Thank you for participating in the survey, based on your experience, do fill out this questionnaire.

The website you studied was

Original

Prototype

# (Circle the appropriate answer)

1. I felt confident using the system

Strongly-Agree Agree

Neutral

Disagree

Strongly-Disagree

2. I thought the system was easy to use

Strongly-Agree

Agree

Neutral

Disagree

Strongly-Disagree

3. I needed to learn about the system before using it

Strongly-Agree

Agree

Neutral

Disagree

Strongly-Disagree

4. The system was complex to use its functionalities

Strongly-Agree

Agree

Neutral

Disagree

Strongly-Disagree

Strongly-Agree Neutral( Strongly-Disagree Disagree Agree 6. The system was easy to navigate through all its pages Strongly-Agree Agree Neutral Disagree Strongly-Disagree 7. All the contents were clearly visible and well designed to attract important information Strongly-Agree Agree Neutral Disagree Strongly-Disagree 8. There were inconsistencies in the system Strongly-Agree Neutral Disagree Strongly-Disagree Agree 9. It was easy to learn the system Strongly-Disagree Neutral Disagree Strongly-Agree Agree 10. The system provided necessary feedback to support me through the process Disagree Strongly-Disagree Strongly-Agree Agree Neutral

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Agree

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Strongly-Disagree

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Strongly-Agree Agree

Neutral

Disagree

Strongly-Disagree

Strongly-Agree Neutral Agree Disagree Strongly-Disagree 6. The system was easy to navigate through all its pages Weutral Strongly-Agree Agree Disagree Strongly-Disagree 7. All the contents were clearly visible and well designed to attract important information Strongly-Agree Agree Neutral Disagree Strongly-Disagree 8. There were inconsistencies in the system Strongly-Agree **Neutral** Agree Disagree Strongly-Disagree 9. It was easy to learn the system Strongly-Disagree Strongly-Agree Neutral Agree Disagree 10. The system provided necessary feedback to support me through the process Weutral Strongly-Agree Agree Disagree Strongly-Disagree

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Original Prototype

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Strongly-Agree Agree Neutral Disagree Strongly-Disagree

2. I thought the system was easy to use

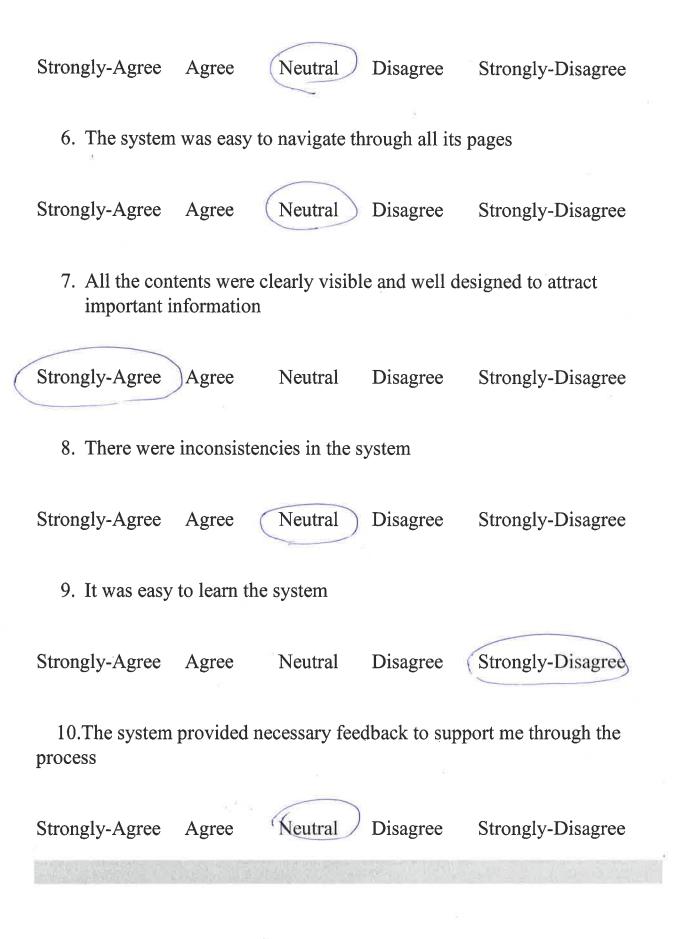
Strongly-Agree Agree Neutral Disagree Strongly-Disagree

