E Marketing Portal User Manual

Sri Lanka Institute of Information Technology



SEP II

WE-SEP-004

Introduction

About this user manual

This document describes the detailed fabric of how to handle the e-marketing portal web site's functions on a user's environment to help you to advertising and searching your needs. This is especially important for the users who are new to these types of e-marketing web site.

About the e Marketing Portal

This website is an e-marketing website which allows the people to publish advertisements of their products and services or their product and service requirements for free. Any internet user can visit this website and can search for any product or service that a person needs or can provide. If they find an advertisement related to that they will be able to contact the owner of that advertisement through their contact details and talk about the business. If people need to publish their advertisements they must first register in the system and then login to the website. When publishing an advertisement the users must agree to all the rules and policies of the website so that the users of the website will be able to get a quality user experience.

How to visit the website

The website can be visited by the following web address.

http://knbtest.site40.net

Content

Major Functions

- 1. Home Page
- 2. Sign Up to the website
- 3. Login to the website
- 4. Reset Password
- 5. Navigation menu after Logged in
- 6. Logged in User's Account
- 7. Displaying and managing ads posted by logged user
- 8. Deleting an ad
- 9. Editing an ad
- 10. Displaying and managing favorite ads
- 11. Change users details
- 12. Searching For an advertisement
- 13. Filter Advertisements
- 14. Post an advertisement
- 15. Displaying details of a specific advertisement
- 16. Contacting seller through an email
- 17. Posting a Comment
- 18. Reporting an Ad
- 19. Add to Favorite
- 20. Rate the seller
- 21. Share an advertisement
- 22. View related advertisements
- 23. Approving advertisements
- 24. Managing site users
- 25. Configuring website
- 26. Displaying and managing reported ads

1. Home Page

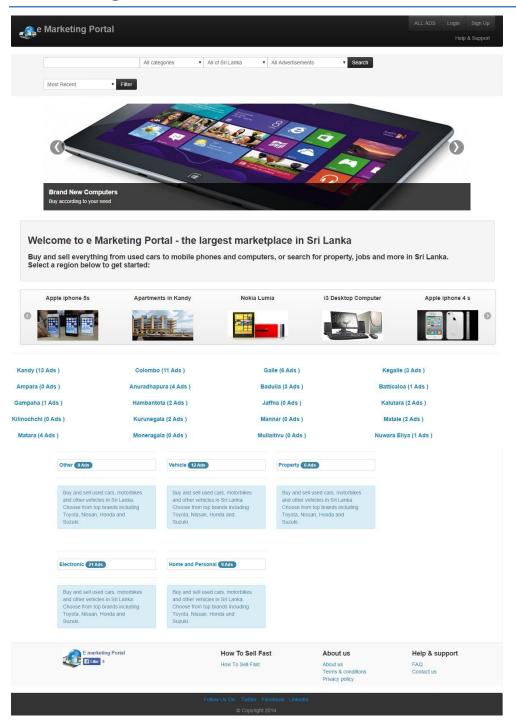


Figure 1

Home page consists of navigation to all main pages, customized search area, clearly noticeable login and signup buttons, website name and description.

2. Sign Up to the website

e Marketing Portal	View Ads Login Register
Sign Up Now It's all for free!	Sign Up
ळ⇒Create an Account to Post an Advertisement free	Roshan Piumal
&→View, edit and delete your Advertisements	ropiumal@gmail.com
<u>m</u> →Save your contact details to save time	- British Harry - Burlings Harry
■→Keep in touch with your favorite Advertisements	
	Sign Up Go to Login
Follow Us On: T	witter Facebook LinkedIn
	Copyright 2014

Figure 2

A new user can register to the website by filling the signup form.

Regi	Registration Confirmation		
•	e MArketing <wesep004@gmail.com> to me ▼ Click the link below to activate your account Confirmation Register</wesep004@gmail.com>	8:53 PM (1 minute ago) ☆	
•	Click here to Reply or Forward		

Figure 3

A Confirmation email will be sent to the email which user has entered in the signup form. User can activate the account by clicking on the link in the received email.

3. Login to the website

Login Now

you have successfully registered to our system
Password
Login
I forgot my password Sign Up

Figure 4

After the use has clicked on the link the user will be redirected to the website and a confirmation message will be shown.

Now the user can login to the system by providing his email address and password.

Login Now
Email
Password
Login
I forgot my password Sign Up

Figure 5

4. Reset Password

If a user has forgotten the password they can use the password reset feature to reset the password. They can go to it by clicking "I forgot my password" link in the login form.



Figure 6

In reset password form user has to insert their email address and press the reset button in order to receive the new password.



Figure 7

The new password to the user account will be received via email to the user's email account. Now the user can use the new password in the email to access their account.

5. Navigation menu after Logged in



Figure 8

After a user has logged in to the account the navigation menu at the top will indicate.

