# Arjun Verma

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# Objective

Detail-oriented IT professional with a BTech in Computer Science and Engineering (Honours, 2023). Currently engaged as a PeopleSoft Developer, where I perform SQL queries daily and utilize Oracle BI to generate comprehensive reports on student data. I also have experience in customizing PeopleSoft pages to meet specific organizational needs. Eager to leverage my strong technical foundation and problem-solving skills in a Salesforce Developer role.

I seek challenging opportunities where I can fully use my skills for the success of the organization. I want to serve my society and nation by my work and my wisdom.

# **Experience**

# SRDT Pvt. Ltd., Lucknow PeopleSoft Technical

Feb, 2024 – present

Migrated and developed over 100 reports in PeopleSoft PIA using SQL and MS Word (Oracle BI) to deliver actionable insights on student data.

Regularly perform SQL queries to extract and analyze data, ensuring accuracy and relevance in all reporting. Customize PeopleSoft pages to enhance functionality and meet specific organizational requirements, contributing to improved user experience and data management.

# Cloud Analogy, Noida

Feb, 2023 - Jul, 2023

Salesforce Developer Trainee

Developed and customized Salesforce solutions using core platform features, including custom objects, fields, and validation rules, to meet business requirements.

Created and managed Salesforce Flows and Process Builder automations to streamline business processes and reduce manual intervention, ensuring data accuracy and efficiency.

Wrote and optimized Apex classes and triggers, adhering to best practices for scalability and performance, contributing to the development of custom functionalities.

Built Lightning Web Components (LWC) to create dynamic, responsive user interfaces that enhanced user experience and engagement across the platform.

Performed data management tasks, including data import/export, Data Loader, deduplication, and maintaining data integrity across various Salesforce environments.

Collaborated with cross-functional teams to gather requirements, design solutions, and implement Salesforce configurations that aligned with business goals.

Assisted in user training and documentation, helping to ensure smooth adoption of new Salesforce features and functionality within the organization.

Conducted testing and debugging of Salesforce solutions, ensuring high-quality deployments and minimizing post-deployment issues.

#### **Education**

Sr. No.	Course	Institution	Year	Division
1	Bachelor of Technology, CSE	SRMCEM, Lucknow	2019 - 2023	Ist (Honours)
2	Intermediate	UP Board	2016 - 2018	Ist (Honours)
3	High School	UP Board	2014 - 2016	Ist (Honours)

# Skills

- Apex programming, Apex Triggers, Asynchronous Apex within Governor limits.
- Lightning Web Components, JavaScript, SQL, C, C++
- OOPs Concept, Sales Cloud and Relationships in Salesforce
- GIT and GITHUB
- Data Loader
- SOQL and SOSL

# **Projects**

#### 1. IIMBAX

Helped the team to built AE Process to generate the reports from more than ten peoplesoft pages. This improved the generation of the report without any failure.

Worked on the daily task of improving SQL queries and optimised them and brought the data from oracle database.

# 2. IPL Ceremony Management

This project in Salesforce is based on Data Modelling and Apex triggers, and done to make the process of team formation easier. Best to know how the ecosystem works.

# 3. Banking System

The project based on the salesforce administration and apex triggers.

#### 4. WebToLead Form

WebtoLead form for getting the leads from websites and inserting into the Salesforce Organization.

# 5. Task Tracker

This is the LWC mini-project for maintaining and getting the track of the various tasks.

#### Certifications

# • Salesforce Training Certificate

This is my training certificate from Cloud Analogy on the completion of Salesforce training.

- Enhancing Softskills and Personality
- Patent Law for Engineers and Scientists
- Developing Softskills and Personality
- Speaking Effectively
- Emotional Intelligence