

UNIVERSITY OF DELHI

SOFTWARE ENGINEERING PROJECT REPORT

B.Sc (Hons.) COMPUTER SCIENCE (2020 - 2023)

E-commerce Website

Submitted By -

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RAM LAL ANAND COLLEGE

(University of Delhi)

Department of Computer Science

E-commerce Website

(Software Engineering Project Report)

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- Coding / Implementation (Back-end)
- Testing

2.Rahul Batra

- Coding
- Designing (Front-end)

3.Sonu Raut

- Coding
- Designing (Logo)
- Documentation (Use case approach)

4. Tanisha Bisht

- Gathering & Analysis of Requirement
- Documentation (DFDs, Sequence Diagrams etc.)
- Testing

CERTIFICATE

This is to certify that Software Engineering project report entitled "E-Commerce Website" is the work carried out by Kanika Vashisht, Rahul Batra, Sonu Raut and Tanisha Bisht, student of B.Sc (H) Computer Science 4th Semester, Ram Lal Anand College, University of Delhi under the supervision of Dr. Vandana Gandotra. This report has not been submitted to any other organization/institution for the award of any other degree/diploma.

Dr. Vandana Gandotra (Supervisor)

Dr. Rakesh Kumar Gupta (Principal)

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The success of any project depends largely on the encouragement and guidelines of many other people. We take this opportunity to express our gratitude to the people who have been instrumental in the successful completion of this project.

We would like to express our sincere gratitude to our project supervisor **Dr. Vandana Gandotra** for guiding us. We are highly indebted for her guidance and constant supervision as well as for providing necessary information regarding the project and also for her support in completing the project. The guidance and support received from all staff members was vital for the success of the project.

We are grateful for their constant support and help. We would take this opportunity to express our gratitude towards principal **Dr. Rakesh Kumar Gupta** who was always a source of encouragement for us. We have taken efforts in this project. However, it would not have been possible without the kind support and help of many individuals. I would like to extend my sincere thanks to all of them.

ABSTRACT

An e-commerce website for grocery items permits a customer to make online orders for items and/or services from a store that serves both walk-in customers and online customers. The website presents an online display of all the items they want to sell. This web based application helps customers to choose their daily needs and add products to their shopping cart. Customers get their chosen products at their home. This web application saves a lot of time of customers.

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INTRODUCTION

The project entitled "E-commerce Website" is a web-based application. The main objective of the project is to build an application program to reduce the manual work for managing the Shopping, Internet, Products and Payment. It tracks all the details about the Payment, Bill, Customer. The project is totally built at the administrative end and thus only the administrator is guaranteed the access. Our site has a reselling option that allows users to resell items such as clothes, books, and other items.

1.1 BACKGROUND

The idea of an online shopping site is not a new one. So what makes our website different? To begin, our website offers products at wholesale costs, allowing it to assist other retail firms as well. Our website also has a resale option, making it helpful for both buyers and sellers. Users can benefit from the functionality of both the Blinkit and Olx websites on a single platform.

1.2 EXISTING SYSTEM

There are many e-commerce sites for grocery items like Blinkit, bigbasket, naturesbasket, brown bag etc. that help people buy online. It is also very easy to buy goods on these sites. The requirements for using these services are not high and they are free to boot. However, these sites come with their own set of problems.

1.3 OBJECTIVES

The virtual world already has a plethora of different online shopping sites. However, we aim for a different conclusion. The following objectives create the basis of this project:

- 1. Smooth flow of data. There should be no communication gap.
- 2. Authenticity
- 3. A system that is user friendly, cost effective and easy to use. This website doesn't require heavy hardware or expensive software to run. Anybody with a stable internet connection can view this website.
- 4. Smooth usage for good user experience. We have used Django in a bid to keep our program fast and lightweight without cutting out on any of the important features.
- 5. The data should be updated from time to time.
- 6. Security of data. The login information is confidential and can't reach the hands of third parties.
- 7. Facilitating personal development.
- 8. Database security. Django comes with its own features, such that the database will not be breached.
- Creation of a central database so that all data is stored in a single place. This reduces duplication if data and space is utilized efficiently.

1.4 PROBLEM STATEMENT

Electronic Commerce (E-Commerce) remains a very new, growing, and continually evolving field of company management and information technology even today, sometime after the so-called "Internet revolution." E-Commerce, in layman's words, is the entire process of marketing, selling, delivering items, and providing customer service over the Internet. It has transformed the way businesses operate. Consumers may buy practically anything online at any time of day or night. E-commerce or Electronic commerce is the buying and selling of products or services over the internet or any other electronic media. It includes electronic fund transfer, internet marketing, online transaction processing etc.

Online shopping is a web application which provides grocery items to everyone at their desktop and provides service of reselling online. The users living anywhere can connect through the internet to get these services. This web application is more effective and fast in response.

1.5 PROCESS MODEL

The model chosen for our project is 'Waterfall Model'. The requirements are well known i.e. it is known what all functionalities and behavior should be there .The technology is understood and well incorporated in the project. There is no ambiguity in requirements and they are met in the project. Very less customer interaction is involved during the development of the product. Once the product is ready then only it can be demoed to the end users. Thus this model suits the best for the project.

Waterfall approach was first SDLC Model to be used widely in Software Engineering to ensure success of the project. In "The Waterfall" approach, the whole process of software development is divided into separate phases. In this Waterfall model, typically, the outcome of one phase acts as the input for the next phase sequentially.

