RESUME

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Salesforce Developer
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CAREER OBJECTIVES:

Seeking a position as Salesforce Developer in a reputed organization where I can use my technical skills, logical skills & creativity towards making a significant contribution to growth & development of organization.

PROFESSIONAL SUMMARY:

➢ Detail-oriented with 2.6 years of Work experience in Salesforce Industry which includes Admin & Developer Role. Exposure in Sales and Service Cloud, Apex and Apex Data Management tools, Validation rules, Apex Classes, Apex Trigger, Visual Force, LWC, Automation Tools, SOQL.

➢ Implemented **Data Binding** and **Event Handling** in **LWCs** to facilitate seamless communication between components.

➢ Experience in SFDC Development implementing the **APEX Classes, APEX Triggers, SOQL.**

➢ Experienced in **Security Models** which helps maintaining the Security and Used Different Relationships and advanced fields like **Pick-list**, **Field Dependencies**, **Custom Formula**.

➢ Used **Web to Lead**, **Lead Assignment Rule, Lead Auto Response Rule** to manage Potential Customers and gather whole data of Customers.

➢ Used **Omni-Channel**, Email to case, Web to Case features and created a community where the customers can create, update and manage their cases.

➢ Review/Adjust/Write **Apex** to ensure code coverage at a high percentage.

➢ Experience in data migration from **Excel** using **Data Loader, Data Import Wizard, Data Export**.

➢ Experience in Creating **page layouts, search layouts** to organize **fields, custom links, related lists** and other components on a record detail.

➢ Experience in **Building LWC Components** for Lightning App Builder and used **Server-Side Interaction (Apex calls from LWC, Apex wire methods, @wire decorators), LDS (recorduiapi), LMS (Lightning message services), SLDS, Toast messages.**

➢ Capable of rapidly learning new technologies and processes, and successfully applying them in projects and operations.

PROFESSIONAL EXPERIENCE:

ORGANIZATION NAME	DESIGNATION	DATE OF JOINING	DATE OF LEAVE
TECH MAHINDRA LTD,	SOFTWARE ENGINEER	Nov, 2018	June, 2023
IBM	Package Consultant	June,2024	Jan,2025

SFDC Experience:	2 years 6 months
Other Experience:	2 years 7 months
Total Experience:	5 years 1 months

PROJECT 1:

Quess Corp Ltd. (Sales Cloud)

Role: - Salesforce Developer

Description:

Quess Corp Limited is business services provider, Such as Sales and Marketing, Customer Care, IT and Mobility Services, Manufacturing operations, Telecom operations etc. This application is developed for Store Company usage. It provides information regarding Product Sales. It also provides options like Invoices, Inventory, Quote, Sales order, Warehouse etc., It provides information for different products , different locations and Collection of the products.

Responsibilities:

➢ Interacted with various business team members to gather the requirements and documented the requirements. Experience in **Building LWC Components** for, Apex Components, Controllers, Triggers and Working with Force.com.

➢ Developed various Salesforce.com Custom and Standard Objects including **Accounts, Contacts, Opportunities, Sales order, Quote, Reports, Dashboards etc.**

➢ Implemented major and minor enhancements on standard objects Accounts, Contacts, and Opportunity and custom object Quote and enhanced Approval Processes for Quote object.

➢ Developed Apex classes and Apex triggers for various functional needs in the application.

➢ Used Apex Data Loader to load data into **Account, Opportunity and Quote object.**

➢ Implemented **Apex Scheduler** and **triggers** to invoke **Apex classes** at regular intervals and to trigger them at some particular events.

➢ Created Custom fields, pick lists, dependent pick lists, and validation formulas to the custom objects, page layouts, search layouts and views to organize fields, custom links, Custom Buttons, related lists, and other components on a record detail and edit pages.

➢ Worked with Dynamic Apex to access S-Objects and field describe information, execute dynamic **SOQL and DML queries.**

PROJECT 2:

Shobha Real Estate (Service Cloud)

Role: - Salesforce Developer/Admin

Description:

Shobha Real Estate is a real estate development company. It carries out construction activities for residential and commercial properties, convention centers, hostel facilities, multiplex theaters, food courts, restaurants, educational institutions, research centers, and clubhouses for various corporate clients. The 'Real Estate project' aims to provide customer support and solve customer queries. Queries sorted in different categories like general maintenance, plumbing, electrical, comms etc. Each query will have different information and needs to be send to the relevant team automatically according to categories.

Responsibilities:

➢ Implemented Email-to-Case, Web-to-Case, Live Chat entry and manual case entry for entering customer's cases in Cases Tab.

➢ Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record pages.

- ➢ Used Force.com developer toolkit including Apex Classes, Apex Triggers to develop custom
- ➢ Developed and configured various Custom Reports and Report Folders for different user profiles based on the need in the organization.
- ➢ Created Profiles and implemented object and field level security to hide critical information from the profile use.

PROJECT 3:

Henry Schein(Service cloud)
Role: - Salesforce Developer/Admin

I have worked as Salesforce admin/Developer where I have helped the client to grow the business By working on salesforce best practices using apex, Lwc. I worked for different automation tools like Flow and trigger.

CERTIFICATIONS:

- ➢ Salesforce Certified Platform Developer I
- ➢ Salesforce Data cloud Consultant
- ➢ Salesforce Ai Associate

EDUCATION:

B.Tech - G H Raisoni Institute of Engineering and Technology, Nagpur

Declaration:

- ➢ I hereby declare that the above given information is true to the best of my knowledge.

Date: / /2024
Place: Nagpur   **-Harshika Paliwal**