Nisha Sharma
Salesforce Developer

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Certified Salesforce Developer with around 4 years of hands-on experience in Apex, Lightning Web Components (LWC), and system integrations. Skilled in customizing and configuring Salesforce CRM to optimize functionality and automate business processes. A proactive problem-solver and collaborative team player, passionate about leveraging Salesforce's full potential to drive business success. Committed to continuous learning and exploring emerging technologies.

WORK EXPERIENCE

Senior Salesforce Developer
Persistent Systems (Employment transferred from GoTo as part of the rebadging process)

02/2024 - Present

- Contributed to the automation and enhancement of business processes for GoTo Technologies, a leading provider of cloud-based remote work tools. Collaborated with business stakeholders, QA teams, and developers to successfully deliver new functionalities in bi-weekly production releases. . Salesforce's robust platform enabled the creation of custom applications using Apex, triggers, and LWC .Also,secured access through sharing and visibility rules, managed record types, and configured profiles, roles, and permissions to ensure data integrity and prevent unauthorized access.

Salesforce Developer
GoTo

11/2023 - 02/2024

- Enhanced Salesforce functionality to support different sales, financial , etc. teams in driving business growth and improving customer engagement within a product-based environment.Connected with respective functional owners across various teams to gather business requirements, identify challenges, and develop tailored Salesforce solutions to address their needs.Utilized Salesforce capabilities, including workflows ,process builders , Apex , LWC to deliver effective solutions. Leveraged Visual Studio Code for development and Gearset for deployment.

Associate Technology L2
Publicis Sapient

04/2021 - 11/2023

- Collaborated closely with diverse business stakeholders to gather requirements, define project scope, and translate business needs into technical specifications. Worked alongside QA teams to ensure thorough testing and with fellow developers to create innovative Salesforce solutions. Utilized Git (Bitbucket) for version control, Developer Console and VS Code for development, and Jenkins for deployment, ensuring efficient and reliable application releases.

EDUCATION

B.Tech in Computer Science
Guru Gobind Singh indraprastha University

08/2016 - 10/2020   8.5

SKILLS

SFDC · Triggers · Async Apex · Flows · SOQL/SOSL · LWC · Javascript · Integration

PROJECTS

GoTo

- Developed and maintained asynchronous Apex solutions, including Batch Apex, Future methods, Queueable Apex, and Scheduled Apex.
- Implemented an automated commission calculation process using Salesforce, enabling sales representatives to gain real-time insights into their potential incentives for product sales
- Basic Experience with Kibana for exploring and analyzing data being integrated into Salesforce from external systems , primarily for troubleshooting and verifying data accuracy.
- Integrated and managed go-to-market tools such as 6sense with Salesforce

Taxation System for San Mateo County(California)

- Generated a roll entry calculation feature in Salesforce that streamlined the process for government officials, enabling accurate tax assessments for citizen
- Implemented an appeal process for citizens dissatisfied with tax or roll calculations
- Strong debugging skills for troubleshooting and resolving issues.

DMCC - Online Portal for Dubai City

- Proficiently used Lightning Web Components (LWC) to design appealing user interfaces (UI) .
- Created Apex Triggers, Batch Classes, and other custom Apex solutions .
- Developed versatile multilingual applications by implementing custom labels
- Proficiently created comprehensive Technical Design documents .

IQVIA - Pharmacovigilance/Drug Safety Platform

- Extensively worked on data configuration - objects, fields ,validations rules , formula fields , page layout etc.
- Worked on implementing Apex trigger handlers and test classes to ensure comprehensive test coverage and maintain code quality

CERTIFICATIONS

Salesforce Platform App Builder

Salesforce Platform Developer I

Salesforce Javascript Developer I