

# **Budget modeling**

Behavioral healthcare company

Created a formal framework for budgeting and planning process to accurately plan for infrastructure and personnel to percolate management targets

### Behavioral healthcare company needs budget modeling

### Picture this...

You're looking to create budget models (top-down and bottom-up) to percolate management targets to business units, consolidate business unit's plans for management, and reconcile the two approaches to prepare the final budget. You lacked a formal budgeting and planning framework, that resulted in inaccurate translation of growth targets into infrastructure and personnel planning.

#### You turn to Accordion.

We partner with your team to create a formal framework for budgeting and planning process to accurately plan for infrastructure and personnel, including:

- 1) Finalizing the input/assumption metrics after working closely with the FP&A Team and building a top-down model to lay out 5 Year Budget P&L plan based on the forecasts provided by the management team
- 2) Building a bottom-up budget template with the location level input metrics using macros to replicate and customize it for each business unit. Also, creating separate models for planned De Novo (organic growth), acquisition (inorganic growth) locations of following FY
- 3) Sharing summaries of the initial budget values with the individual business unit POCs to get their inputs. Incorporating the modified inputs into the models to finalize the bottom-up budget values
- 4) Designing a budget consolidation model to compile budget numbers from multiple models at location and account level.

  Uploading the consolidated budget data to ERP and repurposing in other financial reports

#### Your value is enhanced.

You have redesigned the budget framework and helped the client in finalizing the budgets on time and enable necessary tracking and reporting requirements. Your budget consolidation model helped combine the budget values from more than 20 budget models without losing the details of the budget data

#### **BUDGET MODELING**

#### **KEY RESULT**

- Delivered P&L budget for >20 regions within 2 months timeframe
- ~\$600M of annual revenue and 4.5M visits budgeted

#### **VALUE LEVERS PULLED**

- Long range planning
- Bottom-up and top-down budgeting
- Reconciliation and triangulation

#### **BUDGET MODELING**

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### **Budget Modeling**

#### Situation

- The client lacked a formal budgeting and planning framework, resulting in inaccurate translation of growth targets into infrastructure and personnel planning
- Partnered to create Budget models (top-down and bottom-up) to percolate management targets to business units, consolidate business unit's plans for management, and reconcile the two approaches to prepare the final budget.

### **Accordion Value Add**

- Finalized the input/assumption metrics after working closely with the FP&A Team and built a Top-down model to lay out 5 Year Budget P&L plan based on the forecasts provided by the management team
- Built a Bottom-up budget template with the location level input metrics using macros to replicate and customize it for each Business Unit. Also, created separate models for planned De Novo (organic growth), Acquisition (inorganic growth) locations of following FY
- Shared summaries of the initial budget values with the individual business unit POCs to get their inputs. The modified inputs were incorporated into the
  models to finalize the Bottom-up budget values
- Designed a Budget Consolidation model to compile budget numbers from multiple models at location and account level. The consolidated budget data was
  uploaded to ERP and repurposed in other Financial reports

### **Impact**

- Redesigning the budget framework helped the client in finalizing the budgets on time and enable necessary tracking and reporting requirements
- Budget Consolidation model helped combine the budget values from more than 20 budget models without losing the details of the budget data

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## **Approach & methodology**

### **Bottom-up Budget Model:**

Forecasting	Visits

Forecasted Visits for each location using Clinician FTE¹ for last actual month and Average Visits per FTE¹ per Business Day for each Clinician Type

Visits for clinicians who would be hired in the forecasted period were calculated using the hiring plan and ramp-up schedule

**Metrics Calculation** 

Revenue and compensation was calculated using forecasted visits and Average Revenue per Visit for each location. Other components of COGS (like A Payroll Tax and Benefits), SG&A Expense and other line items till Net Income were calculated based on the average of actual data

Visualization

**Visualizations** to show **monthly trends** (for Actuals and Forecast) for key metrics at location level like Revenue, Visits, Revenue per Visit, Visit per Clinician, COGS, Gross Profit, Gross Margin% and SG&A Expenses.

