

# SHAMBHAVI SHRIVASTAVA

Salesforce Developer — Software Engineer  
shambhavishrivastava23@gmail.com — +91-7987925267 — LinkedIn

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## Professional Summary

Over 2+ years of Professional experience designing, developing and implementing Salesforce solutions within the industry. Skilled at optimizing business processes, improving data management and ensuring regulatory compliance in a highly regulated environment.

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## Work Experience

**Future Focus Infotech Pvt.Ltd - Pune**

**December 2024 – 20th December 2024**

- Developed and maintained Salesforce data architecture, including custom objects, fields, page layout and validation rules.
- Well-maintained Test code coverage unit testing for all the codes in the system following the Salesforce limits.

**Wipro Technologies - Bangalore**

**December 2021 – July 2024**

- Developed and maintained Salesforce data architecture, including custom objects, fields, page layout and validation rules.
  - Developed and maintained Salesforce Salesforce customization, including apex classes, resulting in increase in system functionality and user satisfaction.
  - Developed and implemented custom workflows and triggers, resulting in reduction in manual data entry and increase in data accuracy.
  - Designed and implemented custom security model including profiles, roles and sharing rules, resulting in increase in data security and decrease in data breaches.
  - Created and maintained reports and dashboards to track key performance metrics, resulting in increase in sales team productivity and increase in revenue.
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## Tools and Technologies

**Technology:** Apex, SOQL, Debugging and Troubleshooting, SQL, Linux, JavaScript, HTML, CSS

**Extra Curriculars:** Certified Python programmer on Hackerrank, Double Star Ranger Rank on Trailhead

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## Certifications

- Oracle Cloud Infrastructure 2023 AI Certified Foundations Associate
  - Oracle Cloud Data Management 2023 Certified Foundations
  - Oracle Cloud Infrastructure 2023 Certified Foundations Associate
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## Education

**Technocrats Institute of Technology and Excellence, Bhopal**  
B.Tech in Computer Science CGPA: 8.67

**2017–2021**

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