

YAW SARFO MARFO

Business & Tech Consultant

Contact

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Education

- **Certification in Fashion Design & Illustrations**, Rihs College of Design-**2025**
- **120 Hour TEFL Certification in Teaching English**, TEFL Professional Institute-**2024**
- **Professional Certificate in Fullstack Web & Mobile Development**, OpenLabs Ghana, NIIT -**2022**
- **Professional Certificate in Python Programming**, OpenLabs Ghana, NIIT -**2022**
- **Executive Masters in Alternative Disputes Resolution**, Institute of Paralegal Training and Leadership Studies --**2016**
- **Bachelor of Science in Administration, Accounting Option**, University of Ghana --**2015**
- **WASSCE, Business Studies**, Sunyani Senior High --**2011**

Profile

Dedicated technical consultant with diverse operational experience in both IT development and business intelligence analysis. Several years of experience creating customized solutions to address specific customer requirements, improve overall productivity, and dramatically increase efficiency. Extensive IT and network experience including building a complete system architecture from the ground up to meet specific client requirements. Safo is a versatile technology consultant with a passion for leadership, problem solving, and producing valuable insights for clients utilizing data and new technologies while fostering innovation, collaboration and the development of peers.

Professional Experience

HEAD, MOBILE & ELECTRONIC BANKING; LOAN OFFICER
Kantanka Financial Cooperative Society – Achimota, GR

JUN 2020
–TO DATE

- Reviewing, authorizing and recommending loans for approval. Assessing the risk of Loan applicants.
- Coordinating with our mobile bankers to enabling customers to access banking services easily, quickly and conveniently anytime, anywhere.
- Lead and oversee the Mobile Banking department, responsible for providing seamless and secure electronic banking services to customers.
- Collaborate with cross-functional teams, including IT, operations, and marketing, to ensure smooth integration and operation of electronic banking systems.

COMPUTER PROGRAMMER & IT SUPPORT SPECIALIST
Blackmind Technology & Partner Firms– Accra, GR

JUNE 2019
--To Date

- Developed, maintained, and optimized websites and digital platforms for internal and client projects.
- Designed and deployed custom software solutions tailored to business needs, improving operational efficiency.
- Provided IT support services including troubleshooting, system updates, server management, and software installations.
- Researched and adopted emerging IT trends, including Artificial Intelligence applications, to innovate solutions.
- Delivered consultation and support on digital transformation projects, focusing on system integration and automation.
- Created and managed web animations and interactive features for enhanced user experience and engagement.
- Conducted staff training and technical support sessions to improve technological adoption across organizations.
- Ensured regular system backups, software updates, and data recovery plans were in place and functional.

Core Values



IT Proficiency

- JavaScript
- HTML 5
- CSS 4
- Bootstrap 5
- React JS Library
- JQuery Library
- Python Language
- Django Framework
- Node.Js Framework
- Next.Js Framework
- Firebase Database
- MySQL database
- DeVops Tools
- Computer Networking
- Sage Accounting Software
- QuickBooks Accounting Software
- Microsoft Word
- Microsoft Excel
- Microsoft PowerPoint
- Social Media Tools
- AWS & Cloud Computing

SUPERVISOR & REP-YOUTH IN AFFORESTATION Forestry Commission – Sunyani Municipal, BA

**JUL 2019
To NOV 2019**

- Supervises tree pruning, trimming and cutting activities.
- Supervises the use of hand and power saws, rope pulleys, cherry picker and other equipment
- Recommends schedules of tree preventive maintenance
- Prepare routine reports on work activities
- Supervises tree planting and transplanting
- Determine appropriate location for new trees.

REGIONAL FINANCIAL CONTROLLER Kristo Asafo Mission – Bono & Ahafo Region

**MAY 2018
--To Date**

- Manage day-to-day administrative operations, ensuring smooth functioning of the office.
- Coordinate and schedule appointments, meetings, and travel arrangements for senior management.
- Maintain records and databases, including employee files, project documentation, and financial records.
- Process and manage paperwork, including invoices, purchase orders, and contracts.
- Prepare and distribute internal communications, memos, and reports as required.

FINANCE OFFICER WASP Company Ltd – Greater Accra Region

**SEP 2017
To DEC 2017**

- Preparing payroll, invoices, requisitions, stock taking, tax computations, budgets and other related financial transactions
- Tracking the company's financial status and performance to identify areas for potential improvement
- Reviewing financial data; Prepare Weekly, Monthly and Annual reports
- Presenting financial reports to Board Members, Stakeholders, Executives, and Clients in formal meetings

ADMINISTRATOR Sanyakwa Construction Company Ltd – Accra, GR

**APR 2017
To JUL 2017**

- Ensuring strict confidentiality regarding all business and client matters.
- Authoring, maintaining, and distributing a myriad of financial and production reports including cash flow reports, invoices, purchase orders, contracts, vendor, and job files.
- Ensuring production agendas remained on track and within projected guidelines.
- Studying, inspecting and assessing; budgets, balance sheets and other related financial statements and records.

