Ritam Bhardwaj *Salesforce Developer*

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📞 9871178449

📍 Faridabad, Haryana

📅 1996/09/24

Profile

Passionate Salesforce developer with 2.8 years of experience building and customizing applications to enhance business processes. Proven ability to handle multiple projects at the same time and to manage and mentor junior resources, fostering a collaborative and productive development environment.

Certificates

- Salesforce Certified Administrator
- Salesforce Associate
- Salesforce Certified Platform Developer 1
- Salesforce certified AI associate

Professional Experience

2023/03 – present
Noida, India

Salesforce Developer
360 Degree Cloud Pvt. Ltd.
As a Salesforce Developer, I have successfully completed four projects, showcasing my expertise in Salesforce development and customization. I have also taken on leadership responsibilities by managing two team members, guiding them through various tasks and ensuring project deadlines are met. My work has been recognized and applauded by clients after successfully delivering projects.

2022/05 – 2023/03
Noida, India

Salesforce Developer
Techpro Compsoft Pvt. Ltd.
As a Salesforce Developer, I have played a pivotal role in my organization by providing Salesforce admin training to junior team members, ensuring they are well-equipped with the necessary skills and knowledge. Additionally, I have collaborated closely with the sales team to secure projects with clients, leveraging my technical expertise to align client needs with our service offerings.

Skills

Apex Classes

Asynchronous Apex

Data Security
Profiles, Permission sets, OWD

Flows

Data Management
Data Loader, Salesforce Inspector, Dataloader.IO, Data Import Wizard

Apex Triggers

Lightning Web Components

Reports & Dashboards

Approval Processes

Experience Sites

Soft Skills

MS Office (Word, Excel, Powerpoint)

Postman

Asana

JIRA

Workbench

Zapier

Projects

Financial Institution
- Migrating security of Users from Profile level to permission sets.
- Automate Web to Lead
- Maintain Data from the Sandboxes
- Provide automation to various operations

AI company
- Built lead submission portal on experience cloud
- Automated lead conversion process
- Created approval process
- Deployment of sites through meta data

Magazine Publishers
- Take care of Salesforce releases
- Build Automation for various operations
- Manage multiple Sandboxes
- Meetings with stakeholders
- Updating legacy data

Real Estate Company
- Workflow designing
- Built app for different verticals
- Automate various operations
- Data security for Users

Transportation Company
- Created Automation to send notification on Slack
- Automated fields to remain in sync with other objects
- Provide Consulting for best practices
- Automated round-robin lead routing

ADHOC Projects
- Integrated Salesforce with zoominfo and enabled bi-directional communication
- Integrated Seismic with Salesforce
- Integrated Salesforce with intercom through zapier to sync Salesforce contacts with intercom
- Created a functionality to bulk update records in list view if inline editing permission is not granted.

Education

2014/05 – 2018/06	**B.Tech (Mechanical)**	
Rohtak, India	*Maharishi Dayanand University*	
2012/04 – 2014/03	**Highschool**	
Faridabad, India	*Divine Public School*	
Faridabad, India	**Matriculation**	
	D.A.V. Public School	