# Amidou Kante

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#### WORK EXPERIENCE

## WilmerHale – New York, NY

Desktop Support Specialist Intern, August 2016 – January 2017

- Provided front-line hardware & software support for the firm's 300+ attorneys and staff at the desktop, smartphone, and remote
  access level related to WilmerHale's compliance policies
- Followed up on calls escalated from the Helpdesk as well as assist in diagnosing and resolving systemic issues with the IT team
- Coordinated the distribution of at least 50 hardware devices such as laptops, mobile devices, and tablets, monthly
- Set up and managed at least 10 AV conferences daily, while also conducting weekly check-ins in all the conference rooms to ensure rooms are compliant with firm standards
- Actively tracked, diagnosed, and resolved over 600 hardware, software, and network issues for clients and customers through Assyst Ticketing System
- Proven experience working directly with senior executives, and partners such as VP, SVP, EVP, and C-Level executives

#### PERSONAL PROJECTS

# **KanteCloud Music Player**

HTML, JavaScript/ES6, React.js, Sass, RESTful Services - <a href="https://kantelabs.github.io/KanteCloud/">https://kantelabs.github.io/KanteCloud/</a>

- Developed an online music player using SoundCloud's API, that allows users to either search for various audios tracks or requests a certain genre, and then load over 100 results
- Built by using the React framework to give users a seamless and rich Internet experience, and designed with SASS to create an eye-catching and functional program across various platforms
- Users can also authenticate their accounts to load their favorite, liked or uploaded tracks, with an ability to add or remove tracks from their profile

## **Instagram Web Application**

HTML, CSS, JavaScript, ¡Query, RESTful Services - https://kantelabs.github.io/TweetGram/

- Developed a web app that is a functional and improve version of Instagram's current desktop website, and can request and loading the 20 most recent media from 5 sandboxes
- Created with Instagram's API, jQuery, and RESTful Services with planned features such as rewriting the website in React and ES6, to create a better user experience, website design, and layout

#### **Rick Owens Website Redesign**

HTML, CSS, Bootstrap – <a href="https://kantelabs.github.io/Rick-Owens/">https://kantelabs.github.io/Rick-Owens/</a>

- Designed a minimalistic version of the Rick Owens website, using responsive design and media queries, while keeping the image of the brand intact
- Optimized over 150 web assets for optimal speed and performance on desktop and mobile devices, while also using Balsamiq to
  design the user interface and layout of the website

### **EDUCATION**

# **Year Up** – New York, NY

Information Technology Student, March 2016 – February 2017

Obtained 200+ hours of hands-on training in Information Technology as part of a one-year career development program, which
includes six months of college-level courses and professional training followed by a six-month internship (which was at
WilmerHale)

## **University of Connecticut** – Storrs, CT

Computer Science, August 2013 – May 2015

Merit scholarship recipient, and selected development courses include MATLAB and JAVA, and received 24 credits

#### **SKILLS**

- Proficient: HTML5, CSS3, SASS, JavaScript, jQuery, JSON, AJAX
- Familiar: React.js, Node.js, Python, Git, ES6, Express, MongoDB
- Frameworks/Tools: NPM, Bootstrap, Foundation, Pure, Google Material Design, Google Analytics, AWS, Balsamiq Wireframing, Sublime, GitHub, Heroku
- Other: Jasmine Unit Testing, RESTful APIs, UI/UX, Responsive Web Design, SEO, Cross Browser Combability and Adobe Photoshop, Experience Design