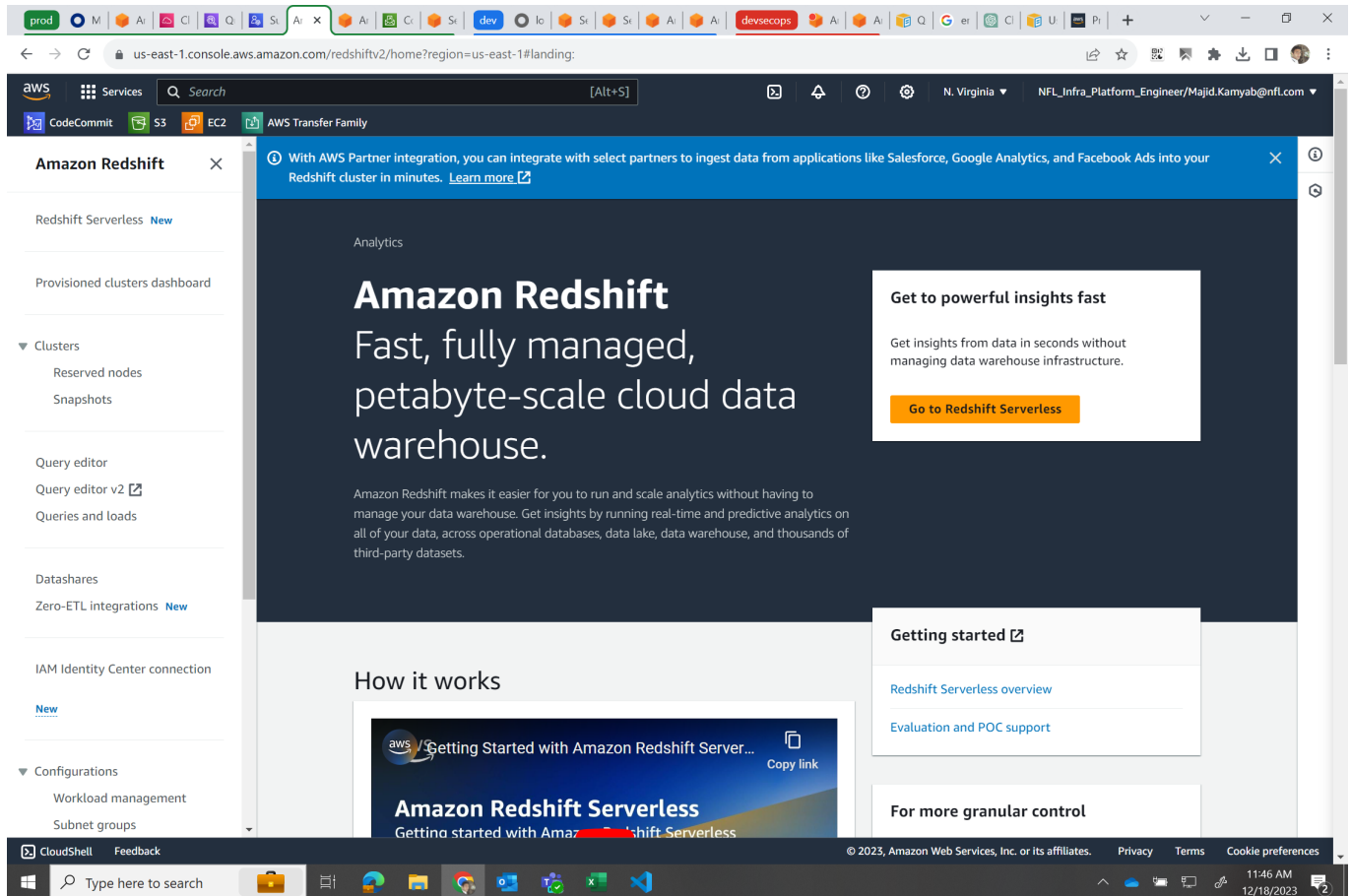


Redshift Resume Runbook

Try checking the status from console

You would receive a notification from SNS about redshift instance not being able to be resumed. sign in to **nfl-data-bi** (account number= **574179717609**) , Go to redshift in the console in AWS console.



click on **clusters**, in case you couldnt see the clusters, click on Amazon redshift at the top to change from Amazon Redshift Serverless to Amazon Redshift. After you clicked on clusters, check the status of **nfl-dw-data-worker**,

Connect to Redshift clusters

Query data using Redshift query editor
Use the query editor v2 to run queries in your Redshift cluster.
[Query data](#)

Work with your client tools
You can connect to Amazon Redshift from your client tools, such as SQL clients, business intelligence (BI) tools, and extract, transform, load (ETL) tools, using JDBC or ODBC drivers.
Cluster:
[Copy JDBC URL](#)
[Copy ODBC URL](#)

