Bhavesh Kumar

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Salesforce trailhead profile: trailblazer/bkumar173

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4+ years of professional experience in IT industry as Salesforce application Developer and Administrator. Salesforce automation and applications development, analysis, testing and troubleshooting on the Salesforce platform

Technical Skills

- Apex Classes, Apex triggers, Visualforce pages, Aura Component and Lightning Web Component (LWC) programming.
- Salesforce Configuration, Salesforce Customization, Salesforce Workflow Automation, Data migration (Data Loader, Data Import Wizard), Salesforce Reports and Dashboards.

Profile Summary

A qualified multi-disciplined professional who has the ability to provide technical direction in Salesforce administration, development. Willing to take ownership of salesforce configuration and customization tasks. Committed to my own continuous education, certification and self-improvement. SFDC professional with broad-based expertise in managing areas of Salesforce CRM tool, Salesforce admin, Visualforce pages, developing applications on salesforce lightning platform, Sales Cloud Implementation, Integration (REST/SOAP), Salesforce automation and development analysis, testing, troubleshooting.

Current Organizational Experience – 4 Years 1 month Since December 2020 to Present

Organisation: Capgemini Technology Services India Limited

Designation: Associate Consultant

Professional Responsibilities:

- 4 years of professional experience in developing applications on the Salesforce platform.
- Proficient in writing Apex triggers, classes, Aura and Lightning Web Components programming.
- Provided hypercare support with Salesforce CPQ knowledge, troubleshooting and resolving complex issues to ensure seamless functionality within the Salesforce CPQ environment.
- Experienced in developing custom solutions to integrate third party applications with Salesforce using Salesforce integration technologies such as SOAP, REST and Bulk API

- Possess deep expertise in Salesforce configuration and security, coupled with a proven ability to effectively debug and resolve technical issues.
- Proficient in working on JIRA for project management, issue tracking and collaboration, ensuring seamless coordination and efficient delivery of Salesforce development projects.
- Skilled in creation of custom reports and dashboards and custom report types.
- Developed reusable workflows and automations using Salesforce Flow Builder and approval processes, ensuring adaptability across multiple versions.
- Managed to perform 40% of Bulk data load jobs, data migrations via Data Loader, Data Import Wizard.
- Developed proof of concepts (POCs) to analyse and resolve bugs, issues, and defects reported by business users, ensuring efficient solutions and seamless operations.

Specialisation (Trainings and Certifications)

- Salesforce Certified Platform Developer I
- Salesforce Certified AI Specialist
- Salesforce Certified Administrator
- Salesforce Certified AI Associate
- Completed an Agile Software Development course on Coursera, gaining hands-on expertise in agile methodologies to drive efficient project delivery and collaboration in dynamic development environments4 Super badges and Expeditioner level with 77 badges in Salesforce trailhead
- Conducted engaging Sustainability Awareness Training sessions, fostering ecoconsciousness and responsible practices.

Education Details

Bachelors of Technology in Mechanical Engineering from Krishna Groups of Institutions, Ghaziabad, affiliated to AKTU in 2020.

Languages Known

Language Proficiency	Speak	Read	Write
English	Excellent	Excellent	Excellent
Hindi	Excellent	Excellent	Excellent

Personal Details

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