

ROHIT



Phone: +916205159599

Email: rohit.pcg600@gmail.com

PROFILE SUMMARY

Over 2.4+ years of experience in Salesforce.com CRM as a Developer and Administrator. Experience in Development, Administration, Configuration, Implementation and Support of Salesforce CRM based on Apex language and leveraging Force.com Platform. Experienced in Flows, Apex Triggers, Batch Classes, PMD issue resolution, Aura Components, Lightning Web Components (LWC), Visual Force Pages, Email Template & Alerts, Workflow & approval Process. Experienced in automating business processes, optimizing data manipulation, and improving user experience.

CERTIFICATIONS

- Salesforce Certified Platform Developer I
- Salesforce Certified Administrator
- Salesforce Certified AI Associate

EXPERIENCE

Technical Skills

- Salesforce Development Best Practices
- Salesforce Lightning Framework
- Apex/Apex Triggers
- Batch Classes
- Workflow & Approvals
- Email Templates/Alerts
- Profiles and Permission sets
- Page Layouts/LG Record pages
- Aura Components
- Lightning Web Components (LWC)
- Salesforce Flows
- Salesforce Basic Integration skills
- Problem Solving
- Communication Skills
- VS Code
- JIRA
- Data Loader

Persistent Systems Ltd. : June 2022 – Oct 2024

Salesforce Training (Internship)

Description: Went through salesforce training to get better understanding of the Salesforce CRM and its OOTB features. Worked on multiple Super Badges and gone through various trail head modules during this period. Did the hands-on practice by solving multiple assignment aligned to the training.

Professional Experience

Project 1: Related To Healthcare Domain management.

Role: Salesforce Developer

Description:

This project was based on a HealthCare domain where we are dealing with the patient to provide quality service. As a part of this project, we create & run different types of Campaigns to gather patient data. All the details of the patient will be stored in Salesforce for further processing. It involves multiple modules like Campaign Creation, Member Registration, Campaign Scheduling, Event Calendar, Registration through external calendar via Sites, Salesforce Custom Community etc. We implemented Marketing Cloud email journeys for the patient which undergo through different types of events. Automation is achieved by running multiple batch jobs & different communities are created to track data from the external users.

Project 2: Related To Healthcare Domain management.

Role: Salesforce Developer

Description:

Medicaid program, offers a comprehensive array of healthcare services, including primary care, hospital care, prescription drugs, and behavioral health services. It operates through managed care organizations (MCOs) and accountable care organizations (ACOs) to coordinate care for members and improve health outcomes. The program serves vulnerable populations such as individuals with disabilities, children, pregnant women, and seniors, ensuring access to quality healthcare and addressing healthcare disparities statewide. As a Salesforce Developer I contributed to the implementation and enhancement of Salesforce solutions tailored to meet the specific needs of the country's healthcare system. This involved collaborating with stakeholders to understand requirements, designing, and developing custom functionalities, and ensuring the system aligns with regulatory standards and best practices in healthcare IT.

Roles & Responsibility:

- Collecting of business requirement based on the task assigned. Attending daily scrum calls to provide status update & grooming calls to get the clarity on the requirements.
- Designed and deployed the Custom objects, Custom tabs, Entity-Relationship data model, validation rules, Page layouts, Components to suit to the needs of the requirement & application.
- Created and maintained user Roles, security, and Profiles. Worked with security and sharing rules implementation at object, field, and record level for different users based on the requirement.
- Designed and developed aura Component and Lightning Web Components based on the business requirements.
- Develop Apex Classes, Apex Triggers and Batch Apex for various functional needs in the application. Worked on Test classes to ensure that functionality is working as expected by considering both positive and negative tests
- Customized page layouts for Custom objects depending upon user roles and groups. Worked on different relationships between the objects like lookup and master detail relationships.
- Involved in Data mapping and migration using Data Loader tool.
- Worked on the Flows to send email notification to the end user based on the certain condition.
- Developed and configured various Custom Reports, Report Folders and Dashboards for different user profiles based on the need in the organization.
- Worked on PMD tool to cross check the quality of the code and modify the code as and when required to meet the rules that defined.
- Having basic knowledge of integrating Salesforce with an external API to retrieve and store data from a third-party source into a Salesforce object. Implemented necessary data transformation and error handling to ensure data accuracy.

EDUCATION

Qualification	Passing Year	Institution	Marks in %
B.E	2022	Sinhgad Institute of Technology, Lonavala	8.81 CGPA
12 th STD	2017	Adarsh Vikas Vidyalaya, Patna	70.8%
10 th STD	2015	Patna Central School, Patna	10 CGPA

PERSONAL DETAILS

Present City	Pune
Permanent Address	Adarsh Colony Road No.3C , Khemanichak , Patna - 800027
Date of birth	15-Dec-2000
Gender	Male
Languages	English, Hindi
Marital Status	Single