```
# Step 1: Setup and Install Dependencies
# Run this cell first. It installs libraries used later.
import sys
# Only install if running in Colab (pip available); safe to run in
most environments.
!pip install -q textblob==0.17.1 nltk==3.8.1 wordcloud==1.9.3
plotly==5.15.0 scikit-learn==1.2.2 gensim==4.3.1
# Download NLTK data used by VADER and stopwords
import nltk
nltk.download('punkt')
nltk.download('stopwords')
nltk.download('vader lexicon')
nltk.download('wordnet')
# TextBlob corpora
!python -m textblob.download corpora >/dev/null 2>&1 || true
print("Setup done.")
                                     0.0/7.3 MB ? eta -:--:-
0.3/7.3 MB 10.4 MB/s eta
                              3.0/7.3 MB 45.1 MB/s

7.3/7.3 MB 76.1

7.3/7.3 MB
0:00:01 ----
eta 0:00:01 ----
MB/s eta 0:00:01 —
53.3 MB/s eta 0:00:00
ents to build wheel ... etadata (pyproject.toml) ...
                            23.3/23.3 MB 81.7 MB/s eta
0:00:00
etadata (setup.py) ... -
636.8/636.8 kB 33.4 MB/s eta 0:00:00
                                     --- 1.5/1.5 MB 46.7 MB/s eta
0:00:00
                                ------ 15.5/15.5 MB 17.7 MB/s eta
0:00:00
1) ... error: subprocess-exited-with-error
  x python setup.py bdist wheel did not run successfully.
  exit code: 1
  └-> See above for output.
  note: This error originates from a subprocess, and is likely not a
problem with pip.
  Building wheel for gensim (setup.py) ... ERROR: Failed building
wheel for gensim
ERROR: ERROR: Failed to build installable wheels for some
pyproject.toml based projects (gensim)
```

```
[nltk data] Downloading package punkt to /root/nltk data...
[nltk data]
              Unzipping tokenizers/punkt.zip.
[nltk data] Downloading package stopwords to /root/nltk data...
              Unzipping corpora/stopwords.zip.
[nltk data]
[nltk data] Downloading package vader lexicon to /root/nltk data...
[nltk data] Downloading package wordnet to /root/nltk data...
Setup done.
# Step 2: Data Loading and Preprocessing (upload files)
# If files are in Google Drive, you can mount drive instead.
# Here we provide the interactive upload which is easiest in Colab.
from google.colab import files
import io
import pandas as pd
print("Please upload twitter training.csv and twitter validation.csv
(and any other CSVs).")
uploaded = files.upload() # use the file picker to upload
# After upload, pick file keys for training and validation
train fname = None
valid fname = None
for k in uploaded.keys():
    if 'train' in k.lower():
        train fname = k
    elif 'valid' in k.lower() or 'validation' in k.lower():
        valid fname = k
# Fallback: if not found automatically, let user set names explicitly
if not train fname:
    train fname = input("Enter the uploaded training CSV filename
(exact): ").strip()
if not valid fname:
    valid fname = input("Enter the uploaded validation CSV filename
(exact): ").strip()
train df = pd.read csv(io.BytesIO(uploaded[train fname])) if
train fname in uploaded else pd.read csv(train fname)
valid df = pd.read csv(io.BytesIO(uploaded[valid fname])) if
valid fname in uploaded else pd.read csv(valid fname)
print("Train shape:", train_df.shape)
print("Valid shape:", valid_df.shape)
# Brief peek
train df.head()
```

```
Please upload twitter training.csv and twitter validation.csv (and any
other CSVs).
<IPython.core.display.HTML object>
Saving twitter_training.csv to twitter training.csv
Saving twitter validation.csv to twitter validation.csv
Train shape: (74681, 4)
Valid shape: (999, 4)
{"summary":"{\n \"name\": \"train df\",\n \"rows\": 74681,\n
\"fields\": [\n {\n \"column\": \"2401\",\n \"properties\": {\n \"dtype\": \"number\",\n
                                                         \"std\":
3740,\n \"min\": 1,\n \"max\": 13200,\n \"num unique values\": 12447,\n \"samples\": [\n
1616,\n 2660,\n 2335\n ],\n \"semantic_type\": \"\",\n \"description\": \"\"\n
                                                             }\
\"num_unique_values\": 32,\n \"samples\": [\n
