TENDER DOCUMENT

Road Construction Project

Table of Contents

Executive Summary	2
Project Overview and Objectives	4
Detailed Technical Specifications	6
Implementation Methodology	8
Quality Control and Standards	10
Risk Management Framework	12
Financial Terms and Conditions	14
Legal and Compliance Requirements	16
Performance Metrics and SLAs	18
Testing and Acceptance Criteria	20

Tender Reference:	TEN20250330125426
Issuing Authority:	Public Works Department (PWD), State Government
Tender Amount:	■ 1,000,000.00
Bid Start Date:	03-03-2025
Bid End Date:	08-05-2025

Executive Summary

Executive Summary

The Road Construction Project, valued at ■1,000,000.0, aims to deliver a high-quality, 20-kilometer stretch of road that meets the highest standards of safety, sustainability, and efficiency. This project is a critical infrastructure development initiative that will enhance connectivity, facilitate economic growth, and improve the overall quality of life for the surrounding communities. Our proposal outlines a comprehensive approach to constructing the road, incorporating asphalt paving, drainage systems, and necessary signage, while ensuring strict adherence to environmental and safety protocols.

Key Highlights of the Project

The scope of the project encompasses the construction of a 20-kilometer road, with the following key features:

- * Asphalt paving with a minimum thickness of 50 mm to ensure durability and longevity
- * Drainage systems designed to withstand heavy rainfall and prevent waterlogging, with a minimum capacity of 100 liters per second
- * Installation of necessary signage, including traffic signals, road markings, and directional signs, to ensure clear navigation and safety
- * Implementation of environmental and safety measures to minimize the project's ecological footprint and ensure a safe working environment
- **Our Approach and Expertise**

Our team brings extensive experience in road construction, with a proven track record of delivering similar projects on time, within budget, and to the required quality standards. Our expertise includes:

- * Provision of qualified labor, with a minimum of 500 man-hours of experience in road construction per team member
- * Deployment of specialized machinery, including asphalt pavers, excavators, and rollers, to ensure efficient and high-quality construction
- * Adherence to industry standards, including the Indian Roads Congress (IRC) and the Ministry of Road Transport and Highways (MoRTH) guidelines, to ensure compliance with regulatory requirements
- * Implementation of robust quality control and quality assurance procedures to monitor and maintain the highest standards of construction
- **Commitment to Environmental and Safety Standards**

We are committed to minimizing the project's environmental impact and ensuring a safe working environment for our personnel and the surrounding communities. Our approach includes:

- * Conducting thorough environmental impact assessments to identify potential risks and develop mitigation strategies
- * Implementing measures to reduce noise pollution, air pollution, and water pollution, including the use of dust suppression systems and noise barriers
- * Developing and implementing a comprehensive safety plan, including regular training and drills, to prevent accidents and ensure prompt response in case of emergencies
- * Ensuring compliance with relevant environmental and safety regulations, including the Environmental Protection Act, 1986, and the Occupational Safety, Health and Working Conditions Code, 2020
- **Conclusion**

In conclusion, our proposal for the Road Construction Project offers a comprehensive and professional approach to delivering a high-quality, 20-kilometer stretch of road that meets the required standards of safety, sustainability, and efficiency. With our extensive experience, qualified labor, and specialized machinery, we are confident in our ability to deliver the project on time, within budget, and to the required quality standards. We look forward to the opportunity to contribute to the development of this critical infrastructure project and enhance the quality of life for the surrounding communities.

Project Overview and Objectives

Project Overview and Objectives

The Road Construction Project aims to design and build a 20-kilometer stretch of road that meets the highest standards of safety, quality, and environmental sustainability. The project's primary objective is to provide a durable and efficient transportation infrastructure that connects local communities, facilitates economic growth, and enhances the overall quality of life for residents and travelers. With a budget of ■1,000,000.0, this project represents a significant investment in the region's transportation network and is expected to have a lasting impact on the local economy and environment.

The scope of the project includes the construction of a 20-kilometer stretch of road with asphalt paving, drainage systems, and necessary signage. The road will be designed to accommodate a minimum of two lanes, with a width of 3.5 meters per lane, and a maximum speed limit of 80 kilometers per hour. The project will also involve the construction of drainage systems, including culverts, bridges, and stormwater management facilities, to ensure that the road remains safe and passable during heavy rainfall events. The signage will be designed and installed in accordance with the relevant national and international standards, including the Manual on Uniform Traffic Control Devices (MUTCD) and the Indian Road Congress (IRC) guidelines.

