

RestaurantWaiter Resume

Eric Bronze

590 Bear Cub Street, Wentzville, MO 80072
(000) 741-4145, eric @ email . com

RESTAURANT WAITER

Committed to total patron satisfaction through provision of exceptional table service.

PROFILE

- 10+ years' progressive experience as a waiter and server with renowned restaurants
- Competent at servicing banquets and managing special events at a restaurant
- Well-versed in setting tables and preparing and serving food and beverages according to set instructions
- Track record of upselling through suggestive selling techniques
- Exceptional sales and customer service acumen

CORE COMPETENCIES AND SKILLS

- | | | |
|---------------------|---------------------------|------------------------------|
| – Need Anticipation | – Writing/Taking Orders | – F&B Service |
| – Menu Presentation | – Identification Checking | – Table Preparation/Cleaning |
| – Answering Phone | – Menu Recommendation | – Sanitation |
| – Bill Generation | – Payment Collection | – POS System |

SYNOPSIS OF ACHIEVEMENTS

- Increased profits by \$5000 per month through effectively cross-selling and up-selling menu items
- Suggested a program of free gift cards with lunch meals which led to a high volume of clientele at a time of low customer traffic
- Developed an excellent team of servers through effective training and leadership
- Increased employee's morale by suggesting Employee of the Month contest, now a regular feature of the restaurant

HOSPITALITY EXPERIENCE

ITALIANO, Wentzville, MO | Jan 2006 to Present

Waiter

- Welcome customers as they arrive and ask for seating preferences
- Seat customers and offer welcome drinks and menu
- Take food and beverage orders and communicate to the kitchen through POS system
- Deliver orders to the table in a timely manner
- Ensure quantity, quality and accuracy of order
- Set up food stations and tables as directed
- Clean tables and ensure that they are bussed appropriately
- Mix and serve drinks as directed

CITY RESTAURANT, Wentzville, MO | Jan 2005 to Jan 2006

Server

- Picked orders from the kitchen and delivered to the customers
- Ensured the cleanliness of all counter tops and tables in the restaurant
- Filled glasses with beverages as instructed
- Solicited customers to fill in comment cards
- Washed dishes and prepared salads when needed

ADDITIONAL CAPABILITIES

- Excellent communication and interpersonal skills
- Ability to understand and follow food sanitation and safety protocols
- Deep understanding of operating food service equipment
- Working knowledge of housekeeping procedures
- High degree of personal cleanliness
- Willing to work flexible hours

EDUCATION

G.E.D | Wentzville High School, Wentzville, OH – 2002