

Web-based pricing tool

Patient engagement solutions company

Redefined the pricing methodology to incorporate value-based pricing and built an end-to-end web-based pricing application to simplify pricing process, improve efficiency and enhance transparency into the pricing process

WEB-BASED PRICING TOOL

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Pricing application for a patient engagement solutions company

Situation

- Client was following a standard cost-based pricing approach which was very manual due to the dependency on multiple data sources and lack of visibility into real-time inventory status and potential impact of footprint contracted, leading to significant revenue leakage
- Partnered with the client to re-define the pricing methodology and built a web-based pricing application to streamline the pricing process

Accordion Value Add

- Analyzed the prescription data of partner Health Care Providers (HCPs) and categorized HCPs into deciles across each drug category based on specialty (cardiology vs. oncology etc.) and prescription volume
- Devised a value-based pricing methodology that differentiated pricing across HCP prescription deciles and developed an intelligent pricing engine to identify the best-fit HCPs based on customer's criteria and budget
- Streamlined pricing process and built an end-to-end web-based application that auto populates most data fields and generates the recommended pricing options for the Corporate and Field Sales teams, thus, reducing the turn around time and improving the accuracy of the pricing options.
- Leveraged the Pricing tool as a key data source to identify contracted HCPs and provide an accurate view of available inventory

Impact

- Value-based pricing methodology has potentially improved the annual revenues by 5%
- Streamlining and automation of the Pricing process has reduced the time to create a pricing option by over 60%
- Deployment of Pricing application has led to new opportunities to improve operations such as real-time inventory tracking, blocking inventory based on potential contracts, etc.

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Approach & Methodology for pricing application



Integrated multiple data sources

- Adlogic to fetch the locations that are currently contracted
- Salesforce to fetch historical pricing information of brands
- Symphony to fetch prescription volumes across all partner HCPs
- Historical ROI studies conducted by the client
- Network forecast data across various programs



Incorporated value-based pricing methodology

- HCPs are categorized into deciles based on their historical prescribing power in each category
- Based on the category, target ROI & other pricing inputs, price per HCP is determined
- Ability to apply premiums for HCPs with higher prescription volume
- Identifies the best match of HCPs based on premiums, type of buy and other inputs

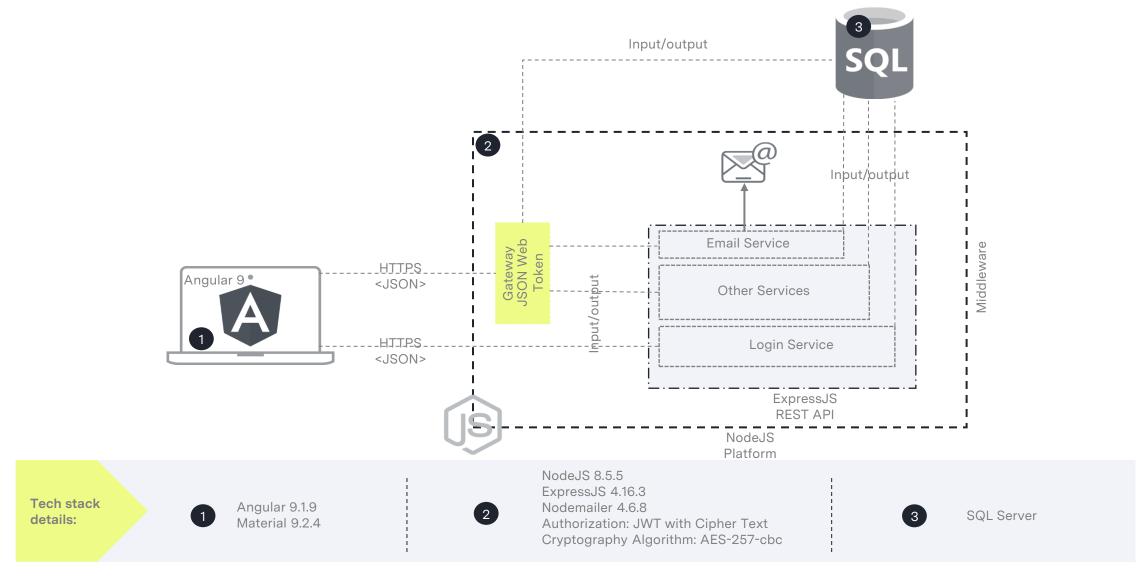


Provided flexibility to accommodate custom requests

- Multiple options to select required Ad footprint
 by HCP list upload, by address or by coordinates
- Override capability for default Ad time & Frequency
- Auto-excludes competing brands in a category with a flexibility to the user to include
- Compare multiple pricing options across ~25 metrics and export the best suited option to share with the customer

