

**Satyam Kumar Sahu**  
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#### **PROFESSIONAL CAREER SUMMARY:**

- Having **4** years of IT Experience into Salesforce with Administration, Development in **NIV-TECH SOLUTIONS PVT . LTD**, Bhubaneswar. I have Joined this company since January 2021 .
- Hands on Experience on data modeling, page layouts, tabs, custom fields, custom objects, validation rules, workflow rules, process builder, email templates, roles, profiles, Apex, LWC etc.
- Data migration – Having hands on experience with tools like Import/Export using Data loader.
- Implemented security and sharing rules at object, field, and record level for different users, also created various profiles and configured the permissions based on the organizational hierarchy.
- Designed Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, Approval Processes & Process builder field updates, and Email generation according to application requirements.
- Experience in data migration using Apex Data Loader / Import wizard.
- Extensive experience in writing Test classes and Test Coverage for all the apex classes designed.
- Developed SFDC Customized Reports and Dashboards.
- SFDC Developer-Experience in developing User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers.

#### **TECHNICAL SKILLS:**

- Programming Language: **APEX**
- Technical skills: **Apex, Salesforce CRM, Triggers, Data modeling, Data Management, SOQL, Salesforce governor limits, Apex Test class, Approval process, Lightning flow, LWC , Security models, Asynchronous Apex, Sales cloud, service cloud, Marketing cloud , Experience cloud**

#### **PROJECTS:**

**Project Name** : Mosaic Agro Sciences

**Project Role** : Salesforce Developer

**Description:** This App was designed to handle Sales and Service process of Mosaic Agro Sciences Business. To ensure delivering Quality services for the products Case Management is introduced.

#### **Roles& Responsibilities:**

- Interacting with Business users and gathering the requirements.
- Analyze the requirements and propose all possible approaches per their feasibility.
- Designed and developed Apex classes, Apex Triggers for various functional needs in the application.

- Customized different page layouts and assigned them for different profile users
- Customized tabs for among different business users groups and centers.
- Schedules the reports, dashboards for management and all the department heads by emails.
- Creating User and Profile level Permission Sets.
- Creating Custom Setting to configure and Manage org level.
- Implemented Apex classes, Custom Settings, User Permission Sets, Custom Templates etc.
- Successful in handling and training a team of 3 resources
- Primary contact for all data uploads (Delta / Final) and given immediate resolution for the issues reported during the process.
- Done Sanity testing and worked with the business users closely to help them understand the functionality.
- Successfully launched the product within timelines maintaining the data consistent all over the time.
- Hands-on experience in creating Parent-Child and Child-Parent relationship LWC component and separate Apex classes for each module to maintain code reusability.
- Have used Custom Settings/Custom Metadata to store configurable values and the same is being passed to the LWC and Apex components ensuring it is easily configurable by admin in case of any changes required.
- Have followed best practices when writing Apex code (including the test classes also) for the components developed.

**Project Name** : EMEA Sales

**Project role** : Salesforce Developer

#### **Description:**

This application is to maintain track of the Sales process for one of the known pharmaceutical brands of US to track sales process in European, South African and Middle East region with implementation of territory management and following the standard sales process.

#### **Roles & Responsibilities:**

- Gathering requirements from Business Analysts (BIA's) and understanding, explaining them to team (Requirement Orientation). Conducting business related sessions if necessary.
- Prioritizing user stories based on dependencies, estimating user story points and planning the iterations.
- Creating custom objects/fields, build workflows, validations, Configuration and Development and writing Test Classes
- Worked on Apex classes and Triggers
- Written test classes/methods to ensure smooth deployment
- Detailed presentation of the deliverables to SME's /client's at the end of each iteration (Iteration demo).
- Supporting production deployments on weekends and performing system testing after successful deployment.
- Finding solutions for the production incidents which needs code changes.
- Maintaining stable development servers by monitoring all the component regularly.
- Updating the analysis/solution details and documenting them.