



## Mohammad Abdul Akhil

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### Professional Summary

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- "Having 2.9 years of overall IT experience, including over 2+ years in Salesforce administration and development."
- Involved in various stages of Software Development Life Cycle (SDLC) including analysis, requirement gathering and development.
- Experience on Force.com platform like – Visual force Pages, Apex classes and Apex Triggers etc.
- Experience with Salesforce Customization, Security Access, Creating profiles, Roles, Users and page layouts.
- Extensive experience using Salesforce Administration, Org-Wide default, Sharing rules, Workflows and Approval process.
- Strong Implementation of Custom objects, Triggers, workflows/ workflow rules, approvals, Visualforce Pages, Process Builder and Apex classes.
- Other Admin features like Object Relations, Record Types, Formula Fields and Rollup Summary Fields.
- Good Knowledge on Lightning Web Components.
- Committed to excellence, self-motivator, quick-learner, team-player, and a prudent developer with strong problem-solving, analytical skills and communication skills.

### Certifications:

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- (Platform Developer 1) –Salesforce.
- ISTQB (International Testing Software Qualifications Board) –Testing.

### Salesforce Technologies:

Salesforce.com platform, Apex Language, Apex Classes, Apex triggers, Batch Apex, Schedule Apex, VisualForce (Pages, Component & Controllers), Data Loader, Workflow & Approvals and Custom Objects, Force.com IDE, SOQL, SOSL, Java Script, Lightning Applications & Components, Lightning Events, Lightning Design System(SLDS).

### Technical Summary:

Languages : Apex, Java, VisualForce, HTML, Java Script, Lightning Components.

IDE Tools : Eclipse, Force.com IDE, Apex DataLoader.

## Work Experience:

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- Worked with Accenture as a Transaction Processing New Associate.(March2020 to August-18-2020)
- Worked with Virtusa Consulting Services Private Limited at Hyderabad as SoftwareEngineer.

## Projects:

### Project#1

#### Client :- Legato Health Technologies

**Description** :-Implemented a comprehensive insurance policy management system on Salesforce for Insurance Company. Modernized policy administration processes, improved data accuracy, and enhanced customer service.

#### Roles and Responsibilities:-

- Configured Salesforce objects, fields, and page layouts to support insurance policy data modeling and management.
- Created new User Accounts and assigned Profiles as per their role in role hierarchy.
- Development using Visual force, Apex, Triggers, Flows with respect to governor limits of Salesforce.
- Provided support and maintenance for Salesforce applications and resolved issues when needed.

### Project#2

#### Client :- Elevance Health

**Description** :- Worked with a team to improve customer service for Elevance Health Insurance by making processes smoother, responding faster, and giving customers a better experience.

#### Roles and Responsibilities:

- Contributed to the development team during the requirement.
- Implemented the batch class for scheduling the email alerts.
- Implemented Triggers Based On the Criteria.
- Created new User Accounts and assigned Profiles as per their role in role hierarchy.
- Defined Org wide default to restrict access from users.
- Written Test classes to ensure the quality and functionality.

### **Project#3:**

#### **Project Name:-Anthem-CSBD payment Disputed Transformation**

**Description:-** The Insurance Payment Dispute Improvement project Focuses on Enhancing the process of managing payment disputes within our insurance operations. By Implementing streamlined workflows and digital solutions.

#### **Roles Responsibilities: -**

- Developed Different Lightning pages based on requirement using the Lightning Web Components.
- Resolved bugs and performed enhancements based on client requirements.
- Adding Profiles, Roles and Permission sets to the users depending on Criteria.
- Working with Data Loader to load the Data into Salesforce.
- Working with Deployments using Change sets.

#### **Education**

- B-Tech (CSE) from Jyothishmathi Institute of Technology and Science, Karimnagar in 2018 JNTUH.

#### **Personal Details**

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Address:-Karimnagar.