



Says



Thinks

What are their wants, needs, hopes, and dreams?  
What other thoughts might influence their behavior?

What do patients at Health Hub Medical Clinic say?

What might be going through their minds?

This can include their concerns, questions, or feedback.

This can encompass their worries, expectations, or goals related to their health.

preparation and maintenance of ZOHO books for health hub medical clinic

KANNAN  
SUDHARSUN  
R.Harish Kumar  
MUJITH KUMAR

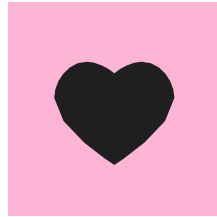
This could involve checking in, filling out paperwork, or symptoms with medical staff

This can range from anxiety or fear to relief or comfort.



Does

What behavior have we observed?  
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?  
What other feelings might influence their behavior?