### Discovering Knowledge in Data

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### Chapter 10 Hierarchical and k-Means Clustering

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### Clustering Task

- Clustering refers to grouping records, observations, or cases into classes of similar objects
- Cluster is a collection of records similar to one another
- Records in one cluster are dissimilar to records in other clusters
- Clustering is an unsupervised data mining task. Therefore, no target variable is specified
- Clustering algorithms segment records and maximize homogeneity in subgroups (or segments)
- Similarity to records outside of a cluster is minimized

- For example, Nielsen PRIZM, developed by Claritas, Inc. provides demographic profiles of geographic areas, according to zip code
- PRIZM segmentation system clusters zip codes in terms of lifestyle types. One zip code might belong to more than one cluster.
- Example: Clusters identified for 90210 Beverly Hills, CA
  - Cluster 01: Upper Crust Estates

"The nation's most exclusive address, Upper Crust is the wealthiest lifestyle in America, a Haven for empty-nesting couples between the ages of 45 and 64. No segment has a higher concentration of residents earning over \$100,000 a year and possessing a postgraduate degree. And none has a more opulent standard of living."

Cluster 03: Movers and Shakers

Cluster 04: Young Digerati

Cluster 07: Money and Brains

Cluster 16: Bohemian Mix

- Clustering Tasks in Business and Research
  - Target marketing of a niche product for a small business without large marketing budget
  - Accounting auditing: Segment financial behavior into benign and suspicious categories
  - As a dimension-reduction tool when data set has hundreds of attributes
  - Gene expression clustering, where very large quantities of genes exhibit similar characteristics
- Clustering is often performed as a preliminary step in a data mining process
- Resulting clusters are used as inputs into other data mining techniques such as Neural Networks

- Applying cluster analysis to enormous databases is helpful
- This Reduces the search space for downstream algorithms
- Cluster analysis encounters similar issues faced in classification
  - How to measure similarity
  - How to recode categorical variables
  - How to standardize or normalize numerical variables
  - How many clusters we expect to uncover

- Measuring Similarity
  - In this book, we use <u>Euclidean Distance</u> that measures distance between records

$$d_{\text{Euclidean}}(\mathbf{x}, \mathbf{y}) = \sqrt{\sum_{i} (x_i - y_i)^2}$$

where

$$\mathbf{x} = x_1, x_2, ..., x_m$$
 and  $\mathbf{y} = y_1, y_2, ..., y_m$ 

represent the m attribute values of two records

Other distance measurements include <u>City-Block Distance</u> and <u>Minkowski Distance</u> (q is a general exponent)

$$d_{\text{City-Block}}(\mathbf{x}, \mathbf{y}) = \sum_{i} |x_i - y_i|$$

$$d_{\text{Minkowski}}(\mathbf{x}, \mathbf{y}) = \sum_{i} |x_i - y_i|^q$$

• For categorical variables, we use "Different From" function for comparing the i-th attribute values of a pair of records:

$$different(x_i, y_i) = \begin{cases} 0 & \text{if } x_i = y_i \\ 1 & \text{otherwise} \end{cases}$$

- We may substitute different(x,y) for each categorical attribute in Euclidean Distance function
- Normalizing data enhances performance of clustering algorithms
- Use Min-max Normalization or Z-Score Standardization

Z-Score Standardization = 
$$\frac{X - \text{mean}(X)}{\text{standard deviation}(X)}$$

Min - Max Normalization = 
$$\frac{X - \min(X)}{\max(X) - \min(X)}$$

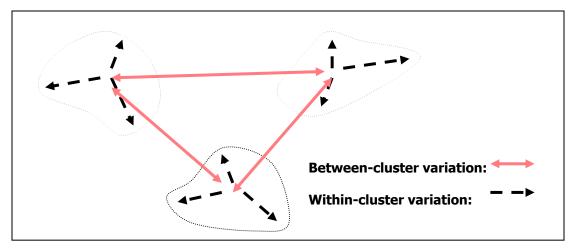


Figure 10.1

- Clustering identifies groups of highly-similar records
- Algorithms construct clusters where <u>between-cluster variation</u>
   (BCV) is large compared to <u>within-cluster variation</u> (WCV)