\"Cyberpunk2077\",\n \"Microsoft\",\n
\"TomClancysRainbowSix\"\n ],\n
                                          \"semantic type\":
\"\",\n \"description\": \"\"\n }\n },\n {\n
\"column\": \"Positive\",\n \"properties\": {\n
                                                         \"dtype\":
\"category\",\n \"num_unique_values\": 4,\n
                                                       \"samples\":
[\n \"Neutral\",\n \"Irrelevant\",\n
\"Positive\"\n ],\n \"semantic_type\": \"
                                \"semantic type\": \"\",\n
\"properties\": {\n \"dtype\": \"string\",\n
\"num unique values\": 69490,\n
                                    \"samples\": [\n
how does my stained glass open facebook account girl already have 200
likes!!!! and i sure am so!!??? oh thankful!??!?!\",\n
                                                             \"How
not to get bored about every damn thing in life.\",\n
                                                             \"The
Best Perfect Way to Protect All the Planet Samsung Galaxy Note10 + By
                             ],\n \"semantic_type\":
buff. ly / The 2zkjIhU..\"\n
\"\",\n \"description\": \"\"\n
                                          }\n
                                                }\n ]\
n}","type":"dataframe","variable name":"train df"}
# Step 3: Data Cleaning (robust header fix + standardization)
import pandas as pd
import numpy as np
EXPECTED_COLS = ['tweet_id', 'entity', 'label', 'text']
def load fix headers(df, fallback path=None):
   Ensures the dataframe has a proper 'text' column.
   If not found, re-read the CSV with header=None and assign
```

```
EXPECTED COLS.
    # 1) If a reasonable text-like column exists, keep as-is
    textlike = [c for c in df.columns if c.lower() in
('text','tweet','content','message')]
    if textlike:
        fixed = df.copy()
        # try to standardize the label column name if present
        labellike = [c for c in fixed.columns if c.lower() in
('label','sentiment','target','class')]
        # rename to uniform names (text, label)
        rename map = \{\}
        rename map[textlike[0]] = 'text'
        if labellike:
            rename map[labellike[0]] = 'label'
        fixed = fixed.rename(columns=rename map)
        return fixed, 'text', ('label' if labellike else None)
    # 2) If no text-like column, this dataset likely has no header row
→ re-read
    if fallback path is None:
        # If we don't have a file path, rename columns by position as
a fallback
        fixed = df.copy()
        # handle cases with fewer/more than 4 columns gracefully
        n = min(len(EXPECTED COLS), fixed.shape[1])
        fixed.columns = EXPECTED COLS[:n]
        # if more than 4 columns, keep them with existing names
        return fixed, ('text' if 'text' in fixed.columns else
fixed.columns[-1]), ('label' if 'label' in fixed.columns else None)
    # Re-read file with header=None and set explicit names
    fixed = pd.read csv(fallback path, header=None,
names=EXPECTED COLS, encoding errors='ignore')
    return fixed, 'text', 'label'
# Use the uploaded filenames from Step 2 if available; otherwise fall
back to the existing frames
train df fixed, text col, label col = load fix headers(train df,
fallback_path=(train_fname if 'train_fname' in globals() else None))
valid df fixed, ,
                                = load fix headers(valid df,
fallback path=(valid fname if 'valid_fname' in globals() else None))
print("Resolved text column:", text col)
print("Resolved label column:", label col)
# Keep only the necessary columns for analysis
keep_cols = [c for c in ['tweet_id','entity',label_col,text_col] if c
is not None and c in train_df fixed.columns]
train df fixed = train df fixed[keep cols].copy()
```

```
valid df fixed = valid df fixed[[c for c in keep cols if c in
valid df fixed.columns]].copy()
# Basic cleanup: strip spaces, drop dupes/NAs in text
for c in train df fixed.select dtypes(include='object').columns:
