

Eddy CHIMI

• E-Mail: chimieddy@gmail.com Tel.: 832.206.8446

Professional Summary

Analytical and detail-oriented Business Analyst with proven expertise in bridging the gap between technical and business teams to deliver governance-driven solutions. Skilled at gathering and documenting requirements, collaborating with engineering teams, and implementing governance policies that enhance compliance, security, and cost efficiency in cloud environments. Adept at data analysis, dashboard reporting, and facilitating standards documentation and lifecycle management. Brings a strong background in stakeholder engagement and operational excellence, with additional retail business process experience at DSW enhancing customer-centric, compliance, and efficiency mindsets.

Professional Experience

DSW (Designer Shoe Warehouse)

Business Analyst / Cloud Governance - 05/2025 – present

- Serve as the primary liaison between cloud governance teams, platform owners, ServiceNow teams, and CIS stakeholders to translate business needs into technical requirements.
- Collaborate with engineering teams to design and define clear requirements for delivering **policy as code** solutions for compliance detection, notification, and reporting.
- Facilitate the development, documentation, and approval of cloud governance standards and rules, ensuring alignment with organizational compliance objectives.
- Partner with platform/rule owners to manage exceptions when compliance standards cannot be met, ensuring proper documentation and review.
- Analyze governance dashboards and compliance reports to identify trends, inefficiencies, and risks, presenting actionable recommendations to leadership.
- Develop and distribute educational guidance documents promoting cloud governance principles and best practices.
- Promote a culture of accountability, transparency, and continuous improvement within cloud governance processes.

Centers for Disease Control and Prevention (CDC) – Atlanta, GA

Power BI Developer | Nov 2022 – Present

- Documented and refined requirements for system updates and process enhancements, ensuring alignment with both compliance policies and customer service objectives.
- Collaborated across operations, inventory, and IT teams to ensure data accuracy, process compliance, and operational efficiency in retail workflows.
- Partnered with cross-functional teams to analyze point-of-sale and inventory management reports, identifying inefficiencies and proposing cost-saving measures.
- Trained staff on new operational procedures, emphasizing compliance, accuracy, and customer satisfaction.
- Created and maintained operational performance dashboards, leveraging data analysis to inform decision-making and improve KPIs.
- Acted as a liaison between store leadership and corporate teams to streamline communication and facilitate problem resolution.

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 - Applied **data governance practices** including MDM integration, metadata cataloging, and lineage documentation.
 - Led migration from on-prem SQL Server ETL workflows to hybrid cloud architecture using Azure Data Factory and Fabric Lakehouse.

Morgan Stanley – Dallas, TX

Power BI Developer | Jan 2021 – Nov 2022

- Translated business needs into detailed reporting requirements and built scalable BI dashboards.
- Delivered SQL and Power BI solutions for financial forecasting and risk analysis, reducing manual reporting efforts.
- Partnered with cross-functional teams to standardize reporting practices and improve data quality assurance.
- Built and maintained ETL processes to extract, transform, and load large datasets for business reporting.
- Collaborated with cross-functional teams to define data requirements and optimize analytical models.
- Monitored and resolved data quality issues, ensuring reliable and accurate reporting for operational teams.

FedEx

SQL Server DBA / Power BI Developer | Nov 2016 – Dec 2020

- Developed and optimized SQL queries and dashboards for logistics and operational metrics.
- Improved performance and usability of reports through better data models and user interface enhancements.
- Conducted end-user support and delivered documentation for data-driven business decisions.

Technical Skills

- Tools: Power BI, ServiceNow, Azure, Excel (Advanced), SQL
- Cloud: Azure Governance, Compliance Dashboards, Policy as Code Concepts
- Methodologies: Agile/Scrum, Requirements Gathering, Documentation Standards

Education & Certifications

- B.S. in Electromechanical Engineering
- Microsoft Power BI Certification – March 2024
- Microsoft Certified: Data Analytics Course with Generative AI