

# SINDHU G S

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#34/13, 12th main, Vijayanagar, Bengaluru - 560040.

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## PROFESSIONAL SUMMARY

Certified Salesforce and Vlocity Developer with over 2+ years of experience in designing, developing, and implementing Salesforce solutions. Skilled in leveraging Apex, Lightning Web Components (LWC), and Omnistudio tools such as OmniScripts and FlexCards to deliver scalable and user-centric applications. Strong team player with a proven track record of innovation, collaboration, and attention to detail.

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## PROFESSIONAL EXPERIENCE

### Salesforce & Vlocity Developer

November 2022 - Current

Mphasis Silverline, Bengaluru, IN

- Collaborated in gathering and analyzing business requirements, actively participated in sprint planning to ensure successful delivery, and contributed to multiple Proof of Concepts (POCs) to drive innovation and validate solutions.
- Customized custom objects, tabs, fields, and page layouts to align with business needs, ensuring optimal functionality and user experience.
- Implemented Field Level Security and tailored Salesforce profiles and roles to safeguard sensitive data.
- Leveraged declarative features, such as validation rules and flows, to design and implement complex business process automations, ensuring alignment with business logic and operational requirements.
- Developed and optimized Vlocity DataRaptors, FlexCards, Integration Procedures, and OmniScripts to streamline complex processes and enhance system integration.
- Designed and implemented FlexCards, including actions and validations.
- Managed Pub/Sub actions within FlexCards to enable real-time event handling.
- Configured and optimized OmniScripts, including path, flow, and error handling mechanisms.
- Implemented data management, validation, and hygiene processes within OmniScripts.
- Transformed and managed JSON data using DataRaptors.
- Combined multiple actions into streamlined Integration Procedures.
- Integrated Apex calls using custom functions within DataRaptors.
- Addressed Lightning Web Component (LWC) requirements within OmniStudio components.
- Developed multiple components using Lightning Web Components (LWC) in Salesforce to enhance functionality and improve user experience.
- Developed and optimized components using Apex Batch, Apex, and Flows in Salesforce to efficiently handle large datasets and automate complex processes.
- Managed data migration using Data Loader and Data Import Wizard in Salesforce, ensuring accurate and efficient data transfer and integration.

**Salesforce Developer Intern**  
Silverline CRM, Bengaluru , IN

**July 2022 - October 2022**

- Gained hands-on experience with Salesforce development tools, including Lightning Web Components and Apex.
- Learned to configure and customize Salesforce features, such as FlexCards and OmniScripts.
- Acquired skills in data migration using Data Loader and Data Import Wizard.
- Developed an understanding of automating processes with Apex and Salesforce Flows.

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## TECHNICAL SKILLS

- **Salesforce:** LWC, Vlocity, Salesforce lightning, Apex controllers, Apex classes, Test class, Apex Triggers, Batch apex, VF Pages, SOQL, Flexi Pages, Flows, Integration, Approval process, Validation rules, Workbench, Email/Quote templates, Custom Labels, Email Alerts, FLS, Role, Profile, Permission sets, etc..
- **Salesforce tools:** Gear sets, force.com import wizard, force.com platform (sandbox and production)
- **Integrating tools:** Apex data loader,workbench, VS code .
- **Languages:** Apex, SOQL.

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## CERTIFICATIONS

- Salesforce certified **Omnistudio Developer**.
- Salesforce certified **Administrator**.
- Salesforce **Platform Developer 1**.
- Salesforce **AI Associate**.
- Salesforce **Data Cloud Consultant**.

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## EDUCATION

**PES College of Engineering , Mandya.**  
AUGUST 2020.

**GPU COLLEGE Bannur, Mysuru.**  
JUNE 2016.

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## PERSONAL INFORMATION

- Date Of Birth : 16/ 03/ 1 9 9 9
- Nationality : Indian .
- Marital Status : Single .
- Interest : Reading Books, Hiking and Interior Design

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## DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned.