#### Low level models



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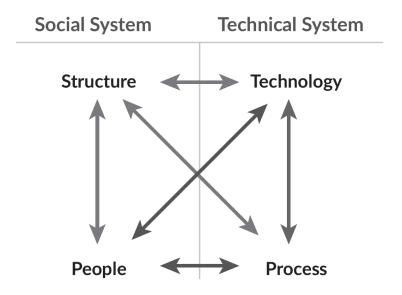


### Model types

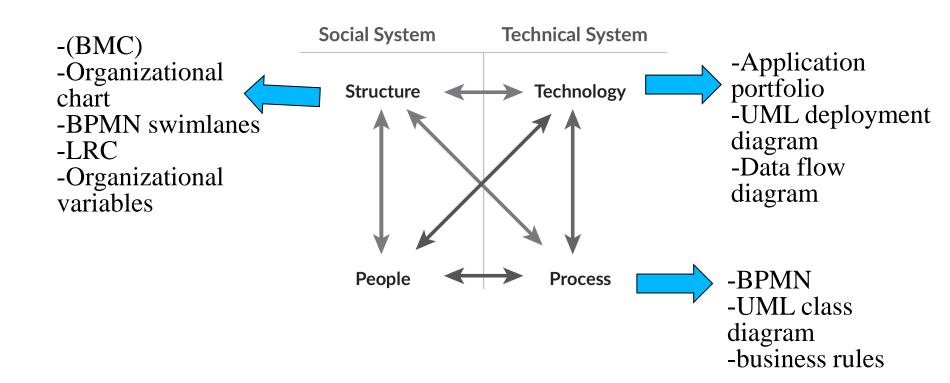
- High level
  - Scope: (families of) organizations

- Low level
  - Scope: specific organization, specific process

#### Model dimensions

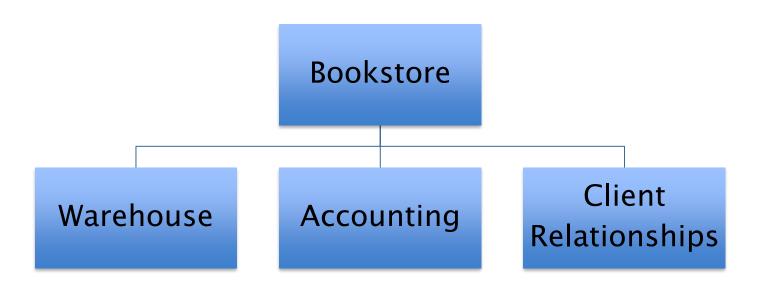


#### Model dimensions + models

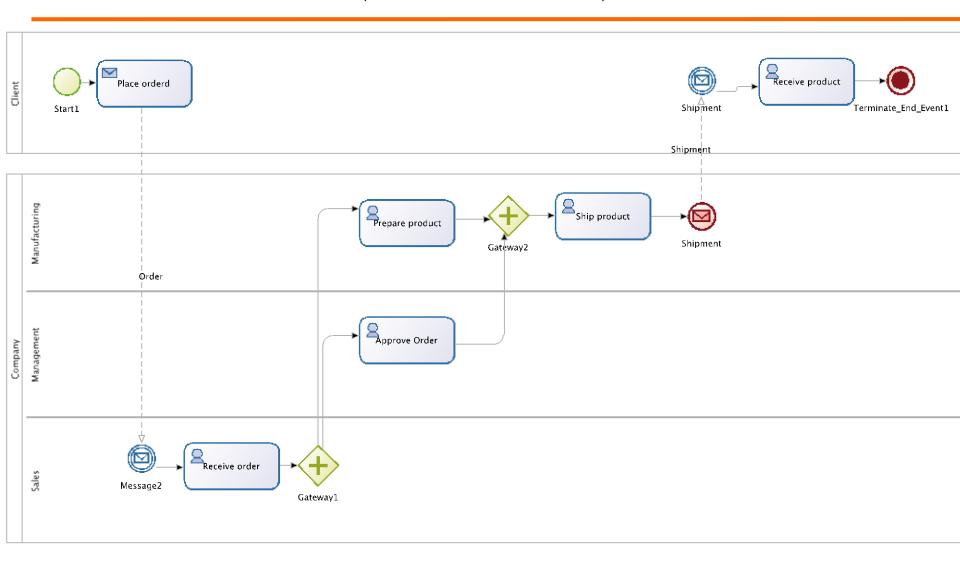


#### Structure

### Organizational chart



## Swimlanes (in BPMN)



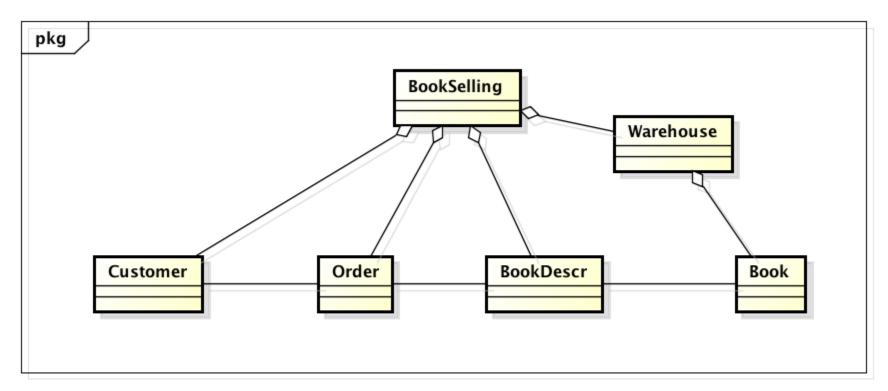
## Linear Responsibility Chart (LRC)

