



# LEGAL FLOW UK Pitch Deck

Criminal Law Streamlined

Legal Flow UK transforms criminal law operations with a smart, scalable platform for case management, document automation, scheduling, and billing – purpose-built for duty solicitors and legal SMEs



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# Executive Summary

Legal Flow UK: Reinventing Criminal Law Practice for SME Firms

## Key Highlights

Legal Flow UK empowers small criminal law firms to operate with the structure, efficiency, and professionalism of larger practices by providing a platform that streamlines duty callouts, automates critical forms and letters, ensures compliance, and reduces the administrative burden across the full case lifecycle



### Problem Statement

Criminal law SMEs struggle with outdated tools, fragmented workflows, and high admin loads across every case lifecycle



### Market Analysis

5,000+ UK firms in criminal defence lack tailored case management software optimised for duty solicitor workflows



### Technology

Cloud-native platform with integrated scheduling, secure document management, audit trail, & automated form generation for legal teams



### Financial Plan

Recurring SaaS revenue from subscriptions, onboarding packages, compliance modules, and integrations with LAA and third-party tools



### Solution

Legal Flow UK manages duty callouts, interviews, forms, billing, and compliance through one streamlined legal operations platform



### Competitors Analysis

Unlike other platforms in this area: LEAP, Clio, or Cromwell, Legal Flow UK is purpose-built for criminal law firms and station reps



### Marketing Plan

Leverage JP Legals network, legal forums, duty rep communities, and regional Law Society partnerships to gain early traction



### Overall Business Impact

Enables small firms to deliver faster, more compliant legal services while cutting administrative and billing inefficiencies significantly

# Company Overview

Built for duty solicitors, station reps, and small criminal law firms across the UK



## Introduction

Legal Flow UK is a case management platform designed for criminal law SMEs. It replaces outdated tools like Word docs, spreadsheets, and WhatsApp chats with structured scheduling, case tracking, and compliance automation for real-world legal operations



## Mission

Our mission is to modernise and simplify how small criminal law firms manage callouts, legal forms, interviews, billing, and compliance.

We give solicitors and reps a reliable, purpose-built system that works the way they do — fast, secure, and tailored for Legal Aid workflows



## Vision

We aim to become the trusted digital backbone for every small criminal law firm in the UK. Legal Flow UK enables duty-based solicitors to operate more efficiently, stay fully compliant, and deliver higher-quality client service with confidence, precision, and consistency

# Challenge & Solution

Streamlining how legal teams manage callouts, cases, documents, billing, and compliance in one unified system

## CHALLENGE

## SOLUTION



### High Administrative Burden

Manual callouts, forms, and billing consume valuable time and increase the risk of human error across cases



### Limited Technology Adoption

Most small criminal firms lack affordable software, relying instead on paper files, Word docs, and messaging apps



### Fragmented Case Management

Information scattered across systems creates duplication, inefficiency, and difficulty maintaining consistent case visibility



### Compliance Complexity

Legal Aid billing and SRA reporting remain manual and time-consuming, creating errors and payment delays



### Workflow Automation

Legal Flow UK automates duty callouts, document creation, invoicing, and reporting - reducing admin time and human error



### Simple SaaS Platform

Cloud-based system tailored for small firms, delivering instant productivity gains without costly setup or IT expertise



### Unified Case Platform

Single, secure workspace connecting scheduling, documents, notes, and billing with full audit visibility



### Built-in Compliance Tools

Automated LAA billing and SRA/GDPR-aligned workflows ensure every case stays compliant from start to finish

# Risks & Opportunity

Navigating Risks, Seizing Opportunities: Building a Sustainable Future for Legal Flow UK

## Regulatory Uncertainty

Evolving SRA, GDPR, and Legal Aid compliance frameworks may require continuous platform updates

## Adoption Resistance

Traditional firms may be slow to migrate from manual or legacy systems to digital workflows

## Data Security Risks

Handling sensitive case and client data demands the highest cybersecurity & encryption standards

## Resource Constraints

Early-stage development and scaling require careful prioritisation of capital and engineering resources



**RISKS**

**OPPORTUNITY**

## Regulatory Alignment

Positioning Legal Flow UK as the go-to system for compliant, auditable criminal law workflows

## Digital Transformation Push

Government and Law Society initiatives are accelerating adoption of digital case management tools

## Trusted Data Environment

Opportunity to lead with secure, encrypted, and SRA-compliant storage for sensitive legal data

## Scalable SaaS Model

Expanding from pilot firms into a national subscription base of 5,000+ SME criminal law practices



