

Shruthi, Software Developer

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Summary

Certified Salesforce Developer and Administrator with over 2+ years of experience in Salesforce consulting, system analysis, and as a team player who can adapt to any environment.

Work Experience

Adapt IQ - Developer | April 2024 – November 2024

- Led the implementation of solutions for newly introduced products, guiding clients and providing expert recommendations.
- Worked in Agile environments, collaborating with stakeholders to design and implement scalable Salesforce solutions.
- Created and implemented custom objects, fields, validation rules, Flows, Apex, and Lightning Web Components (LWC), enhancing data management and optimizing business processes.
- Designed and developed interactive and responsive Lightning Web Components to enhance user experience, ensuring seamless integration with Salesforce data and improving system usability.
- Ensured smooth transitions during Salesforce releases and custom build deployments, minimizing disruptions to ongoing operations.
- Collaborated with cross-functional teams to assess and address customer change requirements within the Managed Service framework.
- Provided end-user technical support and training to maximize the effective use of Salesforce features, promptly resolving technical issues to ensure system continuity and user satisfaction.

Adapt IQ- Junior Associate | Sep 2022 – March2024

- Gained experience in Salesforce customization projects, including working with Apex triggers and Flows, and explored Sales Cloud, developing foundational knowledge for future implementations.
- Collaborated with teams to translate business requirements into custom technical solutions, ensuring smooth deployment and transitions.
- Pursued continuous learning in Salesforce advancements and DevOps practices, enhancing skills for process optimization and implementation readiness.

Adapt IQ- Intern | March 2022- Aug 2022

- Collaborated with senior developers on Salesforce customization projects, enhancing data organization and workflow efficiency.
- Provided user support, strengthening communication and problem-solving skills while gaining deeper Salesforce knowledge through team meetings and training sessions.
- Maintained project documentation and supported testing, building organizational and quality assurance skills.

Education

Aug 2012 – May 2016, BE in Information Science, Visvesvaraya Technological University.

Skills

Triggers & Apex Classes
Flows, Approval Process & Workflows
LWC(Lightning Web Component)
Security & Permissions
Objects, RecordTypes & Validations
User Management & Data Management

Certifications

Certified Platform Developer 1
Certified Administrator
Certified Sales Cloud Consultant