### Hierarchical Clustering Methods

Clustering algorithms either <u>Hierarchical</u> or <u>Non-Hierarchical</u>

#### Hierarchical

- Treelike cluster structure (dendogram) is created through recursive partitioning (Divisive Methods) or combining (Agglomerative Methods) existing clusters
- Divisive Methods:
- All records initialized into single cluster
- At each iteration, most dissimilar records are split off into a separate cluster (one of the clusters is split into two clusters)
- Eventually, each record represents its own cluster

- Agglomerative Methods
- Each observation initialized to become its own cluster
- At each iteration, two closest clusters are aggregated together
- Number of clusters reduced by one after each step
- Eventually, all records are combined into a single huge cluster
- Agglomerative methods are more popular hierarchical methods, therefore, we focus on this approach.
- Measuring distance between records is straightforward once recoding and normalization are applied
- However, how is the distance between clusters determined?

- Distance Between Clusters
  - Several criteria examined to determine distance between clusters A and B
  - Single Linkage
  - Known as Nearest-Neighbor Approach
  - Minimum distance between any record in cluster A and any record in cluster B
  - Cluster similarity is based on the <u>most similar records</u> from each cluster
  - Tends to form long, slender clusters
  - Sometime heterogeneous records are clustered together

- Complete Linkage
- Known as Farthest-Neighbor Approach
- Maximum distance between any record in cluster A and any record in cluster B
- Cluster similarity based on the most dissimilar records from each cluster
- Tends to form compact, sphere-like clusters
- All records in cluster are within given diameter of other records
- Average Linkage
- Designed to reduce dependence of cluster-linkage to extreme values, such as most similar or dissimilar records

- Measure is the average distance of records in cluster A from records in cluster B
- Resulting clusters have approximately equal within-cluster variability

#### k-Means Clustering

- k-Means clustering algorithm is effective at finding clusters in data
- k-Means Algorithm
  - Step I: Analyst specifies k = number of clusters to partition data into.
  - Step 2: Randomly assign k records to be the initial cluster center locations.
  - Step 3: Each record is assigned to its nearest cluster center.
     Each cluster center "owns" a subset of the records resulting in k clusters, C1, C2, ...., Ck
  - Step 4: For each of the k clusters, find the cluster <u>centroid</u>.
     Then, update each cluster center location to the new value of the centroid
  - Step 5: Repeats Steps 3 − 5 until convergence or termination

- Nearest criterion in Step 3 is typically Euclidean Distance
- Determining Cluster Centroid
  - Assume *n* data points  $(a_1, b_1, c_1), (a_2, b_2, c_2), ..., (a_n, b_n, c_n)$
  - Centroid of these points is center of gravity of these points located at point  $(\sum a_i/n, \sum b_i/n, \sum c_i/n)$
  - For example, points (I, I, I), (I, 2, I), (I, 3, I), and (2, I, I) have centroid

$$\left(\frac{1+1+1+2}{4}, \frac{1+2+3+1}{4}, \frac{1+1+1+1}{4}\right) = (1.25, 1.75, 1.00)$$

#### Termination

- k-Means algorithm terminates when centroids no longer change. In other words, for k clusters,  $C_1$ ,  $C_2$ , ....,  $C_k$ , all records "owned" by each cluster center remain in that cluster.
- Convergence criterion may also cause termination
- For example, no significant reduction in mean squared error (MSE):

$$MSE = \frac{SSE}{N - k} = \frac{\sum_{i=1}^{k} \sum_{p \in C_i} d(p, m_i)^2}{N - k}$$

where SSE represents the sum of squares error,  $p \in C_i$  represents each data point in cluster  $i, m_i$  represents the centroid (cluster center) of cluster i, N is the total sample size and k is the number of clusters

- Clustering algorithms seek to construct clusters of records such that the between-cluster variation is large compared to the withincluster variation
- Analogous to Analysis of Variance (ANOVA), we define a pseudo-F statistic:

$$F_{k-1,N-k} = \frac{MSB}{MSE} = \frac{SSB/k - 1}{SSE/N - k}$$

where MSE is defined as above, MSB is the mean square between, and SSB is the sum of squares between clusters, defined as

$$SSB = \sum_{i=1}^{k} n_i \cdot d(m_i, M)^2$$

where  $n_i$  is the number of records in cluster  $i, m_i$  is the centroid of cluster i, and M is the grand mean of all the data

