# Sanket Parkhe

Salesforce Developer Ph. No: +919665445693

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# **Professional Summary**

- 3 years of professional experience in Salesforce development and customization.
- Proficient in Salesforce.com customization, including Objects, Apps, Tabs, Layouts, Workflow Rules, Process Builder, Flow Builders, Validation Rules, and Formulas.
- Proficient in Salesforce.com Administration: Implementation & Deployment, Application Management, Security, Data Management, Data Upload, and Apex Data Loader.
- Hands-on experience with Salesforce security models, including Profiles, Permission Sets, and OWD.
- Strong background in automation tools like Flows, Process Builder, Workflows, and Approval Processes.
- Skilled in Salesforce customization, including Data Validation and Formulas.
- Experienced in using SOQL and SOSL with consideration of Governor Limits for data manipulation tasks.
- Proficient in analyzing business requirements, creating Entity Relationship Diagrams, and implementing them in Salesforce using custom objects, Junction objects, and master-detail/lookup relationships.
- Extensive knowledge of Lightning App Builder, Lightning Component Framework, and Salesforce Design System.
- Proficient in using VSCode (Visual Studio Code) and the Force.com Developer Console for Salesforce development.
- Implemented security and sharing rules at object, field, and record levels for various users within the organization.
- Experience in deploying changes across different sandboxes and production using Change Sets.
- Experienced in bulk data migration using Data Loader.
- Designed and developed custom Salesforce applications using Apex, Lightning Web Components (LWC), and Asynchronous Apex.
- Developed custom triggers and classes to automate business processes, ensuring data integrity and meeting specific business needs.
- Created and configured both standard and custom objects to capture critical customer and business information.
- Utilized Custom Settings and Metadata to create flexible and scalable solutions, improving overall
  application performance and reducing maintenance efforts.
- Enhanced user experience by developing custom Lightning components and record pages for improved data visualization and interaction.
- Collaborated effectively with cross-functional teams (Business Analysts, Product Managers, QA) to deliver high-quality solutions within tight deadlines.
- Integrated Salesforce with external systems using REST APIs to enable seamless data exchange.
- Created custom reports and dashboards to provide actionable insights into business processes and performance.
- Conducted code reviews to ensure high-quality, maintainable code, and adherence to industry standards. Mentored junior developers in best practices.
- Developed unit test classes to achieve high code coverage and maintain code quality.

- Optimized Apex code to improve application performance while considering Governor Limits and server efficiency.
- Provided technical support to end-users, resolving tickets and conducting a user training session
- Proficient in DML, SOQL, SOSL, Custom Labels, Custom Metadata, and Custom Settings
- Experienced in configuring security settings using Profiles, Permission Sets, Roles, OWD, Sharing Rules, Manual Sharing, and Data Access settings.
- Experience in configuring Workflow Rules, Process Builder, and other automation tools to automate specific business actions.
- Experience in creating Custom Objects, Custom Fields, Tabs, Apps, Page Layouts, Record Types, Field Dependencies, Formula Fields, Custom Validation Rules, and Relationships to meet business requirements.

## Skills

- Salesforce Development(Apex, LWC, JavaScript)
- Salesforce Administration(Security, Data Management, Customization)
- Salesforce Lightning Development
- Automation & Process Management (Flow Builder, Process Builder, Workflow Rules)
- API Integration(REST, Web Services)
- Sales Cloud & Field Service Lightning
- Customization & Configuration(Custom Objects, Fields, and Reports)

# Salesforce Tools

- Visual Studio Code
- Apex Data Loader
- Workbench
- Salesforce Inspector
- Force.com Platform (Sandbox and Production)
- Lightning Studio

#### **Programming Languages**

LWC (Lightning Web Components), Apex, JavaScript, HTML5, CSS

## **Certifications**

- Salesforce Certified AI Associate
- Salesforce Certified AI Specialist

#### Work Experience

#### Infosys Ltd. Feb '22- Present (36 months)

## Project 1: Pole Clearing Project Management, PG&E (Mar '2022 - june '2023) (16 months)

**Role: Salesforce Developer** 

**Project Description:** Worked on the field service project, managing service resources to clear vegetation around power poles within specific territories.

#### **Responsibilities:**

- Developed automation processes using Flows, Approval Processes, Workflows, Process Builder,
   Apex Triggers, Apex Classes, and LWC Components.
- Created and maintained custom reports and dashboards in Sales Cloud to provide real-time insights into performance.
- Developed custom APEX classes for various functional needs and implemented business logic as per project requirements.

# Project 2: Address Search and Earmark System (ASES) (july 2023 – Present) (20 months) hs)

**Role: Salesforce Developer cum Administrator** 

**Project Description:** Developed the ASES portal for assisting individuals in weatherizing their homes under a government scheme. It includes address validation and eligibility checks in Salesforce.

#### Responsibilities:

- Developed and maintained a community portal for ASES using Salesforce Lightning.
- Designed and built new Flows to automate email alerts and unique number generation.
- Worked with approval processes to automate business logic.
- Set up and managed user profiles, roles, permissions, and sales process configurations.

## **Qualifications**

Bachelor's in Engineering (BE), Pune University, 2021