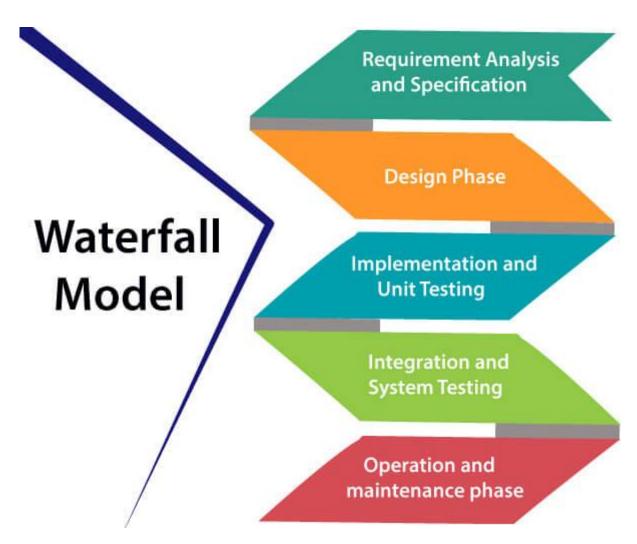


Fig 1: Waterfall Model

Waterfall Model - Advantages

The advantages of waterfall development are that it allows for departmentalization and control. A schedule can be set with deadlines

for each stage of development and a product can proceed through the development process model phases one by one.

Some of the major advantages of the Waterfall Model are as follows -

- Simple and easy to understand and use
- Easy to manage due to the rigidity of the model. Each phase has specific deliverables and a review process.
- Phases are processed and completed one at a time.
- Works well for smaller projects where requirements are very well understood.
- Easy to arrange tasks.
- Process and results are well documented.

Waterfall Model - Disadvantages

The disadvantage of waterfall development is that it does not allow much reflection or revision. Once an application is in the testing stage, it is very difficult to go back and change something that was not welldocumented or thought upon in the concept stage.

The major disadvantages of the Waterfall Model are as follows –

- No working software is produced until late during the life cycle.
- High amounts of risk and uncertainty.
- Not a good model for complex and object-oriented projects.
- Poor model for long and ongoing projects.
- Not suitable for the projects where requirements are at a moderate to high risk of changing. So, risk and uncertainty is high with this process model.
- It is difficult to measure progress within stages.
- Adjusting scope during the life cycle can end a project.

REQUIREMENT AND ANALYSIS

The basic function of requirement analysis is that it translates the ideas in the mind of the clients into a formal document. Thus the output of this phase is a set of precisely specified requirements which are complete and consistent. This document is called Software Requirement Specification.

The software requirement specification document satisfies the following:

- It specifies the external system behaviour.
- It specifies constraints on the implementation.
- It serves as a reference tool for system maintainers.
- It records forethought about the life cycle of the system.
- It characterizes acceptable response to undesired events.
- It is easy to change.

2.1 REQUIREMENT SPECIFICATION

The goal of this program is ease of use and to provide an interactive interface that doesn't lose out on functionalities while keeping the application smooth and user friendly, research has been done to gain an insight into the needs and behaviours of various users. We have tried our best to keep the interface simple and easy to understand.

2.1.1 Functional Requirements

- System should have a way to authenticate the user via username and password.
- System should have a provision of letting users to add, modify or delete their products for resell.
- System should be secure. Unauthorized access to database or third party intervention shouldn't be possible.
- System should keep the database secure.
- System should have a facility for admin to modify website.
- Transactions should be completely secure.

2.1.2 Non-Functional Requirements

- The users of the system should be provided user id and password along with well defined access privileges.
- 24X7 internet connectivity should be provided.
- User details should be kept confidential
- Systems should have proper backups to handle system crash scenarios.

2.2 SOFTWARE AND HARDWARE REQUIREMENTS

Hardware requirements to run the application:

A laptop/pc/phone with a stable internet connection (above 2mpbs)

Software used while developing application:

OS: Windows 11

Platform: VSCode

Programming language: C++, JavaScript, PHP

Database: Xampp

User Interface: HTML, CSS

Framework: Tailwind

2.3 USE CASE APPROACH

In software and systems engineering, a use case is a list of actions or event steps, typically defining the interactions between a role (known in the Unified Modeling Language as an actor) and a system, to achieve a goal. The actor can be a human, an external system, or time. In systems engineering, use cases are used at a higher level than within software engineering, often representing missions or stakeholder goals. Another way to look at it is a use case describing a way in which a real-world actor interacts with the system. In a system use case you include high-level implementation decisions.

Planning of use case -

Use Case: What is the main objective of this use case? For eg. Adding a software component, adding certain functionality etc.

Primary Actor: Who will have the access to this use case. In the above examples, administrators will have the access.

Scope: Scope of the use case.

Level: At what level the implementation of the use case be.

Flow: What will be the flow of the functionality that needs to be there. More precisely, the work flow of the use case.

