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**INFORMATION ONLY**

New Administrator for ProCare Patient Support Program

Customer Letter # 2022-15

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2022-07-05

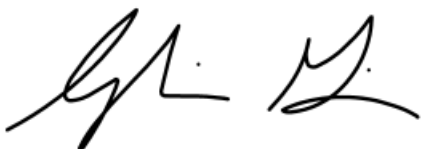
Dear Colleagues:

Please be advised that effective July 18, 2022, responsibility for Octapharma's ProCare Patient Support Program will be transferred from Innomar Strategies to INVIVA, a member of the McKesson Pharma Care Network. Please refer to the attached letters from Octapharma for more information.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at [www.blood.ca](http://www.blood.ca) in the "Hospitals Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,



Sylvain Grenier  
Director, Plasma Protein and Related Products Formulary Program