The project's objectives can be summarized as follows:

- * To design and construct a 20-kilometer stretch of road that meets the highest standards of safety, quality, and environmental sustainability
- * To provide a durable and efficient transportation infrastructure that connects local communities and facilitates economic growth
- * To ensure that the road is designed and constructed to withstand extreme weather conditions, including heavy rainfall and high temperatures
- * To minimize the project's environmental impact and ensure that all construction activities are carried out in accordance with relevant environmental regulations and standards
- * To provide necessary signage and drainage systems to ensure that the road remains safe and passable for all users

The successful bidder will be required to demonstrate a strong track record of experience in road construction, with a minimum of five years of experience in designing and building similar projects. The bidder will also be required to provide proof of qualified labor and machinery for the job, as well as adherence to environmental and safety standards. The project will be subject to regular monitoring and evaluation to ensure that it is completed on time, within budget, and to the required standards. The key performance indicators (KPIs) for the project will include:

- * Completion of the project within the scheduled timeframe of 12 months
- * Achievement of a minimum of 90% completion rate for all construction activities
- * Maintenance of a safe working environment, with zero fatalities and a maximum of five reportable incidents
- * Compliance with all relevant environmental regulations and standards, including the Environmental Impact Assessment (EIA) and the National Environmental Policy (NEP)
- * Achievement of a minimum of 95% satisfaction rate among local residents and stakeholders with the project's outcome and impact.

Generated on: 30-03-2025 12:55

Detailed Technical Specifications

Detailed Technical Specifications

The Road Construction Project aims to deliver a high-quality, 20-kilometer stretch of road that meets the required safety, environmental, and technical standards. The following technical specifications outline the requirements for the construction of the road, including asphalt paving, drainage systems, and necessary signage.

**Road Construction Specifications*

The road construction shall be carried out in accordance with the Ministry of Road Transport and Highways (MoRTH) specifications and guidelines. The road shall be designed to withstand a maximum axle load of 8.2 tons and a minimum lifespan of 10 years. The road shall have a carriageway width of 7.5 meters, with a 1.5-meter wide shoulder on either side. The road shall be constructed with a camber of 2.5% to ensure proper drainage.

Asphalt Paving Specifications

The asphalt paving shall be done using a hot mix asphalt (HMA) plant, with a minimum production capacity of 100 tons per hour. The asphalt mix shall be designed in accordance with the Marshall mix design method, with a minimum Marshall stability of 1,200 kg and a flow of 2-4 mm. The asphalt pavement shall have a minimum thickness of 50 mm, with a maximum air void content of 5%. The asphalt pavement shall be laid in two layers, with a 20 mm thick binder course and a 30 mm thick wearing course.

Drainage System Specifications

The drainage system shall be designed to ensure that the road remains free from waterlogging and erosion. The drainage system shall include:

- * A longitudinal drainage system, consisting of a 300 mm diameter reinforced concrete pipe (RCCP) drain, with a minimum slope of 0.5%
- * A transverse drainage system, consisting of a 150 mm diameter RCCP drain, with a minimum slope of 1%
- * A culvert system, consisting of a 600 mm diameter RCCP culvert, with a minimum span of 3 meters
- * A catch pit system, consisting of a 1 meter diameter RCCP catch pit, with a minimum depth of 1.5 meters
- **Signage Specifications**

The signage shall be designed and installed in accordance with the MoRTH guidelines for road signage. The signage shall include:

- * Directional signs, with a minimum size of 1.2 meters x 0.9 meters
- * Warning signs, with a minimum size of 0.9 meters x 0.6 meters
- * Guide signs, with a minimum size of 1.5 meters x 1.2 meters
- * Regulatory signs, with a minimum size of 0.6 meters x 0.6 meters
- * All signs shall be made of reflective material, with a minimum reflectivity of 200 cd/lux/m²
- **Environmental and Safety Specifications**

The contractor shall ensure that all environmental and safety regulations are adhered to during the construction process. The contractor shall:

- * Prepare an environmental impact assessment (EIA) report, in accordance with the Environmental Protection Act, 1986
- * Prepare a safety management plan, in accordance with the Occupational Safety, Health and Welfare Act, 1987
- * Ensure that all personnel on site wear personal protective equipment (PPE), including hard hats, safety glasses, and gloves
- * Ensure that all machinery and equipment on site are regularly maintained and inspected, to prevent accidents and environmental damage
- **Quality Control and Assurance Specifications**

The contractor shall ensure that all materials and workmanship meet the required standards, through a quality control and assurance program. The program shall include:

- * Regular testing and inspection of materials, including asphalt, aggregate, and cement
- * Regular inspection of workmanship, including paving, drainage, and signage
- * A quality control manual, outlining the procedures and protocols for quality control and assurance

* A quality assurance plan, outlining the procedures and protocols for quality assurance

Testing and Inspection Specifications

The contractor shall ensure that all materials and workmanship are tested and inspected, in accordance with the following standards:

* Asphalt: IS 73:2013, IS 2386 (Part 1 to 8): 1963

* Aggregate: IS 383: 1970 * Cement: IS 269: 2015 * Concrete: IS 456: 2000

* Signage: MoRTH guidelines for road signage

Warranty and Maintenance Specifications

The contractor shall provide a warranty for all work, for a minimum period of 2 years. The contractor shall also provide a maintenance plan, outlining the procedures and protocols for maintaining the road, including:

- * Regular inspection and maintenance of the road surface
- * Regular inspection and maintenance of the drainage system
- * Regular inspection and maintenance of the signage
- * A maintenance manual, outlining the procedures and protocols for maintenance By adhering to these detailed technical specifications, the contractor shall ensure that the Road Construction Project is completed to the required standards, with a focus on quality, safety, and environmental sustainability.

Implementation Methodology

Implementation Methodology

The successful implementation of the Road Construction Project requires a well-structured approach, ensuring that all aspects of the project are carefully planned, executed, and monitored. Our implementation methodology is designed to deliver a high-quality road infrastructure that meets the required standards, while minimizing environmental impact and ensuring the safety of all stakeholders.

Pre-Construction Phase

Before commencing construction activities, our team will conduct a thorough site survey to identify potential hazards, assess environmental conditions, and determine the optimal construction sequence. This phase will include:

- * Conducting a topographic survey to determine the road alignment and gradient
- * Identifying and marking existing utilities, such as water, electricity, and communication lines
- * Developing a detailed construction schedule, including milestones and deadlines
- * Establishing a quality control plan, including regular inspections and testing protocols
- * Conducting environmental impact assessments, including noise, air, and water quality monitoring **Construction Phase**

The construction phase will involve the following key activities:

- * Clearing and grubbing of the road corridor, including removal of vegetation and debris
- * Excavation and grading of the road formation, including cut and fill operations
- * Construction of drainage systems, including culverts, bridges, and stormwater management structures
- * Laying of asphalt pavement, including base course, binder course, and surface course
- * Installation of road signage, including directional signs, warning signs, and informational signs
- * Implementation of traffic management plans, including diversion of traffic and pedestrian management
- **Quality Control and Assurance**

To ensure that the road construction meets the required standards, we will implement a rigorous quality control and assurance program, including:

- * Regular inspections of construction activities, including testing of materials and workmanship
- * Monitoring of environmental conditions, including air, water, and noise quality
- * Implementation of a defect reporting and rectification system
- * Conducting regular progress meetings with the client and stakeholders to ensure that the project is on track and that any issues are addressed promptly
- **Safety and Environmental Management**

The safety and well-being of all stakeholders, including workers, pedestrians, and motorists, is our top priority. We will implement a comprehensive safety and environmental management plan, including:

- * Development of a site-specific safety plan, including risk assessments and hazard identification
- * Implementation of a traffic management plan, including diversion of traffic and pedestrian management
- * Provision of personal protective equipment (PPE) for all workers
- * Regular training and induction programs for workers, including safety procedures and environmental awareness
- * Monitoring of environmental conditions, including air, water, and noise quality, and implementation of mitigation measures as required
- **Metrics and Key Performance Indicators (KPIs)**

To measure the success of the project, we will track the following metrics and KPIs:

- * Project timeline, including milestones and deadlines
- * Budget performance, including expenditure and cost control
- * Quality control, including defect reporting and rectification
- * Safety performance, including incident reporting and injury rates
- * Environmental performance, including air, water, and noise quality monitoring
- **Industry Standards and Regulations**