**Feedback Incorporation** 

Created **Bottom-up model using VBA Macro** for **Business Units (BUs)** and adjusted inputs to the **hiring plan, visits per clinician ramp ups** and **SG&A line items** based on BU stakeholder feedback

### **Top-down Budget Model:**

**Forecasting Visits** 

Received **Top-down assumptions from the management** on 'Base', 'Ramp-up', 'Growth %' for **various scenarios.** Separate 'Growth %' values for **organic growth locations, inorganic growth locations, existing locations** were considered for revenue, EBITDA and other line items

**Metrics Calculation** 

Built the model so that the final budget values are calculated based on the top-down assumptions

1 FTE = (Total Hours Worked during a week)/ (Total Working Hours per week)



# **Bottom-up forecasting process**

		Actuals	Actuals	Actuals	Actuals	Actuals	Forecast	Forecast	Forecast	Forecast	Forecast	Foreca
		Year-0	Year-0	Year-0	Year-0	Year-0	Year-0	Year-0	Year-0	Year-0	Year-1	Year-
		April	May	June	July	August	September	October	November	December	January	Febru
	Business Days >>	22	20	22	22	21	21	22	19	22	20	20
	Seasonality (% of Annual Visits in Month) >>	1.0000	1.0000	1.0000	1.0000	1.0000	1.0000	1.0000	1.0000	1.0000	1.0000	1.000
NT VISITS												
Mature Locations												
	Location 1	100	100	100	100	100	100	103	105	107	112	
	Clinician Type 1	50	50	50	50	50	50	50	50	50	50	
	Clinician Type 2	10	10	10	10	10	10	10	10	10	10	
	Clinician Type 3	20	20	20	20	20	20	20	20	20	20	
	Clinician Type 4	10	10	10	10	10	10	10	10	10	10	
	New Hire Clinician						-	3	5	7	12	
Total Mature Visits		100	100	100	100	100	100	103	105	107	112	
Growth Locations												
	Location 1	100	100	100	100	100	103	105	107	112	130	
	Clinician Type 1	50	50	50	50	50	50	50	50	50	50	
	Clinician Type 2	10	10	10	10	10	10	10	10	10	10	
	Clinician Type 3	20	20	20	20	20	20	20	20	20	20	
	Clinician Type 4	10	10	10	10	10	10	10	10	10	10	
	New Hire Clinician						3	5	7	12	20	
Total Growth Visits		100	100	100	100	100	103	105	107	112	130	
High Growth												
	Location 1	100	100	100	100	100	100	100	100	103	105	
	Clinician Type 1	50	50	50	50	50	50	50	50	50	50	
	Clinician Type 2	10	10	10	10	10	10	10	10	10	10	
	Clinician Type 3	20	20	20	20	20	20	20	20	20	20	
	Clinician Type 4	10	10	10	10	10	10	10	10	10	10	
	New Hire Clinician						-	-	•	3	5	
Total High Growth Vis	its	100	100	100	100	100	100	100	100	103	105	
DATIFALT LUCITO		200	200	200	200	200	202	200	242	222	247	
PATIENT VISITS		300	300	300	300	300	303	308	312	322	347	

**Bottom-up Model**: This tab forecasts Outpatient visits for Clinician Type and New Hire clinicians at location level. These visits are further being used to calculate revenue and COGS.

The locations are further being divided into 3 'Growth types' provided by the user.



