

Punnapu Ramesh

Salesforce Developer/Administrator

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SUMMARY:

- **3 years 5 months** of IT experience as a **Salesforce Developer/Administrator**.
- Developed **Lightning Components, Visualforce pages, Visual flow and Apex Classes** on Force.com Platform and expertise in designing Custom fields, custom reports, report folders, report extractions to various formats, Dashboards.
- Added Lightning components in Visualforce pages according to business requirements and used lightning pages in classic views.
- Built and customized communities, developed Detail page, List views and customized record input forms through **Aura Components**
- Excellent understanding of Org hierarchy, Roles, Profiles, Users, OWDs, object level security, Field level security, Record level security and sharing rules.
- Good knowledge on Apex development in creating **Custom Objects, Tabs, Triggers, Apex language, Classes, Force.com API, Apex Scheduler, Batch Apex, Standard Controllers, Custom Controllers and Controller Extensions**.
- Have good knowledge in Data Management and worked in dealing with bulk data manipulation with **Data Loader** and **Data Import Wizard**
- Strong SFDC knowledge and experience in salesforce.com configuration from **Sales – Service clouds**.
- Solid experience with Salesforce AppExchange Apps, configuration, and user security permissions in compliance with organizational needs.
- Experience with API management implementing the Metadata API by managing the changes and deploying the changes to production through Sandboxes.
- Designed junction objects and various advanced fields like Controller/dependent picklist, Custom Formula Fields and Validation Rules, **workflows, sharing rules and Approval Processes** for automated alerts, field updates, and Email generation are implemented according to application requirements.
- Development in implementing VF Customization, Force.com IDE, **SOQL**, and **SOSL**.
- Experience in integration of salesforce using **Apex, Visualforce, REST API, Lightning UI** and **Governor limits**
- Experience in developing **Batch classes, scheduled jobs, Single Email and Mass Email Messaging** and implemented **SOAP, REST Webservice callouts**.
- Expertise in Lightning App builder (Salesforce1) and implemented a new application based on lightning to have compatibility of the app in mobile, Tab and desktop versions and developed Lightning component framework.
- Good knowledge in various technologies like Web Services, HTML, CSS, XML, AJAX, jQuery, JavaScript

EDUCATION:

Grade	Qualification	Institute	University	Passing year/percentage
School	10 th	Z P High School, Devapatla	The board of secondary education	2014/7.3
Intermediate	Inter(MPC)	Yoganananda junior college, Tirupati	Andhra Pradesh Board of intermediate education	2016/83.7%
Graduation	B tech	ACEM	JNTUA	2020/70.25%

TECHNICAL SKILLS:

CRM tools	Force.com, Sales cloud, Service cloud
Salesforce.com Development	Apex language, Apex Triggers, Apex Classes, Controllers & Extensions, Apex REST & SOAP web services, SOQL, SOSL, , Visualforce (Pages, Components & Controllers).
Salesforce.com Administration	Reports & Dashboards, Validation rules, Users, Roles, Profiles, Deployment (changesets), Workflow Rules, Process builders, Flows, Approval Process, Sandbox Refreshments, Apex Data loader, Import wizard, Custom Apps, Custom Labels, Sharing Settings, Communication Templates
Lightning Development	Salesforce lightning design system, Lightning Components, Lightning apps, Aura Framework, JavaScript functions, server-side controllers
Tools/Utilities	Eclipse, Visual Studio code, Force.com Data Loader, Force.com Platform (Sandbox, and Production)
Languages	Apex, JavaScript, HTML, CSS
Databases	Force.com Database

PROFESSIONAL EXPERIENCE:

Company Name: GLINTSOFT INFOTECH PRIVATE LTD

Designation: Software Engineer Client:

Role: Associate Software

Years Of Experience: 1 years (July 2021 to 2022 July)

Responsibilities:

- Created different LWC components based on the business requirements
- Hands on experience in writing queries using **SOQL and SOSL** in Apex Classes and Triggers.
- Created report types, Relationship field types, Reports, Dashboards, Formula fields, Workflow Rules, Validation rules, Process Builders etc.,
- Implemented **Batch Classes**, to run at specific time and perform actions based on business requirements.
- Created **Triggers** on various objects to implement business logic whenever any record is created, updated and deleted.
- Created **Test Classes** to get the code coverage for the Apex classes to deploy them from sandbox to Production.
- Experience in working with both Lightning and classic environments.
- Worked on API up gradation for different components
- Hands on experience in writing queries using **SOQL and SOSL** in Apex Classes and Triggers.
- Created report types, Relationship field types, Reports, Dashboards, Formula fields, Workflow Rules, Validation rules, Process Builders etc.,
- Updated the UI of Record pages using **Visualforce Pages**.
- Implemented **Batch Classes, scheduled jobs** to run at specific time and perform actions based on business requirements.
- Created **Triggers** on various objects to implement business logic whenever any record is created, updated and deleted.
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- Experience in working with both Lightning and classic environments.
- Worked on API upgradation for different components.

PROFESSIONAL EXPERIENCE:

Company Name: Hexaware Technologies LTD

Designation: Software Engineer Client:

Role: Jr Product Developer

Years Of Experience: 1 years 3 Months (July 2022 to 2023 Nov)

Responsibilities:

- Created different LWC components based on the business requirements
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PROFESSIONAL EXPERIENCE:

Company Name: SPRING INFOTECH PRIVATE LTD

Designation: Software Engineer Client:

Role: Senior Associate

Years Of Experience: 1 years (Dec 202 to 2024 Present)

Responsibilities:

- Created different LWC components based on the business requirements
- Hands on experience in writing queries using **SOQL and SOSL** in Apex Classes and Triggers.
- Created report types, Relationship field types, Reports, Dashboards, Formula fields, Workflow Rules, Validation rules, Process Builders etc.,
- Implemented **Batch Classes**, to run at specific time and perform actions based on business requirements.
- Created **Triggers** on various objects to implement business logic whenever any record is created, updated and deleted.
- Created **Test Classes** to get the code coverage for the Apex classes to deploy them from sandbox to Production.
- Experience in working with both Lightning and classic environments.
- Worked on API upgradation for different components
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