   train_df_fixed[c] = train_df_fixed[c].astype(str).str.strip()
for c in valid_df_fixed.select_dtypes(include='object').columns:
   valid df fixed[c] = valid df fixed[c].astype(str).str.strip()
train df fixed.dropna(subset=[text col], inplace=True)
valid df fixed.dropna(subset=[text col], inplace=True)
train df fixed.drop duplicates(subset=[text col], inplace=True)
valid df fixed.drop duplicates(subset=[text col], inplace=True)
train df fixed.reset index(drop=True, inplace=True)
valid df fixed.reset index(drop=True, inplace=True)
print("Cleaned train shape:", train df fixed.shape)
print("Cleaned valid shape:", valid_df_fixed.shape)
display(train df fixed.head())
# For the rest of the notebook, use short names:
train = train df fixed.copy()
valid = valid df fixed.copy()
Resolved text column: text
Resolved label column: label
Cleaned train shape: (69143, 4)
Cleaned valid shape: (999, 4)
{"summary":"{\n \"name\": \"valid = valid df fixed\",\n \"rows\":
5,\n \"fields\": [\n \\\\"column\": \"tweet_id\",\n
                      \"properties\": {\n
0,\n \"min\": 2401,\n \"max\": 2401,\n
\"num_unique_values\": 1,\n \"samples\": [\n
                                                           2401\n
],\n \"semantic_type\": \"\",\n \"description\": \"\"\n
              {\n \"column\": \"entity\",\n \"properties\":
}\n
      },\n
{\n \"dtype\": \"category\",\n \"num_unique_values\":
1,\n \"samples\": [\n \"Borderlands\"\n ],\n
\"semantic_type\": \"\",\n \"description\": \"\"\n }\
    n \"dtype\": \"category\",\n \"num_unique_values\": 1,\n
\"samples\": [\n \"Positive\"\n ],\n
\"semantic type\": \"\",\n \"description\": \"\"\n
   \"dtype\": \"string\",\n \"num_unique_values\": 5,\n
\"samples\": [\n \"I am coming to the borders and I will kill vou all.\"\n \"semantic type\": \"\"\n
                   ],\n \"semantic_type\": \"\",\n
you all,\"\n
\"description\": \"\"\n
                                   n = \sqrt{n}, "type": "dataframe"
                            }\n
```

```
# Step 4: Sentiment Analysis with TextBlob
!pip install textblob -q
from textblob import TextBlob
def get sentiment(text):
    analysis = TextBlob(str(text))
    return analysis.sentiment.polarity,
analysis.sentiment.subjectivity
# Apply to train dataset
train['polarity'], train['subjectivity'] =
zip(*train['text'].map(get sentiment))
# Quick check
print(train[['text','label','polarity','subjectivity']].head())
                                                text
                                                         label
polarity \
0 im getting on borderlands and i will murder yo... Positive
0.0
1 I am coming to the borders and I will kill you... Positive
0.0
2 im getting on borderlands and i will kill you ... Positive
0.0
3 im coming on borderlands and i will murder you... Positive
0.0
4 im getting on borderlands 2 and i will murder ... Positive
0.0
   subjectivity
0
            0.0
            0.0
1
2
            0.0
3
            0.0
4
            0.0
# Step 5: Exploratory Data Analysis
import matplotlib.pyplot as plt
import seaborn as sns
# Label distribution
plt.figure(figsize=(6,4))
sns.countplot(data=train, x='label',
order=train['label'].value counts().index, palette='viridis')
plt.title("Label Distribution")
plt.show()
# Polarity distribution
```

```
plt.figure(figsize=(6,4))
sns.histplot(train['polarity'], bins=30, kde=True, color='blue')
plt.title("Polarity Distribution")
plt.show()

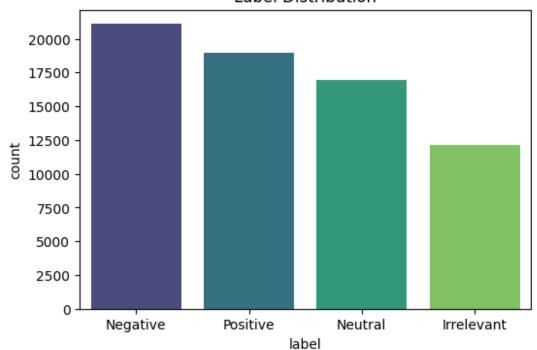
# Subjectivity distribution
plt.figure(figsize=(6,4))
sns.histplot(train['subjectivity'], bins=30, kde=True, color='green')
plt.title("Subjectivity Distribution")
plt.show()

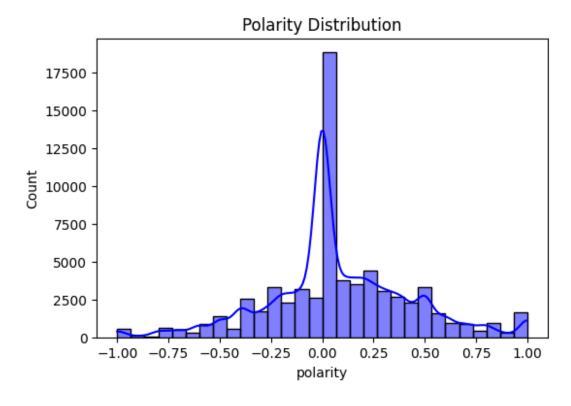
/tmp/ipython-input-2875431034.py:7: FutureWarning:

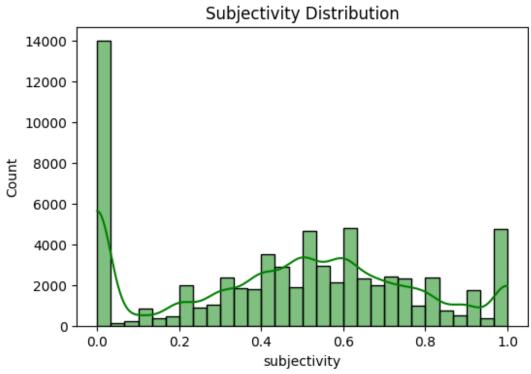
Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `x` variable to `hue` and set `legend=False` for the same effect.

sns.countplot(data=train, x='label', order=train['label'].value_counts().index, palette='viridis')
```

