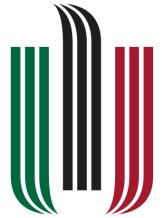


# **Overall Workplace Satisfaction Score**

**Report from a study conducted among employees in the academic years 2021/22 and 2023/24**



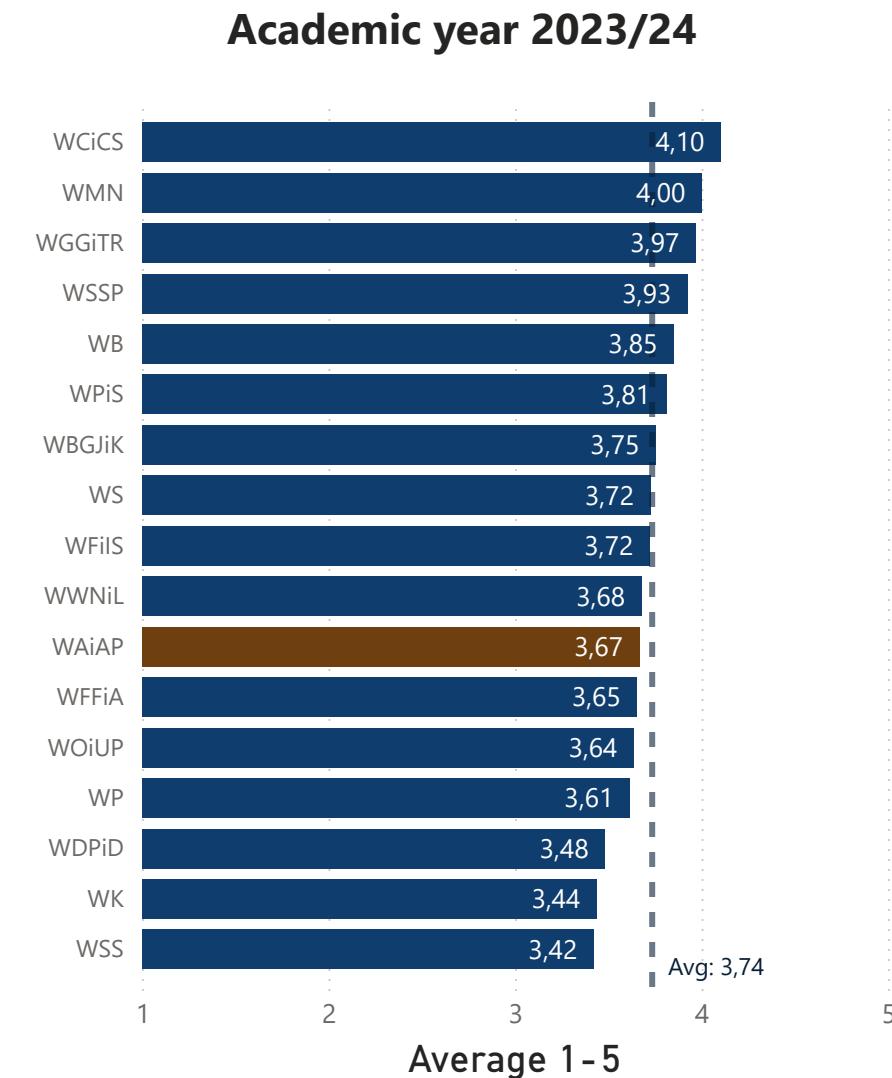
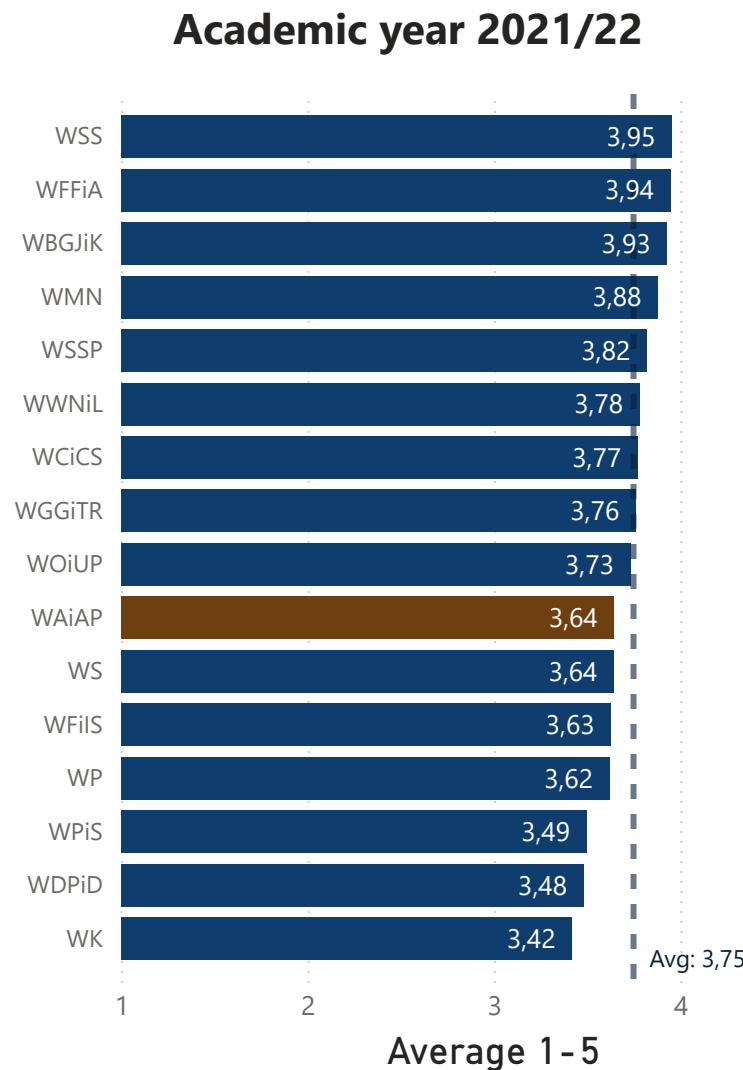


