

Keerthi Kamidi

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SUMMARY

A dedicated SAP Basis professional with 2 years of experience in managing and optimizing SAP environments. Eager to transition into software development with advanced technologies such as AI, ML, and Cloud computing. Passionate about continuous learning and career growth, with a proactive attitude and excellent problem-solving skills

EDUCATION

Northwest Missouri State University, Maryville, MO, USA	May 2025 (Expected)
Master of Science, Applied Computer Science	GPA 4.0/4.0
<ul style="list-style-type: none">Coursework: Object Oriented Programming, Application Design: Patterns & Frameworks, Mobile Computing in IOS, Developing web applications and services, Advanced topics in Database systems, Data Visualization, Project Management in Business & Technology	
G. Narayanamma Institute of Technology & Science (For Women), Hyderabad, India	May 2021
Bachelor of Technology, Electrical & Electronics Engineering	GPA 7.35/10

PROFESSIONAL WORK EXPERIENCE

Systems Engineer, Infosys Ltd, Hyderabad, India	Aug'2021-Aug'2023
<ul style="list-style-type: none">Administered SAP Basis activities, including system stop/start, validation, and kernel upgrades.Performed daily backups and server health checks, ensuring operational integrity.Monitored SAP BASIS alerts, swiftly resolving potential issues to maintain system stability.Facilitated effective communication with SAP support for troubleshooting and issue resolution.Provided 24/7 system monitoring and support, exceeding SLAs through efficient incident and service order.	

TECHNICAL SKILLS

SAP BASIS	: ITSM, ServiceNow, Logic Monitor, BMC Remedy
Programming Languages	: C, Java, Python
Web Technologies	: HTML, CSS, JavaScript
Databases	: MySQL, Oracle, Hana
Operating system	: Windows, UNIX, Linux
Tools	: MATLAB, Microsoft Suite, WordPress, GitHub, Git Bash, Power Bi

PROJECTS

Airline Reservation System

- Engineered an efficient Java-based Airline Reservation System to manage online bookings and seat allocations.
- Enabled dynamic updates on flight departures and maintained comprehensive passenger and flight databases.
- Ensured data integrity and user experience by synchronizing frontend modifications with the MySQL database backend.

CERTIFICATIONS

- Microsoft Azure Fundamentals
- Infosys Certified SAP BASIS ADMIN.
- Hacker Rank Skill Certificate on SQL(Intermediate).