

SHRUSTI UKEY

SALESFORCE ANALYST



CONTACT

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Chandrapur

SKILLS

- Salesforce Administrator
- Apex Development
- Dashboard & Report
- SQOL
- HTML & CSS
- Excellent Communication & Active Listening
- Problem Solving
- Analytical Skills

CERTIFICATIONS

- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Platform Developer I
- Salesforce AI Associate



SUMMARY

Accomplished Salesforce Analyst with experience of 3 years at Accenture, adept in both Salesforce development and administration. Proven track record in creating and modifying applications using Apex, developing dashboards, reports, and validation rules to meet client requirements. Notable achievements include mentoring junior developers and providing essential assistance for client emergencies. Core competencies encompass Apex Development, SOQL, Dashboard & Report creation, HTML & CSS, as well as strong communication and active listening skills.



WORK EXPERIENCE

Accenture

2024- PRESENT

Salesforce Analyst

- Executed role of Salesforce Developer in project, creating and modifying applications using Apex.
- Created dashboards, reports, validation rules, formula fields and controlling fields to meet requirements.
- Coded, edited and installed stored procedures for populating databases.
- Addressed user issues with Salesforce, ensuring uninterrupted system functionality.
- Provided essential assistance for client emergencies.
- Mentor junior developers and provide technical guidance.

Accenture

2022-2024

Salesforce Administrator

- Handled responsibilities of Salesforce Administrator and Developer over the course of six sprints.
- Created profiles, roles and User based on organization role hierarchy. Designated user roles within Salesforce and updated profiles as needed.
- Conducted thorough testing and deployment of Salesforce functionalities to meet client requirements.
- Enhanced class coverage, resolving test class issues for efficient deployment.
- Developed and designed apex class for good quality of code.
- Managed Salesforce database, overseeing user accounts, profiles, and security settings for enhanced data integrity.



EDUCATION

Bachelor of Engineering

2017-2020

PIGCE, Nagpur