

PAPAI MAJUMDER

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5x Salesforce Certified

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A results-driven IT professional with over 2 years of hands-on experience in Salesforce CRM administration and implementation. Proficient in key Salesforce tools such as Process Builder, Flows, Apex, and SOQL, focusing on optimizing workflows, automating processes, and enhancing user experience. Successfully managed Salesforce configurations, customizations, and integrations to support business growth. Experienced in Agile project environments and known for strong problem-solving and analytical skills. Passionate about leveraging Salesforce to drive operational efficiency, improve data management, and deliver innovative, scalable solutions. Committed to staying updated with Salesforce releases and industry best practices.

TECHNICAL EXPERTISE

Elements	Particulars
Primary Skills	Salesforce Development and Quality Analyst
Operating Systems	Windows 10, 8, 7, XP
Languages	Apex, Visual-force, LWC, Aura, SOQL, Java, HTML, SQL
Development Tools	Force.com, VS Code
Scripts	J Query, JS
Designing Skills	HTML, SLDS
Databases	SQL, PostgreSQL
Tools	Jira, GitHub

CERTIFICATIONS

- Salesforce Certified Associate Salesforce.
- Salesforce Certified AI Associate
- Salesforce Certified AI Specialist
- Salesforce Certified Platform Developer
- Salesforce Certified Admin.

SKILLS

- Problem-solving and Analytical Skills
- Strong Communication Abilities

EXPERIENCE

Software Developer

iBirds Software Services Pvt.

07/2022 - Present

Bangalore

- iBirds Software Service Pvt. is a service-based organization situated in Ajmer, Rajasthan, Bangalore
- Bring 2 years of IT experience on Salesforce.com, which includes Salesforce development experience.

- Strong Knowledge of SFDC standard Data Structures Familiar with designing Custom Objects, the Force.com platform, and Force.com Sites.
- Experience with APEX, Visual force, Lightning(LWC) and Aura.
- Experience with React JS, Node JS, and Post grace SQL.

PROFESSIONAL EXPERIENCE

Feb 2024-Current

DEVELOPER, WASTE ASSOCIATE

DESCRIPTION: -

- **User-Friendly Interface:** The project includes a website with an intuitive interface, allowing users to easily book dumpers of various sizes based on their specific needs.
- **Customization Options:** Users can choose dumpers according to size and availability, ensuring optimal resource utilization and timely waste disposal.
- **Requirement Gathering:** As the developer, one of the primary responsibilities is to gather requirements from the client to understand their needs and expectations.
- **Implementation:** The developer is responsible for implementing functionalities using Apex, Visualforce, and Triggers, aimed at enhancing the platform's performance and user experience.
- **Test Code Coverage:** Ensuring robust test code coverage is a critical aspect of the development process. This helps maintain the system's reliability and stability, guaranteeing a seamless booking experience for users.

Sep 2023 – Jan 2024

DEVELOPER, Kraft maid 360

DESCRIPTION: -

- **Experience Builder Website:** Developed a website using Salesforce Experience Builder, tailored for KraftMaid employees, offering easy access to internal systems and resources.
- **Employee Community:** Created a customer community within Salesforce, providing KraftMaid employees with an intuitive platform for collaboration, knowledge sharing, and streamlined workflows.
- **LWC and Apex Customization:** Implemented Lightning Web Components (LWC) and Apex code to develop custom functionalities and business logic, ensuring a tailored solution that meets KraftMaid's specific needs.
- **Email Automation and Workflow:** Utilized email automation and flow processes to streamline communication and workflow management, keeping employees informed and tasks efficiently managed within the KraftMaid 360 community.
- **Quality Assurance and Compliance:** Ensured platform reliability and data integrity through rigorous testing, including comprehensive test classes with high coverage, along with the implementation of triggers and validation rules to enforce compliance with company policies and maintain data integrity.

Mar 2023 – July 2023

DEVELOPER, HUD NTV

DESCRIPTION:-

- Loan Related Project
- The Native Advantage platform is ONAP's new platform being built as part of ONAP's multi-year information technology (IT) modernization initiative. The Native Advantage platform is a platform for managing loan origination and loan servicing information exchange throughout the loan lifecycle for
- ONAP's Section 184 and Section 184A Loan Guarantee programs. The platform is comprised of modules for each stage of the loan lifecycle.
- Role / Responsibility: Apex, Lightning Web Component, Admin Part, and QA.

EDUCATION

B.TECH IN ELECTRICAL ENGINEERING

LOVELY PROFESSIONAL UNIVERSITY

PHAGWARA, PUNJAB

2017-2020

DIPLOMA IN ELECTRICAL ENGINEERING

GOMATI DISTRICT POLYTECHNIC

TRIPURA UNIVERSITY, TRIPURA

2014-2017

HOBBY AND INTEREST

- Playing Cricket
- Travelling.
- Cooking

PERSONAL WORDS

Puts best of the abilities to provide benefits to the organization and tries to be with a project till its deployment. Along with it, I learn new things for self-improvement.

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