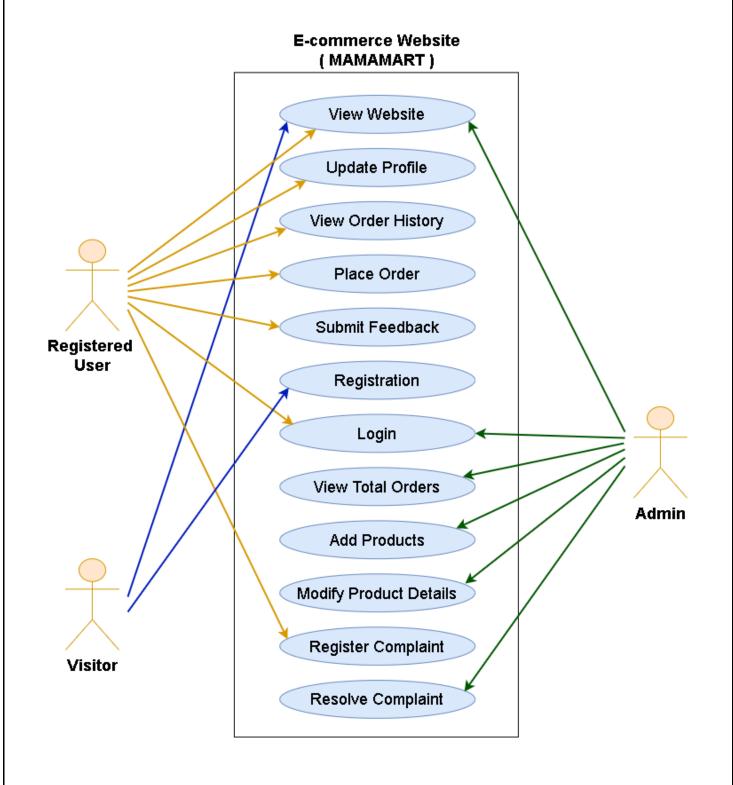


Fig 2: Use-Case Diagram

2.4 FLOW ORIENTED MODELING

The flow oriented modeling represents how data objects are transformed as they move through the system. The flow oriented modeling takes an input-process-output view of a system. That is, data objects flow into the software, are transformed by processing elements, and resultant data objects flow out of the software.

2.4.1 DATA FLOW DIAGRAM

Data flow diagram shows the flow of data from external entities into the system, and from one process to another within the system. It is a graphical representation of flow of data through a system.

There are four symbols for drawing a DFD:

- 1. Rectangles representing external entities, which are sources or destinations of data.
- 2. Ellipses representing processes, which take data input, validate and process it and output it.
- 3. Arrows representing the data flows, which can either be electronic data or physical items.
- 4. Open-ended rectangles representing data stores including electronic stores such as databases.

Flow Modeling Notation

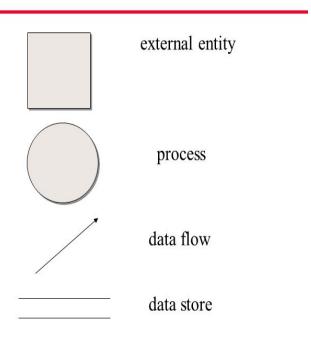


Fig 3: DFD Notations

Context Level Diagram (Level 0)

It is also known as the fundamental system model, or context diagram that represents the entire software requirement as a single bubble with input and output data denoted by incoming and outgoing arrows.

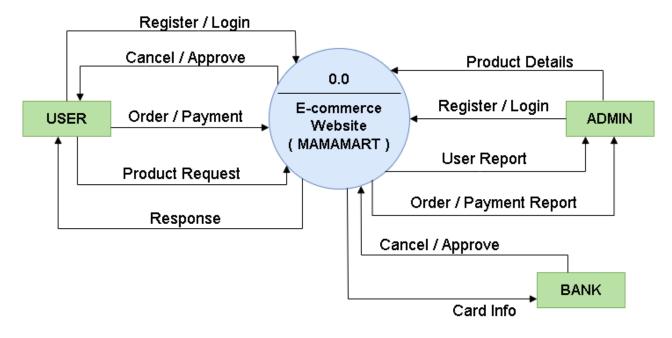


Fig 4: 0-Level DFD

1 - Level DFD

In 1-level DFD, a context diagram is decomposed into multiple bubbles/processes. In this level, we highlight the main objectives of the system and breakdown the high-level process of 0-level DFD into subprocesses.

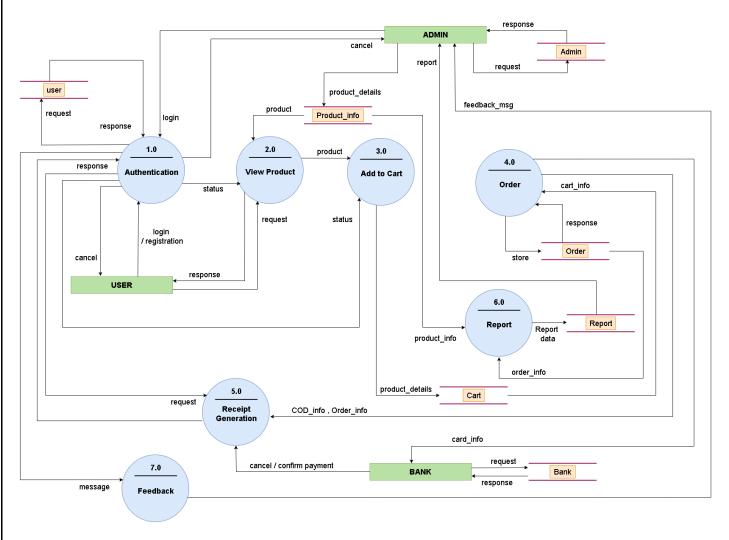


Fig 5: 1-Level DFD

2 - Level DFD

2-level DFD goes one process deeper into parts of 1-level DFD. It can be used to project or record the specific/necessary detail about the system's functioning.

