

# BANDARU SHIVA JYOTHI

9704214535

shivajyothibandaru@gmail.com

📍 Hyderabad, India

## SUMMARY

---

Analytical Systems Engineer with hands-on experience in areas of Salesforce developer, Salesforce administration, implementation and support. Knowledgeable and seasoned professional recognized for outstanding maintenance and troubleshooting abilities coupled with solid experience in various application stacks. Dedicated to implementing innovative solutions to solve technical challenges.

## EXPERIENCE

---

### Salesforce Developer

Tata Consultancy Services

📅 2022-2024

📍 Mumbai

- Created customized reports and dashboards to track sales performance metrics.
- Designed new Salesforce solutions, when needed.
- Enhanced existing functionality of Salesforce by creating new custom objects, fields, formulas, validation rules.
- Implemented security measures such as sharing rules, profiles, permission sets to control data access within the organization.
- Deployed changes between sandbox environments using Change Sets or Metadata API deployments.
- Participated actively in daily scrum meetings involving all team members discussing progress and impediments faced.
- Customized Salesforce objects, fields, record types, and page layouts.
- Developed and maintained Salesforce security, including user roles, profiles, sharing rules, and assignment rules.
- Configured custom objects, fields, formulas, page layouts, record types, validation rules and workflow rules.
- Created reports and dashboards in Salesforce to meet business requirements. Worked closely with systems analysts, engineers and programmers to understand limitations, develop capabilities and resolve software problems.
- Developed complex custom objects and fields in Salesforce to meet customer requirements.
- Learned new technologies and development tools quickly.
- Work closely with QA teams to ensure successful testing and deployment of Salesforce solutions.

## PROJECTS

---

### Project 1: SFDC and devices

- Created fortique devices in SDWAN solution.
- Implemented prices to devices according to client requirements.

### Project 2: Custom Lightning App for Sales Process

- Designed and implemented a custom Lightning app for tracking leads and opportunities.
- Automated lead assignment and reporting, resulting in an 80% increase in sales productivity.

## EDUCATION

---

Bachelor of Technology in Electronics and Communication Engineering

CMR College of Engineering & Technology

📅 2016 - 2020    📍 Hyderabad

## KEY ACHIVEMENT

---

- Played an integral part in almost all major projects of Salesforce in different domains. Handled the entire Administrative configurations, User Role/Profiling, Security settings, etc.
- Increased adoption of Salesforce features among users by enhancing interface design with custom Visual force pages.

## KEY SKILLS

---

- **Salesforce Technologies:** Visual force, Lightning Components, Salesforce Lightning Experience.
- **Development Tools:** Salesforce Developer Console, Workbench, Eclipse, VS Code
- **Databases:** SQL, Relational Databases.

## TECHNICAL TOOLS & ENVIRONMENT

---

- **Languages:** Core Java, C Programming, Html
- **Development Platforms:** Salesforce Lightning Experience, Salesforce Classic
- **Cloud Services:** Salesforce
- **Operating Systems:** Windows