



Himanshu Gupta

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About:

As a Technology Analyst at Infosys, I work with a team of cloud experts to deliver high-quality and scalable solutions using Azure IAAS services. I have over four years of experience in implementing, maintaining, and administering multi-user enterprise environments using a range of software systems at all organizational levels. I have successfully installed, configured, monitored, troubleshooting, resolving, and migrated various Windows servers and Linux servers, ensuring optimal application delivery and performance. I have also earned Microsoft certifications which demonstrating my proficiency and knowledge in data engineering, cloud platform, and Azure administration. I hold a B.Tech. degree in Electronics and communication Engineering from RKGEC (UPTU), where I developed problem solving skills, team management, leadership, event handling, event organizer. I am passionate about enhancing my cloud computing skills, learning new technologies, knowledge transferring to other.

Experience: 4+ years of experience in the IT industry with good exposure in Microsoft Azure Administration, Azure Networking, Windows Administration

INFOSYS INDIA LTD. (Welsh Water), Pune, India

Technology Analyst **18/10/2021 – Present**

- Handling day to day activities and using service now ticket management system for handling Incident, Requests, and Change Tickets.
- Handle the Enabling and Disabling Ports for network traffic, VM Health Check, VM Logs, and Alert.
- Responsible for support with Microsoft Team.
- Handling VM Disk addition of pace making it online and reduction of disk for cost optimization.
- Managing Decommission Process and the post check of the process.
- Provisioned Azure Virtual Machines and other cloud resources using PowerShell scripts to meet client specifications, while ensuring adherence to security best practices.
- Provisioning and handling the Azure resource groups, Key vault, Azure Storage, Azure Backup, and Virtual Network.
- Conducted monthly patching using **Azure Update Management** and **SCCM** for **Windows and Linux servers** in Production and Non-Production Environments. Monitored resources with **Logic Monitor** and managed alerts via ServiceNow.
- Performing patching through Azure Update Manager as well as manual patching and updating and creating the Tracker as per the patches released.
- Analysed cost optimization strategies using Azure Pricing Calculator and assisted in their implementation to reduce cloud computing expenses. Proficiently managed active directory and file shares in both Azure and On-Premises environments.

- Removing the unwanted stuffs from the VM's.
- Working on alerts high memory usage, high CPU, Service stops.
- Putting the servers in auto up and shutdown schedule.
- Disabling and enabling the RSV by moving from one location to another.
- Handling tagging on the servers based on the environment (Patch Window, Environment Set).
- Working on the Orphan resources checking them and after confirmation deleting them as well.
- Responsible for maintaining **backups of Azure VMs and SQL Servers**, enabling backup of resources to ensure the resources can be restored in case of any failure or deletion.
- Enabling **Azure Site Recovery** to the production servers and make the applications running efficiently during any disaster recovery.
- Preventing the security risks by **fixing OS and application related vulnerabilities**.
- Performing resource level **upgrades and operating system upgrades** based on requirement.
- Daily Service health checks and troubleshooting if require.

Agatsa Software Pvt. Ltd

Technical Support Engineer - System Administrator (Azure) (August 2020-September 2021)

- Installing, configuring and maintaining of OS for all the workstations in the region.
- Coordinating all the IT related issue with all the vendors
- System configurations and End to end installation, configuration, setup and maintenance of company software.
- Database management
- Managing MS365 AD and adding role and responsibility.
- Managing Azure AD and adding role and responsibility.
- Managing Users Group and Domain and Configuring Domain trust.

Skill Sets:

- Visualization tools: Logic Monitor, ITSM Tool Service Now, Microsoft Teams, Outlook, SCCM.
- Other: Microsoft Office, MS Excel, Word, PowerPoint.

Certification & Training: Certified in Azure Fundamentals (AZ900) and Azure Administration (AZ104).

Education: Bachelor of Technology (Electronics and communication Engineering)

- Raj Kumar Goel Engineering College GZB. (UPTU), Aggregate - 69%
- Class XII
- S S I C Siddharth Nagar UP, Percentage - 60%
- Class X (SSC)
- R P J SSM Siddharth Nagar UP, Percentage - 67%

Declaration:

I hereby declare that the above written particulars are true to the best of knowledge and belief.