Name: Praveena Busham

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Professional Summary:

- Having 3 years hands on experience as Salesforce.com CRM Administration & Salesforce Support analyst, implementation including configuration and database activities & Force.com Developer activities.
- Hands on experience on Lightning Experience, Lightning component framework Experience in SFDC customizations like Apex Class, Apex triggers, Batch Apex jobs, Visualforce.
- Proficiency in SFDC Lead Management, Opportunity Management, Case Management. Experience in Sales & Service Cloud.
- Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks and actions.
- Experience in data migration using Import wizard, Apex Data Loader.
- Developed SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
- Expert in Preparing Data Dictionaries, KT documents & Spreadsheets.
- Experience in SFDC development using Apex classes and Triggers, Visual Force, Force.com IDE, SOQL.
- Excellent communication and inter-personal skills, accustomed to working in both large and small team environments.
- Implemented and delivered projects under Agile Development Environment and Test Driven Environments with large and small Team Projects.

Work Experience:

- Currently Working as a Salesforce Developer in Capax technologies India private limited from August 2023 to till today
- Worked as Salesforce Developer in AppShark Software Pvt. Ltd from Dec 2021 to july 2023

- SFDC Technologies : Lightning Exp, Classic, LWC, Aura F/W, Apex, Visualforce psage, Integration
- Development Tools : Visual studio, Apex data loader
- Web Technologies : HTML, JavaScript, CSS
- Data Base : SOQL
- Operating Systems : Windows XP/7
- Functional Areas : Banking domain
- Languages : Java, Apex

PROJECT : 1

Client Name : BARCLAYS
Domain : Banking domain

Description:
Barclay's plc is a British multinational investment bank and financial services company headquartered in London. Apart from investment banking, Barclays is organized into four core businesses: personal banking, corporate banking, wealth management, and investment management.

Role: Salesforce Developer

Responsibilities:

- As a developer, I involved in all development activities like, writing apex code, Triggers, batch jobs, visual force pages, lightning aura component F/W.
- I involved in scrum meetings, agile mode, onsite and offshore model.
- I involved in deployment activities and CICD process.
- Maintained Runbooks, unit test evidences across all orgs while deployment.
- Coordinate with other teams like, integration teams and deployment teams.

PROJECT: 2

Client Name : Accentcare

Description:

Accentcare is a national leader in home health services, personal care services and hospice care, with innovative partnerships and care models that advance the industry forward.

Role : Salesforce Admin/Salesforce Developer

Responsibilities:

- Worked on the Salesforce Security Model for different users at different levels of organization
- Worked on Picklist Creations and adding or removing themand impact on data

- Worked on Formula Fields and Validation Rules
- Worked on Schedule and Batchable Classes
- Worked on Apex Triggers, Visualforce pages and APEX classes.
- Developed Apex Test Classes with the assurance of maximum code coverage.
- Monitored Batch Jobs and Tested the Batch Jobs
- Worked on Creating Custom Settings and Custom metadata and use in Apex Classes
- Worked on Deployments Process in Salesforce Using Inbound and Outbound change