- 1. Logged in users name Directed to users account when clicked
- 2. Post ad button To post an advertisement
- 3. Logout button To logout from the account

6. Logged in User's Account

After a user has logged in, the user can easily go to the account by clicking user name at the navigation menu at the top. The account Consist of pages;

- 1. Ads posted by the user
- 2. Favorite ads of the user
- 3. Settings page to change users details

7. Displaying and managing ads posted by logged user

View ads posted by logged user

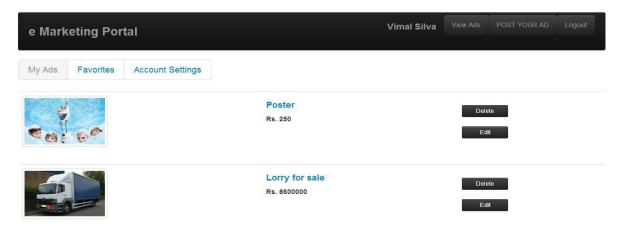


Figure 9

User can see the posted ads in a grid showing the major details. Delete and edit buttons are shown to easily delete or edit an ad.

8. Deleting an ad



Figure 10

A user can simply delete an ad by clicking the dele button in the righter most side of the display grid. A pop up message will be shown to confirm the delete.

9. Editing an ad

Poster					
Category					
Home and Personal	.~				
Home and personal Type		sale / want		Home Personal Subcate	gory
Good land		Sale	~	Home & Garden	~
Description					
A beautiful poster.					
Prioe					
Price 250					
Price 250 Location					
Price 250					

Figure 11

User can click the edit button and go to edit page with the current details available. User can simply change the details he wished an click on the update button to save the changed details.

10. Displaying and managing favorite ads

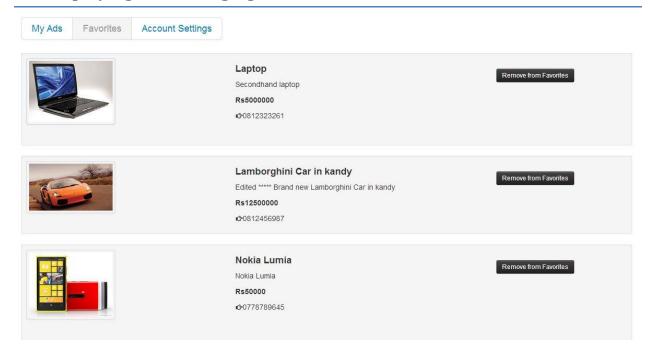


Figure 12

User can view the ads added to favorites while browsing the ads and View those ads in detail by simply clicking the on the ad.

User can remove an ad from favorite if user wishes.

11. Change users details

Change Details User type Business User Private User Name Vimal Silva Phone Number 0777888666 District Colombo Change Password Current Password New Password Confirm Password Change Password

Figure 13

Colombo 2

Change Details

User can change personal details such as Name, User type, Phone, District and city. The account password is also can be changed according to users wish.

The details entered by the user are validated immediately to ensure the accuracy of details.

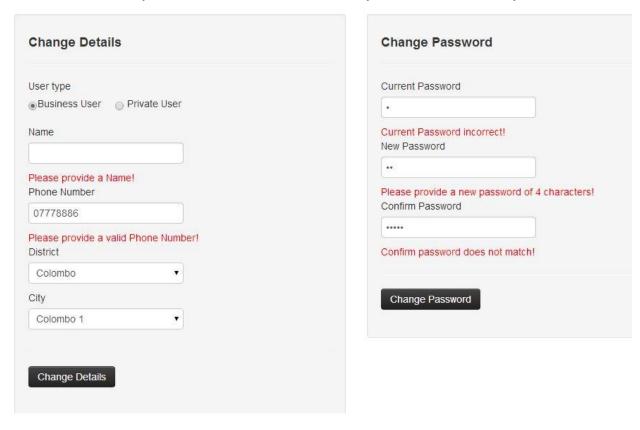


Figure 14

12. Searching for an advertisement

Any user who visits the website can search for a product.

Search area is present at the top of the page below the navigation menu containing a text box to type search key word and options to select category, district and advertisement type according to users favor. The search result can be filtered according to least price or most recent.



Figure 15

A user can simply type the search keyword and/or select the options from category, location and ad type to perform a search.



Figure 16

▼ Kandy ▼ Search Least Price ▼ Filter Home / All Advertisements / Vehicle Categories Filter Price Other (3) Filter vehicles BMW car in kandy Rs. 9500000 Posted on 2014-05-22 09:59:03 Vehicle (7) ★ Favorite ♣Phone : 0777555888 Go Property (3) Lamborghini Car in kandy Electronic (8) Rs. 12500000 Posted on 2014-05-23 02:26:10 Go Kandy Home and Personal (4) ★ Favorite ♣Phone: 0812456987

After that user can simply press search button to view the results

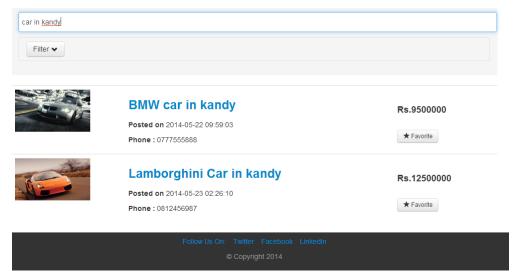
Figure 17

Search results are displayed in a tabular way to easily see the details and images easily.

