# Mohini Parolkar

# Salesforce Developer

Looking for a Software Development role in a reputable organization to utilize my technical and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.

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# **WORK EXPERIENCE**

#### **V2Solutions**

Software Engineer (April 2024 - Present ) Associate Software Engineer (Nov 2021- April 2024) Trainee (July 2021 - Nov 2021)

#### Project1

Environment: Omnistudio and Experience Cloud

#### Responsibilities:

- Responsible for developing Lightning Web Components (LWC) to meet specific requirements for both portal
  users and internal users.
- Responsible for developing **OmniScripts**. This involved creating a user-friendly interface for guiding users through complex processes.
- Worked on **apex class** to support OmniStudio, particularly focusing on **remote actions** to enable communication between the frontend and backend systems. This helped enhance the overall functionality and efficiency of the application.

#### **Project2**

Environment: Sales Cloud & Experience Cloud

### Responsibilities:

- Worked on the project as a Salesforce Developer & responsible for customization, development and resolving the data discrepancy in the project.
- Worked on **Web Service** using **REST API** to integrate with external system.
- Created custom Apex Triggers, Apex Class, Asynchronous Apex and Test Class to automate the requirement.
- Successfully designed and implemented **Slack** integration with Salesforce, enhancing real-time communication and collaboration between different teams.
- Configured airslate in salesforce org, implemented document workflows and data synchronization.
- Orchestrated the successful integration of **360SMS** with Salesforce, facilitating seamless communication via SMS within the Salesforce environment.
- Responsible for creating flow diagrams of the system(project) and documents related with the development of the functionality.
- Created **Experience Cloud Site**, implemented and tested all the project related functionality from the site.
- Troubleshooting and fixing the bugs.

#### Project3

**Environment: Sales Cloud** 

#### Responsibilities:

- Proactively identified and resolved discrepancies within project workflows, ensuring alignment with organizational objectives and quality standards.
- Maintained up-to-date documentation of Salesforce ER diagrams, ensuring accuracy and alignment with evolving project requirement.
- Responsible for data migration and worked on package manager & automations.
- Developed and maintained comprehensive documentation to track and report on project discrepancies.
- Responsible for updating and making changes to already existing applications.

# **TECHNICAL SKILLS**

Salesforce Technologies	Apex (Triggers & Classes), SOQL, SOSL, Visualforce, Asynchronous Apex, LWC, Sales Cloud, Rest API Integration, Salesforce Administration, Experience Cloud, Change Sets, Omnistudio
Tools	Force.com Platform, Data Loader, Workbench, VS Code, JIRA, Confluence, Postman, Excel, DocuSign, airSlate, Salesforce Inspector

# **CERTIFICATIONS**

- Salesforce Certified Administrator (08/2022)
- Salesforce Certified Platform Developer-1 (12/2021)

## **ACADEMIC QUALIFICATION**

Lakshmi Narain College of Technology, Indore

Bachelor of Technology in Computer Science

Smt. RDG College for Women, Akola July 2016 - June 2017

Aug 2017 - June 2021

CGPA: 8.3

Senior Secondary Education CGPA: 7.61

School of Scholars, Akola July 2014 - June 2015

Secondary Education CGPA: 8.8

# **ACHIEVEMENTS AND ACTIVITIES**

- Volunteered in 2<sup>nd</sup> National Conference on Emerging Trends and Research in Computer Science & Engineering.
- Certified in Global Cancer Concern India in the campaign for raising resources for the cause of cancer sufferers.
- Certified in Lokmat Balvikas Manch and competition & Career Guidance, Pune.