

Pradnya Garad

Pune Maharashtra 411007

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[LinkedIn](#) | [Trailhead Profile](#)

SUMMARY OF QUALIFICATIONS

- Experienced Salesforce Developer with expertise in designing, developing, and implementing customized Salesforce applications, with strong proficiency in Sales Cloud, Service Cloud, and Experience Cloud.
- Proficient in Apex, LWC, Triggers, Flows and Integrations, ensuring seamless business processes.
- Experienced in developing robust solutions with strong debugging and troubleshooting skills.

TECHNICAL SKILLS

- **Salesforce Clouds:** Sales Cloud, Service Cloud, Experience Cloud
- **Development:** Apex, LWC, Triggers, SOQL, SOSL, Test Classes, Async Apex
- **Process Automation:** Flows, Process Builder, Approval Processes
- **Integrations:** REST API, OAuth, Connected Apps, MuleSoft
- **Tools and Software:** Salesforce Inspector, Workbench, Postman, Data Loader, Visual Studio Code
- **Salesforce Administration**

WORK EXPERIENCE

Capgemini India Ltd

Pune, MH

Salesforce Developer – Software Developer

September 2022 – Present

- Designed and Implemented Salesforce Solutions using Sales Cloud, Service Cloud, Experience Cloud, Apex, LWC, Triggers, and Flows to optimize business processes.
- Integrated salesforce with MuleSoft, configured SSO/MFA and managed security, user roles and authentication.
- Developed custom objects, automation processes, reports, and dashboards, while troubleshooting and optimizing performance.

PROJECT EXPERIENCE

CSL (Capgemini India Ltd)

Pune, MH

Salesforce Developer

July 2023 – Present

- Developed a Home Delivery Application in Experience Cloud, enabling clinics and doctors to manage patient prescriptions seamlessly.
- Configured Custom Settings, Custom Metadata, and Connected Apps to enhance security and dynamic business logic.
- Designed and implemented integration with MuleSoft to facilitate seamless data exchange between Salesforce and external systems, enhancing cross-platform communication and ensuring efficient business operations.

HKM (Capgemini India Ltd)

Pune, MH

Salesforce Developer

December 2022 – July 2023

- Spearheaded Salesforce security, creating new user accounts, and managing user profiles, in addition to collaborating with end users and clients for change requests and updates.
- Implemented Field-Level Security, Sharing Rules, and Custom Permissions to enhance data security and access control within Salesforce.

EDUCATION

BMIT Solapur (Solapur University)

Solapur MH

Bachelor of Technology in Computer Science Engineering

- Major GPA: 9.41/10

2018 - 2022

Maharashtra State Board

Solapur MH

HSC – Science

- Major %: 76.46%

2017 - 2018

SSC - Science

- Major %: 89.80%

2015 - 2016

CERTIFICATIONS

- Salesforce Certified Platform Developer 1
- Salesforce Certified Associate
- Salesforce Certified AI Associate

AWARDS & ACHIEVEMENTS

- Best Rookie Engineer – 2023 - by Capgemini India Ltd
- Salesforce Trailhead Double Star Ranger