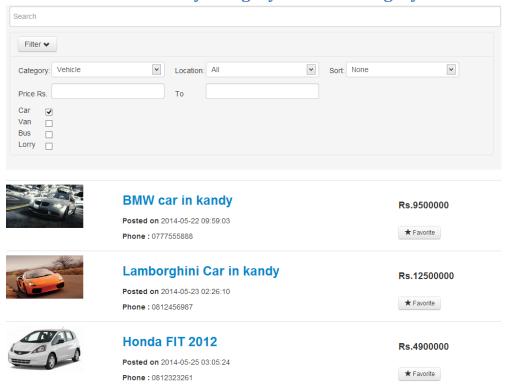
13. Filter advertisements

Filter Advertisements by typing a keyword.

As the users type the keyword the results will be generated and shown below.

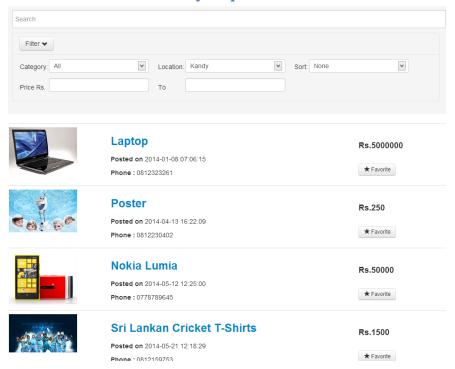


Filter Advertisements by Category and Sub-category



The users can filter advertisements by selecting a category. And they can further filter the results by selecting a subcategory under the category they selected.

Filter Advertisements by a specific location.

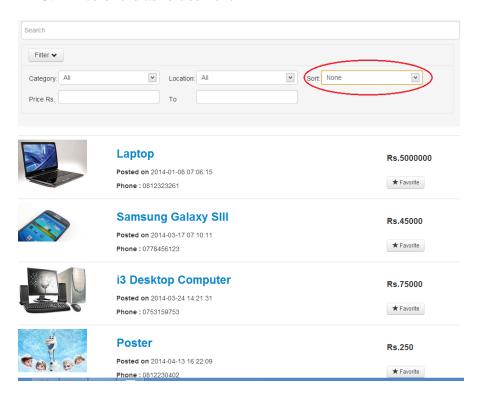


The users can select a specific location and the advertisements in that location will be displayed bellow.

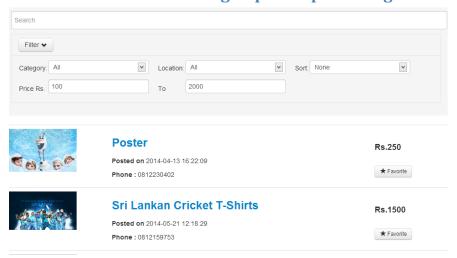
Sort Advertisements

Users can sort Advertisements based on various parameters. Such as

- 1. Date posted.
- 2. Popularity of the advertisement
- 3. Price of the advertisement



Filter Advertisements using a specific price range



Users can filter advertisements using a specific price range.

14. Post an advertisement

A logged in user can post a advertisement according to the need by providing general details such as title, description, price, location, city and category. User can upload an image according to the need.

Fill in Details			
Title			
Category			
Electronic			
Electronic Type	Brand	Model	
Electronic Subcategory			
Computer			
Description			
	1		
Price			
Rs:	Negotiable		
Location			
Colombo			
City			
Colombo 2			
Phone Number			
0777888666			
Cover scan			
Browse No file selected.			
Post Ad			

Figure 18

When different categories are slected the specific details of those ads can be inputed through the dynamically loading interfaes.

Vehicle Ad

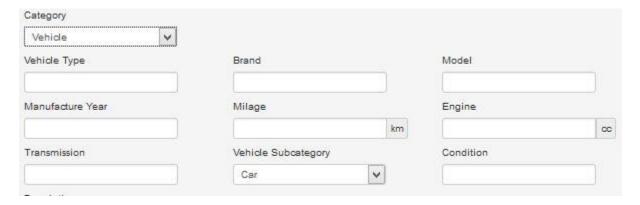


Figure 19

Electronic Ad

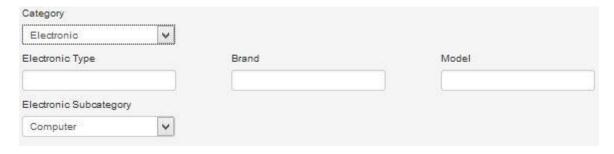


Figure 20

15. Displaying details of a specific advertisement

When a specific advertisemnt is clicke in the search result, the details of that specific advertenement is shown.