## Executive summary

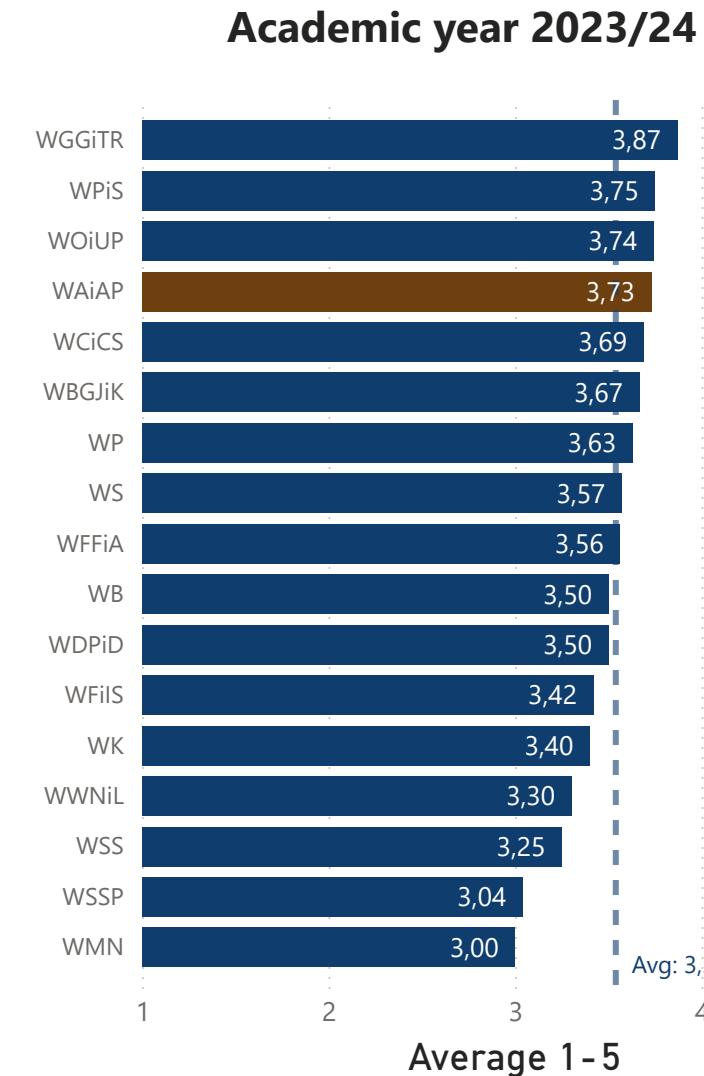
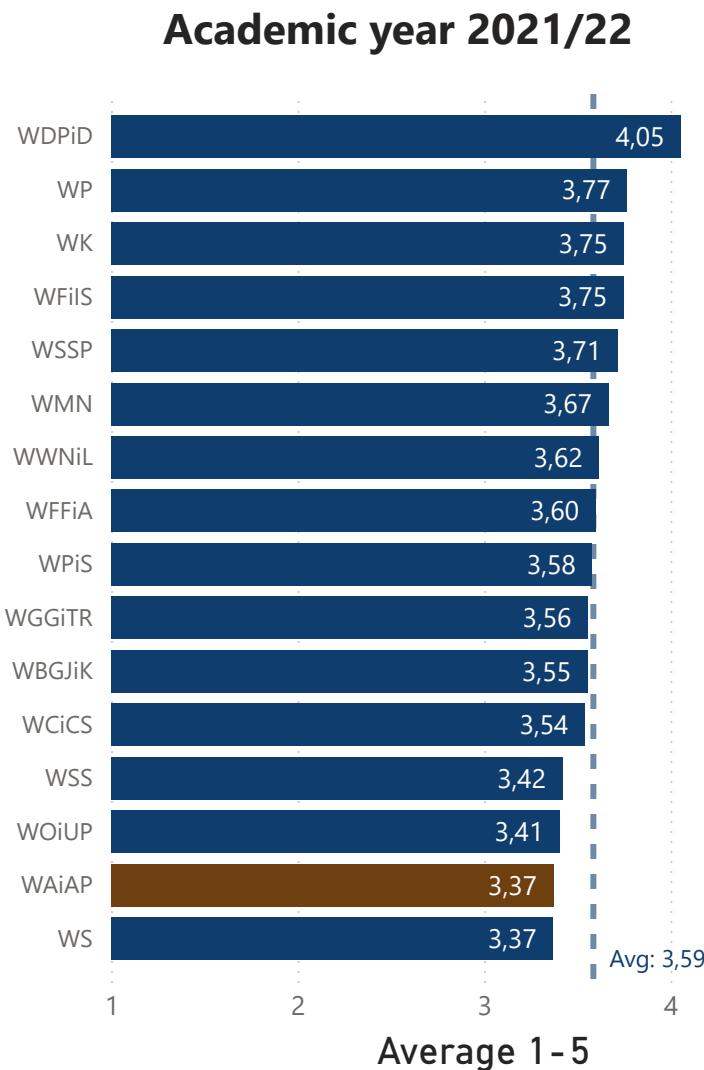
- The Innovation Rating of Software and Tools increased by 10.64% compared to the previous audit.
- The Reliability Rating of Corporate Equipment (Laptops/Workstations) increased by 7.61% in the current period.
- The Availability Rating of Conference Rooms and Meeting Spaces increased by 8.08% in the current period.
- The Quality of Video Conferencing and Hybrid Work Systems rating declined by -7.80% compared to previous year.
- The Network Stability and Office VPN Access Rating increased by 10.38% in the current period.



