

**[AM-1] Unable to withdraw cash from ATM machine** Created: 22/Feb/23 Updated: 22/Feb/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">ATM machine</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	High
<b>Reporter:</b>	<a href="#">Kalyan kumar Dontha</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Environment:</b>	<ul style="list-style-type: none"><li>ATM machine located at XYZ Bank, 123 Main Street</li><li>Date and time of incident: 02/22/2023, 3:30 PM</li></ul>		

**Description**

When attempting to withdraw cash from the ATM machine, the transaction fails and the user is unable to receive their requested amount. The following steps were taken to reproduce the issue:

1. Enter ATM card and PIN.
2. Select cash withdrawal option.
3. Enter desired amount.
4. Wait for the transaction to complete.

Expected Result: The ATM machine dispenses the requested cash amount.

Actual Result: The ATM machine displays an error message and the transaction fails. The user is unable to receive the requested cash amount.

Error message: "Transaction failed. Please try again later."

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