# **Bottom-up actuals and forecast summary**

		ļ ,	CTUAL	S						FORECAST					
			Year-0											Year-1	
Business Unit		April	N	Лау	June	Jul	ly	August	September	0	October	November	December	January	February
Business Unit 1	Business Days		22	20		22	22	2	1	21	22	1	9 22	20	20
	Seasonality (% of Visits in Month compared to Annual average	1.00	000	1.00000	1.	.00000	1.00000	1.0000	0 1.00	000	1.00000	1.0000	1.00000	1.0000	0 1.0000
	# Clinicians		10	10		10	10	1	0	11	12	1	2 13	13	13
	# New Hire Clinicians accoording to schedule		0	0		0	0		0	1	1	l	0	0	0
REVENUE	<u></u>														
	Location 1	. ,	500			16,000 \$				100 \$					
	Location 2		500			16,000 \$				100 \$					0 \$ 323,250
	Location 3		700			16,200 \$				900 5					0 \$ 106,85
TOTAL REVENUE		\$ 47,	700	\$ 47,400	\$ 4	48,200 \$	47,500	\$ 47,40	0 \$ 47,	100 5	\$ 48,500	\$ 49,10	0 \$ 50,500	\$ 53,90	0 \$ 430,10
VISITS															
Non-	Location 1		100	100		100	100	1	00	100	103	3 10	)5 10	7 1	12
	Location 2		100	100		100	100			103	105				30
	Location 3		100	100		100	100			100	100				05
TOTAL VISITS	Estations		300	300		300	300	30		303	308				
DEVENUE DED MOIT															
REVENUE PER VISIT	Lanaina 4		145	£147		Ć160	Ć1FF	Ć1	(	154	Ć1FF	Ć11	C 615	6 \$1	
	Location 1		165	\$147 \$167		\$160 \$160	\$155 \$155			156	\$155 \$157				
	Location 2		167	\$167		\$162	\$155			159	\$157				
TOTAL REVENUE PER VISIT	Location 3		159			161 S				156 5					6 S
TOTAL REVENUE PER VISIT		3	133 (	, 138	,	101 3	136	<i>y</i> 1.		.50 .	, 138	<b>9</b> 13	5 5 157	<b>y</b> 13	0 3
VISITS PER CLINICIAN															
	Location 1		33	33		33	33		33	33	26				28
	Location 2		25	25		25	25		25	21	21	1 2	21 2	2	26
	Location 3		33	33		33	33		33	33	33				26
TOTAL VISITS PER CLINICIAN			30	30		30	30	3	0	28	26	2	6 25	2	7 -
COST OF GOODS SOLD															
	Location 1	59	,500	\$9,500	5	\$10,000	\$10,000	\$10,5	00 \$10	,000	\$12,000	\$12,00	00 \$12,00	0 \$12,0	00 5
	Location 2		,500	\$10,500		\$10,500	\$10,000				\$12,500				
	Location 3		,500	\$10,000		\$10,000	\$10,500	\$9,5			\$10,000				
TOTAL COST OF GOODS SOLD			500	\$30,000		\$30,500	\$30,500	\$30,00			\$34,500				
Gross Profit Margin															
	Location 1		1.5%	35.4%		37.5%	35.5%			.1%	25.0%				
	Location 2		5.4%	37.1%		34.4%	35.5%			.4%	23.8%				
707110 0 0 0 11	Location 3		7.1%	37.5%		38.3%	36.4%			.1%	37.9%				
TOTAL Gross Profit Margin			.1%	36.7%		36.7%	35.8%	36.7		.4%	28.9%			_	
	GROSS PROFIT	\$ 17,	200	\$ 17,400	5   1	17,700 \$	17,000	\$ 17,40	0   \$ 14,	900   9	\$ 14,000	\$ 14,60	0 \$ 14,000	\$ 16,90	0 \$ 425,10

<sup>•</sup> Bottom-up Model: This output tab shows the monthly actuals and forecasted key metrics at location level. These help user understand the trend of the values.



# **Top – down assumptions for BUs**

	Year-1	Year-2	Year-3	Year-4	Year-5
Revenue Growth for Existing Loca	tions				
Existing Locations for following Bu	siness units				
Business Unit 1	8.0%	14.0%	12.0%	14.0%	13.09
Business Unit 2	11.5%	17.5%	15.5%	14.0%	16.59
Business Unit 3	9.0%	15.0%	13.0%	14.0%	14.09
Business Unit 4	6.0%	12.0%	10.0%	14.0%	11.09
Business Unit 5	7.0%	13.0%	11.0%	14.0%	12.09
Business Unit 6	5.0%	11.0%	9.0%	14.0%	10.09
Business Unit 7	4.5%	10.5%	8.5%	14.0%	9.59
Business Unit 8	7.5%	13.5%	11.5%	14.0%	12.59
Business Unit 9	15.0%	21.0%	19.0%	14.0%	20.09
Business Unit 10	6.0%	12.0%	10.0%	14.0%	11.09
Business Unit 11	18.0%	24.0%	22.0%	14.0%	23.09
Business Unit 12	12.0%	18.0%	16.0%	14.0%	17.09
EBITDA Margin					
Existing Base (2019 & Prior)					
Business Unit 1	20.0%	22.0%	23.0%	21.0%	25.09
Business Unit 2	20.0%	22.0%	23.0%	21.0%	25.09
Business Unit 3	20.0%	22.0%	23.0%	21.0%	25.09
Business Unit 4	20.0%	22.0%	23.0%	21.0%	25.09
Business Unit 5	20.0%	22.0%	23.0%	21.0%	25.09
Business Unit 6	20.0%	22.0%	23.0%	21.0%	25.09
Business Unit 7	20.0%	22.0%	23.0%	21.0%	25.09
Business Unit 8	20.0%	22.0%	23.0%	21.0%	25.09
Business Unit 9	20.0%	22.0%	23.0%	21.0%	25.09
Business Unit 10	20.0%	22.0%	23.0%	21.0%	25.09
Business Unit 11	20.0%	22.0%	23.0%	21.0%	25.09
Business Unit 12	20.0%	22.0%	23.0%	21.0%	25.09

Top-down model: This tab provides the functionality to input the projected 'Revenue growth %' and 'EBITDA Margin %' values for different business units