



Sri Meenakshi Govt.Arts College for Women (A),
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Department of Mathematics
Naan Mudhalvan Scheme

Domain : Sales Force Associate

Project Title : CRM APPLICATION THAT HELPS TO BOOK
A VISA SLOT

Submitted by

TEAM IV

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April, 22 - 2023

PROJECT REPORT TEMPLATE

1 INTRODUCTION

1.1 OVER VIEW

Project description

Easy way to visa slot booking is a our project CRM Application for booking visa slot ,helps you to book your visa slot by automating the process.

In this project,we made an application for booking visa slot through creation of developer account, Salesforce login, creation of custom objects then fields , creation of relationship and finally creation of app.CRM stands for Customer Relationship Management . Salesforce is your customer success platform, designed to help you sell, service, market,

analyze, and connect with your customers.

By the use of this Salesforce platform we develop this project.

1.2 Purpose.

A visa slot management project is a system that is used to track and manage the availability of visa slots.

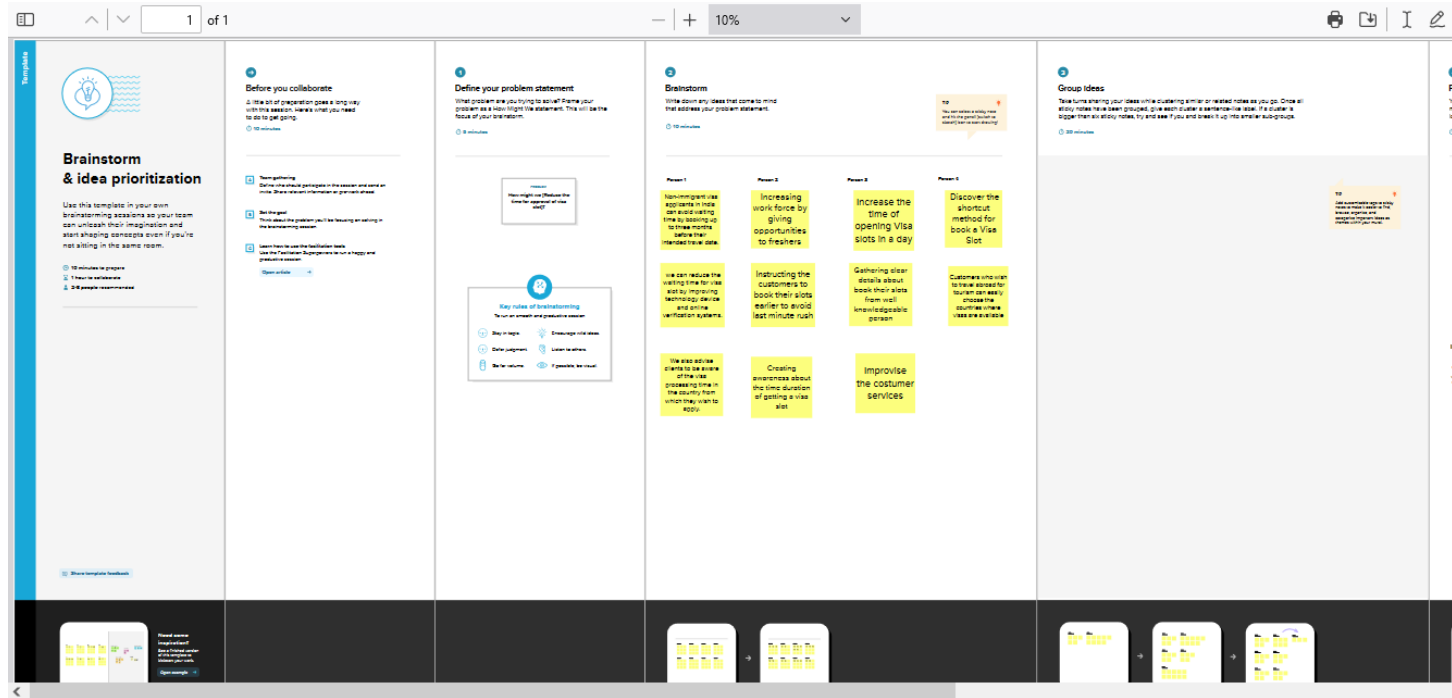
That is we can book Visa slots by this project.

