

Shrivastav Banti Hitendra

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Professional Summary

Dynamic and results-driven Salesforce Developer with 2 years of experience specializing in Salesforce customization, LWC, and Apex development. Proven ability to design, develop, and implement scalable Salesforce solutions, enhancing system functionality and user experience. Skilled in client communication, team collaboration, and delivering high-quality solutions aligned with business objectives.

Technical Skills

Salesforce Development: Apex Classes, Triggers, LWC (Lightning Web Components), Aura Components, Visualforce Pages

Integrations: REST/SOAP APIs, Platform Events, GraphQL

Automation: Flows

Tools: Data Loader, Workbench, VS Code, Force.com IDE

Database & Query: SOQL

UI Design: Salesforce Lightning Design System, Bootstrap, jQuery

Languages: Java, PHP

Work Experience

Salesforce Developer

Kriit Technologies Pvt. Ltd., Surat

January 2023 – Present

- Designed and developed custom LWC solutions to enhance system functionality for diverse projects.
- Implemented SOAP and REST-based integrations, enhancing data synchronization and reliability.
- Optimized legacy AURA component code to meet new business requirements, enhancing processing efficiency and system performance.
- Collaborated with cross-functional teams to deliver Salesforce solutions aligned with client objectives.
- Developed and executed batch apex and scheduled apex to automate data processing tasks.

Key Projects:

MAF – Real Estate and Leasing Domain

- Developed Apex classes, triggers, and LWC components for system enhancements.
- Created and maintained custom metadata, labels, and settings for better configuration management.
- Worked on integration processes using SOAP and REST APIs.

Zo-Skin Health Care

- Designed multi-language forms in Salesforce using LWC to enhance global accessibility.
- Developed platform events to streamline real-time communication with external systems.
- Implemented validation rules, conditional visibility, and file upload capabilities for enhanced form usability.

Dementia Singapore's Agency

- Built custom objects, fields, and page layouts, ensuring alignment with project requirements.
- Designed an LWC-based form with dynamic input fields and integrated data submission functionality.
- Utilized Visualforce to dynamically generate PDF documents for user-submitted data.

Coca-Cola Europacific Partners

- Developed dynamic data tables using LWC for a user-friendly interface.
- Integrated GraphQL for efficient data querying and synchronization.
- Created comprehensive test classes to ensure robust and error-free functionality.

Education

Master of Computer Applications (MCA)

Acharya Motibhai Patel Institute of Computer Studies (Ganpat University)

2021 – 2023

CGPA: 9.23

Bachelor of Computer Applications (BCA)

DNV International Education Academy College (KSKVKU University)

2016 – 2020

CGPA: 7.54

Certifications

- Salesforce Platform Developer I (Achieved)
- Salesforce AI Associate (Achieved)
- Salesforce AI Specialist (Achieved)

Areas of Expertise

- **Custom Development:** Force.com Platform, Lightning Web Components, Aura, Apex Triggers, Batch Apex, Visualforce.
- **API Integrations:** REST/SOAP-based integrations with third-party applications such as Payment APIs (RazorPay) and Weather APIs.
- **Automation:** Flows, Workflows, Processes, External Services.
- **Data Migration:** Expertise in data migration and integration using Informatica, Ant Migration, and Data Loader.
- **User Interface Design:** Building user-friendly mock-ups with Salesforce Lightning Design System and Bootstrap.
- **Security Configuration:** Managing roles, profiles, permission sets, and sharing settings for robust data security.