Choose your JDBC or ODBC driver
Use JDBC or ODBC drivers to connect to Amazon Redshift from your client tools, such as SQL clients, BI tools, and ETL tools. We recommend using the new Amazon Redshift-specific drivers for better performance and scalability.
Driver:
[Download driver](#)

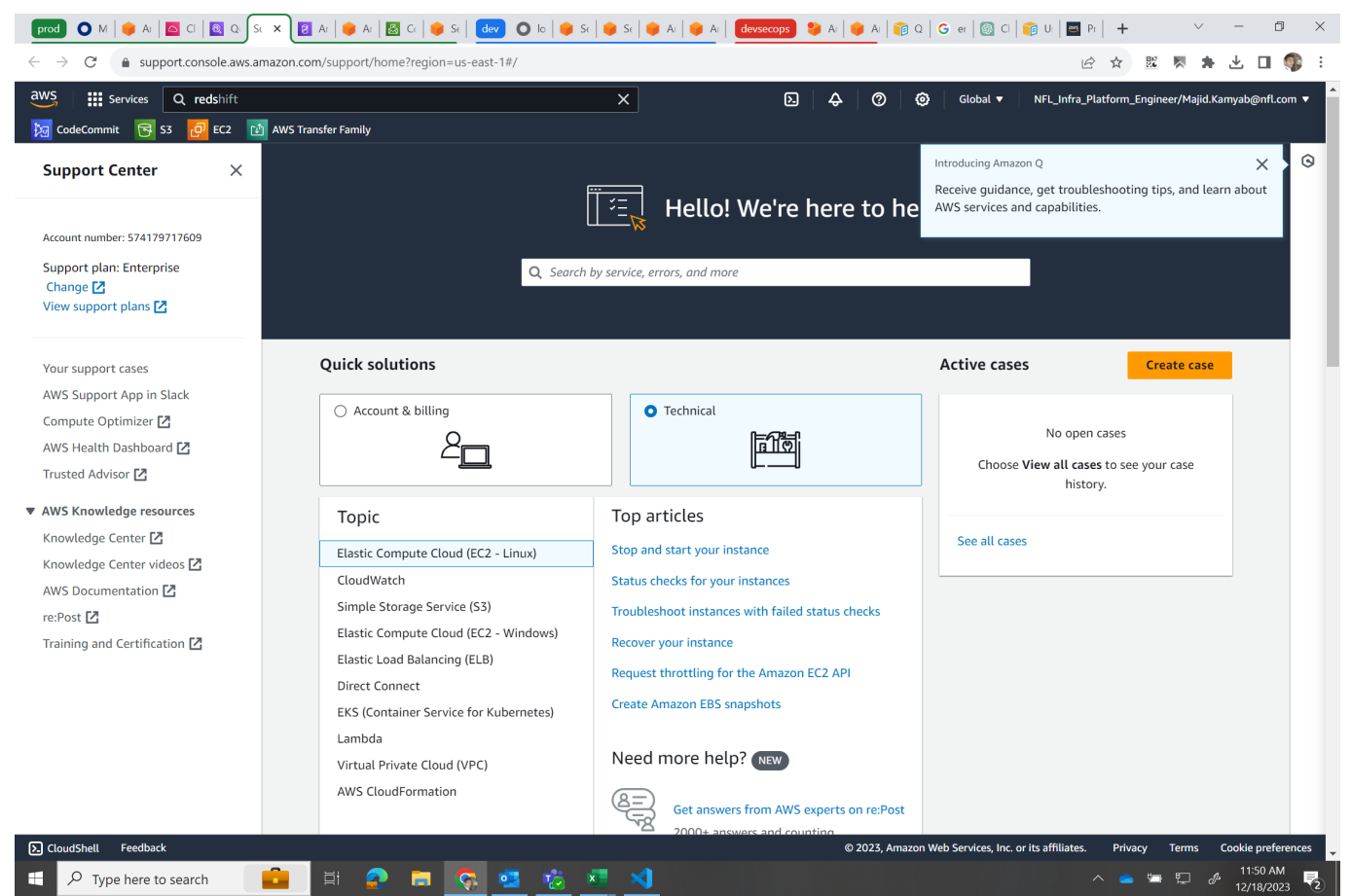
Clusters (2) [Info](#) [Refresh](#) [Query data](#) [Actions](#) [Create cluster](#)

| <input type="checkbox"/> | Cluster | Status | Cluster namespace | Availability Zone | Multi-AZ | Storage capacity |
|--------------------------|--|-----------|------------------------|-------------------|----------|------------------|
| <input type="checkbox"/> | nfl-dw-data-bi3 dc2.8xlarge 2 nodes 5.1 TB | Available | 9e3a7ba9-a7b6-4a2e-... | us-east-1a | No | |
| <input type="checkbox"/> | nfl-dw-data-worker dc2.8xlarge 6 nodes 15.4 ... | Available | a602b1ba-b20c-494a-... | us-east-1a | No | |

