Shayan Afzal
Network Engineer

CONTACT

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Location:
Kuala Lumpur, Malaysia

QUALIFICATIONS

Bachelor's in Computer Science
Virtual University of Pakistan

IT Career Trainings/Certificates

- Certified **Cisco CCNP (Enterprise)** - 2023
- Certified Cisco CCNA (R&S) - 2017
- Certified **Microsoft Windows Server MCSA** 2012/2016
- Certified **Microsoft Windows Server MCSE** 2012
- **HUAWEI HCIA/HCIP** (R&S) certified
- **Fortinet NSE 4 Training**
- Certified **EC- Council CSCU Cyber Security**

Vendors Hands-on Work:

- **Cisco**
- **Juniper**
- **Aruba**
- **Arista**
- **Fortinet**
- **Palo Alto**
- **Nexus**
- **Dell Servers**
- **HP Servers**
- **Microsoft Servers**

OBJECTIVE STATEMENT

System Services focused Technical Support Specialist with 5 years plus career experience in Network/System support and management environments. Highly adept in systems analysis diagnostics and troubleshooting and conflict resolution. Exhibits excellent organizational and problem-solving skills. Works well in team environments and displays strong work ethic.

EXPERIENCE

Datacom Systems, Malaysia
As **Network Engineer**
Nov 2022 – Continue

- Installation, deployment and troubleshoot network devices
- Health Monitoring through Network Monitoring Tools
- Management of Wireless Access Points
- Level 1/Level 2 Support
- Routers/Switches Management & Firmware Upgrades
- Cherwell ticket handling & hygiene
- Follow the Change Management & SLAs
- Testing infrastructure & Workplace
- Troubleshooting tools
- Internetworking
- Network Security
- Testing infrastructure & Workplace
- Access Control System
- Managing devices of Cisco, Juniper, Huawei, Fortinet, Arista, Nexus Etc
- Hardware Management
- IP Core Management
- IT Management tools

Virtual Network Solution SDN BHD

July 2020 – Nov 2022 As
Network Engineer & Senior Network Engineer

As **Network Engineer**
As a Network Engineer. My duties are to implement, configuring the new Network infrastructure equipment, incident resolution in the firm as well as to give the IT support to the End-user queries. Moreover, help out the juniors in their tasks and train them according to the infrastructure. There were my major duties:

TECHNICAL SKILLS

- Router/Switches implementation, deployment & administration
- Remote Access Services
- Firewalls Management & Administration
- Windows Server 2012/16
- Linux Flavors
- Cloud Management
- Firewall
- Fortinet Firewall
- Excellent Customer support
- Collaboration with team for critical incidents
- End-user support & management
- Active Directory
- Veeam Backup & Replication
- LAN Sweeper
- Microsoft Outlook

- Deploy and troubleshooting of IT hardware and software

- Network Switches
- Domain Controller
- Remote Administration
- Microsoft Windows Server 2012/2016
- End-User Support Security
- Troubleshooting of Printers, Scanners, Laptops etc.
- Documentation of IT Administration
- Disaster Recovery
- Cisco Switching
- Implementation and configuring IT Equipment

PROFESSIONAL SKILLS

- Troubleshooting tools
- Internetworking
- Network Security
- Testing infrastructure & Workplace
- Access Control System
- Cisco, Juniper, Huawei Equipment
- Hardware Management
- WLAN (Ad-hoc)
- IP Core Management
- IT Management tools
- software, hypervisor, configuration, infrastructure, and usability issues
- Domain Controller
- Maintains the inventory of IT assets
- Cisco LAN Switches deployment
- Installation and set-up of routers and switches
- Responsible for troubleshooting of networking equipment
- Creation and delivery of training materials and support to staff on customer sites
- Familiar with the setup and basic configuration of Cisco 2950, 2960, 3550, 3560 3850 Switches etc
- Implementation of HSRP, DHCP, DNS, FTP, TFTP
- Design and implementation of LAN/WAN, using Cisco routers, hubs and switches
- Using shared folder permissions, implemented security for network resources
- Network Security & Monitoring
- Firewalls Management

PROJECTS

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- Domain Controller – Win Server 2019
- CentOS 7 as Server
- Cisco WLC, Meraki Switches fresh installation and management for one of the bank
- Huawei Switches & Fortigate Firewall Deployment
- Deployed Network Equipment
- Filer Server Implementation

- Team Player
- Leadership
- Good Communication skills
- Good Customer Handling skills
- Self-Motivated
- Time Management