Our implementation methodology will comply with all relevant industry standards and regulations, including:

- * Indian Road Congress (IRC) standards for road construction
- * Ministry of Road Transport and Highways (MoRTH) guidelines for road safety and traffic management
- * Environmental Protection Act, 1986, and associated regulations
- * Occupational Safety, Health and Welfare Act, 1987, and associated regulations

By following this implementation methodology, we are confident that we can deliver a high-quality road infrastructure that meets the required standards, while minimizing environmental impact and ensuring the safety of all stakeholders.

Quality Control and Standards

Quality Control and Standards

The Quality Control and Standards section outlines the requirements and expectations for ensuring the highest quality of workmanship, materials, and overall construction of the 20-kilometer road stretch. The successful bidder must demonstrate a commitment to adhering to industry standards, environmental regulations, and safety protocols to guarantee a durable and sustainable infrastructure.

Quality Management System

The bidder must implement a Quality Management System (QMS) that conforms to international standards, such as ISO 9001:2015. The QMS should encompass all aspects of the project, including design, procurement, construction, testing, and commissioning. The bidder must provide documentation of their QMS, including policies, procedures, and organizational charts. Key components of the QMS should include:

- * A quality policy statement that outlines the bidder's commitment to quality
- * A quality objectives statement that defines measurable targets for quality performance
- * A quality manual that outlines the bidder's QMS structure, policies, and procedures
- * A quality control plan that details the procedures for monitoring and controlling quality during construction
- **Materials and Workmanship**

The bidder must ensure that all materials used in the construction of the road meet or exceed the specified requirements and industry standards. This includes, but is not limited to:

- * Asphalt: conforming to IS 73:2013 (Indian Standard for Bitumen) and IS 1202:1978 (Indian Standard for Asphaltic Concrete)
- * Aggregates: conforming to IS 383:2016 (Indian Standard for Coarse and Fine Aggregates)
- * Drainage systems: designed and constructed in accordance with IRC 5:1998 (Indian Roads Congress Standard for Drainage of Roads)
- * Signage: conforming to IS 2415:1986 (Indian Standard for Road Traffic Signs)
- **Construction Methods and Techniques**

The bidder must employ construction methods and techniques that ensure the road is built to the required standards and specifications. This includes, but is not limited to:

- * Asphalt paving: using a paving machine that meets the requirements of IS 1202:1978
- * Drainage systems: using materials and techniques that meet the requirements of IRC 5:1998
- * Earthworks: using techniques that minimize environmental impact and ensure stability of the road embankment
- * Quality control testing: conducting regular testing and inspection to ensure compliance with specifications and standards
- **Environmental and Safety Standards**

The bidder must adhere to all applicable environmental and safety regulations, including:

- * Environmental Impact Assessment (EIA) norms and regulations
- * The Air (Prevention and Control of Pollution) Act, 1981
- * The Water (Prevention and Control of Pollution) Act, 1974
- * The Occupational Safety, Health and Working Conditions Code, 2020
- * The bidder must also implement a site-specific Environmental Management Plan (EMP) and Occupational Health and Safety (OHS) plan
- **Quality Control Metrics and Monitoring**

The bidder must establish a quality control monitoring system to track and measure quality performance during construction. This should include:

- * Regular inspection and testing of materials and workmanship
- * Monitoring of construction methods and techniques
- * Tracking of quality control metrics, such as:
- + Defect rate: less than 2% of total work completed
- + Compliance rate: 100% compliance with specifications and standards
- + Customer satisfaction: 90% or higher rating from stakeholders
- * The bidder must provide regular progress reports and quality control reports to the client, detailing quality performance and any corrective actions taken

Certifications and Accreditation

The bidder must possess the necessary certifications and accreditations to demonstrate their competence and capability to execute the project. This includes, but is not limited to:

- * ISO 9001:2015 certification for Quality Management System
- * ISO 14001:2015 certification for Environmental Management System
- * OHSAS 18001:2007 certification for Occupational Health and Safety Management System
- * Accreditation from a recognized third-party certification body, such as the National Accreditation Board for Testing and Calibration Laboratories (NABL)

By adhering to these quality control and standards requirements, the bidder can ensure that the road construction project is completed to the highest standards of quality, safety, and environmental sustainability, resulting in a durable and sustainable infrastructure that meets the needs of the community.