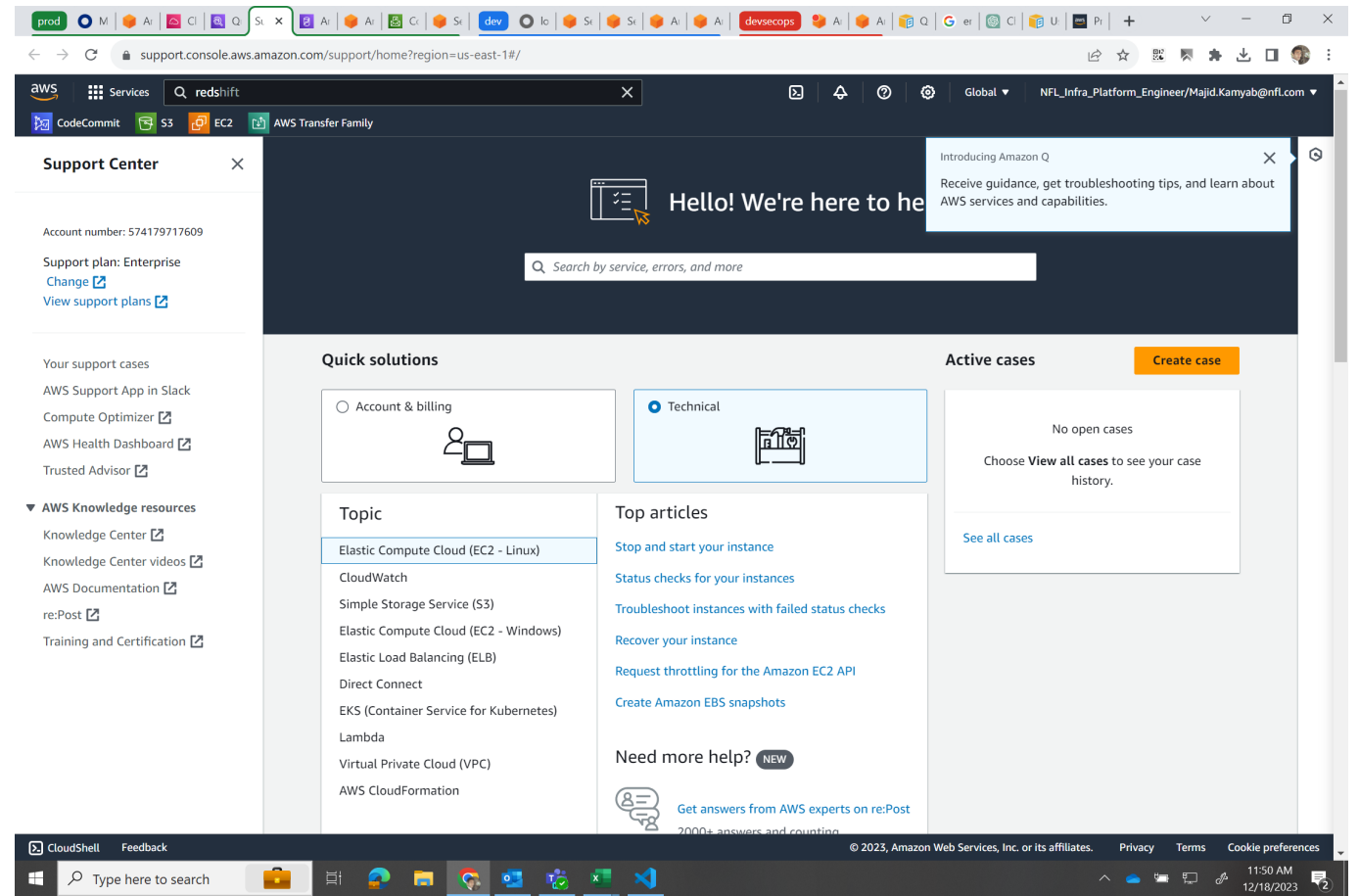
if it is available then it is ok otherwise wait for 10 minutes and if it is still not **available** then try pausing and resuming the cluster.

Filing a support ticket

Reach out to saketha.suddapalli@nfl.com, majid.kamyab@nfl.com and joseph.steinke@nfl.com to file a support ticket for AWS as follows: Go to **Support Center**, and create a case:



click on **technical** and fill as below and click on **Next step: Additional information:**



in the **additional information** page fill as below: **Subject:**

Redshift cluster not resuming as part of schedule

Description:

The scheduled resumption of the Redshift cluster is not occurring as planned. Attempts to manually resume the cluster have also been unsuccessful.

Cluster Name/Region or Cluster ARN - recommended:

nfl-dw-data-worker us-east-1

Timeframe in UTC of start of the issue - recommended:

fill as required