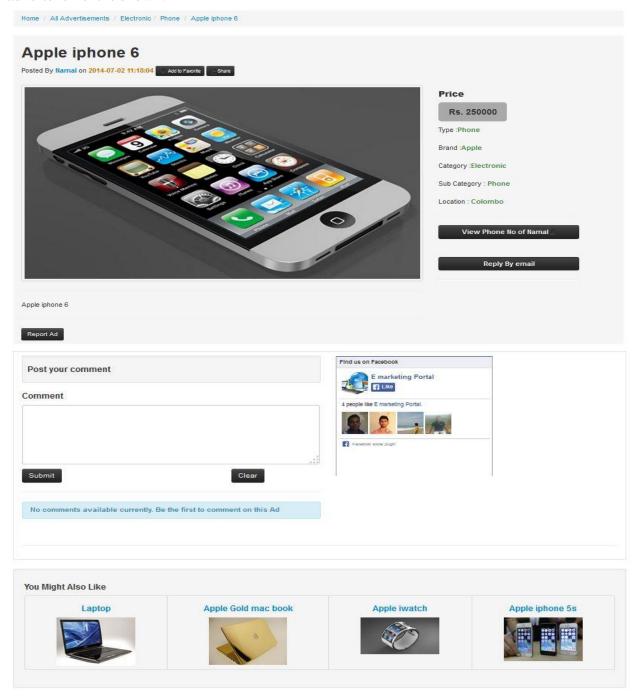


Figure 21

In this page a user can reply to seller by email, add item to favorite, share advertisement, post comments, report the advertisement or view related advertisement details.

16. Contacting seller through an email

Any buyer who is interested in buying a product can send an email to the seller through the website. The user can simply click the Reply By email button to send an email.

Then an interface to provide email details is shown. Buyers name, email, phone number and message have to be included there.

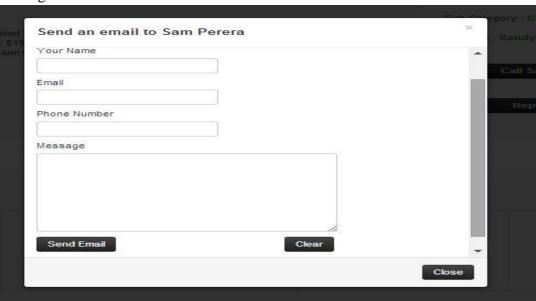


Figure 22

If logged in user try to contact another seller his details are default loaded saving time.

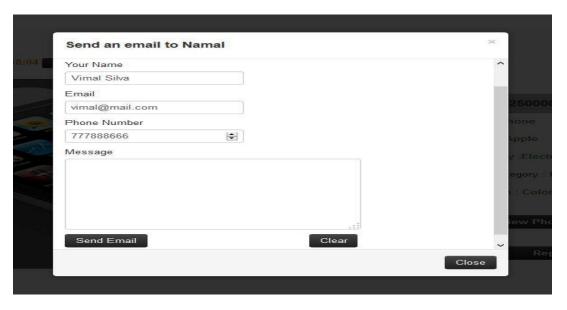


Figure 23

Field area also validated providing suitable error messages

Your Name	1
Please provide a Name!	
Email	
test	
Please provide a valid email address! Phone Number	
333	
Please provide a valid Phone Number! Message	

Figure 24

If the email is send successfully success message is shown.



Figure 25

17. Posting a Comment

Post Your Comment allows users to post their comments about a relevant advertisement, which is displayed on the web site, and also previous comments are displayed under the advertisement. Comments are very important for other users to get an idea about the advertizing item.

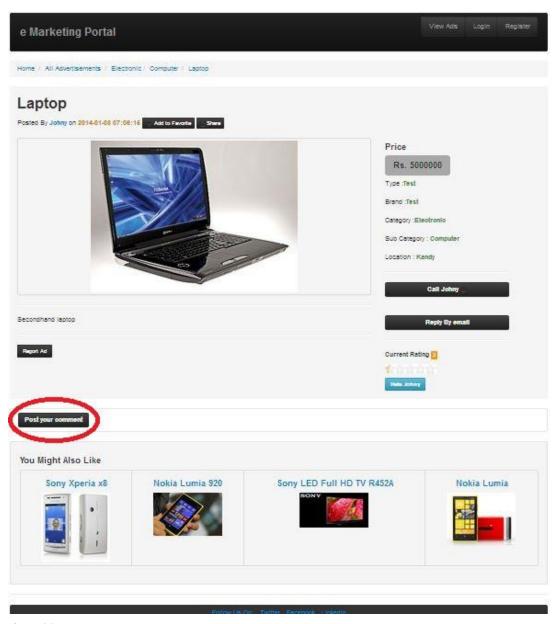


Figure 26

By clicking 'Post your comment' button, the user can extract the commenting area. Commenting area consists a text box, to type the comment, two buttons called submit and clear and previous comments.

ost your comment	
mment	
Submit	Clear
evious Comments	
Sam Perera	
Sam Perera This is a test	
This is a test	

Figure 27

Before putting a comment the user must be logged to web site. After clicking submit button the typed comment in the text area will be post with the logged users name and the posting date as previous comments. Before click the submit button user can clear the text box by

clicking clear button, if he/she wants. The delete sign is displayed at the right top corner of the previous comments, which are posted by very user. The user is redirected to the logging page, if he/she click submit button without logging.