Risk Management Framework

Risk Management Framework

The Risk Management Framework is a critical component of the Road Construction Project, aimed at identifying, assessing, and mitigating potential risks that could impact the project's timeline, budget, and quality. As a responsible bidder, we understand the importance of proactive risk management and have developed a comprehensive framework to ensure the successful delivery of the project.

Risk Identification

Our risk management approach begins with a thorough identification of potential risks associated with the project. These risks include, but are not limited to:

- * **Environmental risks**: potential damage to surrounding ecosystems, water pollution, and soil erosion
- * **Safety risks**: accidents, injuries, and fatalities among workers, motorists, and pedestrians
- * **Construction risks**: delays, cost overruns, and quality issues related to materials, labor, and equipment
- * **Logistical risks**: supply chain disruptions, transportation issues, and storage problems
- * **Regulatory risks**: non-compliance with environmental, safety, and labor regulations
- **Risk Assessment**

Once identified, each risk is assessed using a combination of qualitative and quantitative methods, including:

- * **Probability-impact matrix**: to evaluate the likelihood and potential impact of each risk
- * **Risk scoring**: to assign a numerical score to each risk, based on its probability and impact
- * **Sensitivity analysis**: to test the sensitivity of the project to changes in key assumptions and variables
- **Risk Mitigation and Management**

To mitigate and manage identified risks, we will implement the following strategies:

- * **Environmental management plan**: to minimize the project's environmental footprint and ensure compliance with relevant regulations
- * **Safety management plan**: to ensure a safe working environment, prevent accidents, and respond to emergencies
- * **Quality control plan**: to ensure that all materials, labor, and equipment meet the required standards
- * **Supply chain management plan**: to ensure timely and cost-effective procurement of materials and services
- * **Regular monitoring and review**: to track progress, identify potential issues, and take corrective action
- **Key Performance Indicators (KPIs)**

To measure the effectiveness of our risk management framework, we will track the following KPIs:

- * **Environmental incident rate**: to measure the number of environmental incidents per 100,000 worker-hours
- * **Safety incident rate**: to measure the number of safety incidents per 100,000 worker-hours
- * **Schedule performance index (SPI)**: to measure the project's progress against the planned schedule
- * **Cost performance index (CPI)**: to measure the project's expenditure against the planned budget
- * **Quality control metrics**: to measure the project's compliance with quality standards and specifications
- **Industry Standards and Compliance**

Our risk management framework is designed to comply with relevant industry standards and regulations, including:

- * **ISO 31000:2018**: Risk management Guidelines
- * **ISO 14001:2015**: Environmental management systems Requirements with guidance for use
- * **OHSAS 18001:2007**: Occupational health and safety management systems Requirements
- * **Indian Road Congress (IRC) guidelines**: for road construction and maintenance
- * **Environmental Protection Act, 1986**: and other relevant environmental regulations

Training and Awareness

To ensure that all project personnel are aware of the risk management framework and their roles and responsibilities, we will provide regular training and awareness programs, including:

- * **Induction training**: for all new employees and contractors
- * **Refresher training**: for existing employees and contractors
- * **Specialized training**: for personnel working in high-risk areas, such as environmental and safety management

By implementing this comprehensive risk management framework, we are confident that we can minimize potential risks, ensure compliance with industry standards and regulations, and deliver the Road Construction Project on time, within budget, and to the required quality standards.

Financial Terms and Conditions

Financial Terms and Conditions

The Financial Terms and Conditions outlined in this section are an integral part of the Road Construction Project tender. The successful bidder will be required to comply with these terms and conditions, which are designed to ensure the project's financial integrity and stability.

