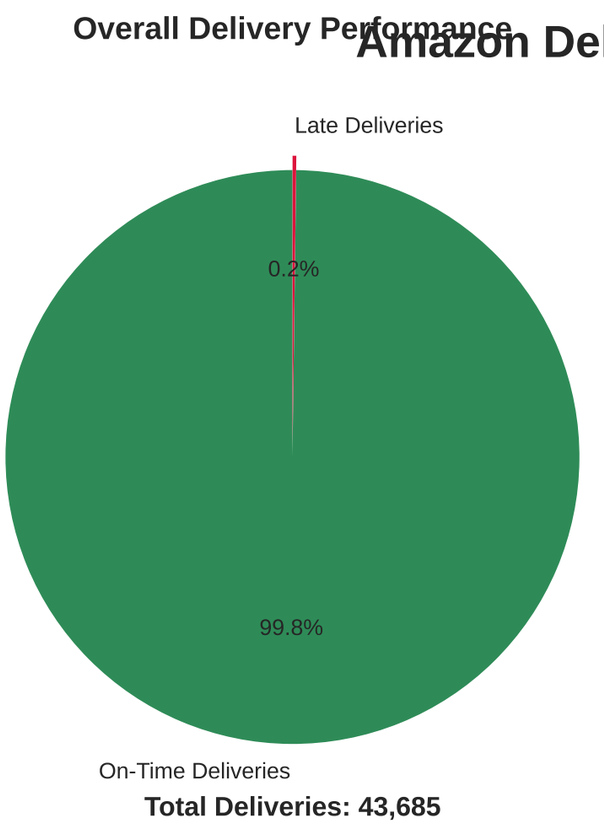
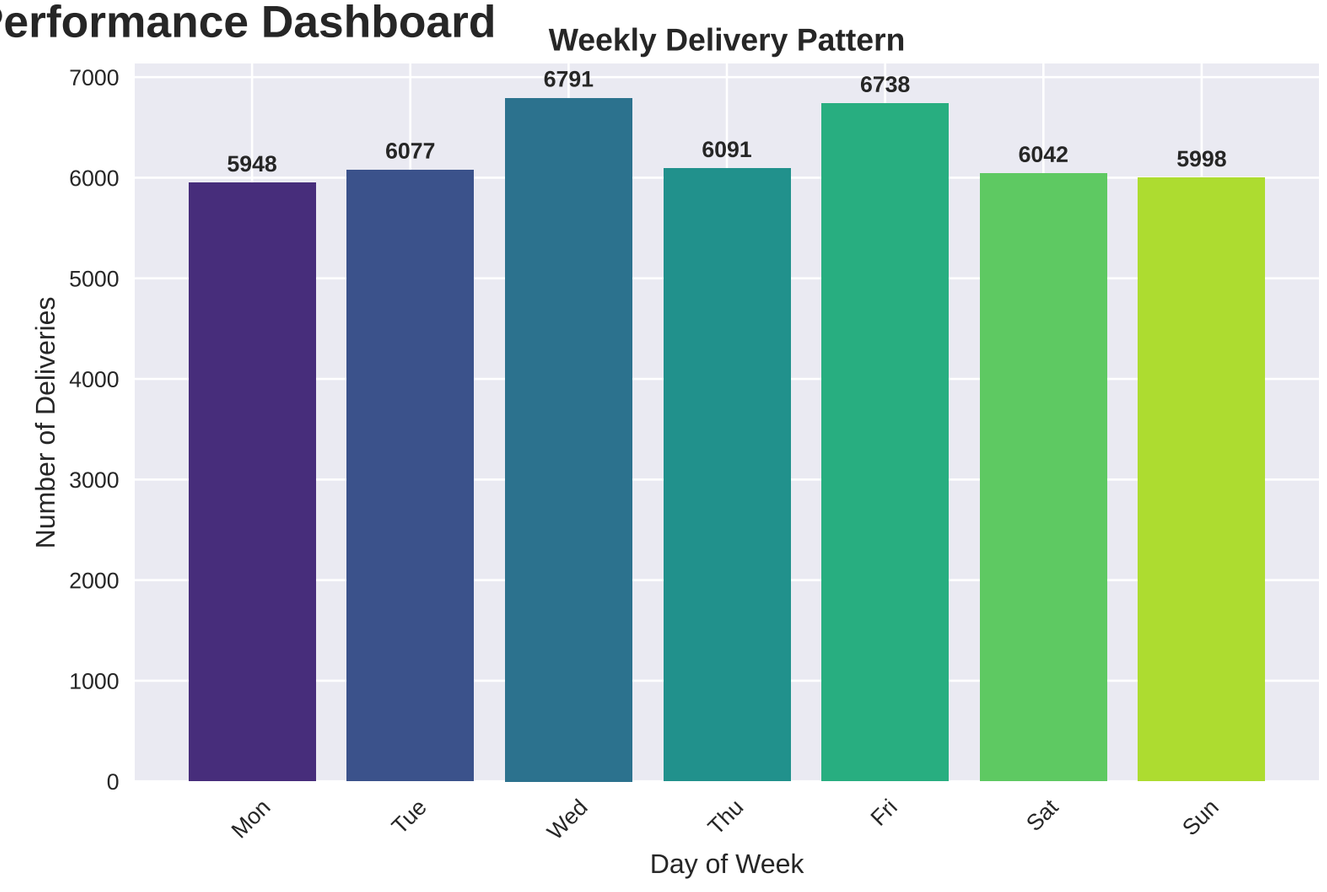
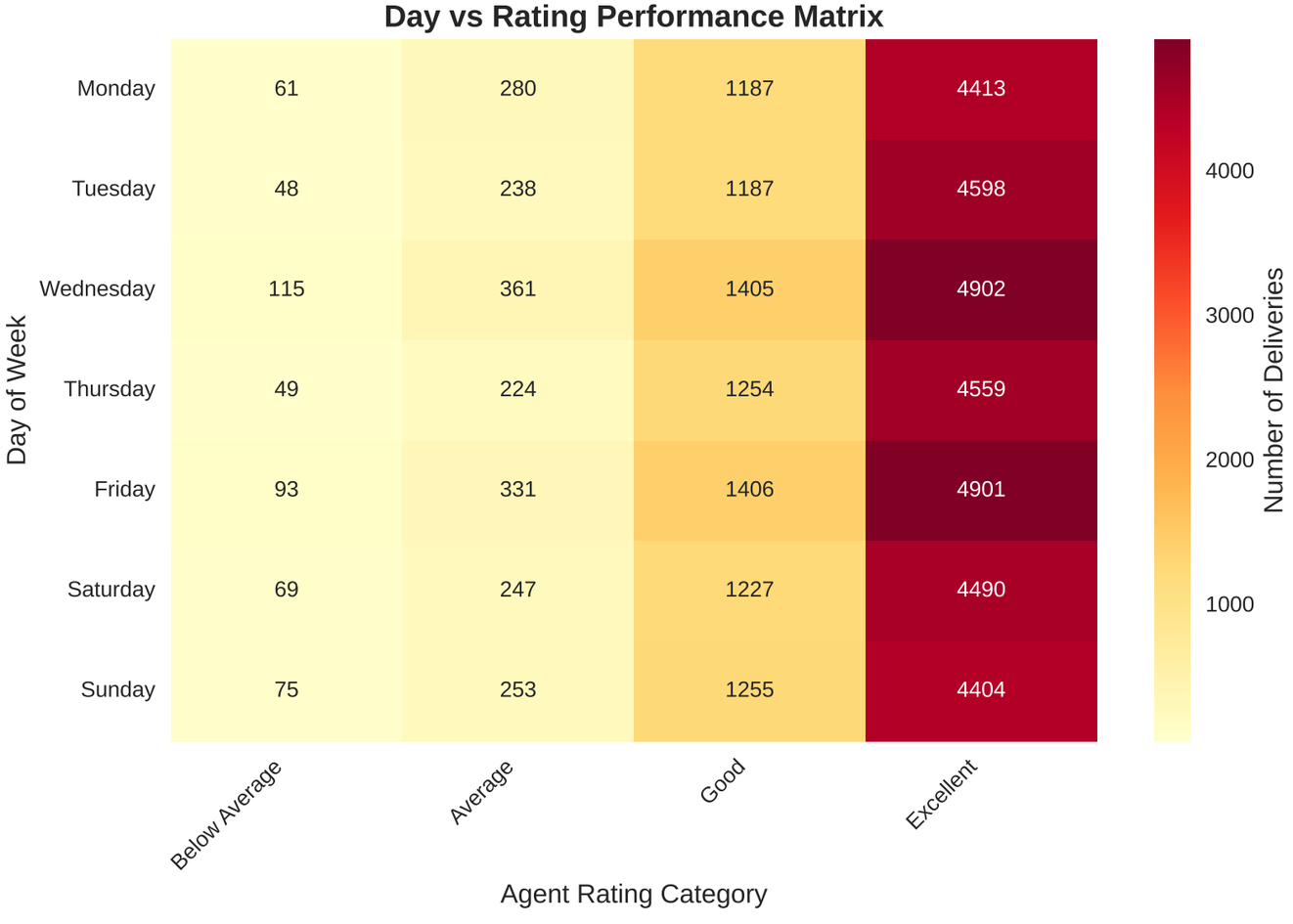
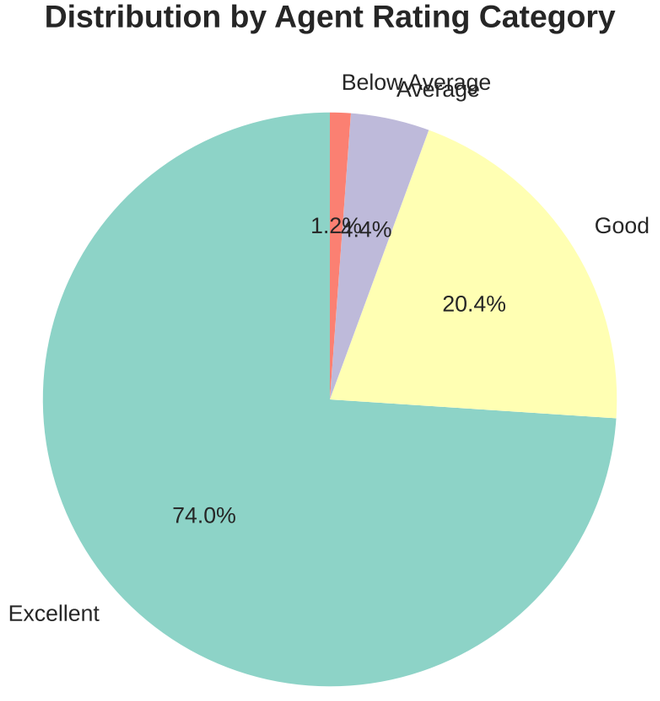
Amazon Delivery Performance Dashboard









Key Performance Metrics Summary

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 DELIVERY PERFORMANCE METRICS
