Harikiran Arveti

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EDUCATION

- **M. TECH Electronics and communication (VLSI-SD)[2020-2022].**
- **B TECH Electronics and Communication (ECE)[2016-2020].**

YEARS OF EXPERIENCE

- **2 YEARS**

SKILLS

- **Server Automation (SA)**
- **Service Now (APM)**
- **Service Manager**
- **Linux**
- **AWS**

OTHER TECHNICAL SKILLS

- **Robot Process Automation (RPA)**
- **Operation Orchestration (Automation tool)**
- **Core Java**
- **C**
- **SQL**

CERTIFICATIONS

- **Completed Operation Orchestration 2018.12 Digital Learning (OO) from Microfocus**
- **Completed AWS Cloud Practitioner 2022 & Obtained certificate on NOV 08, 2022, for CLF-01 Practitioner.**

RESUME BRIEF

Hari Kiran Arveti joined Microfocus in December 2020 as Technology Consultant for the Server Automation Project. Skilled in Linux, Service Now (APM), Service Manager (SM), Server Automation, SQL.

Promoted as Team lead (TL) from August 2022 from the position of Technology consultant in Microfocus offering in-depth expertise in Server Automation as an L1 Support Engineer & Administrator.

WORK EXPERIENCE

June 2022 – Oct 2022.
Project: RPA Internal

- Developed the Automated flow that will perform the fetching of the records from Granite DB if any record is present then fetching of JSON data from Granite DB using ID's, RPA recording is done at Granite Portal Parsing is done and gives the DOB, Cover start, Date vehicle purchased as finalized output which is stored again in DB.

- Another Automation flow is developed to perform activity at the Policy fast portal to produce the quote reference as the output.

- **Internally worked on OO(operation orchestrator) tool for providing the access to the new joiners**

- **July 2021 – NOV 2022**
  Client: Canadian Imperial Bank Of Commerce (CIBC)
- Implemented production ready, load balanced, high availability Server Automation tool on client sides, used Linux to manage, update Policies, Patching using Dropbox for improved automation possibilities in SA tool.
- Worked with the installation, uninstallation, decommissioning of servers, CBT import & Export, drop box, Device groups, Agent upgrade, generating logs and providing the solution.
- Performing the Migration of all servers in Old core to new core using Device Migrator implemented using change management process (Service Now).
- Performed Administration related task in Server Automation tool & worked with the user & user groups.
- Performed the Automation to generate the various reports on servers using Linux for checking OS updates, License Configuration, High Availability etc..

SERVICE NOW(SNOW):

- Having a Proficient knowledge regarding the Change Management Process.
- Worked with the High, Priority changes for Production & Non-Production for the Application & Infrastructure fix.

SERVICE MANAGER TOOL(SM):

- Used Service Manager for request handling of all Priorities by maintaining the Proper resolution in SA.
- Accepting & Resolving the Request tickets which are related to Server Automation for all the Cores & Databases(satellites) belonging to the Application & Infrastructure.