

# Divyam Goyal

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## ASSOCIATE SOFTWARE ENGINEER - SALESFORCE DEVELOPER

### Professional Summary

Salesforce Developer with a strong background in Apex, Visualforce, and Lightning, dedicated to building adaptable, user-centered solutions that enhance productivity and user experience. Known for quick learning, adaptability, and commitment to high-quality results, I'm eager to contribute to a forward-thinking team focused on impactful growth and innovation.

### WORK EXPERIENCE

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#### NESSCO INDIA

JAIPUR • 12/2022 - Present

#### ASSOCIATE SOFTWARE ENGINEER - SALESFORCE • Full-time

- **Salesforce Expertise:** 1.5+ years of experience in Sales Cloud and developing custom Lightning components.
- **Solution Development:** Skilled in designing, coding, and supporting Salesforce solutions through configuration and customization to fulfill specific business needs.
- **Environment Management:** Proficient in managing Salesforce sandbox and production environments for seamless deployment and reliable performance.

#### ASSOCIATE SOFTWARE ENGINEER - WEB DEVELOPER • Full-time

- **Google Sheets and Apps Script Mastery:** Leveraged extensive knowledge in Google Sheets and Apps Script for efficient data manipulation, advanced formula applications, and task automation. Created tailored solutions across over 50 automation scripts, reducing manual tasks by approximately 70% within Google Workspace.
- **MERN Stack ERP Development:** Developed a scalable ERP solution using the MERN stack, integrating React.js, MongoDB, and Google Sheets for seamless data management. This system processed over 200,000 data points monthly, enhancing operational efficiency by 40% and supporting data-driven decision-making.
- **Dynamic Website Project Lead:** Led a team of 7 developers in delivering a responsive, dynamic company website using Next.js and TypeScript. Coordinated project milestones with 95% on-time task completion, implemented advanced functionalities, and achieved a 30% increase in user engagement post-launch.

### EDUCATION

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#### BACHELOR OF TECHNOLOGY in CSE

Jaypee University of Information Technology • GPA: 7.8

SOLAN, HIMACHAL PRADESH • 07/2018 - 08/2022

I completed my **Bachelor of Technology degree in Computer Science and Engineering**

from **Jaypee University of Information Technology, Solan** securing **7.8 GPA**

### PROJECTS

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#### CLIENT: INSURANCE DOMAIN

06/2023 - 11/2024

#### SALESFORCE

- **Sales Team Management Application:** Spearheaded the development of a custom Salesforce application to streamline sales team operations, leveraging **Lightning Web Components (LWC)**, **Flows**, and **Apex**. This project demonstrated my expertise in developing complex, high-impact modules, improving team productivity and sales tracking.
- **Internal Lightning Application:** Developed an advanced, Lightning-based Salesforce application for internal project

management, showcasing proficiency with **LWC** and providing user-friendly interfaces to support various departmental needs.

- **Custom Objects & Page Layouts:** Created and configured **custom objects**, **page layouts**, and **related lists** on record detail and edit pages to enhance usability and streamline data management for end-users.
- **Data Loader Configuration:** Managed configuration and troubleshooting of Salesforce **Data Loader**, enabling efficient data imports and exports for large datasets.
- **Deployment & Version Control:** Experienced in production deployment using **VS Code** and **Metadata API (MDAPI)** for streamlined, error-free deployments and version control.

## FORMICIA: FORM-BUILDER-APP

03/2023 - 05/2024

CLIENT: NESSCO INDIA

- **Drag-and-Drop Form Creation:** The application, built with Next.js and TypeScript, offers a drag-and-drop interface that allows users to easily design custom forms by selecting and arranging various input elements without any coding required.
- **Form Sharing and Data Management:** After creating a form, users receive a shareable link to collect responses. All data is securely stored and managed using Prisma, ensuring efficient access and management of form submissions.

## TRIP MANAGEMENT ERP

12/2022 - 02/2023

CLIENT: NESSCO INDIA

- **Efficient Trip Planning:** Streamline daily trip scheduling, request payments, and log expenses such as food, hotels, and travel with Trip Management—an ERP project designed for seamless organization.
- **Comprehensive Reporting:** Gain insights through a robust dashboard, access detailed reports for strategic decision-making and uphold accountability with multi-departmental approvals (HR, HOD, Accounts).

## CERTIFICATIONS

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### Salesforce Certified Platform Developer 1

## SKILLS

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**Programming Languages:** Apex, Core Java, CSS, HTML, JavaScript, Lightning, LWC, Python, TypeScript

**Query Based Languages:** MongoDB, SOQL, SOSL, SQL

**Tools and Software:** Data Loader, GIT, Github, JIRA, Salesforce, Salesforce Workbench, Visual Studio Code

**Others:** Salesforce Admin

## PUBLICATIONS

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### Decision Analytics Journal

11/2023

Elsevier Inc.

**Published a Research Paper in Decision Analytics Journal:** An ensemble learning-based framework for breast cancer prediction