

Md. Shahi Dullah

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SUMMARY

Accomplished as a technical leader with over 11 years of software engineering experience, including 8+ years in leading and mentoring cross-functional teams. Proven track record of delivering scalable, cloud-native solutions using Azure, AWS, Kubernetes, and Docker, while driving engineering excellence and continuous improvement. Adept at building high-performing teams, transforming legacy systems, and managing full SDLC in agile environments. Seeking a new higher leadership role to take more challenges for innovation, empower teams, and align technical strategy with business outcomes.

CORE COMPETENCIES

- **People Leadership:** Team building, mentoring, performance management, cross-functional collaboration
- **Project Ownership:** End-to-end delivery, stakeholder communication, backlog grooming, agile ceremonies
- **Cloud & DevOps:** Azure (AKS, Service Bus, Functions, App Services), AWS (ECS, Lambda), Kubernetes, Docker, CI/CD
- **Architecture:** Microservices, Event-Driven Design, CQRS, DDD, Scalable System Design
- **Tech Stack:** .NET Core, C#, NodeJS, SQL, MongoDB, Kafka, Angular, ReactJS, Git, Octopus, PowerShell

PROFESSIONAL EXPERIENCE

Tech Lead – Chubb Insurance

Working as a tech lead, scrum master and dev ops including backend development, and Azure specialist. My responsibilities include system architecture, enhancing the platform to accommodate multiple countries and making a dynamic platform with the latest technologies. Migrated their monolithic BE and FE application to microservice and micro-frontend architecture.

June 2024 – Present

- Leading technical delivery for core insurance platform with teams distributed across Asia
- Migrated monolithic systems into microservices and micro-frontend architectures
- Supervised AKS/Kubernetes infrastructure and CI/CD pipelines
- Facilitated design reviews, pair programming, and agile ceremonies
- Provided architectural guidance and acted as a liaison between business and dev teams

Senior Platform Engineer II – Inscale Asia (TimeLog)

Worked as a senior backend .Net Developer to improve their core platform, migrating their legacy to latest technologies such as Latest .NET version, ReactJS, microservices, SSO, AAD and also helping support the team for their live environment.

July 2023 – May 2024

- Spearheaded .NET and React-based modernization of a legacy VB system
- Introduced clean code practices, CI pipelines, and GitHub Copilot for smart development
- Designed backend services with clear domain boundaries and helped implement SSO and AAD
- Led backend squad and helped align technical debt remediation with sprint goals

Lead of Technical Leads – Ezyhaul Sdn Bhd

Worked as a tech lead including backend development, and Azure specialist. My responsibilities include system architecture, enhancing the platform to accommodate multiple countries, overseeing scrum teams, managing their Azure environment, code reviews, hands-on development in .NET, Angular & deployment and production support.

May 2022 – July 2023

- Managed a global engineering team supporting logistics platforms across 5 countries with 50+ engineers
- Architected and led backend development for a logistics platform
- Mentored Leads to achieve the goal and launch application in several countries
- Defined release processes and guided the team on observability, monitoring, and rollback strategies
- Established OKRs for the team and drove initiatives for system observability and incident response

Development Lead – Petronas Digital (via Skill Quotient Resources)

Worked as a full stack development lead, scrum master and dev ops where we followed micro service architecture. Done lots of system integration. Developed a fully automated license management software where I have integrated CTOS, OpenText and full payment integration like FPX by using several technologies like .NET Core, .NET MVC, Angular, SQL Server etc.

Dec 2019 – Mar 2022

- Built license and document management systems using .NET Core, Azure, and Angular
- Owned cloud deployment strategies and implemented Azure DevOps pipelines
- Supported multiple integrations with external systems like CTOS and FPX
- Fostered agile practices and improved team delivery cadence through sprint retrospectives

Software Engineer → Head of Technology – Secure Link Services BD Ltd

Began my career at this company as a developer and later advanced to roles as a technical lead overseeing two large departments. Throughout my time there, I gained experience in full-stack development and improved my skills in various areas such as DevOps, core development, team leadership, and architecture.

Dec 2013 – Nov 2019

- Advanced through roles from engineer to lead, eventually overseeing 2 development teams with 30+ engineers
- Built fintech, HRIS, and insurance systems using microservices and event sourcing
- Managed AWS ECS and Kubernetes deployments, DevOps automation, and architecture planning
- Taken several classes in office learning hub
- Championed code quality, onboarding programs, and internal tooling improvements

KEY PROJECTS

Digital Freight Platform

- Designed and delivered a cloud-based logistics platform with multi-tenant support
- Technologies: .NET Core, Angular, CosmosDB, Redis, AKS, Azure DevOps
- Focused on scalability, performance tuning, and async patterns for large data flows

FinTech Integration Platform

- Migrated a whole manual process to fully digital platform with eSignature
- Connected Swiss insurance firms and banks via secure APIs and OAuth2
- Used RabbitMQ, CQRS, DDD for robust transactional design
- Deployed services using Kubernetes and maintained secure CI/CD pipelines

EDUCATION

Rajshahi University of Engineering & Technology - 4 Year B.Sc. (Hons.) in Computer Science & Engineering (2009 – 2013).

ACHIEVEMENTS

- Mentored 50+ engineers across multiple countries
- Finalist – DUIT Software Contest, EATL Mobile App Challenge
- Active contributor in team ceremonies and internal tech talks
- Implemented team onboarding and training processes
- Completed several courses on Tech items, Cloud, Devops & people management