

Saurav Kumar

Salesforce Developer

Bengaluru, Karnataka

Contact No: +91-6200947258

E-mail: Sauravkumar0797@gmail.com

LinkedIn Id: <https://www.linkedin.com/in/saurav-kumar-81157a158/>

Trailhead Id: <https://trailblazer.me/id/skumar2331>

SUMMARY

Experienced IT professional with 3.4 years of overall experience, including hands-on experience as a skilled Salesforce Developer. Proficient in CRM Implementations, including analysis, design, development, administration, configuration, and migration from classic to lightning. Skilled in lightning component development and managing Reports & Dashboards for Business Analysis. Experienced in design, development, and analysis of complex Salesforce implementations.

SKILLS

Operating Systems: Windows, Mac OS Web

Technologies: HTML, CSS, JS

Salesforce Technologies: Custom Objects, Force.com, Data Import Wizard, Workflows & Approval process, Validation Rules, Process Builder, Flows, Custom Settings, Reports & Dashboards, Email Service, Change Sets Deployment, Sales Cloud, Service Cloud, Apex Language, Apex Trigger, Apex Classes, LWC, SOQL, SOSL, DML Operation, Test classes, Batch Apex.

Tools: Data Loader, Workbench, Data Import Wizard, Postman, Gitlab, Jira, Copado, Visual Studio, MS Access.

PROFESSIONAL EXPERIENCE

Verizon, Bangalore - (*Salesforce Developer / Administrator*)

OCT 2023 -PRESENT

- Implemented customization using Apex Classes, Triggers, and Lightning Web Components for the Sales Cloud and Service Cloud Platforms.
- Developed Batch Apex and Schedule Apex based on business requirements for the Salesforce platform.
- Worked with custom settings and metadata types for the Sales Cloud and Service Cloud.
- Created Workflows, Validation Rules, Sharing Rules, Reports and Dashboards to automate processes and provide data insights.
- Created Profiles, Roles, and Security Settings for users to ensure appropriate access to data and functionality for the Salesforce platform.
- Deployment of configuration change via Change Set and customization change using Gitlab.
- Built, tested, and deployed changes supporting technical maintenance, enhancements, and new functionalities for Salesforce

Wissen Infotech, Bangalore - (*Salesforce Developer / Administrator*)

Client - Schneider Electric

JUNE 2022 -SEP 2023

- Gathered client requirements and prepared Business Requirement Documents (BRD) with the team for further process.
- Configured Salesforce as a Salesforce Admin and worked on customizations for Development as per the client's needs.
- Implemented customization using Apex Classes, Triggers, and Lightning Web Components for the Sales Cloud and Service Cloud Platforms.
- Developed Batch Apex and Schedule Apex based on business requirements for the Salesforce platform.
- Created Workflows, Validation Rules, Sharing Rules, Reports and Dashboards to automate processes and provide data insights.
- Worked with custom settings and metadata types for the Sales Cloud and Service Cloud.
- Created XML file packages for deployment and deployed them from Sandbox to Production.
- Conducted end-to-end testing of the requirements and deployed them into Production.
- Utilized process automation tools like Workflow, Process Builder, and Flow Builder to complete the Configuration work.
- Worked with Change Sets for deployment and utilized Workbench Tool for client's data migration & deploy for the Salesforce platform.
- Worked with Postman Application Tool for API testing.
- Created Profiles, Roles, and Security Settings for users to ensure appropriate access to data and functionality for the Salesforce platform.

Client - KEN42 (*Salesforce Developer / Administrator*)

JUNE 2021 - JUNE 2022

- Configured Salesforce as a Salesforce Admin and collaborated with the Development team for Customization.
- Created Reports and Dashboards to provide data insights and support decision-making processes.
- Provided support for project execution and ensured seamless implementation of new solutions.
- Utilized process automation tools such as Workflow, Process Builder, and Flow Builder for Configuration work.
- Worked with Data Loader Tool and Workbench Tool for data import, export, and migration for the Salesforce platform.
- Prepared Admin and User Manuals to ensure user adoption and understanding of Salesforce features.
- Built, tested, and deployed changes supporting technical maintenance, enhancements, and new functionalities for Salesforce

CERTIFICATION

- Salesforce Certified Platform Developer I (PD1)
- Salesforce Certified Administrator (ADM 201)
- Salesforce Certified Associate
- Copado Certified Fundamentals

EDUCATION

Rajasthan Technical University, Kota - Bachelor of Technology

Electronics And Communication (2015 – 2019)

Intermediate (CBSE Board)-2015