# Technical Architecture

Powering Secure & Scalable Legal Workflow Automation

## **User & Firm Platform**

- Web and mobile portals for solicitors, station reps, and admin teams
- Real-time case sync, notifications, and offline data capture

## **Security & Compliance**

- Role-based access, user permissions, and case-level encryption
- Full audit trails aligned with SRA and UK GDPR requirements

## **Data & Storage**

- Secure AWS-hosted environment with UK-based data residency
- Redundant backups and encrypted document management for case files

## **Workflow Engine**

- Automates case creation, document generation, and task scheduling
- Configurable rules for duty rotas, case stages, and handoffs

## **Payments & Billing**

- Automated LAA billing calculations, travel logs, and expense tracking
- Seamless invoice generation and submission for faster Legal Aid recovery

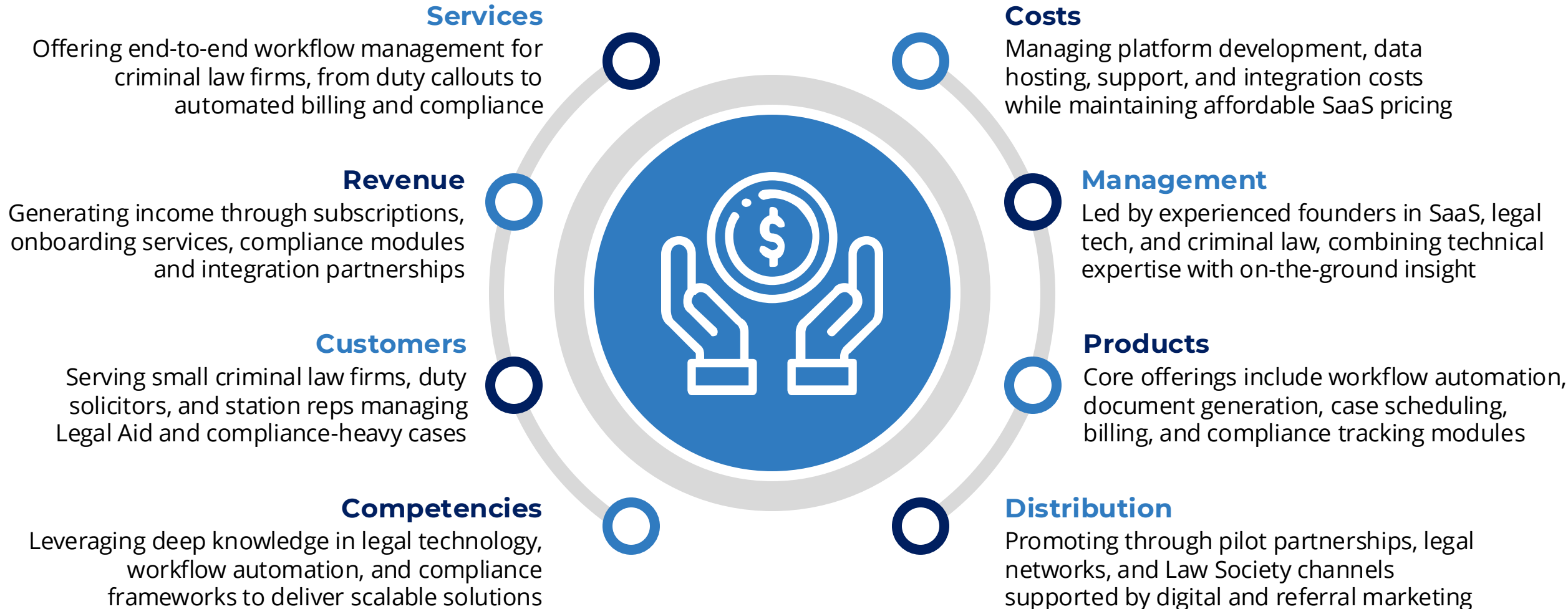
## **Scalability & API Integration**

- Modular microservice architecture for onboarding new firms and features
- APIs for email integration, calendar, and third-party compliance tools



# Business Model

How Legal Flow UK Creates Value Across the Legal Ecosystem





# S.W.O.T Analysis

Legal Flow UK's Competitive Position: Strengths, Weaknesses, Opportunities, and Threats Analysis



## Strengths

- Deep experience across legal tech, SaaS, and compliance with direct insight from practicing criminal lawyers
- Purpose-built platform focused solely on the needs of small UK criminal law firms and duty solicitor workflows



