



Ruchita Bhanapure

Salesforce Developer

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Objective

3.3 years of experience in **Salesforce Customization** and **Configuration** includes **Lightning** Component Framework, **LWC**, **Apex**, **Sales Cloud**, **Service cloud**, **Data** management, **security**, and **modelling**, Debug log, **Trigger**, Asynchronous process and **Testing** apex.

Professional

Salesforce Developer

- 🕒 3.3 years of experience in Salesforce customization and configuration developing **Lightning Web Components (LWC)** a leveraging the Salesforce **Lightning Framework** to create responsive and intuitive user interfaces.
- 🕒 Experienced in Salesforce configuration, including **custom objects**, fields, **workflows**, **validation rules**, and process builder automation.
- 🕒 Familiar with Salesforce data management best practices, including **data modeling**, **data migration**, and **data quality** assurance.
- 🕒 Created and maintained user **profile**, **workflows**, **report and dashboard**.
- 🕒 Knowledgeable in **Salesforce integration** techniques, utilizing **REST** and **SOAP** API's to integrate Salesforce with external systems.
- 🕒 Proficient in Salesforce development tools such as Salesforce DX, **Visual Studio Code**, and Salesforce CLI for version control, debugging, and deployment.
- 🕒 Performed **QA testing** after Critical Updates to transition customer data smoothly to retain performance and usability of Salesforce.

Technical Skill

➤ **Apex**

➤ **Lightning Web Component**

➤ **Trigger**

➤ **Data Loader**

➤ **Reports and Dashboard**

➤ **HTML**

➤ **JAVA**

➤ **C/C++**



Employement

Organization :RP Tech Solutions Pvt. Ltd

Designation : Salesforce Developer

Duration : April 2021 to till date

Project

Project Name : Nir mal Bang

Role : Salesforce Developer.

Work Description:

The objective of this project is primarily focused on the Service Cloud. Established SFDC as a CRM tool for Sales and service Departments directly supports their efforts to streamline their processes. We use various standard features of Salesforce like lead Management, case management and

ensure quick solutions to customer as well as business growth. Leveraging to implement customer immersed portals that have the capacity to provide direct communication with Client, query real-time customer account information, track customer interactions and the actions employed to resolve the customer issues, and be able to report on the results of their efforts.

Responsibilities:

- > Interacted with business users for analysis, requirements gathering and development.
- > Perform analysis of technical and business requirements.
- > Developing **Lightning Web Component** and coordinating development for lightning web components at GUI level.
- > Experience in **Configuration, Lightning and support experience** with Salesforce platform. Created various **Roles, profile page layout, Audit trail** and configured the permission based on the hierarchy requirement of the organization.
- > Responsible for the setting up of **field level security**.
- > Involved in accounts merging, maintaining **public groups, created Report dashboard** as per customer requirements.
- > Sound knowledge of **Apex class, Apex trigger, Collection, Test Class**.
- > Created **Lightning components** added **CSS and design parameters** that makes the components look and feel better.
- > Upgraded Application Salesforce **classic to Lightning Experience** to develop a rich user interface.
- > *Designed and deployed the custom objects, custom tabs, validation rules, page layouts, Record type, Components, visualforce pages.*
- > Involved in daily stand-up meetings, scrum. This resulted to bring a good solution to the business requirement.



Project Name : Biotech

Role : Salesforce Developer.

Work Description:

Such software for biotech is built to streamline operations, optimize data handling and uphold standards. Our ERP solutions combine various business functions, such as managing inventory, handling procurement, planning production and generating reports, all aimed at ensuring operations and heightened efficiency.

Responsibilities:

- Interacted with business users for analysis, requirements gathering and development.
- Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com.
- Maintained the Salesforce platform by **monitoring support ticket, User issue and employee workflow.**
- Performed **QA testing** after Critical Updates to transition customer data smoothly to retain performance and usability of Salesforce.
- Created and maintained user **profile, workflows, report and dashboard.**
- Ensured **Data integrity** through appropriate use of de-duping ,loading and exporting tools for bulk data using **Data loader ,Import Wizard.**
- Managed ongoing **support requests and administrative** needs of users.
- played the role of Salesforce developer and support including **incident management, user management, security management ,Salesforce configuration lightning**

Education

Master of Business Administration in Information Technology.

Dr. D.Y.Patil University, Pune Maharashtra, India

Bachelor of Engineering In Information Technology.

G.H.Raisoni Institute, Pune, Maharashtra, India

I hereby declare that above mentioned information furnished is true to my knowledge.

Date:

Place: Pune

Name

Ruchita Bhanapure.