**MULA YESHWANTH**

**E-mail:** yeshwanthsalesforce1@gmail.com

**Mobile:** 8686454771

**SUMMARY:**

* 5.3+ years of experience in IT industry, Around 4.8 +years of experience in Salesforce and 5 months in Oracle Netsuite, around 2.7+Years of experience in Salesforce lightning with LWC, 1yrs+ experience in Different systems integration with salesforce.
* Experience working across various SFDC implementations covering Sales Cloud, Service Cloud, and Experience Cloud.
* Good hands-on experience in SFDC development in implementing Lightning Web Component framework, Aura framework, Apex classes, Controllers, Batch Apex classes, Apex Test classes and Apex Triggers.
* Experience in SFDC Development using Lightning Application Controllers, Triggers, Indexes, Aura Method, Aura Attribute, Lightning Interface, Lightning Data Service, Communicate between components, Server-Side Call, Aura event, Lightning Out, Components, Tabs, Apex Web services, Lightning Layout, Tokens, Action Override, Event handling cycle, Component Event, Application Event, Toast message, Wrapper Class.
* Expert in capturing, analyzing, documenting and realizing the business requirements to design on salesforce.com platform by designing the required entities like custom objects, creating the relationships/ junction objects like Master-Child, lookups, Entity Relationship data model, Pages, Classes, Interfaces, triggers, Email alerts and business logic.
* Hands on Experience of SSO with Azure, Salesforce CLI and Salesforce Outlook Integration.
* Basic knowledge Salesforce CPQ and NetSuite - Custom Records & Fields, Forms, Roles, Permissions, Sales Order, Purchase Order.

**TECHNICAL SKILLS:**

|  |  |
| --- | --- |
| **CRM** | Salesforce.com |
| **Administration** | Users, Roles and Profiles,permission set, Objects & Field Relationship, Custom labels, Custom Settings, Custom Metadata, Email Alerts, Email Templates, Case Management, Reports, Dashboards, Assignment Rules, Escalation Rules, Import Wizard, Process Automation, Approval Process, Validation Rules, Sharing Rules, Chatter, Portals (Customer and partner) Salesforce CPQ, Installed Package Configure, Sandbox Configuration and Management, Sandbox Refreshments, Feed Item & Comment, Translates, domain and Sites. |
| **Development** | Lightning Application, Controllers, Triggers, Indexes, Aura Method, Aura Attribute, Lightning Interface, Lightning Data Service, Communicate between components, Server-Side Call, Component and controller events, Lightning Out, Components, Tabs, Apex Web services, Iteration, Lightning Layout, Tokens, Action Override, Event handling cycle, Component Event, Application Event, Toast message, Wrapper Class. |
| **Lightning Experience:** | Lightning Component Framework, Lightning App Builder, Lightning Connect, Lightning Flow, Lightning Process Builder, Lightning Flow Builder, Lightning Schema Builder, Salesforce1 Mobile App. |
| **ETL/Integration Tools** | Data Loader CLI, Workbench, Salesforce Inspector. |

**Work Experience:**

* Currently working as Senior Associate Consultant in Infosys from March 28, 2022 to till.
* Worked as Associate consultant in Unykloud Technologies Private Limited from Sep-23rd 2019 to Feb-28th,2022.

