# Kanasia Moore

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#### SUMMARY

Dynamic and motivated professional with a diverse background in customer service, education, security, and data management. Adept in written and verbal communication, with experience drafting professional reports, facilitating presentations, and engaging with stakeholders across various sectors. Known for fostering positive relationships through empathetic listening, clear dialogue, and thoughtful collaboration. Committed to leveraging strong interpersonal skills, analytical thinking, and creative problem-solving to contribute meaningfully in data-driven and people-focused environments.

#### **EXPERIENCE**

Transportation Security Administration, Transportation Security Officer

Feb 2022 - Feb 2025

Ensured public safety through consistent enforcement of security procedures and clear communication with passengers and team members

Evaluated identification documents and communicated screening protocols with professionalism and clarity.

Identified and reported fraudulent activities, articulating findings in thorough, structured reports.

Delivered courteous and effective service to diverse travelers, resolving concerns through active listening and precise information-sharing.

Led by example and provided on-the-job mentorship to new officers to improve performance and adherence to protocols. Collaborated with supervisors to onboard and coach team members, contributing to a high-functioning, communicative work environment.

#### GameStop, Sales Associate

Nov 2021 - Jan 2022

Created a welcoming environment by engaging customers in friendly, informative conversations.

Explained product features and promotions clearly to ensure customer understanding and satisfaction.

Collaborated with team members using consistent, open communication to optimize store operations.

### City Year, AmeriCorps Member

Sep 2020 - Jun 2021

Supported classroom learning by explaining academic concepts and classroom routines both one-on-one and in groups.

Delivered presentations and facilitated team meetings to coordinate program logistics and encourage peer collaboration.

Communicated behavioral and academic insights through progress reports and regular discussions with educators.

# U.S. Census Bureau, Enumerator

Aug 2020 - Oct 2020

Engaged with community members to collect census data through clear and respectful dialogue.

Recorded responses accurately and wrote notes on building conditions and participant concerns for supervisory review.

Maintained confidentiality while clearly communicating federal privacy policies to respondents.

### Literacy Leaders, Afterschool Tutor

Sep 2015 - Aug 2016

Tutored students individually and in small groups, adapting communication to meet varied learning styles.

Designed interactive lessons and activities to build literacy and confidence.

Maintained regular communication with parents and staff about student progress and goals.

# **EDUCATION**

Urban Assembly for the Performing Arts

High School Diploma • Theater • 2012 - 2016

Bronx Community College

Graphic Design • 2016 - 2017

Some College Credits

Academy of Art University

**Animation** • 2018 - 2019

Some College Credits

# **SKILLS**

Professional Writing Verbal Presentation • Microsoft 365 • Data Entry Documentation • Leadership Mentorship • Adaptability Collaboration • Critical Thinking • Time Management • SQL • Google Workspace