

JOSE JESUS ALARCON CHACON

FIELD SERVICE ENGINEER / IMAGING SYSTEMS ENGINEER

CONTACT INFORMATION

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OBJECTIVE

Professional performance in customer satisfaction solving problems related to technical issues with radiologist imaging & nuclear medical systems. High-capacity engineer to learn new skills and information about technology topics and fast adaptation to them.

EXPERIENCE

Kansas City, KS ; USA
May 2024 - Present

FIELD SERVICE ENGINEER
BLOCK IMAGING

Diagnostics, preventive & corrective maintenance, and monitoring of Philips imaging systems:

- CT: Philips Brilliance 64, Philips Ingenuity 128, Philips Big Bore
- Cath Lab: Philips Azurion M20, Philips Allura Xper FD10, Philips Allura Xper FD20
- MR: Philips Achieva 1.5T

Manchester, CT ; USA
Jan 2023 - May 2024

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TTG IMAGING SOLUTIONS

Diagnostics, preventive & corrective maintenance, network and DICOM advanced configuration settings of Nuclear Medicine Systems :

- PET/CT : GE Discovery 690, Siemens Biograph TruePoint and MCT
- SPECT : D-Spect Series, Philips CardioMD, DDD CorCam, GE Infinia, GE Millennium, GE Ventri, Philips Forte, Siemens Symbia S, ADAC Vertex Solus

TTG Training Center certification :

- PET/CT : GE Discovery 690, Siemens Biograph TruePoint
- SPECT : Siemens Symbia S

D-Spect Series OEM training by Spectrum Dynamics Medical Sarasota, FL

Chihuahua, Chihuahua; Mexico
Sep 2013 - Dec 2022

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PHILIPS HEALTHCARE

High experience in remote support, diagnostics, installation, preventive & corrective maintenance, network and DICOM advanced configuration settings in Philips imaging systems as :

- CT (Computed Tomography) : Brilliance Family, Access CT, Ingenuity 128, IQon Spectral CT
- Positron Emission Tomography/Computed Tomography PET/CT : Gemini TF16 and 64
- Magnetic Resonance (MR) : Intera 1.5 and 3T, Achieva 1.5 and 3T, Ingenia 1.5 and 3T
- Interventional Radiology (IR) as Cath Lab systems, MobileC-arm, Fluoroscopy systems : Allura Xper FD20, Azurion M20, BV Family BV Endura and BV Pulsera, Zenition 50 and 70, Juno DRF, Duodiagnost
- Cardiovascular workflow solution : Xper Information Management (Xper IM)
- Digital Radiography (DR) , Traditional Xray systems and Mobile Xray systems : DigitalDiagnost 4, Duradiagnost 4.0 and 4.1, BuckyDiagnost FS, Compacto Plus, Mobilediagnost wDRR1& R2, Practix Mobile systems
- Mammography : MicroDose L30, L50 & L50U
- Ultrasound systems (US) : Epiq, Affiniti, InnoSight, ClearVue, iE33, HD Series, Envisor
- Diagnostic Informatics : MR and CTExtended Workstations, Intellispace Breast, Intellispace Portal

OEM trainings:

- PET/CT : Gemini TF Series
- MR :

- Intera & Achieva

- Achieva to Ingenia Update

- Brilliance :

- Brilliance/Ingenuity/ICT Family Gateway

- CT Basics

- Interventional Radiology :

- BV Endura & BV Pulsera

- DuoDiagnost

- Digital Radiography and Xray systems :

- BuckyDiagnost

- MobileDiagnost WDR R1 & R2

- XrayBasics 2

- Mammography : MicroDose L30, L50 & L50U

- Ultrasound :

- iE33/iE22 systems

- HD Series & Envisor

- Epiq & Affiniti

- Diagnostics Informatics : Intellispace Portal R11

Use of specific tools for radiation sensing, firmware programming, electrical analysis and signals measurement as:

- Xray sensor (RaySafe X2)
- Electrical Safety tester (Gossen Metrawatt, Fluke)
- JTAG programming kit (Xilinx)
- EKG simulator
- Oscilloscope
- Multimeter

Management of administrative tools as:

- ServiceMax (desktop and mobile version)
- WorkDay platform
- TEDS, Philips Learning Center& Philips University (For training certifications)
- Microsoft Outlook email & Microsoft Teams (meetings) Excel, Word
- SAP Concur (Travel Reports and Expenses)
- Salesforce platform (cases creation and follow, escalations)

Hermosillo, Chihuahua; Mexico
Nov 2011 - Sep 2013

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GE HEALTHCARE

Diagnostics, installation, preventive & corrective maintenance, network and DICOM advanced configuration settings to Ultrasound systems and bone densitometers as well.

OEM training certified in :

- Logiq Family : Alpha200, P5, C3, C5
- Voluson : 730, E8, S6
- Vivid i
- Lunar Prodigy Bone Densitometer

EDUCATION

Chihuahua, Chihuahua; Mexico
Aug 2017 - Dec 2019

Administrative Engineering Master Degree

Universidad La Salle Chihuahua

Ungraduated

Chihuahua, Chihuahua; Mexico
Aug 2006 - Dec 2010

Electromedical Engineering Bachelor Degree

Universidad La Salle Chihuahua

Chihuahua, Chihuahua; Mexico
Aug 2003 - Aug 2006

High School Diploma

Instituto La Salle Chihuahua

LANGUAGES

English
Advanced

Spanish
Native

SKILLS

Communication & Customer Interaction
Computer, Devices, Software
Fast Learning
Teamwork

Imaging Systems Technical Analysis
Problem Solving
Planning Of Day Activities