Pricing tool

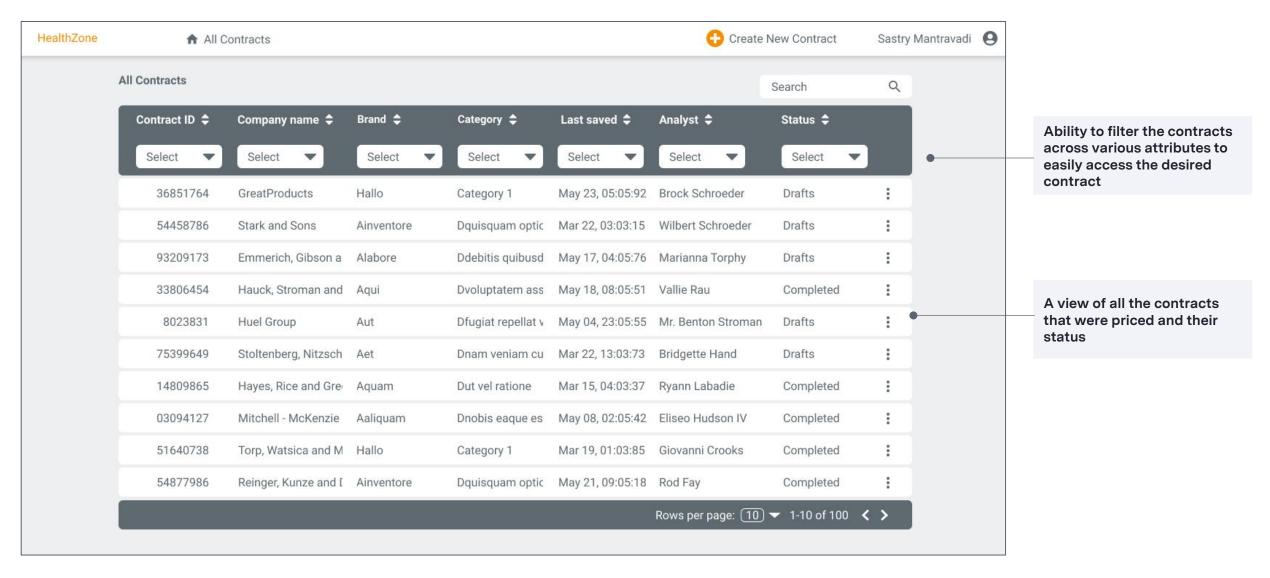
Pricing application architecture



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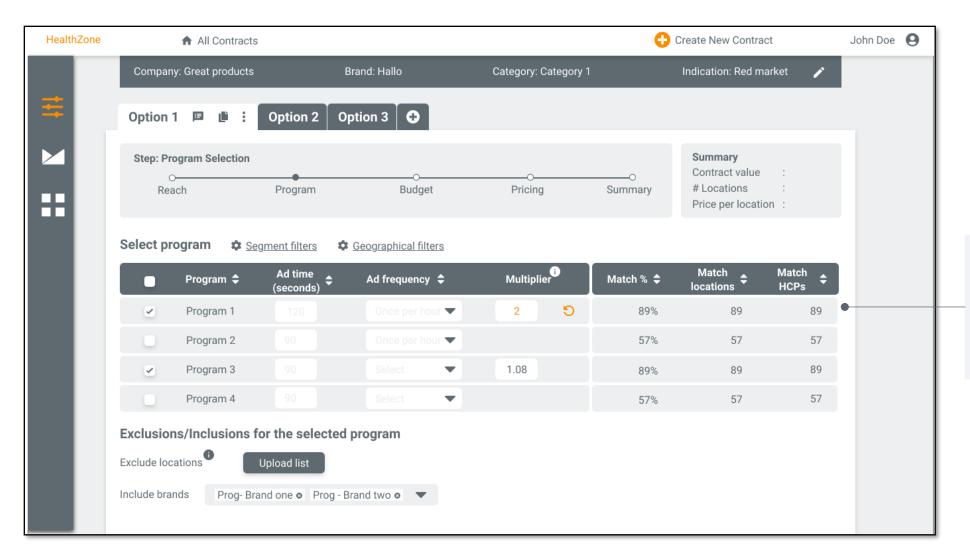
Key features – Contracts summary dashboard