## Opportunities

- Growing demand for affordable legal automation tools as SRA and LAA compliance pressures increase
- Potential to scale nationwide as the first criminal-law-specific SaaS solution with mobile and billing automation



## Weaknesses

- Early-stage platform with limited brand visibility beyond pilot firms and early adopters
- Dependence on third-party hosting, integrations, and ongoing updates to maintain full regulatory alignment



## Threats

- Larger legal tech players (LEAP, Clio) could move into the criminal law space with generic modules
- Rising cybersecurity and data protection expectations for handling confidential legal and client data

# Product Overview

Everything a small criminal law firm needs, in one seamless platform

## Duty Callout Manager



Automatically logs police station callouts and assigns available reps with rota scheduling and instant notifications

## Case Workflow Dashboard



Visual overview of all cases by status, enabling fast access to notes, forms, and deadlines

## Document/Form Automation



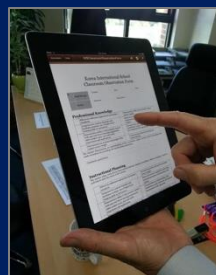
Auto-generates CRM14, MG6, and rep order forms with built-in templates and digital signatures

## Billing & Compliance Centre



Tracks time, mileage, and expenses while producing LAA-compliant invoices and audit-ready reports

## Mobile Rep App



Allows duty solicitors to record attendance, notes, and travel on the go, synced instantly to the case file

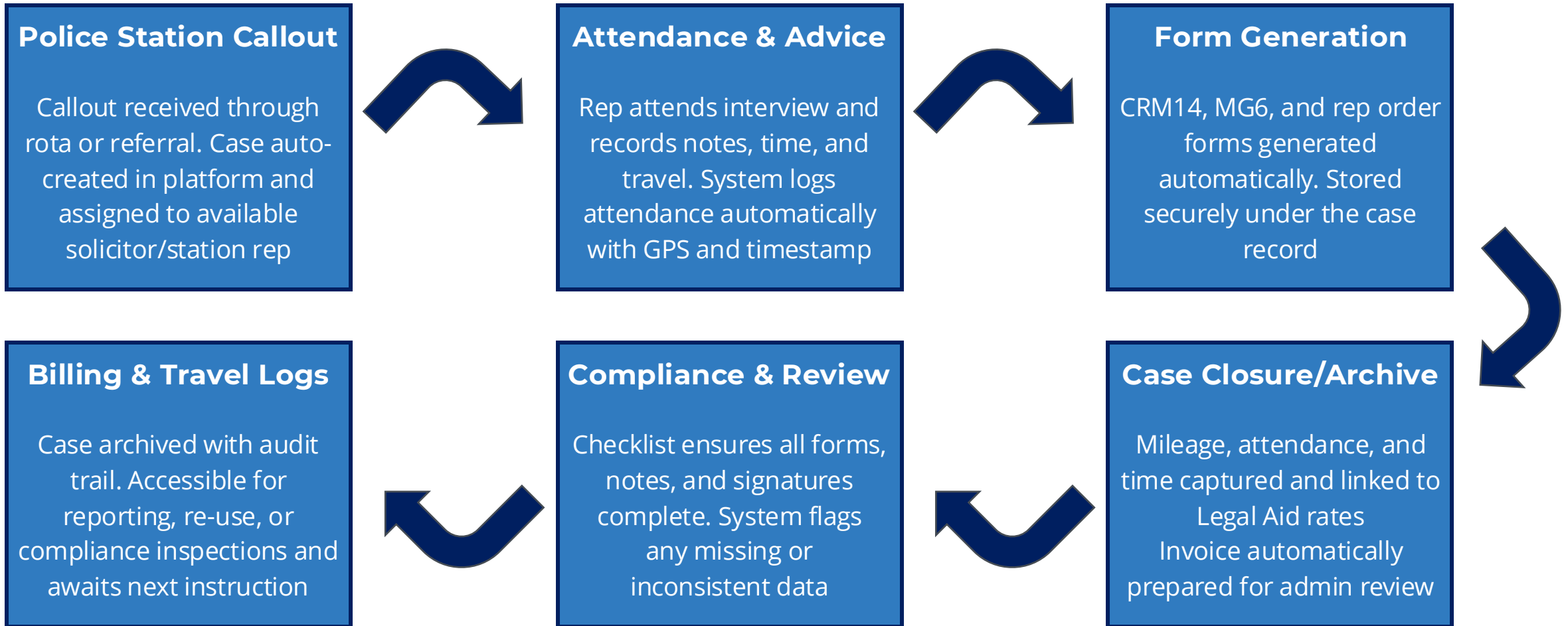
## Reporting & Analytics



Provides operational insight into workload, case duration, and billing performance across the firm

