



Harikiran Arveti

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EDUCATION

- **M. TECH Electronics and communication (VLSI-SD)[2020-2022].**
- **B TECH Electronics and Communication (ECE)[2016-2020].**

YEARS OF EXPERIENCE

- **2 YEARS**

SKILLS

- **Server Automation (SA)**
- **Service Now (APM)**
- **Service Manager**
- **Linux**
- **AWS**

OTHER TECHNICAL SKILLS

- **Robot Process Automation (RPA)**
- **Operation Orchestration (Automation tool)**
- **Core Java**
- **C**
- **SQL**

CERTIFICATIONS

- **Completed Operation Orchestration 2018.12 Digital Learning (OO) from Microfocus**
- **Completed AWS Cloud Practitioner 2022 & Obtained certificate on NOV 08, 2022, for CLF-01 Practitioner.**

RESUME BRIEF

Hari Kiran Arveti joined Microfocus in December 2020 as Technology Consultant for the Server Automation Project. Skilled in Linux, Service Now (APM), Service Manager (SM), Server Automation, SQL.

Promoted as Team lead (TL) from August 2021 from the position of Technology consultant in Microfocus offering in-depth expertise in Server Automation as an L1 Support Engineer & Administrator.

Started journey as AWS Developer from Feb 2022.

WORK EXPERIENCE

Feb 2022-Present

Client: Yahoo

Data collection & Upload:

Conversion of xlsx format to csv based on the requirement of the data we obtain from the client

We upload the Csv format data to s3 bucket by creating Objects.

Integration:

The s3 bucket that is created is integrated with IAM role to restrict the services usage.

The IAM role is enabled with Redshift & lambda services.

Redshift:

In the code Fetching the data from s3 bucket, Modify the data according to the client requirement. The output of code is saved in s3.

Dec 2020– Jan 2022

Client: Canadian Imperial Bank Of Commerce (CIBC)

- Implemented production ready, load balanced, high availability Server Automation tool on client sides, used Linux to manage, update Policies, Patching using Dropbox for improved automation possibilities in SA tool.
- Worked with the installation, uninstallation, decommissioning of servers, CBT import & Export, drop box, Device groups, Agent upgrade, generating logs and providing the solution.
- Performing the Migration of all servers in Old core to new core using Device Migrator implemented using change management process (Service Now).
- Performed the Automation to generate the various reports on servers using Linux for checking OS updates, License Configuration, High Availability etc..

SERVICE NOW(SNOW):

- Having a Proficient knowledge regarding the Change Management Process.
- Worked with the High, Priority changes for Production & Non-Production for the Application & Infrastructure fix.

SERVICE MANAGER TOOL(SM):

- Used Service Manager for request handling of all Priorities by maintaining the Proper resolution in SA.
- Accepting & Resolving the Request tickets which are related to Server Automation for all the Cores & Databases(satellites) belonging to the Application & Infrastructure.