



Kangwa Fackson

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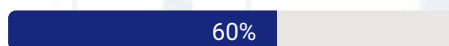
facksonk.vercel.app Fackson kangwa

PROFESSIONAL SUMMARY

Detail-oriented and proactive IT Help Desk Technician with hands-on experience insupporting users, managing systems, and providing technical solutions. Proficient introubleshooting hardware and software issues, maintaining email servers, and implementingweb-based solutions using modern frameworks like Vue.js, Laravel, Django, and React.Adept at managing projects from concept to completion, with a focus on optimising userexperience and ensuring system reliability. Strong problem-solving skills, coupled with apassion for staying up-to-date with emerging technologies. Demonstrated ability to workefficiently in fast-paced environments, with a proven track record of delivering high-qualityIT support and web development solutions.

SKILLS

Programming Languages: c++, PHP, python, JavaScript, Html, CSS, typescript, SQL, bash script



Problem solving: analytical thinking, algorithm design



Containerization: Docker



Frameworks: react.js, vue.js, Laravel, Django, tailwindcss, bootstrap



Front-End Development: Responsive web, UI/UX principals



Version Control: GitHub



EXPERIENCE

- | | |
|------------|-----------------------------------|
| 07/09/2019 | • Cashier |
| - | Favour bureau de change |
| 01/01/2021 | Full time |
| 20/08/2023 | • Remote Junior Developer |
| - | Kamstarteck |
| 24/12/2023 | Internship |
| 11/09/2024 | • I.T help desk Technician |
| - | Imbra |
| 15/11/2024 | Full time |

EDUCATION

- | | |
|------|--|
| 2023 | • Diploma in Information technology |
| | Evelyn hone college school of applied arts and commerce |
| 2023 | • Cisco cnna1 |
| | Evelyn hone college school of applied art's and commerce |

2016

- **Grade 12 certificate**
Chinsali day secondary school

ACHIEVEMENTS & AWARDS

- Hackerthon CTF 2023
- Zicta cyber security certification

PROJECTS

- **Police management system**
A Police Management System is a digital platform that streamlines law enforcement operations by automating case management, resource allocation, and data sharing. It enhances efficiency, improves response times, and enables data-driven decision-making, ultimately boosting public safety and trust.
- **Purchase Order Management System**
A Purchase Order Management System is a digital tool that automates and streamlines the process of creating, tracking, and managing purchase orders. It ensures efficient procurement, reduces errors, improves visibility into inventory and spending, and helps organisations control costs while maintaining timely supplier relationships.
- **Iridiumplus Website:**
iridiumplus.co.zm

REFERENCE

- **Dominic chileshe - Favour Bureau de change**
Managing Director
Donchi@gmail.com
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- **Jimmy kamanga - Kamstarteck**
Managing Director
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- **Edina Nzima - Evelyn Hone college school of applied arts and commerce**
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