1.Authentication

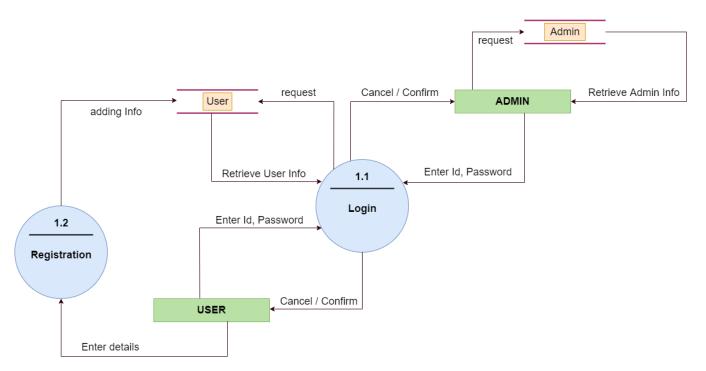


Fig 6: 2-Level DFD - (Authentication)

2.Product Information

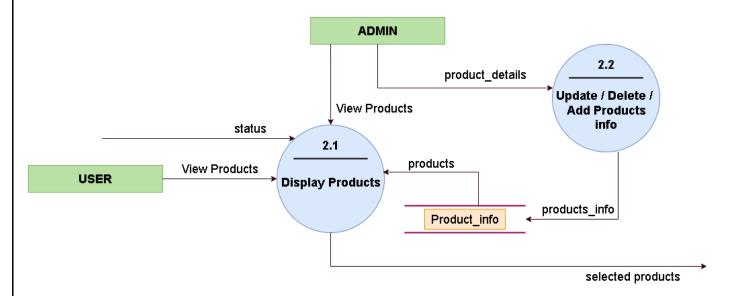


Fig 7: 2-Level DFD - (Product Information)

3. Order Information

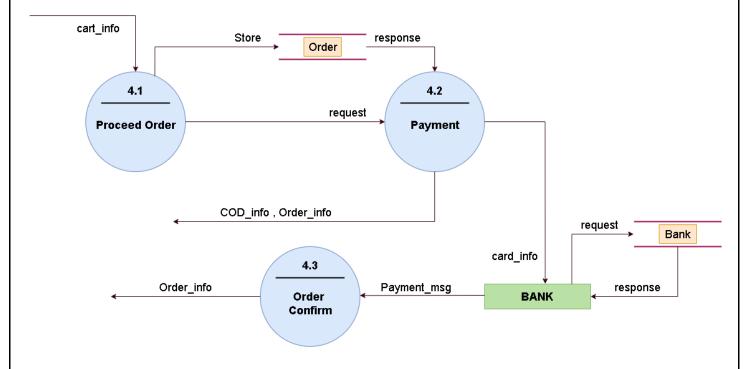


Fig 8: 2-Level DFD - (Order Information)

2.5 Sequence Diagram

The sequence diagram represents the flow of messages in the system and is also termed as an event diagram. It helps in envisioning several dynamic scenarios. It portrays the communication between any two lifelines as a time-ordered sequence of events, such that these lifelines took part at the run time.

Purpose of a Sequence Diagram

- 1. To model high-level interaction among active objects within a system.
- 2. To model interaction among objects inside a collaboration realizing a use case.
- 3. It either models generic interactions or some certain instances of interaction.

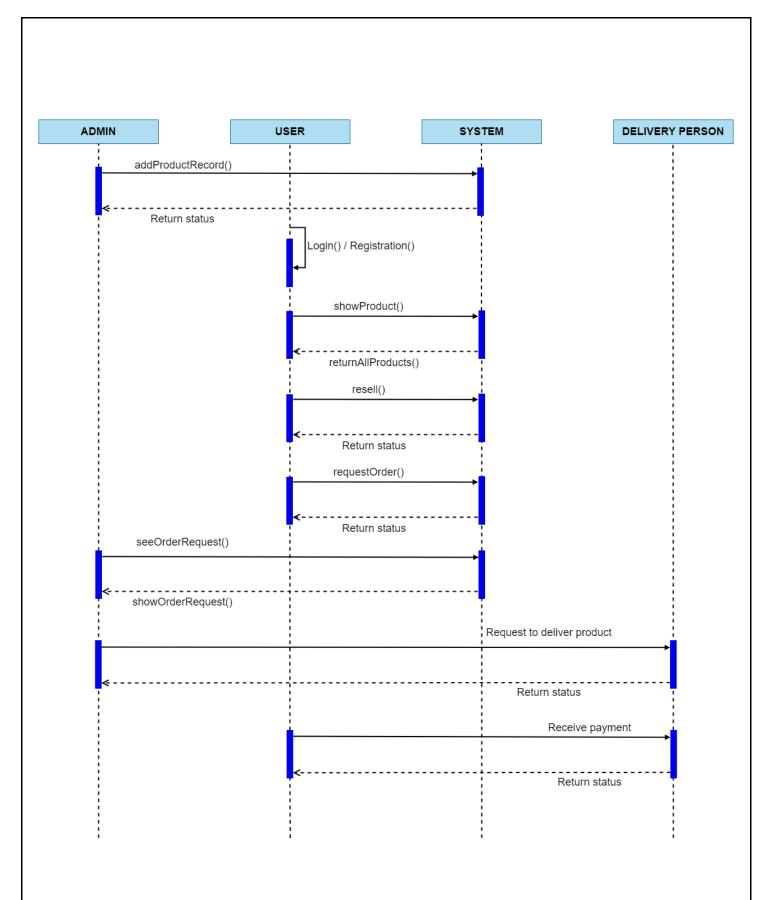


Fig 9: Sequence Diagram

2.6 Data Dictionary

A data dictionary is a collection of the names, definitions, and attributes for data elements and models. The data in a data dictionary is the metadata about the database. These elements are then used as part of a database, research project, or information system.

The data dictionary contains information about the following –

- Names of all the database tables and their schemas.
- Details about all the tables in the database, such as their owners, their security constraints, when they were created etc.
- Physical information about the tables such as where they are stored and how.
- Table constraints such as primary key attributes, foreign key information etc.
- Information about the database views that are visible.

Databases of tables:

 Table name
 Database name

 users
 → login_sample_db

 producttb
 → productdb

Table - 1 : Data Dictionary

Table Name	Field	Туре	Content			
	id	bigint(20)	index			
	user_id	bigint(20)	users id			
users	user_name	varchar(100)	users name			
	password	varchar(100)	password of user			
	date	timestamp	date on which			
			user registered			
	id	int(50)	product id			
productth	product_name	varchar(500)	product name			
producttb	product_price	float	product price			
	product_image	varchar(300)	product image			

PROJECT MANAGEMENT

Project management involves the planning, monitoring and control of the people, process and events that occur as software evolves from a preliminary concept to an operational implementation. Effective software project management focuses on the four principles: people, product, process and project.

