PANCHANANA PANDA

⚲ *Bengaluru, India*

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PROFILE SUMMARY

Salesforce Developer with over 2.5 years of experience in developing and implementing customized Salesforce applications. Adept at translating business requirements into technical solutions that improve efficiency and support organizational goals.

TECHNICAL SKILLS

Programming Languages	Apex, triggers, LWC, JavaScript, HTML, CSS, Python
Libraries/Frameworks	Salesforce Lightning Framework, Rest API
Database	MySQL, SOQL, SOSL
Platforms & tools	Salesforce Platform, Visual Studio Code, Workbench, Postman, JIRA

WORK EXPERIENCE

Application Development Analyst   Aug 2022 - Present
Accenture Pvt Ltd, Bengaluru

- Architected and fine-tuned Salesforce solutions leveraging Apex, triggers, Lightning Components, and Salesforce Lightning Web Components; optimized workflow efficiency by 35% and reduced manual data entry by 50%.
- Configured and maintained Salesforce objects, fields, workflows, approval processes, and validation rules, improving data integrity and workflow efficiency, resulting in a 25% reduction in data entry errors and 30% faster approval cycles.
- Integrated Salesforce with external systems using REST APIs, facilitating seamless data exchange and improving system interoperability, which reduced data synchronization time by 20% and enhanced the accuracy of real-time data updates by 15%.
- Created and deployed custom Lightning Web Components (LWC) to enhance user interface and automate business processes, improving user engagement by 30% and reducing page load times by 20%, while ensuring seamless integration with Salesforce data models and business logic.
- Familiarity with front-end technologies such as HTML, CSS, JavaScript, and web development frameworks.
- Conducted thorough testing, debugging, and troubleshooting of Salesforce applications, resulting in a 20% decrease in reported issues.

Software Engineer Intern   Feb 2022 - Jun 2022
Cognizant, Bengaluru

- Developed and maintained responsive websites using HTML5 and CSS3, ensuring compatibility across various devices and browsers; enhanced user engagement by 40%.
- Created complex SQL queries and stored procedures to retrieve, manipulate, and analyze data, cutting report generation time by 50% and improving decision-making.
- Built reusable code libraries, reducing development time for future projects by 35% and maintaining consistency across company platforms.
- Ran debugging tools to identify and resolve flaws before publishing, resulting in a 20% reduction in post-launch issues and ensuring smoother, faster product releases.

PROJECTS

Intel Quote Request

Salesforce Developer   Apex, triggers, Aura, LWC, Rest API, SOQL

- Designed and customized Salesforce functionalities to streamline the quote request process, resulting in a 30% reduction in processing time.
- Created custom components, Apex classes, and Visualforce pages to enhance the user experience and improve operational efficiency.
- Implemented robust sharing, permission sets, and security rules specific to Experience Cloud for external users, ensuring secure access and compliance for 100+ external users.
- Supported the integration using REST APIs, improving data synchronization and reducing manual entry by 15%.
- Developed a user-friendly UI for OEMs to easily submit their quote requests, increasing submission accuracy by 25%.

EDUCATION

Silicon Institute of Technology, Bhubaneswar   Aug 2018 - May 2022
Bachelor of Technology in Electronics & Communication Engineering

Khallikote Junior College, Berhampur   Jun 2016 - May 2018
Higher Secondary Certificate

CERTIFICATIONS

- Salesforce Certified Platform Developer I
- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder