

NAME OF THE PROJECT

Micro-credit Defaulters



Submitted by:

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ACKNOWLEDGMENT

This includes mentioning of all the references, research papers, data sources, professionals and other resources that helped you and guided you in completion of the project.

- I would like to thank FlipRobo Technologies for providing me this opportunity and guidance throughout the project and all the steps that are implemented.
- I have primarily referred to various articles scattered across various websites for the purpose of getting an idea on "Micro-credit defaulters" project.
- I would like to thank the technical support team also for helping me out and reaching out to me on clearing all my doubts as early as possible.
- I would like to thank my project SME M/S Sapna Verma for providing the flexibility in time and also for giving us guidance in creating the project.
- I have referred to various articles in Towards Data Science and Kaggle



INTRODUCTION

Business Problem Framing

- A Microfinance Institution (MFI) is an organization that offers financial services to low income populations. MFS becomes very useful when targeting especially the unbanked poor families living in remote areas with not much sources of income. The Microfinance services (MFS) provided by MFI are Group Loans, Agricultural Loans, Individual Business Loans and so on.
- Many microfinance institutions (MFI), experts and donors are supporting the idea of using mobile financial services (MFS) which they feel are more convenient and efficient, and cost saving, than the traditional high-touch model used since long for the purpose of delivering microfinance services. Though, the MFI industry is primarily focusing on low income families and are very useful in such areas, the implementation of MFS has been uneven with both significant challenges and successes.
- Today, microfinance is widely accepted as a poverty-reduction tool, representing \$70 billion in outstanding loans and a global outreach of 200 million clients.

Conceptual Background of the Domain Problem

- We are working with client that is in Telecom Industry .They have launched various products and have developed its business and organization based on the budget operator model, offering better products at Lower Prices to all value conscious customers through a strategy of disruptive innovation that focuses on the subscriber.
- Telecom Industry understand the importance of communication and how it affects a person's life, thus, focusing on providing their services and products to low income families and poor customers that can help them in the need of hour.
- They are collaborating with an MFI to provide micro-credit on mobile balances to be paid back in 5 days. The Consumer is believed to be defaulter if he deviates from the path of paying back the loaned amount within the time duration of 5 days. For the loan amount of 5 (in Indonesian Rupiah), payback amount should be 6 (in Indonesian Rupiah), while, for the loan amount of 10 (in Indonesian Rupiah), the payback amount should be 12 (in Indonesian Rupiah). The sample data is provided to us from our client database. It is hereby given to you for this exercise. In order to improve the selection of customers for the credit, the client wants some predictions that could help them in further investment and improvement in selection of customers.

Review of Literature

An attempt has been made in this report to review the available literature in the area of microfinance. Approaches to microfinance, issues related to measuring social impact versus profitability of MFIs, issue of sustainability, variables impacting sustainability, which affect the regulations of profitability and impact assessment of MFIs have been summarized in the below report. We hope that the below report of literature will provide a platform for further research and help the industry to combine theory and practice to take microfinance forward and contribute to alleviating the poor from poverty

The various applications and methods which inspired us to build our project. We did a background survey regarding the basic ideas of our project and used those ideas for the collection of information like the technological stack, algorithms, and shortcomings of our project which led us to build a better project.

I have built a model which can be used to predict in terms of a probability for each loan transaction, whether the customer will be paying back the loaned amount within 5 days of insurance of loan. In this case, Label '1' indicates that the loan has been payed i.e. Non-defaulter, while, Label '0' indicates that the loan has not been payed i.e. defaulter.

Motivation for the Problem Undertaken

I have to model the micro credit defaulters with the available independent variables. This model will then be used by the management to understand how the customer is considered as defaulter or non-defaulter based on the independent variables. They can accordingly manipulate the strategy of the firm and concentrate on areas that will yield high returns. Further, the model will be a good way for the management to understand whether the customer will be paying back the loaned amount within 5 days of insurance of loan. The relationship between predicting defaulter and the economy is an important motivating factor for predicting micro credit defaulter model

Analytical Problem Framing

Mathematical/ Analytical Modeling of the Problem

I am working with the micro credit defaulters dataset that contains various features and information about it. Using the data in form of 'read_csv' function provided by the Pandas package, which can import the data into our python environment. After importing the data, I have used the 'head' function to get a glimpse of our dataset.

In this label is used as my target column and it was having two classes Label '1' indicates that the loan has been paid i.e. Non-defaulter, whereas Label '0' indicates that the loan

has not been paid i.e. defaulter. It's clarify the binary classification problem, classification of algorithms for building model. There is no null values in the dataset and observed some unnecessary entries in some columns like in some columns it found more than 90%, zero values so dropped those columns. Those columns will create high skewness in the model.

To get better insight on the features uses plotting function like distribution plot, bar plot and count plot. With these plotting it is able to understand the relation between the features in better manner. Also outliers and skewness found in the dataset so it is removed outliers using percentile method and skewness using yeo-johnson method. classification algorithms while building model then tuned the best and saved the best model. Lastly predicted the label using saved model.

Data Sources and their formats

Dataset has been provided by internship company — Flip Robo technologies in excel format. The sample data is provided from our client database. Data given is only for academic use, not for any commercial. In order to improve the selection of customers for the credit, the client wants some predictions that could help them in further investment and improvement in selection of customers. Also, dataset was having 209593 rows and 36 columns including target. In this particular datasets I have object, float and integer types of data. The dataset is in both numerical as well as categorical data. There may be some customers with no loan history. The dataset is imbalanced. Label '1' has approximately 87.5% records, while, label '0' has approximately 12.5% records.

Data Pre-processing Done

• In order to get a better understanding of the data, we plotted a histogram of the data. We noticed that the dataset had many outliers, so removing outliers using percentile method and skewness using yeo-johnson method. however, there were many data points that did not conform to this. This is because accident history and condition can have a significant effect of defaulter or non- defaulter, we pruned our dataset to standard deviations around the mean in order to remove outliers. We converted the Make, Model and State into one-hot vectors.

 $Link for \ Dataset \ description: \underline{{}_{Micro-Credit-Defaulter-Project/Data}\ } \underline{{}_{Description.xlsxat\ main\cdot DS0003/Micro-Credit-Defaulter-Project\ (github.com)}}$

Median and maximum amount of loan taken by the user in last 30 days:

```
df.loc[(df['maxamnt_loans30']!=6.0)&(df['maxamnt_loans30']!=12.0)&(df['maxamnt_loans30']!=0.0), 'maxamnt_loans30']
         61907.697372
125
         22099.413732
       98745.934048
369
         58925.364061
374
         78232.464324
209189 50824.996349
209262 17324.994582
209331 92864.501728
209392 54259.265687
209424 96927.243252
Name: maxamnt_loans30, Length: 1047, dtype: float64
    O Maximum loans in 30 & 90 days
                                               ken by the user in Last 30 days:
          df['maxamnt_loans30'].value_counts()
         6.0 179193
12.0 26109
0.0 4291
Name: maxamnt_loans30, dtype: int64
             aximum amount of Loan taken by the user in Last 90 days
         df['maxamnt_loans90'].value_counts()
         6 180945
12 26605
0 2043
Name: maxamnt_loans90, dtype: int64
```

Data Inputs- Logic- Output Relationships

- Since all data has numerical columns and plotted dist plot to see the distribution of each column data. So box plot is used for each pair of categorical features that shows the relation between label and independent features. Also we can observe whether the person pays back the loan within the date based on features.
- In maximum features relation with target I observed Non-defaulter count is high compared to defaulters.

Exploratory Data Analysis (EDA)

- This section shows the exploration done on the dataset, which is what motivated the use of the algorithm. The following are the questions explored in this project and for the sake of writing I will only show some of the visuals here while I will provide the codes that shows the full visualization of all the questions explored.
- Is there a significant relationship between Non-defaulter & defaulter? It was used to check for this and we can see that there is a relationship between Label '1' as Non-defaulter, whereas Label '0' indicates that the loan has not been paid i.e. defaulter.
- Dataset is imbalanced. Label '1' has approximately 87.5% records, while, label '0' has approximately 12.5% records. Need to balance.
- There are two primary phases in the system:
 - 1. Training phase: The system is trained by using the data in the data set and fits a model (line/curve) based on the algorithm chosen accordingly.
 - 2. Testing phase: the system is provided with the inputs and is tested for its working. The accuracy is checked. And therefore, the data that is used to train the model or test it, has to be appropriate. The system is designed to detect and

predict and hence appropriate algorithms must be used to do the two different tasks. Before the algorithms are selected for further use, different algorithms were compared for its accuracy. The well-suited one for the task was chosen.

Data cleaning:

Remove outliers

Steps:

- Importing the required packages into our python environment
- Importing the data to do some EDA on it
- ♣ Dataset having 209593 rows and 36 columns including target.
- Data Visualization
- Feature Selection & Data Split
- Modelling the data using the algorithms
- Evaluating the built model using the evaluation metrics

State the set of assumptions (if any) related to the problem under consideration

 Finally, we conclude which model is best suitable for the given case by evaluating each of them using the evaluation metrics provided by the scikit-learn package. This model will be a good way for the management to understand whether the customer will be paying back the loaned amount within 5 days of insurance of loan. The relationship between predicting defaulter and the economy is an important motivating factor for predicting micro credit defaulter

Technological stack, algorithms, and shortcomings of the project which led to build this project.

Hardware and Software Requirements and Tools Used

- Listing down the hardware and software requirements along with the tools, libraries and packages used.
- Windows 10 64bit



- Anaconda 2021 / Python version Python 3.9.5 (latest)
- Software: Jupyter notebook, Python, Panda library, numpy library, Matplotlib library, Seaborn library

- Python: Python is a general-purpose, and high-level programming language which is best known for its efficiency and powerful functions. Its ease to use, which makes it more accessible. Python provides data scientists with an extensive amount of tools and packages to build machine learning models. One of its special features is that we can build various machine learning with less-code.
- **Matplotlib** is a plotting library for the Python programming language and its numerical mathematics extension NumPy.
- **Seaborn** is a library for making statistical graphics in Python. It builds on top of matplotlib and integrates closely with pandas data structures. Seaborn helps you explore and understand your data.
- NumPy is a general-purpose array-processing package. it provides a high-performance
 multidimensional array object and tools for working with these arrays. It is the
 fundamental package for scientific computing with Python. Besides its obvious scientific
 uses, NumPy can also be used as an efficient multi-dimensional container of generic data.
 Arbitrary data-types can be defined using Numpy which allows NumPy to seamlessly and
 speedily integrate with a wide variety of databases.
- Scikit-learn provides a range of supervised and unsupervised learning algorithms via a
 consistent interface in Python. It is licensed under a permissive simplified BSD license and
 is distributed under many Linux distributions, encouraging academic and commercial use.
 The library is built
- **Jupyter** notebook: The Jupyter Notebook is an open-source web application that allows you to create and share documents that contain live code, equations, visualizations, and narrative text. It includes data cleaning and transformation, numerical simulation, statistical modelling, data visualization, machine learning.
 - The Jupyter Notebook is an open-source web application that allows you to create and share documents that contain live code, equations, visualizations and narrative text. It includes data cleaning and transformation, numerical simulation, statistical modeling, data visualization, machine learning, and much more.

Model/s Development and Evaluation

- Identification of possible problem-solving approaches (methods)
- The factors need to be found which can impact the micro credit. This can be done by analysing the various factors and the stores the respondent prefers. This will be done by checking each of the factors impacts the respondents in decision making.
- Machine Learning Algorithms:
 Machine learning-based systems are growing in popularity in research applications in most disciplines. Considerable decision-making knowledge from data has been acquired

in the broad area of machine learning, in which decision-making tree-based ensemble

techniques are recognized for supervised classification problems. Thus, classification is an essential form of data analysis in data mining that formulates models while describing significant data.

Testing of Identified Approaches (Algorithms)

 We utilized several classic and state-of-the-art methods, including ensemble learning techniques, with a 90% - 10% split for the training and test data. To reduce the time required for training, we used over 20 thousand examples in our dataset with 209593 rows and 36 columns.

7-score from scipy.stats import zscore z_score = zscore(df[['label']]) abs_zscore = np.abs(z_score) filtering_entry = (abs_zscore < 3).all(axis=1) df = df[filtering_entry] # the data now seems much better than before. df.describe() label aon daily_decr30 daily_decr90 rental30 rental90 last_rech_date_ma last_rech_amt_ma count 208334.000000 208334.000000 208334.000000 208334.000000 208334.000000 208334.000000 208334.000000 208334.000000 mean 0.873208 8083.775238 5336.954688 6021.166259 2664.367446 3431.671363 3747.842543 2051.860580 std 0.332743 75547.449680 9212.622214 10903.651687 4262.266027 5690.281853 53835.726141 2359.664033 min 0.000000 -48 000000 -93.012667 -93.012667 -23737.140000 -24720.580000 -29 000000 0.000000 25% 1.000000 248.000000 41.300000 41.484887 278.130000 299.700000 1.000000 770.000000 50% 1.000000 526.000000 1389.035667 1407 000000 1070 795000 1308 900000 3 000000 1539 000000 **75%** 1.000000 981.000000 7170.000000 7871.877500 3314.222500 4138.532500 7.000000 2309.000000 55000.000000 max 1.000000 999860.755168 265926.000000 320630.000000 198926.110000 200148.110000 998650.377733 Skewness: fetr=['aon', 'daily_decr30', 'daily_decr90', 'rental30', 'rental90', 'last_rech_date_ma', 'last_rech_amt_ma', 'cnt_ma_rech30', ' from sklearn.preprocessing import PowerTransformer pt = PowerTransformer(method='yeo-johnson') df[fetr] = pt.fit transform(df[fetr].values) df[fetr].skew() 1.681185 -6.827117 daily_decr30 daily decr90 -7.346018 -1.002671 rental90 last_rech_date_ma -5.330198

 Random Forest Classifier, Decision Tree Classifier, AdaBoost Classifier, GradientBoosting Classifier, Bagging Classifier, XGB Classifier, SGD Classifier were our baseline methods. For most of the model implementations, the open-source Scikit-Learn package was used.

Train - Test split:

```
x=df.drop('label',axis=1)
y=df['label']
y.value_counts()

1  180172
0  26162
Name: label, dtype: int64
```

Accuracy_score of train-test:

Run and Evaluate selected models

Our primary packages for this project are going to be pandas for data processing, NumPy
to work with arrays, matplotlib & seaborn for data visualizations, and finally scikit-learn
for building an evaluating our ML model.

Models:

Decision Tree Classifier					
classifiers(dtc))				
DecisionTreeCla 99.99915463429					
Cross value score 90.6240567829937 ACCURACY SCORE: 87.32815301852959 ROC AUC SCORE: 76.57293610561791 CONFUSION MATRIX: [[4854 2951] [4893 49203]] CLASSIFICATION REPORT: precision recall f1-score su					
	0.50	0.62		7805	
1	0.94	0.91	0.93	54096	
accuracy			0.87	61901	
macro avg	0.72	0.77	0.74	61901	
weighted avg	0.89				

classifiers(sgd) SGDClassifier() 75.34279579346025

0.62

61901

61901

0.62

Random Forest Classifier

score: 99.9	lassifier() 991546342948								
F1 score: 94.77884873568327									
Accuracy scoer: 90.89029256393273 Cross value score 94.58543941124461									
						Confusion_matrix: [[5080 2725] [2914 51182]]			
[5214 21105	11								
Classification	n report:								
		recall	f1-score	suppor					
	n report: precision	recall 0.65	f1-score	suppor					
Classificatio	n report: precision			1532					
Classification	n report: precision 0.64	0.65	0.64	7805 54096					
Classification 0 1	n report: precision 0.64 0.95	0.65	0.64 0.95	7805 54096 61901					

Ada-Boost Classifier

accuracy macro avg weighted avg

SGD Classifier

AdaBoostClassifier() score: 85.12325431981876 F1 score: 89.87216146370702 Accuracy scoer: 83.34921891407248 Cross value score 84.94699988034758 Confusion_matrix: [[5863 1942] 8365 45731]] Classification report: recall f1-score precision support 0.41 1 0.96 0.85 0.90 54096 61901 0.83 accuracy 0.69 0.80 0.72 61901 macro avg weighted avg

Gradient Boosting Classifier

GradientBoost; score: 90.00 F1 score: 92. Accuracy scoen	590663781 151 7 .354205858640	16							
Cross value score 89,88182327467366									
Confusion matr	rix:								
[[5824 1981] [5985 48111]] Classification report:									
						precision	recall	f1-score	support
					0	0.49	0.75	0.59	7805
1	0.96	0.89	0.92	54096					
accuracy			0.87	61901					
macro avg	0.73	0.82	0.76	61901					
weighted avg	0.90	0.87	0.88	61901					

Bagging Classifier

BaggingClassifier() score: 99.60859567849052 F1 score: 94.03492345863957 Accuracy scoer: 89.70775916382611 Cross value score 93.31950463387034 Confusion_matrix: [[5313 2492] [3879 50217]] Classification report: precision recall f1-score support 0 0.58 0.68 0.63 7805 1 0.95 0.93 0.94 54096 accuracy 0.90 61901 9.77 0.80 61901 macro avg 0.78 weighted avg 0.90 0.90 61901

XGB Classifier

Key Metrics for success in solving problem under consideration

- Using the sklearn.metrics calculated Adjusted R2 squared ,Mean Absolute Error (MAE),Mean Squared Error (MSE),Root Mean Squared Error (RMSE)
 - Precision can be seen as a measure of quality, higher precision means that an algorithm returns more relevant results than irrelevant ones.
 - Recall is used as a measure of quantity and high recall means that an algorithm returns most of the relevant results.
 - Accuracy score is used when the True Positives and True negatives are more important. Accuracy can be used when the class distribution is similar.
 - F1-score is used when the False Negatives and False Positives are crucial. While F1-score is a better metric when there are imbalanced classes.
 - Cross_val_score: To run cross-validation on multiple metrics and also to return train scores, fit times and score times. Get predictions from each split of cross-validation for diagnostic purposes. Make a scorer from a performance metric or loss function.
 - AUC_ROC_score: ROC curve. It is a plot of the false positive rate (x-axis) versus the true positive rate (y-axis) for a number of different candidate threshold values between 0.0 and 1.0

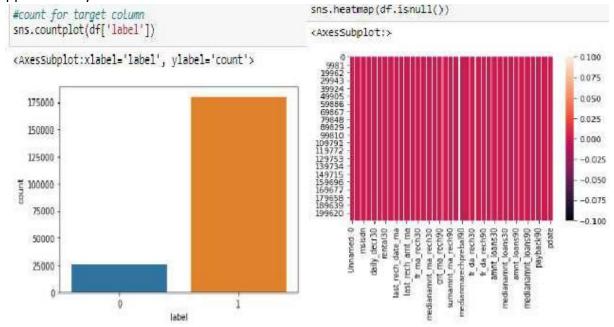
Using Hyper-parameter: model parameters are estimated from data automatically and model hyper-parameters are set manually and are used in processes to help estimate model and Grid search is a basic method for hyper-parameter tuning. It performs an exhaustive search on the hyper-parameter set specified by users.

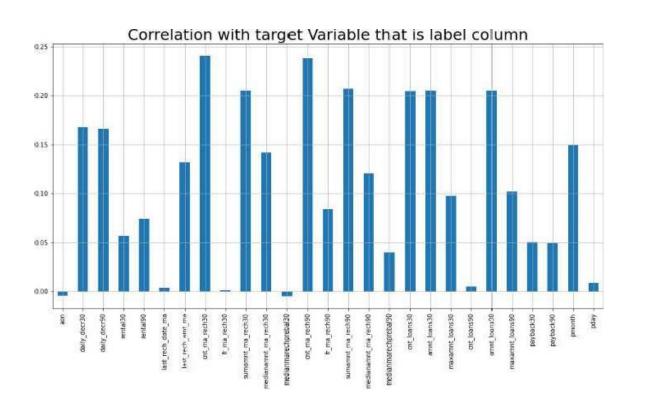
VIF (Inspect VIF Factors)

features	VIF Factor	
аоп	110.3	0
daily_decr30	2850898.9	-1
daily_decr90	2884678.2	2
rental30	95568.6	3
rental90	98078.1	4
last_rech_date_ma	190.3	5

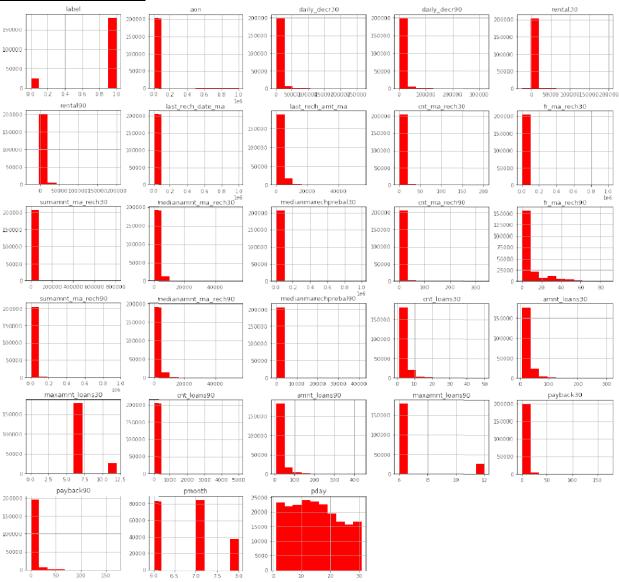
Visualizations

- As the value counts observation I find imbalance dataset in which defaulter values is less and Non defaulter values is high. About to 15% and 85% respectively
- Dataset is imbalanced. Label '1' has approximately 87.5% records, while, label '0' has approximately 12.5% records. Need to balance.



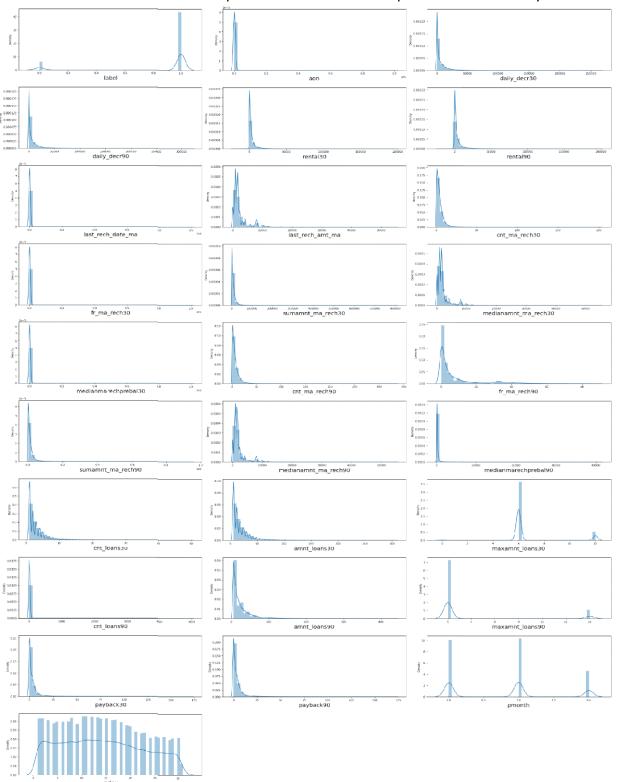


Plotting the Histogram



• To remove outliers I have used percentile method. And to remove skewness I have used yeo-johnson method. We have dropped all the unnecessary columns in the dataset according to our understanding. Use of Pearson's correlation coefficient to check the correlation between dependent and independen features. Also I have used Normalization to scale the data. After scaling we have to balance the target column using oversampling. Then followed by model building with all Classification algorithms. I have used oversampling (SMOTETomek) to get rid of data unbalancing.

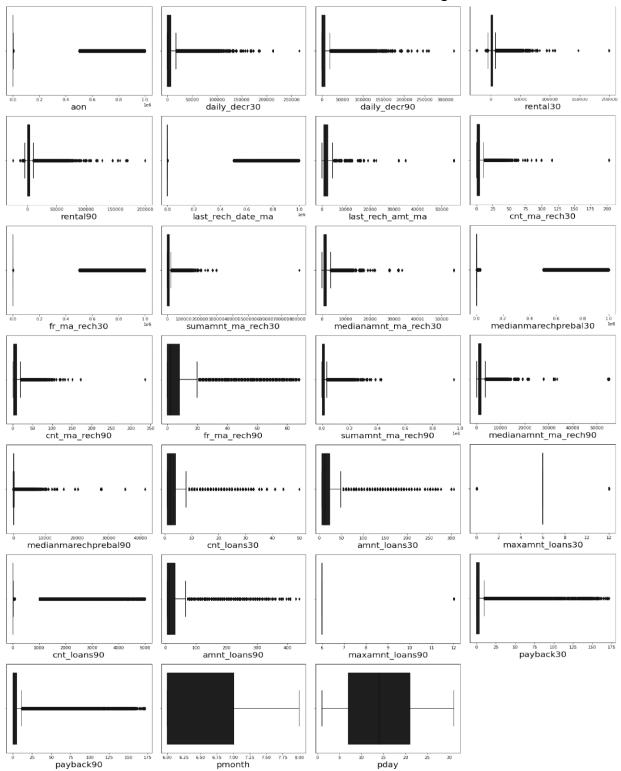
Bar plots to see the relation of numerical feature with target and 2 types of plots for numerical columns like distribution plot for univariate and bar plot for bivariate analysis.



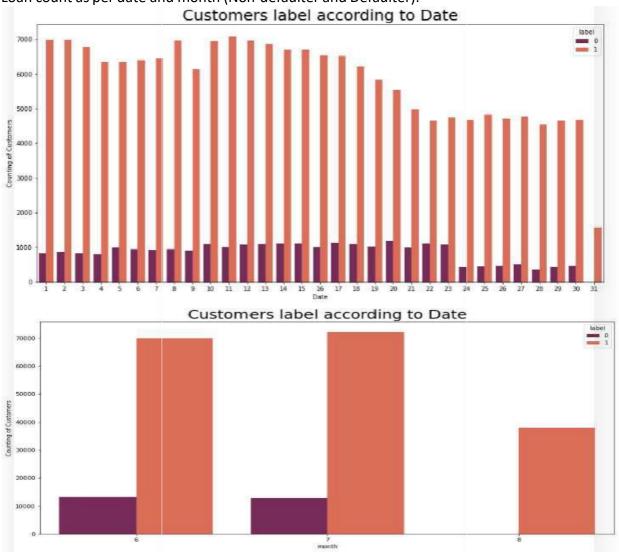
Outliers in most of the columns so we have to treat them using suitable methods.



Skewness seen in most of the columns so we have to treat them using suitable methods.



Loan count as per date and month (Non-defaulter and Defaulter):



Hyperparameter Tuning

'criterion':criterion,

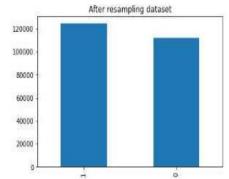
'bootstrap':bootstrap}

grid=GridSearchCV(RandomForestClassifier(),para_grid,n_jobs=-1)
grid.fit(X_train_sm,Y_train_sm)
grid.best_params_

'max_depth':max_depth,
'min_samples_split':min_samples_split,

Y_train_sm.value_counts().plot(kind='bar')
plt.title('After resampling dataset')

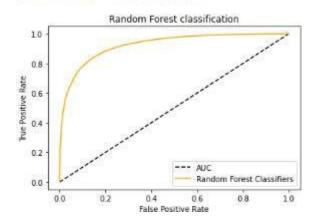
Text(0.5, 1.0, 'After resampling dataset')



Roc & Auc

Present the receiver operating characteristic (ROC) curves and their respective areas
under the curve (AUCs). ROC curves and AUCs are used to measure the quality of a
classifier's output; thus, they measure how correctly a classifier has been tuned.
Movement along the ROC curve is typically a trade-off between the classifier's sensitivity
(true positive rate (TPR)) and specificity (TNR), and the steeper the curve, the better. For
the ROC curve, sensitivity increases as we move up, and specificity decreases as we move
right. The ROC curve along a 45_ angle

ROC AUC SCORE: 78.77763646889835



Saving best model

```
# Saving best modeL
import joblib
joblib.dump(rf,'Microcredit.plk')
['Microcredit.plk']

# Loading the saved modeL
model=joblib.load("Microcredit.plk")
```

Interpretation of the Results

- O In this research, two experiments were performed, the first experiment was validating and filtering data using all the variables available in the dataset after pre-processing, while the second experiment was conducted using most important variables and the goal of this is to be able to improve the model's performance using fewer variables.
- Requirement of train and test and building of many models to get accuracy of the model.
- There are multiple of matric which decide the best fit model like as: R-squared, RMSE value, VIF, CDF & PDF Z-score, Roc & Auc and etc.
- Database helped in making perfect model and will help in understanding Indonesian micro finance services (MFS) And use multiple metrics like F1_score, precision, recall and accuracy_score which will help to decide the best model.
- o Random forest Classifier as the best model with 91.18% accuracy score...
- Lastly predicted wheather the loan is paid back or not using saved model. It was good!! that was able to get the predictions near to actual values.

CONCLUSION



Key Findings and Conclusions of the Study

This research evaluated individuals' credit risk performance in a micro-finance environment using machine learning and deep learning techniques. While traditional methods utilizing models such as linear regression are commonly adopted to estimate reasonable accuracy nowadays, these models have been succeeded by extensive employment of machine and deep learning models that have been broadly applied and produce prediction outcomes with greater precision. Using real data, we compared the various machine learning algorithms' accuracy by performing detailed experimental analysis while classifying individuals' requesting a loan into three classes, namely, good, average, and poor.

In this project report, we have used machine learning algorithms to predict the micro credit defaulters. We have mentioned the step by step procedure to analyze the dataset and finding the correlation between the features. Thus we can select the features which are correlated to each other and are independent in nature. These feature set were then given as an input to four algorithms and a hyper parameter tuning was done to the best model and the accuracy has been improved.

Calculated the performance of each model using different performance metrics and compared them based on these metrics. Then we have also saved the best fit model and predicted the label. This is interesting that predicted and actual values were almost same.

Learning Outcomes of the Study in respect of Data Science

- Dataset is imbalanced. Label '1' has approximately 87.5% records, while, label '0' has approximately 12.5% records, and defaulter are higher.
- This model will be a good way for the management to understand whether the customer will be paying back the loaned amount within 5 days of insurance of loan. The relationship between predicting defaulter and the economy is an important motivating factor for predicting micro credit defaulter

Limitations of this work and Scope for Future Work

- The length of the dataset it is very huge and hard to handle.
- Number of outliers and skewness these two will reduce our model accuracy.
- Also, we have tried best to deal with outliers, skewness and zero values. So it looks quite good that we have achieved a accuracy of 91.32% even after dealing all these drawbacks.
- This study will not cover all Classification algorithms instead, it is focused on the chosen algorithm, starting from the basic assembling techniques to the advanced ones.

Thank You