3.1 Functional Point Estimation

Table - 2: Total Degree of Influence

Questions	VAFs				
F1.Does the system require reliable backup and					
recovery?					
Yes, the system require backup of data for further use of	4				
information.					
F2.Are specialized data communication required to					
transfer information to or from the application?					
Communication is required as to confirm selection of					
products.	4				
F3.Are there distributed processing functions?					
Not much	2				
F4.Is performance critical?					
Sometimes it gets critical, when product is selected and is	2				
not found in quantity and quality.					
F5.Will the system run in an existing, heavily utilized					
operational environment?					
Beside some applications, most of the application of	3				
software can run in an existing, heavily utilized operational					
environment.					

TOTAL	50					
the information modified will be kept safe and private.						
Yes, the software facilitate the changes and ease of use and						
ease of use by the user?						
F14.Is the application design to facilitate change and for						
Yes, software is operating system independent.						
different organizations?						
F13.Is the system designed for multiple installations in						
Yes, Conversion of decimal to binary form.	3					
design?						
F12.Are conversions and installations included in the						
made reusable to use existing information.						
Not every part of the code, but some part of the code can be	3					
F11.Is the code designed to be reusable?						
operating system used also affects the internal processing.						
The database maintenance can be a little bit complex and	3					
F10.Is the internal processing complex?						
Inquiries of the product and the selection or rejection of data maintenance can result in complexion.	3					
Yes a lot of time. Inquiries of the product and the selection or rejection of data						
F9. Are the inputs, outputs, files, or inquiries complex?						
changes any of its information.						
maintained via external input is updated as soon as user						
The data that reside within the applications boundary and is						
F8.Are the ILFs updated online?	4					
at admin website and at customers profile.						
Yes, the input data entry will get stored at multiple screen i.e.	4					
operations?						
transaction to be built over multiple screen or						
F7.Does the on-line data entry require the input						
stored in online databases.	5					
The whole software is based on online data entry that is						
F6.Does the system require on-line data entry?						

VALUE ADJUSTMENT FACTOR (VAFs) = Σ fi = 50

Now,

CAF(Complexity Adjustment Factor) = $0.65 + (0.01 * \Sigma fi)$

$$CAF = 0.65 + (0.01 * 50) = 0.65 + 0.5$$

$$CAF = 1.15$$

External Inputs (EIs): 5

(User Login, Product Search, Product Specifications, Order Details, Payment Details)

External Outputs (EOs): 5

(Product Specifications, Order Confirmations, Bill Generation, Feedback, Report Generation)

External Inquiries (EQs): 3

(Fetching Product Details, Fetching Order Details, Calculating Purchase Details)

External Interface Files (EIFs): 1

(Checking Bank/Card Details)

Internal Logical Files (ILFs): 2

(User Table, Product Table)

Table - 3: Unadjusted Function Point

Information	Count	Simple	Average	Complex	Weighing	
Domain					Count	
Value						
External	5	3	4*	6	20	
Input						
External	5	4	5*	7	25	
Output						
External	3	3	4	6*	18	
Inquiries						
Internal	2	7	10*	15	20	
Logical Files						
External	1	5	7*	10	7	
Interface						
Files						
Unadjusted Fu	90					

COMPUTING FUNCTION POINT

To compute function point following relation is used:

$$\label{eq:special} \begin{aligned} \text{FP} &= \text{UFP} \ ^* \ (0.65 + 0.01 \ ^* \ \Sigma \text{fi}) \ \text{OR} \ \text{UFP} \ ^* \ \text{CAF} \\ \text{Now} \ , \end{aligned}$$

3.2 Efforts Estimation

The average productivity for this kind of system = 6 FP/pm

Considering the labour rate = Rs.9000

Cost per FP = 1500

Total Efforts = FP (Calculated) / average productivity

= 103.5 / 6

= 17.25 ≈ **17**

= 17 person-months

3.3 Cost Estimation

Total cost for the project = Total efforts * labour rate

= 17 * 9000

= Rs. 153000

Therefore, Project costing = 1,53,000 Rs

3.4 Risk Table

Table - 4: Risk Table

RISKS	CATEGORY	PROBABILITY	IMPACT
Technical fault and glitches	TE	45%	3
Large no. of user than planned	PS	50%	3
End users may resist the system	BU	45%	2
Delivery deadline will be tightened	BU	60%	2
Loss of Funding	CU	50%	3
Customer will change requirements	BU	80%	2
Technology will not meet expectation	PS	40%	3
Lack of training on tools	ОР	45%	2
Staff inexperienced	ST	65%	2
A huge spike in staff turnover	ST	40%	3
Improper management of tasks	OP	30%	4

IMPACT VALUES –

PS – PROJECT SIZE RISK 1 – Catastrophic

BU – BUSINESS RISK 2 – Critical

TE – TECHNICAL RISK 3 – Marginal

OP – OPERATIONAL RISK 4 – Negligible

3.5 Timeline Chart

Table – 5: Timeline Chart

		Month 1			Month 2			Month 3				Month 4				
Tasks	W1	W2	W3	W4	W1	W2	W3	W4	W1	W2	W3	W4	W1	W2	W3	W4
Complete Project Execution																
Problem Statement																
Proposed Solution																
Proceess Model																
Discussion With Clients																
Supervision and Meetings																
Requirement Analysis																
Use Case Approach																
Data Flow Diagrams																
Data Dictionary																
Sequence Diagram																
Computing FP																
Effort Estimation																
Schedule Estimation																
Cost Estimation																
Risk Table																
Architectural Design																
Pseudocode																
UI Design																
Coding Software																
Implementation																
Testing																
Maintenance																
Documentation																

DESIGN ENGINEERING

The design phase of software development deals with transforming the customer requirements as described in the SRS documents into a form implementable using a programming language.