Payment Terms

The payment terms for the Road Construction Project are as follows:

- * The total project value is ■1,000,000.00, which will be paid in installments based on the completion of specific milestones.
- * The payment schedule will be as follows:
- + 20% of the total project value (■200,000.00) will be paid upon completion of the project design and planning phase.
- + 40% of the total project value (■400,000.00) will be paid upon completion of the road excavation and drainage systems installation phase.
- + 30% of the total project value (■300,000.00) will be paid upon completion of the asphalt paving and signage installation phase.
- + The remaining 10% of the total project value (■100,000.00) will be paid upon completion of the project and receipt of the final inspection report.
- * Payments will be made within 30 days of receipt of the invoice from the contractor, provided that all work has been completed to the satisfaction of the client.
- **Taxes and Duties**

The contractor will be responsible for paying all applicable taxes and duties, including but not limited to:

- * Goods and Services Tax (GST) at the rate of 18% on all materials and services provided.
- * Income Tax at the rate of 25% on all payments made to the contractor.
- * Any other taxes or duties as may be applicable under the laws of the land.
- **Price Variation**

The contract price is fixed, and the contractor will not be entitled to any price variation, except in the following circumstances:

- * Changes to the project scope or specifications, as approved by the client.
- * Increases in the cost of materials or labor, as a result of changes in government policies or regulations.
- * Any other circumstances, as may be mutually agreed upon by the client and the contractor.
- **Performance Security**

The contractor will be required to provide a performance security in the form of a bank guarantee, in the amount of 10% of the total project value (■100,000.00). The performance security will be returned to the contractor upon completion of the project and receipt of the final inspection report, provided that all work has been completed to the satisfaction of the client.

Liquidated Damages

In the event of any delays or defaults by the contractor, the client reserves the right to impose liquidated damages, at the rate of 0.5% of the total project value per week, up to a maximum of 10% of the total project value. The liquidated damages will be deducted from the payments due to the contractor.

Insurance

The contractor will be required to obtain and maintain, at its own cost, the following insurance policies:

- * Public Liability Insurance, with a minimum coverage of ■500,000.00.
- * Professional Indemnity Insurance, with a minimum coverage of ■200,000.00.
- * Workers' Compensation Insurance, with a minimum coverage of ■100,000.00.
- * Any other insurance policies, as may be required by the client or by law.
- **Audit and Accounting**

The contractor will be required to maintain accurate and detailed records of all financial transactions related to the project, including but not limited to:

- * Invoices and payment receipts.
- * Bank statements and transaction records.

- * Accounting ledgers and journals.
- * Any other financial records, as may be required by the client or by law.

The client reserves the right to audit and inspect the contractor's financial records, at any time, to ensure compliance with the terms and conditions of the contract.

Dispute Resolution

In the event of any disputes or disagreements between the client and the contractor, the parties will attempt to resolve the dispute through negotiation and mediation. If the dispute cannot be resolved through negotiation and mediation, it will be referred to arbitration, in accordance with the Arbitration and Conciliation Act, 1996. The arbitration proceedings will be conducted in accordance with the rules and procedures of the Indian Council of Arbitration.

Legal and Compliance Requirements

Legal and Compliance Requirements

The Road Construction Project, valued at ■1,000,000.0, requires bidders to strictly adhere to all applicable legal and compliance requirements. The successful bidder will be responsible for ensuring that all aspects of the project, including construction, labor, environment, and safety, meet the necessary standards and regulations.

Statutory Compliance

The bidder must comply with all relevant laws, regulations, and industry standards, including but not limited to:

- * The Indian Contract Act, 1872
- * The Environment (Protection) Act, 1986
- * The Factories Act, 1948
- * The Labour Laws (including the Minimum Wages Act, 1948, and the Payment of Wages Act, 1936)
- * The National Highways Act, 1956
- * The Motor Vehicles Act, 1988
- * The Central Goods and Services Tax Act, 2017
- * The State Goods and Services Tax Act, 2017
- **Environmental Compliance**

The bidder must ensure that the project is executed in an environmentally responsible manner, adhering to the following standards and guidelines:

- * The Environmental Impact Assessment (EIA) Notification, 2006
- * The Water (Prevention and Control of Pollution) Act, 1974
- * The Air (Prevention and Control of Pollution) Act, 1981
- * The Noise Pollution (Regulation and Control) Rules, 2000
- * The bidder must also obtain all necessary environmental clearances and permits before commencing work on the project.
- **Safety and Health Compliance**

The bidder must ensure that all personnel involved in the project adhere to strict safety and health standards, including:

- * The Occupational Safety, Health and Working Conditions Code, 2020
- * The Directorate General of Mines Safety (DGMS) regulations
- * The National Building Code of India, 2016
- * The bidder must also provide proof of a robust safety management system, including regular training programs, safety audits, and emergency response plans.
- **Labor Laws and Social Compliance**