3. I needed to learn about the system before using it

Strongly-Agree Agree Neutral Disagree Strongly-Disagree

4. The system was complex to use its functionalities

(Strongly-Agree Agree Neutral Disagree Strongly-Disagree



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Agree

Neutral

Disagree

Strongly-Disagree

2. I thought the system was easy to use

Strongly-Agree



Neutral

Disagree

Strongly-Disagree

3. I needed to learn about the system before using it

Strongly-Agree Agree



Disagree

Strongly-Disagree

4. The system was complex to use its functionalities

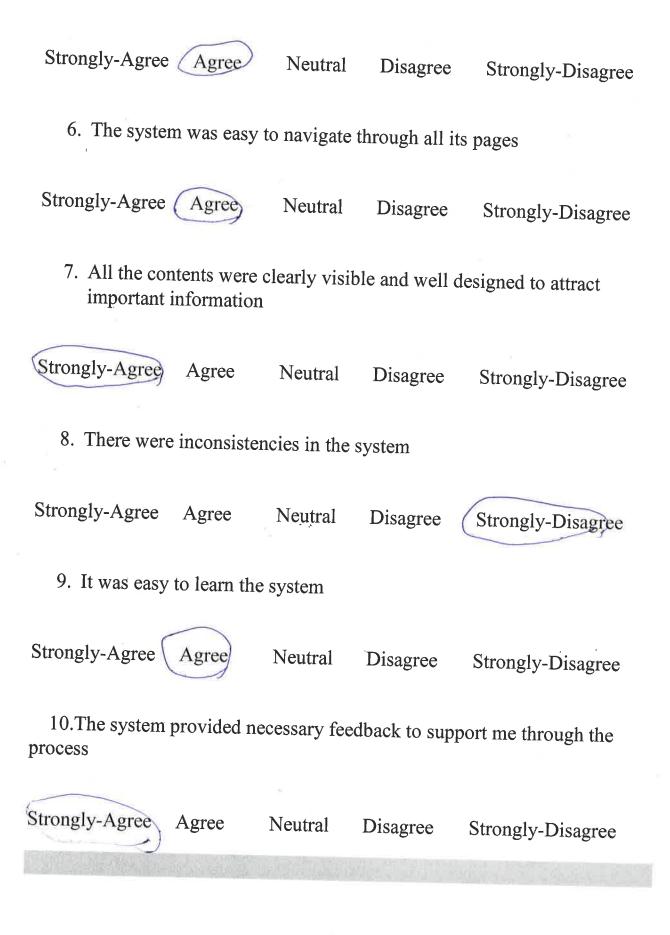
Strongly-Agree

Agree

Neutral



Strongly-Disagree



Thank you for participating in the survey, based on your experience, do fill out this questionnaire. Original Prototype The website you studied was (Circle the appropriate answer) 1. I felt confident using the system Disagree Strongly-Agree Neutral Strongly-Disagree Agree 2. I thought the system was easy to use Disagree Strongly-Disagree Strongly-Agree Agree Neutral 3. I needed to learn about the system before using it Disagree Strongly-Disagree Strongly-Agree Agree Neutral 4. The system was complex to use its functionalities

5. The components of the system were well integrated

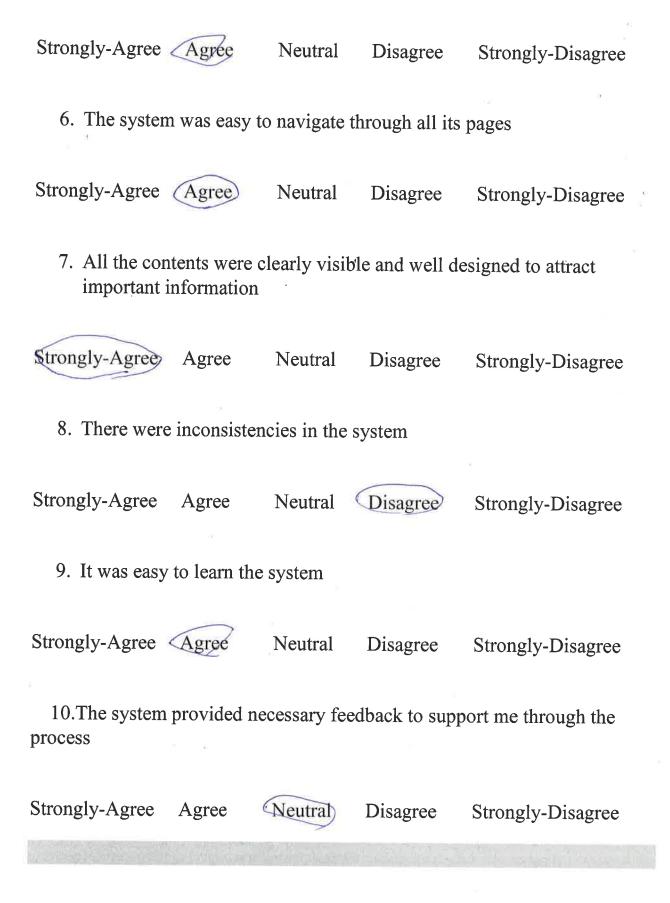
Agree

Strongly-Agree

Neutral

Disagree

Strongly-Disagree



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Neutral

Disagree

Strongly-Disagree

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Strongly-Agree Agree



Neutral

Disagree

Strongly-Disagree

3. I needed to learn about the system before using it

Strongly-Agree

Agree

Neutral

Disagree

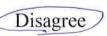
Strongly-Disagree

4. The system was complex to use its functionalities

Strongly-Agree

Agree

Neutral <



Strongly-Disagree

Strongly-Agree Agree Neutral Disagree Strongly-Disagree 6. The system was easy to navigate through all its pages Strongly-Agree Agree Neutral Disagree Strongly-Disagree 7. All the contents were clearly visible and well designed to attract important information Strongly-Agree Agree Neutral Disagree Strongly-Disagree 8. There were inconsistencies in the system Strongly-Agree (Disagree) Agree Neutral Strongly-Disagree 9. It was easy to learn the system Strongly-Agree Agree Neutral Disagree Strongly-Disagree 10. The system provided necessary feedback to support me through the process Strongly-Agree Agree Neutral Disagree Strongly-Disagree