



Kamalakannan Rajagopal Manigandan

Business Management from IIMBx

Consultant | Digital Transformation | Cloud | DevOps

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Bengaluru, Karnataka, India

 DXC Technology

 IIMBx | Indian Institute of Management
Bangalore

 Anna University

About

Kamal is a

- Highly ambitious
- Innovative
- Self-motivated
- Performance-driven

individual with a demonstrated history of high customer satisfaction in driving them through Digital Transformation.

Diverse Experience:

APPLICATION DEVELOPMENT:

- C/C++
- .NET
- Java
- Python

IMPLEMENTING DEVOPS CULTURE:

- CI/CD pipeline
- Infrastructure automation
- Container and its orchestration
- Centralized Log Management
- Monitoring and Alerting

CLOUD ENABLEMENT

- Microsoft Azure
- Amazon Web Service
- Google Cloud Platform

Kamal has a strong capacity to manage multiple projects on strict timelines that adhere to brand identity and values.

Skills:

- Excellent problem solving, consulting skills and business acumen in addition to quantitative and analytical capabilities.
- Strong services industry experience and knowledge of "best practices".
- Ability to efficiently engage with customer, manage multiple stakeholders, manage conflicts.
- Team player with demonstrated ability to work independently, with, and through others.
- Ability to instill trust, provide direction, delegate responsibilities and solve complex problems independently.
- Intellectual curiosity.
- Synthesizes findings from assessments/measurements and develops optimal solutions
- Facilitating and developing highly effective teams.

Kamal is at his best when digging into a new experience where success is the only acceptable outcome.

Experience



Digital Transformation Consultant

DXC Technology

Jun 2019 – Present

Bengaluru, Karnataka, India

As a Digital Transformation Consultant,

- Kamal is managing a highly dedicated and efficient team of Cloud and DevOps engineers who work across multiple customer projects.
- Kamal is responsible for implementing DevOps culture and cloud migration to all these multiple customers for their legacy products thus leading them towards Digital Transformation.



Senior DevOps & Cloud Engineer

TriZetto Healthcare Products

Jul 2018 – May 2019 · 11 months

Chennai, Tamil Nadu, India

As a Senior DevOps & Cloud Engineer,

- Kamal was responsible for the architecture of CI/CD pipelines for Healthcare Big-Data products.
- Kamal was managing a high impact team and they worked together to achieve increased release efficiency by reducing the deployment time from a day to minutes.
- They also have implemented Centralized Log Management solution for the application and the servers.
- Kamal also have architected private and public cloud (Microsoft Azure) infrastructure.



Cognizant

2 years 8 months



Programmer Analyst

Nov 2016 – Jun 2018 · 1 year 8 months

Chennai, Tamil Nadu, India

As a Programmer-Analyst/Software-Engineer,

- Kamal was responsible for the 'Converse Genie' framework (A framework in Java aiming to help automate VoIP calls using BOT and VoiceXML technologies) which made it pluggable with multiple cloud service providers (Cloud speech service) thus easing the implementation.

As a DevOps/Cloud Engineer,

- Kamal introduced 'Converse Genie' to DevOps culture and was responsible for the design and implementation of CI/CD pipelines.
- Kamal also introduced cloud computing to 'Converse Genie' by moving the complete infrastructure to AWS public cloud.



Programmer Analyst Trainee

Nov 2015 – Oct 2016 · 1 year

Chennai, Tamil Nadu, India

As a Programmer-Analyst/Software-Engineer (Trainee),

- Kamal was responsible for development of application code in .NET framework and have increased the efficiency of code by decreasing complexity and execution time.
- Digital Automation Fabric (DAF) is a product which helps to automate digitization of historic documents for Banking/Insurance clients with the help of Nuance Omnipage OCR toolkit and Kamal's contribution as a developer to DAF helped to increase the accuracy of the outcome from 56% through 82%.

Education



IIMBx | Indian Institute of Management Bangalore

MicroMasters® · Business Management

2019 – 2020

Activities and Societies: edX, IIMBx

The MicroMasters® Program in management from the Indian Institute of Management Bangalore, aims to provide the learner with the perfect learning pathway to develop core competencies across six management disciplines:

1. Operations Management
2. People Management
3. Corporate Finance
4. Strategic Management

- 5. Accounting for Decision-Making
- 6. Marketing Management

More about the course:

- https://www.iimb.ac.in/eep/product/331/MicroMasters_in_Business_Management
- <https://www.edx.org/micromasters/iimbx-business-management>
- <https://youtu.be/N7QoT2il0pc>



Anna University

Bachelor of Engineering – BE · Electrical, Electronics and Communications Engineering

2011 – 2015

Activities and Societies: Robotics Club, Placement Cell

Electronics and Communications Engineering (ECE) involves researching, designing, developing and testing of electronic equipment used in various systems. Electronics and Communications engineers also conceptualize and oversee the manufacturing of communications and broadcast systems.

Electronics and Communications Engineering deals with analog transmission, basic electronics, microprocessors, solid state devices, digital and analog communication, analog integrated circuits, microwave engineering, satellite communication, antennae and wave progression. It also deals with the manufacturing of electronic devices, circuits, and communications equipment.

Projects

Trade Funds Management

Jun 2019 – Present

Trade Funds Management enables planning, tracking, accruing and controlling of Trade funds for an American multinational consumer goods corporation. All trade funds are processed through fund Management via linking between the TF's (Trade funds) and TP's (Trade promotions/Trade activities). Funds are used to control trade spends at different level of customer, product and spend type. This helps manufacturing division to manage distribution and consumption of Funds.

ClaimSphere

Jul 2018 – May 2019

ClaimSphere suite (a TriZetto Healthcare Product) is focused on helping payers and providers navigate the value-based shift and drive overall quality improvement. The results are faster care gap closure, increased operational efficiencies, better patient outcomes and improved quality of care.

Converse Genie

Jul 2017 – Jun 2018

The project aims at automating IVR calls using chat-bots and cloud speech services replacing human workforce. The project replaces old touch-tone based IVR with speech based IVR. Individuals can speak instead of pressing keys to navigate the IVR menu.

Digital Automation Fabric

Nov 2015 – Jun 2017

Digital Automation Fabric (DAF) helps to automate and accelerate various business processes that are labor intensive in the area of data entry from image files. DAF is an automated solution that can replace manual entry of huge volumes of data. It can increase accuracy, reduce costs & errors in data entry and save efforts leading to higher productivity.

Honors & Awards

Above and Beyond Award

Trizetto Healthcare Products, a Cognizant company

2018

This award is presented in recognition of the extraordinary performance and efforts taken to ensure that the deliverables were successfully delivered and clearly going above and beyond the roles and responsibilities.

Languages

English

Professional working proficiency

Tamil

Native or bilingual proficiency