The bidder must comply with all applicable labor laws and social regulations, including:

- * The Minimum Wages Act, 1948
- * The Payment of Wages Act, 1936
- * The Employees' State Insurance Act, 1948
- * The Employees' Provident Funds and Miscellaneous Provisions Act, 1952
- * The bidder must also ensure that all workers are employed in accordance with the principles of fair labor practices, including no child labor, no forced labor, and equal opportunities for all.
- **Quality and Technical Compliance**

The bidder must ensure that all materials and equipment used in the project meet the required technical specifications and industry standards, including:

- * The Indian Roads Congress (IRC) specifications
- * The Ministry of Road Transport and Highways (MoRTH) specifications
- * The American Society for Testing and Materials (ASTM) standards
- * The International Organization for Standardization (ISO) standards
- * The bidder must also provide proof of a quality management system, including regular testing and inspection programs, to ensure that the project meets the required quality standards.
- **Certifications and Registrations**

The bidder must possess all necessary certifications and registrations, including:

- * Registration with the relevant authorities, such as the Public Works Department (PWD) or the National Highways Authority of India (NHAI)
- * Certification under the ISO 9001:2015 (Quality Management System) standard
- * Certification under the OHSAS 18001:2007 (Occupational Health and Safety Management System) standard
- * Certification under the ISO 14001:2015 (Environmental Management System) standard
- **Documentation and Record-Keeping**

The bidder must maintain accurate and up-to-date records of all aspects of the project, including:

- * Contract documents and agreements
- * Design and construction drawings
- * Test reports and inspection records
- * Safety and health records
- * Environmental monitoring records
- * The bidder must also provide regular progress reports to the client, detailing the project's status, achievements, and any challenges faced.

By adhering to these legal and compliance requirements, the bidder can ensure that the Road Construction Project is executed in a responsible and sustainable manner, meeting the necessary standards and regulations, and providing a high-quality infrastructure asset for the community.

Generated on: 30-03-2025 12:55

Performance Metrics and SLAs

Performance Metrics and SLAs

The successful bidder for the Road Construction Project will be expected to meet specific performance metrics and service level agreements (SLAs) to ensure the successful completion of the project. These metrics and SLAs will be closely monitored and evaluated throughout the project duration to ensure that the contractor is meeting the required standards.

Key Performance Indicators (KPIs)

The following KPIs will be used to measure the contractor's performance:

- * **Project Timeline**: The contractor is expected to complete the project within the specified timeframe of 12 months from the date of commencement.
- * **Road Quality**: The contractor must ensure that the constructed road meets the required standards of asphalt paving, drainage systems, and signage, with a minimum International Roughness Index (IRI) of 2.5 meters per kilometer.
- * **Safety**: The contractor must maintain a safe working environment, with a minimum safety rating of 90% as per the Occupational Safety and Health Administration (OSHA) guidelines.
- * **Environmental Compliance**: The contractor must comply with all environmental regulations and standards, with a minimum environmental compliance rating of 95% as per the Environmental Protection Agency (EPA) guidelines.
- * **Budget Adherence**: The contractor must ensure that the project is completed within the allocated budget of ■1,000,000.0, with a maximum variance of 10%.
- **Service Level Agreements (SLAs)**

The following SLAs will be applicable to the project:

- * **Response Time**: The contractor must respond to any project-related queries or issues within a maximum of 2 working days.
- * **Rectification Time**: The contractor must rectify any defects or issues identified during the project within a maximum of 5 working days.
- * **Progress Meetings**: The contractor must attend progress meetings with the project team on a fortnightly basis to discuss project progress, issues, and mitigation plans.
- * **Reporting Requirements**: The contractor must submit project progress reports on a monthly basis, detailing the work completed, issues encountered, and plans for the upcoming month.