# Process Flow

From police station callout to case closure — simplified, automated, and compliant



# Market Size & Growth

Defining the opportunity for Legal Flow UK in the criminal law technology sector

<b>TAM – £100M+</b>	Over 5,000 UK criminal law firms, the majority operating under manual or semi-digital systems, representing a Total Addressable Market exceeding £100 million annually in legal operations and technology spend
<b>SAM – £60M</b>	Approximately 3,500 small and medium-sized criminal law firms manage Legal Aid and duty solicitor workflows, defining a Serviceable Available Market of around £60 million
<b>SOM – £10M</b>	An achievable target of 500 early adopters — regional practices and independent duty solicitors — gives Legal Flow UK a Serviceable Obtainable Market estimated at £10 million
<b>Digital Adoption Gap</b>	Nearly 80% of firms lack modern workflow and compliance technology, relying instead on spreadsheets, Word templates, and manual billing processes
<b>Growth Drivers</b>	Rising regulatory pressure, Legal Aid digitalisation, and demand for operational transparency are accelerating technology adoption within the legal sector
<b>Market Outlook</b>	The UK legal tech market is forecast to grow over 7% annually, with criminal law remaining one of the most underserved verticals for automation and workflow innovation

# Go-To-Market & Traction

Turning early traction into national adoption through trusted legal networks

## Pilot Validation

MVP in development with JP Legal as first pilot firm, focused on testing core workflows, rota scheduling, and billing automation under real case conditions

## Regional Expansion

Targeting five additional criminal law firms across key regions through referrals and partnerships with existing duty solicitor networks

## Early Engagement

Initial interest from regional practices and independent solicitors who manage Legal Aid billing and compliance-heavy workloads

## Distribution Channels

Growth driven through Law Society forums, solicitor associations, legal tech events, and compliance consultants acting as referral partners

## Marketing Approach

Direct outreach to firms via digital marketing, social media campaigns, and word-of-mouth referrals supported by case study success stories

## Future Rollout

Scaled launch in 2026 to onboard over 100 firms through SaaS subscriptions, network partnerships, and integrated legal technology alliances

# Finance Summary

Scaling Legal Flow UK from pilot validation to sustainable national growth

## Business Model

Recurring SaaS subscriptions supported by onboarding fees, compliance add-ons, and API integrations

## Revenue Trajectory

Growing from £40k in 2025 to £2.4 m by 2029 with 80 percent gross margins typical of legal SaaS models

## Cost Structure

Lean architecture with minimal infrastructure overhead, outsourced compliance testing, and scalable cloud hosting

## Profitability Outlook

Breakeven forecast by Q4 2026, reaching 50 percent PAT margin by 2029 as recurring revenue compounds

## Investment Ask

Seeking £250k seed investment to finalise MVP, onboard early firms, and accelerate marketing and integration partnerships

## Exit Potential

Positioned for acquisition or strategic merger with established legal tech platforms within 3–5 years as market digitisation matures



# Projected Profit & Loss Summary

Financial Outlook: Projected Profit & Loss Overview (2026–2030)

	2026	2026	2028	2029	2030
<b>Net Sales (Revenue)</b>	£40,000	£250,000	£750,000	£1,500,000	£2,400,000
SaaS Subscription Fees	£30,000	£200,000	£600,000	£1,200,000	£2,000,000
Setup & Onboarding	£5,000	£25,000	£50,000	£100,000	£150,000
Compliance & Add-Ons	£5,000	£25,000	£100,000	£200,000	£250,000
SaaS White Label Platform Product	\$177,000	\$295,000	\$590,000	\$1,180,000	\$2,950,000
<b>Net Costs</b>	£60,000	£175,000	£350,000	£650,000	£850,000
COGS Sub-Total	£40,000	£120,000	£220,000	£400,000	£500,000
Operating Expenses	£20,000	£55,000	£130,000	£250,000	£350,000
<b>EBITDA</b>	-£20,000	£75,000	£350,000	£850,000	£1,550,000
<b>% EBITDA Margin</b>	-50%	30%	47%	57%	65%
<b>Profit After Tax</b>	-£20,000	£60,000	£275,000	£650,000	£1,200,000
<b>% PAT Margin</b>	-50%	24%	37%	43%	50%

# Contact Us

Let's Transform Criminal Law Operations Together



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