Chandrasekhar Reddy K

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Objective:

Seeking a challenging and enduring job in a professional organization where my skills and abilities could be fully utilized to achieve organizational goals and professional growth.

Professional Summary:

- Having **3+** years of experience as a **Salesforce.com Admin & Developer**.
- Experience in **Development, Administration, Implementation** and **Support** of **Salesforce.com CRM.**
- Experience on **Apex** Programming, **Apex Triggers** and **Visual force pages.**
- Experienced on **Inbound/Outbound** Email Handler.
- Hands-on experience in developing **Apex triggers**, **workflows** and **validation rules**.
- Created **Users**, **Roles**, **Profiles** and **Security Settings** based on **Role** Hierarchy.
- Creating **Reports** and **Dashboards**.
- Exposure to all Stages of the Software Development Cycle (SDLC).
- Strong ability to work individually and constantly in a challenging environment.
- Ability to quickly analyse and come-up with an efficient industry standard solution for a given problem.
- Excellent analytical, communication, Leadership qualities and interpersonal skills.
- Quick learner and ability to adapt to dynamic work environments.
- Experience in analysis, design and development of web based applications.
- Worked on **Process Builder** and Configured **Territory Management**.
- Worked on **Lightning Configurations** and Basic knowledge on **Lightning** components.
- Building pages using killer UI **SKUIDIFY.COM.**
- Worked on REST API

Professional Experience:

- Worked for **Ceptes Software Pvt Ltd** Bangalore from July 2022 to till Augest.

Certifications:

Salesforce Certified Platform Developer I - 2022.

Salesforce Certified Associate

Technical Skills:

Salesforce Technologies	Salesforce Apex, Apex Triggers, SOQL, SOSL, Apex Classes/ Controllers, Visualforce Pages/Components, Workflows, Custom Objects, Email Services, Reports and Dashboards.
Salesforce Tools	Force.com IDE, Force.com API tools (Data Loader), Jitter Bit Cloud Data Loader.
Languages & Technologies	Apex, C , SQL, HTML, CSS.
Scripting Languages	Java Script.
IDEs and Editors	Eclipse
Operating Systems	Windows XP Pro / Vista/7/Mac
Salesforce App Exchange Apps	Form Assembly, Mail Chimp, EventBrite, Conga Composer, DocuSign,serviceMax.
Salesforce Integrations	Linkpoint 360, CTI Integration, API'S

Experience Summary:

Company	Duration
Ceptes Software PVT LTD	June 1,2022- Aug30,2023
Altisource Business Solutions PVT LTD	June1,2020 -May 31,2022

Education Qualification:

- Bachelors of Business Administration S.V University from Tirupati

Projects Handled:

PROJECT#3

Client	**: ABSA**
Title	**: Case Management**
Role	**: Salesforce Support Developer**
Team Size	**: 5**

Description: **Absa** group limited, an originally amalgamated Banks of South Africa, is a south African based financial service group, offering personal and business banking, credit cards, corporate and investment banking, wealth, and investment management.

Roles and Responsibilities:
- Understanding and analysing functional requirements
- Involved in administrative requests setting up and configuring new users.

- Worked on cased with document attestation process
- Developed various custom objects, validation rules on the fields, public groups and queues
- Developed lightening components for client attestation.
- Worked on different user stories requested by the client.
- Created reports for user request analysis.
- Rest API Integration (Salesforce to SPS systems)

Environment: Salesforce.com platform, Lightning Components

PROJECT#2

Client	**: Bio-Rad**
Title	**: FSA Implementation**
Role	**: Salesforce Support Developer**
Team Size	**: 8**

Description : Bio-Rad has continued to provide the healthcare industry with innovative and useful products that help life science researchers accelerate the discovery process and medical diagnostic labs obtain faster, better results. Throughout our existence, we have built long-lasting customer relationships that help advance our research and development efforts in the introduction of new products and solutions.

Role and Responsibilities:

- Understanding and analysing a functional requirement and transforming it to a technical specification.

- Managing the ServiceNow tool to distribute the requests and incidents to the team members.

- Used Data loader & Demand tools for Data migration on force.com platform.

- Involved in administrative requests setting up and configuring new users.

- Developed various Custom Objects, validation rules on the Fields, Public Groups and Queues.

- Interacting with customers through emails and chat on issues.

- Coordination with onsite project manager for requirements/Issues analysis.

- Created Reports for user request analysis.

- Worked on Servicemax objects like Work order, Install Products...etc.

- Worked on ServiceMax SFM buttons and configurations.

- Deployed CPQ configuration to prod.

- Deployed all setup to the live environment by using ANT tool.

Environment: Saleforce.com Platform, ServiceMax Configuration.

PROJECT#1

Client   : **Global Hospitals India**

Title   : **Global Hospital Activities**

Role   : **Salesforce.com Developer**

Team Size   : **6**

Description   : This project aims to streamline business development operations. So Global Hospitals can better engage with its patients and physicians in the community. The solution will allow Global Hospitals Business Development (includes core Business Development, DRT, Corporate, Branding) to run their campaigns in a systematic way.

Responsibilities:

- Analyze Requirements, Involved in the development.
- Created custom Objects, Tabs, Fields, Record types, Page layouts as per Business Requirements.
- Deployed Apex triggers, classes, VisualForce pages and controllers for custom functionality.
- Customized the Standard Salesforce functionality as per requirement.
- Developed and Deployed Workflows and Approval Processes,
- Created Profiles, Users, Roles and Public Groups.
- Assignment Rules, Custom Settings and Custom Labels.
- Force.com Sites, Campaign Management.
- Validated the Triggers and Classes by writing Test Classes to get the code coverage
- Created and Deployed Several Reports and Dashboards Using Salesforce Platform.
- Utilized Apex Data Loader in handling massive amounts of data.
- Integration with Twitter, LinkedIn to gain more publicity.

Environment: Saleforce.com platform, Apex Language, VisualForce Pages, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Email Services, Eclipse IDE Plug-in, Windows 8.1.