# Overall Workplace Satisfaction Score



# Innovation Rating of Software and Tools





# Reliability Rating of Corporate Equipment (Laptops/Workstations)

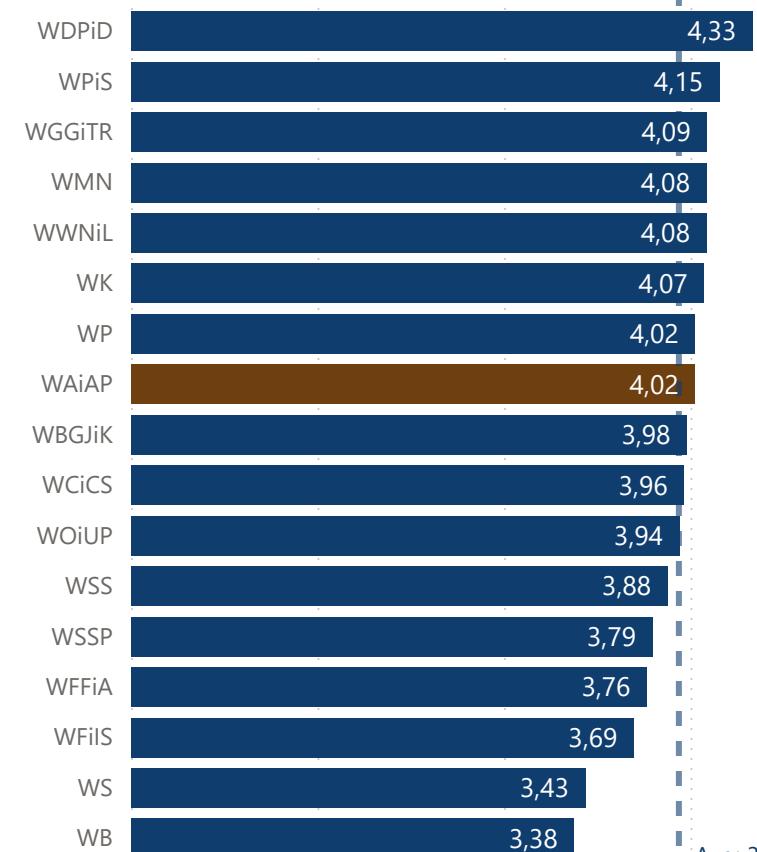
AGH