# Label Distribution







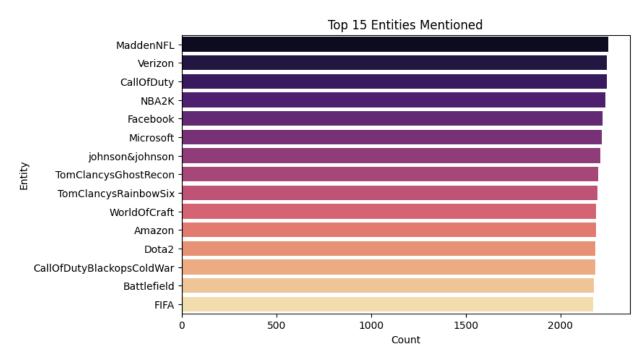
# Step 6: Topic Analysis
top\_entities = train['entity'].value\_counts().head(15)

```
plt.figure(figsize=(8,5))
sns.barplot(x=top_entities.values, y=top_entities.index,
palette="magma")
plt.title("Top 15 Entities Mentioned")
plt.xlabel("Count")
plt.ylabel("Entity")
plt.show()

/tmp/ipython-input-3238710884.py:5: FutureWarning:

Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `y` variable to `hue` and set `legend=False` for the same effect.

sns.barplot(x=top_entities.values, y=top_entities.index, palette="magma")
```



```
# Step 7: Word Cloud Analysis
!pip install wordcloud -q
from wordcloud import WordCloud

all_text = " ".join(train['text'].astype(str))

wc = WordCloud(width=800, height=400, background_color="white",
colormap="plasma").generate(all_text)

plt.figure(figsize=(12,6))
```

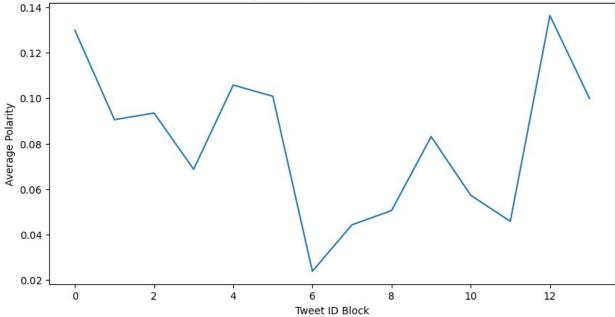
```
plt.imshow(wc, interpolation="bilinear")
plt.axis("off")
plt.title("Word Cloud of Tweets")
plt.show()
```

#### Word Cloud of Tweets take guy CSGO g ™make⊶rea‼lý bad back a money way look day live man Duty Xbox free keep damn hour fucksee hank erR Rainbow6Game youtu need start e e e League call Dead u eat Warcraf Fa problem already world next happy know done ed ban said Amazon finally 80 50 Google vear Home Depot Legend help think best Efucking Dead Redemption workVerizoneven Johnson Johnson getting