18. Reporting an Ad

Report Ad allows user to report about an advertisement to the site administrator related to specific reason. Advertisements will be fraud, duplicate, offensive and etc. Therefore this function helps to the site administrator to identify advertisements with problems.

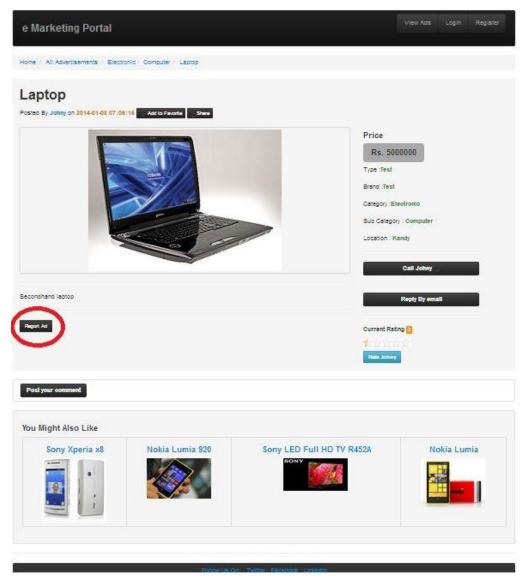


Figure 28

Once user click the Report Ad button, located under the image of advertisement, the report ad modal will be appeared. It consists drop down menu to select the reason; text boxes to enter user's e-mail address and the message, and three buttons called submit, clear and close.



Figure 29

User can submit his/her report after selecting reason, entering email address and text message, and can use close button to exit from the modal without reporting.

If the user is logged in, the email will be automatically loaded.



19. Add to Favorite

'Add to Favorite' allows users to add advertisement to their favorite list. By adding to favorite list, users can easy to review some important advertisements without any time consuming. To create a favorite list user must be logged. User can add any advertisement to his favorite list by simply clicking the button called 'Add to favorite' located above the image and if the advertisement already exists in the user's list there is an error message will be displayed.



Figure 30

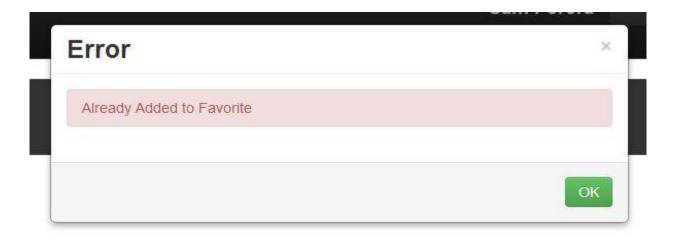


Figure 31

20. Rate the seller

Rate the seller allows user to rate business type sellers, who post their advertisements on the web site. Seller's current rate is displayed at the right side of the advertisement using five stars. When a user click the button called rate (seller name), the rating window will be appear. It consists of five stars which allows to rate and buttons called rate and close. One user can rate only one time per one seller.

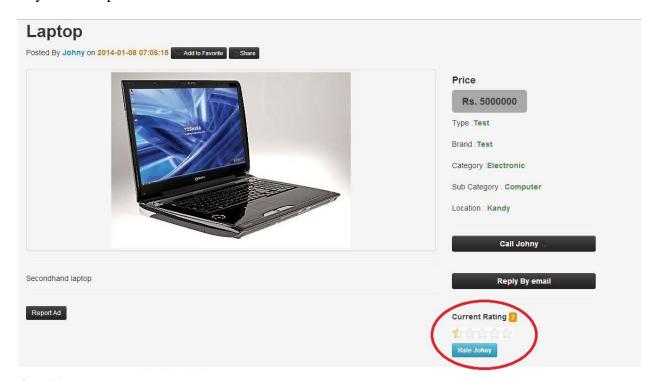


Figure 33

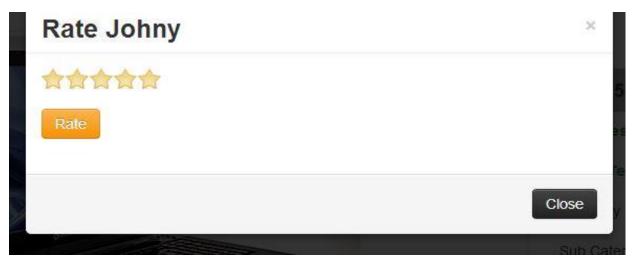


Figure 32

21. Share an advertisement

User can share a relevant advertisement through social networks such as Twitter, Facebook and Google plus. By clicking the button called share located above the image, the share modal can be appeared.