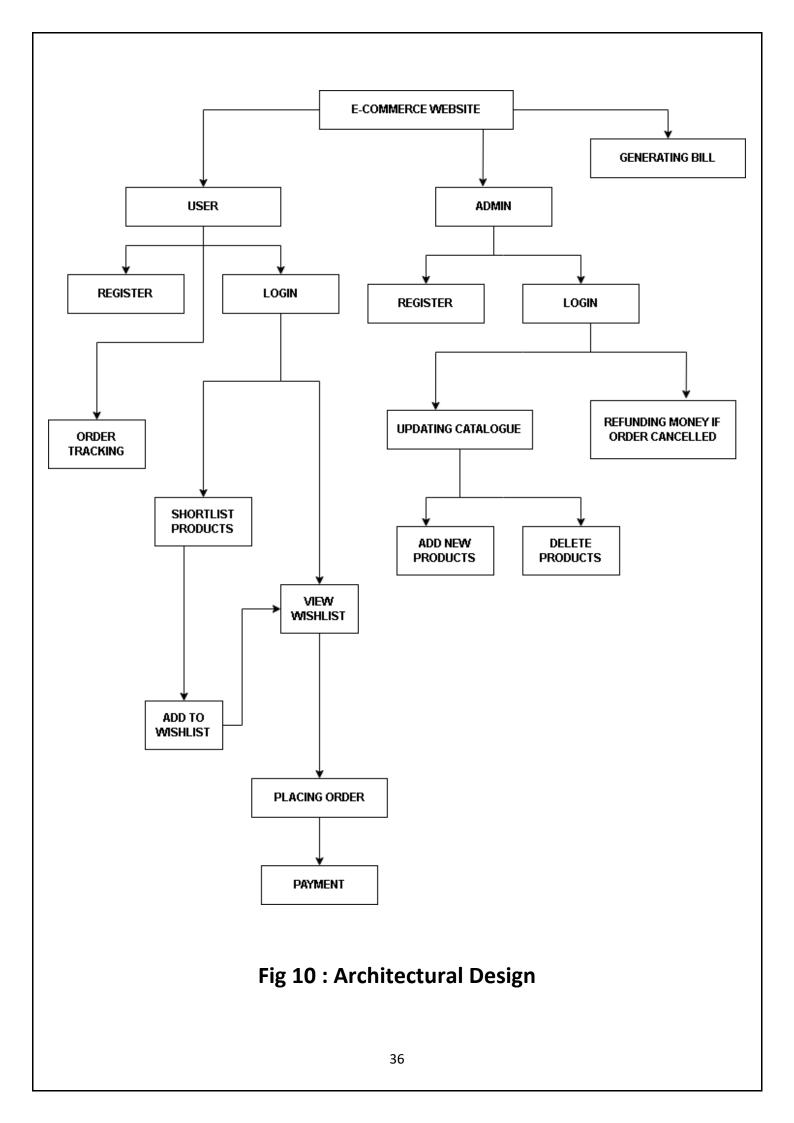
The software design process can be divided into the following three levels of phases of design:

- 1. Interface Design
- 2. Architectural Design
- 3. Detailed Design

4.1 Architectural Design

Architectural design is the specification of the major components of a system, their responsibilities, properties, interfaces, and the relationships and interactions between them. In architectural design, the overall structure of the system is chosen, but the internal details of major components are ignored.

The architectural design adds important details ignored during the interface design. Design of the internals of the major components is ignored until the last phase of the design.



4.2 Coding of a small module

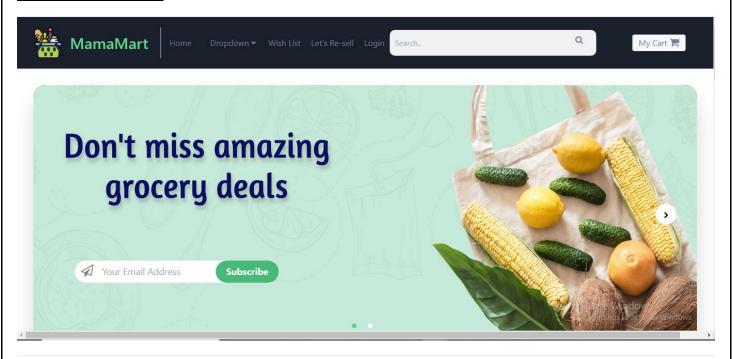
Login Module

```
<?php
session start();
     include("connection.php");
     include("functions.php");
     if($_SERVER['REQUEST_METHOD'] == "POST")
     {
          //something was posted
          $user_name = $_POST['user_name'];
          $password = $_POST['password'];
          if(!empty($user name)
                                      &&
                                                !empty($password)
                                                                         &&
!is numeric($user name))
               //read from database
               $query = "select * from users where user_name = '$user_name'
limit 1";
               $result = mysqli_query($con, $query);
               if($result)
               {
                    if($result && mysqli_num_rows($result) > 0)
                    {
                          $user data = mysqli fetch assoc($result);
                          if($user_data['password'] === $password)
                                     37
```

```
{
    $_SESSION['user_id'] = $user_data['user_id'];
    header("Location: index.php");
    die;
}
echo "wrong username or password!";
}else
{
    echo "wrong username or password!";
}
}
```

4.3 Website Screenshots

Landing Page



Featured Categories













Activate Windows
Go to Settings to activate Windows.







