

# Dhanush Babu K N

Bangalore, Karnataka | +916360735765 | [dhanushkn97@gmail.com](mailto:ghanushkn97@gmail.com) | [LinkedIn: DhanushBabu](#)

## SUMMARY

---

A result-oriented Salesforce Developer with **2.6+ years of experience** in designing, implementing, and optimizing Salesforce solutions. **2x Salesforce Certified**, specializing in **Apex, Lightning Web Components (LWC)**, and system integrations. Proven track record of enhancing user experience, improving system efficiency by up to **20%**, and driving innovation through scalable solutions. Adept at collaborating with cross-functional teams and delivering high-impact projects on time.

## SKILLS & INTERESTS

---

**Skills:** Salesforce Development, SFDC, Apex, Triggers, LWC, Flows, SOQL, Integrations, TroubleShooting, Deployment, Packages, Data Security

## WORK EXPERIENCE

---

### Blusynergy

**Bangalore, Karnataka**

*Salesforce Developer*

*Jun 2023 - Present*

- Improved application performance and user engagement by developing and implementing Lightning Web Components (LWC).
- Spearheaded the development of a REST API integration, seamlessly connecting native applications (BluBilling and eSign) with Salesforce, thereby streamlining operations.
- Enhanced the performance of an existing feature, optimizing the codebase and reducing processing time by 20%, which significantly improved user experience and system efficiency.
- Implemented multiple bug fixes and enhancements, resulting in streamlined development processes and improved security measures.

### Finexus Inc

**Pune, Maharashtra**

*Software Engineer*

*Jan 2022 - Feb 2023*

- Customized Salesforce applications using Apex, triggers, flows, platform events, and other tools to fulfill intricate business requirements.
- Led the successful completion of the challenging 'FxCollections' project by closely collaborating with cross-functional teams, anticipating and resolving potential issues during development and testing phases.
- Showcased advanced proficiency in programming languages and tools like Apex, SOQL, Lightning web components, flows and facilitated the successful deployment of projects using advanced deployment tools such as Gearset, ChangeSet, and packages.
- Enhanced project delivery timeliness, elevated customer satisfaction, and fostered strong collaboration with business analysts, project managers, and QA testers, contributing significantly to the organization's overall success.
- Utilized expertise in Apex, SOQL, and Lightning web components to streamline project development processes, resulting in a 20% decrease in project timelines and an increase of 15% in overall project efficiency.

### National Skill Development Program

*Narayana Training Service*

*Aug 2021 - Dec 2021*

- Acquired foundational knowledge in **HTML, CSS, and Java**, focusing on web development and object-oriented programming principles.
- Gained hands-on experience with **Salesforce basics**, including declarative tools, Apex development, and platform functionality.
- Worked on mini-projects to apply coding and Salesforce skills in practical, real-world scenarios.
- Enhanced problem-solving and debugging skills through exercises and challenges in coding and application development.

## PROJECT EXPERIENCE

---

**Blusynergy**

**Bangalore**

***BluBilling – Invoicing Application:***

*Jun 2023 - Present*

- Integrated Salesforce with the BluBilling system, enabling seamless invoicing processes for clients through **outbound REST API calls**.
- Optimized Lightning Web Components (LWC) and Apex codebase, improving application performance and reducing load times.
- Contributed to a **20% improvement** in system performance by optimising LWC and Apex code for the BluBilling platform.
- Utilized Salesforce features like **connected apps** and **remote site settings** for API configurations and troubleshooting.

***eSign – Electronic Document Signature Application:***

*Aug 2023 - Present*

- Implemented API calls to facilitate data exchange between Salesforce and the eSign platform for document signature processes.
- Designed and scheduled **batch Apex classes** to automatically fetch and update signature request records, ensuring data accuracy.
- Enhanced system efficiency by using **LWC**, triggers, and batch Apex for real-time updates and scheduled data synchronization.
- Collaborated with external teams to resolve inbound API call issues, ensuring smooth functionality on the Salesforce side.

**Finexus Inc**

**Pune**

***FXCollections – Collections Management Application***

*May 2022 - Dec 2022*

- Worked as part of a team to design, develop, and deploy the **FXCollections application** within the Q2 Loan System.
- Developed interactive user interfaces using **Lightning Web Components (LWC)** and **screen flows**, enhancing user experience and operational efficiency.
- Built robust backend logic with **Apex triggers**, **batch Apex**, and **scheduled Apex** to handle large data sets and automate critical collection workflows.

## EDUCATION

---

**Atria Institute of Technology**

**Bengaluru, Karnataka**

*BE (ECE)*

*Graduation Date: Jan 2022*

**Vikram Pu College**

**Chintamani, Karnataka**

*High School*

*Graduation Date: Mar 2017*