CHATAPARTHY NAVEENA

+91-8464959348 | *16naveena058@gmail.com* | https://www.linkedin.com/in/naveena-ch | Eluru

PROFILE SUMMARY:

- Results-oriented IAM Analyst with 3.2 years of experience, focusing on user provisioning within Active Directory and Azure Active Directory environments. Demonstrated success in improving provisioning workflows, reducing access-related errors, and enhancing overall security posture. Adept at maintaining accurate user data and ensuring timely access for new and existing employees.
- Self-esteem, Adaptable, Quick learner, Attention to detail.

TECHNICAL SKILLS:

IAM & Security: Active Directory, Azure AD, SailPoint Identity Now, CyberArk, Privileged Access Management (PAM)
System Administration: Windows & Linux Administration, Microsoft Entra ID
Scripting & Automation: Python 3.13, PowerShell
Database & IT Tools: SQL Server 2012, MS Office, Jira, Silva, ServiceNow

SOFT SKILLS: Problem solving, Analytical thinking, Positive outlook at work, Effective communication.

WORKING PLATFORMS:

Operating Systems: Windows, Linux
Directory & Identity Management: Microsoft AD Administration, Azure AD
Privileged Access Management (PAM): CyberArk, EPAS
Mainframe & Ticketing Systems: IBM Mainframe, Jira

CERTIFICATIONS:

Microsoft Certified: Azure Fundamentals (AZ-900)
Microsoft certified: Security, Compliance and Identity Fundamentals (SC-900)
ISC2 Certified: Certified in Cybersecurity
Microsoft Certified: Azure Administrator Associate (AZ-104)

PROFESSIONAL EXPERIENCE:

Capgemini Technology Services Limited, Bengaluru

Roles: Security Administrator 03/2022 to 04/2025

Key Skills & Expertise
- **Identity & Access Management (IAM):** Expertise in on-premises and cloud-based user access management using Microsoft Entra ID, M365, and Privileged Access Management.
- **IT Service Management & Security:** Strong background in ITIL practices, request/incident management via ticketing tools (Silva), and security operations.
- **System Administration:** Skilled in managing privileged and non-privileged accounts on Linux and Windows, troubleshooting SSO issues in applications.
- **Role-Based Access Control (RBAC):** Defined and monitored access review cycles, segregation of duties (SoD), and least privilege access controls.
- **User Provisioning & Compliance:** Managed lifecycle events, password governance, provisioning/de-provisioning accounts, and ensured compliance with GDPR, PCI, and HIPAA.
- **Privileged Access Management (PAM):** Administered cloud application access, domain/shared

folder management, and CyberArk privilege access solutions.

- **Azure & Entra ID Administration:** Added users to Azure tenant access, administered application access, and managed authentication using SailPoint.
- **Exchange & O365 Administration:** Provisioned, modified, and terminated distribution lists, mailboxes, and public folders.
- **Security Analysis & Auditing:** Generated audit reports to assess password robustness, enforced password policies via Enforcer, and alerted users proactively.
- **Audit & Risk Assessment:** Conducted regular audits on privileged and non-privileged accounts to assess password strength and identify vulnerabilities.
- **Password Security & Governance:** Evaluated password policies and ensured compliance with industry security standards.
- **Audit & Risk Assessment:** Conducted security audits and extracted reports to assess password robustness across privileged and non-privileged accounts.
- **Policy Implementation & Enforcement:** Applied password policies via Enforcer, audited credentials, and proactively alerted users of security gaps.
- **Access management:** Understanding of Authentication, Authorization, MFA, SSO, Federation, and Directory Services concepts.
- **SSO and identity Federation support:** Supporting Single Sign-On (SSO) infrastructure, analyzing issue related to SSO and Multi-Factor Authentication (MFA)
- **IAM Security & protocol:** Strong knowledge about OAuth, OpenID and SAML concepts, Proficient in Azure Active Directory B2C & B2B connections.
- **Azure Services:** Strong knowledge of Azure services (VMs, Azure AD, Azure Storage, Entra ID, VNet, Load Balancer, Firewall, etc.)

Professional Experience:
- Managed access provisioning for 1,000+ users, ensuring compliance with IAM policies. Reduced access-related errors by 30% through workflow optimization. Improved incident resolution time by 40%, collaborating with L1, L2, and L3 teams. Optimized password robustness by enforcing security policies, enhancing compliance by 25%. Led IAM audits covering 500+ accounts, identifying and mitigating security risks with compliance across diverse platforms.
- Managed end-to-end service requests (L1, L2, L3), collaborating with technical teams for timely resolution.
- Created and maintained structured business requirements in Jira & Confluence.
- Provided Exchange & O365 administration support, handling provisioning, modifications, and terminations of mailboxes, DLs, and public folders.
- Implemented and monitored password policies, enhancing security posture and reducing risk exposure.
- Led cross-functional teams in evaluating password robustness and access controls for critical applications.
- Recognized for analytical skills and customer-first approach, Received appreciation for rapid problem-solving.
- Ability to perform Root Cause Analysis and suggest solutions to avoid errors.
- Resolve technical issues through debugging, research, and investigation.
- Adapted seamlessly to fast-paced environments, balancing quality, efficiency, and security.
- Improved KPI to 95% by leveraging strong analytical skills, optimizing processes, and enhancing operational efficiency.

EDUCATION:

AU College of Engineering for women, Andhra University, Vishakhapatnam

B. Tech in Electronics and Communication Engineering   July 2016-May 2019
CGPA:7.79

Government Polytechnic for women, Kakinada

Diploma in ECE   June 2013-May 2016

Percentage:94.38   ,

Pratibha English medium high school, Jangareddy gudem

SSC 2013, CGPA 9.7   .   June 2012- May 2013

INDUSTRY EXPOSURE: Industrial training in ECIL-ECIT.

MINI PROJECTS: Fire alarm, Power supply of +5V, PCB Designing.

PROJECTS: MR image classification using adaboost for brain tumor type.

ACHIEVEMENTS:

GATE ECE AIR 7119 (2021), GATE ECE AIR 6743 (2022)