**Certifications:**

* PD 1
* AI Associate

**EDUCATION:**

* B. Tech (Computer Science Engineering) from JNTUH Hyderabad

**PROFESSIONAL EXPERIENCE:**

**Client: AMD Mar, 4th 2024 to Present**

**Designation: Salesforce Associate Consultant**

**Responsibilities:**

* Started working on Support Community, Corporate Returns,Consumer Returns, Partner community..
* Configured the Installed Package for Jira Server for Salesforce and S3-Link..
* Following Agile methodology, with effective sprint planning, sprint sizing sessions by using Jira for user stories and project management tracking.
* Technical Knowledge about Salesforce lightning schema builder, process builder, app builder, components and lightning connect, Flow.
* Good knowledge on Set up field service features according to client unique business needs. This includes installing the Field Service Lightning managed package and Field Service Lightning mobile app.
* Worked on Surveys, Knowledge, Transalte and Custom Object for Community Question and Reply for Ask a Question on Community Portal.
* Executed security & sharing rules, community user licenses for Field, Record Level & Object, Community access for distinctive users at different levels of organization.
* Experience in deployment and working on version control tools like GIT, GitHub.
* Worked on Agile Accelerator (AA) to track the Work, Tasks, User Stories, based on Team and respective individual followed by Scrum for improved productivity and reduced errors.
* Performed regular commits: Committed code changes to the repository, maintaining a detailed history of modifications.

**Environment:** Experience cloud, Sales cloud, Service cloud, Data Export & Import Wizards, Sandbox, Workbench, Lightning Experience, Lightning App Builder, Lightning Components, LWC, GitHub.

**Client: Intel Jan, 2023 – Mar,4th 2024**

**Designation: Salesforce Associate Consultant**

**Responsibilities:**

* Performed the roles of Salesforce.com Admin and Developer in the organization.
* Developed LWC, Advanced Search Functionality, Custom Objects, Tabs, Tags and Components.
* Experience in developing the Lightning web components (LWC) and Lightning flows to provide better and more interactive interfaces to end users, which help in sales and service enhancements.
* Handled bulk data through triggers with bulkified logic and handler classes.
* Implemented Outlook to Salesforce Integration.
* Involved in the production deployment process and providing post production support to the client, also given knowledge sharing sessions related to admin configuration setup with respect to the application.
* Hands on Experience of SSO with Azure and Salesforce CLI.
* Managed branches: Created, merged, and resolved conflicts in branches to keep the codebase organized.

**Environment:** Agile, Salesforce.com platform, Apex Language, Chatter, Data Loader, Workflow & Approvals process, Custom Objects, Sandbox data loading, Apex data loader, LWC, Test Classes, DML Queries.

**Client: Intel April, 2022 to Jan, 2023**

**Designation: Associate Consultant**

**Responsibilities:**

* Worked as a salesforce developer and involved in a complete development cycle requirement gathering, design, development, quality assurance, testing, maintenance, and support.
* Implemented Trigger Action Framework on various object triggers using Apex and configured these Apex classes in custom metadata to achieve high flexibility and maintenance.
* Implemented Salesforce automation using Web-to-Case forms, Email-to-Case, Assignment Rules, Automation, Auto Response Rules, Escalation Rules, Chatter Groups, Person Accounts, Cases and Solutions.
* Implemented scheduled jobs & Batch Apex.
* Performed detailed analysis of business and technical requirements and developed the Apex classes using other Platform based technologies like Visualforce, Force.com IDE.
* Developed responsive VF pages and associated Apex classes to allow the customers to register, login and submit their service requests, which are resolved by CSS people.
* Worked on Salesforce Related object CPQ - Quote, quote line.

**Environment:** Salesforce.com platform, Apex Language, Visual force Pages, Triggers, SOQL, SOSL queries, Standard and Custom Objects, Custom Settings, Process Builder, Email Services, Security Controls, Approval process.

**Client: Sun Communities.**   **Sep-23rd 2019 to Feb-28th,2022.**  **Designation: Associate Consultant**

**Responsibilities:**

* Configured Salesforce.com to meet business requirements - including fields, page layouts, workflows, approvals and validation rules.
* Created user roles and profiles, security controls and shared settings.
* Created Custom Objects & Custom fields, Tabs, validation rules, pagelayout.
* Created Email Templates and Mail Merge Templates and was involved in doing the mail merge for different standard and custom objects.
* Created Lightning Components -datatable, Record form,Tabsets.
* Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates, Apex classes and apex triggers to implement business logic.
* Implemented Security access to the user profiles by creating Object level security, Field level security and Record level security.
* Worked on data migration from databases to SFDC using Data Loader.
* Basic knowledge on Netsuite- Creating records, fields,Roles, Saved Search, Reports and forms.

**Hyderabad**

**YESHWANTH**