Academic year 2021/22



Average 1-5

Academic year 2023/24



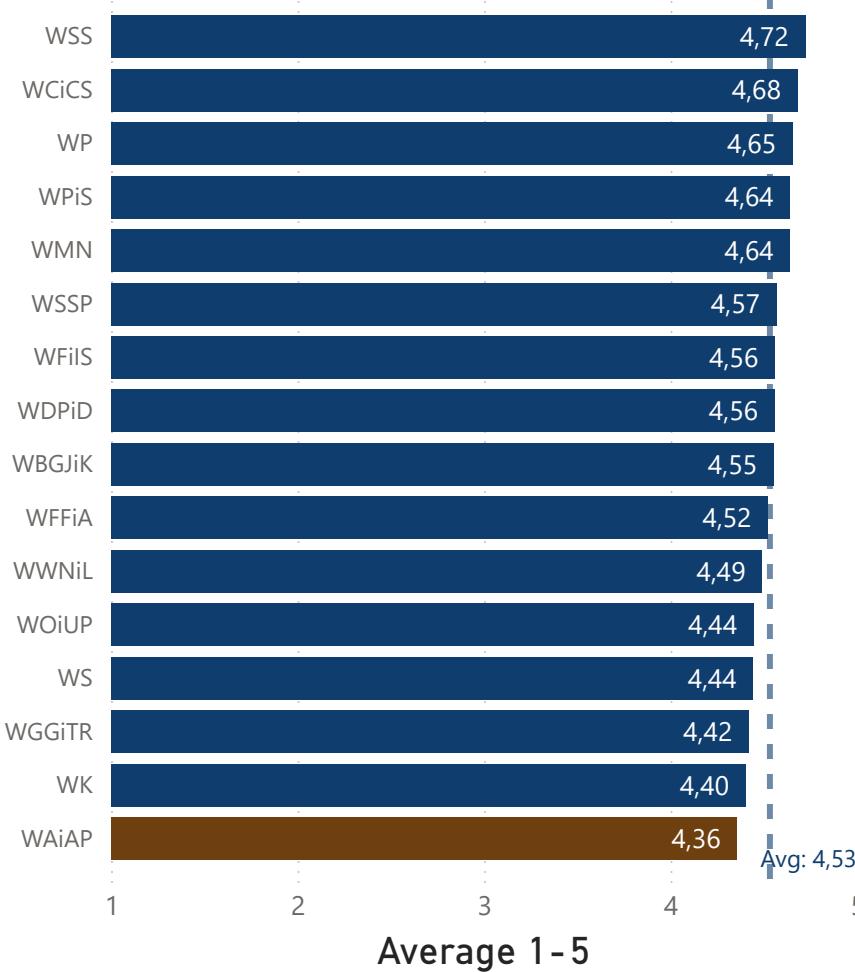
Average 1-5



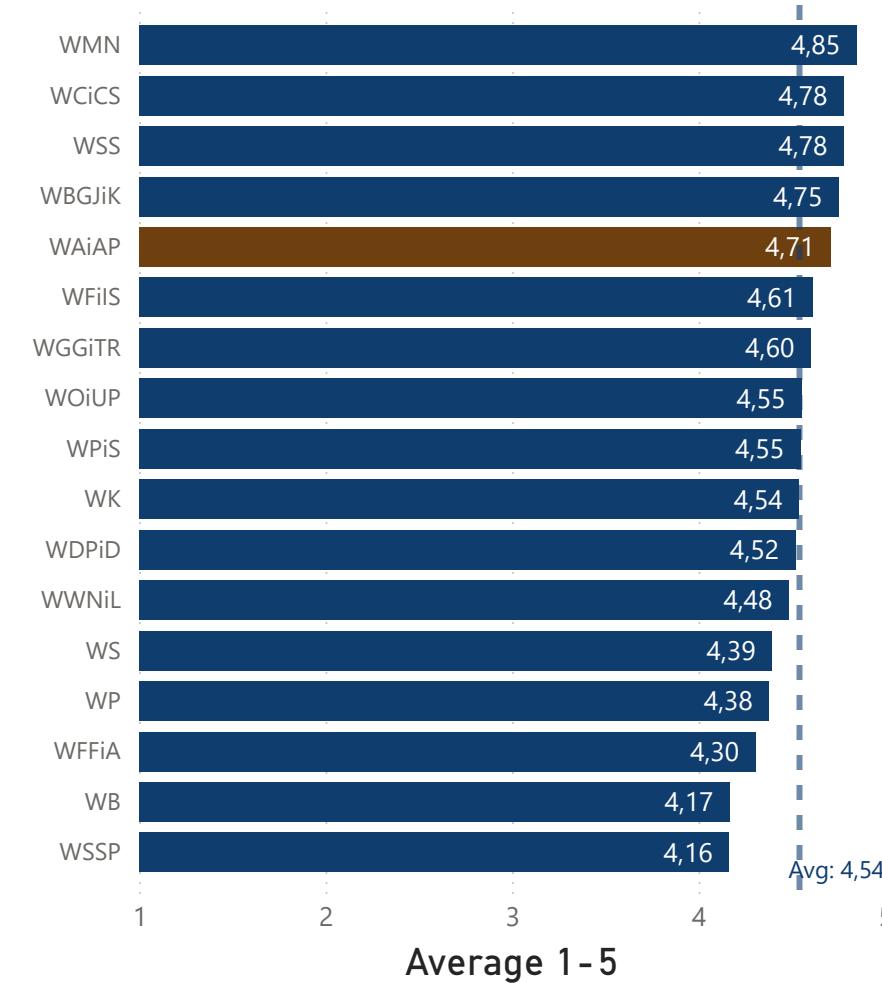
# Availability Rating of Conference Rooms and Meeting Spaces

