

# Ankit Sharma

## Business Analyst

New Delhi, 110070 • +918368788853 • ankit9818.sharma@gmail.com • <https://www.linkedin.com/in/ankit-sharma-ba141714b>

Experienced Business Analyst with 3 years of expertise in end-to-end software development and implementation. Proficient in Agile methodologies, I excel at leading requirements gathering, crafting user stories, managing backlogs, project and stakeholder management. Additionally, I have a strong background in user acceptance testing, gap analysis, technical design, and driving innovation in process enhancements.

### WORK EXPERIENCE

---

#### Dev Business Analyst

July 2022 – Present

Infor – Hyderabad, India

My substantial software development experience is defined by a consistent track record of providing industry-standard solutions. In addition, I have worked extensively with APIs, Digital Assistant, AI, and Robotic Process Automation (RPA), which have significantly contributed to outstanding customer outcomes. I am/have:

- Proficient in conducting root cause analysis to identify business problems and use-cases
- Skilled in formulating user stories based on user personas and detailing business requirements
- Experienced in collaborating with business, UX and technical teams throughout the software development cycle lifecycle
- Adept at creating concise documentation and designing comprehensive test cases that consistently exceed quality standards.
- Accomplished in stakeholder (internal and external) engagement and effectively delivering key product releases while also designing efficient methods to incorporate feedback.
- Contributed to enhancing products/content for ERPs such as HCM/WFM by interpreting regulatory requirements and providing clear inputs to the development team, resulting in successful product implementations.
- Created comprehensive technical documentation and release training content for end-users, enhancing product adoption.

I also led projects honored with the **Status Award** and **SuperNova Award**, setting industry benchmarks.

### EDUCATION

---

#### Bharati Vidya Peeth University (IMED)

2020 – 2022

Pune, Maharashtra.

Master of Business Administration— Marketing and Human Resource (9.42/10 CGPA)

### Projects

---

#### INFOR HCM-T2V

July 2022 – Present

Infor – Hyderabad, India

### SKILLS

---

**Business:** Business analysis, requirements gathering, stakeholder management, project management, use-case and gap analysis, software process improvement, agile methodologies, scrum, quality assurance, business and technical documentation, JIRA

**Technical:** Rest API's, SQL, code reading comprehension

**General:** Communication, critical and analytical thinking, creative problem solving, decision making, MS Office 365