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Key features - Identifying inventory as per customers' criteria

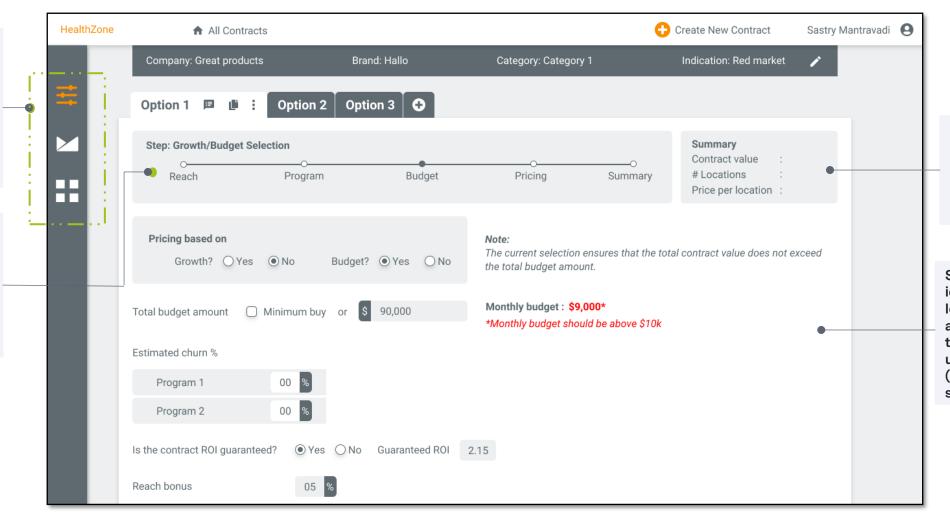


Tool connects with various data sources such as Salesforce, Symphony, AdLogic etc. to identify the available inventory across content types (programs) that match the customer criteria

Key features - Configure a pricing option

Seamless
navigation across
the Configuring
options, viewing
summary of an
option and
Comparing options
modules

Streamlined & simplified the process to price a contract and provided users with exhaustive pricing inputs

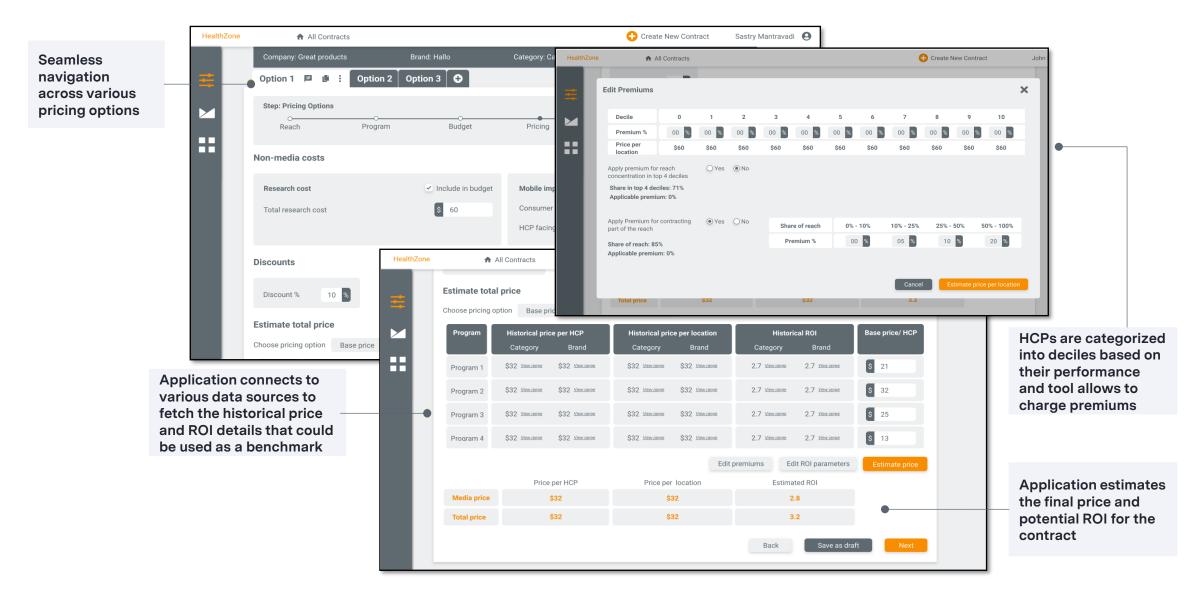


Quick access to overall contract value and key metrics based on changes in each step of the process

