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Pay the Dartford Crossing charge (Dart Charge)

1. Paying the charge

You need to pay the Dartford Crossing charge (Dart Charge) by midnight the day after you cross.

If you do not pay the Dart Charge on time you might get a fine.

Use this service to:

- pay the Dart Charge
- set up a Dart Charge account
- pay or challenge a fine (also called a 'Penalty Charge Notice' or PCN)
- check which crossings you've paid for

You need your:

- vehicle registration number (number plate)
- PCN reference number if you're paying or challenging a fine

If you've already set up an account, [sign in](https://pay-dartford-crossing-charge.service.gov.uk/sign-in) (<https://pay-dartford-crossing-charge.service.gov.uk/sign-in>) to manage your account or pay the charge.

Start now

Who needs to pay the charge

You usually need to pay the charge if you use the Dartford Crossing between 6am and 10pm - including at weekends and on bank holidays.

You do not need to pay if you:

- cross on a motorcycle, moped or quad bike
- get free UK vehicle tax because of a disability (your vehicle will be checked automatically when you cross)

Find out [how much the charge is and if you can save money by creating an account \(/pay-dartford-crossing-charge/charges\)](#).

Other ways to pay

You can:

- pay with cash at a Payzone store - [find your nearest Payzone store](#) (<https://www.payzone.co.uk/consumers/>)
- [set up an account \(/government/publications/set-up-or-cancel-a-dart-charge-account-by-post\)](#) by post
- [pay in advance or top-up your account \(/government/publications/top-up-your-dart-charge-account\)](#) by post
- pay a [fine \(or PCN\) \(/pay-dartford-crossing-charge/fines-penalty-charge-notices\)](#) by phone
- pay or set up an account by phoning the Dart Charge contact centre

Contact Dart Charge

By phone

Dart Charge contact centre
Telephone: 0300 300 0120

Textphone: 18001 0300 300 0120

Every day, 8am to 8pm

[Find out about call charges \(/call-charges\)](/call-charges)

There's another phone number if you're paying a [fine \(or PCN\) \(/pay-dartford-crossing-charge/fines-penalty-charge-notices\)](/pay-dartford-crossing-charge/fines-penalty-charge-notices).

Online

You can [send questions and complaints online \(https://pay-dartford-crossing-charge.service.gov.uk/contact-us\)](https://pay-dartford-crossing-charge.service.gov.uk/contact-us) about paying the Dart Charge.

2. Charges

You must pay the charge if you use the Dartford Crossing between 6am and 10pm. Charges apply every day - including weekends and bank holidays.

How much you pay to cross depends on the type of vehicle you're driving and if you already have an account.

Cars and motorcycles

	Vehicle class	One-off payment	If you have an account
Motorcycles, mopeds and quad bikes	A	Free	Free
Cars (including trailers), motorhomes and any minibuses that have 9 or less seats (including the driver's seat)	B	£2.50	£2.00

Buses, coaches, vans and other goods vehicles

	Vehicle class	One-off payment	If you have an account
Vehicles with 2 axles	C	£3.00	£2.63
Vehicles with more than 2 axles	D	£6.00	£5.19

Count droppable axles whether they're up or down. Only count trailer axles for articulated vehicles.

If you're disabled

You do not need to pay the charge if you get free UK vehicle tax because of a disability.

Your vehicle will be checked automatically when you cross - you do not need to do anything.

Find out how to [get free vehicle tax if you're a driver with a disability \(/get-vehicle-tax-exemption-disability\)](/get-vehicle-tax-exemption-disability).

Local resident discount

You can apply for a discount if you live in the council boundaries of Dartford or Thurrock. You can [find out which is your local council \(/find-local-council\)](/find-local-council).

You can pay an annual fee of either:

- £20 a year to use the Dartford Crossing as many times as you want
- £10 a year for 50 crossings

If you're on the £10 plan and you run out of crossings you can either pay:

- £5 for 25 additional crossings

- £10 to upgrade to the £20 plan and get unlimited crossings

The total amount you pay in a year will not be more than £20.

If you do not pay the annual fee, the local resident discount will be removed from your account. You'll have to pay the one-off charge. You'll need to reapply for the discount.

Apply for the local resident discount

You need to [set up an account \(/pay-dartford-crossing-charge\)](/pay-dartford-crossing-charge) to get the discount and pay for crossings in advance.

You'll need to provide a copy of your vehicle log book (V5C) and any 2 of the following documents to prove where you live:

- a recent bank or credit card statement
- a recent gas, electricity or water bill
- your most recent council tax bill
- Universal Credit, tenancy agreement or housing association document
- your driving licence (photo card only)

You must provide your documents every 2 years to confirm your details are up to date.

If your vehicle registration number (number plate) changes

Update your account with the new vehicle registration number and send your V5C through the [contact form \(https://pay-dartford-crossing-charge.service.gov.uk/enquiry-type\)](https://pay-dartford-crossing-charge.service.gov.uk/enquiry-type) or by post to:

Dart Charge
PO Box 309
Leeds
LS11 1HJ

You will lose the local resident discount if you don't send your V5C within 6 weeks of updating your

account. You'll have to pay the one-off charge.

3. Fines (Penalty Charge Notices)

You can get a £70 fine if you do not pay the Dart Charge.

You must pay the fine within 28 days of receiving a Penalty Charge Notice (PCN).

The fine will be:

- reduced to £35 if you pay within 14 days
- increased to £105 if you do not pay it

This is in addition to paying the original crossing charge.

Pay or challenge the fine online

You need:

- your vehicle registration number (number plate)
- your PCN reference number
- evidence to show why your PCN was issued incorrectly (if you're challenging the PCN)

Start now

Pay the fine by phone

Pay for a PCN by phoning the PCN contact centre.

PCN contact centre

Telephone: 0300 1313 120

Textphone: 18001 0300 1313 120

Every day, 8am to 8pm

[Find out about call charges \(/call-charges\)](/call-charges)

You cannot challenge a PCN by phone.

Challenge the fine by post

Complete the 'representation slip' on your PCN.
Return it to:

Dart Charge Enforcement
PO BOX 842
Leeds
LS1 9QF

Contact Dart Charge online about your fine

You can also [send questions and complaints online \(https://pay-dartford-crossing-fine.service.gov.uk/contact/select-reason\)](https://pay-dartford-crossing-fine.service.gov.uk/contact/select-reason) about paying the fine.

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