

# DIMPLE GOTHANKAR

Salesforce Developer/ DevOps Salesforce

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## Summary

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Results-driven Software Engineer with over 3+ years of experience in designing, developing, and deploying Salesforce. 7x Salesforce certified. Proficient in Apex, LWC, Visual-force, and SOQL, with expertise in configuring Salesforce to meet business needs. Strong Background in Salesforce automation, including Flows, Process Builder, and Visual Force. Skilled in Copado CI/CD for version control, automated deployments, and release management, ensuring seamless development workflows.

## Education

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### State University

ITM Group of Institutions, Gwalior, M.P.  
8.8 CGPA

Aug. 2018– May 2022

## Skills and Expertise

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|--|-------------------------|-----------------|-------------------|
| • Apex                                       | • CI/CD pipeline        | • Copado        | • LWC and Aura    |
| • SOQL & SOSL                                | • API Integration       | • Git & Git Lab | • Data Management |
| • Salesforce customization and configuration | • Flows and validations | • DevOps        |                   |

## Experience

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### Cognizant Technology Solutions

June 2022 – Present

#### *Salesforce Developer and Release Manager*

- Develop and customize Salesforce solutions using Apex, LWC, Visual-force, and SOQL to enhance business processes.
- Implement Copado CI/CD for automated deployments, version control, and release management. Managed Copado deployment pipelines, ensuring efficient and error-free releases.
- Design and configure Flows, Process Builder, Validation Rules, and automation solutions to improve efficiency.
- Manage user roles, profiles, permission sets, and security settings to enforce best practices. Created and maintained SOQL queries, reports, and dashboards for business insights.
- Work with Salesforce CLI, Git, and GitLab for source control and seamless deployment.
- Integrate Salesforce with external systems using REST/SOAP APIs, JWT authentication, and OAuth flows.
- Optimize performance with batch processing, asynchronous Apex, and governor limit best practices. Conducted unit testing, debugging, and performance optimization for Salesforce applications.

## Certifications

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- Salesforce PD1
- Salesforce fundamentals Admin
- Salesforce Associate
- Salesforce AI associate
- Copado Fundamentals I & Copado Fundamentals II