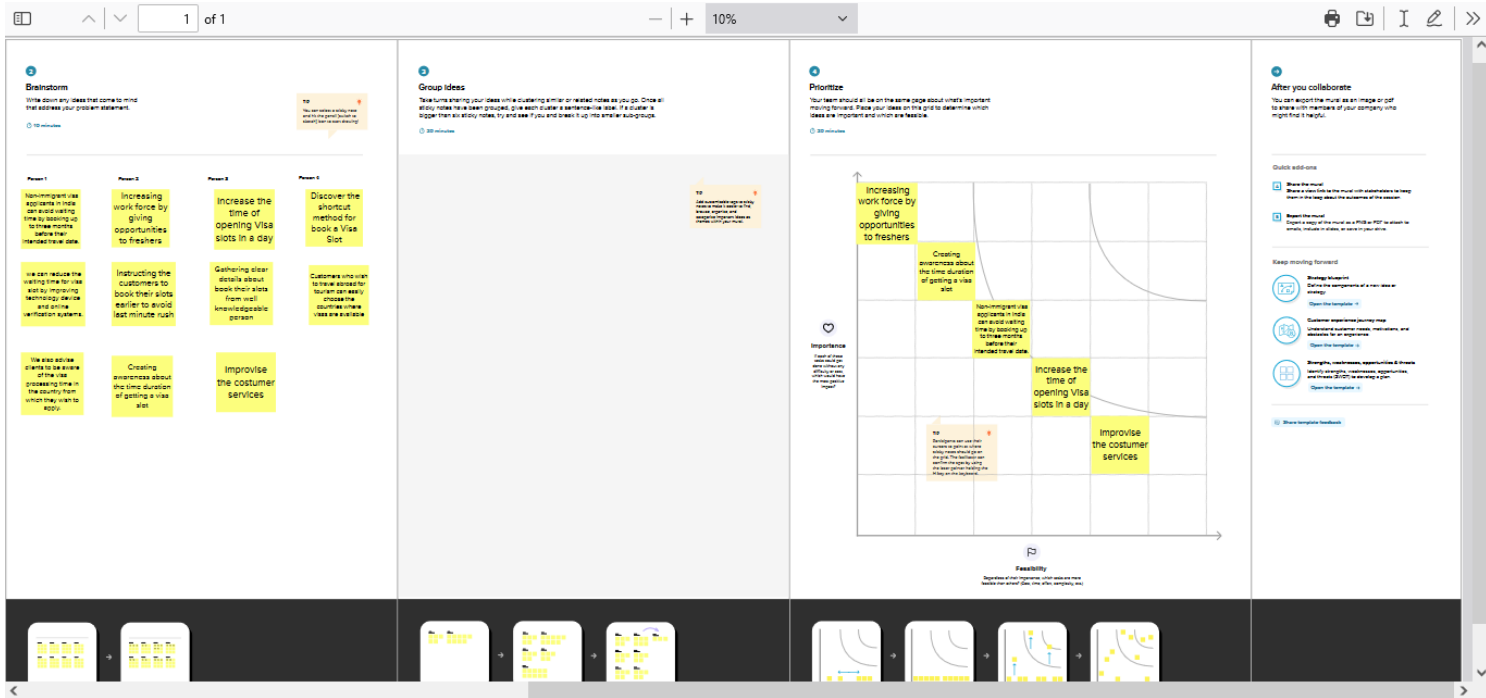
2 Problem Definition& DesignThinking

2.1 Empathy Map



2.2 Ideation & Brainstorming Map






3 Result:

3.1 Data








Object name	Fields in the Object	
object 1		
Passport	Field lable	Data type
	Full name	Text
	Passport Number	Text
	Contact number	Number
	Permanent Address	Text

