SONALI MH
SOFTWARE ENGINEER

CONTACT

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- Sagar , Shivamogga dist

EDUCATION

2018 - 2022
BIET - DAVANGERE
- Electronics and Communication
- CGPA - 8.46

2016 - 2018
THIMMAREDDY PU - DAVANGERE
- PCMB
- Percentage - 90.16 %

2015 - 2016
RADHAKRISHNA PUBLIC SCHOOL - SAGAR
- Percentage - 79.6%

SKILLS

- Salesforce Administration Skills
- Salesforce Flows
- SQL Programming
- Data Migration
- Salesforce CPQ
- Salesforce Change set deployment
- Lightning web component
- API development and testing : Postman
- Tools : JIRA

LANGUAGES

- English
- Kannada
- Marathi

CAREER OBJECTIVE

Motivated and Organized IT Professional with 2 year of experience, successful at managing multiple purposes with a positive attitude. Having a diverse experience in handling salesforce development and administration. Looking forward to an opportunity for working in a dynamic, challenging environment where I can utilize my skills for developing my career and for the growth of the organization.

WORK EXPERIENCE

ERNST & YOUNG (2022 -PRESENT)

- **PROJECT 1**
  - Created customized reports and dashboards to track sales performance metrics.
  - Enhanced existing functionality of Salesforce by creating new validation rules , flows.
  - Implemented security measures such as sharing rules, profiles, permission sets to control data access within the organization.
  - Customized Salesforce objects, fields, record types, and page layouts.
  - Deployed changes between sandbox environments using Change Sets.

- **PROJECT 2**
  - Drafted detailed test cases by analyzing requirements.
  - Analyze defects and errors in salesforce apps.
  - Tested software before delivering it to users.
  - Conducted data migration and cleansing activities to maintain data integrity in Salesforce.
  - Prioritized work effectively and handled multiple competing demands.

ACHIEVEMENTS & CERTIFICATIONS

- Got a spot award at EY
- Got a user recognition award at EY
- Salesforce platform developer 1 certification