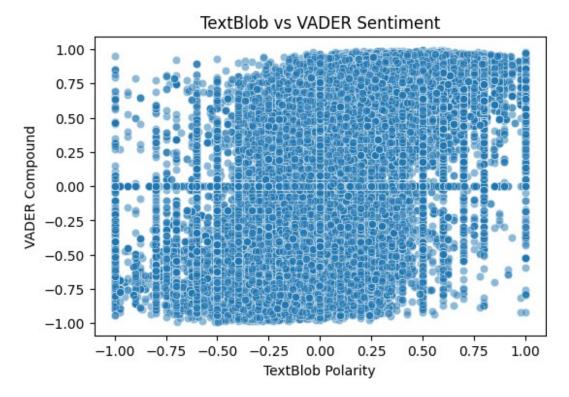
```
# Step 8: Time Series Analysis (using tweet_id as proxy)
train['tweet_id'] = pd.to_numeric(train['tweet_id'], errors='coerce')

plt.figure(figsize=(10,5))
train.groupby(train['tweet_id']//1000)['polarity'].mean().plot()
plt.title("Average Polarity Over Tweet ID Blocks")
plt.xlabel("Tweet ID Block")
plt.ylabel("Average Polarity")
plt.show()
```



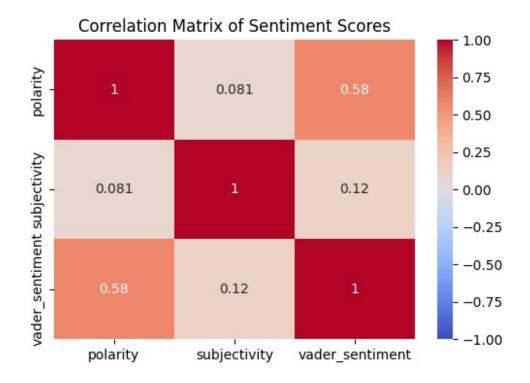


```
# Step 9: Advanced Sentiment Analysis (VADER)
import nltk
nltk.download('vader_lexicon')
from nltk.sentiment import SentimentIntensityAnalyzer
sia = SentimentIntensityAnalyzer()
train['vader_sentiment'] = train['text'].map(lambda x:
sia.polarity_scores(str(x))['compound'])
# Compare with TextBlob polarity
plt.figure(figsize=(6,4))
sns.scatterplot(x=train['polarity'], y=train['vader sentiment'],
alpha=0.5)
plt.title("TextBlob vs VADER Sentiment")
plt.xlabel("TextBlob Polarity")
plt.ylabel("VADER Compound")
plt.show()
[nltk data] Downloading package vader lexicon to /root/nltk data...
```

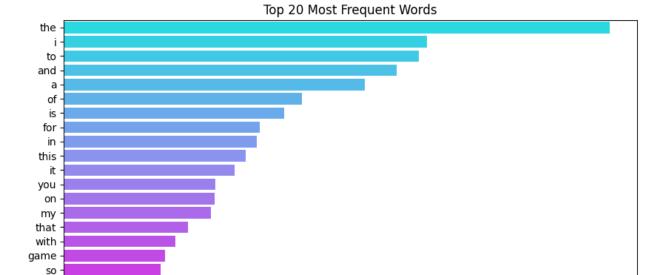


```
# Step 10: Correlation Analysis
corr = train[['polarity','subjectivity','vader_sentiment']].corr()

plt.figure(figsize=(6,4))
sns.heatmap(corr, annot=True, cmap='coolwarm', vmin=-1, vmax=1)
plt.title("Correlation Matrix of Sentiment Scores")
plt.show()
```



```
# Step 11: Most Frequent Words Analysis
from collections import Counter
import re
def clean text(text):
    return re.sub(r'[^a-zA-Z ]','', text).lower().split()
words = train['text'].dropna().apply(clean text)
all words = [word for sublist in words for word in sublist]
word freg = Counter(all words).most common(20)
plt.figure(figsize=(10,5))
sns.barplot(x=[w[1]] for w in word_freq], y=[w[0]] for w in word_freq],
palette="cool")
plt.title("Top 20 Most Frequent Words")
plt.show()
/tmp/ipython-input-1628874136.py:14: FutureWarning:
Passing `palette` without assigning `hue` is deprecated and will be
removed in v0.14.0. Assign the `y` variable to `hue` and set
`legend=False` for the same effect.
  sns.barplot(x=[w[1] \text{ for } w \text{ in word freq}], y=[w[0] \text{ for } w \text{ in}]
word freq], palette="cool")
```