AGH

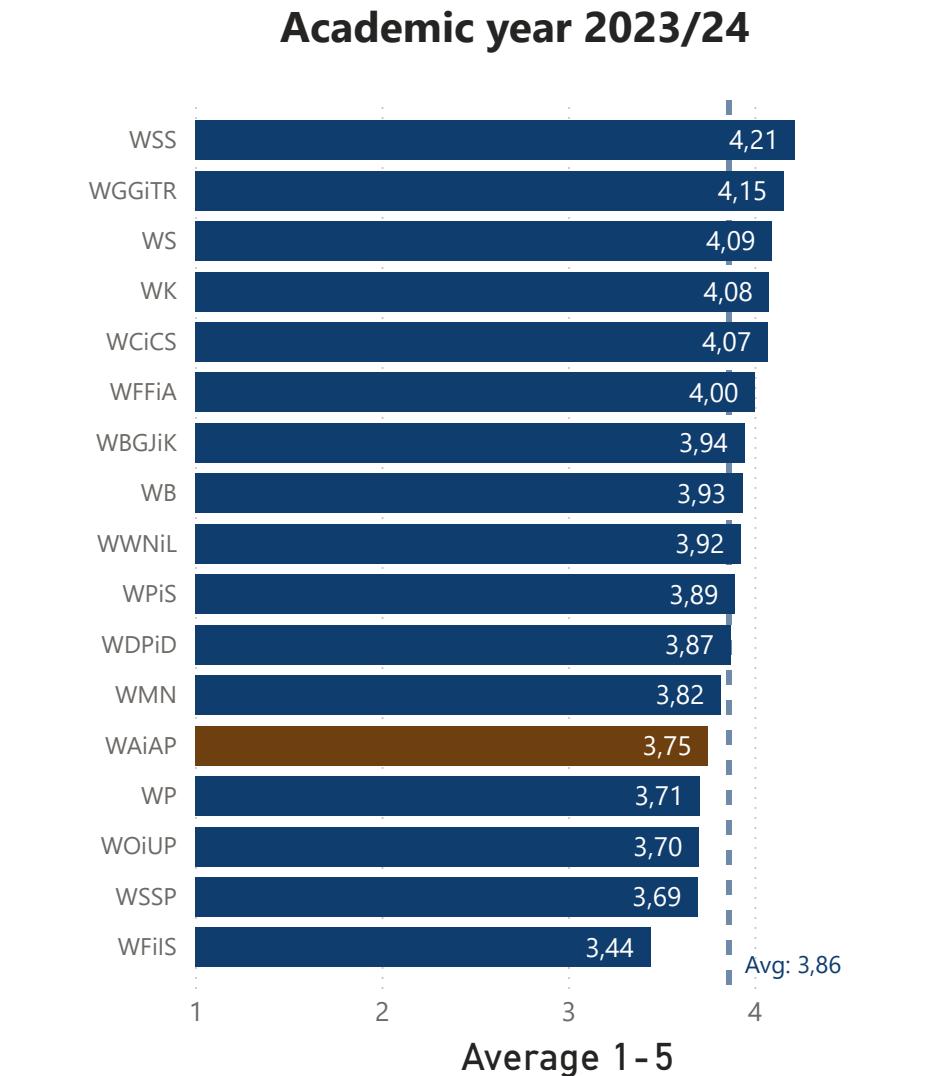
