Fackson Kangwa

Lusaka
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Professional Summary

Detail-oriented and proactive IT Help Desk Technician with hands-on experience in supporting users, managing systems, and providing technical solutions. Proficient in troubleshooting hardware and software issues, maintaining email servers, and implementing web-based solutions using modern frameworks like Vue.js, Laravel, Django, and React. Adept at managing projects from concept to completion, with a focus on optimising user experience and ensuring system reliability. Strong problem-solving skills, coupled with a passion for staying up-to-date with emerging technologies. Demonstrated ability to work efficiently in fast-paced environments, with a proven track record of delivering high-quality IT support and web development solutions.

Skills

Programming Languages:
- C++
- Python
- Javascript
- Html
- Css
- Php
- Sql
- Bash Script

Frameworks
- Laravel
- Django

- Reactjs
- Vuejs

Problem Solving
- Analytical Thinking
- Algorithm Design

Front-End Development
- Responsive web
- UI/UX Principles

Containerisation
- Docker

Version Control

- Github

Collaboration
- Teamwork
- Communication
- Project Coordination

Office Productivity Software
- Word
- Excel
- Access
- Power Point
- Publisher

Experience

Favour Bureau De Change	**Cashier**	**07/09/19 - 01/01/21**
Kamstartech	**Remote Junior Dev**	**20/08/23 - 24/10/23**

Imbra   **I.T Help Desk support**   **11/09/24 - 15/11/24**

Education

Evelyn Hone college school of applied arts and commerce   2023
Diploma in information technology
Evelyn Hone college school of applied arts and commerce   2023
Cisco Cnna1
Chinsali day secondary school   2016
Grade 12 Certificate

Award

- HackerthonCTF 2023
- ZICTA Cybersecurity certificate

Projects

Police management system
A Police Management System is a digital platform that streamlines law enforcement operations by automating case management, resource allocation, and data sharing. It enhances efficiency, improves response times, and enables data-driven decision-making, ultimately boosting public safety and trust.

Purchase Order Management System
A Purchase Order Management System is a digital tool that automates and streamlines the process of creating, tracking, and managing purchase orders. It ensures efficient procurement, reduces errors, improves visibility into inventory and spending, and helps organisations control costs while maintaining timely supplier relationships.

Iridiumplus Website:
iridiumplus.co.zm

Reference

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