Activate Windows
Go to Settings to activate Windows.

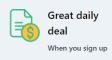










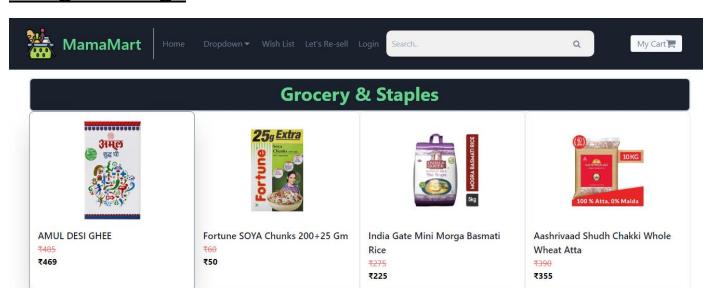




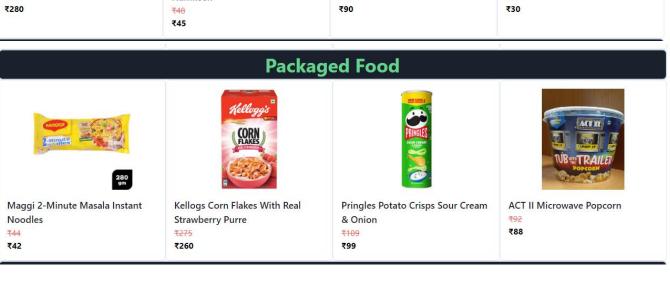




Categories Page







Household Care



Surf Excel Liquid Detergent -Matic, Front Load

₹109



VIM BAR TUB 500G+100G FREE

₹48



Odonil Room Air Freshener Spray - Jasmine Fresh (240 ml) ₹155

₹109



Ezee Liquid Detergent (500 gm)

₹95

Edible Oils



Sundrop Super Lite Advanced -Sunflower Oil

₹1340

₹1310



Pantanjali Fortified Mustard Oil

₹1015



Nature Fresh SoyaBean Oil JAR 5LTR

₹955

₹915



Fortune (Cooking Oil For Healthier Heart) Rice Bran Oil

₹1000

₹880

Masala & Spices



Everest Chole Masala (100 gm)

₹60



Everest Kutilal Red Chilli Powder

₹42



Catch Coriander Powder/Dhania ₹165

₹115



Catch Super Garam Masala

₹65



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Milk & Flavoured Milk Sour Cream and Dips Cheese

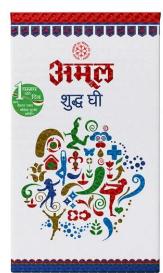
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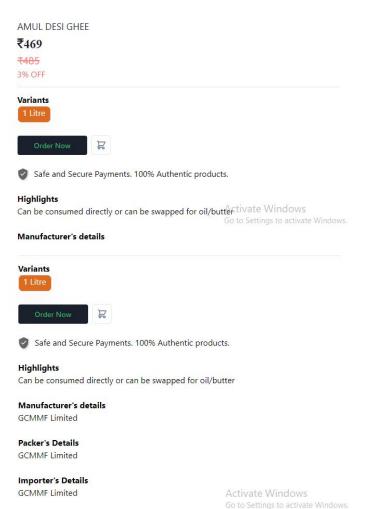
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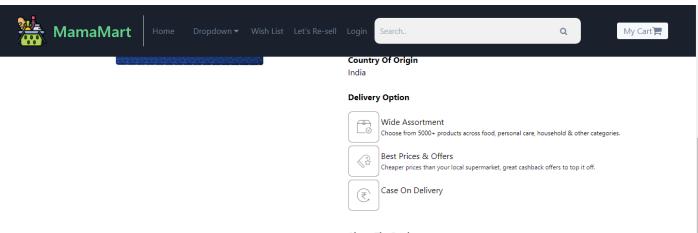
Product Page









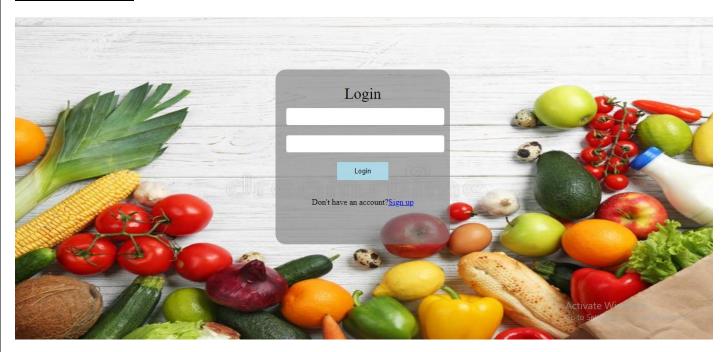


Country Of Origin

Ghee is a class of clarified butter that originated in ancient India. It is commonly used in Indian cooking. Amul Pure Ghee can be swapped for vegetable oil or coconut oil in baked goods or can be used for sautéing and deep-frying. Or simply melt it and spread it on roti, or pour it on vegetables/dal before serving. So go ahead and buy this product online today!

Go to Settings to activate Windows.

Login Page



Singup Page



Shopping Cart

⊞ Shopping Cart





Amul Desi Ghee

食食食食食

Some quick example text to build on the card.

₹519 ₹469

Add to Cart 📜



Fortune SOYA Chunks

食食食食☆

Some quick example text to build on the card.

₹519 ₹50

Add to Cart 📜



India Gate Mini Morga

食食食食食

Some quick example text to build on the card.

₹519 ₹225

Add to Cart



Aashirvaad Shudh Chakki W

会会会会会

Some quick example text to build on the card.

रऽभिन्देश्वर्डेड Windows Go to Settings to activate Windows.

