

Pratiksha Mali

Salesforce Developer

9689582486 | Pratikshamali08@gmail.com

<https://www.linkedin.com/in/pratiksha-mali-97288a194/>

Professional Summary :

- Salesforce Developer with **3+ years of hands-on experience** in designing, developing, and maintaining cloud applications on Salesforce.
- Proficient in **Apex, Lightning Web Components (LWC), Visualforce**, and declarative tools like **Flows, Process Builder, Approval Processes, and Workflow Rules**.
- Skilled in **technical design blueprints, data security configuration, and web application development** using **JavaScript, CSS, HTML**.
- Strong **debugging and problem-solving abilities**, with a proven track record of delivering high-quality solutions.

Certifications & Superbadges

1. **Salesforce Certified Platform Developer I (WI22)**
2. **Salesforce Associate Certified**
3. **Salesforce AI Associate**

Superbadges:

- 1) Flow Administration Superbadge Unit.
- 2) Flow Elements and Resources Specialist Superbadge.
- 3) Flow Optimization Superbadge Unit.
- 4) Flow Fundamentals Superbadge Unit.
- 5) Process Automation Specialist.
- 6) App Customization Specialist.

Skills Summary

Salesforce Technologies: Apex, LWC, Visualforce, SOQL, SOSL

Programming Languages: Java, JavaScript

Web Technologies: HTML, CSS, JavaScript

Database: SQL

Tools: Visual Studio Code, Salesforce Developer Console

Professional Experience

Salesforce Developer

Connecting Businesses (Mar 2023 – Present)

- Developed **custom Salesforce objects and fields** for capturing detailed member information and business affiliations.
- Automated workflows using **Process Builder** and implemented **approval processes** to streamline membership requests.
- Created **Lightning Components** for an intuitive member interface and integrated external systems for data synchronization.

Key Contributions:

- Engineered a flexible membership management system with validation rules for accurate data categorization.
- Delivered a seamless membership request process with enhanced user experience.

Salesforce Developer

Nell Process Automation (Jan 2022 – Feb 2023)

1. **Payroll Module:**
 - Designed **LWC components** for payroll management and salary slip generation.
 - Developed a seamless system for automating the generation and emailing of salary slips.
2. **Inventory Management:**
 - Streamlined item inward and stock processes using flows.
 - Generated invoices via **Visualforce** and **Apex** for efficient inventory tracking.

Key Responsibilities:

- Developed **Apex Triggers, Classes**, and implemented complex **Lightning Flows**.
- Performed rigorous testing, debugging, and deployment.

Salesforce Developer

CRM System for Real Estate Developer (Sep 2020 – Dec 2021)

- Configured custom objects for **Projects, Buildings, and Flats** with hierarchical relationships.
- Designed **custom reports and dashboards** for sales performance and financial metrics.

Key Contributions:

- Developed **Apex Triggers, Classes**, and **Lightning Web Components** to optimize CRM processes.
- Implemented approval workflows for lead and opportunity management.

Education

Bachelor of Engineering (B.E.) in Computer Science

Navsahyadri Education Society's Group of Institutions, Pune (SPPU), 2020