TUMPA DEV

Salesforce Developer

Around **3 years of experience** as an Administrator and Developer in Salesforce. Extensive experience in Sales and Service clouds, App Exchange which includes building customized application using Apex class, Apex trigger, Apex Test classes, SOQL, Validation Rule, Lightning components, Flow, Integration, etc. Have worked with different tools like Data loader, Workbench. Salesforce securities - Roles, Permission set, Profiles, Sharing rule. Code optimization with respect to Governor limits of salesforce.

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WORK EXPERIENCE

Cognizant Technology Solutions
Programmer Analyst

12/2021 - till date, *Bangalore*

Working as a Salesforce Developer to build different applications to meet the business requirements of various clients across the globe.

CERTIFICATION

Salesforce Certified Platform Developer 1

27 Aug 2021

Salesforce Certified Administrator

15 Aug 2022

Salesforce Certified Associate

14 May 2023

Salesforce Certified Platform App Builder

10 July 2023

Salesforce Certified AI Associate

30 Jan 2024

QUALIFICATIONS

MCA (Master's in Computer Application)
Patna Science College

2020, *Patna*

BCA (Bachelor's in computer application)
Magadh Mahila College

2017, *Patna*

Intermediate
Govt +2 Girls School

2014, Patna

Matriculation
DBRK Jalan High School

2012, Patna

INTERESTS & HOBBIES

Art & Craft

Cooking

SKILLS

Flows | Process builder | Apex class | Apex Trigger | Batch Apex | Apex Integration | SFDC Testing | Lightning web component | SOQL | Omni Studio

PROJECTS

Credit Control AXA XL
- Developed automated test scripts and conducted manual testing for software applications.
- Led the creation of test cases, identified test data and executed tests.
- Conducted functional, regression, smoke and integration testing to ensure the application met customer requirements.

Mobilisights
- Onboarding Mobilisights Sales users on Sales Cloud Platform to manage and lead CX & Sales process driving the revenue growth for DaaS product offering for its clients.
- Created Flow, Approval Process and Email Templates.

Policy Management AXA XL
- Created Apex classes, Process Builder, Flow or configure components.
- Created Email template, custom field, metadata, labels.
- Writing Apex Triggers and Controller classes by keeping in mind SFDC governor limits.
- Achieving Test Converge more than 75% and maintaining the same at the time of enhancements and Preparation of Unit Test Plans.

Mobile Service Center
- Developed an application using Salesforce that provide services to the repaired mobile which makes it reusable. Summary of works involves in MSC is nothing but when faulty equipment is received from the consumer, an assessment of the nature of the complaint is made.
- Created LWC, Process Builder, Flow or configure components.