Add to Cart 📜



Nescafe Gold Original Cof

食食食食☆

Some quick example text to build on the card.

₹519 ₹280

Add to Cart 📜



Haldirams Punjabi Tadka N

Some quick example text to build on the card.

₹519 ₹45

Add to Cart



Coca Cola Soft Drink

会会会会会

Some quick example text to build on the card.

₹519 **₹90**

Add to Cart 📜



Sunfeast Dark Fantasy Cho

Some quick example text to build on the card.

₹519 **₹30**

Add to Cart 📜

Activate windows



280 gm

Maggi 2-Minute Masala Ins

Some quick example text to build on the card.

₹519 ₹42

Add to Cart 📜



Kellogs Corn Flakes With

Some quick example text to build on the card.

₹519 **₹260**

Add to Cart



Pringles Potato Crisps So

Some quick example text to build on the card.

₹519 ₹99

Add to Cart 📜

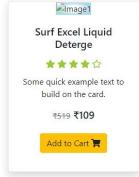


ACT II Microwave Popcorn

Some quick example text to build on the card.

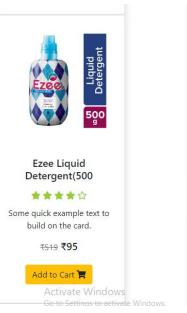
₹519 ₹88

Add to Cart 📜 indows













Some quick example text to build on the card.

₹519 **₹1015**

Add to Cart 📜



Some quick example text to build on the card.

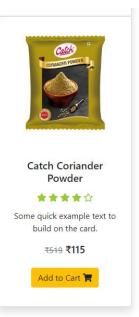
₹519 **₹915**

Add to Cart 📜



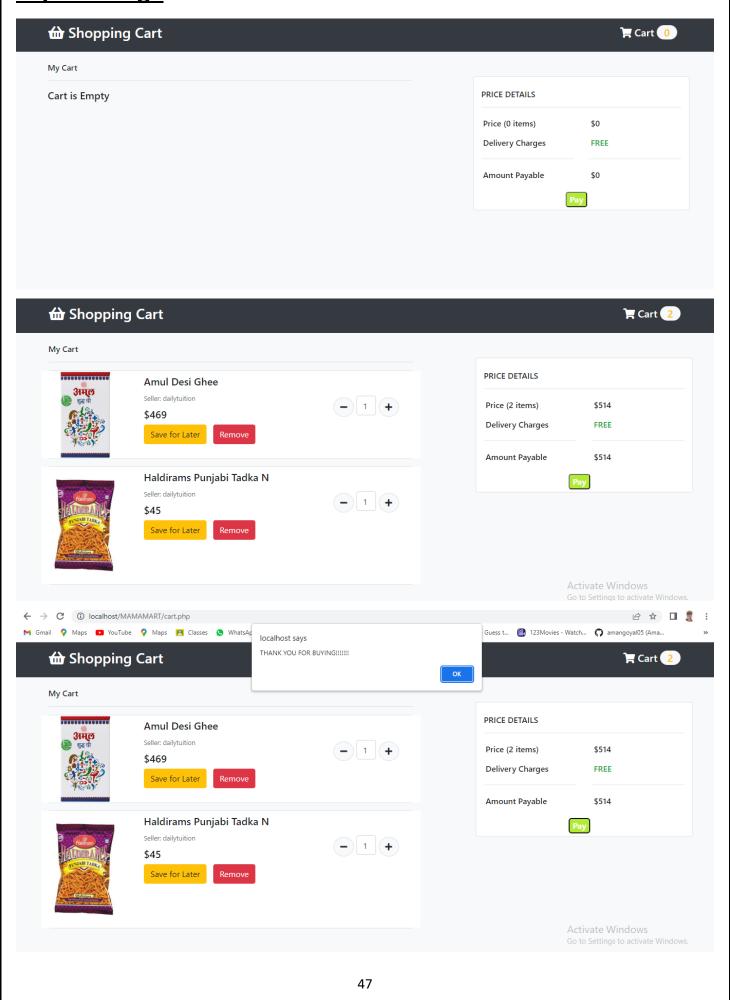








My Cart Page



TESTING

Login:

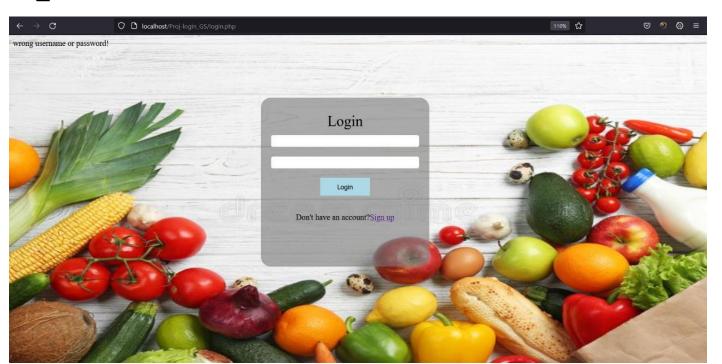
CHECK LOGIN FUNCTIONALITY

CHECK RESPONSE ON ENTERING INVALID USERNAME OR/AND PASSWORD

Table - 6: Test Case

TEST	Description	Input	Expected	Actual	Pass/Fail
CASE			Result	Result	
ID					
TC_01	Username	Incorrect	Wrong	Wrong	Pass
	or/and	username	username or	username or	
	Password	or/and	password!	password!	
	is/are	password			
	wrong		Don't have	Don't have	
			an account?	an account?	
			Sign up	Sign up	

TC_01



CONCLUSION

- > By implementing this website we are getting the more flexibility for the users
- ➤ Which can operate from the home itself by implementing the pay and pickup and pay now options

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