ROOHI RUQSAR

***Salesforce Developer*** **Linkedin id:** linkedin.com/in/roohi-ruqsar-7075801a1

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# Summary:

* Over all 3.5 years of experience in Salesforce.com CRM platform.
* Implemented Data Modelling and Security in Salesforce through profiles, roles, permission sets.
* Experience in understanding business requirement to design the required entities like custom objects, creating the relationships.
* Created and managed reports and dashboards, demonstrating a strong understanding of data analysis and visualization.
* Migrated the existing processes and workflows to flows using flow builder.
* Automated processes in Salesforce through Process Builder, Flows, Approval process.
* Hands on experience in writing queries using SOQL and SOSL in Apex Classes and Triggers.
* Good Knowledge of Apex Classes, Test Classes, Triggers.
* Experience in using Data Loader/Work Bench for insert, update and bulk import or export of data from Salesforce.com Objects.
* Highly motivated team player with excellent analytical, problem solving, interpersonal and communication skills.
* Experience in building lightning web components

# Technology & Skills:

**Salesforce Skills:**

* Data Modelling
* Profiles, Roles, Permission sets, Page Layouts, Validation rules
* Reports and Dashboards
* Workflow Rules, Process Builders, Flows, Approval process
* Lightning Experience Customization
* Apex, Test Classes
* Triggers
* SOQL, SOSL, DML
* Data loader, Workbench
* Copado

**Professional Experience:**

* 3.5 years of experience as a Salesforce developer in TATA CONSULTANCY SERVICES LTD.

(Notice period – 90 days)

**Project Details:**

**Client:** Leading Global Bank

**Role:** Developer

**Duration:** August 2021 - present

* Working in a Banking project which deals with Collections and Recoveries.
* Supporting migration activities to salesforce cloud.
* Responsible for configuration part of few migrations builds.
* Creating design documents from the flow chart by understanding the as is requirements.
* Built the fields, objects, flows, master-detail relationships and look-up relationships for the objects as a part of migration.
* Created Profiles, Permission sets and implemented security model in salesforce.
* Converted existing processes and workflow rules to flows. Automated approval processes.
* Worked on high priority user stories, and provided solution to the customer by analyzing the affected data.
* Extracted and updated the customer records using SOQL queries in workbench.
* Created Reports and Dashboards to analyze Successful collections and recovery rates.
* Modified and created methods inside the Apex Classes.
* Created and executed triggers based on the business requirements.
* Deployed changes to the production sandbox using Change sets
* Worked on unit testing/Test Classes and taking FOV scripts after the release to ensure the issue is resolved.
* Working knowledge on Agile methodology and Exposure on JIRA tool.
* Build lightning web components based on the project requirement.

**Achievements:**

*Professional:*

* Part of Multi-Award-winning Project team
* Recognized by the client team in global townhall.
* Received Learning achievement award (TCS)
* Received On the spot award (TCS)
* Lead the Info-Security Event within Project Account

*Other*

* State-Level Table Tennis Player

**Trainings:**

* Trailhead trainings
* webinars

**Academic Credentials:**

* Bachelor of Engineering - BMS Institute of Technology, Bangalore — June, 2017 – August, 2021:

Electrical and Electronics Engineering with an overall CGPA of 8.02/10

* Class XII - Narayana Junior College, Hyderabad, Telangana—July, 2015 – March, 2017: Intermediate Education with percentage of 96.9%
* Class X – CBSE Board - Sree Vidya Peeth, Nalgonda, Telangana —June, 2015: CGPA - 10/10

**Personal Profile:**

Name : Roohi Ruqsar

Date of Birth : 09-Jan-1999

Father’s Name : Shaik Maheboob Hussain

Sex : Female

Marital Status : Single

Nationality : Indian

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

## Date:

**Place:** Bangalore **(ROOHI RUQSAR)**