematics (2018-2021)

CERTIFICATIONS

- Salesforce certified Platform Developer I
- Salesforce certified AI Associate.
- MTA (Microsoft technology associate) certification on introduction to Python programming

AWARDS & ACHIEVEMENTS

- Rise Insta Award (May 2024) Infosys Pvt. Ltd
- Rising Star Award (Nov 2023) Infosys Pvt. Ltd