|                              | Organization's Structures |        |            |       |        |                   |                        | External<br>Actors |          |
|------------------------------|---------------------------|--------|------------|-------|--------|-------------------|------------------------|--------------------|----------|
| Processes<br>(samples)       | Purchase                  | Design | Production | Sales | Admin. | Human<br>Reources | Information<br>Systems | Supplier           | Customer |
| Management Report Production | С                         | С      | С          | С     | P      | С                 | С                      |                    |          |
| Customer Order Processing    |                           |        | P          | Р     |        |                   |                        |                    | С        |
| Procurement                  | P                         |        | P          |       |        |                   |                        | Р                  |          |

P=Participant C=Client

#### **Process**

## UML class diagram

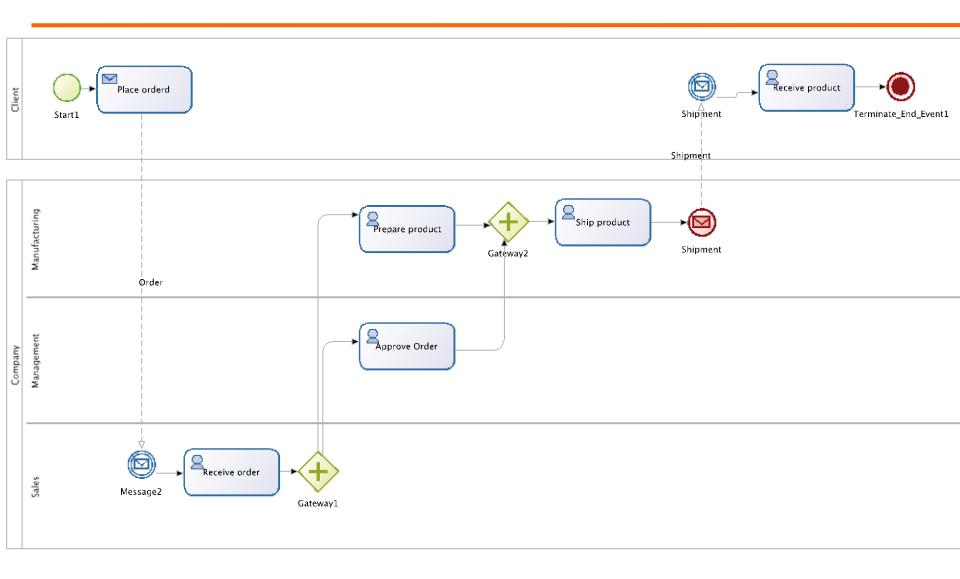


#### **Process**

## **Tables**

| Process<br>name  | Input | Output             | Organization al roles involved          | Description  |
|------------------|-------|--------------------|---|--|
| Order management | order | Product<br>shipped | Sales,<br>manufacturin<br>g, accounting | Sales department receives an order by a client, sends it to accounting to verify if customer reliable, manufacturing prepares the product and ships it |

#### **BPMN**

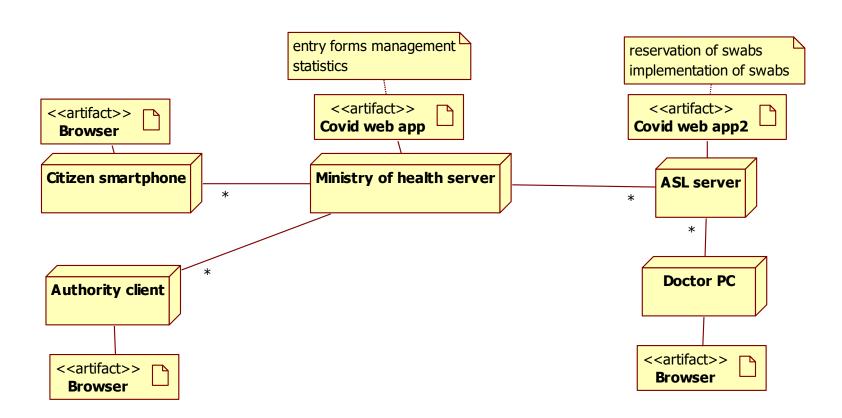


#### Business rule

- Ex.
- All payments within 30 days since invoice acceptance
- All money transactions in Euros

# Technology

### Deployment diagram



### Application portfolio

 List of applications used (also appearing as artifacts in deployment diagram)