Smart engine to identify best locations for advertising based on the budget and other user inputs (locations shown in summary screen)

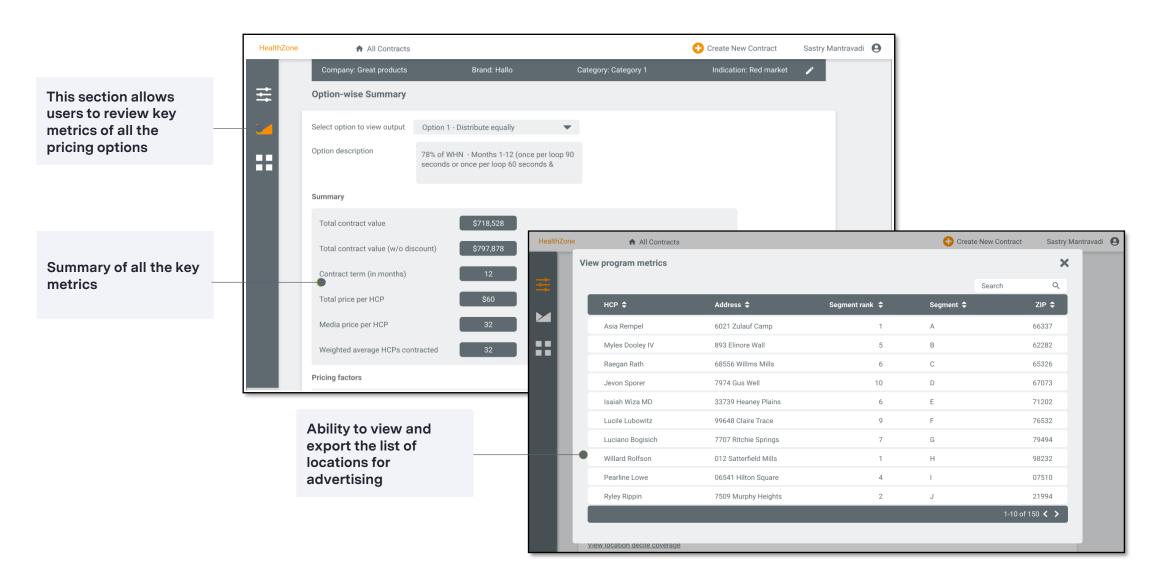


Key features - Create multiple pricing options

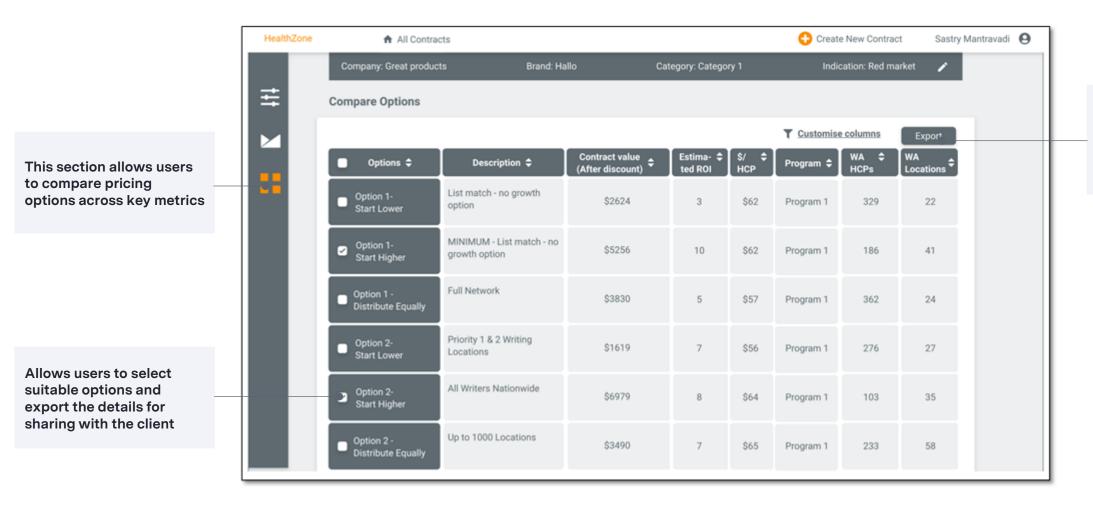




Key features – Option-wise summary



Key features - Compare options



Flexibility to compare options across more than 25 metrics

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