 Metrics for Measuring Performance

The contractor's performance will be measured using the following metrics:

- * **Asphalt Paving**: The contractor must ensure that the asphalt paving meets the required standards, with a minimum density of 95% and a maximum air void content of 5%.
- * **Drainage Systems**: The contractor must ensure that the drainage systems are functioning properly, with a minimum flow rate of 10 liters per second.
- * **Signage**: The contractor must ensure that the signage meets the required standards, with a minimum retro-reflectivity of 200 cd/lux/m².
- * **Environmental Monitoring**: The contractor must conduct regular environmental monitoring, including air and water quality testing, to ensure compliance with environmental regulations.
 Consequences of Non-Compliance

Failure to meet the specified performance metrics and SLAs may result in the following consequences:

- * **Liquidated Damages**: The contractor may be liable for liquidated damages of up to 10% of the contract value for failure to meet the project timeline or budget adherence KPIs.
- * **Contract Termination**: The contract may be terminated if the contractor fails to meet the required safety or environmental compliance standards.
- * **Performance Improvement Plan**: The contractor may be required to implement a performance improvement plan to address any deficiencies or issues identified during the project.

Dispute Resolution

Any disputes or issues arising during the project will be resolved through a fair and transparent process, with the following steps:

* **Notification**: The contractor must notify the project team of any disputes or issues within 5 working days.

Generated on: 30-03-2025 12:55

- * **Mediation**: The parties will attempt to resolve the dispute through mediation, with the assistance of a neutral third-party mediator.
- * **Arbitration**: If mediation is unsuccessful, the dispute will be referred to arbitration, with the decision of the arbitrator being final and binding.

Testing and Acceptance Criteria

Testing and Acceptance Criteria

The Testing and Acceptance Criteria section outlines the requirements and standards that the contractor must meet to ensure the successful completion of the Road Construction Project. The criteria are designed to verify that the constructed road meets the specified requirements, industry standards, and regulatory compliance. The contractor shall be responsible for conducting all necessary tests and providing documentation to demonstrate compliance with the specified criteria. **Pre-Construction Testing**

Prior to commencing construction, the contractor shall conduct the following pre-construction tests to verify the suitability of the site and materials:

- * Geotechnical investigations to determine the soil properties and bearing capacity
- * Environmental impact assessment to identify potential risks and mitigation measures
- * Material testing to ensure compliance with specified standards for asphalt, aggregates, and other materials
- * Verification of the availability and condition of necessary equipment and machinery
- **Construction Phase Testing**

During the construction phase, the contractor shall conduct regular tests to ensure that the work meets the specified requirements:

- * Compaction tests to verify the density and stability of the road base and sub-base
- * Asphalt paving tests to ensure compliance with specified standards for thickness, density, and surface texture
- * Drainage system tests to verify the functionality and capacity of the drainage system
- * Signage installation tests to ensure compliance with specified standards for visibility, legibility, and durability
- **Acceptance Criteria**

The constructed road shall meet the following acceptance criteria:

- * **Ride Quality**: The road surface shall have a ride quality index (RQI) of 3.5 or better, as measured using a laser-based profiling system
- * **Surface Texture**: The road surface shall have a mean texture depth (MTD) of 0.5 mm or less, as measured using a sand patch test
- * **Skid Resistance**: The road surface shall have a skid resistance value (SRV) of 55 or higher, as measured using a British Pendulum Tester
- * **Drainage**: The drainage system shall be able to handle a rainfall intensity of 50 mm/hour without causing flooding or erosion
- * **Signage**: The signage shall be installed in accordance with the Manual of Uniform Traffic Control Devices (MUTCD) and shall be visible and legible from a distance of 100 meters or more **Industry Standards and Regulations**

The contractor shall comply with the following industry standards and regulations:

- * Indian Roads Congress (IRC) standards for road design and construction
- * Ministry of Road Transport and Highways (MoRTH) guidelines for road safety and traffic management
- * Environmental Protection Act, 1986, and associated regulations for environmental protection
- * Occupational Safety and Health (OSH) regulations for worker safety and health
- **Documentation and Certification**

The contractor shall provide documentation and certification for all tests and inspections conducted during the construction phase. The documentation shall include:

- * Test reports and certificates of compliance for all materials and equipment used
- * Inspection reports and certification for all construction activities
- * As-built drawings and records of all changes and deviations from the original design
- * Certification of compliance with all applicable industry standards and regulations
- **Acceptance Procedure**

The acceptance procedure shall involve a joint inspection of the constructed road by the contractor and the client, followed by a review of the documentation and certification provided by the contractor. The client shall verify that the constructed road meets the specified acceptance criteria and industry standards, and shall provide a formal acceptance certificate upon satisfactory

completion of the project.