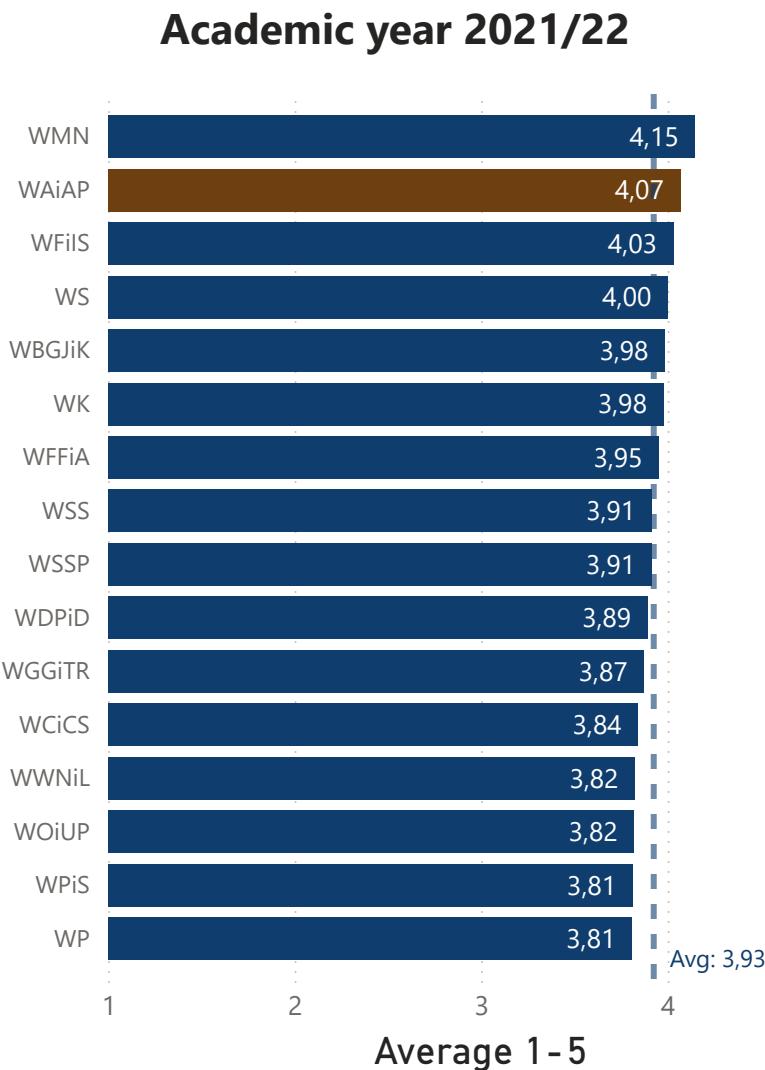
Academic year 2021/22