Certification/Awards

- **TEFL Certification**

Certification in English Teaching, **TEFL Professional Development Institute**

- **Executive Masters**

Alternative Disputes Resolution, **IPLS**

- **Undergraduate Degree**

BSc in Administration, **University of Ghana Business School**

- **Professional Certificate**

Fullstack Web & Mobile Development, **OpenLabs Ghana**

- **Professional Certificate**

Python programming, **OpenLabs Ghana**

- **Cloud Computing**

Trending Technologies by Industry Experts, **OpenLabs|NIIT|Skill Africa Ltd**

- **Cyber Security**

Trending Technologies by Industry Experts, **OpenLabs|NIIT|Skill Africa Ltd**

- **Data Analysis With Excel**

Trending Technologies by Industry Experts, **OpenLabs|NIIT|Skill Africa Ltd**

- **Grow Your Business Using Instagram**

Trending Technologies by Industry Experts, **OpenLabs|NIIT|Skill Africa Ltd**

- **Most Discipline Student**

Youth of Kristo Asafo, **University of Ghana Branch**

- **WASSCE Certificate**

Business Studies, **Sunyani Senior High**

- **Kantanka Excellence Awards**

Excellence in WASSCE Examination

- **Kantanka Excellence Awards**

Excellence in BECE Examination

- **Second In Command**

Ghana Army Cadet Corps, **Sunyani Senior High School**

- **President**

Ghana National Association of Business Students, **Sunyani Senior High**

- **Main House Prefect**

P D Quartey House, **Sunyani Senior High**

Professional Experience

AUDIT ASSISTANT

PKF Ghana (Accounting, Audit & Business Advisory) – Accra

FEB 2017

To MAY 2017

- Executing checks on the accuracy of accounting systems and procedures.
- Verifying and inspecting accounts receivable and payable ledgers and general ledger for its accuracy.
- Checking, inspecting and reconciling bank deposits and payments.
- Studying, inspecting and assessing; budgets, balance sheets and other related financial statements and records.
- Checking and verifying accounting books and records are in conformity with industry practices and corporate policies.

CEO & BUSINESS CONSULTANT

Answers Business Services (Registrations & Consultancy) – Accra

FEB 2017

--To DATE

- Formulating policies and planning recommendations to the Board
- Deciding and guiding courses of action in operations by staff
- Ensuring staff and Board have sufficient and up-to-date information
- Interfacing between organization and community
- Overseeing operations and Implementing plans

DATA ENTRY, WELFARE AND CLIENT SERVICES

Ghana Revenue Authority – Accra, GR

SEP 2015

To AUG 2016

- Helping clients in filing their tax returns.
- Advising clients on tax payments and other formalities.
- Handling the Clients queries related to tax payment
- Registration of tax payers by capturing their data through the electronic system and managing their tax database.

ADMINISTRATIVE ASSISTANT & MEDIATOR

Mediation Centre, Legal Aid Commission –Sunyani, BA

JUN 2015

To AUG 2015

- Performing general clerical duties to include but not limited to: photocopying, mail distribution and filing.
- Assisting the senior accountant with various tasks, including preparing budgets, records, and statements
- Creating and modifying various documents using Microsoft Office.
- Coordinating meetings and conference calls as needed or anticipated.
- Assisting in the settlement of Disputes presented by Clients.

Certification/Awards

- **Value Creation Submit**

Building a Sure Future Today, **Tigo & SRC Campus Storm**

- **What The Employers Need**

Employment, Performance, Marketing, Competition; **Turning Page & Vodafone**

- **National Service**

E-government Department , **Ghana Revenue Authority**

Mission Statement

My mission is to help customers achieve their business objectives by providing innovative, best-in-class consulting, IT solutions and services. To make it a joy for all stakeholders to work with me.

I wish serve as a leader, live a balanced life, and apply ethical principles to make a significant difference

Hobbies

- Building Machines and Researching on Technology Trends
- Writing Programming Codes, Reading books, Creative Writing and Teaching,
- Drumming and Mixing of Sounds (Discs Jockey), Creative Drawing
- Public Presentation, Inspiring People and Directing Event Activities
- Researching on Financials & Brainstorming on Business Development

Professional Experience

REGIONAL COORDINATOR

Technology in Ghana Co Ltd –Brong Ahafo Region

**APR 2014
To DEC 2015**

- Maintaining administrative workflow by studying methods; implementing cost reductions; developing reporting procedures.
- Developing administrative staff by providing information, educational opportunities, and coaching.
- Maintaining suggestion system by directing and controlling administrative technical aspects in accordance with management directives.

TREASURER

Youth of Kristo Asafo –University of Ghana Branch

**JAN 2014
To DEC 2014**

- General financial oversight
- Preparing and monitoring budgets and maintains accurate financial records
- Funding, fundraising and sale of union souvenirs
- Financial reporting
- Banking, book-keeping and record-keeping

Referees

Mr. Francis Kudjo Kudjorjdie

- General Manager,
- Kantanka Automobile Limited
- Greater, Accra
- Mob. N#: +233-546-066-995
- kojokujoji@gmail.com

Ms. Mary Mould

- Principal Revenue Officer,
- Ghana Revenue Authority,
- E-Government Department,
- Accra, Greater Accra,
- Mob. N#: +233-20 817 4660.

Mr. Collins Kwadwo Safo, CGMA ACMA CA

- Internal Auditor
- CAGD Regional Directorate
- Sunyani, Bono Region
- Mob. N#: +233 24 207 0322
- Collins.safo@cagd.gov.gh

