



# Pratiksha Nagrare

## Salesforce Developer

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 Nagpur Maharashtra

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### EDUCATION

#### Bachelor of Engineering (Computer Technology)

Priyadarshini College of Engineering  
2016 – 2020 | Nagpur, India



### AWARDS

#### Gracias

Infosys

Awarded with this for keeping up the good work and not compromising anywhere in terms of work .



### SKILLS

- Salesforce Administration
- Apex Programming
- Lightning Web Components
- Lightning Aura components
- Data Loading
- Salesforce Security Model
- Salesforce Data Management (Data Loader, Data Import Wizard)



### CERTIFICATES

- Salesforce Certified Platform Developer 1
- Salesforce Certified Marketing Cloud Administrator
- Salesforce Certified Administrator
- Salesforce Certified AI Associate
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### PROFESSIONAL EXPERIENCE

#### Infosys Limited

Senior System Engineer

06/2021 – present | Pune, India

#### Projects: -

**Project Title: - Sales and Service Cloud**

**Manufacturing Project**

**Role: Salesforce Developer**

#### Responsibilities:

- Developed custom solutions on the Salesforce platform using Apex, Visualforce, Lightning Components, Pardot to meet business requirements.
- Designed and implemented custom objects, fields, workflows, and validation rules to automate business processes.
- Good hands-on experience in Apex, SOQL & SOSL, Apex Trigger Expertise in building Lightning Components, Experience in Salesforce Lightning Data Service and Lightning Design System.
- Collaborated with cross-functional teams to gather requirements, design solutions, and deliver high-quality Salesforce applications.

**Project Title: - Service Cloud ManufacturingProject**

**Role: Salesforce Developer**

#### Responsibilities:

- Responsible for Migration of classic components to Lightning Web Component.
- Developed Flows for Automating Business process and migrated all process builders and workflows into Flow builder.
- Involved in creating Reports and Dashboards.
- Actively took part in delivering KT's and documentation
- Collaborated with cross-functional teams to gather requirements, design solutions, and deliver high-quality Salesforce applications.
- Worked on Pardot and Implemented Email Templates, Dynamic List, Segmentation List, Forms, Automation rules as per business requirement