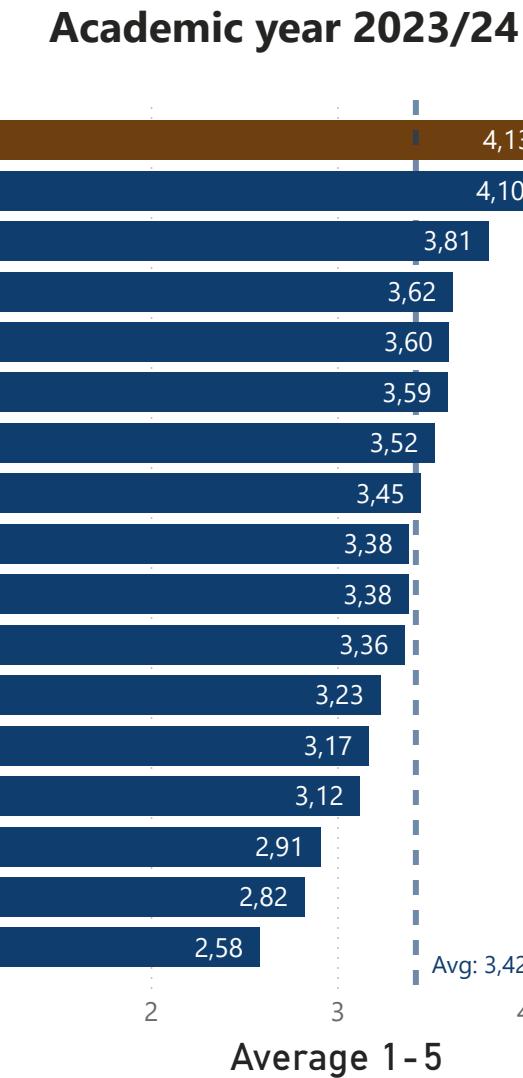
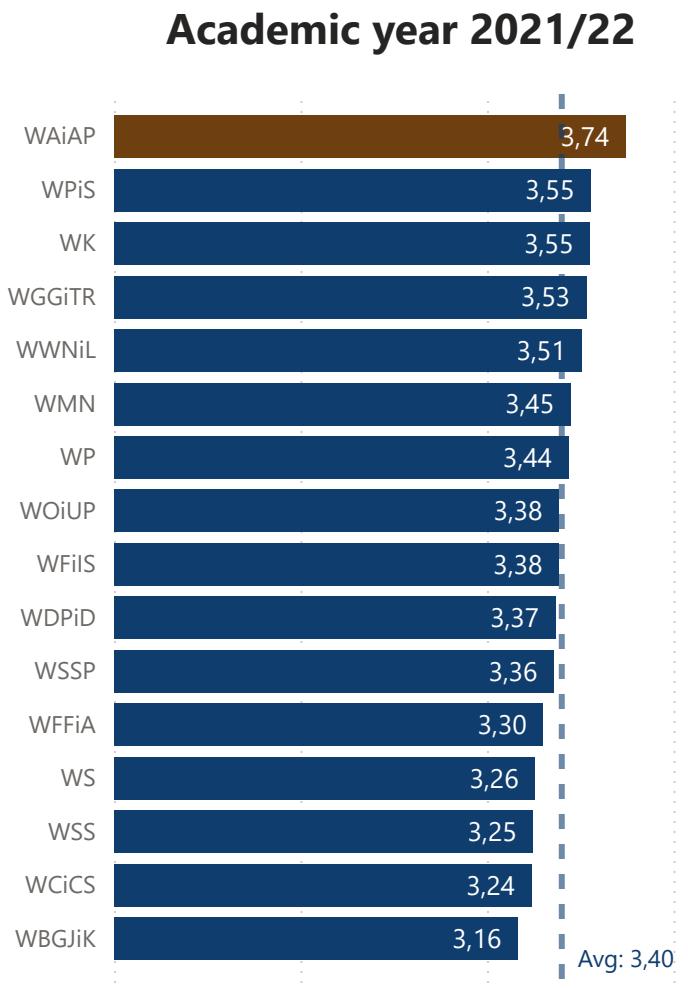
Academic year 2023/24