- MSB represents the between-cluster variation and MSE represents the within-cluster variation
- "Good" cluster has large pseudo-F statistic where the between cluster variation is large, compared to within-cluster variation
- As K-means algorithm proceeds, MSB increases, MSE decreases, and F increases

### Example of k-Means Clustering at Work

• Assume k = 2 to cluster the following data points

a	b	с	d	e	f	g	h	
(1, 3)	(3, 3)	(4, 3)	(5, 3)	(1, 2)	(4, 2)	(1, 1)	(2, 1)	

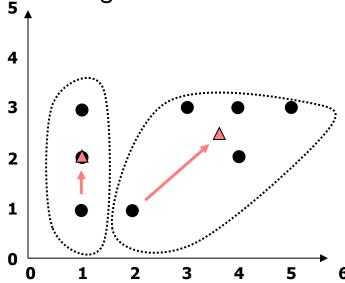
- Step I: k = 2 specifies number of clusters to partition
- Step 2: Randomly assign k = 2 records to be the initial cluster centers

For example,  $m_1 = (1, 1)$  and  $m_2 = (2, 1)$ 

- First Iteration
  - Step 3: For each record, find nearest cluster center
     Euclidean distance from points to m<sub>1</sub> and m<sub>2</sub> shown

Point	a	b	с	d	e	f	g	h
Distance from m <sub>1</sub>	2.00	2.83	3.61	4.47	1.00	3.16	0.00	1.00
Distance from m <sub>2</sub>	2.24	2.24	2.83	3.61	1.41	2.24	1.00	0.00
Cluster Membership	C <sub>1</sub>	C <sub>2</sub>	C <sub>2</sub>	C <sub>2</sub>	C <sub>1</sub>	C <sub>2</sub>	C <sub>1</sub>	C <sub>2</sub>

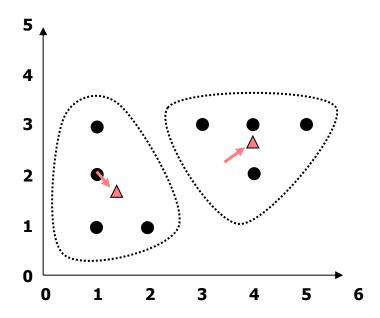
- Step 4: For each of the k clusters, find the cluster centroid,
   then update the location of each cluster center to the new centroid
- Cluster I = [(1 + 1 + 1)/3, (3 + 2 + 1)/3] = (1, 2), Cluster 2 = [(3 + 4 + 5 + 4 + 2)/5, (3 + 3 + 3 + 2 + 1)/5] = (3.6, 2.4)
- Figure shows the movement of cluster centers m1 and m2 (triangles) after first iteration of the algorithm



- Step 5: Repeats Steps 3 4 until convergence or termination
- Second Iteration
  - Repeat procedure for Steps 3 − 4
  - Again, for each record find nearest cluster center  $m_1 = (1, 2)$  or  $m_2 = (3.6, 2.4)$
  - Table below shows how h moved to cluster I

Point	a	b	c	d	e	f	g	h
Distance from m <sub>1</sub>	1.00	2.24	3.16	4.12	0.00	3.00	1.00	1.41
Distance from m <sub>2</sub>	2.67	0.85	0.72	1.52	2.63	0.57	2.95	2.13
Cluster Membership	C <sub>1</sub>	C <sub>2</sub>	C <sub>2</sub>	C <sub>2</sub>	C <sub>1</sub>	C <sub>2</sub>	C <sub>1</sub>	C <sub>1</sub>

- Cluster centroids updated to  $m_1 = (1.25, 1.75)$  or  $m_2 = (4, 2.75)$
- After Second Iteration, cluster centroids shown to move slightly



- Third (Final) Iteration
  - Repeat procedure for Steps 3 4
  - Now, for each record find nearest cluster center  $m_1 = (1.25, 1.75)$  or  $m_2 = (4, 2.75)$
  - This time, no records shift cluster membership
  - Centroids remain unchanged, therefore algorithm terminates

