



Re: Fwd: Your Digital happiness Basket-18-09-2021

1 message

JioFiberCare <jiofibercare@jio.com>
To: pavankalyan94414@gmail.com

Thu, Dec 9, 2021 at 3:11 PM

Dear Mr. Reddy,

I understand your query regarding GST invoice.

As per the business policy for JioFiber, GST B2B tax invoices are provided to all registered customers (being business professionals and enterprises), who are onboarded on applicable plans and have provided their GSTIN for updation in the company's records, prior to the generation of the tax invoice for the said period.

Your current service is through a plan that is applicable to B2C customers (home segment individuals). Such plans are not applicable for the B2B segment or to customers who use the services for purposes other than personal use and hence, a GST B2B tax invoice cannot be given to customers onboarded on such plans.

In case you require a GST B2B invoice in order to be able to claim input credit, we request you to get onboard on plans that are applicable for B2B customers, i.e., customers who use the services for purposes other than personal use.

Any inconvenience caused in this aspect is regretted. We look forward to supporting you always.

We appreciate your patience.



Diana Shetty

Team Jio



on 70007 70007 or [click here](#) to WhatsApp Now. You can chat with us now in English and Hindi too.

Your Feedback will help me improve to serve you better. Post this communication, you will get an email with survey link, where you need to click and submit rating on a scale of 1 – 5 where 5 is the highest and 1 is the lowest.

On 12/9/2021 11:38 AM, Kalyan wrote:

I need tax invoice and plan details for this bill. Please provide as soon as possible.

----- Forwarded message -----

From: <RelDigital.inv@reliancedigital.in>

Date: Sat, Sep 18, 2021, 8:55 AM

Subject: Your Digital happiness Basket-18-09-2021

To: <pavankalyan94414@gmail.com>

Dear Customer,

Thank you for shopping with Us. Your Visit to our store has been a source of Happiness for us and we hope it has been for you too.

Attached is a copy of your invoice with details of your purchase.If in case of you require any further assistance please dial 18001031044.

DISCLAIMER: This is a computer generated Duplicate Invoice copy hence seal and signature not required. Any replacement, warranty, guarantee and product liability claim shall be honoured against original invoice only. Reliance Retail Limited. may, at its sole discretion, relax or waive any of its conditions mentioned overleaf the original invoice.

Please do not reply. For any queries, write to us at reliancedigital@ril.com