# Quality of Video Conferencing and Hybrid Work Systems



# Network Stability and Office VPN Access Rating



# Appendix - Research sample size by department

Department	Overall score - 2021/22	Overall score - 2023/24	Innovation of Software and Tools - 2021/22	Innovation of Software and Tools - 2023/24
WAiAP	129	48	97	37
WB		20		16
WBGJiK	163	69	123	51
WCiCS	91	39	63	32
WDPiD	46	27	37	18
WFFiA	162	26	114	16
WFiS	83	43	59	31
WGGiTR	58	31	45	23
WK	55	16	40	15
WMN	57	14	36	11
WOiUP	100	44	69	35
WP	76	57	64	46
WPiS	91	37	76	24
WS	53	29	46	21
WSS	63	19	50	16
WSSP	93	40	70	25
WWNiL	145	65	104	53
<b>Total</b>	<b>1465</b>	<b>624</b>	<b>1093</b>	<b>470</b>

# Appendix - Research sample size by department

Department	Reliability of Corporate Equipment - 2021/22	Reliability of Corporate Equipment - 2023/24
WAiAP	84	44
WB		16
WBGiK	126	48
WCiCS	62	28
WDPiD	35	21
WFFiA	104	17
WFiS	55	36
WGGiTR	50	23
WK	49	14
WMN	48	12
WOiUP	74	33
WP	50	42
WPiS	65	26
WS	44	23
WSS	44	16
WSSP	67	34
WWNiL	107	48
<b>Total</b>	<b>1064</b>	<b>481</b>

# Appendix - Research sample size by department

Department	Availability of Conference Rooms and Meeting Spaces - 2021/22	Availability of Conference Rooms and Meeting Spaces - 2023/24
WAiAP	121	41
WB		18
WBGiK	149	64
WCiCS	84	36
WDPiD	36	27
WFFiA	146	23
WFiS	79	41
WGGiTR	55	30
WK	55	13
WMN	50	13
WOiUP	90	38
WP	75	45
WPiS	89	33
WS	52	28
WSS	61	18
WSSP	83	37
WWNiL	137	60
<b>Total</b>	<b>1362</b>	<b>565</b>

# Appendix - Research sample size by department

Department	Quality of Video Conferencing and Hybrid Work Systems - 2021/22	Quality of Video Conferencing and Hybrid Work Systems - 2023/24
WAiAP	104	40
WB		15
WBGJiK	128	54
WCiCS	69	29
WDPiD	37	23
WFFiA	126	18
WFiS	66	34
WGGiTTR	55	26
WK	42	13
WMN	41	11
WOiUP	72	30
WP	62	51
WPiS	74	28
WS	41	22
WSS	46	14
WSSP	80	36
WWNiL	108	53
<b>Total</b>	<b>1151</b>	<b>497</b>

# Appendix - Research sample size by department

Department	Network Stability and Office VPN Access Rating - 2021/22	Network Stability and Office VPN Access Rating - 2023/24
WAiAP	109	38
WB		17
WBGJiK	141	60
WCiCS	80	35
WDPiD	41	21
WFFiA	137	21
WFiS	73	27
WGGiTR	47	26
WK	51	11
WMN	47	12
WOiUP	86	41
WP	62	47
WPiS	92	34
WS	43	21
WSS	53	16
WSSP	84	39
WWNiL	126	59
<b>Total</b>	<b>1272</b>	<b>525</b>