Share via social media

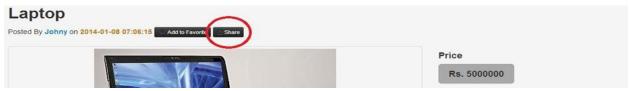


Figure 34

Share window

Share Laptop		×
Social Sharing Email		
Share in Facebook	Share in Twitter ▼Tweet {0}	
		Close

Figure 35

Share in Facebook

f Share on Facebook	
Share on your timeline +	
Say something about this	
localhost	
LOCALHOST	
	△ Only Me ▼ Cancel Share Link

Figure 36

Share in Twitter

Share a link with your followers		
e Marketing Portal http://localhost/Codeigniter/i	ndex.php/advertisement_Controller/view/1	
Username or email	51 Sign in and Tw	veet
Password		

Figure 37

Share via email

This function allows user to send information about the advertisement to a friend as an email also.

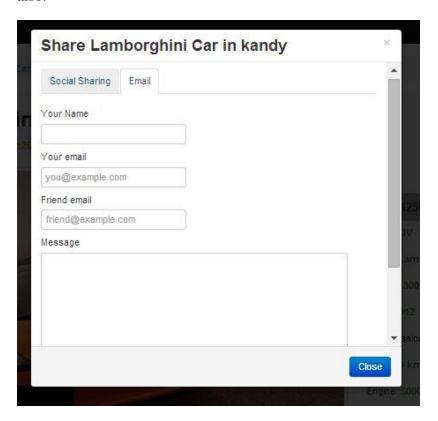


Figure 38

If logged in user try to share an ad via email his details are default loaded saving time.

Figure 39

22. View related advertisements

User can see random advertisement according to the current advertisement category and subcategory he is looking at.

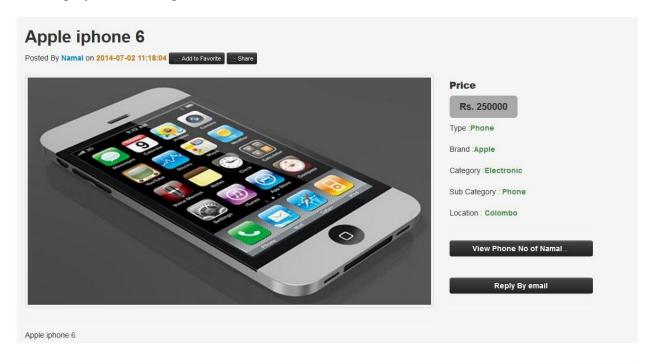




Figure 40

Administrator Functions

Site Administrator can also log in to the website by using the normal login by proving user name and password. When the administrator is logged in to the website admin will be directed to this page. This page contains major details for the administrator to do specific tasks such as approve and manage ads, manage reported ads and reports, manage registered users and configure website details.

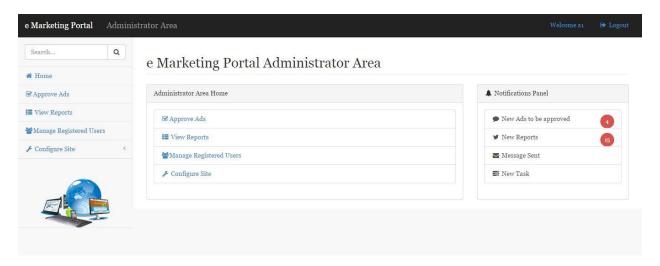


Figure 41

Then administrator will be directed to the administrator area which currently consist of

- 1. Approving advertisements
- 2. Managing site users
- 3. Configuring website
- 4. Displaying and managing reported ads

23. Approving advertisements

Advertisements to be approved are shown in a thumbnail view for the ease of the administrator to see them easily and get main information about them. Admin can approve or reject the advertisement one by one separately. If the admin want to select multiple advertisements it can be selected using the options provided and accept or reject them.

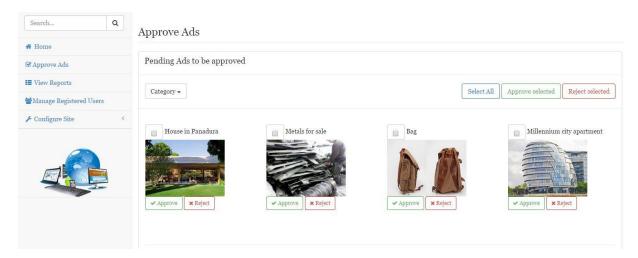


Figure 45

Administrator also can filter the advertisements to be approved by different categories using the filtration option provided.

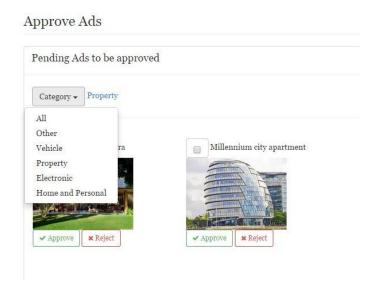


Figure 46

Information about one advertisement can be seen easily by simply clicking on the advertisement image or title. The administrator can observe and examine other details of the advertisement and decide on approval. Admin also can see the way advertisement will be shown after posting.

