

Harshal Rambhau Garodi

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PROFESSIONAL SUMMARY

IT professional with 4.8 years of experience, including around 3 years in the Salesforce ecosystem. Proven expertise in Salesforce Implementation, customization, lightning web component, lightning aura, apex triggers, automation, and AI-driven CRM enhancements to optimize business processes and customer engagement aligned with business needs. Currently engaged as a Freelance Salesforce Consultant for a prominent project (10+ months), leveraging expertise to drive innovative solutions and business growth for diverse clients."

WORK EXPERIENCE

Bajaj Finserv Ltd.

Software Engineer (Salesforce)

Pune, India

01/2022- 07/2022

- Proven Experience with Batch Apex, Apex Trigger, Apex Class, Triggers, Asynchronous Apex.
- Worked in Sales Cloud implementations.
- Engaged in cross-departmental collaboration on source-to-target mapping; resolved more than 30 persistent data-related issues while delivering comprehensive insights through tailored reporting solutions and interactive dashboards for stakeholders.
- Hands-on Experience on **Salesforce API integration. (REST - SOAP)**
- Optimized **deployment** processes using **Git version control** and **CI-CD pipeline**, reducing deployment errors by 10% and ensuring org stability.
- Enhanced system stability and user experience by addressing bug fixes and improvements in Automation Tools, Aura components and Visual-force pages.
- Worked on Bajaj Finserv's flagship market's payment product - Credit Card (RBL-DBS).

Tednile Solutions.

Salesforce Developer

Nagpur, India

05/2020- 12/2021

- Delivered a comprehensive ticket booking project and automated their business processes with Salesforce automation tools, reducing manual intervention by 16% and enhancing efficiency.
- Developed B2B website functionality using **Object-Oriented Programming, Apex Classes**, Trigger, Batch Apex and Lightning Aura Components.
- Hands on experience at **Apex Triggers, Lightning Flows, Workflow Rules, Process Builder**.
- Collaborated with other team and solve their data migration issues and increase productivity by 26%.
- Executed comprehensive source-to-target mapping, resolving over 30 data-related issues that enhanced report accuracy and streamlined dashboard functionality for improved decision-making across the team.

Tednile Solutions.

Software Design Engineer - Testing (SDET)

Nagpur, India

11/2017- 04/2020

- As a manual tester with over 2.7 years of experience proficient in identifying bugs and enhancing software quality through meticulous testing and validation processes.

SKILLS

Apex, Lightning Web Component, SOQL, Lightning Aura Component, SFDC Security Model, Microsoft Office, Java, SQL, JavaScript, CI-CD Pipeline, Object Oriented Programming, Asynchronous apex, Batch Apex, Change Sets, Lightning Flow, Data Loader, Workbench.

LEADERSHIP EXPERIENCE

RGCER, R.T.M. Nagpur University, Maharashtra, India Coordinator

08/2014 - 04/2015

- Conducted industry expert's seminars, website design competition and hackathons to develop problem solving culture.
- Sourced third-party sponsors for events and seminars that lowered costs by 30%

CERTIFICATIONS & ACHIEVEMENTS

- Salesforce Certified Platform Developer I, Salesforce Certified Platform Developer II, Microsoft Certified Specialist, Microsoft Certified Professional.

EDUCATION

R.T.M. Nagpur University

Bachelor of Engineering, Computer Science and Engineering

Nagpur Maharashtra, India