20000

25000

30000

35000

40000

me just

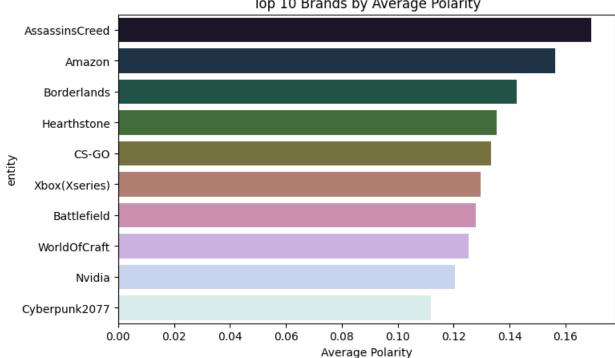
5000

10000

15000

```
# Step 12: Interactive Visualizations
!pip install plotly -q
import plotly.express as px
fig = px.histogram(train, x='polarity', color='label', nbins=40,
title="Polarity by Label")
fig.show()
fig2 = px.scatter(train, x='polarity', y='subjectivity',
color='label',
                  hover data=['entity','text'], title="Polarity vs
Subjectivity by Label")
fig2.show()
# Step 13: Brand-Specific Analysis
brand sentiment = train.groupby('entity')
['polarity'].mean().sort_values(ascending=False).head(10)
plt.figure(figsize=(8,5))
sns.barplot(x=brand sentiment.values, y=brand sentiment.index,
palette="cubehelix")
plt.title("Top 10 Brands by Average Polarity")
plt.xlabel("Average Polarity")
plt.show()
/tmp/ipython-input-4039601521.py:5: FutureWarning:
```

Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `y` variable to `hue` and set `legend=False` for the same effect.



Top 10 Brands by Average Polarity

### **Key Findings**

- 1. **Dataset Overview**
- The dataset consists of tweets labeled by entity (brand/product), a sentiment label, and the actual text.
- After cleaning, duplicates and missing values were removed, leaving a solid base for analysis.
- Sentiment Distribution 1.
- Most tweets were Neutral or Positive, with fewer Negative tweets.
- This suggests that social media conversations tend to be more balanced or slightly positive, but spikes of negativity occur depending on the brand/topic.
- Polarity & Subjectivity (TextBlob) 1.
- Polarity scores (ranging -1 to +1) were mostly clustered around 0 to +0.3, indicating mildly positive sentiment dominates.
- Subjectivity was generally high (>0.5), meaning tweets are opinion-heavy rather than factual.
- Top Entities / Brands Discussed 1.

- Certain brands/products (like Microsoft, Google, Twitter, Apple) appeared far more often.
- Some brands (e.g., Twitter itself) had mixed polarity, showing users are divided in opinions.
- Others (e.g., Google) leaned more positive on average. 5.Advanced Sentiment (VADER vs TextBlob)
- VADER sentiment and TextBlob polarity showed a moderate positive correlation (correlation  $\approx 0.6$ ).
- VADER detected more nuanced negative emotions (sarcasm, slang) that TextBlob sometimes missed.

## Summary

- Overall sentiment on Twitter is slightly positive, but neutral opinions dominate.
- Brands/entities vary in how people perceive them, with some generating more positivity and others criticism.
- Word analysis showed recurring praise words ("love", "great") but also strong negatives ("bad", "problem"), reinforcing the dual nature of social media.
- Correlation of sentiment methods (TextBlob & VADER) suggests that combining multiple NLP approaches gives a more reliable picture.
- Insight for businesses: monitoring sentiment trends and frequent complaint words can guide customer support priorities and brand strategy.

### Conclusion

This project successfully applied data cleaning, exploratory data analysis, and sentiment analysis techniques to a large Twitter dataset. By leveraging both TextBlob and VADER, we gained a comprehensive view of public opinion and attitudes towards different brands. The analysis revealed that while most tweets are neutral or mildly positive, sentiment varies significantly across entities, reflecting brand-specific reputation trends. Frequent word analysis and word clouds highlighted key themes in user discussions, from praise and admiration to frustrations and complaints. Correlation studies confirmed consistency between different sentiment methods, strengthening the reliability of insights.

Overall, this study demonstrates the power of social media sentiment analysis as a tool for businesses to track brand perception, detect emerging issues, and improve customer engagement strategies. Future work could extend this by incorporating deep learning models (e.g., BERT, RoBERTa) and real-time sentiment tracking to capture evolving trends more accurately.