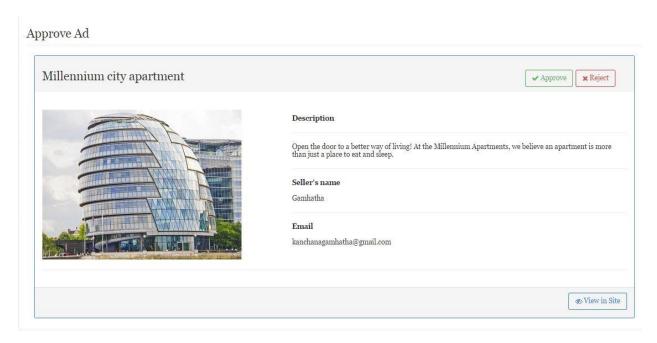


Figure 47

24. Managing site users

When the administrator goes to the user management page, the admin can see a list of users who are registered in the website and their basic details.

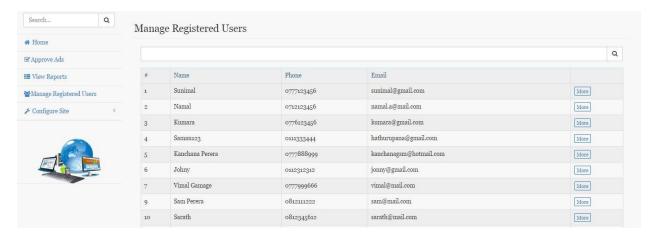


Figure 48

There administrator can search for a specific user through the user name. Then the search results will be instantly shown to the administrator. Then the administrator can see more details of a selected user.

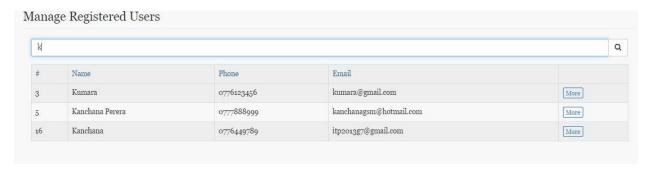


Figure 49

When the administrator select a user to see more details, the major information about the selected user such as contact email, location etc. are shown. Some statistics about the user such as advertisements posted, pending advertisements, comments posted, ratings done and feedback summary is also shown.

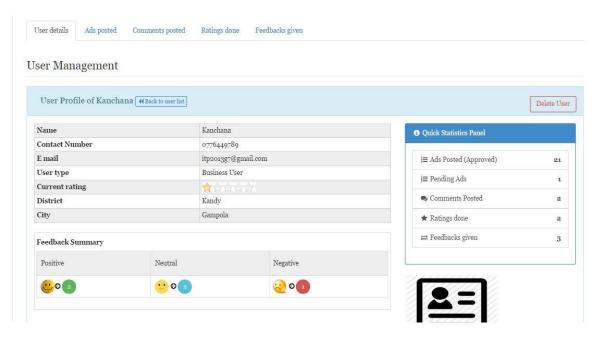


Figure 50

Advertisements posted by the user

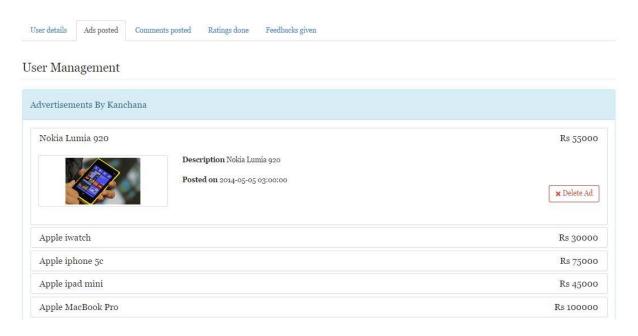


Figure 51

Comments posted by the user

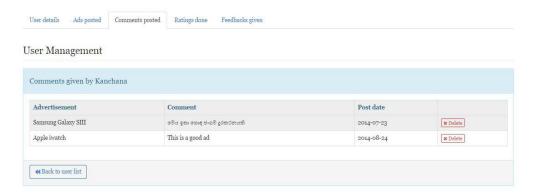


Figure 52

Rating done by the user



Figure 53

Feedbacks given by the user

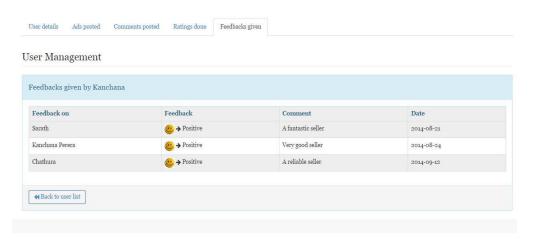


Figure 54

25. Configuring website

Administrator can configure the details of the website which are visible to the users of the website. Administrator can do functions such as

- 1. Managing Locations
- 2. Managing Sub Categories
- 3. Managing Brands
- 4. Managing Un allowed Text

Managing Locations

Administrator can see cities in different districts and add new cities selecting a district. And also edit the city name if necessary.