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 OVERALL PERFORMANCE
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• Total Deliveries Processed: 43,685
• On-Time Delivery Rate: 99.8% (43,594 deliveries)
• Late Delivery Rate: 0.2% (91 deliveries)
• Analysis Period: 54 days
• Average Daily Volume: 809 deliveries/day

 AGENT PERFORMANCE
──────────────────────────────────────────────────────────
• Average Agent Rating: 4.63 / 5.0
• Rating Standard Deviation: 0.33
• Excellent Performance (≥4.5): 35,623 deliveries (81.5%)
• Below Average (<3.5): 261 deliveries (0.6%)

 OPERATIONAL PATTERNS
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• Busiest Day: Wednesday (6,791 deliveries)
• Date Range: February 11, 2022 - April 06, 2022

 KEY INSIGHTS
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• Delivery Success Rate: EXCELLENT
• Agent Performance: HIGH
• Volume Consistency: STABLE

 RECOMMENDATIONS
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• Monitor Wednesday operations for optimal resource allocation
• Maintain current performance standards where excellence is achieved

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Report Generated: 2025-08-03 14:46:02
Data Source: Amazon Delivery Dataset (Cleaned)
Analysis Tool: Python/Pandas/Matplotlib
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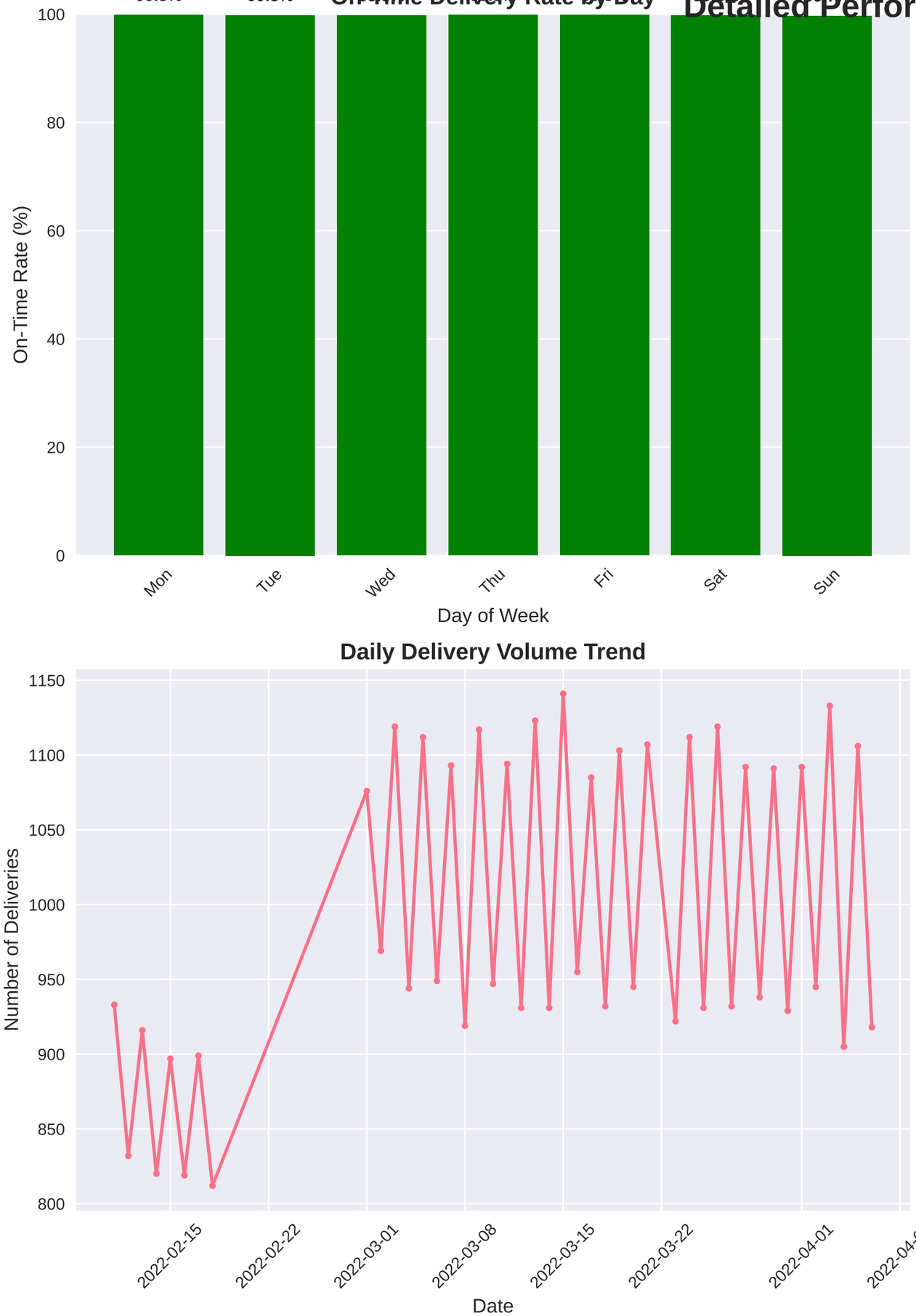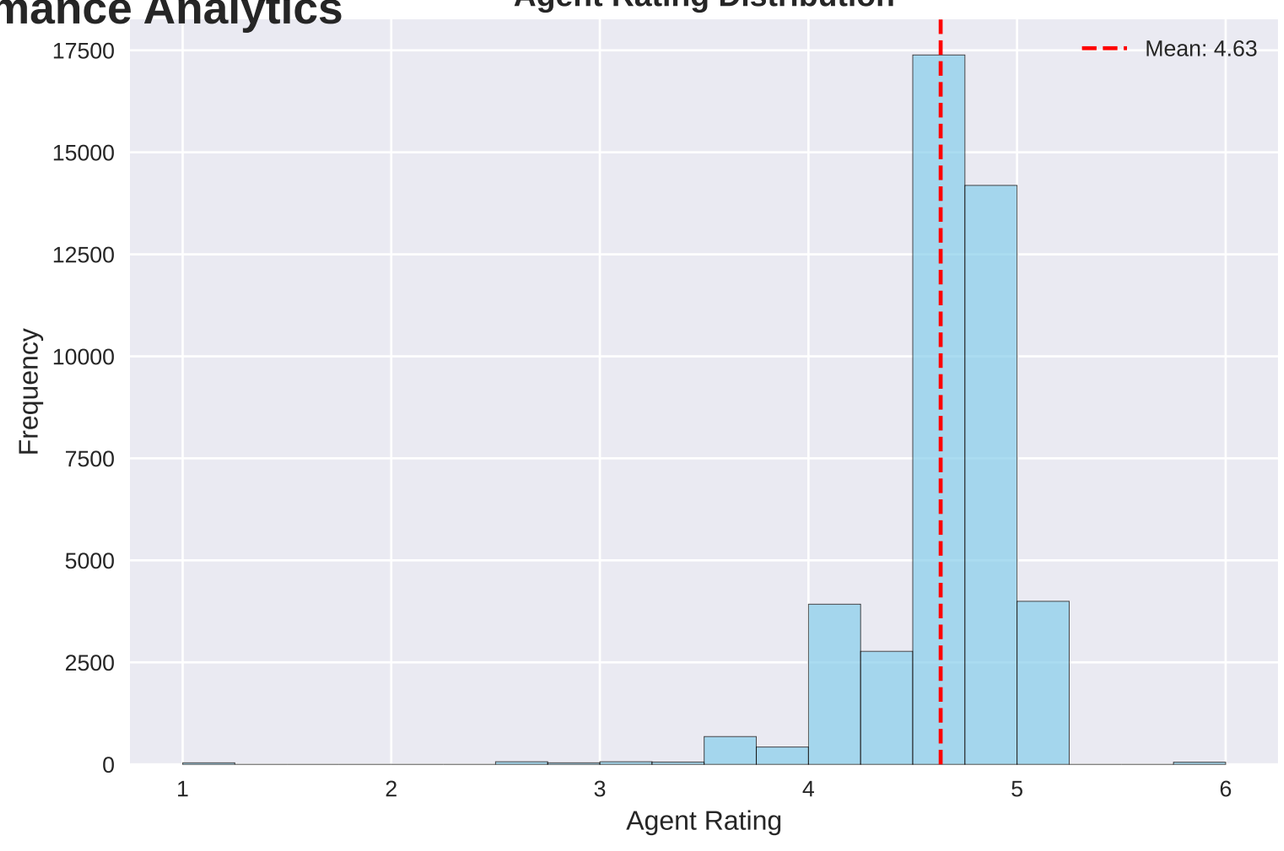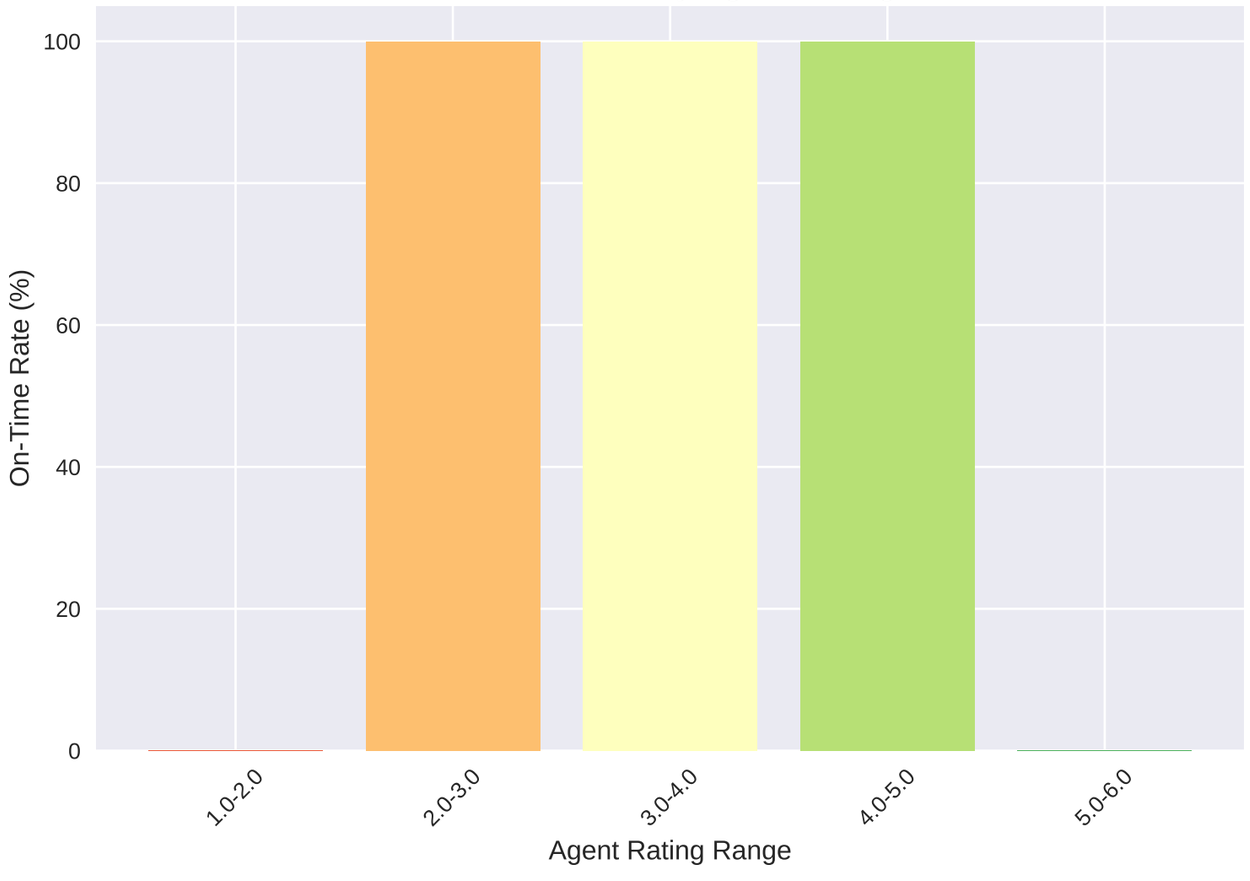
Detailed Performance Analytics