

SHUBHAM SHARMA

Software Engineer

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EXPERIENCE:

Icertis Solution Pvt. Ltd., Pune

[Software Engineer] Dec 2021 – Present

Project: Icertis Contract Intelligence [Feb 2022 - Present]

Clients: Alcon, Intel, Here, Enbridge, Humana

Tools & Technologies: Microsoft Azure, MySQL 2019, TFS, Postman, Microsoft blob storage, Elastic search, Azure Service bus, Kibana, C#, Swagger API, JavaScript, CSS

Responsibilities:

- Troubleshoot service requests/incidents and provided sustainable solutions.
- Monitored application and infrastructure performance with Application Insights.
- Conducted requirement analysis, PBI changes, bug fixing, customer calls, Go Live, and code reviews.
- Designed and implemented Azure Service Bus topics and subscriptions.
- Configured ESign (Adobe, DocuSign) and SSO integration.
- Managed Microsoft Azure services: apps, key vaults, storage accounts, and log analytics.
- Proficient in API testing and validation using Postman.

Certification:

- Azure Fundamentals AZ-900 [Microsoft] [Certification number: 5QC8CC-F02E07]
- Azure Admin Associate AZ-104 [Microsoft] [Certification number: 8C01A8-V235C9]

Compact Gyan Pvt Ltd, Ghaziabad [Internship]

[Data Analyst Intern] May 2021 – Aug 2021 [Experience: 4 months]

- Collaborated with cross-functional teams to gather data requirements.
- Conducted data cleaning, preprocessing, and transformation.
- Analyzed user behavior and feedback to enhance App performance and usability.

EDUCATION:

- B. Tech in Computer Science and Engineering, Jaypee University Anoopshahr, Bulandshahr [2017 - 2021]
- XII Class, Jaypee Vidya Mandir Anoopshahr, Bulandshahr [2016 - 2017]
CBSE, Science | PCM
- X Class, Jaypee Vidya Mandir Anoopshahr, Bulandshahr [2014 - 2015]
CBSE

TRAINING AND COLLEGE PROJECTS:

- Computer Network Security [Udemy]
- AIML Practitioner Certification Exam [Icertis]
- SSO, DocuSign and Adobe Esign Configuration [Icertis]
- Machine learning [Internshala]
- Secure Communication System Using Cryptographic Technique using Python
- Twitter Sentiment Analysis using Python

TOOLS:

- Linux & Windows OS
- TFS
- GitHub
- Azure CloudOps
- Postman
- ES Sync
- Visual Studio
- MySQL 2019
- Hangfire DB
- ServiceNow
- Kubernetes

TECHNICAL SKILLS:

- C#, HTML
- DBMS
- Azure Key Vault, App registration
- Azure Active Directory
- Multi-Factor Authentication
- Identity Access Management
- Kibana and Log Analytics
- Debugging and Troubleshooting
- Shell Scripting
- MS Azure Blob Storage
- Service Bus Messaging
- Encryption and decryption

STRENGTHS:

- Quick Learner
- Focused
- Problem Solving
- Time Management
- Project Management

LANGUAGES:

- English
- Hindi

ACHIEVEMENTS AND AWARDS:

- Star Performer of the Team Award at Icertis for April 2024
- Job Well done Appreciation award for Humana project successful Go-Live June 2024

LEADERSHIP

- **General Secretary of Jaypee Youth Club:** Managed all the events organized in university and overlooked the working of all the clubs.