Object 2		
	Field lable	Data type
	Passport number	Master Detail(Passport)
	Visa slot number	Text

3.2 ACTIVITY&SCREENSHOT



Search Setup



Setup

Home

Object Manager

Quick Find

Setup Home

Service Setup Assistant

Multi-Factor Authentication Assistant

Release Updates

Lightning Experience Transition Assistant

Salesforce Mobile App

Lightning Usage

Optimizer

ADMINISTRATION

> Users

> Data

> Email


PLATFORM TOOLS

> Subscription Management

SETUP

Home


Create



Get Started with Einstein Bots

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Most Recently Used

10 items

NAME	TYPE	OBJECT
Passport	Custom Object Definition	
Visa slot number	Custom Field Definition	Passport
contact number	Custom Field Definition	Passport
Location	Custom Field Definition	Passport
Passport number	Custom Field Definition	Visa slot
Visa slot	Custom Object Definition	
Visa slots	Custom Tab Definition	Visa slot
V KANAGESHWARI	User	
Passports	Custom Tab Definition	Passport
KANAGESHWARI V	User	



Search Setup



SetupHomeObject Manager

SETUP > OBJECT MANAGER

Passport

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

Details

EditDelete

Description

API Name
Passport__c

Custom
✓

Singular Label
Passport

Plural Label
Passports


Enable Reports
✓

Track Activities








Track Field History
✓

Deployment Status
Deployed

Help Settings
Standard salesforce.com Help Window



Search Setup



SetupHomeObject Manager

SETUP > OBJECT MANAGER

Passport

Details

Fields & Relationships

Page Layouts

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Field Sets

Object Limits

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Search Layouts

Fields & Relationships

9 Items, Sorted by Field Label

Quick Find

NewDeleted FieldsField DependenciesSet History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
contact number	contact_number__c	Number(10, 0)		
Created By	CreatedById	Lookup(User)		
Full name	Full_name__c	Text(20)		
Last Modified By	LastModifiedById	Lookup(User)		
Location	Location__c	Text(30)		
Owner	OwnerId	Lookup(User, Group)		✓
Passport Number	Name	Text(80)		✓
Permanent Address	Permanent_Address__c	Text(50)		

Search Setup

SetupHomeObject Manager

SETUP > OBJECT MANAGER

Visa slot

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

Fields & Relationships

4 Items, Sorted by Field Label

Quick Find

NewDeleted FieldsField DependenciesSet History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Passport number	Passport_number__c	Master-Detail(Passport)		✓
Visa slot Number	Name	Text(80)		✓

VISA

Search...

Book My Visa

Passports

Visa slots

Passports

Recently Viewed

NewImportChange Owner

0 items • Updated a few seconds ago

Search this list...

☐ Passport Number

You haven't viewed any Passports recently.
Try switching list views.

4 TRAILHEAD PUBLIC URL

Team Lead - <https://trailblazer.me/id/kanav18>

Team Member 1- <http://trailblazer.me/id/jeyas41>

Team Member 2- <https://trailblazer.me/id/kavic11>

Team Member 3- <https://trailblazer.me/id/ksheelir>

5. Advantages and Disadvantages

Advantages

It reduces the time duration of getting visa slots.

It gives some suggestions to people who are booking visa slots.

It also gives advices to visa booking centres like increasing work force, creating awareness among their customers, improvise customer services.

Introducing online verification centres is also a good one.

Disadvantages

Persons who are booking their first visa may be not aware of the time duration of getting visas.

6. Applications

Visa application centre.

Business people who are frequently travelling abroad for business purposes.

Tourist people who explore international level.

7.Conclusions

- The implementation of a CRM application in visa slot has proven to be an effective solution to enhance booking visa slot and what are needed for booking visa slot
- A CRM application are able to maintain the requirements for visa slot booking
- The application provides the centralized platform for managing visa slot and enabling intelligent decision makingon visa slot

8 FUTURESCOPE

Future generations are going to live in computer world,Therefore,CRM application very helpful to the people in this world and it is user friendly .