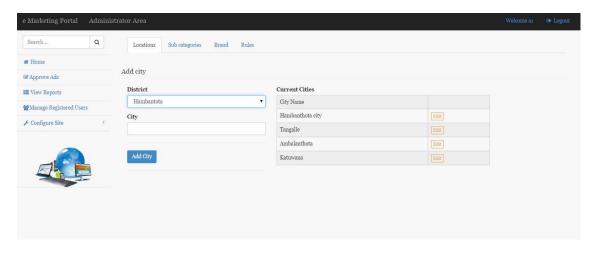


Figure 55

Add new city

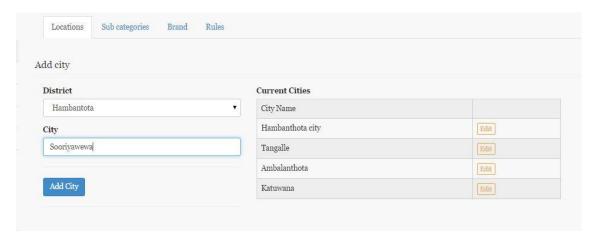


Figure 56

Display new city

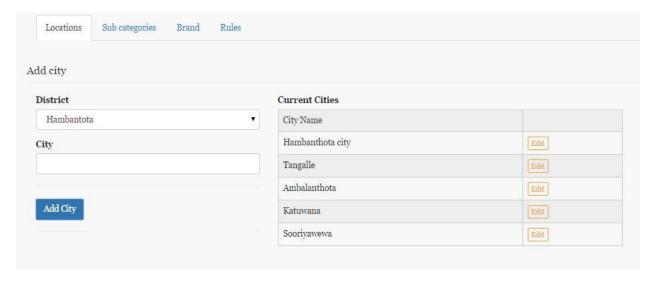


Figure 57

Edit a current city

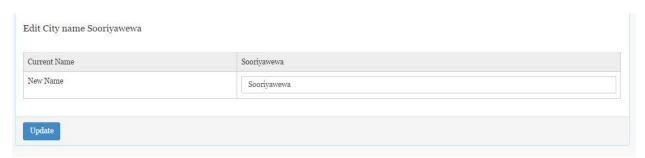


Figure 58

Managing Sub Categories

Administrator can see sub categories in different categories and add new sub categories selecting a category. And also edit the sub categories name if necessary.

ld Sub categories		
Category	Current Sub categories	
Vehicle	▼ Category Name	
Sub Category Add sub category	Car	Edit
	Van	Edit
	Bus	Edit
	Lorry	Edit
	Bicycle	Edit
	Three Wheel	Edit
	Cabs	Edit

Figure 59

Managing Un allowed Text

Administrator can add un allowed text which are to be checked when a user is posting an advertisement and view them. And also they can be deleted.

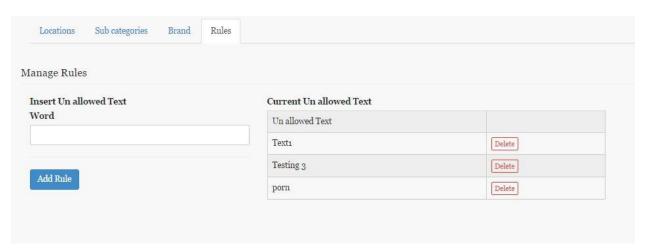


Figure 60

26. Displaying and managing reported ads

Administrator can see the reported ads by the site users and can see the details of those ads and can delete an advertisement.

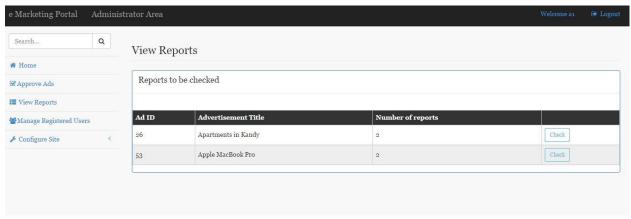


Figure 61

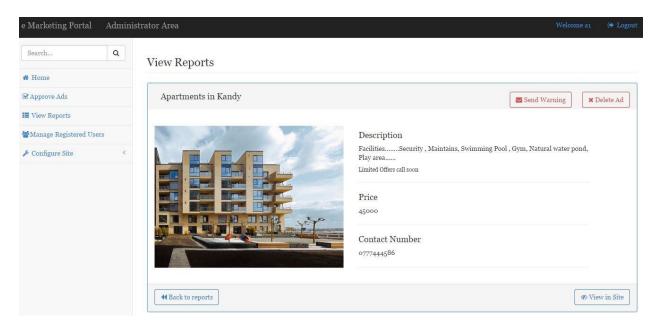


Figure 62