

# PRADNYA GARAD

## Salesforce Developer | Salesforce CRM

3x Salesforce Certified || 32x Super Badges || Trailhead Double Ranger

### My Contact



[pradnyasgarad@gmail.com](mailto:pradnyasgarad@gmail.com)



+91 8530396964



Solapur, Maharashtra



<http://www.linkedin.com/in/pradnya-garad-14pg>



<https://www.salesforce.com/trailblazer/pgarad14>

### Skills

#### Salesforce Expertise:

- Salesforce Sales Cloud, Service Cloud, Experience Cloud
- Salesforce Lightning Experience
- Salesforce Admin
- Salesforce Development: Apex, Triggers, SOQL, SOSL
- Lightning Web Components (LWC)
- Salesforce Process Automation
- Salesforce Integration

#### Tools and Software:

- Data Loader
- Data Import Wizard
- Developer console
- Salesforce Inspector
- Workbench
- Visual Studio Code

#### Languages:

- English (Fluent)
- Hindi (Fluent)
- Marathi (Native)

### Education Background

- **B.Tech. in Computer Science Engineering**  
Solapur University  
2018 – 2022  
CGPA: 9.41
- **HSC**  
Maharashtra State Board  
2017 - 2018  
Percentage: 76.46%
- **SSC**  
Maharashtra State Board  
2015 - 2016  
Percentage: 89.80%

### Professional Summary

- Enthusiastic and results-driven Salesforce Developer with 2+ years of hands-on experience in designing, developing, and implementing customized Salesforce solutions.
- Proven ability to collaborate with cross-functional teams, delivering scalable technical solutions that align with business objectives, seeking a challenging role to contribute to organizational innovation and growth.

### Certifications

- Salesforce Certified Platform Developer I
- Salesforce Certified Associate
- Salesforce Certified AI Associate

### Experience

- Salesforce Developer Sep 2022 – Present  
Capgemini India Pvt. Ltd.

### Professional Projects:

#### Home Delivery Application

- Developed and customized Salesforce Experience Cloud sites to enhance customer and partner engagement.
- Created and managed Experience Cloud pages, components, and templates using Lightning Web Components and Aura Components.
- Leading Salesforce security, creating new user accounts, and managing user profiles, in addition to collaborating with end users/clients for change requests and updates.
- Hands-on experience in developing Lightning Web Components (LWC) to create dynamic and responsive user interfaces, contributing to improved front-end functionality.
- Developed Apex Classes, Triggers, Test Classes, and Batch Classes to extend Salesforce functionality and automate business processes, resulting in increased efficiency and productivity.
- Implemented Single Sign On (SSO) and Multi Factor Authentication (MFA) in the application.
- Designed and implemented integration with MuleSoft to facilitate seamless data exchange between Salesforce and external systems, enhancing cross-platform communication and ensuring efficient business operations.
- Created comprehensive documentation for configurations, customizations, and code implementations, facilitating knowledge transfer and enabling smooth onboarding of new team members.

#### Hunkemoller

- Collaborated with cross-functional teams to gather requirements, analyze business processes, and translate them into technical solutions within the Salesforce Platform.
- Created Approval processes, Lightning screen flows, record trigger flows, Email Templates, reports, and custom dashboards, in addition to working on Lightning App Builder for creating App & record pages.
- Designed, implemented, and deployed custom objects, page layouts, global actions, and object-specific actions, along with validation rules and configuration to drive business logic.
- Introduced basic knowledge of Omni-Studio to enhance the development configuration of Salesforce applications.
- Proficient in troubleshooting and optimizing existing flows, resolving issues promptly and enhancing performance to meet evolving business demands